

---

**Approve Item 6.2 and Modify 6.3 (SJCE Pilot Program Options and SJCE Customer Bill Credits )**

---

**From** Linda Hutchins-Knowles 

**Date** Tue 12/2/2025 10:06 AM

**To** The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>; District1 <district1@sanjoseca.gov>; District2 <District2@sanjoseca.gov>; District3 <district3@sanjoseca.gov>; District4 <District4@sanjoseca.gov>; District5 <District5@sanjoseca.gov>; District 6 <district6@sanjoseca.gov>; District7 <District7@sanjoseca.gov>; District8 <district8@sanjoseca.gov>; District9 <district9@sanjoseca.gov>; District 10 <District10@sanjoseca.gov>

**Cc** City Clerk <city.clerk@sanjoseca.gov>; Agendadesk <Agendadesk@sanjoseca.gov>

 1 attachment (94 KB)

2025.12.02 Letter to SJ Items 6.2 & 6.3.docx.pdf;

[**External Email.** Do not open links or attachments from untrusted sources. [Learn more](#)]

Dear Mayor Mahan, Vice Mayor Foley, and Councilmembers,

Please see the attached letter from Mothers Out Front Silicon Valley. In sum, we you to approve Agenda Item 6.2 and the Memo from the Mayor and colleagues, and we urge you to modify staff's proposed bill credits to SJCE customers.

Thank you for your consideration,  
Linda Hutchins-Knowles

This message is from outside the City email system. Do not open links or attachments from untrusted sources.



**Date:** December 2, 2025

**Subject:** Agenda Items 6.2 & 6.3: SJCE Pilot Program Options and SJCE Customer Bill Credits

Dear Mayor Mahan, Vice Mayor Foley, and Councilmembers Kamei, Campos, Tordillos, Cohen, Ortiz, Mulcahy, Doan, Candelas, and Casey:

As leaders in the community representing over 2000 Silicon Valley supporters, **we're writing to convey our support for staff's proposal** to develop a contractor incentive pilot program to encourage local contractors to install electric heat pumps. We also **support the Memo from the Mayor and Councilmembers Candelas, Cohen, Mulcahy and Tordillos** to direct the City Manager to:

- include in the Spring 2026 SJCE Programs Roadmap Status Report recommendations to (a) improve the eco home program and (b) assess the eco home and contractor incentive programs to inform potential Reach Code policy updates for single-family homes, and
- conduct an enhanced engagement and education about the eco home rebate programs to homeowners and contractors.

**We ask you to accept the staff recommendation along with the additional recommendations in the Memo—and to go beyond them.** In Item 6.3, SJCE staff propose to issue bill credits to San José Clean Energy customers of up to \$25,000,000—that's **25 MILLION DOLLARS**. But that only amounts to a **one-time \$40 credit** on their January bill for residents (totalling ~\$12.5 million) and a one-time “tiered credit” for non-residential accounts adding up to another ~\$12.5 million.

**We support this bill credit for low- and moderate-income residents, but think that for more resourced residents, \$40 would be a drop in the bucket.** Rather than giving everyone a credit they may not need, **we urge you to ask SJCE staff to give both residential and nonresidential customers the option** to either receive this modest one-time credit OR to contribute it to a fund to provide support to residents to get heat pumps for energy-efficient cooling and heating. This would be a significant step toward promoting climate resilience as temperatures rise and toward reaching our carbon neutrality goal, which we've fallen behind on.

Please use the power vested in you to protect our children, communities and climate by directing Staff to take these important steps toward making San Jose a more climate-safe city.

Sincerely,  
Linda Hutchins-Knowles, Co-founder  
Mothers Out Front Silicon Valley