



# **Fireworks Ordinance Workplan Status Report**

**City Council Meeting**  
**Tuesday, October 1, 2019**  
**Item 8.1**

**Ryan Dulin, Deputy Director, San José Fire Department**  
**Hector Estrada, Deputy Fire Chief, San José Fire Department**  
**Michael Kihmm, Captain, San José Police Department**  
**Rachel Roberts, Deputy Director, PBCE/Code Enforcement**  
**Rosario Neaves, Director, City Manager's Office of Communications**



## Program Components

Education  
and Outreach  
(Awareness)

Reporting

Enforcement

## Goals

- Reduce Injuries and Fires
- Increase the number of Actionable Reports
- Decrease the number of Hotspots



## Outcomes/Highlights

- 15 Fires/ Zero Medical Emergencies
- 75% increase in actionable reports from 2018 Fourth of July Reporting Period
  - Online reports not containing enough information for the City to take an action dropped by 5%.
- Enforcement actions:
  - 2 Arrests
  - 1 Field Citation
  - 7 Online Citations
  - 150 Warnings
  - Confiscated 300lbs of Fireworks



## New Items for 2019 4<sup>th</sup> of July

- Fire Department Information Technology provides development and support services of the online reporting tool.
- Initiated regular reporting at the Neighborhoods Commission.
- Conducted community survey.
- Displayed campaign messaging on digital boards and banners at Andrew P. Hill High School, Leigh High School, and Dartmouth Middle School.
- Added Google translation service to the online reporting system.
- Followed-up with reporting parties on disposition of their reports.
- Expanded Education and Outreach with Cities within the Region.



# Education and Outreach (Awareness)

## School Partnering



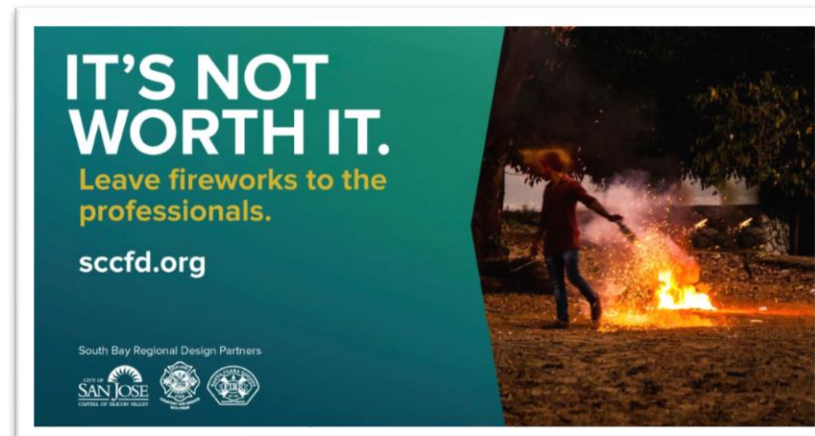


# Education and Outreach (Awareness)

## Pop-Ups



## Regional Messaging







# Social Media Kit

## [www.sanjoseca.gov/fireworks](http://www.sanjoseca.gov/fireworks)



### Social Media Messages



#### FED UP WITH FIREWORKS?

- Facebook - [English](#), [Spanish](#), [Vietnamese](#)
- Twitter - [English](#), [Spanish](#), [Vietnamese](#)
- Instagram - [English](#), [Spanish](#), [Vietnamese](#)

#### Sample Posts:

*Sick and tired of your neighbors setting off dangerous and illegal fireworks? It's easier than ever to report violators online. Just snap a picture and file a report at [sanjoseca.gov/fireworks](http://sanjoseca.gov/fireworks).*

*Celebrating the Fourth of July should be fun—and—safe—for everyone. Report illegal firework use online at [sanjoseca.gov/fireworks](http://sanjoseca.gov/fireworks) to keep your friends and family safe this holiday.*



#### FED UP WITH FIREWORKS?

- Facebook - [English](#), [Spanish](#), [Vietnamese](#)
- Twitter - [English](#), [Spanish](#), [Vietnamese](#)
- Instagram - [English](#), [Spanish](#), [Vietnamese](#)

#### Sample Posts:

*Sick and tired of your neighbors setting off dangerous and illegal fireworks? It's easier than ever to report violators online. Just snap a picture and file a report at [sanjoseca.gov/fireworks](http://sanjoseca.gov/fireworks).*

*Celebrating the Fourth of July should be fun—and—safe—for everyone. Report illegal firework use online at [sanjoseca.gov/fireworks](http://sanjoseca.gov/fireworks) to keep your friends and family safe this holiday.*



#### IT'S NOT WORTH IT

- Facebook - [English](#), [Spanish](#), [Vietnamese](#)
- Twitter - [English](#), [Spanish](#), [Vietnamese](#)
- Instagram - [English](#), [Spanish](#), [Vietnamese](#)

#### Sample Posts:

*ALL fireworks are illegal and dangerous—and can cause fires and serious injury. Fines can be as high as \$1,000. Is it really worth it to risk all that? [sanjoseca.gov/fireworks](http://sanjoseca.gov/fireworks)*

*Don't blow it this Fourth of July. Fireworks are illegal and dangerous—and fines can be as high as \$1,000. Are a few seconds of fun really worth all that?*

*It's easier than ever for San José residents to report illegal fireworks use. Neighbors can simply snap a photo and report online—and you could face fines as high as \$1,000. So take a break this holiday and leave the shows to the pros.*



### Online Reporting Tool

- High percentage of reports contain Insufficient or No Information

### Community Concerns

- Lack of public safety presence to deter illegal activity

## 2019 Lessons

### Public Education and Outreach

- Effective messaging is critical in order to change behavior of a community





## Next Steps

Education  
and  
Outreach

Reporting

- Message outreach and education activities to address the suggestions received from the community survey.
- Year-around reporting using the fireworks online reporting tool.
- Produce an online tutorial video on how to use the reporting tool and what type of information is needed for the City to issue a citation or warning notice.
- Explore integration with MySanJoseApp to provide the community with a “one-stop” mechanism to report issues to the City.



## Next Steps (Cont.)

A blue oval with a white border containing the word "Enforcement" in white, sans-serif font.

### Enforcement

- Deployment Plan and Enforcement
  - Continue on-duty patrol through neighborhoods to increase visibility.
  - Continue Special Operations Unit at Downtown and Almaden Lake Park Fireworks Shows to ensure traffic control and public safety.
  - Police Officer “hotspot” deployment pilot utilizing overtime assignments.
  - Sting Operations are no longer a viable option.
- Expansion / Training of online reporting tool to PD in order to issue Administrative Citations.



# Questions?

**Thank you!**

**Ryan Dulin, Deputy Director, San José Fire Department**  
**Hector Estrada, Deputy Fire Chief, San José Fire Department**  
**Michael Kihmm, Captain, San José Police Department**  
**Rachel Roberts, Deputy Director, PBCE/Code Enforcement**  
**Rosario Neaves, Director, City Manager's Office of Communications**

**Fireworks Ordinance Workplan Status Report**

**Tuesday, October 1, 2019**

**Item 8.1**