



# City Initiatives Roadmap: Ending Homelessness Annual Report

City Council Item 8.1 May 9, 2023 **Ragan Henninger** 

Deputy Director, Housing Department

**Jacky Morales-Ferrand** 

Director, Housing Department



## San José's Challenge



Source: 2022 City of San Jose Point in Time Census and Survey



## 2020-2025 Community Plan

#### **STRATEGY 1**



Address the root
causes of
homelessness
through system and
policy change

#### **STRATEGY 2**



Expand
homelessness
prevention and
housing programs
to meet the need

#### **STRATEGY 3**



Improve quality of life for unsheltered individuals and create healthy neighborhoods for all



# Progress on the Community Plan January 2020 – December 2022

#### **OUR PROGRESS TO DATE**





27% Reduction in New Households Becoming Homeless

On track to hit 2025 goal (30%)

#### SYSTEM PERFORMANCE



\*includes people served via Covid-related Financial Assistance



PROVIDING HOUSING FOR ALL





## **System-wide Performance Benchmarks**

Permanent Supportive Housing will maintain permanent housing

Rapid Rehousing Programs will attain or maintain permanent housing

38% Street Outreach will exit to permanent or temporary destination

30% Emergency Shelter will exit to permanent housing



## **Housing Solutions**











- ♠ Interim Housing
- Homelessness Prevention
- ♠ Permanent Housing



5/9/2023 BUILDING GREAT PLACES INVESTING IN PEOPLE PROVIDING HOUSING FOR ALL



## **Housing Based Solutions: Effectiveness**

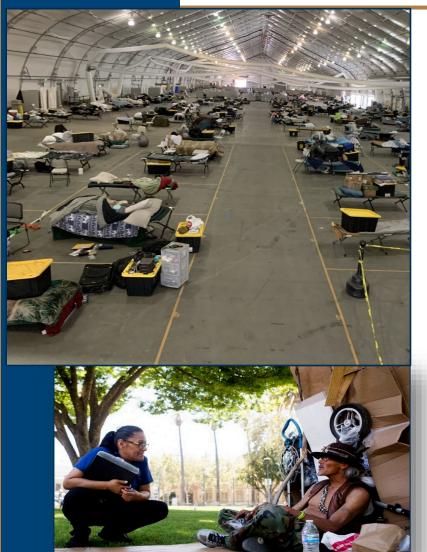
| Strategy                             | People | Investment   | Benchmark   | Effectiveness  |
|--------------------------------------|--------|--------------|---|--|
| Homelessness Prevention (2 programs) | 2,540  | \$5,915,625  | N/A   | 98% of program participants maintained permanent housing         |
| Rapid Rehousing (3 programs)         | 373    | \$2,888,598  | 80% of program participants exited to permanent housing         | 65% of program participants exited to permanent housing          |
| Interim Housing/Shelter (7 programs) | 912    | \$24,099,296 | 30% of program participants exited to permanent housing         | 48% of program participants exited to permanent housing          |
| Strategy                             | Units  | Investment   | Benchmark   | Effectiveness  |
| Permanent Affordable Housing         | 735    | \$8,920,959  | 98% of individuals in permanent housing maintained that housing | 96% of individuals in permanent housing maintained that housing* |
| Permanent<br>Affordable              |        |              | 98% of individuals in permanent housing maintained that housing | 96% of individuals in permanent housing maintained that          |

<sup>\*</sup>County-wide/system-wide performance outcome



#### **Crisis Interventions**

Housing



- Outreach and Engagement
- EncampmentManagement
- Showers and Laundry
- ☆ Congregate
  Shelter





#### **Crisis Interventions: Effectiveness**

| Strategy                             | People       | Investment  | Benchmark  | Effectiveness  |
|--------------------------------------|--------------|-------------|--|--|
| Outreach and Engagement (4 programs) | 2,191        | \$3,243,021 | 38% of program participants exited to permanent or temporary housing | 28% of program participants exited to permanent or temporary housing |
| Showers and Laundry (1 program)      | 1,040        | \$425,324   | N/A  | 9,804 showers; 2,953 laundry loads                                   |
| Congregate Shelter (2 programs)      | 242          | \$1,129,157 | 30% of program participants exited to permanent housing              | 23% of program participants exited to permanent housing              |
| Motel Stays (3 programs)             | 311 families | \$4,390,275 | 30% of program participants exited to permanent housing              | 60% of program participants exited to permanent housing              |



## **Expenditures in Fiscal Year 2021–2022**

| Uses                     | Expenditures |  |
|--------------------------|--------------|--|
| <b>Housing Solutions</b> | \$24,158,199 |  |
| Crisis Interventions     | \$9,187,777  |  |
| Administration           | \$2,138,524  |  |
| Systems Support          | \$859,474    |  |
| TOTAL                    | \$36,343,974 |  |





#### **Thank You - Partners**

CITY OF SAN JOSE HOMELESSNESS RESPONSE TEAM:

- Kelly Hemphill
- Greg Pensinger •
- Vanessa Beretta
- Alejandra-Tlalli-Miles
- Nate Montgomery
- Marcell Leath

- Stephanie Jimenez
- Ryan Sanders
  - Adriana York

Marcus Givens

- Nosheen Hossain
- County of Santa Clara Office of Supportive Housing
- Destination: Home
- Santa Clara County Housing Authority
- HomeFirst
- LifeMoves
- PATH
- Bill Wilson Center
- Abode
- JobTrain
- International Rescue Committee
- WeHope
- YWCA
- Pulse for Good



- First Community Housing
- Charities Housing
- Arbor Park Community
- Affirmed Housing Group
- Eden Housing
- Village at Willow Glen Housing Partners
- EAH Housing
- FPI Management
- AMC-CA, Inc.
- Danco Communities
- MidPen Housing
- Core Communities
- Reed Community
- Allied Housing
  - Resources for Community Development

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