

Item 3.8

City's COVID-19 Response: County Vaccination Update

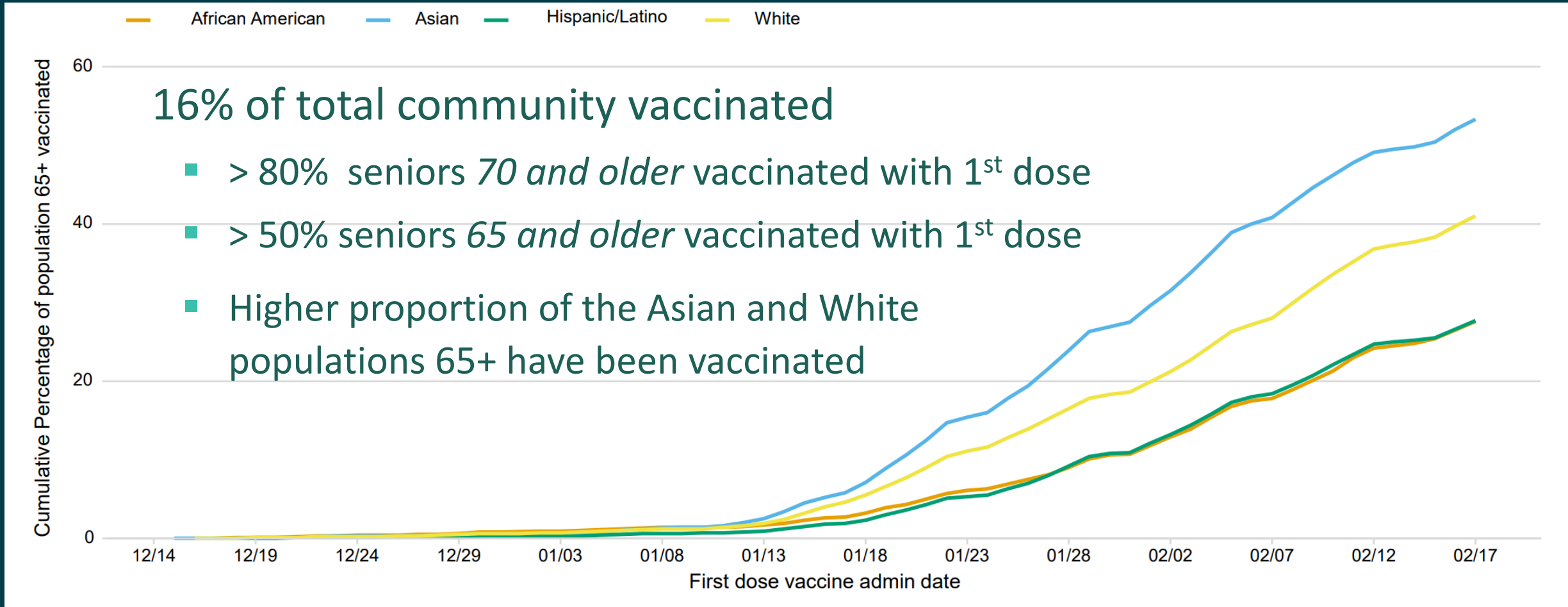
Kip Harkness, Deputy City Manager, Emergency Operations Center Director

Lee Wilcox, Deputy City Manager, Emergency Operations Center Director

February 23, 2021

For City COVID-19 information: <https://www.sanjoseca.gov/covid19>

County Vaccination Progress



Cumulative Percent of Santa Clara County Residents Aged 65+ with At Least One Does of Vaccine by Race/Ethnicity, rolling 7 Day Average

December 15, 2020 to February 17, 2021

Starting with our most vulnerable, ensure 85% of City residents are vaccinated by August 1, 2021



**Connect Our
Community to
Vaccinations**



**Advocate for
Equity, Scale, &
Speed**



**Connect Our
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City Outreach to Vulnerable Seniors Continues



Now

Phone Contact

- All eligible seniors from City of San Jose list and program participants

Mail

- Senior Affordable Housing Units
- Senior mobile home parks

Identify

- Home-bound seniors & advocate for mobile vaccinations

Next

- Targeted Door-to-Door in highly vulnerable/highly impacted areas
- Broad Outreach to City restaurants and local businesses
- Targeted outreach to homeless individuals

Reaching our Vulnerable Seniors by Phone

85% Contact rate 20% Conversation Rate

73% Already scheduled a vaccination appointment or received vaccine

27% Requested more information or appointment scheduling assistance

Key Insights

- Most common reason for *not* scheduling an appointment: healthcare access, transportation barriers, and medical concerns/anxieties regarding vaccine
- Over 20% of respondents were interested in vaccination callback

City Continues Amplifying Communications

Haga su parte para poner fin a la pandemia - ¡vacúnese!

DO YOUR PART TO END THE PANDEMIC - GET VACCINATED!

Làm Tròn Bốn Phần Của Quý Vị Để Chấm Dứt Đại Dịch - hãy đi chích ngừa!

請儘力來結束COVID-19 疫症大流行-接種疫苗!

¿Cuándo es su cita?
When is your appointment?
Hẹn của quý vị khi nào?
預約接種COVID-19疫苗

Fecha/Date/Ngày/日期:	Hora/Time/Giờ/時間:
<input type="text"/>	<input type="text"/>

Lugar/Location/Địa Điểm/接種地址:

City of San José
18 hrs · 🌐

**COVID-19
VACCINE UPDATE**

sccgov.org/coronavirus

PUBLIC HEALTH

- Augmenting County communications
- Community partnerships
- Focus on most impacted zip codes
- Place-based, actionable messages
- Utilizing City networks, staff, and facilities
- Promoting sccfreevax.org (County transitioning to www.myturn.com by mid-March)



City Identifying Viable Vaccination Sites

39 City Sites Can Be Available Rapidly

A. Sites Available/ Un-Occupied	14
B. Sites available with Program Shifts	25
Total	39

60+ Additional Sites need further evaluation include garages, Team SJ Convention, SJPD Substation, and City Hall (Rotunda/Wings/Summit Center)

Supporting Vulnerable Unsheltered People

NOW

County's Valley Homeless Healthcare Program Administering Vaccines

- ~125 vaccinations to homeless persons 65+ in shelters and encampments
- Second Doses began this week

City Advocating for Prioritization of Unhoused Populations

- Letter submitted to State's Community Vaccine Advisory Community
 - Urge for prioritization of hardest hit communities, including unhoused residents

NEXT

County's Valley Homeless Healthcare Program

- Shelter occupants and staff eligible beginning 3/1/21



Connecting Our Employees to Vaccinations

	FIRE (SWORN)	FIRE (NON-SWORN DISPATCH)	FIRE (NON-SWORN)	POLICE (SWORN)
Total	677	40	87	1035
1 st Dose	558	37	16	637
2 nd Dose	516	24	14	
Decline	87	3	1	
Remaining (1 st Dose)	32	3	70	398

Vaccinations of First Responders (Police & Fire)

Vaccine Eligibility Expands Soon

February 28, 2021

- Rest of Phase 1B, including workers in food and agriculture, education/childcare, and emergency services (SCC County)

March 15, 2021

- People ages 16 to 64 “who are deemed to be at the very highest risk for morbidity and mortality from COVID-19”
Qualifying conditions established by the State

County Requests for Support of Vaccination Efforts

- Mutual aid request sent to all cities
- Requesting 250 staff to support vaccination efforts (variety of non-clinical duties)
- FEMA Reimbursable
- Responding to that request would involve significant trade offs with City Service delivery

Supporting the County's Vaccination Efforts: City Impacts

Department	@50% (125)	@75% (188)
Environmental Services	24	35
Library	13	19
Airport	10	15
Planning/Building/Code Enforcement	13	20
Transportation	21	32
Public Works	25	37
Parks/Rec & Neighborhood Services	20	30
Total	125	188

- Asked the largest departments what it would take to fulfill using FT only
- Cataloged program suspensions/closing, reductions, do not re-open
- Citywide more than 650 vacancies (11% vacancy) – but departments are in the 17-19% range
- Some departments are heavily leveraged in the EOC – PRNS, PW

Supporting the County's Vaccination Efforts: City Considerations

@50% Suspend/Close

- Safe School Campus Initiative team services
- Street outreach services provided in-lieu of on-site school services (on-site services delays with school reopening)
- Satellite fleet repair sites
- Repair work for citywide facilities
- Construction & Demolition Diversion
 - Permit holders will be unable to have their deposit applications reviewed and refunded until staff return
 - Facility certifications will be unable to be renewed past December 2021
 - Providing environmental compliance and safety support to PW, PRNS, OED, etc. for closed landfills, contaminated sites, and new projects that need site assessments

@75% Suspend/Close

- Animal Services stops collecting animal license revenue; no new animals in shelter
- Volunteer Events and Adopt-a-Park
- Al Fresco support
- Express Pickup at 9 branch locations
- No on-site or indoor inspections at Food Services Establishments (FSE) conducted
- Municipal Water System Conservation to all regulatory mandated water use data collection, analysis, and submittal (monthly, quarterly, annually) to DWR and SWRCB, inability to issue home water use reports (WaterSmart) to customers, and unable to respond to customers regarding water use and water conservation

Supporting the County's Vaccination Efforts: City Considerations

@50% Program Reductions

- Express Pickup, educational support, materials, and device lending
- Virtual programming, support for distance learning, early child education, digital connectivity
- Minimum labor compliance oversight (city construction projects/labor related policy work)
- Significant reduction in routine inspections for Multiple Housing program and annual inspections for fee funded programs
- 30% reduction Signs & Markings support of Vision Zero, Quick Build projects, service orders, & proactive maintenance efforts
- 10-15% reduction Pavement pothole requests; increased SJ311 response time
- 10-15% reduced Sewer proactive maintenance & responsiveness to concerns; potential Sanitary Sewer Overflows increase
- Jeopardizes ability to meet FAA and TSA federal regulatory requirements, financial reporting (as an enterprise fund this is critical), support for tenants who are impacted by COVID 19, technology support for essential touchless technology, and grant funded capital project delays.

@75% Program Reductions

- Response time for tow permit requests - impacts development, construction activity
- Significant impact to support services to permit center intake and plan review – increases to backlog
- Planning functions (e.g. ordinance amendments) in support of housing development goals/priorities
- Reduction in Vision Zero safety projects
- Delays on grant funded planning efforts – ex. West San Jose Multi-modal Improvements & Downtown Transportation Plan
- Delays on other grant projects – ex. local projects & signal operations improvements
- Virtual programming, support for distance learning students, educational support programs for high-needs communities, early child education programs, digital connectivity and literacy, adult literacy, education and workforce development, school partnerships, citizenship and ESL resources and programs
- IT digital inclusion support, loss of materials management delivery capacity, and Personnel/Finance support

Supporting the County's Vaccination Efforts: City Considerations

@50% Do Not Re-open

- Arcadia Ballfield and the Action Sports Park
- No support for PAL program planning for the Spring & early Summer
- Normal Express Pickup hours at 6 library branches, impacting device lending support – loss of 1 day/wk and an additional 5 hours per week Tuesday-Saturday

@75% Do Not Re-Open

- Technology Access and Limited Lobby Access at library locations in Orange Tier
 - 11 library sites have been identified as highest need for technology access based on equity need
- Additional planned services for highest community needs around educational support and digital inclusion
- Special Events, weddings, picnic reservations when permitted

City's Policy Options to Respond to Mutual Aid Request

- Policy Option A** Provide **Part-time Staff (30+)** and vetted **Volunteers (200+)**
- Policy Option B** Provide **50% (125)** of Request Using FTE Across All Departments; communicate program suspensions/closings/reductions/do not re-open
- Policy Option C** Provide **75% (188)** of Request Using FTE Across All Departments; communicate program suspensions/closings/reductions/do not re-open
- Policy Option D** **Do Not Provide City Staff** at This Time; Re-evaluate at a Later Time

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