



Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Erik Soliván

SUBJECT: See Below

DATE: June 10, 2026

Approved

Date:

6/11/26

COUNCIL DISTRICT: Citywide

SUBJECT: Actions Related to Grant Agreements for Multiple Programs Serving Households Experiencing Homelessness

RECOMMENDATION

Adopt a resolution authorizing the Housing Director, or his designee, to negotiate and execute amendments to extend existing grant agreements for the following programs serving individuals and families experiencing homelessness, each for the applicable extension term set forth below, and to increase the compensation, for each applicable extension term, in amounts not to exceed those set forth below as categorized by service type, subject to the appropriation of funds:

- (a) Crisis Intervention Programs for the following grant programs serving households:
 - (1) WeHOPE (Dignity on Wheels Program) – Not to exceed \$550,000 (July 1, 2026 – December 31, 2026);
 - (2) HomeFirst Services of Santa Clara County (Targeted Outreach and Engagement Program) – Not to exceed \$800,000 (July 1, 2026 – December 31, 2026); and
 - (3) PATH (Targeted Outreach and Engagement Program) – Not to exceed \$800,000 (July 1, 2026 – December 31, 2026).

- (b) Support Services Programs for the following grant programs serving households:
 - (1) Bill Wilson Center (Youth Housing and Support Program) – Not to exceed \$2,000,000 (July 1, 2026 – December 31, 2027);
 - (2) Mission Services of Silicon Valley LLC (subsidiary of Goodwill of Silicon Valley) (SJ Bridge Program) – Not to exceed \$1,000,000 (July 1, 2026 – June 30, 2027);
 - (3) YWCA Golden Gate Silicon Valley (Interpersonal Violence Support Program) – Not to exceed \$250,000 (July 1, 2026 – June 30, 2027); and

- (4) County of Santa Clara (Homeless Management Information System Support)
– Not to exceed \$700,000 (July 1, 2026 – June 30, 2027).
- (c) Transportation Programs for the following grant programs serving households:
 - (1) County of Santa Clara (United Pass for Life Improvement from Transportation) – Not to exceed \$153,000 (July 1, 2026 – June 30, 2027).
- (d) For each of these agreements, exercise up to three additional six-month or one-year options to extend the term of the agreement, through no later than June 30, 2030, subject to the appropriation of funds.

SUMMARY AND OUTCOME

The Administration recommends delegating authority to the Housing Director, or his designee, to negotiate and execute amendments to eight existing grant agreements totaling \$6,253,000 in local, state, and federal funding. Extension of these agreements will allow the Housing Department to maintain continuity of service delivery across crisis intervention, targeted outreach, and supportive service programs serving individuals and families experiencing homelessness.

BACKGROUND

The 2025 Point in Time count¹ revealed 6,503 individuals experiencing homelessness in San José, including 3,959 who were unsheltered. This accounted for an overall 10% decrease in unsheltered homelessness, reflecting the City's continued investments in reducing homelessness and expanding housing opportunities. The City invests in a broad portfolio of programs to support individuals experiencing homelessness, including crisis intervention, interim housing, and support services programs. To address the needs of those experiencing homelessness, the City remains committed to prioritizing funding in alignment with the Community Plan to End Homelessness.² The programs discussed in this memorandum are an integral component of the City's strategy to address homelessness.

¹ Santa Clara County Point In Time Report, Web Link:

<https://files.santaclaracounty.gov/exjcpb1571/2025-09/santa-clara-county-point-in-time-count-2025-final-report.pdf?VersionId=aGEbcN9xWzAZ0Kv8FEcdQ5fBpwvhDJlr#:~:text=The%202025%20PIT%20count%20revealed,since%202019%20as%20shown%20below.>

² Santa Clara County Community Plan to End Homelessness 2020 – 2025, Web Link:

<https://osh.santaclaracounty.gov/solutions-homelessness/community-plan-end-homelessness>

ANALYSIS

Approval of the staff recommendation would allow the Housing Department to proceed with providing up to \$6,253,000 in local, state, and federal funds to serve the City's most vulnerable residents experiencing homelessness.

Housing Department staff will coordinate with the City Attorney's Office and the City Manager's Budget Office to develop and approve all amended existing grant agreements. The descriptions below summarize program overviews and performance outcomes for each respective program. Negotiations with partners on the number of program participants to be served and performance outcomes for amended grant agreements began in May 2026.

Crisis Intervention Programs

Crisis Intervention programs serve unsheltered individuals living in places not meant for human habitation and include outreach, Safe Parking, and hygiene services programs. These programs address immediate needs and connect individuals to appropriate housing opportunities, supporting stability and quality of life.

Dignity on Wheels

WeHOPE currently operates the Dignity on Wheels program, which provides mobile showers and laundry services six days a week to unsheltered individuals across San José. Services are delivered at encampments and City-operated sites such as the Recreational Vehicle Safe Parking program at the Santa Teresa Boulevard site, the Navigation Hub, Navigation Motels, and Overnight Warming Locations, with up to 24 service sessions provided weekly.

The recommendation in this memorandum allocates \$550,000 for continued operations of the program and extends the terms of the agreement with WeHOPE from July 1, 2026, through December 31, 2026. The City Council last approved this agreement on December 16, 2025.³ Table 1 below summarizes key performance measures for the Dignity on Wheels program for the period July 1, 2025, to March 31, 2026.

³ Item 2.19, File 25-1317, Meeting Date: December 16, 2025, Memorandum Title: Actions Related to Grant Agreements for Multiple Programs Serving Households Experiencing Homelessness in Fiscal Year 2025-2026, Web Link: <https://sanjose.legistar.com/View.ashx?M=F&ID=15011309&GUID=65A7063A-376A-4E18-A9BA-D90993B6A857x>

Table 1 – Key Performance Measures for the Dignity on Wheels Program

Program Name	Persons Served	Showers Provided	Laundry Loads Provided
Dignity on Wheels	1,323	7,885	4,089

Targeted Outreach and Engagement Programs (TOEP)

TOEP provides proactive, field-based outreach to unsheltered individuals living in encampments across San José, focusing on engagement, service connection, and housing navigation to support transitions from unsheltered homelessness into interim or permanent housing.

Effective January 1, 2026, TOEP was restructured in response to a recent City audit, shifting from a site-based model to a citywide approach to expand geographic coverage and promote more equitable access to services. Under this model, outreach is delivered across all the City Council Districts through a coordinated, regionally aligned approach. HomeFirst Services of Santa Clara County (HomeFirst) provides outreach services in the West (City Council Districts 1, 6, and 9) and South (City Council Districts 2 and 10). PATH serves the North (City Council Districts 3, 4, and 5) and East (City Council Districts 7 and 8), supporting consistent service delivery and improved coordination with City departments and community partners.

TOEP remains a key component of the City’s homelessness response system by increasing engagement with unsheltered individuals, facilitating connections to shelter and housing, and supporting encampment resolution efforts in alignment with the Community Plan to End Homelessness.

The recommendation in this memorandum allocates \$800,000 to HomeFirst and \$800,000 to PATH for continued operations of TOEP and extends the term for both agreements from July 1, 2026, through December 31, 2026. The City Council last approved the HomeFirst and PATH agreements on November 4, 2025.⁴ Table 2 below summarizes key performance measures for TOEP.

⁴ Item 8.2, File 25-1168, Meeting Date: November 4, 2025, Memorandum Title: Actions Related to Grant Agreements for Targeted Outreach and Engagement Programs Serving Unsheltered Individuals in San José, Web Link: <https://sanjose.legistar.com/View.ashx?M=F&ID=14888515&GUID=006967B5-131C-4AA1-AD3C-B96D6C01B5EB>

Table 2 – Key Performance Measures for TOEP

Program Name	Persons Served	Outreach Engagements	Positive Exit Destinations
HomeFirst TOEP*	475	2,788	241
PATH TOEP**	480	952	118

* Time range HomeFirst data was 9/1/2025 - 3/31/2026 according to their contracting period.

** Time range for PATH data was 10/1/2025 - 3/31/2026 according to their contracting period.

Support Services Programs

Support Services programs provide housing stabilization, case management, employment, transportation, data coordination, and other supportive resources that help individuals and families experiencing homelessness achieve and maintain housing stability. These programs address barriers to housing, increase access to essential services, and promote long-term self-sufficiency and well-being.

Youth Housing and Support Program

The Bill Wilson Center currently operates the Youth Housing and Support Program, providing housing and support services to Transitional Aged Youth (ages 18 to 24) who are at-risk of or currently experiencing homelessness. Through nationally recognized prevention, diversion, and housing solution strategies, the Bill Wilson Center supports youth in locating and securing permanent housing while advancing their progress in education, employment, mental/physical health, and financial planning goals. All program participants receive financial assistance and wraparound services for the 18-month program duration, ensuring the long-term, reliable support necessary for youth to achieve lasting self-sufficiency and positive housing outcomes.

The Youth Housing and Support Program is structured as a cohort system. In the program's pilot term, 55 youth were served for 18 months (July 1, 2024 to December 31, 2025). By increasing access points for youth into the City and County of Santa Clara (County) homelessness response system, preventing shelter entry and driving participant-led permanent housing outcomes, the program generated significant long-term cost savings by both diverting and resolving youth homelessness throughout San José.

At the December 16, 2025, City Council meeting,⁵ \$2,000,000 of the City's Homeless Housing, Assistance and Prevention Round 5 Youth Set-Aside allocation was granted to Bill Wilson Center to welcome a new cohort of 75 youth program participants. This

⁵ Item 2.19, File 25-1317, Meeting Date: December 16, 2025, Memorandum Title: Actions Related to Grant Agreements for Multiple Programs Serving Households Experiencing Homelessness in Fiscal Year 2025-2026, Web Link: <https://sanjose.legistar.com/View.ashx?M=F&ID=15011309&GUID=65A7063A-376A-4E18-A9BA-D90993B6A857>

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cohort is currently receiving financial assistance and services from January 1, 2026, through June 30, 2027.

The recommendation in this memorandum will authorize the second half of the Homeless Housing, Assistance and Prevention Round 5 Youth Set-Aside disbursement of \$2,000,000, allowing Bill Wilson Center to welcome the third cohort of 75 youth and provide them with financial assistance and services from July 1, 2026, through December 31, 2027. Table 3 summarizes key performance measures for the 55 youth who graduated from the first cohort (July 1, 2024 – December 31, 2025) of the Youth Housing and Support Program.

Table 3 – Youth Housing and Support Program Key Performance Measures

Metric	# Youth at time of entry into program (July 1, 2024)	# Youth at time of program completion (December 31, 2025)	Performance Measure
Youth in Homeless Situations	9	2	77.8% decrease in unsheltered participants
Youth in Temporary Situations	44	5	88.6% decrease in participants in temporary housing, housing instability, and at-risk of homelessness
Youth in Permanent Housing Situations	2	48	2300% increase in participants in permanent housing, with 19 participants securing market-rate rental opportunities with no ongoing housing subsidy
Youth with Earned Income (Employment)	12	36	200% increase in youth with earned income from employment
Youth with Health Insurance	13	47	262% increase in youth with health insurance, with 33 participants being enrolled in Medicaid with support from program staff

San José Bridge (SJ Bridge) Program

The SJ Bridge Program supports individuals with rapid job readiness (by serving on cleanup work crews), vocational training, and access to permanent housing opportunities. The SJ Bridge program first began in March 2022 and since its inception, 448 program participants have been served, of whom 156 (35%) have obtained permanent employment, including 102 (23%) who secured full-time positions. Of the program participants who have secured permanent, full-time employment opportunities through the SJ Bridge program, 25 or 25% have obtained living-wage employment positions, which is above the contract goal of 14%.

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In 2025-2026, SJ Bridge successfully increased the number of work crew cleanup sites in the City's shelter portfolio; this number jumped up from two at the beginning of the fiscal year to 16 in May 2026. This increase demonstrates how SJ Bridge invests in the overall San José community, and it gives the program more visibility to potential clients at the City's shelter sites. In the middle of Fiscal Year (FY) 2025-2026, Goodwill launched Mission Services of Silicon Valley, LLC, a subsidiary that now operates SJ Bridge. Mission Services staff have actively recruited at each of the 22 sites in the City's shelter portfolio, as of May 2026; and 19 of the 22 sites have at least one SJ Bridge participant. The SJ Bridge team will continue to recruit clients at all sites in the City shelter portfolio into FY 2026-2027.

In FY 2026-2027, SJ Bridge will continue sending its work crews across San José to conduct beautification activities, including bagging and removing trash, at various cleanup sites. SJ Bridge is also scheduled to begin servicing four downtown business district sites beginning in May 2026. These districts include:

- Calle Willow Business District;
- East Village Business District;
- Luna Park Business District; and
- Alum Rock East Santa Clara Business District.

The recommendation in this memorandum allocates \$1,000,000 to Goodwill of Silicon Valley for continued operations of the SJ Bridge program and extends the term of the agreement with Goodwill of Silicon Valley from July 1, 2026, through June 30, 2027. City Council last approved this agreement on November 19, 2024.⁶ Table 4 below summarizes key performance measures for SJ Bridge for the period July 1, 2025 to March 31, 2026.

Table 4 – Key Performance Measures for SJ Bridge

Program Name/Service Provider	Clients Served	Total Full-time Job Placements	Full-time Living-Wage Job Placements
SJ Bridge	121	17	7/17 (41%)

Interpersonal Violence Support Program

YWCA Golden Gate Silicon Valley (YWCA) currently operates the Interpersonal Violence Support Program, which provides survivors of gender-based violence and their

⁶ Item 2.10, File 24-2203, Meeting Date: November 15, 2024, Memorandum Title: Amendments to Grant Agreements for Multiple Unsheltered Homelessness Programs, Web Link: <https://sanjose.legistar.com/View.ashx?M=F&ID=13559391&GUID=621D5C23-1D29-4A4A-A524-2A9473641913>

families with motel stays. The program offers case management services with the goal of transitioning participants into safe, affordable, and permanent housing options.

The recommendation of this memorandum allocates \$250,000 to YWCA for the continued operation of the program, including supporting personnel and motel room costs, and extends the term of the agreement with YWCA from July 1, 2026, through June 30, 2027. The City Council last approved this agreement on June 17, 2025.⁷

The County's Homeless Management Information System (HMIS) Support

The City administers a range of homelessness prevention and support programs aimed at reducing housing instability and assisting vulnerable residents. Central to these efforts is the HMIS, a federally mandated data platform used to collect, manage, and analyze information about individuals experiencing homelessness and the services they receive. HMIS provides the foundation for a data-driven homelessness response by enabling agencies to coordinate care, monitor outcomes, and evaluate system performance.

The City incorporates HMIS into its broader homelessness response in partnership with the County and the regional Continuum of Care. Although the City's public documents do not detail the system's technical components, they demonstrate that HMIS-based data, dashboards, and performance metrics are central to San José's strategy for improving service coordination and reducing homelessness. The recommendation in this memorandum is to approve an agreement with the County for HMIS Support in an amount not to exceed \$700,000 for the period of July 1, 2026, through June 30, 2027.

Transportation Programs

Transportation programs provide access to public transit and other transportation resources for individuals experiencing homelessness, helping them connect with housing, employment, healthcare, social services, and other critical supports. These programs reduce transportation barriers and support participants in achieving housing stability and self-sufficiency.

United Pass for Life Improvement from Transportation

The County's Office of Supportive Housing currently supports the implementation of the United Pass for Life Improvement from Transportation program, best known as UPLIFT. UPLIFT provides free transportation for case-managed adults experiencing homelessness on any standard Santa Clara Valley Transportation Authority bus or light

⁷ Item 2.32, File 25-699, Meeting Date: 6/17/2025, Memo Title: Actions Related to Grant Agreements for Multiple Programs Serving Households Experiencing Homelessness for Fiscal Year 2025-2026, Web Link: <https://sanjose.legistar.com/View.ashx?M=F&ID=14276992&GUID=8A0B2030-45A6-459C-A54D-FB685276C43B>

rail line. Participants meet with their case manager at least once per month and work toward individualized goals to remain eligible for the monthly transit pass.

The recommendation of this memorandum allocates \$153,000 for the continued implementation of the UPLIFT, including supporting the cost of transit passes for San José participants, and extends the agreement with the County from July 1, 2026, through June 30, 2027. The City Council last approved this agreement on June 18, 2024.

EVALUATION AND FOLLOW-UP

The Housing Department will continue to monitor program implementation across all programs, tracking operational performance, costs, and program participant outcomes through established key performance indicators. Regular data collection and evaluation will ensure accountability and help identify best practices and areas for improvement across all programs and City Council directives.

FISCAL IMPACTS

The actions recommended in this memorandum would authorize the execution and extension of agreements with multiple operators providing crisis intervention, support services, and transportation programs for individuals and families experiencing homelessness in San José, with extension terms beginning July 1, 2026, and ending between December 31, 2026, and December 31, 2027, totaling \$6,253,000 in local, state, and federal funding.

The recommended actions utilize budgeted resources across several funding sources including: Homeless Housing, Assistance and Prevention Fund (Fund 454) of \$2,550,000 to support the Dignity on Wheels and Youth Housing and Support programs; Measure E Real Property Transfer Tax Fund (Fund 404) of \$2,600,000 to support the Targeted Outreach and Engagement and San José Bridge programs; General Fund (Fund 001) of \$853,000 to support the Homeless Management Information System and UPLIFT transportation program; and Low and Moderate Income Housing Asset Fund (Fund 346) of \$250,000 to support the Interpersonal Violence Support Program.

BUDGET REFERENCE

Fund #	Appn. #	Appropriation Name	Total Appropriation	Amt. for Contract	2026-2027 Proposed Operating Budget Page*	Last Budget Action (Date, Ord. No)
001	219K	Housing Stabilization - Hotel Sheltering Operations + Services**		\$153,000	819	NA
346	3050	Homeless Services	\$250,000	\$250,000	916	NA
001	0562	Non Personal/ Equipment**	\$15,464	\$700,000	543	NA
404	227B	Measure E - SJ Bridge (HSP)	\$1,000,000	\$1,000,000	944	NA
404	230I	Outreach, Sanitation and Other Support Services (15% HSP)	\$3,500,000	\$1,600,000	944	NA
454	209Y	Homeless Youth	\$2,000,000	\$2,000,000	909	
454	212Z	Street Outreach and Support Services**	\$20,903	\$550,000	909	NA

* The 2026-2027 Proposed Operating Budget was released on May 2, 2026, approved on June 9, 2026, and is scheduled to be adopted on June 16, 2026, by the City Council.

** Fiscal Year 2025-2026 appropriations are proposed to be carried forward into Fiscal Year 2026-2027 through the annual rebudget process, subject to City Council approval.

COORDINATION

This memorandum was coordinated with the City Attorney’s Office and the City Manager’s Budget Office.

PUBLIC OUTREACH

This memorandum will be posted on the City Council Agenda website for the June 23, 2026 City Council meeting.

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BOARD, COMMISSION, COMMITTEE RECOMMENDATION AND INPUT

No board, commission, or committee recommendation or input is associated with this action.

CEQA

Not a Project, File No. PP17-003, Agreements/Contracts (New or Amended) resulting in no physical changes to the environment.

PUBLIC SUBSIDY REPORTING

This item does not include a public subsidy as defined in section 53083 or 53083.1 of the California Government Code or the City's Open Government Resolution.

/s/
Erik L. Soliván
Housing Director

For questions, please contact Vanessa Butera, Interim Division Manager, Housing Department, at vanessa.butera@sanjoseca.gov.