



# City of San José

City of San José  
200 East Santa Clara Street  
San Jose, CA 95113

## Agenda

### Smart Cities and Service Improvements Committee

#### Committee Members

Chappie Jones, Chair  
Sam Liccardo, Member  
Johnny Khamis, Member  
Dev Davis, Member  
Lan Diep, Member

#### Committee Staff

Kip Harkness, City Manager's Office  
Shireen Santosham, Mayor's Office  
Ed Moran, City Attorney's Office  
Louis Osemwegie, City Clerk's Office

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Thursday, June 7, 2018

1:30 PM

Chambers

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(a) Call to Order and Roll Call

### (b) Review of Work Plan

Items recommended to be added, dropped, or deferred are usually approved under Orders of the Day unless the Council directs otherwise.

1. [CC 18-201](#) **AnyCOMM Pilot. (Innovation and Digital Strategy/Transportation/Information Technology)**

**Recommendation:** Accept verbal report on AnyCOMM Pilot. Discussion and feedback to staff.

DROPPED PER MAY 16, 2018 RULES APPROVAL

2. [CC 18-202](#) **Policy Demonstration 2.0. (City Manager)**

**Recommendation:** Accept verbal report on the City's Demonstration Policy to reflect the 8 years of learning from multiple demonstration projects and make it easier for companies to work with the City.

DROPPED PER MAY 16, 2018 RULES APPROVAL

### (c) Consent Calendar

### (d) Reports to Committee

1. [CC 18-204](#) **Innovation Roadmap Update. (Innovation and Digital Strategy)**

**Recommendation:** Accept verbal update on priority projects and key performance indicators for the Innovation Roadmap. Discussion and feedback to staff.

**Attachments** [Presentation](#)

2. [CC 18-205](#) **LED Streetlights Conversion Update. (Transportation/Innovation and Digital Strategy)**

**Recommendation:** Accept memorandum and verbal update on the options for LED streetlight conversion, including associated costs, funding models, pros and cons of each option, and incorporate small cell installations and Internet of Things technology. Discussion and feedback to staff.  
ADDED PER MAY 16, 2018 RULES APPROVAL

**Attachments** [Memorandum](#)  
[Presentation](#)

3. [CC 18-206](#) **Digital Services Strategy Update. (Innovation and Digital Strategy)**

**Recommendation:** Accept verbal update on Citywide strategy for enhancing service delivery using digital platforms. Discussion and feedback to staff.  
DEFERRED FROM APRIL 5, 2018 MEETING

**Attachments** [Presentation](#)

4. [CC 18-164](#) **My San Jose Update. (Information Technology/Innovation and Digital Strategy)**

**Recommendation:** Accept memorandum and verbal update on the My San Jose Customer Relationship Management System. Discussion and feedback to staff.

**Attachments** [Memorandum](#)  
[Presentation](#)

5. [CC 18-207](#) **Development Services Process Improvements Update. (Planning, Building and Code Enforcement/Fire/Public Works,/Innovation and Digital Strategy)**

**Recommendation:** Accept verbal update on the process improvements by Development Services staff applying three core innovation principles: Champion the Customer, Learn through Data, and Iterate to Improve. Discussion and feedback to staff.  
DEFERRED FROM MAY 3, 2018 MEETING

**Attachments** [Presentation](#)

- **Open Forum**

Members of the Public are invited to speak on any item that does not appear on today's Agenda and that is within the subject matter jurisdiction of the City Council.

- **Adjournment**

Thank you for taking the time to attend today's meeting. For Committee meeting schedules, Agendas, Staff Reports, other associated documents and Committee contact information, please visit <http://www.sanjoseca.gov/index.aspx?NID=399>. Click on the link for the Committee in which you are interested. Committee Meetings are televised live and rebroadcast on Channel 26.

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