



**MINUTES OF THE
SMART CITIES AND SERVICE IMPROVEMENTS COMMITTEE**

SAN JOSE, CALIFORNIA

THURSDAY, AUGUST 5, 2021

Consistent with the California Governor’s Executive Order No. N-29-20, Resolution No. 79450 from the City of San José and the Santa Clara County Health Officer’s March 16, 2020 Shelter in Place Order, the City Council meeting was not physically open to the public. Public comments were accepted via eComment, email, by phone/Webinar or online.

The Council meeting was teleconferenced from remote locations and convened at 1:30 p.m.

Present: Councilmembers - Mahan, Jones, Liccardo, Foley.

Absent: Councilmembers - Cohen.

Staff: Information Technology, Rob Lloyd; Mayor’s Office, Jordan Sun; City Attorney’s Office, Neelam Naidu; City Clerk, Toni Taber; and City Clerk’s Office, Yasmin Johnson.

B. Review of Work Plan

None presented.

C. Consent Calendar

None presented.

D. Reports to Committee

1. Innovation and Technology Projects Status Report. (Information Technology)

Public Comments: (1) Mollie McLeod spoke to the 311 and Americans with Disabilities Act (ADA) progress being made and to (ADA) accessibility checks. (2) Blair Beekman spoke to the mid 1980’s English-only laws and open public policies.

Interim Deputy City Manager, Dolan Beckel; Chief Information Officer, Rob Lloyd; Division Manager, ITD, Michael Foster; Assistant CIO, Information Technology

(Item Continued on the Next Page)

D.1 (Cont'd.)

Department, Jerry Driessen; Assistant Director, Human Resources, Kelli Parmley; Deputy Director, Public Works, Walter Lin; Products Projects Manager, Information Technology Department, Sudheer Vangati offered the presentation and responded to questions.

Action: Upon motion by Vice Mayor Chappie Jones, seconded by Mayor Sam Liccardo and carried unanimously, the Committee accepted the verbal status report on innovation and technology projects, highlighting overall status, initiatives at risk and mitigations, and completed projects; and the demonstration of first iteration of new technology project status reporting processes and dashboard solution. (4-0-1. Absent: Cohen)

2. **City Roadmap: Drive to Digital Status Report. (Human Resources/Public Works/Information Technology)**

Public Comments: (1) Mollie McLeod stated that conversations regarding training and policies citywide regarding Americans with Disabilities Act (ADA) accessibility need to be addressed. (2) Blair Beekman spoke to open public policies and the community needing to feel connected with local government.

Assistant CIO, Information Technology Department, Jerry Driessen; Assistant Director, Human Resources, Kelli Parmley; Deputy Director, Public Works, Walter Lin; Products Projects Manager, Information Technology Department, Sudheer Vangati offered the presentation and responded to questions.

Action: Upon motion by Vice Mayor Chappie Jones, seconded by Mayor Sam Liccardo and carried unanimously, the Committee accepted the status report on Drive to Digital as part of the approved City Roadmap for 2021-2022, including changes to employee practices, facilities use, policies, technology use, and transition to hybrid work. (4-0-1. Absent: Cohen)

• **Open Forum**

1. Paul Soto spoke to redlining issues in District 6 and equity.
2. Blair Beekman spoke to city employee pay raise issues and sustainability.

• **Adjournment**

Councilmember Matt Mahan adjourned the Committee meeting at 3:06 p.m.

MM/yj:scsicmin_8-5-21

Councilmember Matt Mahan, Chair
Smart Cities and Service Improvements Committee