

Item received during Public Comment
for the Consent Calendar from
Brian Darby on 4/16/2025.

Brian Darby

The highbred meeting model activated during the pandemic allowed people who could not attend meetings due to medical issues to still participate live during public meetings. Due to the actions of a very few people, the city decided to discontinue using the highbred feature. It is understood why they did this because of the intimidating and vile comments. But the fact that the highbred meeting stopped gave the people who were disrupting the beatings exactly what they wanted. If those same people acted that way during a live meeting, they would have been dealt with rather quickly. Many people who wish to actively participate in meetings may be due to transportation, disabilities, medical concerns, working situations, childcare, etc. Most of these groups are the most disenfranchised parts of the community. If I am remembering correctly, it was supposed to be brought back to counsel to discuss what options there were. There are many people on the public record who are requesting that this feature be returned to the public meetings. I took the time to research these options and even called the California Public Utilities Commission about their way of handling meetings in the high-bred fashion. Other cities have continued with the hybrid meeting. I don't list them here because I don't want people to get any ideas about interrupting their meetings. I will email this to be included on the public record for next Wednesday, but I am bringing a printed copy in hopes that it might facilitate at least a conversation.

Detailed Analysis of Meeting Platforms for Public Sector Use

Cisco Webex Solutions

Core Security Features

- Provides FedRAMP-authorized secure platform for government communications (www.cisco.com/c/en/us/products/collateral/conferencing/webex-meeting-center/white-paper-c11-737588.html)
- Ensures data residency and sovereignty compliance (www.cisco.com/c/en/us/products/collaboration-endpoints/webex-room-series/index.html)
- Implements end-to-end encryption with Zero Trust security (www.cisco.com/c/en/us/solutions/collateral/collaboration/white-paper-c11-744553.html)

Advanced Capabilities

- Supports up to 36,000 concurrent agents for large-scale operations (www.cisco.com/c/en/us/products/contact-center/webex-contact-center-enterprise/index.html)
- Features ethical walls and data loss prevention (www.cisco.com/c/en/us/products/collateral/unified-communications/webex/datasheet-c78-741592.html)

- Seamless integration with government applications (www.cisco.com/c/en/us/solutions/industries/government.html)

Zoom Enterprise Solutions

Security Infrastructure

- End-to-end encryption (E2EE) for meeting content protection (zoom.us/security)
- Customer Managed Key (CMK) for enhanced encryption control (zoom.us/security)
- Advanced compliance tools through Zoom Compliance Manager Plus (zoom.us/docs/en-us/compliance.html)

Enterprise Features

- Meeting Survivability for internet outage protection (zoom.us/enterprise)
- Zoom Workplace Enterprise Licenses with GDPR compliance (zoom.us/pricing)
- AI Companion for automated meeting assistance (zoom.us/ai-companion)

Pricing Structure (Enterprise Level)

- Business Plus: \$22.49/month with Zoom Phone integration (zoom.us/pricing)
- Enterprise: Custom pricing with unlimited cloud storage (zoom.us/pricing)

Microsoft Teams Public Sector Solutions

Security Architecture

- Comprehensive encryption for data in transit and at rest (docs.microsoft.com/en-us/microsoftteams/security-compliance-overview)
- Advanced access control and authentication through Azure AD (docs.microsoft.com/en-us/microsoftteams/teams-security-guide)
- Information Barriers and DLP capabilities (docs.microsoft.com/en-us/microsoftteams/information-barriers-in-teams)

Integration Features

- Extensive third-party application support (docs.microsoft.com/en-us/microsoftteams/platform/concepts/apps/apps-overview)
- Seamless Microsoft 365 ecosystem integration (docs.microsoft.com/en-us/microsoftteams/microsoft-365-integration)
- Custom API development through Microsoft Graph (docs.microsoft.com/en-us/graph/teams-concept-overview)

Implementation Success Stories

Public Sector Adoption

- Hybrid public meetings showing increased community engagement (publicinput.com/case-studies)
- Government operations enhancement through hybrid models (www.govtech.com/workforce/hybrid-work-models)
- Improved citizen service delivery (www.gartner.com/en/documents/public-sector-digital-transformation)

Operator-Assisted Solutions

- Verizon Conference Lines used by CPUC (cpuc.ca.gov/remote-access)
- Professional operator management for large-scale meetings

Best Practices for Implementation

1. **Pre-Meeting Security Setup**
 - Configure waiting rooms and authentication requirements
 - Set up password protection and participant restrictions
2. **During-Meeting Management**
 - Utilize host controls for participant management
 - Implement screen sharing restrictions
 - Enable emergency response tools
3. **Post-Meeting Documentation**
 - Record meetings for transparency
 - Maintain secure archives
 - Generate meeting summaries and action items

This comprehensive breakdown of applications and features should provide a clear understanding of the available tools and their specific implementations for public meetings. Each platform offers unique advantages, and the choice often depends on specific organizational needs, security requirements, and integration capabilities.