



# City of San José

City of San José  
200 East Santa Clara Street  
San Jose, CA 95113

## Agenda

### Smart Cities and Service Improvements Committee

#### Committee Members

**Matt Mahan, Chair**  
**David Cohen, Vice Chair**  
**Sam Liccardo, Member**  
**Chappie Jones, Member**  
**Pam Foley, Member**

#### Committee Staff

**Rob Lloyd, City Manager's Office**  
**Clayton Garner, Mayor's Office**  
**Neelam Naidu, City Attorney's Office**  
**Toni Taber, City Clerk's Office**

---

Thursday, September 1, 2022

1:30 PM

Hybrid Meeting - Council Chambers and Virtually -  
<https://sanjoseca.zoom.us/j/89784507745>

---

#### \* COVID-19 NOTICE \*

Consistent with AB 361 and City of San Jose Resolution No. 80628, Committee Members may be teleconferencing from remote locations.

#### How to observe the Meeting (no public comment):

- 1) Cable Channel 26,
- 2) <https://www.sanjoseca.gov/news-stories/watch-a-meeting>, or
- 3) <https://www.youtube.com/CityofSanJoseCalifornia>

**How to submit written Public Comment: By email to [SmartCitiesCommittee@sanjoseca.gov](mailto:SmartCitiesCommittee@sanjoseca.gov) by 9:00 a.m. the day of the meeting.**

**How to provide spoken Public Comment during the City Council Committee Meeting:**

1) By phone 888 475 4499. Webinar ID: 897 8450 7745. Click \*9 to raise a hand to speak. Press \*6 to unmute. Alternative phone numbers are: US: +1 (213) 338-8477 or +1 (408) 638-0968 or (877) 853-5257 (Toll Free).

2) By online <https://sanjoseca.zoom.us/j/89784507745>.

a. Use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari +. Certain functionality may be disabled in older browsers including Internet Explorer. Mute all

other

audio before speaking. Using multiple devices can cause an audio feedback.

b. Enter an email address and name. The name will be visible online and will be used to notify you that it is your turn to speak.

c. When the Committee Chair calls for the item on which you wish to speak, click on "Raise Hand." Speakers will be notified shortly before they are called to speak.

d. When called, please limit your remarks to the time limit allotted.

## (a) Call to Order and Roll Call

## (b) Review of Work Plan

Items recommended to be added, dropped, or deferred are usually approved under review of the workplan unless the Committee directs otherwise.

## (c) Consent Calendar

## (d) Reports to Committee

### 1. [CC 22-199](#) **Digital Public Meeting Improvements Status Report.**

**Recommendation:** Accept the status report on digital public meeting improvements, which includes projects to modernize meeting spaces, audio-visual systems, and broadcasting to enhance public meetings and hybrid participation by in-person and remote attendees. (Public Works/City Clerk/Information Technology)

**Attachments** [Memorandum](#)  
[Presentation](#)

2. [CC 22-200](#) **City Initiatives Roadmap: BeautifySJ Encampment Services Status Report.**

**Recommendation:** Accept the status report on BeautifySJ Encampment Services and a joint management system approach to encampments and homelessness response, which includes cross-department coordination of services, performance data and analysis, and reporting as part of the approved City Initiatives Roadmap for 2022-2023. (Housing/Parks, Recreation and Neighborhood Services/Transportation/Planning, Building and Code Enforcement/Police/Information Technology)

**Attachments** [Memorandum](#)  
[Presentation](#)

3. [CC 22-201](#) **City Initiatives Roadmap: Digital Workforce Status Report.**

**Recommendation:** Accept the status report on Digital Workforce, which includes Business Process Automation and impacts of efforts to improve the ease of City business processes for staff and the public as part of the approved City Initiatives Roadmap for 2022-2023. (Information Technology/Human Resources/Finance/Public Works)

**Attachments** [Memorandum](#)  
[Presentation](#)

4. [CC 22-202](#) **Utilities Assistance Programs Status Report.**

**Recommendation:** Accept the status report on the work of City utilities to assist residents with water, wastewater, and energy payment needs, which includes special programs, use of grant resources, and customer service improvements. (Environmental Services/Community Energy/Finance/Information Technology)

**Attachments** [Memorandum](#)  
[Presentation](#)

- Open Forum

Members of the Public are invited to speak on any item that does not appear on today's Agenda and that is within the subject matter jurisdiction of the City Council.

- Adjournment

Thank you for taking the time to attend today's meeting. For Committee meeting schedules, Agendas, Staff Reports, other associated documents and Committee contact information, please visit <https://www.sanjoseca.gov/your-government/departments/city-clerk/council-agendas-information>. Click on the link for the Committee in which you are interested. Committee Meetings are televised live and rebroadcast on Channel 26.

To arrange an accommodation under the American with Disabilities Act to participate in this public meeting, please call (408) 535-8150 at least three business days before the meeting.

All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body will be available for public inspection at the Office of the City Clerk, 200 East Santa Clara Street, 14th Floor, San Jose, California, 95113, at the same time that the public records are distributed or made available to the legislative body.

The Code of Conduct

(<https://www.sanjoseca.gov/home/showpublisheddocument/12901/636670004966630000>) is intended to promote open meetings that welcome debate of public policy issues being discussed by the City Council, their Committees, and City Boards and Commissions in an atmosphere of fairness, courtesy, and respect for differing points of view.