



Animal Care and Services

a Department of Public Works Division

JAY TERRADO – DEPUTY DIRECTOR
MALLORY KINSMAN – SHELTER OPERATIONS SUPERVISOR



Animal Care Center

50,000 square feet

Opened October 2004

Provides: field services, adoptions, returning lost pets, euthanasia, rescue outreach, medical care, public spay/neuter clinic, licensing, permits

Service contracts: Milpitas, Cupertino, Saratoga and Los Gatos

WeCARE Alliance





Field Operations

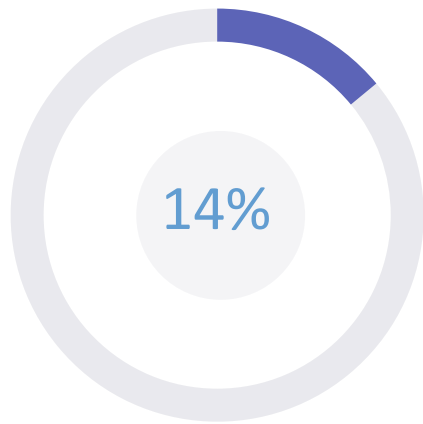
SJACS Created in 2001

Dispatchers and Animal Services Officers

Responds to animal related calls in San Jose, Milpitas, Cupertino, Saratoga and Town of Los Gatos

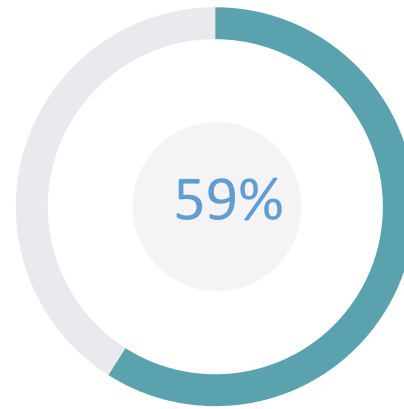
Field Operations FY20-21

Completed 21,338 Calls for Service



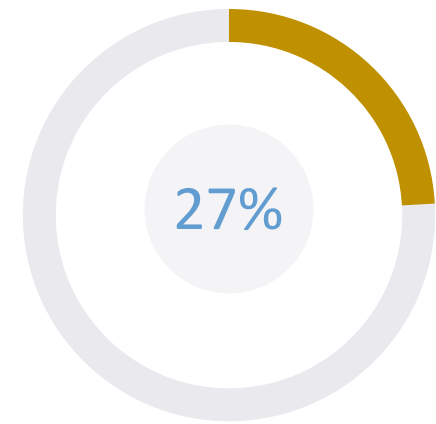
2,930

Priority 1 Calls for Service



12,671

Priority 2 Calls for Service



5,737

Priority 3 Calls for Service





Shelter Operations

FY20-21 Intake & care 14,819 animals

2,887 – dogs

9,941 – cats (5,260 were kittens)

791 – rabbits, guinea pigs, small mammals, birds, reptiles and small livestock

1,200 – wildlife

Average Daily Population

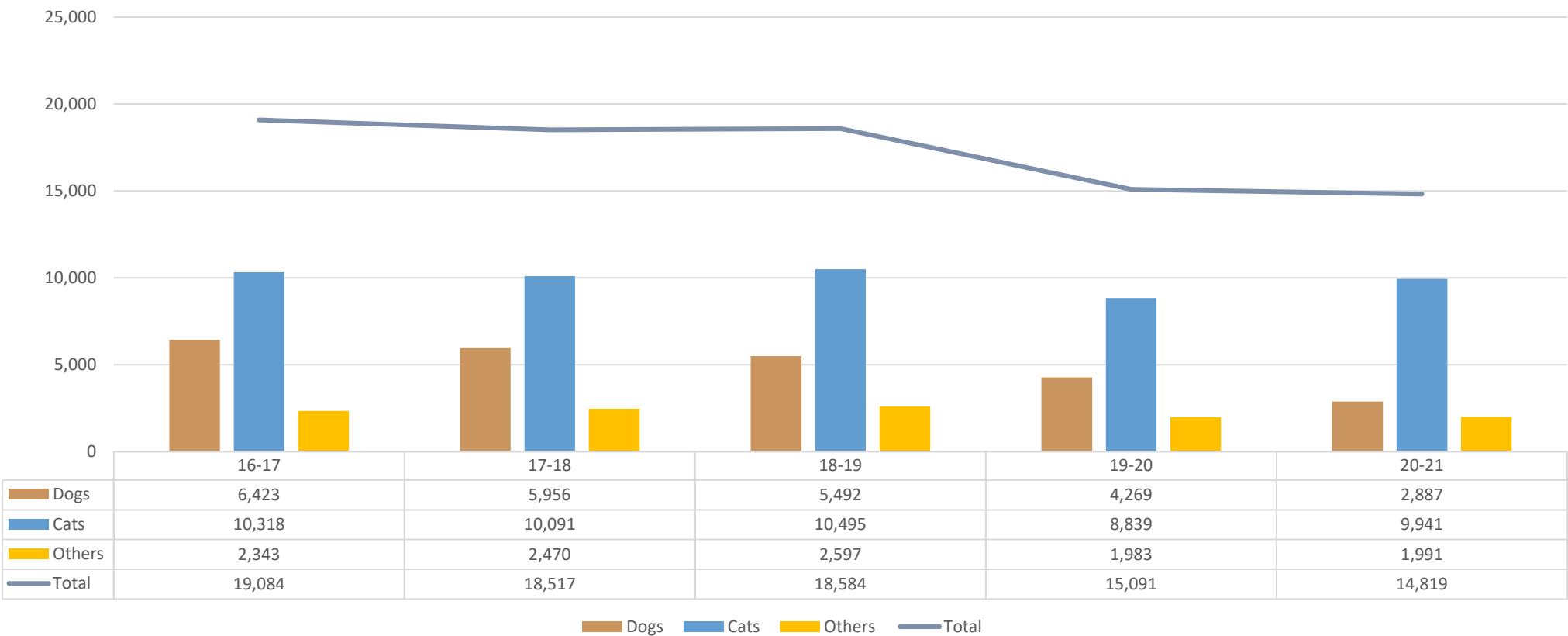
400 – Summer months

200 – Winter months



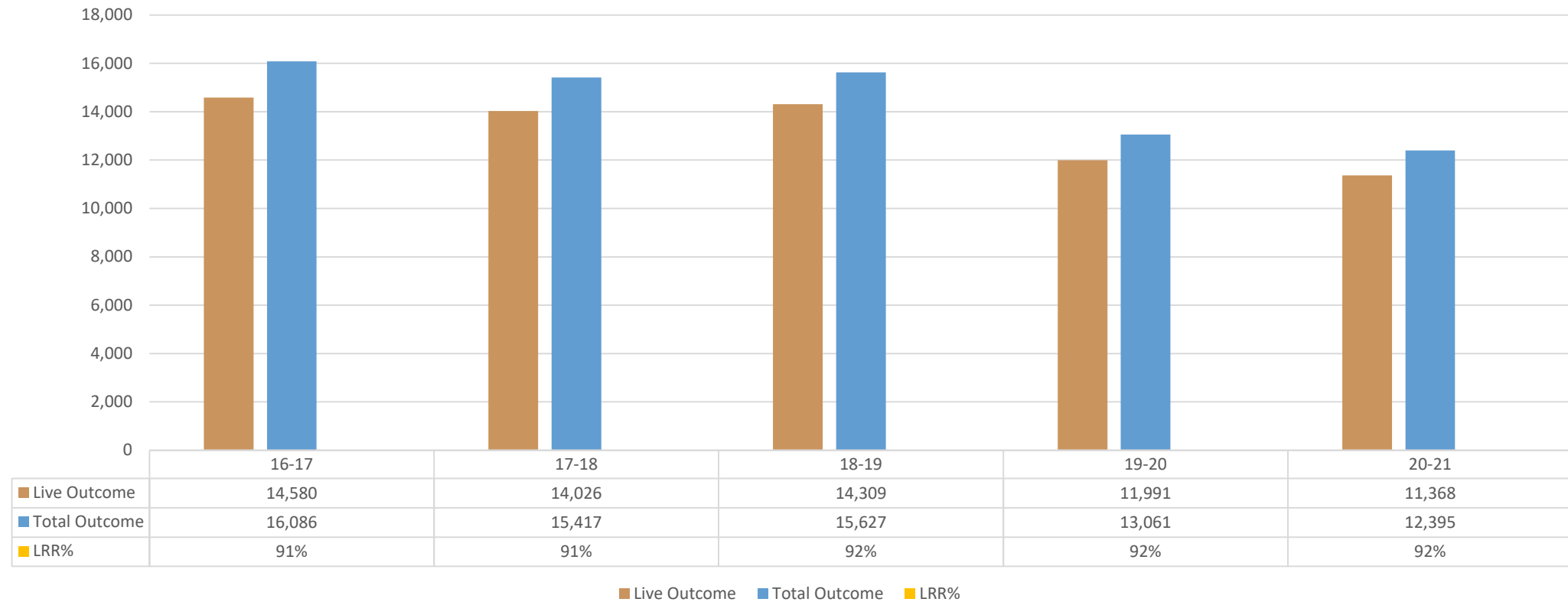
Shelter Operations

Overall Animal Intake 5 Year Trend



Live Release Rate (LRR)

Dogs and Cats Overall LRR 5 Year Trend



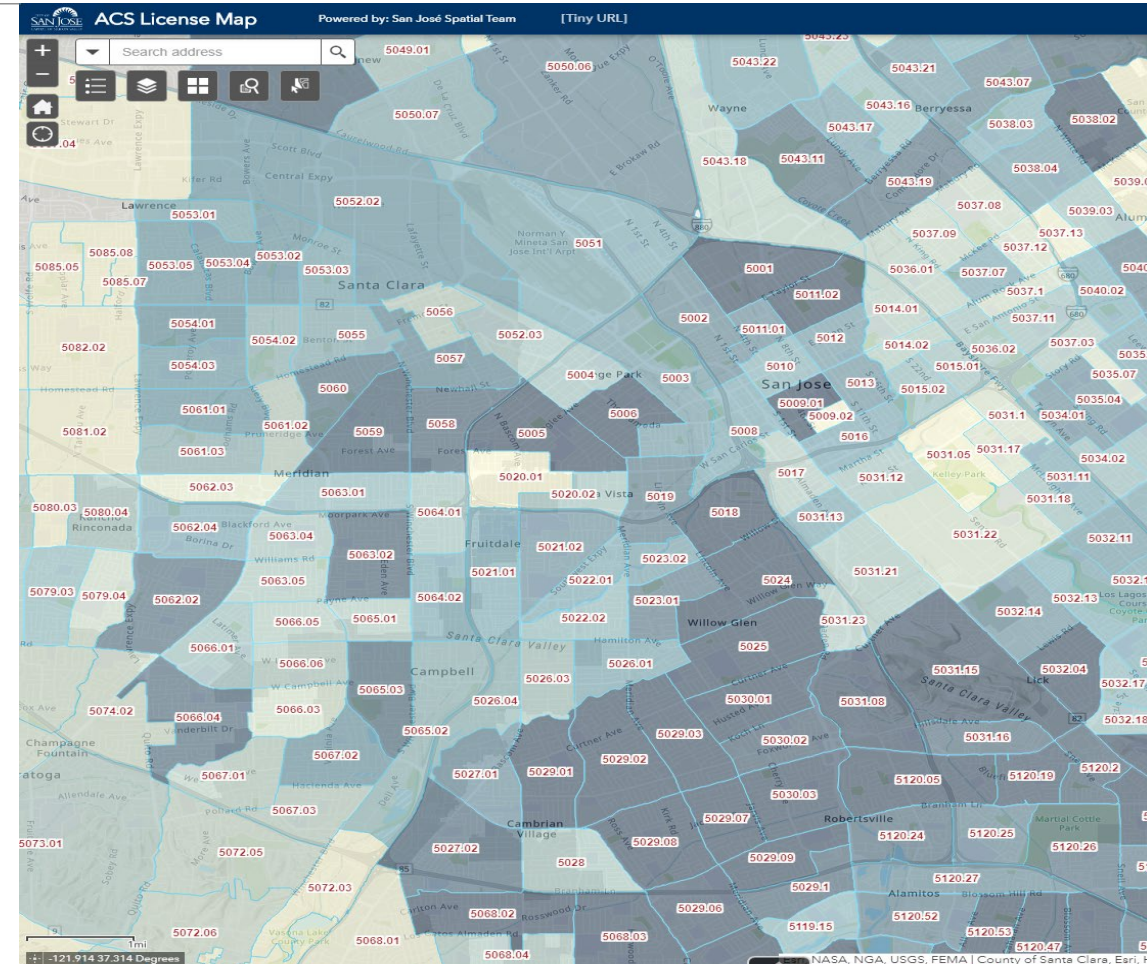
Medical Operations

- 🐾 Full time and part time veterinarians
- 🐾 Animal Health Technicians
- 🐾 Medical care and treatment
- 🐾 Emergency care
- 🐾 Advance procedures
- 🐾 Spay and neuter



Administration

- Total animals licensed 59,300 animals: Dog license 44,476 Cat license 14,824
- \$1.7m in revenue for FY20-21
- 25% manually processed & 75% via the web





Marketing and Volunteers

Total donations and grants- Over \$540k

Volunteers-Socialize adoptable animals, walk, dogs, provide enrichment, and other support



Questions?



www.sanjoseanimals.com