



## BUSINESS SERVICES COMMITTEE

Tuesday, October 12, 2021, 3:00 pm

[www.work2future.org](http://www.work2future.org)

### COVID-19 NOTICE

Consistent with AB 361 and City of San Jose Resolution No. 79485 and Resolution No. 80237, this meeting will not be physically open to the public. Committee members will be teleconferencing from remote locations.

Members of the public can observe the meeting by computer, smartphone and smart tablet at <https://zoom.us/j/98118983017?pwd=QmZHbkRMMFNZZG1MUVJpVEIhejI0QT09>

To provide Spoken Public Comment *during* the meeting:

a) **Phone** (669) 900-9128, Meeting ID 981 1898 3017. **Press \*9** to Raise a Hand to let the Chair know that you'd like to speak. **Press \*6** to Mute and Unmute yourself.

b) **Online** using the [Zoom link](#) above: 1) Use an up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari 7+. (Certain functionality may be disabled in older browsers including Internet Explorer.) Mute all other audio before speaking. Using multiple devices can cause audio feedback. 2) Enter an email address and name. The name will be visible online and will be used to notify you that it is your turn to speak. 3) When the Chair calls for the Agenda Item to which you wish to speak, click on the "Raise Hand" icon or command. Speakers will be notified shortly before they are called on to speak.

Please limit remarks to the time limit allotted by the meeting chair, usually two minutes.

To submit written Public Comment *before* the committee meeting: Send by e-mail to [Lawrence.Thoo@sanjoseca.gov](mailto:Lawrence.Thoo@sanjoseca.gov) by 9:30 am the day of the meeting. The e-mails will be posted with the Agenda as "Letters from the Public". Please identify the Agenda Item Number in the subject line of your email.

To submit written Public Comment *during* the meeting: Send e-mail during the meeting to [Kathryn.Azevedo@sanjoseca.gov](mailto:Kathryn.Azevedo@sanjoseca.gov), identifying the Agenda Item Number in the e-mail subject line, to have the comments verbally read into the record, with a maximum of 250 words, which corresponds to approximately 2 minutes per individual comment, subject to the Chair's discretion. Comments received after the agenda item is heard but before the close of the meeting will be included as a part of the meeting record but will not be read into the record.

**BUSINESS SERVICES COMMITTEE**

**MEMBERS | 2021**

**George Chao\***, *Chair*

Manager, Advanced & Clean Tech Manufacturing  
Manex

**Rajiv Batra\***

Associate General Counsel  
Fundbox

**Blanca Gomez\***

Social Impact and Innovation  
Wells Fargo

**Susan Koepf-Baker\***

Principal  
Enviro-Tech Services

**Emily McGrath\***

Director of Workforce Development, Education and Training  
NextFlex

**Priya Smith\***, MPH

Medical Group Administrator, The Permanente Medical Group  
Kaiser Permanente, San Jose

**Alan Takahashi\***

Senior Vice President and General Manager, Multifunction Microwave Solutions  
CAES

**Karamjit Taunk**

Senior Manager, Technical Training, National Service Center West  
Olympus Surgical Technologies America

*ex officio*

**Joe Flynn\***, *Board Chair*

COO, Sourcewise

\*work2future Board member

## BUSINESS SERVICES COMMITTEE

October 12, 2021

3:00 pm

### MEETING AGENDA

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|--|--------------------|
| <b>I. CALL TO ORDER &amp; ROLL CALL</b>  | <i>5 min</i>       |
|  | <i>3:05 pm end</i> |
| <b>II. OPEN FORUM</b>  | <i>5 min</i>       |
| Members of the public are able to address the committee on matters not on the agenda   | <i>3:10 pm end</i> |
| <b>III. BUSINESS</b>   |                    |
| <b>A. Minutes Approval {Action}</b>  | <i>5 min</i>       |
| Approve minutes of the September 14, 2021, Business Services Committee meeting   | <i>3:15 pm end</i> |
| <b>B. Employer Engagement</b>  | <i>5 min</i>       |
| <i>Staff reports, including without limitation</i>   | <i>3:20 pm end</i> |
| 1. Introduction of Greg Harris, the career services team's new business services manager   |                    |
| 2. Updates on Facebook and Resilience Corps Digital Marketing Internships, including the addition of a second Resilience Corps cohort  |                    |
| 3. Layoff and Layoff Aversion Activity Update  |                    |
| <b>C. Services</b>   | <i>20 min</i>      |
| <i>Staff reports, including without limitation</i>   | <i>3:40 pm end</i> |
| 1. Employer Demand-Driven Cohort Training Pilot  |                    |
| Update on development of the first of three Career Accelerator employer-support pilots supported by a Workforce Accelerator Fund grant from the California Workforce Development Board |                    |
| 2. Incumbent Worker Training   |                    |
| Information on investigation into obtaining an Employer Training Panel Multiple Employer Contract to support employer efforts to upskill employees                                     |                    |
| <b>D. Business Intelligence</b>  | <i>25 min</i>      |
| <i>Staff reports and discussion, including without limitation</i>  | <i>4:05 pm end</i> |
| 1. August 2021 Labor Market Summary  |                    |
| 2. AI in the Workplace, a new workforce development initiative from Intel  |                    |
| 3. Request for Business Services Committee assistance with employer engagement   |                    |
| <b>E. Workplan</b>   | <i>5 min</i>       |
| <i>Staff report and discussion</i>   | <i>4:10 pm end</i> |
| Committee meeting schedule and update on return to in-person meetings  |                    |

**IV. OTHER**

Announcements, suggested business for future meetings, other housekeeping

**V. ADJOURNMENT**

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Please note: *Times to the right of agenda items are estimates only of the duration of the item and its approximate ending time. Actual times may vary, and items may be taken out of order at the discretion of the chair.*

## **CITY OF SAN JOSE CODE OF CONDUCT FOR PUBLIC MEETINGS**

The Code of Conduct is intended to promote open meetings that welcome debate of public policy issues being discussed by the City Council, its Committees, and City Boards and Commissions in an atmosphere of fairness, courtesy, and respect for differing points of view.

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### **Novel Coronavirus (COVID-19) Precautions**

Consistent with the California Governor's Executive Order No. N-29-20, Resolution No. 79450 from the City of San José and the Santa Clara County Health Officer's March 16, 2020 Shelter in Place Order, the meeting will not be physically open to the public. Instead, the meeting will be conducted via video teleconference open to the public. The Code of Conduct will apply to the extent possible in a video teleconference setting.

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1. Public Meeting Decorum:
  - a. Persons in the audience will refrain from behavior which will disrupt the public meeting. This will include making loud noises, clapping, shouting, booing, hissing or engaging in any other activity in a manner that disturbs, disrupts or impedes the orderly conduct of the meeting.
  - b. Persons in the audience will refrain from creating, provoking or participating in any type of disturbance involving unwelcome physical contact.
  - c. Persons in the audience will refrain from using cellular phones and/or pagers while the meeting is in session.
  - d. Appropriate attire, including shoes and shirts are always required in the meeting room.
  - e. Persons in the audience will not place their feet on the seats in front of them.
  - f. No food, drink (other than bottled water with a cap) or chewing gum will be allowed in the meeting room, except as otherwise pre-approved by City staff.
  - g. All persons entering the meeting room, including their bags, purses, briefcases and similar belongings, may be subject to search for weapons and other dangerous materials.
2. Signs, Objects or Symbolic Material:
  - a. Objects and symbolic materials, such as signs or banners, will be allowed in the meeting room, with the following restrictions:
    - i. No objects will be larger than 2 feet by 3 feet.
    - ii. No sticks, posts, poles or other such items will be attached to the signs or other symbolic materials.
    - iii. The items cannot create a building maintenance problem or a fire or safety hazard.
  - b. Persons with objects and symbolic materials such as signs must remain seated when displaying them and must not raise the items above shoulder level, obstruct the view or passage of other attendees, or otherwise disturb the business of the meeting.
  - c. Objects that are deemed a threat to persons at the meeting or the facility infrastructure are not allowed. City staff is authorized to remove items and/or individuals from the meeting room if a threat exists or is perceived to exist. Prohibited items include, but are not limited to: firearms (including replicas and antiques), toy guns, explosive material, and ammunition; knives and other edged weapons; illegal drugs and drug paraphernalia; laser pointers, scissors, razors, scalpels, box cutting knives, and other cutting tools;

letter openers, corkscrews, can openers with points, knitting needles, and hooks; hairspray, pepper spray, and aerosol containers; tools; glass containers; and large backpacks and suitcases that contain items unrelated to the meeting.

3. Addressing the Board or Committee:

- a. Persons wishing to speak on an agenda item or during open forum are requested to complete a speaker card and submit the card to the administrative staff at the meeting.
- b. Meeting attendees are usually given two (2) minutes to speak on any agenda item and/or during open forum; the time limit is in the discretion of the Chair of the meeting and may be limited when appropriate. Applicants and appellants in land use matters are usually given more time to speak.
- c. Speakers should discuss topics related to work2future business on the agenda, unless they are speaking during open forum.
- d. Speakers' comments should be addressed to the full body. Requests to engage Board or Committee Members or Staff in conversation will not be honored. Abusive language is inappropriate.
- e. Speakers will not bring to the podium any items other than a prepared written statement, writing materials, or objects that have been inspected by security staff.
- f. If an individual wishes to submit written information, he or she may give it to the administrative staff at the meeting.
- g. Speakers and any other members of the public will not approach the dais at any time without prior consent from the Chair of the meeting.

Failure to comply with this Code of Conduct which will disturb, disrupt or impede the orderly conduct of the meeting may result in removal from the meeting and/or possible arrest.

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All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body will be available for public inspection at work2future's Business and Administrative Services Center at the Almaden Winery Community Center, 5730 Chambertin Drive, San Jose, California at the same time that the public records are distributed or made available to the legislative body.

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