



# City of San José

City of San José  
200 East Santa Clara Street  
San Jose, CA 95113

## Agenda

### Smart Cities and Service Improvements Committee

#### Committee Members

Lan Diep, Chair

Chappie Jones, Vice Chair

Sam Liccardo, Member

Dev Davis, Member

Sergio Jimenez, Member

#### Committee Staff

Kip Harkness, City Manager's Office

Jordan Sun, Mayor's Office

Ed Moran, City Attorney's Office

Toni Taber, City Clerk's Office

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Thursday, November 5, 2020

1:30 PM

Virtual Meeting  
<https://sanjoseca.zoom.us/j/92090201035>

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#### **\* COVID-19 NOTICE \***

Consistent with the California Governor's Executive Order No. N-29-20, Resolution No. 79485 from the City of San José and the Santa Clara County Health Officer's March 16, 2020 Shelter in Place Order, the City Council Committee meeting will not be physically open to the public and the Committee Members will be teleconferencing from remote locations.

#### **How to observe the Meeting (no public comment):**

- 1) Cable Channel 26,
- 2) <https://www.sanjoseca.gov/news-stories/watch-a-meeting>, or
- 3) <https://www.youtube.com/CityofSanJoseCalifornia>

#### **How to submit written Public Comment:**

By email to [SmartCitiesCommittee@sanjoseca.gov](mailto:SmartCitiesCommittee@sanjoseca.gov) by 9:00 a.m. the day of the meeting.

#### **How to provide spoken Public Comment during the City Council Meeting:**

- 1) By phone 888 475 4499. Webinar ID: 920 9020 1035. Click \*9 to raise a hand to speak. Press \*6 to unmute. Alternative phone numbers are: US: +1 (213) 338-8477 or +1 (408) 638-0968 or (877) 853-5257 (Toll Free).
- 2) By online <https://sanjoseca.zoom.us/j/92090201035>.
  - a. Use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari +. Certain functionality may be disabled in older browsers including Internet Explorer. Mute all other audio before speaking. Using multiple devices can cause an audio feedback.
  - b. Enter an email address and name. The name will be visible online and will be used to notify you that it is your turn to speak.
  - c. When the Committee Chair calls for the item on which you wish to speak, click on “Raise Hand.” Speakers will be notified shortly before they are called to speak.
  - d. When called, please limit your remarks to the time limit allotted.

**For Closed Captions, please visit the City’s YouTube channel at <https://www.youtube.com/CityofSanJoseCalifornia>, or the City's website livestream at <https://www.sanjoseca.gov/news-stories/watch-a-meeting>.**

## (a) Call to Order and Roll Call

## (b) Review of Work Plan

Items recommended to be added, dropped, or deferred are usually approved under review of the workplan unless the Committee directs otherwise.

1. [CC 20-191](#) **Privacy Policy Update.** (Civic Innovation/Information Technology)

**Recommendation:** ADD PER OCTOBER 7, 2020 JOINT MEETING FOR THE RULES AND OPEN GOVERNMENT COMMITTEE (Agenda Item H. 6.).

2. [CC 20-192](#) **City Website and Digital Services Update.** (City Manager/Information Technology/Human Resources)

**Recommendation:** MODIFY PER OCTOBER 7, 2020 JOINT MEETING FOR THE RULES OPEN GOVERNMENT COMMITTEE (Agenda Item H. 6.).

## (c) Consent Calendar

## (d) Reports to Committee

1. [CC 20-186](#) **Smart City Roadmap Update.** (Civic Innovation)

**Recommendation:** Accept the verbal update on outstanding issues, and project highlights for the Smart City Roadmap 2.0 initiatives.

**Attachments** [Presentation](#)

2. [CC 20-188](#) **Privacy Policy Update.** (Civic Innovation/Information Technology)

**Recommendation:** a) Accept the written update on the completion of the City's Privacy Policy and roadmap to implementation.  
b) Cross-reference this report to the full City Council for approval of the Digital Privacy Policy, to be heard at a City Council meeting in December 2020.

**Attachments** [Memorandum](#)  
[Attachment](#)  
[Presentation](#)

3. [CC 20-189](#) **City Website and Digital Services Update.** (City Manager/Information Technology/Human Resources)

**Recommendation:** Accept the verbal update on the City's online engagement, pandemic response, analytics, and roadmap for aligning web and digital strategies for improved service delivery.

**Attachments** [Presentation](#)

4. [CC 20-190](#) **2021-2023 Innovation and Technology Strategic Plan.** (Information Technology/Civic Innovation)

**Recommendation:** Accept the verbal update on the City's 2021-2023 Innovation and Technology Strategic Plan approach. Present planning and analysis methods, strategies and priorities identified, and key metrics.

**Attachments** [Presentation](#)

- Open Forum

Members of the Public are invited to speak on any item that does not appear on today's Agenda and that is within the subject matter jurisdiction of the City Council.

- Adjournment

Thank you for taking the time to attend today's meeting. For Committee meeting schedules, Agendas, Staff Reports, other associated documents and Committee contact information, please visit <https://www.sanjoseca.gov/your-government/departments/city-clerk/council-agendas-information>. Click on the link for the Committee in which you are interested. Committee Meetings are televised live and rebroadcast on Channel 26.

To arrange an accommodation under the American with Disabilities Act to participate in this public meeting, please call (408) 535-8150 at least three business days before the meeting.

All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body will be available for public inspection at the Office of the City Clerk, 200 East Santa Clara Street, 14th Floor, San Jose, California, 95113, at the same time that the public records are distributed or made available to the legislative body.