

Digital Literacy Quality Standards &
San Jose Digital Inclusion Fund

San Jose City Council

May 19, 2020

DIGITAL LITERACY - BACKGROUND



November 13, 2017 -

- City Council approves Broadband & Digital Inclusion Strategy

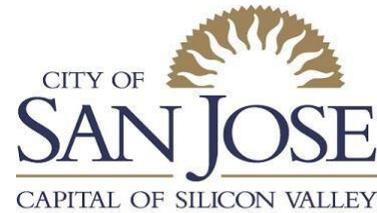
May 7, 2018 -

- City Council approves Education & Digital Literacy Strategy
- Directs staff to implement and/or create Quality Standards for all EDL programs

February 12, 2019 -

- City Council approves Digital Inclusion Fund

DIGITAL LITERACY- AD HOC ADVISORY COMMITTEE



*Parks, Recreation and
Neighborhood Services*

Santa Clara County
Office of Education



DIGITAL LITERACY - FOCUS AREAS

Standard Area	Focus Areas
Technology and Access	Access to Device, Maintained Devices, Internet Connection
Privacy and Security	City of San Jose Privacy Principles, Online Security, Opt-in, Wiping Devices, Data Privacy
Safe and Supportive Learning Environments	Onsite & Online Environments
Skill Building and Learning	ISTE, Information Evaluation
Curriculum and Teaching Practices	Outcomes-Based, Differentiated Instruction, Information Evaluation, Digital Literacy Resources
Staffing	Qualification/Expertise, Professional Development, Volunteers, ISTE Educator Standards
Program Leadership and Management	Ethical Standard, Vision/Mission/Values, Policy/Procedures, Community Engagement, Partnerships
Equity, Diversity, and Inclusion	Inclusive & Supportive Practices, Equity & Diversity

DIGITAL LITERACY – YEAR 1 IMPLEMENTATION

- Conduct environmental scan of existing programs to establish baseline data
- Begin planning for Year II implementation
- Full DLQS implementation through DIF grant program (LIBRARY)
- Develop digital inclusion pilot through DIF and AT&T Tech For Good Program (PRNS)

- On February 25th, 2020 the City Council approved \$1M in funding for the first round of Digital Inclusion Partnership Grants
- 23 Community Based Organizations (CBOs) were chosen as the first cohort of grantees
- California Emerging Technology Fund (CETF) was named the City's Implementation Partner overseeing the Digital Inclusion portfolio.

SAN JOSE DIGITAL INCLUSION FUND - COHORT

GRANT AWARD RECOMMENDATIONS



SAN JOSE DIGITAL INCLUSION FUND - PROGRESS

- Grantees are developing their internal infrastructure, launching work plans, and updating internal procedures to achieve 4,000 digital adoptions
- 2 virtual sessions have been hosted, including one Community of Practice workshop and two Affordable Internet Offers workshops
- Digital Inclusion Fund website reflects the most current digital connectivity offers made available by telecommunications companies in response to the COVID-19 crisis.

RECOMMENDATION

Accept the staff report on the development of Digital Literacy Quality Standards for all City sponsored programs as specified by the EDL Strategy; as well as the SJ Digital Inclusion Fund Update.

Adopt the proposed Digital Literacy Quality Standards Citywide.

Direct staff to report on progress implementing the Digital Literacy Quality Standards in Spring 2021.

Reimagining the City as a Classroom

