



City of San José

City of San José
200 East Santa Clara Street
San Jose, CA 95113

Agenda

Smart Cities and Service Improvements Committee

Committee Members

Matt Mahan, Chair
David Cohen, Vice Chair
Chappie Jones, Member
Sam Liccardo, Member
Pam Foley, Member

Committee Staff

Kip Harkness, City Manager's Office
Jordan Sun, Mayor's Office
Neelam Naidu, City Attorney's Office
Toni Taber, City Clerk's Office

Thursday, June 3, 2021

1:30 PM

Virtual Meeting -
<https://sanjoseca.zoom.us/j/92090201035>

*** COVID-19 NOTICE ***

Consistent with the California Governor's Executive Order No. N-29-20, Resolution No. 79485 from the City of San José and the Santa Clara County Health Officer's March 16, 2020 Shelter in Place Order, the City Council Committee meeting will not be physically open to the public and the Committee Members will be teleconferencing from remote locations.

How to observe the Meeting (no public comment):

- 1) Cable Channel 26,
- 2) <https://www.sanjoseca.gov/news-stories/watch-a-meeting>, or
- 3) <https://www.youtube.com/CityofSanJoseCalifornia>

How to submit written Public Comment: By email to SmartCitiesCommittee@sanjoseca.gov by 9:00 a.m. the day of the meeting.

How to provide spoken Public Comment during the City Council Meeting:

- 1) By phone 888 475 4499. Webinar ID: 920 9020 1035 Click *9 to raise a hand to speak. Press *6 to unmute. Alternative phone numbers are: US: +1 (213) 338-8477 or +1 (408) 638-0968 or (877) 853-5257 (Toll Free)

- 2) By online <https://sanjoseca.zoom.us/j/92090201035>.
- Use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari +. Certain functionality may be disabled in older browsers including Internet Explorer. Mute all other audio before speaking. Using multiple devices can cause an audio feedback.
 - Enter an email address and name. The name will be visible online and will be used to notify you that it is your turn to speak.
 - When the Committee Chair calls for the item on which you wish to speak, click on “Raise Hand.” Speakers will be notified shortly before they are called to speak.
 - When called, please limit your remarks to the time limit allotted.

For Closed Captions, please visit the City’s YouTube channel at <https://www.youtube.com/CityofSanJoseCalifornia>, or the City's website livestream at <https://www.sanjoseca.gov/news-stories/watch-a-meeting>.

(a) Call to Order and Roll Call

(b) Review of Work Plan

Items recommended to be added, dropped, or deferred are usually approved under review of the workplan unless the Committee directs otherwise.

(c) Consent Calendar

(d) Reports to Committee

- [CC 21-173](#) **2021-2023 Information Technology Strategic Plan Report.**
(InformationTechnology / Civic Innovation)

Recommendation: Accept the report on the City’s proposed 2021-2023 Information Technology Strategic Plan, reviewing analysis strategies, input, priorities identified, key metrics, and a recommended plan.
(Continued from May 6, 2021, Committee meeting.)

Attachments [Memorandum](#)
[Presentation](#)

- [CC 21-175](#) **Smart City Roadmap Update.** (Information Technology/Civic Innovation)

Recommendation: Accept the verbal update on project highlights for Smart City Roadmap and City technology initiatives.

Attachments [Presentation](#)

3. [CC 21-176](#) **City Digital Services Status Report.** (Human Resources/City Manager - Communications/Information Technology)

Recommendation: Accept the status report on the City's transition to coordinated service delivery across in-person, online, mobile, and phone, and assistive mode, including Powered by People and prioritized initiatives, which also includes digital services roadmap, key metrics, successes to date, a resource plan, and statuses.

Attachments [Memorandum](#)
[Presentation](#)

- **Open Forum**

Members of the Public are invited to speak on any item that does not appear on today's Agenda and that is within the subject matter jurisdiction of the City Council.

- **Adjournment**

Thank you for taking the time to attend today's meeting. For Committee meeting schedules, Agendas, Staff Reports, other associated documents and Committee contact information, please visit <https://www.sanjoseca.gov/your-government/departments/city-clerk/council-agendas-information>. Click on the link for the Committee in which you are interested. Committee Meetings are televised live and rebroadcast on Channel 26.

To arrange an accommodation under the American with Disabilities Act to participate in this public meeting, please call (408) 535-8150 at least three business days before the meeting.

All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body will be available for public inspection at the Office of the City Clerk, 200 East Santa Clara Street, 14th Floor, San Jose, California, 95113, at the same time that the public records are distributed or made available to the legislative body.