



City of San José

City of San José
200 East Santa Clara Street
San Jose, CA 95113

Agenda

Smart Cities and Service Improvements Committee

Committee Members

Matt Mahan, Chair
David Cohen, Vice Chair
Sam Liccardo, Member
Chappie Jones, Member
Pam Foley, Member

Committee Staff

Rob Lloyd, City Manager's Office
Clayton Garner, Mayor's Office
Neelam Naidu, City Attorney's Office
Toni Taber, City Clerk's Office

Thursday, October 6, 2022

1:30 PM

Hybrid Meeting - Council Chambers and Virtually -
<https://sanjoseca.zoom.us/j/89784507745>

* COVID-19 NOTICE *

Consistent with AB 361 and City of San Jose Resolution Nos. 80628, 80659 and 80685, Committee Members may be teleconferencing from remote locations.

How to observe the Meeting (no public comment):

- 1) Cable Channel 26,
- 2) <https://www.sanjoseca.gov/news-stories/watch-a-meeting>, or
- 3) <https://www.youtube.com/CityofSanJoseCalifornia>

How to submit written Public Comment: By email to SmartCitiesCommittee@sanjoseca.gov by 9:00 a.m. the day of the meeting.

How to provide spoken Public Comment during the City Council Committee Meeting:

1) By phone 888 475 4499. Webinar ID: 897 8450 7745. Click *9 to raise a hand to speak. Press *6 to unmute. Alternative phone numbers are: US: +1 (213) 338-8477 or +1 (408) 638-0968 or (877) 853-5257 (Toll Free).

2) By online <https://sanjoseca.zoom.us/j/89784507745>.

- a. Use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari +. Certain functionality may be disabled in older browsers including Internet Explorer. Mute all other audio before speaking. Using multiple devices can cause an audio feedback.
- b. Enter an email address and name. The name will be visible online and will be used to notify you that it is your turn to speak.
- c. When the Committee Chair calls for the item on which you wish to speak, click on “Raise Hand.” Speakers will be notified shortly before they are called to speak.
- d. When called, please limit your remarks to the time limit allotted.

(a) Call to Order and Roll Call

(b) Review of Work Plan

Items recommended to be added, dropped, or deferred are usually approved under review of the workplan unless the Committee directs otherwise.

[CC 22-233](#)

City Initiatives Roadmap: Customer Service Vision and Standards Status Report.

Recommendation:

Defer the City Initiatives Roadmap: Customer Service Vision and Standards Status Report from the October 6, 2022, Smart Cities and Service Improvements Committee meeting to the November 3, 2022, Smart Cities and Service Improvements Committee meeting.
(City Manager)

(c) Consent Calendar

(d) Reports to Committee

1. [CC 22-229](#) **Innovation and Technology Projects Bi-Monthly Status Report.**

Recommendation:

Accept the verbal bi-monthly status report on innovation and technology projects, which will highlight the condition of efforts, verification and validation, initiatives at risk along with mitigation steps, and completed projects. (Information Technology)

Attachments [Presentation](#)

2. [CC 22-231](#) **Public Emergency Notification Status Report.**

Recommendation: Accept the status report on public emergency notification capabilities for disaster response and recovery, lessons from disaster events, and improvements. (City Manager – Emergency Management/City Manager – Communications)
[Deferred from 11/3/22 – Item (d)1.]

Attachments [Memorandum](#)
[Presentation](#)

3. [CC 22-232](#) **Digital Privacy Community Engagement Status Report.**

Recommendation: Accept the status report on the Digital Privacy community engagement program efforts to augment public participation, partnership with the Digital Privacy Advisory Task Force, and effective public outreach and signage. (Information Technology/City Manager – Communications)

Attachments [Memorandum](#)
[Presentation](#)

- **Open Forum**

Members of the Public are invited to speak on any item that does not appear on today's Agenda and that is within the subject matter jurisdiction of the City Council.

- **Adjournment**

Thank you for taking the time to attend today's meeting. For Committee meeting schedules, Agendas, Staff Reports, other associated documents and Committee contact information, please visit <https://www.sanjoseca.gov/your-government/departments/city-clerk/council-agendas-information>. Click on the link for the Committee in which you are interested. Committee Meetings are televised live and rebroadcast on Channel 26.

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The Code of Conduct

(<https://www.sanjoseca.gov/home/showpublisheddocument/12901/636670004966630000>) is intended to promote open meetings that welcome debate of public policy issues being discussed by the City Council, their Committees, and City Boards and Commissions in an atmosphere of fairness, courtesy, and respect for differing points of view.