



City of San José

City of San José
200 East Santa Clara Street
San Jose, CA 95113

Agenda

Smart Cities and Service Improvements Committee

Committee Members

Chappie Jones, Chair
Sam Liccardo, Member
Johnny Khamis, Member
Dev Davis, Member
Lan Diep, Member

Committee Staff

Kip Harkness, City Manager's Office
Shireen Santosham, Mayor's Office
Ed Moran, City Attorney's Office
Louis Osemwegie, City Clerk's Office

Thursday, May 3, 2018

1:30 PM

Chambers

(a) Call to Order and Roll Call

(b) Review of Work Plan

Items recommended to be added, dropped, or deferred are usually approved under Orders of the Day unless the Council directs otherwise.

1. [CC 18-156](#) **Development Services Process Improvements. (Planning, Building, and Code Enforcement, Fire, Public Works, Innovation & Digital Strategy)**

Recommendation: Accept verbal report on the Development Services Process Improvements.

RECOMMEND DEFERRAL TO JUNE 7, 2018

2. [CC 18-158](#) **Access East Side. (Innovation & Digital Strategy/Library/Information Technology/Public Works)**

Recommendation: Accept verbal report on Access East Side.
DROPPED PER APRIL 18, 2018 RULES APPROVAL
TO BE ADDED TO 2018-2019 WORKPLAN

3. [CC 18-182](#) Website Redesign. (City Manager)

Recommendation: Accept memorandum and verbal update of the City's new Web Content Management System, which will enhance and further support the City's website as a service delivery and improve the user experience.
MOVED FROM JUNE 7, 2018 MEETING

(c) Consent Calendar

(d) Reports to Committee

1. [CC 18-162](#) Website Redesign. (City Manager)

Recommendation: Accept memorandum and verbal update of the City's new Web Content Management System, which will enhance and further support the City's website as a service delivery and improve the user experience.
Discussion and feedback to staff.
MOVED FROM JUNE 7, 2018 MEETING

Attachments [Memorandum](#)
[Presentation](#)

2. [CC 18-179](#) Facebook Live and Box Skills Pilot. (City Manager/City Clerk)

Recommendation: Accept verbal report on use of Facebook Live and Box Skills for engaging community with Council and Committee meetings.
Demonstration of pilot, followed by discussion and feedback to staff.

Attachments [Presentation](#)

3. [CC 18-157](#) Business Tax Update. (Information Technology/Finance)

Recommendation: Accept verbal update on efforts to complete the Business Tax System in the Finance Department, including operationalizing all requirements from November 2016 ballot initiative approved by voters and adding online account management. Discussion and feedback to staff.

Attachments [Presentation](#)

• Open Forum

Members of the Public are invited to speak on any item that does not appear on today's Agenda and that is within the subject matter jurisdiction of the City Council.

- **Adjournment**

Thank you for taking the time to attend today's meeting. For Committee meeting schedules, Agendas, Staff Reports, other associated documents and Committee contact information, please visit <http://www.sanjoseca.gov/index.aspx?NID=399>. Click on the link for the Committee in which you are interested. Committee Meetings are televised live and rebroadcast on Channel 26.

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