



Memorandum

TO: Honorable Mayor &
City Council

FROM: Toni J. Taber, MMC
City Clerk

SUBJECT: The Public Record
November 14 – November 26, 2024

DATE: December 4, 2024

ITEMS FILED FOR THE PUBLIC RECORD

Letters from Boards, Commissions, and Committees

Letters from the Public Comment:

1. Letter from VietBay Television, dated November 15, 2024, regarding: Letter of Complaint.
2. Letter from Ruth Callahan, dated November 18, 2024, regarding: City website RV encampment map.
3. Letters from 24 members of the public, dated November 22 - 26 , 2024, regarding: The Inclusion of Chynoweth Avenue in the Oversized and Lived-In Vehicle Pilot Program.
4. Letter from PG&E PSPS Customer Strategy Officer, dated November 25, 2024, regarding: PG&E PSPS 11/5 PSPS - Request for Feedback.

Toni J. Taber, MMC
City Clerk



FW: Letter of Complaint

From City Clerk <[redacted]>

Date Fri 11/15/2024 4:46 PM

To Rules and Open Government Committee Agendas <[redacted]>

7 attachments (17 MB)

Formal Letter of Complaints Hai Huynh.pdf; HaiQuynh 2.jpg; HaiQuynh 1.jpg; Hai Qunh 4.jpg; HaiQuynh 3.jpg; Hai Huynh 01.jpg; Hai Huynh 02.jpg;

From: Vietbay TV <[redacted]>

Sent: Friday, November 15, 2024 4:29 PM

To: [redacted] City Clerk <[redacted]>
The Office of Mayor Matt Mahan <[redacted]> District1
District2 <[redacted]> District3 <[redacted]> District4
District5 <[redacted]> District 6 <[redacted]> District7
District8 <[redacted]> District9 <[redacted]> District 10
Williams, James (Santa Clara County) <[redacted]>

Subject: Letter of Complaint

[External Email. Do not open links or attachments from untrusted sources. [Learn more](#)]

Some people who received this message don't often get email from [redacted] [Learn why this is important](#)

Dear all:
Please see attached!
Have a great weekend!

VietBay Television

24.5KAAP
24/7 on iphone, ipad, android phone and internet: [redacted]
Address: [redacted]
Tel: [redacted]
Tollfree: [redacted]
website: [redacted]
VIETBAYSHOPPINGMALL
[redacted]



TRUNG TAM VHPG DI LAC INC - DI LAC TEMPLE
A RELIGIOUS NON-PROFIT ORGANIZATION RECOGNIZED BY IRS

Address: [REDACTED] - Phone: [REDACTED] or [REDACTED]
Email: [REDACTED] Website: [REDACTED]

November 14th, 2024

Venerable Thich Phap Luu, MA
Abbot of Di Lac Temple

[REDACTED]

Santa Clara County Board of Supervisors
San Jose City Councilmembers

Re: Formal Complaint Regarding Harassment by Mr. Hai Q Huynh

Dear Honorable Members of the Santa Clara County Board of Supervisors and San Jose City Councilmembers:

I am writing to formally address an ongoing situation that is causing severe distress and harm to both my personal reputation and the well-being of our temple community. My name is Venerable Thich Quang Bao (also known as Venerable Thich Phap Luu), and I serve as the abbot of Di Lac Temple, located at 765 Story Road, San Jose. Together with Viet Tu Te Charity, a nonprofit organization, our organization currently has a five-year contract with the County of Santa Clara to operate the Senior Nutrition Program, which serves around 300 seniors daily, four days a week. I am compelled to bring to your attention the recent harassment and defamatory actions directed at me by Mr. Hai Q Huynh.

In the past few days, Mr. Hai Q Huynh has made repeated derogatory remarks about me on social media, particularly on his Facebook account and within various community Facebook groups. He has called me names such as “dirty monk,” “ăn cháo đá bát” (translated as “biting the hand that feeds”), and “sư hồ mang,” terms that unjustly imply I am corrupt and unworthy of my monastic role. Such accusations are deeply offensive, untrue, and damaging to my reputation as a spiritual leader.

To clarify, the contracts that our organization received from the county was approved by the entire Board of Supervisors, not by Mrs. Cindy Chavez individually. On numerous occasions and at various events, I have publicly mentioned and thanked her, as well as the Board of Supervisors, for their support. Recently, I attended Ms. Chavez's farewell/fundraising party, where I donated \$500 toward Valley Health Foundation. During the event, Mr. Hai Q. Huynh approached me, harassed me, and caused me distress, leading me to leave the party immediately.

The reason for this hostility, as Mr. Huynh has stated, stems from my decision to introduce Mrs. Madison Nguyen and thank her for her sponsorship at our New Year's Festival last year. Mrs. Nguyen sponsored the event, which is why I expressed my gratitude. Additionally,

TRUNG TAM VHPG DI LAC INC - DI LAC TEMPLE

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Address: [REDACTED]

Phone: [REDACTED]

or [REDACTED]

Email: [REDACTED]

Website: [REDACTED]

during the election, both Mrs. Duong's and Mrs. Nguyen's campaign signs were displayed in front of my temple with my approval, indicating that I did not favor one candidate over the other.

This public defamation, including the posting of my image alongside these hurtful accusations, has been shared widely across social media. I believe this behavior is an unjust and calculated attempt to damage my reputation and intimidate me for exercising my constitutional rights. As a Buddhist monk and a community servant, I have no political interests or affiliations; my only intent was to support initiatives that benefit the community. I am now left questioning the integrity and fairness of the county's grant selection process. My organization receives a county grant to operate our senior nutrition program, which has been a valuable resource for our community. Mr. Huynh's statements imply that receiving county grants obligates me to publicly support certain individuals or policies, which is concerning and raises questions about the ethical standards of the grant administration process. Is it expected that grant recipients must demonstrate political loyalty to the officials overseeing such programs? Does expressing my right to support whomever I choose now subject me to harassment and attacks?

To clarify, had Mrs. Betty Duong or her team approached me before or during the election, I would have considered supporting her in the same way I supported Mrs. Madison Nguyen. However, Mr. Huynh's actions make me question whether he is leveraging his relationship to intimidate and punish members of the Vietnamese community who supported her opponent. This behavior appears to be an abuse of influence and power, and I am concerned about its implications for others within our community.

I respectfully request that the Santa Clara County Board of Supervisors and San Jose City Councilmembers investigate this matter to prevent further harassment and to preserve the rights and dignity of all individuals in our community. I also urge your offices to review the administration of county grants to ensure that they are awarded and managed in a way that upholds integrity and does not coerce recipients into political allegiance.

Thank you for your attention to this serious matter. I look forward to your prompt response and to the restoration of fairness and respect within our community.

Sincerely,

[REDACTED]

Ven. Thich Phap Luu, MA
Spiritual Leader and President of Trung Tam VHPG Di Lac INC
CEO/President of Viet Tu Te Charity

Exhibit A-1: Program Provisions

CONTRACTOR: Trung Tam VHPG Di Lac, Inc.

PROGRAM NAME: Senior Nutrition Program – Congregate Meals

1. SERVICE DESCRIPTION

This is a contract between the County of Santa Clara (COUNTY) and Trung Tam VHPG Di Lac, Inc. (CONTRACTOR) for the purpose of providing meals to persons 60 years of age and older at a congregate meal site, which is to be performed in accordance with the Older Americans Act of 1965, as amended, P.L. 89-73, U.S.C. Section 3000 et seq., and all amendments, rules, and regulations pertaining thereto and may be funded by the Older Americans Act and/or may be funded, in whole or part, by the American Rescue Plan Act of 2021, Older Adults Recovery and Resiliency (OARR), Coronavirus Aid, Relief, and Economic Security Act (CARES Act), Mello-Granlund Older Californian Act Modernization (MOCA), and/or other state and federal grants to support the Senior Nutrition Program.

Meals will be provided in compliance with the current Senior Nutrition Program Policy and Procedure manual. Unless otherwise approved in advance by County in writing, all meals will be served as Congregate Meals, Indoor or Outdoor Dining. Each participant must be registered with each service model received.

2. DELIVERABLES

a. Invoices

CONTRACTOR will submit invoices in a format approved by COUNTY and as outlined in Section 7 of this Exhibit. Invoices must be signed by CONTRACTOR.

b. SSA Outcome Measurement Reporting

CONTRACTOR will submit a quarterly report as outlined in Section 8 of this Exhibit and Exhibit D-1: Logic Model

3. CONDITIONAL AMENDMENTS

The County Executive, or designee, received delegation of authority from the Board of Supervisors on June 18, 2024, to negotiate, execute, amend, and terminate the scope of services, the term, new or revised contracting requirements, maximum financial obligation and budget of this Contract through June 30, 2024 based upon the following conditions:

- a. COUNTY has appropriated sufficient funds for the modification of this Contract,
- b. CONTRACTOR is meeting the performance requirements for this contract,
- c. County Counsel has reviewed and approved the amendment as to form and legality, and
- d. County Executive has approved the amendment.

4. TERM OF CONTRACT

The term begins on July 1, 2023, and expires on June 30, 2024, unless terminated earlier or otherwise amended.

5. MAXIMUM FINANCIAL OBLIGATION

COUNTY will reimburse CONTRACTOR actual allowable expenditures subject to the provisions of this Contract, for a total not to exceed \$713,840.64.

Exhibit A-1: Program Provisions**6. BUDGET CONTINGENCY**

This Contract is contingent upon the appropriation of sufficient funding by COUNTY for the services covered by this Contract. Notwithstanding the termination provisions set forth herein, if funding is reduced or depleted by COUNTY for services covered by this Contract, COUNTY has the option to either terminate this Contract without notice (except that necessary to transition clients in the discretion of COUNTY) and with no liability occurring to COUNTY, or to offer an amendment to this Contract indicating the reduced amount.

7. COMPENSATION TO CONTRACTOR**a. FEE FOR SERVICE CONTRACT**

i. CONTRACTOR will be paid by COUNTY in accordance with Exhibit A-1: Program Provisions, Exhibit B-1: Program Plan & Requirements, Exhibit C-1: Budget, and Exhibit D-1: Logic Model for the performance of services as outlined in this Contract up to the maximum compensation. These costs will also be in accordance with current cost principles and with all other requirements of this contract:

1. For Non-Profit Agencies, OMB Circular A-122.
2. For Local Governments, OMB Circular A-87.
3. For Public and Nonprofit Institutions of Higher Education, OMB Circular A-121.
4. For Profit Making Organization, 41 CFR Part 1.

ii. If CONTRACTOR provides any tasks, deliverables, goods, services, or other work, other than as specified in this Contract, the same will be deemed to be a gratuitous effort on the part of CONTRACTOR, and CONTRACTOR will have no claim whatsoever against COUNTY.

iii. CONTRACTOR must participate in a closeout period at the end of the COUNTY funding period. During the closeout period all funds awarded to CONTRACTOR must be reconciled to the costs incurred and to the remaining cash, if any. A closeout packet will be provided to CONTRACTOR by COUNTY at the end of the funding period and is due within forty-five (45) days thereafter. If actual cost of providing services based on Unit Cost per meal is less than the amount reimbursed by COUNTY, CONTRACTOR'S final reimbursement will be reduced by the overpayment received from COUNTY. This provision survives the termination of this Contract.

b. COMPENSATION

CONTRACTOR must submit to COUNTY an invoice in a form approved by COUNTY, by the tenth (10th) working day of each month for the month just preceding in which services were performed. The CONTRACTOR will get paid on a monthly basis upon receiving an accurate account and invoice for service rendered, as well as payment for participant and guest contributions as outlined in Exhibit B-1: Program Plan & Requirements.

i. Prior to submittal, invoices must be certified and signed by a responsible officer of CONTRACTOR with authority to certify that the information

Certificate of Recognition

presented to

Venerable Phap Luu

*On the 3rd of October 2024
in Recognition of 7 Years of Service*

The Santa Clara County Senior Nutrition Program appreciates your dedication and service.

Congratulations on achieving this milestone with us.

Your continued contributions are vital to the success of our program.



Mary Ann Warren

Director

Department of Aging & Adult Services

Daniel Little

Director

Social Services Agency

Hai Q Huynh
 College Los Angeles, Ca
 Lives in San Jose, California
 From Fountain Valley, California

- AMU's Ball bonds
- AMU's Q Huynh
- hballbonds.com
- linkedin.com/in/hai-huynh-5a711960
- twitter.com/haiqhuynh2

The sound of water

Photos [See all photos](#)

Nếu Madison (ông) Sĩ nghĩ nhà sư này sẽ không dám dự buổi lễ, ông hẳn của bài Chủy
 hân như rằng trên mặt đời này không có gì chắc chắn tuyệt đối cả nên đang phải tập và
 chuẩn đã bắt sớm quá nhất là đối với một nhà sư. Sĩ khuyên nhà sư này nên lo tu hành, không nên
 làm văn nghệ và thành trì nếu không sẽ trở thành sự hổ mang.
 Hai Huynh
 Tiếng nói cho người Mỹ gốc Việt

7 comments

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Address bar: <https://www.facebook.com/LeBaiBonds>

Facebook Profile: Hai Q Huynh

Intro

- Advisor at California Magazine
- Founder at Voice for Vietnamese American Foundation
- CEO/RE Broker at H & L Realty Former Mortgage Broker at H & L Realty, Inc.
- Certified Tax Preparer/Owner at Tax 101 Solutions
- Former Vice President of Casino Operations at Bay NH Casino
- Former Asian games Director at Oaks Card Club
- Former manager at Parkwest Bicycle Casino
- Former Executive Host at Commerce Casino
- Studied at Đại Học Kinh tế Thương mại Minh Đức
- Studied Computer science at Centroc College
- Studied Cardio Pulmonary Technician at Southland Medical College Los Angeles, Ca
- Lives in San Jose, California
- From Fountain Valley, California
- AMBA Ball bonds
- AMBA Q Huynh
- lebaibonds.com
- linkedin.com/pub/hai-huynh/2a/710/960
- twitter.com/haiq-huynh2

POSTS

Hai Q Huynh · 11/11/2024

KH NHÀ SỬ AN QUANG ĐÃ BẮT!

Hôm 10 năm nay, nhà sử Thich Quảng Bân hay còn gọi là Thich Pháp Lưu nhận tiền trợ cấp từ quân hạt qua sự đồng ý và giúp đỡ của ông Dave Cortese và bà Cindy Chavez. Trong mùa bầu cử cách đây vài tháng, có nếp

Có làm một lễ tiệc và có một nhậu vui dân sự trong đó có ông Dave, bà Cindy, Madison, Bân Đoàn... Điều ngạc nhiên là tôi thấy trong flyer quảng cáo lại cầm on Madison, ông Dave mà không cầm on bà Cindy.

Tôi biết ai dẫn Madison lại nhậu sự này quảng cáo và đưa lên đũa để lấy phiếu nhưng chưa muốn đưa lên ra. Nhà sử này nghe nói Madison sẽ thắng cử ở cử tri trường Men Mahan ông nói bà Cindy trước với buổi lễ, bà nhận thấy được sự phân biệt, ăn cháo đá bát của nhà sử này, bà buồn giận và ra về ngay chỉ còn lại ông Dave, Madison, Bân Đoàn ở lại. Có nhiều người tham dự buổi lễ hát cho nhà sử này nhà sử này đều nhớ gương mặt bầu cho Madison.

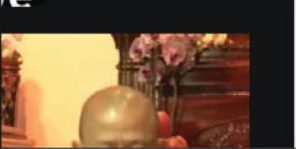
Tôi nghĩ rằng chắc Madison giúp nhà sử này làm đũa... ăn họ từ thành phố (đũa) và hộ ông ta có lúc bị cầm hoạt động. Madison chưa bao giờ giúp nhà sử này vì nó (cử đảng), vì trợ cấp cho họ từ thành là do buổi hát mà ra vậy mà cầm on với ông và đưa lên thực, còn bà Cindy giúp thêm 10 năm thì quay mặt làm người.

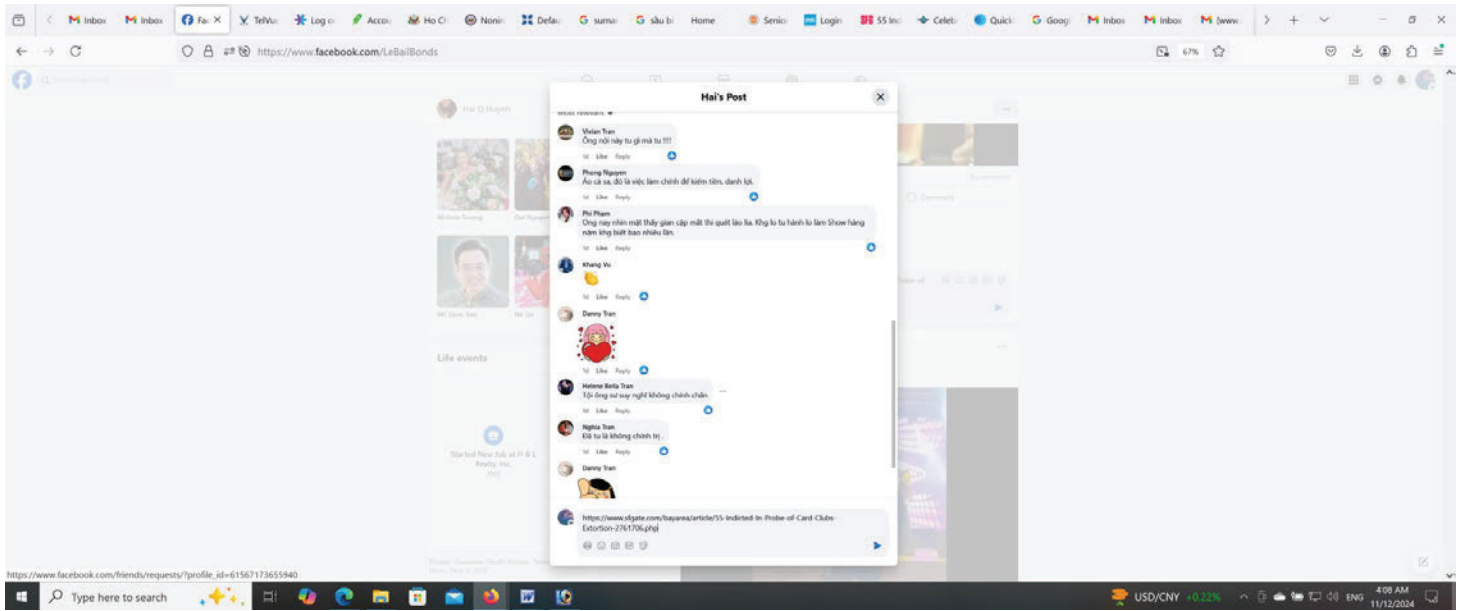
Cách đây 7 ngày tôi có là ngày, thậm chí gặp nhà sử này ở chỗ buổi tiệc đưa tiền bà Cindy. Khi nói chuyện với tôi nhà sử này xưng "Bân", làm tôi thấy như:

Nếu Madison hàng từ nhà sử này sẽ không dám dự buổi tiệc, đưa tiền của bà Cindy.

Năm nhậu đảng tiền nước, đũa này không có gì chắc chắn tuyệt đối cao nhà đảng phân biệt và ăn cháo đá bát sớm quá nhất là đối với một nhà sử. Tôi khuyên nhà sử này nên bỏ bỏ tình, không nên làm văn nghệ và chính trị nếu không sẽ trở thành sự hổ mắng.

Hai Huynh
Tiếng nói cho người Mỹ gốc Việt





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https://www.facebook.com/LeBailBonds

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Intro

- Advisor at California Magazine
- Founder at Voice for Vietnamese American Foundation
- CEO/RE Broker at H & L Realty. Former Mortgage Broker at H & L Realty, Inc.
- Certified Tax Preparer/Owner at Tax 101 Solutions
- Former Vice President of Casino Operations at Bay 101 Casino

Posts

Hai Q Huynh
20h · 44

KHI NHÀ SƯ AN CHẢO ĐÁ BÁT!

Hơn 10 năm nay, nhà sư Thích Quảng Báo hay còn gọi là Thích Pháp Lưu nhận tiền trợ cấp từ quận hạt qua sự đồng ý và giúp đỡ của ông Dave Cortese và bà Cindy Chavez. Trong mùa bầu cử cách đây vài tháng, sư này có làm một lễ thức và có mời nhiều vị dân cử trong đó có ông Dave, bà Cindy, Madison, Biên Đoàn... Điều ngạc nhiên là tôi thấy trong flyer quảng cáo lại cảm ơn Madison, ông Dave mà không cảm ơn bà Cindy.







FW: City website RV encampment map

From City Clerk <[REDACTED]>

Date Mon 11/18/2024 4:20 PM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: Ruth Callahan <[REDACTED]>

Sent: Monday, November 18, 2024 4:16 PM

To: Webmaster Manager <[REDACTED]> Foley, Pam <[REDACTED]> City Clerk <[REDACTED]>

Subject: City website RV encampment map

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It is disappointing but predictable that in this worthy endeavor the city staff is building in failure. If you want current data on all these vehicle types tabulate the 311 reports. Eighteen month old data is absurd. Dellwood Dr encampment started in March 24. Registered vehicles parked legally on the homeowners property (on a cement slab) are NOT to be counted. 311 reports are already in the system and , for the most part, are current and updated with new reports in real time.

Don't slow this implementation with incorrect data.

It should start immediately

None of these "sanctioned park lots" can be in any neighborhood or on a residential street in any district. D9 should excluded because we have been the most abused area of the city.

The city must have a robust and open engagement, including real life meetings with the city residents to determine where to locate these parking lots.

Ruth A Callahan q

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Fw: Request to Include Chynoweth Avenue in the Pilot Program Addressing Oversized and Lived-in Vehicles on City Streets and Street sweeping

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:47 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:41 AM
To: Agendadesk <[REDACTED]>
Subject: FW: Request to Include Chynoweth Avenue in the Pilot Program Addressing Oversized and Lived-in Vehicles on City Streets and Street sweeping

From: yogendra sahu <[REDACTED]>
Sent: Friday, November 22, 2024 6:22 PM
To: Doan, Bien <[REDACTED]> Fleming, Jonathan <[REDACTED]> Maguire, Jennifer <[REDACTED]> Mahan, Matt <Matt.[REDACTED]> City Clerk
<[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: Request to Include Chynoweth Avenue in the Pilot Program Addressing Oversized and Lived-in Vehicles on City Streets and Street sweeping

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Hello San Jose City Officials,

I am a resident of District 2 and I am writing this regarding the large RV encampment on Chynoweth Ave. I came to know about Mayor Mahan's program with DOT for parking restrictions and enforcement for RVs, Oversized and lived in Vehicles.

Chynoweth Avenue has become one of the largest RV encampments in residential neighborhoods, and we have been struggling with unhygienic and unsafe conditions for over a year. The situation is worsening every day, with issues such as blight, environmental degradation from illegal dumping, and continuous noise and air pollution caused by running engines and generators 24/7. These RVs have taken over our walkways and bike lanes, further diminishing the safety, accessibility, and quality of life in our community.

Because of these concerns, I sincerely request you to include Chynoweth Avenue as one of the 30 locations in the Pilot Program for Street Sweeping and Addressing Oversized and Lived-in Vehicles on City Street.

Please let me know how I can further assist in ensuring that Chynoweth Avenue is included in this program.

Yogendra Singh Sahu

Contact: [REDACTED]

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Fw: Request to Include Chynoweth Avenue in the Pilot Program Addressing Oversized and Lived-in Vehicles on City Streets and Street sweeping

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:53 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:42 AM
To: Agendadesk <[REDACTED]>
Subject: FW: Request to Include Chynoweth Avenue in the Pilot Program Addressing Oversized and Lived-in Vehicles on City Streets and Street sweeping

From: yogendra sahu <[REDACTED]>
Sent: Friday, November 22, 2024 6:40 PM
To: Jimenez, Sergio <[REDACTED]> Fleming, Jonathan <[REDACTED]>
Maguire, Jennifer <[REDACTED]> Mahan, Matt <Matt.[REDACTED]> City Clerk
<[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: Request to Include Chynoweth Avenue in the Pilot Program Addressing Oversized and Lived-in Vehicles on City Streets and Street sweeping

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Please let me know how I can further assist in ensuring that Chynoweth Avenue is included in this program.

Yogendra Singh Sahu

Contact: [REDACTED]

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Outlook

Fw: Please Add Chynoweth Avenue in Pilot Program Addressing Oversized and Lived-in Vehicles

From: Agendadesk <[REDACTED]>**Date:** Mon 11/25/2024 11:49 AM**To:** Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>**Sent:** Monday, November 25, 2024 7:42 AM**To:** Agendadesk <[REDACTED]>**Subject:** FW: Please Add Chynoweth Avenue in Pilot Program Addressing Oversized and Lived-in Vehicles

From: Rinky Upadhyay <[REDACTED]>**Sent:** Friday, November 22, 2024 7:36 PM**To:** Maguire, Jennifer <[REDACTED]> City Clerk <[REDACTED]> Jimenez, Sergio <[REDACTED]> Mahan, Matt <Matt.[REDACTED]>**Cc:** Dang, Tara <[REDACTED]>**Subject:** Please Add Chynoweth Avenue in Pilot Program Addressing Oversized and Lived-in Vehicles

[External Email. Do not open links or attachments from untrusted sources. [Learn more](#)]

Hi City Officials,

As a resident of San Jose District 2, I am reaching out about the RV encampment on Chynoweth Avenue. I understand that Mayor Mahan has introduced a pilot program to implement parking restrictions and enforcement for RVs and oversized vehicles being used as living spaces.

Chynoweth Ave has become a hotspot for RV encampments and us residents have been struggling with unhygienic and unsafe conditions for more than a year now. This is getting worse every day with not just blight but environmental degradation because of illegal dumping, continuously running RV engines and generators. RVs have obstructed our walkways and bike lanes. All of this is deteriorating our well-being, safety, and security.

Because of these concerns, I sincerely request you to include Chynoweth Ave as one of the 30 locations in the Pilot Program for Addressing Oversized and Lived-in Vehicles on City Street.

Please let me know what steps I can take to help ensure Chynoweth Avenue is included in this program?

Thank you!

Cheers,
Rinky Upadhyay
Mob- [REDACTED]

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Fw: REQUEST FOR INCLUSION OF CHYNOWETH AVE IN THE OVERSIZED AND LIVED IN VEHICLE PILOT PROGRAM

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:49 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:42 AM
To: Agendadesk <[REDACTED]>
Subject: FW: REQUEST FOR INCLUSION OF CHYNOWETH AVE IN THE OVERSIZED AND LIVED IN VEHICLE PILOT PROGRAM

From: Albert Ruelas <[REDACTED]>
Sent: Friday, November 22, 2024 8:04 PM
To: Jimenez, Sergio <[REDACTED]>
Cc: City Clerk <[REDACTED]>
Subject: RE: REQUEST FOR INCLUSION OF CHYNOWETH AVE IN THE OVERSIZED AND LIVED IN VEHICLE PILOT PROGRAM

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RE: REQUEST FOR INCLUSION OF CHYNOWETH AVE IN THE OVERSIZED AND LIVED IN VEHICLE PILOT PROGRAM

Dear Sir Sergio,

I am writing on behalf of myself and my neighbors of District 2 along Chynoweth Ave. to express our growing frustration regarding the RV encampment located across the street from our homes. This encampment has been a persistent issue for over a year, and despite our efforts to seek assistance from both the police and city officials, the situation remains unresolved.

The encampment has brought with it several significant challenges, including ongoing sanitary issues, an accumulation of trash, and increased traffic that disrupts our daily lives. These problems not only affect our quality of life but also pose serious health and safety concerns for everyone in the neighborhood.

We understand that addressing homelessness and related challenges is a complex issue requiring thoughtful solutions, but it feels as though our community's concerns have been overlooked. We urge your office to take immediate action to address this encampment and its impacts on our neighborhood. Most importantly, please prioritize and include Chynoweth Ave in the **OVESIZED AND LIVED IN VEHICLE PILOT PROGRAM**.

We are eager to see the city prioritize finding humane and effective solutions for this issue while restoring the safety and cleanliness of our community. I, along with my neighbors, would be happy to provide more information or meet to discuss this matter further.

Thank you for your attention to this urgent concern. We trust that you will take swift action to resolve this issue.

Sincerely,
Albert Ruegas
District 2 Resident

Sent from my iPhone

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Fw: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program

From Agendadesk <[REDACTED]>

Date Mon 11/25/2024 11:48 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Monday, November 25, 2024 7:42 AM

To: Agendadesk <[REDACTED]>

Subject: FW: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program

-----Original Message-----

From: Abhishek Ghosh <[REDACTED]>

Sent: Friday, November 22, 2024 8:07 PM

To: Jimenez, Sergio <[REDACTED]> Maquire, Jennifer
<[REDACTED]> Mahan, Matt <[REDACTED]> City Clerk

Cc: Dang, Tara <[REDACTED]>

Subject: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program

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Hello,

I am Abhishek Ghosh and my address is 5006 Brook Valley Loop San Jose 95136 which is part of District 2. This is about the large RV encampment on Chynoweth Avenue between Lean and Snell in reference to Mayor Mahan's program with DOT for parking restrictions and enforcement on RVs and oversized vehicles.

Have you taken the trouble to visit this area? It feels like we are living in a 3rd world country and has become one of the largest RV encampments in the neighborhood.

We have faced unsafe and unhygienic conditions for over a year with illegal dumping, noise, air pollution from their generators, people smoking weed all day long and no one is doing anything about it. I can't even go for a peaceful walk anymore.

I request you to include Chynoweth Avenue as one of the 30 locations in the Pilot Program for Street Sweeping and addressing Oversized and Lived-in Vehicles there.

How long are we supposed to tolerate this?

Thanks,
Abhishek

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Fw: Urgent Request to Address RV Encampment on Chynoweth Avenue

From Agendadesk <[REDACTED]>

Date Mon 11/25/2024 11:55 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Monday, November 25, 2024 7:42 AM

To: Agendadesk <[REDACTED]>

Subject: FW: Urgent Request to Address RV Encampment on Chynoweth Avenue

From: Utkarsh Saxena <[REDACTED]>

Sent: Friday, November 22, 2024 8:13 PM

To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>

Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>

Cc: Dang, Tara <[REDACTED]>

Subject: Urgent Request to Address RV Encampment on Chynoweth Avenue

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Respected City Officials,

I am reaching out on behalf of myself and my neighbors in District 2 along Chynoweth Avenue to share our growing concerns regarding the RV encampment situated across from our homes. This issue has persisted for over a year, and despite repeated requests for assistance from both the police and city officials, the situation remains unresolved.

The encampment has led to several pressing challenges, including unsanitary conditions, the accumulation of trash, and increased traffic disruptions. These issues not only affect our quality of life but also pose significant health and safety risks, particularly to students at Hayes Elementary and Oak Grove High School, given the encampment's proximity to these schools.

While we acknowledge the complexities of addressing homelessness, we feel our community's concerns have been neglected. We urgently request your office to prioritize including Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program and take immediate steps to resolve this issue.

We hope the city can implement humane and effective solutions to restore safety and cleanliness in our neighborhood. My neighbors and I are happy to provide further details or meet with you to discuss this matter.

Thank you for your prompt attention to this urgent issue. We trust that your leadership will bring resolution to our community's concerns.

Sincerely,
Utkarsh Saxena

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Fw: "Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:50 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:42 AM
To: Agendadesk <[REDACTED]>
Subject: FW: "Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

From: Dana Attisha <dana.att[REDACTED]>
Sent: Friday, November 22, 2024 8:53 PM
To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>
Mahan, Matt <Matt[REDACTED]> City Clerk <[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: "Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

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1. That you are a resident of District 2 addressing concerns about the large RV encampment on Chynoweth Avenue.
2. Reference to Mayor Mahan's program with DOT for parking restrictions and enforcement on RVs and oversized vehicles.
3. That Chynoweth Avenue has become one of the largest RV encampments in the neighborhood.
4. Residents have faced unsafe and unhygienic conditions for over a year.
5. Include Specific problems not limited to below:

Illegal dumping causes environmental degradation.

Continuous noise and air pollution from running engines and generators.

Blocked walkways and bike lanes, reducing safety and accessibility.

6. Request to include Chynoweth Avenue as one of the 30 locations in the Pilot Program for Street Sweeping and Addressing Oversized and Lived-in Vehicles.

Thank you!

Dana

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Fw: FW:

From Agendadesk <[REDACTED]>

Date Mon 11/25/2024 11:54 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Monday, November 25, 2024 7:42 AM

To: Agendadesk <[REDACTED]>

Subject: FW:

From: Sonia Shlimoun <[REDACTED]>

Sent: Friday, November 22, 2024 8:59 PM

To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>

Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>

Cc: Dang, Tara <[REDACTED]>

Subject:

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Dear Mayor Mahan,

On behalf of my neighbors and me in District 2 along Chynoweth Avenue, I am raising concerns regarding the ongoing RV encampment directly across from our homes. For over a year, this issue has disrupted our community, and despite repeated attempts to seek support from police and city officials, no effective resolution has been achieved.

This has severely impacted safety and accessibility in our neighborhood, particularly by obstructing walkways and bike lanes. Pedestrians are forced to step into busy streets to bypass the encampment, putting them in harm's way. The blocked sidewalks have become cluttered with debris making them unusable and deterring residents from walking in the area. This has turned what should be a safe, walkable neighborhood into an unsafe environment where basic accessibility is compromised, leaving residents feeling increasingly vulnerable and frustrated. Immediate action is needed to restore safety and ensure unobstructed pathways for everyone.

We appreciate the challenges involved in addressing homelessness and fully support humane, long-term solutions. However, our community's concerns have yet to be addressed. We kindly urge your

office to prioritize Chynoweth Avenue in the *Oversized and Lived-In Vehicle Pilot Program* and take prompt action to resolve this issue.

Thank you for your attention and commitment to improving the safety and well-being of our neighborhood. If there is any additional information or support we can provide to help, please do not hesitate to reach out.

Sincerely,

Sonia Shlimoun.

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Fw: Urgent Concerns - Oversized Vehicle Encampment on Chynoweth Ave

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:54 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:43 AM
To: Agendadesk <[REDACTED]>
Subject: FW: Urgent Concerns - Oversized Vehicle Encampment on Chynoweth Ave

From: Kapil J Vyas <[REDACTED]>
Sent: Friday, November 22, 2024 9:00 PM
To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>
Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>
Cc: Dang, Tara <[REDACTED]> Kirtan Vyas <[REDACTED]>
Subject: Urgent Concerns - Oversized Vehicle Encampment on Chynoweth Ave

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Dear City Officials,

I am writing on behalf of myself and my neighbors in District 2 along Chynoweth Ave. to express our deep concern and frustration about the ongoing issues stemming from the RV encampment located **right behind my house** which is causing us much agony.

This encampment has been a persistent problem **for over a year now**, despite our repeated efforts to seek assistance from both law enforcement and city officials. The oversized vehicles, often 12–14 feet tall, cause significant disturbances. **Their height invades our privacy, as they frequently peek into our backyards, leaving us feeling exposed.** We have countless photos documenting these intrusions.

The **noise** generated by these vehicles is **unbearable even late at night** and makes spending time in our backyards **impossible**.

Additionally, the encampment has **introduced a rodent problem in our area**, causing further distress and disruption in our lives. The accumulation of trash, ongoing sanitary issues, and increased traffic exacerbate these challenges, posing serious health and safety concerns for our neighborhood.

While we understand the complexity of addressing homelessness and related challenges, **it feels as though our community's concerns (tax paying citizens) have been overlooked.**

We strongly urge your office to prioritize and include Chynoweth Ave in the Oversized and Lived-In Vehicle Pilot Program as a critical step toward mitigating these issues.

My neighbors and I are more than willing to provide further information or meet to discuss this matter in detail.

Thank you for your prompt attention to this urgent issue. We trust that you will take the necessary action to resolve this situation.

Sincerely,

Kapil Vyas & Kirtan Vyas

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Fw: So sad situation at Chynoweth with no attention from city

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:53 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:43 AM
To: Agendadesk <[REDACTED]>
Subject: FW: So sad situation at Chynoweth with no attention from city

From: Suhas Gupta <[REDACTED]>
Sent: Friday, November 22, 2024 9:18 PM
To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>
Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: So sad situation at Chynoweth with no attention from city

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Dear City Officials,

I am writing on behalf of myself and my neighbors of District 2 along Chynoweth Ave. to express our growing frustration regarding the RV encampment located across the street from our homes. This encampment has been a persistent issue for over a year, and despite our efforts to seek assistance from both the police and city officials, the situation remains unresolved. The encampment has brought with it several significant challenges, including ongoing sanitary issues, an accumulation of trash, and increased traffic that disrupts our daily lives. These problems not only affect our quality of life but also pose serious health and safety concerns for everyone in the neighborhood. We understand that addressing homelessness and related challenges is a complex issue requiring thoughtful solutions, but it feels as though our community's concerns have been overlooked. We urge your office to take immediate action to address this encampment and its impacts on our neighborhood. Most importantly, please prioritize and include Chynoweth Ave in the OVESIZED AND LIVED IN VEHICLE PILOT PROGRAM. We are eager to see the city prioritize finding humane and effective solutions for this issue while restoring the safety and cleanliness of our community. I, along with my neighbors, would be happy to provide more information or meet to discuss this matter further. Thank you for your attention to this urgent concern. We trust that you will take swift action to resolve this issue.

Sincerely,
Suhas



Fw: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:54 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:43 AM
To: Agendadesk <[REDACTED]>
Subject: FW: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program

From: tanvi kore <[REDACTED]>
Sent: Saturday, November 23, 2024 11:41 AM
To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>
Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program

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Dear Councilmember Jimenez, Ms. Maguire, Mayor Mahan, and City Clerk,
I hope this email finds you well. My name is Tanvi, and I am a concerned resident of District 2, reaching out to express concerns regarding the significant challenges posed by the large RV encampment on Chynoweth Avenue.

Over the past year, Chynoweth Avenue has become one of the largest encampments of oversized and lived-in vehicles in our neighborhood, leading to unsafe and unhygienic conditions for residents. I am writing to request that Chynoweth Avenue be included in Mayor Mahan's pilot program in partnership with the Department of Transportation for parking restrictions and RV enforcement.

This situation has had a detrimental impact on our community, including:

- **Illegal dumping**, contributing to environmental degradation.
- **Noise and air pollution** from the continuous operation of engines and generators.
- **Blocked walkways and bike lanes**, which compromise safety and accessibility for pedestrians and cyclists.

The program's focus on street sweeping and addressing oversized and lived-in vehicles would be a critical step in improving the conditions on Chynoweth Avenue. I am confident that this inclusion will help restore safety, hygiene, and order to our neighborhood.

If there are any specific steps I can take to assist you or provide additional support for this request, please do not hesitate to let me know. I appreciate your attention to this pressing issue and your

dedication to addressing the needs of our community.

Thank you for your time and consideration.

Sincerely,
Tanvi Kore

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Fw: Home owners request for inclusion of Chynoweth in lived in RV pilot program

From Agendadesk <[REDACTED]>

Date Mon 11/25/2024 11:50 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Monday, November 25, 2024 7:43 AM

To: Agendadesk <[REDACTED]>

Subject: FW: Home owners request for inclusion of Chynoweth in lived in RV pilot program

From: [REDACTED] <[REDACTED]>

Sent: Saturday, November 23, 2024 11:41 AM

To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>

Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>

Cc: Dang, Tara <[REDACTED]>

Subject: Home owners request for inclusion of Chynoweth in lived in RV pilot program

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Dear City Officials,

I am writing on behalf of myself and my neighbors of District 2 along Chynoweth Ave. to express our growing frustration regarding the RV encampment located across the street from our homes. This encampment has been a persistent issue for over a year, and despite our efforts to seek assistance from both the police and city officials, the situation remains unresolved.

The encampment has brought with it several significant challenges, including ongoing sanitary issues, an accumulation of trash, and increased traffic that disrupts our daily lives. These problems not only affect our quality of life but also pose serious health and safety concerns for everyone in the neighborhood.

We understand that addressing homelessness and related challenges is a complex issue requiring thoughtful solutions, but it feels as though our community's concerns have been overlooked. We urge your office to take immediate action to address this encampment and its impacts on our neighborhood. Most importantly, please prioritize and include Chynoweth Ave in the OVESIZED AND LIVED IN VEHICLE PILOT PROGRAM.

We are eager to see the city prioritize finding humane and effective solutions for this issue while restoring the safety and cleanliness of our community. I, along with my neighbors, would be happy to provide more information or meet to discuss this matter further.

Thank you for your attention to this urgent concern. We trust that you will take swift action to resolve this issue.

Sincerely,
Pooja Kumar
Homeowner
District 2, San Jose

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Fw: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program

From Agendadesk <[REDACTED]>

Date Mon 11/25/2024 11:51 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Monday, November 25, 2024 7:43 AM

To: Agendadesk <[REDACTED]>

Subject: FW: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program

From: Rutvij Girish Karkhanis <[REDACTED]>

Sent: Saturday, November 23, 2024 11:47 AM

To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>

Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>

Cc: Dang, Tara <[REDACTED]>

Subject: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program

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Dear Councilmember Jimenez, Ms. Maguire, Mayor Mahan, and City Clerk,

I hope this email finds you well. My name is Rutvij, and I am a concerned resident of District 2, reaching out to express concerns regarding the significant challenges posed by the large RV encampment on Chynoweth Avenue.

Over the past year, Chynoweth Avenue has become one of the largest encampments of oversized and lived-in vehicles in our neighborhood, leading to unsafe and unhygienic conditions for residents. I am writing to request that Chynoweth Avenue be included in Mayor Mahan's pilot program in partnership with the Department of Transportation for parking restrictions and RV enforcement.

This situation has had a detrimental impact on our community, including:

Illegal dumping, contributing to environmental degradation.

Noise and air pollution from the continuous operation of engines and generators. Blocked walkways and bike lanes, which compromise safety and accessibility for pedestrians and cyclists.

The program's focus on street sweeping and addressing oversized and lived-in vehicles would be a critical step in improving the conditions on Chynoweth Avenue. I am confident that this inclusion will help restore safety, hygiene, and order to our neighborhood.

If there are any specific steps I can take to assist you or provide additional support for this request, please do not hesitate to let me know. I appreciate your attention to this pressing issue and your dedication to addressing the needs of our community.

Thank you for your time and consideration.

Sincerely,
Rutvij Karkhanis

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Fw: Urgent Request: Inclusion of Chynoweth Avenue in Oversized and Lived-in Vehicle Pilot Program

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:54 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:43 AM
To: Agendadesk <[REDACTED]>
Subject: FW: Urgent Request: Inclusion of Chynoweth Avenue in Oversized and Lived-in Vehicle Pilot Program

From: Meera Wadhwa <[REDACTED]>
Sent: Saturday, November 23, 2024 6:49 PM
To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>
Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: Urgent Request: Inclusion of Chynoweth Avenue in Oversized and Lived-in Vehicle Pilot Program

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Dear City Officials,

I hope this message finds you well. My name is Meera Nadkarni, and I am a deeply concerned resident of District 2 writing to address the escalating challenges posed by the large RV encampment on Chynoweth Avenue.

For over a year, Chynoweth Avenue has become one of the largest concentrations of oversized and lived-in vehicles in our community. This encampment has profoundly disrupted the neighborhood's safety, cleanliness, and overall quality of life. Despite repeated pleas for assistance, the conditions have only worsened, leaving residents feeling overlooked and frustrated.

The persistent issues include, but are not limited to:

- **Illegal dumping**, which has degraded our environment and compromised public health.
- **Continuous noise and air pollution** caused by running engines and generators, eroding our peace and air quality.
- **Blocked walkways and bike lanes**, creating hazards and limiting accessibility for pedestrians and cyclists.

These conditions have forced us to endure an unsafe and unhygienic environment for far too long. It is disheartening that our neighborhood's needs have not been prioritized, despite the clear evidence of

these problems.

I am respectfully requesting that Chynoweth Avenue be included as one of the 30 locations in Mayor Mahan's Oversized and Lived-in Vehicle Pilot Program. This initiative, in collaboration with the Department of Transportation, represents a crucial opportunity to address these issues through parking restrictions, enforcement, and street sweeping. Including Chynoweth Avenue in this program would signal a commitment to restoring safety, order, and dignity to our community.

Furthermore, I am more than willing to provide additional information, support, or any assistance necessary to expedite this process. Please let me know how I can contribute to making this a priority for the city.

Thank you for your attention and for recognizing the urgency of this matter. I trust that you will act swiftly to address the needs of our community and bring much-needed relief to the residents of Chynoweth Avenue.

Sincerely,

Meera Nadkarni

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Fw: Request to find solution for RVs parked on Chynoweth Avenue

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:51 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:43 AM
To: Agendadesk <[REDACTED]>
Subject: FW: Request to find solution for RVs parked on Chynoweth Avenue

From: Sanjeev Grover <[REDACTED]>
Sent: Saturday, November 23, 2024 10:29 PM
To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>
Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: Request to find solution for RVs parked on Chynoweth Avenue

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Dear San Jose City Officials,

I am a resident of District 2 and live off of Chynoweth Avenue.

I am writing to express our neighbourhood's growing concern and frustration with the RV encampment located on Chynoweth Avenue. This issue has persisted for over a year, and despite repeated attempts to seek assistance from both the police and city officials, we have seen no meaningful resolution.

The encampment has brought numerous challenges to our community, including ongoing sanitation problems, a significant accumulation of trash, noise & air pollution, and an increase in disruptive traffic (including blocking bike lane). These issues not only degrade our quality of life, but they also present serious health and safety risks to everyone in the neighborhood.

While we recognize that homelessness is a complex issue requiring thoughtful, long-term solutions, it feels as though the concerns of our community have been sidelined. We respectfully urge your office to take immediate action to address the encampment and its negative impact on our neighborhood.

Specifically, we ask that Chynoweth Ave. be prioritized and included in the **Oversized and Lived-in Vehicle Pilot Program** to provide a more sustainable resolution.

Our community is eager to see the city implement humane and effective solutions, while also restoring the safety, cleanliness, and livability of our streets. My neighbors and I are more than willing to provide additional information or meet to discuss this matter further.

Thank you for your prompt attention to this urgent issue. We trust that you will take swift and effective action to resolve the situation.

Sincerely,

Sanjeev Grover

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Fw: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:52 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 7:44 AM
To: Agendadesk <[REDACTED]>
Subject: FW: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

From: sergon attisha <sergonatt[REDACTED]>
Sent: Sunday, November 24, 2024 7:06 AM
To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>
Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

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Dear Sergio/Jennifer/Matt,

I hope this message finds you well. My name is Sergon Attisha, and I am a resident of District 2. I am writing to express my growing concerns regarding the large RV encampment that has taken over Chynoweth Avenue. Over the past year, the situation has become increasingly difficult to live with, and I feel compelled to reach out to ensure that my concerns are heard and addressed.

As you may know, Mayor Mahan's program with the Department of Transportation (DOT) aims to address parking restrictions and enforce regulations on RVs and oversized vehicles. While this initiative is a step in the right direction, Chynoweth Avenue has unfortunately become one of the largest RV encampments in the neighborhood, and residents are facing significant challenges due to this issue. For over a year, we have dealt with unsafe and unhygienic conditions, which have made living in our community less enjoyable and, frankly, less safe. Some of the specific issues include:

- **Illegal dumping**, which is causing significant environmental degradation in our area.
- **Continuous noise and air pollution**, with engines and generators running throughout the day and night, disrupting the peace and air quality.
- **Blocked walkways and bike lanes**, reducing safety and accessibility for pedestrians and cyclists, and making it harder for residents to navigate the street.

Given the severity of these issues, I respectfully request that Chynoweth Avenue be considered as one of the 30 locations included in the pilot program for street sweeping and addressing oversized and lived-in vehicles. This would be an important first step toward restoring the safety, cleanliness, and quality of life that our neighborhood deserves.

If there's anything I can do to support this initiative or assist with any efforts in my area, please do not hesitate to reach out. I am more than willing to help in any way I can to ensure that our concerns are taken seriously and addressed promptly.

Thank you for your time and consideration. I look forward to your response and hope for a positive resolution to this growing problem.

Warm regards,
Sergon Attisha

<This message was edited>

[Sent from Yahoo Mail for iPhone](#)

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Fw: "Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

From Agendadesk <[REDACTED]>
Date Mon 11/25/2024 11:52 AM
To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>
Sent: Monday, November 25, 2024 10:50 AM
To: Agendadesk <[REDACTED]>
Subject: FW: "Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

From: Dana Attisha <[REDACTED]>
Sent: Monday, November 25, 2024 10:30 AM
To: City Clerk <[REDACTED]>
Subject: "Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program"

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Dear City Clerk,
I hope this message finds you well.

My name is Dana Attisha, and I am a resident of District 2. I am writing to express my growing concerns regarding the large RV encampment that has taken over Chynoweth Avenue. Over the past year, the situation has become increasingly difficult to live with, and I feel compelled to reach out to ensure that my concerns are heard and addressed.

As you may know, Mayor Mahan's program with the Department of Transportation (DOT) aims to address parking restrictions and enforce regulations on RVs and oversized vehicles. While this initiative is a step in the right direction, Chynoweth Avenue has unfortunately become one of the largest RV encampments in the neighborhood, and residents are facing significant challenges due to this issue. For over a year, we have dealt with unsafe and unhygienic conditions, which have made living in our community less enjoyable and, frankly, less safe. Some of the specific issues include:

- **Illegal dumping**, which is causing significant environmental degradation in our area.
- **Continuous noise and air pollution**, with engines and generators running throughout the day and night, disrupting the peace and air quality.
- **Blocked walkways and bike lanes**, reducing safety and accessibility for pedestrians and cyclists, and making it harder for residents to navigate the street.

Given the severity of these issues, I respectfully request that Chynoweth Avenue be considered as one of the 30 locations included in the pilot program for street sweeping and addressing oversized and

lived-in vehicles. This would be an important first step toward restoring the safety, cleanliness, and quality of life that our neighborhood deserves.

If there's anything I can do to support this initiative or assist with any efforts in my area, please do not hesitate to reach out. I am more than willing to help in any way I can to ensure that our concerns are taken seriously and addressed promptly.

Thank you for your time and consideration. I look forward to your response and hope for a positive resolution to this growing problem.

Warm regards,

Dana Attisha

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Fw: Subject: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program Dear Councilmember Jimenez, Ms. Maguire, Mayor Mahan, and City Clerk, I hope this email finds you well. My name is <your name>, and I am a concerned resident of District

From Agendadesk <[REDACTED]>

Date Mon 11/25/2024 11:55 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Monday, November 25, 2024 11:26 AM

To: Agendadesk <[REDACTED]>

Subject: FW: Subject: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program Dear Councilmember Jimenez, Ms. Maguire, Mayor Mahan, and City Clerk, I hope this email finds you well. My name is <your name>, and I am a concerned resident of District

From: Avery Parrish <[REDACTED]>

Sent: Monday, November 25, 2024 11:25 AM

To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]> City Clerk <[REDACTED]> Mahan, Matt <Matt.[REDACTED]>

Cc: Dang, Tara <[REDACTED]>

Subject: Subject: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program Dear Councilmember Jimenez, Ms. Maguire, Mayor Mahan, and City Clerk, I hope this email finds you well. My name is <your name>, and I am a concerned resident of District ...

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Subject: Request to Include Chynoweth Avenue in the Oversized Vehicle Pilot Program

Dear Councilmember Jimenez, Ms. Maguire, Mayor Mahan, and City Clerk,

I hope this email finds you well. My name is James Parrish and I am a concerned resident of District 2, reaching out to express concerns regarding the significant challenges posed by the large RV encampment on Chynoweth Avenue.

Over the past year, Chynoweth Avenue has become one of the largest encampments of oversized and lived-in vehicles in our neighborhood, leading to unsafe and unhygienic conditions for residents. I am writing to request that Chynoweth Avenue be included in Mayor Mahan's pilot program in partnership with the Department of

Transportation for parking restrictions and RV enforcement.

This situation has had a detrimental impact on our community, including:

Illegal dumping, contributing to environmental degradation.

Noise and air pollution from the continuous operation of engines and generators.

Blocked walkways and bike lanes, which compromise safety and accessibility for pedestrians and cyclists.

The program's focus on street sweeping and addressing oversized and lived-in vehicles would be a critical step in improving the conditions on Chynoweth Avenue. I am confident that this inclusion will help restore safety, hygiene, and order to our neighborhood.

If there are any specific steps I can take to assist you or provide additional support for this request, please do not hesitate to let me know. I appreciate your attention to this pressing issue and your dedication to addressing the needs of our community.

Thank you for your time and consideration.

Sincerely,
James A.Parrish


[Sent from AT&T Yahoo Mail for iPhone](#)

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FW: Request to include Chynoweth Avenue in RV Enforcement Pilot Program

From City Clerk <[REDACTED]>
Date Tue 11/26/2024 7:32 AM
To Agendadesk <[REDACTED]>

 1 attachment (1 MB)
Screenshot 2024 11 25 at 6.19.38 PM.png;

From: milee <[REDACTED]>
Sent: Monday, November 25, 2024 6:26 PM
To: Mahan, Matt <[REDACTED]> Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]> City Clerk <[REDACTED]>
Cc: Dang, Tara <[REDACTED]>
Subject: Request to include Chynoweth Avenue in RV Enforcement Pilot Program

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Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)
Dear City Officials,

I hope you had a great weekend.

I am a resident of District 2 writing again to **request that Chynoweth Avenue be included in the RV Enforcement Pilot Program**. The RV encampment on Chynoweth Avenue has become the largest in the neighborhood. The lack of enforcement has reached a tipping point, with the encampment now spreading into adjacent residential streets (see attachment), intensifying safety and health concerns for the community.

We're struggling with illegal dumping, constant noise from running generators, and even autobody repairs businesses operating on the street. As you can imagine, walkways and bike lanes are blocked and we routinely navigate through trash, alcohol bottles, and human excrements.

The OLIVE program would be a timely response and relief to [residents who have been actively petitioning the city for assistance](#) and set a precedent for equitable enforcement citywide.

We look to your leadership to prioritize Chynoweth Avenue in this enforcement effort. Please let me know if there's any way I can help move this forward.

Best,
Milee Yu





FW: Subject: Request for Inclusion of Chynoweth Avenue in RV Enforcement Pilot Program

From City Clerk <[REDACTED]>
Date Tue 11/26/2024 7:33 AM
To Agendadesk <[REDACTED]>

From: Madhur Khadabadi <[REDACTED]>
Sent: Monday, November 25, 2024 10:22 PM
To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>
Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]> Dang, Tara
<[REDACTED]>
Subject: Subject: Request for Inclusion of Chynoweth Avenue in RV Enforcement Pilot Program

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Dear Councilmember Jimenez, Ms. Maguire, Mayor Mahan, and City Clerk,

I hope this message finds you well. My name is Madhur Khadabadi, and I am a concerned resident of District 2. I am writing to express my concerns about the growing issues related to the large RV encampment on Chynoweth Avenue.

Over the past year, Chynoweth Avenue has become home to one of the largest concentrations of oversized and lived-in vehicles in our neighborhood. This has resulted in unsafe and unsanitary conditions for residents. I am respectfully requesting that Chynoweth Avenue be included in Mayor Mahan's pilot program, in collaboration with the Department of Transportation, to address parking restrictions and enforce RV regulations.

The current situation is having a negative impact on our community, contributing to:

- Illegal dumping, which is harming the environment
- Noise and air pollution from the constant operation of engines and generators
- Blocked walkways and bike lanes, posing a threat to vehicular, pedestrian and cyclist safety

I believe that including Chynoweth Avenue in this program, with its focus on street sweeping and addressing oversized vehicles, would be a vital step toward improving the safety, hygiene, and overall quality of life in our neighborhood.

Please let me know if there are any additional steps I can take or information I can provide to support this request. I appreciate your time and consideration of this matter, and I am grateful for your

ongoing commitment to serving our community.

Sincerely,
Madhur Khadabadi

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FW: Request for Inclusion of Chynoweth Avenue to remove Oversized and Lived-in Vehicle Pilot Program

From City Clerk <[REDACTED]>
Date Tue 11/26/2024 8:14 AM
To Agendadesk <[REDACTED]>

From: Aditi Goel <goeladit[REDACTED]>
Sent: Tuesday, November 26, 2024 8:12 AM
To: Jimenez, Sergio <[REDACTED]> Fleming, Jonathan <[REDACTED]>
Maguire, Jennifer <[REDACTED]> Mahan, Matt <Matt[REDACTED]> City Clerk
<[REDACTED]> Dang, Tara <[REDACTED]>
Subject: Request for Inclusion of Chynoweth Avenue to remove Oversized and Lived-in Vehicle Pilot Program

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Some people who received this message don't often get email from [REDACTED]. [Learn why this is important](#)
Hi,

I'm a resident of District 2 addressing concerns about the large RV encampment on Chynoweth Avenue. This is in a reference to Mayor Mahan's program with DOT for parking restrictions and enforcement on RVs and oversized vehicles.

Chynoweth Avenue has become one of the largest RV encampments in the neighborhood . we have faced unsafe and unhygienic conditions for over a year which Include Specific problems not limited to below: Illegal dumping causes environmental degradation. Continuous noise and air pollution from running engines and generators. Blocked walkways and bike lanes, reducing safety and accessibility.

We request to include Chynoweth Avenue as one of the 30 locations in the Pilot Program for Street Sweeping and Addressing Oversized and Lived-in Vehicles.

please let us know if you need any help or support from us.

Best,
Aditi

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Fw: RV parking enforcement - Please include Chynoweth in the Lived-in Vehicle Pilot Program

From Agendadesk <[REDACTED]>

Date Tue 11/26/2024 10:46 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Tuesday, November 26, 2024 10:40 AM

To: Agendadesk <[REDACTED]>

Subject: FW: RV parking enforcement - Please include Chynoweth in the Lived-in Vehicle Pilot Program

-----Original Message-----

From: Aditee Bhansali <[REDACTED]>

Sent: Tuesday, November 26, 2024 10:24 AM

To: Jimenez, Sergio <[REDACTED]> Maquire, Jennifer
<[REDACTED]> Mahan, Matt <[REDACTED]> City Clerk

Cc: Dang, Tara <[REDACTED]>

Subject: RV parking enforcement - Please include Chynoweth in the Lived-in Vehicle Pilot Program

[External Email. Do not open links or attachments from untrusted sources. Learn more <<https://aka.ms/LearnAboutSenderIdentification>>]

[Some people who received this message don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Hi,

I am a resident near Chynoweth Avenue and very concerned about the large RV encampment on Chynoweth Avenue which has become one of the largest RV encampments in the neighborhood. Residents have faced unsafe and unhygienic conditions for over a year. There is continuous noise and air pollution from running engines and generators. Illegal dumping causes environmental degradation. The blocked walkways and bike lanes, reducing safety and accessibility.

Given the horrendous situation caused by the RVs, I request to include Chynoweth Avenue as one of the 30 locations in the Pilot Program for Street Sweeping and Addressing Oversized and Lived-in Vehicles.

Thanks,
Aditee

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Fw: Urgent Request to Address RV Encampment on Chynoweth Avenue

From Agendadesk <[REDACTED]>

Date Tue 11/26/2024 11:27 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Tuesday, November 26, 2024 11:27 AM

To: Agendadesk <[REDACTED]>

Subject: FW: Urgent Request to Address RV Encampment on Chynoweth Avenue

From: utkarsh saxena <[REDACTED]>

Sent: Tuesday, November 26, 2024 11:22 AM

To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>

Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>

Subject: Urgent Request to Address RV Encampment on Chynoweth Avenue

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Respected City Officials,

I am reaching out on behalf of myself and my neighbors in District 2 along Chynoweth Avenue to share our growing concerns regarding the RV encampment situated across from our homes. This issue has persisted for over a year, and despite repeated requests for assistance from both the police and city officials, the situation remains unresolved.

The encampment has led to several pressing challenges, including unsanitary conditions, the accumulation of trash, and increased traffic disruptions. These issues not only affect our quality of life but also pose significant health and safety risks, particularly to students at Hayes Elementary and Oak Grove High School, given the encampment's proximity to these schools.

While we acknowledge the complexities of addressing homelessness, we feel our community's concerns have been neglected. We urgently request your office to prioritize including Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program and take immediate steps to resolve this issue.

We hope the city can implement humane and effective solutions to restore safety and cleanliness in our neighborhood. My neighbors and I are happy to provide further details or meet with you to discuss this matter.

Thank you for your prompt attention to this urgent issue. We trust that your leadership will bring resolution to our community's concerns.

Sincerely,
Utkarsh Saxena

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Fw: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program

From Agendadesk <[REDACTED]>

Date Tue 11/26/2024 11:50 AM

To Rules and Open Government Committee Agendas <[REDACTED]>

From: City Clerk <[REDACTED]>

Sent: Tuesday, November 26, 2024 11:43 AM

To: Agendadesk <[REDACTED]>

Subject: FW: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program

From: Amey Mahajan <[REDACTED]>

Sent: Tuesday, November 26, 2024 11:39 AM

To: Jimenez, Sergio <[REDACTED]> Maguire, Jennifer <[REDACTED]>

Mahan, Matt <Matt.[REDACTED]> City Clerk <[REDACTED]>

Cc: Dang, Tara <[REDACTED]>

Subject: Request for Inclusion of Chynoweth Avenue in the Oversized and Lived-in Vehicle Pilot Program

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Dear Mayor Mahan and the Department of Transportation Team,

I hope this email finds you well. My name is Amey Mahajan and I am a resident of District 2. I am writing to express my concerns regarding the large RV encampment on Chynoweth Avenue, which has become one of the most prominent encampments in the neighborhood.

I am aware that the Mayor's program, in collaboration with the Department of Transportation (DOT), is working to address parking restrictions and enforce regulations regarding RVs and oversized vehicles. While I appreciate these efforts, I am deeply concerned that Chynoweth Avenue has not yet been included in the list of locations receiving attention under this program.

For over a year now, residents in the area have faced unsafe and unhygienic conditions due to the ongoing presence of these vehicles. Some of the specific issues we are experiencing include, but are not limited to:

- **Illegal dumping**, which is contributing to environmental degradation in the area.
- **Continuous noise and air pollution** caused by the running of engines and generators.
- **Blocked walkways and bike lanes**, which not only reduce safety but also limit accessibility for pedestrians and cyclists.

These issues have severely impacted the quality of life in our neighborhood, and despite ongoing efforts from residents to address the situation, the encampment continues to grow larger, further exacerbating the concerns mentioned above.

Given the scale of the problem on Chynoweth Avenue, I respectfully request that the area be included as one of the 30 locations in the Pilot Program for Street Sweeping and Addressing Oversized and Lived-in Vehicles. This would greatly assist in improving the safety, cleanliness, and overall livability of our community.


Thank you for your attention to this matter. I look forward to your response and to seeing positive changes in the near future.

Regards,

Amey Mahajan

MS Telecommunications | SMU

Senior Network Engineer | Fortinet



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PG&E PSPS 11/5 PSPS - Request for Feedback

From wildfiresafety <wildfiresafety@pge.com>

Date Mon 11/25/2024 3:17 PM

 5 attachments (9 MB)

PGE_PSPS Post-Event Report Tables_11052024.xlsx; PGE_PSPS Post-Event Report_11052024.pdf;
PGE_PSPS_Damage_Hazard_Points_11052024.gdb.zip; PGE_PSPS_Polygons_of_De-energized_Areas_11052024.gdb.zip;
PGE_PSPS_Notifications_20241105.pdf;

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Some people who received this message don't often get email from wildfiresafety@pge.com. [Learn why this is important](#)

Hello,

On November 25, 2024, Pacific Gas & Electric (PG&E) filed its ESRB-8 PSPS Post-Event Report for the 11/5 PSPS. The report is attached and is also available [here](#).

As a Public Safety Partner, and pursuant to Commission Decision (D.) 19-05-042, we encourage you to provide feedback on the report directly to the Director of the Safety and Enforcement Division (SED). Contact information to the Director of SED is provided below:

Safety and Enforcement Division Director
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Feedback should be provided within 15 days from the issuance of this report. Comments should also be served on the service list for California Public Utilities Commission docket R.18-12-005.

Thank you,
PG&E PSPS Customer Strategy Officer

You can read about PG&E's data privacy practices at [PGE.com/privacy](https://www.pge.com/privacy).

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Table 1: Customers Notified and De-energized

| Total Customers | | | MHI Program Customers | | Counties | | Tribes | | Circuits | | | Damage/Hazard Count | CPI De-energized |
|---------------------|---------------------|--------------------|-----------------------|--------------|--------------|---------------------------|--|------------------------------------|----------|--|------------------------|---------------------|------------------|
| Notified | De-energized | Cancelled | De-energized | De-energized | De-energized | Transmission De-energized | Unique Distribution Circuits in Any Version of Scope | Distribution Circuits De-energized | | | | | |
| 22,541 ¹ | 21,357 ² | 1,169 ³ | 1,275 | 17 | 4 | 5 | 97 | 97 | | | 9 damages 2 hazards | 648 | |

¹ The information times and dates released in this report are based on the best available information available at the time of this report's submission. The information times and dates herein are subject to revision based on further analysis and validation.

² Of the 21,357 customers notified of a planned PSEP outage, 73 customers received a notice that they may be de-energized but did not receive a notification notice and are also not covered in a de-energized census. This category is a combined of the following: 484 inactive notifications, as reported in Section 5.7.6.1 customers obtained from transmission line-distribution PSEP notices, and nine customers who were inactive or received inactive valid contact information by the time of notification notifications or de-energization.

³ Of the 21,357 customers de-energized, 74 customers did not receive any notification before de-energization. This is a combined of the notification failures and 74 customers with no valid contact information at the time of these notifications. See Section 5.8 for more information.

⁴ This count shows the number of customers who were notified of de-energization and were not de-energized. This does not include the customers who were notified of de-energization but also de-energized. These 49 customers are included in the count of de-energized customers and customers of that flow receive notification as reported in Section 5.7 and one transmission customer who voluntarily de-energized before their transmission line was removed from the de-energized census.



Table 1: Customers Notified and De-energized¹

| Total Customers | | | MBL Program Customers | Counties | | Tribes | | Circuits | | | Damage/Hazard Count | CFI De-energized |
|---------------------|---------------------|--------------------|-----------------------|--------------|--------------|---------------------------|--|------------------------------------|--|-----------------------|---------------------|------------------|
| Notified | De-energized | Cancelled | De-energized | De-energized | De-energized | Transmission De-energized | Unique Distribution Circuits in Any Version of Scope | Distribution Circuits De-energized | | | | |
| 22,541 ² | 21,357 ³ | 1,169 ⁴ | 1,275 | 17 | 4 | 5 | 97 | 97 | | 9 damage 2 hazards | 648 | |

¹ The information, notes, and figures referenced in this report are based on the best available information available at the time of this report's submission. The information, notes, and figures herein are subject to revision based on further analysis and validation.

² Of the 22,541 customers notified of planned PPS impacts, 71 customers received a notice that they may be de-energized, but did not receive a cancellation notice and are also not counted as a de-energized customer. This customer set is comprised of one false positive notification, as reported in Section 5.7. 61 customers notified from emergency non-duration PPS impacts, and nine customers who were inactive or stopped having valid contact information by the time of cancellation notifications or de-energization.

³ Of the 21,357 customers de-energized, 56 customers did not receive any notification before de-energization. This is comprised of two notification failures and 54 customers with no valid contact information at the time of these notifications. See Section 5.5 for more information.

⁴ This count shows the number of customers who were notified of cancellations and were not de-energized. This does not include five customers who were notified of cancellations but also de-energized. These five customers are included in the count of de-energized customers and comprised of four false positive notifications as reported in Section 5.7 and one transmission customer who voluntarily de-energized before their transmission line was removed from planned scope.



Table 2: 2024 PSPS Risk-Benefit Consequence Modeling Considerations

| Consequence Type | Wildfire Consequence Considerations | PSPS Consequence Considerations |
|------------------|---|--|
| Safety | Calculated based on maximum population impacts derived from Technoviva wildfire simulation models and a fatality ratio based on National Fire Protection Association (NFPA) data. | Calculated from an estimate of Equivalent Fatalities (EF) per Million Customer Minutes Interrupted (MMCI). The EF/MMCI ratio is estimated from previous PG&E PSPS outages and other large external outages. ¹ |
| Reliability | N/A | Calculated directly from the potential number of customers impacted and outage duration based on customer minutes interrupted. |
| Financial | Calculated based on maximum building impacts derived from Technoviva wildfire simulation models and a cost per structure burned previously evaluated in 2020 the Risk Assessment and Modeling Phase (RAMP) Report. ² | Calculated based on two financial estimates: 1) distribution of a lump sum cost of execution across all relevant circuits and 2) an estimated proxy cost per customer in scope per PSPS. ³ |

¹ Previous PG&E PSPS include <2019-2021 events, and other large external outage events include the 2003 Northeast Blackout in New York City, 2011 Southern Blackout in San Diego, 2012 Denchu Windstorm, 2012 Superstorm Sandy, 2017 Hurricane Irma, 2021 Blackout event.>

² See A-20-06-012.

³ The assumptions used in these calculations, including the proxy cost per customer per PSPS, are subject to be updated and are not intended to prejudice or create precedent with regard to the development of more precise values of efficiency or cost of PSPS metrics being considered in other ongoing proceedings at the California Public Utilities Commission, such as the Risk-Based Decision-Making Rulemaking (R-20-07-013) and the Managed and Resiliency Strategies.



Table 3: Notification Descriptions

| Type of Notification | Recipients | Description |
|---|--|---|
| PRIORITY NOTIFICATION: 48-72 hours in advance of anticipated de-energization | Public Safety Partners and CBOs, ¹ transmission-level customers, and municipal utilities | <p>On November 3, 2024, PG&E's Meteorology Team noted a potential PSPS and updated the weather forecast on pge.com/weather to "elevated" in certain parts of the service area. At this time, local PG&E representatives called each County Office of Emergency Services (OES) in PG&E's electrical service area and select Tribes and cities to inform them that PG&E is monitoring an increased potential of PSPS outages.</p> <p>Following PG&E's activation of its EOC, the following was completed:</p> <ul style="list-style-type: none"> • PG&E submitted a PSPS Notification Form to Cal OES and sent an e-mail to the CPUC notifying them that PG&E's EOC has been activated and that PG&E is monitoring for potential PSPS. • PG&E sent notifications to other Public Safety Partners² via call, text, and e-mail; these notifications included the following information: <ul style="list-style-type: none"> o Estimated window of the de-energization time. o When weather is anticipated to pass. o Estimated Time of Restoration (ETOR). o Links to the PSPS Portal where event-specific maps and information are available. • Local PG&E representatives called potentially impacted County OES and select Tribes to inform them that PG&E is monitoring an increased potential of PSPS. |
| WATCH NOTIFICATION: 24-48 hours in advance of anticipated de-energization | Public Safety Partners, CBOs, and All Customers (including MBL Program customers and SIV Program customers) transmission-level customers, and municipal utilities | <p>During this time, the following was completed:</p> <ul style="list-style-type: none"> •PG&E submitted a PSPS Notification Form to Cal OES. •PG&E sent notifications to other Public Safety Partners, transmission-level customers, municipal utilities, and all customers via call, text message and e-mail; these notifications included the following information: <ul style="list-style-type: none"> oEstimated window of the de-energization time. oWhen the adverse weather is anticipated to pass. oETOR. oFor Public Safety Partners only: Links to the PSPS Portal. oFor Customers only: Potentially impacted addresses, links to PSPS Updates webpage with CRC information, and resources for AFN customers, including but not limited to information on the MBL Program, language support, and the Portable Battery Program. oFor transmission-level customers only: Transmission Substation Name and Line name serving substation. •PG&E sent notifications to MBL Program customers, including tenants of master metered accounts, and SIV Program customers every hour until the customer confirmed receipt of the notification. •PG&E also sent Cancellation Notifications to Public Safety Partners and customers within two hours of being removed from scope; this was to inform them that power would not be shut off. <p>Customer notifications were provided in English, with information on how to get PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications. Public Safety Partner notifications were provided in English.</p> |
| WARNING NOTIFICATION: 1-4 hours in advance of anticipated de-energization, if possible | Public Safety Partners, CBOs, and All Customers (including MBL Program customers, SIV Program customers) transmission-level customers, and municipal utilities | <p>During this time, the following was completed:</p> <ul style="list-style-type: none"> •PG&E submitted a PSPS Notification Form to Cal OES and sent an e-mail to the CPUC notifying them that PG&E has made the decision to de-energize. •PG&E sent notifications to other Public Safety Partners, transmission-level customers, and customers; these notifications included the same key PSPS timing information and resource links as the "Watch Notification." •PG&E sent notifications to MBL Program customers, including tenants of master metered accounts, and SIV Program customers every hour until the customer confirmed receipt of the notification. •PG&E also sent Cancellation Notifications to Public Safety Partners and customers within two hours of being removed from scope; this was to inform them that power would be shut off. <p>Customer notifications were provided in English, with information on how to receive PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications. Public Safety Partner notifications were provided in English.</p> |
| POWER OFF NOTIFICATION: When de-energization is initiated | Public Safety Partners, CBOs, and All Customers (including MBL Program customers and SIV Program customers), transmission-level customers ³ , and municipal utilities | <p>When shut off was initiated, the following was completed:</p> <ul style="list-style-type: none"> •PG&E submitted a PSPS State Notification Form to Cal OES and sent an e-mail to the CPUC to notify them that de-energization has been initiated. •Agency Representatives of PG&E conducted a live call and/or sent an e-mail, as appropriate, to County OES representatives that were within the potential PSPS scope area and select Tribes and cities to inform them that customers within their jurisdiction were beginning to be de-energized. •PG&E Grid Control Center (GCC) conducted live agent calls to impacted transmission-level customers. •PG&E sent notifications to other Public Safety Partners municipal utilities, transmission-level customers and customers via call, text messages, and e-mail, which included: <ul style="list-style-type: none"> oImpacted addresses (for customers only). oDe-energization time. oWhen the adverse weather is anticipated to pass. oFor Customers Only: Links to the PSPS Updates webpage with CRC information and resources for AFN customers. |

| | | |
|---|---|---|
| | | <p>with CRC information, and resources for AFN customers, including but not limited to information on the MBL Program, Meals on Wheels, language support, and the Portable Battery Program.</p> <p>Customer notifications were provided in English, with information on how to receive PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications. Public Safety Partner notifications were provided in English.</p> |
| <p>WEATHER "ALL-CLEAR"/ETOR UPDATE NOTIFICATION: Immediately before re-energization begins</p> | <p>Public Safety Partners, CBOs, and All Customers (including MBL Program customers and SIV Program customers), transmission-level customers, and municipal utilities</p> | <p>After the weather event had passed and the area was deemed safe to begin patrols and restoration, PG&E completed the following:</p> <ul style="list-style-type: none"> •Submitted a PSPS State Notification Form to Cal OES and sent an e-mail to the CPUC notifying them that PG&E is initiating re-energization patrols. •Sent notifications to other Public Safety Partners, transmission-level customers³, municipal utilities and customers via call, text message and e-mail; these notifications included the ETOR. •Sent "PSPS update" notifications to customers if their ETOR changed; two ways that an ETOR may change include: <ul style="list-style-type: none"> oNew field or meteorology conditions. oDamage was found during patrols and repair is needed. <p>Customer notifications were provided in English, with information on how to get PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications. Public Safety Partner notifications were provided in English.</p> |
| <p>RESTORATION NOTIFICATION: When re-energization is complete</p> | <p>Public Safety Partners, CBOs, and All Customers (including MBL Program customers and SIV Program customers), transmission-level customers, and municipal utilities</p> | <p>GCC conducted live agent calls to notify impacted transmission-level customers of restoration. Once customers, including MBL Program customers and SIV Program customers, were restored, they received notifications via call, text and e-mail. This was done using an automated process that issued customer notifications every 15 minutes upon restoration of service. Customer notifications were provided in English, with information on how to receive PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications.</p> <p>Once all customers were restored, PG&E submitted the final PSPS State Notification Form to Cal OES, sent an e-mail to the CPUC confirming restoration of PSPS outages and reclassification of customers if applicable, and sent a notification to Public Safety Partners via call, text, and e-mail. Public Safety Partner notifications were provided in English.</p> |

¹ Phase 3 D.21-06-034, Appendix A, page A9, Section G, MBL and AFN Communities, No. 4. Each electric investor-owned utility must provide proactive notification and impacted zip code information to paratransit agencies that may serve all the known transit- or paratransit-dependent persons that may need access to a CRC during a PSPS.

² Other Public Safety Partners refers to first/emergency responders at the local, state, and federal level, water, wastewater, and communication service providers, affected CCAs, publicly owned utilities/electrical cooperatives, the CPUC, the California Governor's Office of Emergency Services, and CAL FIRE.

³ Transmission lines serving impacted Transmission-level Customers and Municipal Utilities may cut across multiple FIAs and will only be notified when all those FIAs that the line cuts across have been given the All-Clear.



Table 4: Customer Notification Timeline Summary

| Event Order | Minimum Timeline ¹ | Notification Sent to: | Approximate Time Sent (PDT) | Message | Notes | Distributed by: |
|-----------------------------|-------------------------------|------------------------------------|-----------------------------|----------|-------|-----------------|
| Pre-De-energization (Prior) | 72-48 hours | Tribal/Local Governments and CCAs* | 11/3/2024 12:34 | Priority | | PG&E |
| | | Public Safety Partners** | 11/3/2024 12:48 | Priority | | PG&E |
| | | Public Safety Partners** | 11/3/2024 11:20 | Priority | | SCE |
| | | Public Safety Partners** | 11/3/2024 12:27 | Priority | | SCE |
| | 48-24 hours | Tribal/Local Governments and CCAs* | 11/3/2024 17:15 | Watch | | PG&E |
| | | Public Safety Partners** | 11/3/2024 20:40 | Watch | | PG&E |
| | | Public Safety Partners** | 11/4/2024 13:01 | Watch | | PG&E |
| | | All Customers*** | 11/3/2024 20:40 | Watch | | PG&E |
| | | All Customers*** | 11/4/2024 12:00 | Watch | | SCE |
| | | All Customers*** | 11/4/2024 12:40 | Watch | | SCE |
| | 24-12 hours ² | All Customers*** | 11/4/2024 12:57 | Watch | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/4/2024 12:39 | Watch | | PG&E |
| | | Public Safety Partners** | 11/5/2024 8:35 | Watch | | PG&E |
| | | All Customers*** | 11/5/2024 8:35 | Watch | | PG&E |
| | | All Customers*** | 11/5/2024 13:41 | Watch | | PG&E |
| | 4-1 hours | All Customers*** | 11/5/2024 13:55 | Watch | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/5/2024 16:26 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/5/2024 18:15 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/5/2024 19:13 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/5/2024 20:13 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/5/2024 21:03 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/6/2024 1:34 | Warning | | PG&E |
| | | Public Safety Partners** | 11/5/2024 17:02 | Warning | | PG&E |
| | | Public Safety Partners** | 11/5/2024 18:05 | Warning | | PG&E |
| Public Safety Partners** | | 11/5/2024 19:32 | Warning | | PG&E | |
| Public Safety Partners** | | 11/5/2024 19:47 | Warning | | PG&E | |
| Public Safety Partners** | | 11/5/2024 21:28 | Warning | | PG&E | |
| Public Safety Partners** | | 11/6/2024 2:02 | Warning | | PG&E | |

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|--------------------------|-----------------|-----------|--|------|
| All Customers*** | 11/5/2024 17:01 | Warning | | PG&E |
| All Customers*** | 11/5/2024 18:04 | Warning | | PG&E |
| All Customers*** | 11/5/2024 19:30 | Warning | | PG&E |
| All Customers*** | 11/5/2024 19:46 | Warning | | PG&E |
| All Customers*** | 11/5/2024 21:28 | Warning | | PG&E |
| All Customers*** | 11/6/2024 2:00 | Warning | | PG&E |
| All Customers*** | 11/6/2024 1:37 | Warning | | SCE |
| All Customers*** | 11/6/2024 1:43 | Warning | | SCE |
| Public Safety Partners** | 11/5/2024 18:46 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 19:01 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 19:31 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 20:07 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 20:19 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 20:31 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 20:45 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 21:00 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 21:30 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 22:00 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 22:16 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 22:30 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 22:46 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 23:01 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 23:31 | Power Off | | PG&E |
| Public Safety Partners** | 11/5/2024 23:45 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 0:15 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 0:30 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 0:46 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 1:01 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 1:16 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 5:45 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 6:01 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 7:16 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 7:30 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 7:45 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 8:01 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 8:16 | Power Off | | PG&E |

When De-energization is initiated

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|--------------------------|-----------------|-----------|--|------|
| Public Safety Partners** | 11/6/2024 8:30 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 8:46 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 9:01 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 13:00 | Power Off | | PG&E |
| Public Safety Partners** | 11/6/2024 21:46 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 18:46 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 19:01 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 19:31 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 20:07 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 20:19 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 20:31 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 20:45 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 21:00 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 21:30 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 22:00 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 22:16 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 22:30 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 22:46 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 23:01 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 23:31 | Power Off | | PG&E |
| All Customers*** | 11/5/2024 23:45 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 0:15 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 0:30 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 0:46 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 1:01 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 1:16 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 5:45 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 6:01 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 7:16 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 7:30 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 7:45 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 8:01 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 8:16 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 8:30 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 8:46 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 9:01 | Power Off | | PG&E |

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|------------------------------------|-----------------|------------------------------|------------------------------------|------|
| All Customers*** | 11/6/2024 13:00 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 21:46 | Power Off | | PG&E |
| All Customers*** | 11/6/2024 6:12 | Power Off | | SCE |
| Tribal/Local Governments and CCAs* | 11/6/2024 16:17 | Inspecting/Weather All-Clear | First All-Clear Notification sent. | PG&E |
| Tribal/Local Governments and CCAs* | 11/7/2024 8:20 | Inspecting/Weather All-Clear | Last All-Clear Notification sent. | PG&E |
| Public Safety Partners** | 11/6/2024 14:18 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 14:32 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 15:18 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 15:33 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 16:33 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 17:03 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 17:33 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 18:02 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 18:34 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 18:49 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 19:05 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 19:33 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 19:48 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 20:03 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 21:33 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 21:48 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 22:03 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/6/2024 22:12 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 6:04 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 6:17 | Inspecting/Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 6:49 | Inspecting/Weather All-Clear | | PG&E |

Initiation
(During)

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|--------------------------|-----------------|-------------------------------------|--|------|
| Public Safety Partners** | 11/7/2024 7:18 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 7:39 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 7:55 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 8:18 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 8:48 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 9:06 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 9:44 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 9:56 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 10:22 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 10:36 | Inspecting/ Weather All-Clear | | PG&E |
| Public Safety Partners** | 11/7/2024 11:48 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 14:18 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 14:32 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 15:18 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 15:33 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 16:33 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 17:03 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 17:33 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 18:02 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 18:34 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 18:49 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 19:05 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 19:33 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 19:48 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 20:03 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 21:33 | Inspecting/ Weather All-Clear | | PG&E |

| | | | | |
|--------------------------|-----------------|-------------------------------------|--|------|
| All Customers*** | 11/6/2024 21:48 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 22:03 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/6/2024 22:12 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 6:04 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 6:17 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 6:49 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 7:18 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 7:39 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 7:55 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 8:18 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 8:48 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 9:06 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 9:44 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 9:56 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 10:22 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 10:36 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 11:48 | Inspecting/ Weather All-Clear | | PG&E |
| All Customers*** | 11/7/2024 11:40 | Inspecting/ Weather All-Clear | | SCE |
| Public Safety Partners** | 11/6/2024 8:02 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 8:34 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 16:16 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 16:49 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 17:20 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 17:36 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 18:14 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 18:20 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 18:36 | ETOR Update | | PG&E |

Immediately
before re-
energization

| | | | | |
|--------------------------|-----------------|-------------|--|------|
| Public Safety Partners** | 11/6/2024 19:20 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 20:19 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 20:35 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 23:01 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/6/2024 23:11 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 4:04 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 6:53 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 7:14 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 7:50 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 8:05 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 8:21 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 8:27 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 9:03 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 9:54 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 10:23 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 10:37 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 10:50 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 11:04 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 11:21 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 11:50 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 12:20 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 12:34 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 13:01 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 13:31 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 14:40 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 14:50 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 15:35 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 15:50 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 16:05 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 16:36 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 17:17 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 19:14 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 19:15 | ETOR Update | | PG&E |
| Public Safety Partners** | 11/7/2024 19:20 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 8:02 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 8:34 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 16:16 | ETOR Update | | PG&E |

| | | | | |
|------------------|-----------------|-------------|--|------|
| All Customers*** | 11/6/2024 16:49 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 17:20 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 17:36 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 18:14 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 18:20 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 18:36 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 19:20 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 20:19 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 20:35 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 23:01 | ETOR Update | | PG&E |
| All Customers*** | 11/6/2024 23:11 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 4:04 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 6:53 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 7:14 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 7:50 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 8:05 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 8:21 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 8:27 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 9:03 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 9:54 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 10:23 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 10:37 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 10:50 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 11:04 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 11:21 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 11:50 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 12:20 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 12:34 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 13:01 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 13:31 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 14:40 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 14:50 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 15:35 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 15:50 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 16:05 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 16:36 | ETOR Update | | PG&E |

| | | | | |
|------------------------------------|-----------------|-------------|--|------|
| All Customers*** | 11/7/2024 17:17 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 19:14 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 19:15 | ETOR Update | | PG&E |
| All Customers*** | 11/7/2024 19:20 | ETOR Update | | PG&E |
| Tribal/Local Governments and CCAs* | 11/8/2024 12:02 | Restore | | PG&E |
| Public Safety Partners** | 11/5/2024 20:17 | Restore | | PG&E |
| Public Safety Partners** | 11/5/2024 21:32 | Restore | | PG&E |
| Public Safety Partners** | 11/5/2024 23:17 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 1:02 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 14:47 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 15:32 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 15:46 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 16:32 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 17:01 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 17:32 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 18:04 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 18:16 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 18:32 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 18:47 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 19:02 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 19:17 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 19:47 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 20:47 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 21:02 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 22:16 | Restore | | PG&E |
| Public Safety Partners** | 11/6/2024 23:31 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 1:16 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 3:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 3:16 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 3:32 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 7:47 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 8:01 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 8:23 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 8:32 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 8:46 | Restore | | PG&E |

| | | | | |
|--------------------------|-----------------|---------|--|------|
| Public Safety Partners** | 11/7/2024 9:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 9:16 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 9:42 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 10:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 10:17 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 10:29 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 10:30 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 10:47 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 11:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 11:17 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 11:32 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 11:47 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 12:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 12:17 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 12:32 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 12:46 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 13:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 13:17 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 13:33 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 14:28 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 14:31 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 14:47 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 15:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 15:17 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 15:21 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 15:32 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 15:47 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 16:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 16:36 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 16:40 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 17:13 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 17:31 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 17:47 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 17:59 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 18:02 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 18:17 | Restore | | PG&E |

**Restoration
(After)**

After re-energization was completed

| | | | | |
|--------------------------|-----------------|---------|--|------|
| Public Safety Partners** | 11/7/2024 18:32 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 18:46 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 19:16 | Restore | | PG&E |
| Public Safety Partners** | 11/7/2024 19:47 | Restore | | PG&E |
| Public Safety Partners** | 11/8/2024 9:19 | Restore | | PG&E |
| Public Safety Partners** | 11/8/2024 12:01 | Restore | | PG&E |
| All Customers*** | 11/5/2024 20:17 | Restore | | PG&E |
| All Customers*** | 11/5/2024 21:32 | Restore | | PG&E |
| All Customers*** | 11/5/2024 23:17 | Restore | | PG&E |
| All Customers*** | 11/6/2024 1:02 | Restore | | PG&E |
| All Customers*** | 11/6/2024 14:47 | Restore | | PG&E |
| All Customers*** | 11/6/2024 15:32 | Restore | | PG&E |
| All Customers*** | 11/6/2024 15:46 | Restore | | PG&E |
| All Customers*** | 11/6/2024 16:32 | Restore | | PG&E |
| All Customers*** | 11/6/2024 17:01 | Restore | | PG&E |
| All Customers*** | 11/6/2024 17:32 | Restore | | PG&E |
| All Customers*** | 11/6/2024 18:04 | Restore | | PG&E |
| All Customers*** | 11/6/2024 18:16 | Restore | | PG&E |
| All Customers*** | 11/6/2024 18:32 | Restore | | PG&E |
| All Customers*** | 11/6/2024 18:47 | Restore | | PG&E |
| All Customers*** | 11/6/2024 19:02 | Restore | | PG&E |
| All Customers*** | 11/6/2024 19:17 | Restore | | PG&E |
| All Customers*** | 11/6/2024 19:47 | Restore | | PG&E |
| All Customers*** | 11/6/2024 20:47 | Restore | | PG&E |
| All Customers*** | 11/6/2024 21:02 | Restore | | PG&E |
| All Customers*** | 11/6/2024 22:16 | Restore | | PG&E |
| All Customers*** | 11/6/2024 23:31 | Restore | | PG&E |
| All Customers*** | 11/7/2024 1:16 | Restore | | PG&E |
| All Customers*** | 11/7/2024 3:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 3:16 | Restore | | PG&E |
| All Customers*** | 11/7/2024 3:32 | Restore | | PG&E |
| All Customers*** | 11/7/2024 7:47 | Restore | | PG&E |
| All Customers*** | 11/7/2024 8:01 | Restore | | PG&E |
| All Customers*** | 11/7/2024 8:23 | Restore | | PG&E |
| All Customers*** | 11/7/2024 8:32 | Restore | | PG&E |
| All Customers*** | 11/7/2024 8:46 | Restore | | PG&E |

| | | | | |
|------------------|-----------------|---------|--|------|
| All Customers*** | 11/7/2024 9:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 9:16 | Restore | | PG&E |
| All Customers*** | 11/7/2024 9:42 | Restore | | PG&E |
| All Customers*** | 11/7/2024 10:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 10:17 | Restore | | PG&E |
| All Customers*** | 11/7/2024 10:29 | Restore | | PG&E |
| All Customers*** | 11/7/2024 10:30 | Restore | | PG&E |
| All Customers*** | 11/7/2024 10:47 | Restore | | PG&E |
| All Customers*** | 11/7/2024 11:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 11:17 | Restore | | PG&E |
| All Customers*** | 11/7/2024 11:32 | Restore | | PG&E |
| All Customers*** | 11/7/2024 11:47 | Restore | | PG&E |
| All Customers*** | 11/7/2024 12:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 12:17 | Restore | | PG&E |
| All Customers*** | 11/7/2024 12:32 | Restore | | PG&E |
| All Customers*** | 11/7/2024 12:46 | Restore | | PG&E |
| All Customers*** | 11/7/2024 13:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 13:17 | Restore | | PG&E |
| All Customers*** | 11/7/2024 13:33 | Restore | | PG&E |
| All Customers*** | 11/7/2024 14:28 | Restore | | PG&E |
| All Customers*** | 11/7/2024 14:31 | Restore | | PG&E |
| All Customers*** | 11/7/2024 14:47 | Restore | | PG&E |
| All Customers*** | 11/7/2024 15:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 15:17 | Restore | | PG&E |
| All Customers*** | 11/7/2024 15:21 | Restore | | PG&E |
| All Customers*** | 11/7/2024 15:32 | Restore | | PG&E |
| All Customers*** | 11/7/2024 15:47 | Restore | | PG&E |
| All Customers*** | 11/7/2024 16:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 16:36 | Restore | | PG&E |
| All Customers*** | 11/7/2024 16:40 | Restore | | PG&E |
| All Customers*** | 11/7/2024 17:13 | Restore | | PG&E |
| All Customers*** | 11/7/2024 17:31 | Restore | | PG&E |
| All Customers*** | 11/7/2024 17:47 | Restore | | PG&E |
| All Customers*** | 11/7/2024 17:59 | Restore | | PG&E |
| All Customers*** | 11/7/2024 18:02 | Restore | | PG&E |
| All Customers*** | 11/7/2024 18:17 | Restore | | PG&E |

| | | | | | | |
|---------------------|--------------------------------------|--------------------------|-----------------|---------|----------------|------|
| | | All Customers*** | 11/7/2024 18:32 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 18:46 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 19:16 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 19:47 | Restore | | PG&E |
| | | All Customers*** | 11/8/2024 9:19 | Restore | | PG&E |
| | | All Customers*** | 11/8/2024 12:01 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 11:44 | Restore | | SCE |
| | | All Customers*** | 11/7/2024 11:39 | Restore | | SCE |
| Cancellation | Within 2 hours of decision to cancel | Public Safety Partners** | 11/5/2024 8:10 | Cancel | | PG&E |
| | | Public Safety Partners** | 11/5/2024 15:45 | Cancel | | PG&E |
| | | All Customers*** | 11/5/2024 8:10 | Cancel | | PG&E |
| | | All Customers*** | 11/5/2024 15:45 | Cancel | | PG&E |
| Ad Hoc Notification | N/A | All Customers*** | 11/6/2024 9:00 | Ad Hoc | Only customers | PG&E |

*A subset of Public Safety Partners, including Tribes, cities, counties, and community choice aggregators.

**A subset of Public Safety Partners, including water, wastewater, and communication service providers.

***All Customers, including MBL Program customers and SIV Program customers.

¹ D.19-05-042, Appendix A, Timing of Notification.

² While not a CPUC requirement, PG&E provides an additional 24-12-hour notification to Tribal/Local Governments, Public Safety Partners and Customers.



Table 5: Notifications to Customers where Positive or Affirmative Notification was Attempted

| Designation | Total Number of customers ¹ | Notification Attempts Made ² | Timing of Attempts ³ (PST) | Who made the Notification Attempt | Successful Positive Notification ⁴ |
|--|--|---|---------------------------------------|-----------------------------------|---|
| MBL ⁵ | 1,340 | 1,340 Watch Notifications | 11/3/2024 20:43 | PG&E | 1,249 Watch Notifications |
| | | 1,283 Warning Notifications | 11/4/2024 9:33 | | 1,035 Warning Notifications |
| | | 2,623 Overall Notifications | 11/3/2024 20:43 | | 2,284 Overall Notifications |
| MBL behind a master meter ⁶ | 14 | 14 Watch Notifications | 11/3/2024 20:44 | PG&E | 13 Watch Notifications |
| | | 14 Warning Notifications | 11/5/2024 12:10 | | 8 Warning Notifications |
| | | 28 Overall Notifications | 11/3/2024 20:44 | | 21 Overall Notifications |
| SIV | 663 | 663 Watch Notifications | 11/3/2024 20:40 | PG&E | 583 Watch Notifications |
| | | 636 Warning Notifications | 11/4/2024 9:22 | | 498 Warning Notifications |
| | | 1,299 Overall Notifications | 11/3/2024 20:40 | | 1,081 Overall Notifications |

¹ Total number of customers notified where notification was attempted. Count includes customers that may have been removed from scope or received Cancellation Notifications prior to de-energization, but still received Watch and/or Warning notifications.

² Count of Warning Notifications includes doorbell rings and Live Agent phone calls.

³ Initial start time notification was sent.

⁴ PG&E considers successful positive notifications as those in which the notification was successfully delivered to the customer (i.e., no bounce back) and the customer acknowledges receipt of the notification.

⁵ Residential tenants of master-metered customers can also qualify for Medical Baseline quantities. The Medical Baseline category for the purposes of Table 5 does not include MBL Program customers who are master meter tenants.

⁶ PG&E has additional processes in place to ensure MBL customers are notified. Master meter tenants are contacted directly to be considered a positive notification. Contacting the property or building manager does not count as a positive notification.



Table 6: Outcomes of Notifications to De-energized MBL Program Customers

| Count | Type of Notifications to De-energized MBL Customers ¹ | Description |
|-------|---|--|
| 1,275 | Total De-energized MBL Program Customers | The number of customers de-energized who participate in PG&E's MBL Program. |
| 1,275 | Total Notifications Attempted/Sent | The total sum of automated notifications attempted via call, text, and e-mail, in-person doorbell ring visit attempts and/or Live Agent phone calls. |
| 0 | <i>Total Notifications Not Attempted/Sent</i> | <i>Total MBL Program customers de-energized that PG&E did not attempt to notify.</i> |
| 1,275 | Total Notifications Delivered | The total sum of automated notifications sent via call, text, and e-mail. |
| 0 | <i>Total Notifications Not Delivered</i> | <i>Total MBL Program customers de-energized whose notification was not delivered.</i> |
| 960 | Total Notifications Initially Acknowledged | The total sum of automated notifications sent via call, text, and email where notification was acknowledged. |
| 582 | Total In-Person Visits/Doorbell Rings and Live Agent Phone Calls | Total attempted doorbell ring for impacted MBL Program customers where PG&E made contact with the customer (either in person or via phone call in advance of visit) or left a door hanger. ² This includes call attempts made by Live Agent representatives to MBL Program customers that had not yet confirmed receipt of their automated notification or answered the door during PG&E's in-person visit. Refer to Table 7 for the detailed breakdown of this category. |
| 1,261 | Total Notifications Received | Customers who acknowledged their notification by taking one of the following actions: answered an automated or Live Agent phone call, responded to a text message, opened an e-mail, or greeted an in-person doorbell ring (excludes voicemails left, text message delivered only and not confirmed, door hanger left). |
| 0 | <i>Total Notifications Not Received</i> | <i>Total MBL Program customers who did not confirm receipt/acknowledge their automated notifications, Live Agent phone calls or in-person doorbell ring. Customers who did not answer a doorbell ring were left a door hanger.</i> |

¹ Based on SPID.

² Customers may have confirmed receipt of their notifications in multiple channels (e.g., automated notification and/or doorbell ring); therefore, the counts of total attempted and successful notifications are not mutually exclusive.



Table 7: Count and Type of Additional Notifications to De-energized MBL Program Customers

| Count | Type of Additional Notifications to Impacted MBL Customers ¹ | Description |
|-------|---|---|
| 450 | Total In-Person Visits/ Doorbell Rings | Doorbell ring attempts to impacted MBL Program customers where PG&E made contact with the customer (either in person or via phone call in advance of visit) or left a door hanger. ² |
| 132 | Live Agent Phone Calls | Calls made by Live Agent representatives to MBL Program customers that had not yet confirmed receipt of their automated notification or answered the door during PG&E's in-person visit. |

¹ Based on SPID.

² Customers may have confirmed receipt of their notifications in multiple channels (e.g., automated notification and/or doorbell ring); therefore, the counts of total attempted and successful notifications are not mutually exclusive.



Table 8: Notification Failure Causes

| Notifications Sent to | Notification Failure Description | Number of Entities or Customer Account | Explanation of Failure |
|---|---|--|---|
| Public Safety Partners excluding CFI ¹ | Entities who did not receive 48-to 72-hour priority notification | 0 | No Failures. |
| | Entities who did not receive 1–4-hour imminent notification | 0 | No failures. |
| | Entities who did not receive any notifications before de-energization | 0 | No failures. |
| | Entities who were not notified immediately before re-energization | 0 | No failures. |
| | Entities who did not receive cancellation notification within two hours of the decision to cancel | 0 | No entities were cancelled during this PSPS. |
| CFI ² | Facilities who did not receive 48-to 72-hour priority notification | 0 | No failures. |
| | Facilities who did not receive 1–4-hour imminent notification | 9 | See Table 8B |
| | Facilities who did not receive any notifications before de-energization | 0 | No failures. |
| | Facilities who were not notified at de-energization initiation | 27 | See Table 8C and 8D |
| | Facilities who were not notified immediately before re-energization | 58 | See Table 8C and 8E |
| | Facilities who were not notified when re-energization is complete | 6 | See Table 8C |
| | Facilities who did not receive cancellation notification within two hours of the decision to cancel | 0 | No failures. |
| All other affected customers | Customers who did not receive 24–48-hour advance notifications | 2 | See Table 8A |
| | Customers who did not receive 1–4-hour imminent notifications | 215 | See Table 8A and 8B |
| | Customers who did not receive any notifications before de-energization | 2 | See Table 8A |
| | Customers who were not notified at de-energization initiation | 887 | See Table 8C and 8D |
| | Customers who were not notified immediately before re-energization | 1,880 | See Table 8C and 8E |
| | Customers who were not notified when re-energization is complete | 130 | See Table 8C and 8F |
| | Customers who did not receive cancellation notification within two hours of the decision to cancel | 3 | These customers received a delayed cancellation notice due to a data issue. This delayed cancellation was sent prior to their planned de-energization time. |

¹ Only includes Tribes, cities, counties, and CCAs.

² Includes Public Safety Partners who are CFI customers.



Table 8A: Explanation of Failures for All Other Affected Customers Who Did Not Receive Any Notifications Before De-Energization

| Count of All Other Affected Customers | Explanation |
|---------------------------------------|--|
| 2 | Our data system for pre-outage PSPS notifications had not yet registered that these customers were in service. Therefore, these customers were not identified as impacted by PSPS and did not receive any notifications prior to de-energization. However, these customers did receive notifications at de-energization initiation and when re-energization was complete. |



Table 8B: Explanation of Failures for CFI and All Other Affected Customers Who Did Not Receive 1–4-hour

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|---|
| 1 | 0 | This transmission-level customer received their notification six minutes before the required window due to being included in the same notification file as customers with an earlier planned de-energization time. |
| 1 | 0 | This transmission-level customer received their notification 34 minutes after the required window due to delays in the notification process. However, this customer was previously notified 14 hours prior to planned de-energization. |
| 0 | 1 | This customer received a delayed Imminent Notification which was sent 15 minutes after the required notification window. The root cause of this delay is under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |
| 0 | 1 | This customer received a delayed Imminent Notification which was sent 4 hours after the planned de-energization time. However, due to rapidly changing weather conditions and adjusted de-energization time, this notification was still sent approximately 3 hours prior to the customer's actual de-energization time. The root cause of this delay is under investigation with our notification vendor. We will report our findings in the 2024 PSPS Post-Season Report. |
| 0 | 4 | These customers did not receive Imminent Notifications. Our data system for pre-outage PSPS notifications updated mid-event to reflect a change in the transformers serving these customers due to Undergrounding project. Due to the timing of this change, these customers were not identified as impacted by PSPS in the scope used for Imminent Notifications. However, these customers received all other required notifications. |
| 7 | 207 | PG&E de-energized customers within TP 18 significantly earlier than anticipated in response to rapidly changing weather conditions. Therefore, there was insufficient time to provide 1 – 4-hour Imminent Notifications to these customers due to rapidly changing weather conditions. This resulted in customers receiving their 1 – 4 Hour Imminent Notifications after their outage began. These customers received all other required notifications prior to their de-energization and were successfully notified at de-energization initiation. |



Table 8C: Explanation of Failures for CFI and All Other Affected Customers Who Were Not Notified at De-energization Initiation, Immediately Before Re-energization, and When Re-energization was Complete

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|--|
| 5 | 82 | For these customers, our internal outage management system used for in-outage and post-outage notifications was not aligned with actual field conditions. Therefore, these customers did not receive notifications after their outage began. |
| 1 | 29 | <p>These customers were impacted by a non-PSPS outage shortly before the start of the planned PSPS outage. We are still investigating why this resulted in these notification failures for the PSPS outage.</p> <p>We will report our findings in the 2024 PSPS Post-Season Report</p> |
| 0 | 3 | The root cause of these failures have not been identified and are still under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |



Table 8D: Explanation of Failures for CFI and All Other Affected Customers Who Were Not Notified at De-energization Initiation

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|--|
| 3 | 171 | <p>These customers received a delayed Notification at De-energization Initiation. This notification is triggered by a manual categorization performed in our internal outage platform. For these customers, this manual step was delayed.</p> <p>As a result, these customers received this notification between 4.5 and 9.5 hours after de-energization initiation.</p> |
| 18 | 602 | <p>The root cause of these failures has not been identified and is still under investigation. We will report our findings in the 2024 PSPS Post-Season Report.</p> |



Table 8E: Explanation of Failures for CFI and All Other Affected Customers Who Were Not Notified Immediately Before Re-energization

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|--|
| 6 | 132 | These customers did not receive this notification until after restoration. The root cause of this delay is still under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |
| 5 | 41 | These customers were not notified immediately before re-energization due to a manual categorization error in our internal outage platform. |
| 41 | 1,593 | The root cause of these failures has not been identified and is still under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |



Table 8F: Explanation of Failures for All Other Affected Customers Who Were Not Notified When Re-energization was Complete

| Count of All Other Affected Customers | Explanation |
|---------------------------------------|--|
| 16 | The root cause of these failures has not been identified and is still under investigation. We will report our findings in the 2024 PPS Post-Season Report. |



Table 9: PPS Portal Time & Date for Map Sharing

| Date | Time PDF and GIS Maps Shared (PST) |
|-----------|------------------------------------|
| 11/3/2024 | 10:47 |
| 11/3/2024 | 16:34 |
| 11/4/2024 | 12:10 |
| 11/5/2024 | 7:52 |
| 11/5/2024 | 15:24 |



Table 10: PSPS Notifications Submitted to Cal OES

| Date | Time PDF and GIS Maps Shared (PST) |
|-----------|------------------------------------|
| 11/3/2024 | 6:46 |
| 11/3/2024 | 14:24 |
| 11/4/2024 | 7:17 |
| 11/4/2024 | 14:59 |
| 11/5/2024 | 6:49 |
| 11/5/2024 | 11:47 |
| 11/5/2024 | 14:47 |
| 11/5/2024 | 19:37 |
| 11/5/2024 | 21:42 |
| 11/5/2024 | 23:25 |
| 11/6/2024 | 1:33 |
| 11/6/2024 | 7:06 |
| 11/6/2024 | 8:16 |
| 11/6/2024 | 14:47 |
| 11/6/2024 | 19:58 |
| 11/6/2024 | 22:28 |
| 11/7/2024 | 6:49 |
| 11/7/2024 | 8:57 |
| 11/7/2024 | 15:05 |
| 11/8/2024 | 7:01 |
| 11/8/2024 | 10:03 |



Table 11: PSPS Notifications Submitted to CPUC

| Date | Time PDF and GIS Maps Shared (PST) |
|-----------|------------------------------------|
| 11/3/2024 | 6:34 |
| 11/4/2024 | 11:40 |
| 11/5/2024 | 19:16 |
| 11/5/2024 | 19:37 |
| 11/5/2024 | 20:54 |
| 11/5/2024 | 22:39 |
| 11/5/2024 | 23:34 |
| 11/6/2024 | 0:40 |
| 11/6/2024 | 5:26 |
| 11/6/2024 | 7:22 |
| 11/8/2024 | 11:56 |



Table 12: Customer Notifications Based on Language Preference

| Language | Total Notifications ¹ | Percent |
|--------------------------------|----------------------------------|-------------|
| English | 738,019 | 99.15% |
| Spanish | 6,135 | 0.82% |
| Chinese (Cantonese & Mandarin) | 164 | 0.02% |
| Portuguese | 24 | 0.003% |
| Vietnamese | 22 | 0.003% |
| Korean | 20 | 0.003% |
| Total | 744,384 | 100% |

¹ Total notifications do not include doorbell rings and Live Agent phone calls.



Table 13: Call Center Support Services¹

| Total Calls Handled | PSPS Calls Handled | Average Response Time for PSPS-related Calls (seconds) | Number of Calls Handled by Call Center Translation Services | Number of Languages Supported by Call Center Translation Services |
|---------------------|--------------------|--|---|---|
| 95,174 | 1,191 | 5 | 1,607 | 250+ |

¹ Metrics are provided from November 2, 2024, through November 8, 2024.



Table 14: Generators Available for CFI Customers

| Generator Type | Number of Units | Individual Size (MW) | Run Time (Hrs.) ¹ | Description |
|------------------|-----------------|----------------------|------------------------------|---|
| Diesel Generator | 1 | 0.032 | 37.6 | 1 unit on reserve in Sacramento. |
| Diesel Generator | 2 | 0.065 | 31 | 2 units in San Leandro. |
| Diesel Generator | 2 | 0.1 | 25.3 | 2 units in Sacramento. |
| Diesel Generator | 1 | 0.125 | 25 | 1 unit in San Leandro. |
| Diesel Generator | 4 | 0.2 | 22.9 | 4 units in San Leandro. |
| Diesel Generator | 2 | 0.57 | 24.1 | 2 units in San Leandro. |
| Diesel Generator | 7 | 1.5 | 10 | 7 units in Martinez. |
| Diesel Generator | 5 | 1 | 35 | 5 units total including 3 pre-staged in ICU Hospital and 2 units in Sacramento. |
| Diesel Generator | 8 | 1.14 | 24 | 8 units in San Leandro. |
| Diesel Generator | 8 | 2 | 27.7 | 8 units in Sacramento. |

¹ Estimated based on a 75% load. Barring mechanical failure and refueling the temporary generators have the ability to operate continuously throughout a typical PSPS.



Table 15: Critical Facility and Infrastructure Customers Energized with Backup Generation

| County | Site Type | Generation Deployed | Duration of Operation | Reason Deployed |
|--------------|--|---------------------|-----------------------|---|
| Solano | Polling Location – Moose Lodge | 100 MW | 0 hours | High risk to public safety. |
| Solano | Polling Location – Girl Scout House (Napa Solano Girl Scout Council) | 150 MW | 0 hours | High risk to public safety. |
| Santa Clara | Polling Location – Lakeside Elementary School | 125 MW | 0 hours | High risk to public safety. |
| Tehama | Polling Location – Rancho Tehama Association | 56 MW | 0 hours | High risk to public safety. |
| Lake | Ad-Hoc – Morgan Valley Rd., Lower Lake (Residence) | 36 MW | 21:23 hours | High risk to public safety. |
| Contra Costa | Ad-Hoc – BI-BETT Diablo Valley Ranch | 100 MW | 27:34 hours | High risk to public safety. |
| Contra Costa | Ad-Hoc – Briones Valley Rd., Brentwood (Residence) | 32 MW | 26:40 hours | High risk to public safety. |
| Lake | Polling Location – Calpine Geothermal Visitor Center | 200 MW | 71:19 hours | High risk to public safety. |
| Tehama | Ad-Hoc – Cal Fire Paskenta Station | 70 MW | 23:27 hours | High risk to essential emergency response and support facilities. |
| Colusa | Ad-Hoc – Deer Path, Stonyford (Residence) | 25 MW | 21:08 hours | High risk to public safety. |
| Solano | School – Suisun Valley Elementary School | 200 MW | 19:31 hours | High risk to public safety. |
| Tehama | Ad-Hoc – Maggie Way, Paskenta (Residence) | 32 MW | 74:02 hours | High risk to public safety. |
| Tehama | School – Flourney Elementary School | 200 MW | ~36:25 hours | High risk to public safety. |
| Solano | Ad-Hoc – Aurora Way, Vacaville (Residence) | 100 MW | 45:05 hours | High risk to public safety. |
| Alameda | Ad-Hoc – Chabot Space and Science Center | 570 MW | 47:00 hours | High risk to public safety. |
| Butte | Ad-Hoc – Meadow Springs Rd., Yankee Hill (Residence) | 56 MW | ~44:46 hours | High risk to public safety. |
| Solano | Ad-Hoc – Hemlock St., Vacaville (Residence) | 40 MW | 25:30 hours | High risk to public safety. |
| Butte | Ad-Hoc – Hoffman Rd., Oroville (Residence) | 36 MW | ~21:30 hours | High risk to public safety. |
| Napa | Ad-Hoc – Cal Fire-Fire Station 38 | 32 MW | 70:50 hours | High risk to essential emergency response and support facilities. |



Table 16: Number and Nature of Complaints due to the November 5 – 8, 2024 PSPS

| Nature of Complaints | Number of Complaints |
|--|----------------------|
| Communications/Notifications Including, but not limited to complaints regarding lack of notice, excessive notices, confusing notice, false alarm notice, problems with getting up-to-date information, inaccurate information provided, not being able to get information in the prevalent languages and/or information accessibility, complaints about website, Public Safety Partner Portal, Representational State Transfer (REST)/Digital Asset Manager (DAM) sites (as applicable). | 42 |
| PSPS Frequency/Duration Including, but not limited to complaints regarding the frequency and/or duration of PSPS, including delays in restoring power, scope of PSPS and dynamic of weather conditions. | 127 |
| Safety/Health Concern Including, but not limited to complaints regarding difficulties experienced by AFN/MBL populations, traffic accidents due to non-operating traffic lights, inability to get medical help, well water or access to clean water, inability to keep property cool/warm during outage raising health concern. | 37 |
| General PSPS Dissatisfaction/Other Including, but not limited to complaints about being without power during PSPS and related hardships such as food loss, income loss, inability to work/attend school, plus any PSPS-related complaints that do not fall into any other category. | 232 |
| Outreach/Assistance Including, but not limited to complaints regarding CRCs, community crew vehicles, backup power, hotel vouchers, other assistance provided by utility to mitigate impact of PSPS. | 14 |



Table 17: Count and Type of Claims Received

| Description of Claims | Number of Claims |
|-------------------------------------|------------------|
| Business Interruption/Economic Loss | 2 |
| Food Loss Only | 20 |
| Property Damage | 1 |



Table 18: Weather All-Clear Times

| All-Clear Zones | Weather All-Clear Date and Time (PST) |
|---|---------------------------------------|
| 518B, 520B, 520C, 540A, 540B, 553 | 11/6/2024 13:32 |
| 177D, 530E, 535 | 11/6/2024 15:12 |
| 175C, 175E, 180C, 180H, 245B, 246B, 530A, 530F, 530G, 530J | 11/6/2024 16:39 |
| 530B, 530C | 11/6/2024 18:07 |
| 177F, 177G, 180D, 245A, 246A, 246H, 246I, 530D | 11/6/2024 19:13 |
| 170B, 177A, 177B | 11/6/2024 20:07 |
| 175A, 175B, 180J | 11/7/2024 0:06 |
| 154D, 175D, 175F, 177C, 180I | 11/7/2024 5:06 |
| 175H, 177E, 248A, 280C, 280G, 285A, 445, 448B, 651A, 651B | 11/7/2024 6:43 |
| 175G, 280H | 11/7/2024 9:35 |



Table 19: Circuit PG&E was Unable to Restore within 24 Hours of the Weather All-Clear

| Circuit Name | Reason the Utility was Unable to Restore the Circuit Within 24 Hours |
|----------------|---|
| Los Gatos 1107 | A portion of Los Gatos 1107 was not restored within 24 hours due to repairs required after a tree branch fell onto the conductor. The damage was located in the middle of a ravine, therefore, crews had to cut a path to the tree in order to repair it. Restoration of the entire circuit was completed on November 8, 2024 at 11:42 PST. |



Table 20: Temporary Microgrids

| Temporary Microgrid | Generation Deployed | Customers Energized |
|----------------------|---------------------|---------------------|
| Angwin (Napa County) | .5 MW | 49 |



Table 21: Lessons Learned from the PSPS

| Issue | Discussion | Resolution |
|-------------|--|--|
| Meteorology | On the morning of November 5, PG&E became aware that the 7-day forecast on the website briefly and inadvertently showed PSPS outages were not planned even though shutoffs were likely. This was due to a human error where incorrect files were loaded onto the PG&E website. | Within approximately one hour PG&E quickly identified and corrected the 7-day forecast to show counties where a PSPS was likely. |



Table 22: Maximum Wind Gusts Recorded November 5-7, 2024 in Impacted Counties

| County | Maximum Wind Gust (mph) | Station ID | Station Name |
|--------------|-------------------------|------------|-----------------------|
| Alameda | 61 | PG674 | Mt. Allison |
| Butte | 49 | JBGC1 | Jarbo Gap |
| Colusa | 43 | PG697 | Colusa Hills |
| Contra Costa | 65 | PG696 | Diablo-Blackhawk |
| Glenn | 46 | PG845 | Road 65 |
| Kern | 65 | 580SE | SCE Tejon Hills |
| Lake | 80 | PG652 | Santa Fe Geothermal |
| Mendocino | 48 | MASC1 | Mendocino Pass |
| Napa | 75 | PG162 | Mt. Hood |
| Plumas | 62 | 404PG | Rodgers Flat |
| Santa Clara | 68 | PG608 | Mt. Umunhum |
| Santa Cruz | 59 | PG370 | Ormsey Cutoff Trail |
| Stanislaus | 48 | 045PG | Mt. Oso |
| Solano | 59 | PG880 | Blue Ridge Road South |
| Sonoma | 88 | PG132 | Mt. St Helena West |
| Tehama | 64 | 571PG | Round Mountain |
| Yolo | 57 | PG490 | Bald Mountain Tower |

| | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------|------|----|----|------|-------|------|------|------|------|----|------|------|------|------|----|----|----|----|----|----|----|----|-----|----|------|---------|
| VASCO 1102 | TP18 | 18 | 69 | 11.3 | 94.9 | 18 | 0.2 | 0.07 | 0.11 | 65 | 0.55 | 4144 | 1660 | 1660 | 38 | 55 | 68 | 18 | 8 | 12 | 54 | 25 | Yes | No | 0.58 | 1032.11 |
| VINEYARD 2108 | TP19 | 17 | 68 | 15.8 | 48.9 | 19.6 | 0.19 | 0.07 | 0.12 | 69 | 0.74 | 1090 | 4144 | 4144 | 40 | 51 | 68 | 21 | 12 | 16 | 56 | 23 | Yes | No | 0.04 | 1304.59 |
| WESTLEY 1103 | TP12 | 28 | 67 | 10.5 | 132.3 | 20.5 | 0.28 | 0.06 | 0.1 | 62 | 2 | 2247 | 2247 | No | 29 | 43 | 70 | 20 | 10 | 14 | 55 | 26 | Yes | No | 0.23 | 116.74 |
| WILLIAMS 1102 | TP23 | 25 | 75 | 8.8 | 92.4 | 11.8 | 0.21 | 0.06 | 0.09 | 61 | 2.08 | 707 | 707 | No | 28 | 40 | 68 | 18 | 6 | 7 | 56 | 22 | Yes | No | 0.05 | 471.45 |



Table A-1.2: Description, Units, and Value provided for Factors Considered in the Decision to Shut off Power for Each Distribution Circuit De-energized During the November 5-8, 2024 PSPS

| Forecast / Agency/ Observed | Value | Name | Unit | Value Provided | Description |
|--------------------------------|--------------------------------|---|------------------------|---------------------|--|
| Forecast | ws_mph | Sustained wind speeds | mph | max | Sustained windspeed in miles per hour at 10 meters above ground level. |
| Forecast | temp_2m_f | Temperature | degrees F | max | Temperature in Fahrenheit at 2 meters above ground level. |
| Forecast | flame_length_ft_8hr | Flame length | ft | max | Flame length in feet on fire front for first 8 hours of fire spread simulation from Technosylva. |
| Forecast | rate_of_spread_chhr_8hr | Rate of spread | chains/hr | max | Rate of fire spread in chains per hour for first 8 hours of fire spread simulation from Technosylva. |
| Forecast | rh_2m | Relative Humidity | % | min | Relative Humidity in percent at 2 meters above ground level. |
| Forecast | prob_cat | Fire Potential Index (FPI) | probability outputs | max | Fire Potential Index (FPI) Model Output - Probability of a catastrophic fire if an ignition were to occur. FPI component of the CFPD model. |
| Forecast | dfm_10hr | Dead Fuel Moisture Content 10 hrs | fuel moisture fraction | min | Dead Fuel Moisture in 10-hour fuel moisture class. Can be scaled to percentage by multiplying by 100. |
| Forecast | dfm_100hr | Dead Fuel Moisture Content 100 hrs | fuel moisture fraction | <i>min</i> | Dead Fuel Moisture in 100-hour moisture class. Can be scaled to percentage by multiplying by 100. |
| Forecast | lfm_chamise_new | Live Fuel Moisture Content-shrub | % | min | Live Fuel Moisture Percentage of Chamise (shrub) plant species. (% of species that is comprised of water). |
| Forecast | cfpd | Catastrophic Fire Probability (CFPD) | Scaled Probability | max | The product of probability of catastrophic fire (Prob_Cat) and IPW-probability of ignition (prob_ignition). This product is called the (CFPD) Catastrophic Fire Probability distribution. Scaled by 1000 to convert to an integer value. |
| Agency | NOAA | National Oceanic and Atmospheric Administration | N/A | Yes/No During Event | NOAA (SPC) Fire Weather Outlook forecast. |
| Agency | RFW | Red Flag Warning | N/A | Yes/No during event | Red Flag Warning from the Federal National Weather Service. |
| Agency | GACC_HighRisk | GACC High Risk | N/A | Yes/No during event | High Risk issued by the Federal North or South Operations Predictive Services. |
| Observed | Observed ws_mph | Observed Sustained Wind Speed during Event | mph | max | The maximum sustained wind speed recorded by weather stations mapped to each circuit from planned de-energization time to anticipated all-clear time. |
| Observed | Observed wg_mph | Observed Peak Wind Gust during Event | mph | max | The maximum wind gust recorded by weather stations mapped to each circuit from planned de-energization time to anticipated all-clear time. |
| Observed | Observed temp_f | Observed Temperature during Event | degrees F | max | The maximum temperature recorded by weather stations mapped to each circuit from planned de-energization time to anticipated all-clear time. |
| Observed | Observed RH_% | Observed Relative Humidity During Event | % | min | Minimum relative humidity recorded by all weather stations mapped to each circuit from planned de-energization time to anticipated all-clear time. |
| Observed | Observed ws_mph_AC | Observed Sustained Wind Speed at All Clear | mph | max | The maximum sustained wind speed recorded by weather stations mapped to each circuit at the all-clear time. |



Table A-2.1: Factors Considered in the Decision to Shut off Power for Each Transmission Circuit De-energized During the November 5-8, 2024 PSPS

| Circuit Name | Time Place | Forecast | | | | | | | | | | | Agency | | | | Observed | | | | | | | | PSPS Risk vs. Benefit | | | |
|-----------------------|------------|----------|------------|------------------|-------------------------|-------|----------|------------|-------------|------------------|-------|------|--------|-----|-------|--------|----------|--------|------|-----------|-----------|-----------|---------|---------------------------|---|-------------------|---------------------------------|------------------------|
| | | w_s_mph | temp_2_m_f | flame_1_ugh_5h_r | rate_of_spread_1hr_2h_r | rh_2m | prob_cav | dflm_10_hr | dflm_100_hr | flm_cham_1st_sec | OA | coff | NOAA | RFW | GACC_ | wv_mph | wg_mph | temp_f | RH_% | wv_mph_AC | wg_mph_AC | temp_f_AC | RH_%_AC | High Fire Risk Area (Y/N) | High Risk Vegetation Present on Circuit (Y/N) | Tx impacts yes_no | PSPS Potential Risk Consequence | PSPS Potential Benefit |
| CLEAR LAKE-KONOCTI | TP06 | 20 | 71 | 12.9 | 48.1 | 13.3 | 0.28 | 0.07 | 0.12 | 68 | 0.022 | 4.53 | No | No | No | 21 | 37 | 67 | 13 | 11 | 18 | 57 | 21 | Yes | No | No | 0.03 | 13750.78 |
| GEYSERS #5-GEYSERS #3 | TP01 | 23 | 69 | 9.1 | 31.8 | 15.2 | 0.24 | 0.07 | 0.12 | 69 | 0.022 | 2.73 | No | No | No | 65 | 80 | 63 | 10 | 14 | 23 | 63 | 16 | Yes | No | No | 0.03 | 630.56 |
| LOWER LAKE-DOMESTAKE | TP06 | 20 | 73 | 12.9 | 67.4 | 14.4 | 0.3 | 0.06 | 0.12 | 69 | 0.034 | 0.65 | No | No | No | 30 | 50 | 66 | 15 | 15 | 24 | 55 | 18 | Yes | No | No | 0.03 | 7731.54 |
| TULUCAY-NAPA #1 | TP10 | 20 | 71 | 12.9 | 48.1 | 13.3 | 0.28 | 0.07 | 0.12 | 68 | 0.013 | 4.53 | No | No | No | 24 | 45 | 71 | 15 | 13 | 23 | 65 | 19 | Yes | No | No | 0.03 | 13750.78 |



Table A-2.2: Description, Units, and Value provided for Factors Considered in the Decision to Shut off Power for Each Transmission Circuit De-energized During the November 5-7, 2024 PSPS

| Forecast / Agency / Observed | Value | Name | Unit | Value Provided | Description |
|------------------------------|---|---|------------------------|---------------------|---|
| Forecast | ws_mph | Sustained wind speeds | mph | max | Sustained windspeed in miles per hour at 10 meters above ground level. |
| Forecast | temp_2m_f | Temperature | degrees F | max | Temperature in Fahrenheit at 2 meters above ground level. |
| Forecast | flame_length_ft_8hr | Flame length | ft | max | Flame length in feet on fire front for first 8 hours of fire spread simulation from Technoslyva. |
| Forecast | rate_of_spread_chhr_8hr | Rate of spread | chains/hr | max | Rate of fire spread in chains per hour for first 8 hours of fire spread simulation from Technoslyva. |
| Forecast | rh_2m | Relative Humidity | % | min | Relative Humidity in percent at 2 meters above ground level. |
| Forecast | prob_cat | Fire Potential Index (FPI) | probability outputs | max | FPI Model Output - Probability of a catastrophic fire if an ignition were to occur. FPI component of the CFPD model. |
| Forecast | dfm_10hr | Dead Fuel Moisture Content 10 hrs (%) | fuel moisture fraction | min | Dead Fuel Moisture in 10-hour fuel moisture class. Can be scaled to percentage by multiplying by 100. |
| Forecast | dfm_100hr | Dead Fuel Moisture Content 100 hrs (%) | fuel moisture fraction | min | Dead Fuel Moisture in 100-hour moisture class. Can be scaled to percentage by multiplying by 100. |
| Forecast | lfm_chamise_new | Live Fuel Moisture Content-shrub | % | min | Live Fuel Moisture Percentage of Chamise (shrub) plant species (% of species that are comprised of water). |
| Forecast | OA | Transmission Operability Assessment (OA) | Probability | max | IPW Model Output - Probability of Ignition based on the probability of outages by cause. Ignition component of the CFPD model. IPW Model - A model that provides estimates of the probability of an ignition given an outage on an hourly basis. |
| Forecast | cfpt | Catastrophic Fire Potential (CFPT) | Scaled Probability | max | The product of probability of catastrophic fire (Prob Cat) and IPW - probability of ignition (prob_ignition). This product is called the (CFPD) Catastrophic Fire Probability distribution model. Scaled by 1000 to convert to an integer value. |
| Agency | NOAA | National Oceanic and Atmospheric Administration | N/A | Yes/No During Event | NOAA (SPC) Fire Weather Outlook forecast. |
| Agency | RFW | Red Flag Warning | N/A | Yes/No during event | Red Flag Warning from the Federal National Weather Service. |
| Agency | GACC_HighRisk | GACC High Risk | N/A | Yes/No during event | High Risk issued by the Federal North or South Operations Predictive Services. |
| Observed | Observed ws_mph | Observed Sustained Wind Speed during Event | mph | max | The maximum sustained wind speed recorded by weather stations mapped to each circuit from de-energization time to all-clear time. |
| Observed | Observed wg_mph | Observed Wind gust during Event | mph | max | The maximum sustained wind gust recorded by weather stations mapped to each circuit from de-energization time to all-clear time. |
| Observed | Observed temp_f | Observed Temperature during event | degrees F | max | The maximum temperature recorded by weather stations mapped to each circuit from de-energization time to all-clear time. |
| Observed | Observed RH_% | Observed Relative Humidity During Event | % | min | Minimum relative humidity recorded by all weather stations mapped to each circuit from de-energization time to all-clear time. |
| Observed | Observed ws_mph_AC | Observed Sustained Wind Speed at All Clear | mph | max | The maximum sustained wind speed recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed wg_mph_AC | Observed Sustained Wind gust at All Clear | mph | max | The maximum sustained wind gust recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed temp_f_AC | Observed Temperature at All Clear- | degrees F | max | The maximum temperature recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed RH_%_AC | Observed Relative Humidity at All Clear | % | min | Minimum relative humidity recorded by all weather stations mapped to each circuit at the all-clear time. |
| Observed | High Fire Risk Area | High Fire Risk Area | N/A | Yes/No during event | Labeled 'Yes' when Circuit goes through High Fire Risk Area. |
| Observed | High Risk Vegetation Present on Circuit | High Risk Vegetation Present on Circuit | N/A | Yes/No during event | High risk vegetation present on the circuit |
| Observed | transmission_impacts_yes_no | Impacted by Transmission | N/A | Yes/No during event | Distribution lines that would have been de-energized due to de-energization of upstream transmission lines, regardless of whether those distribution lines would have also been de-energized due to direct distribution lines. |
| Observed | PSPS Potential Risk Consequence | PSPS Potential Risk Consequence | MAVF Score | Yes/No during event | Measure of the adverse impact to customers due to de-energization. |
| Observed | PSPS Potential Benefit | PSPS Potential Benefit | MAVF Score | Yes/No during event | Measure of the adverse impact to customers due to a catastrophic fire. |



Table B-1. Circuits De-Energized During the November 5-8, 2024 PSPS

| Distribution / Transmission | Circuit Name | De-Energization Date and Time (PST) | All-Clear Date and Time (PST) | Restoration Date and Time (PST) | Key Communities | HFTD Tier(s) | Total Customers | Residential Customers | Commercial / Industrial Customers | MBL Program Customers | AFN other than MBL Program Customers | Other Customers |
|-----------------------------|------------------|-------------------------------------|-------------------------------|---------------------------------|-------------------------|--|-----------------|-----------------------|-----------------------------------|-----------------------|--------------------------------------|-----------------|
| Distribution | HIGHLANDS 1103 | 11/5/2024 22:00 | 11/7/2024 5:06 | 11/7/2024 9:07 | LAKE | Partially Outside HFTD, Tier 2 | 99 | 80 | 14 | 6 | 19 | 5 |
| Distribution | CORNING 1101 | 11/6/2024 5:22 | 11/6/2024 16:39 | 11/7/2024 10:47 | TEHAMA | Partially Outside HFTD, Tier 2 | 791 | 730 | 58 | 84 | 392 | 3 |
| Distribution | DUNBAR 1103 | 11/5/2024 19:43 | 11/7/2024 5:06 | 11/7/2024 11:00 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 120 | 98 | 17 | 5 | 8 | 5 |
| Distribution | SONOMA 1104 | 11/5/2024 19:56 | 11/6/2024 16:39 | 11/7/2024 9:12 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 306 | 278 | 27 | 14 | 22 | 1 |
| Distribution | GLENN 1101 | 11/5/2024 22:33 | 11/6/2024 19:13 | 11/7/2024 9:38 | GLENN, TEHAMA | Partially Outside HFTD, Tier 2 | 100 | 55 | 33 | 4 | 11 | 12 |
| Distribution | MIDDLETOWN 1103 | 11/5/2024 21:56 | 11/7/2024 5:06 | 11/7/2024 9:54 | LAKE | Partially Outside HFTD, Tier 2 | 8 | 3 | 0 | 0 | 0 | 5 |
| Distribution | SONOMA 1105 | 11/5/2024 19:42 | 11/7/2024 5:06 | 11/7/2024 10:04 | NAPA, SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 180 | 156 | 13 | 7 | 12 | 11 |
| Distribution | CLAYTON 2215 | 11/6/2024 7:03 | 11/6/2024 18:07 | 11/7/2024 8:20 | CONTRA COSTA | Partially Outside HFTD, Tier 3, Tier 2 | 135 | 117 | 16 | 6 | 14 | 2 |
| Distribution | DUNNIGAN 1103 | 11/5/2024 22:30 | 11/6/2024 20:07 | 11/7/2024 9:15 | YOLO, COLUSA | Partially Outside HFTD, Tier 2 | 12 | 8 | 3 | 0 | 2 | 1 |
| Distribution | VACAVILLE 1111 | 11/5/2024 19:30 | 11/7/2024 5:06 | 11/7/2024 16:16 | SOLANO | Partially Outside HFTD, Tier 2 | 1939 | 1871 | 63 | 199 | 408 | 5 |
| Distribution | CORNING 1102 | 11/6/2024 5:35 | 11/6/2024 16:39 | 11/7/2024 13:10 | TEHAMA | Partially Outside HFTD, Tier 2 | 253 | 202 | 44 | 16 | 67 | 7 |
| Distribution | ROSSMOOR 1108 | 11/6/2024 7:51 | 11/6/2024 16:39 | 11/7/2024 7:54 | CONTRA COSTA | Tier 3 | 17 | 13 | 4 | 0 | 3 | 0 |
| Distribution | CALPINE 1146 | 11/5/2024 17:27 | 11/7/2024 9:35 | 11/7/2024 16:13 | LAKE | Tier 3 | 1 | 0 | 1 | 0 | 0 | 0 |
| Distribution | TASSAJARA 2112 | 11/6/2024 7:06 | 11/6/2024 18:07 | 11/7/2024 8:35 | CONTRA COSTA | Tier 3 | 27 | 15 | 12 | 1 | 1 | 0 |
| Distribution | LAKEVILLE 1102 | 11/5/2024 19:38 | 11/6/2024 16:39 | 11/7/2024 9:20 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 137 | 90 | 24 | 5 | 10 | 23 |
| Distribution | CRESTA 1101 | 11/6/2024 7:04 | 11/7/2024 6:43 | 11/7/2024 9:44 | BUTTE | Partially Outside HFTD, Tier 3, Tier 2 | 6 | 1 | 3 | 0 | 0 | 2 |
| Distribution | SARATOGA 1107 | 11/5/2024 23:18 | 11/6/2024 13:32 | 11/7/2024 10:17 | SANTA CLARA | Tier 3 | 114 | 102 | 12 | 3 | 4 | 0 |
| Distribution | CALISTOGA 1102 | 11/5/2024 19:36 | 11/6/2024 16:39 | 11/7/2024 11:43 | NAPA | Tier 3 | 11 | 7 | 1 | 0 | 0 | 3 |
| Distribution | MADISON 2101 | 11/5/2024 19:30 | 11/7/2024 6:43 | 11/7/2024 12:59 | YOLO | Partially Outside HFTD, Tier 2 | 231 | 153 | 34 | 6 | 45 | 44 |
| Distribution | OAKLAND D 1112 | 11/6/2024 8:35 | 11/6/2024 16:39 | 11/7/2024 8:47 | ALAMEDA | Tier 3 | 25 | 23 | 2 | 0 | 1 | 0 |
| Distribution | ROSSMOOR 1109 | 11/6/2024 8:00 | 11/6/2024 16:39 | 11/7/2024 7:59 | CONTRA COSTA | Tier 3, Tier 2 | 52 | 46 | 6 | 2 | 0 | 0 |
| Distribution | TIDEWATER 2106 | 11/5/2024 22:27 | 11/6/2024 16:39 | 11/7/2024 9:15 | CONTRA COSTA | Partially Outside HFTD, Tier 2 | 68 | 52 | 15 | 1 | 10 | 1 |
| Distribution | RINCON 1103 | 11/5/2024 19:33 | 11/7/2024 0:06 | 11/7/2024 10:57 | SONOMA | Partially Outside HFTD, Tier 3 | 320 | 271 | 41 | 14 | 30 | 8 |
| Distribution | VACAVILLE 1103 | 11/5/2024 18:45 | 11/6/2024 15:12 | 11/6/2024 17:14 | SOLANO | Partially Outside HFTD, Tier 2 | 37 | 35 | 2 | 4 | 4 | 0 |
| Distribution | MAXWELL 1102 | 11/5/2024 22:31 | 11/6/2024 19:13 | 11/7/2024 9:42 | COLUSA | Outside HFTD | 11 | 5 | 2 | 0 | 0 | 4 |
| Distribution | WILLIAMS 1102 | 11/5/2024 22:26 | 11/6/2024 19:13 | 11/7/2024 7:37 | COLUSA | Outside HFTD | 15 | 7 | 5 | 0 | 2 | 3 |
| Distribution | GEYSERVILLE 1102 | 11/5/2024 22:31 | 11/7/2024 5:06 | 11/7/2024 11:55 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 164 | 86 | 41 | 2 | 5 | 37 |
| Distribution | VASCO 1102 | 11/5/2024 19:26 | 11/6/2024 13:32 | 11/6/2024 17:21 | ALAMEDA | Partially Outside HFTD, Tier 2 | 215 | 151 | 50 | 15 | 22 | 14 |
| Distribution | LOS GATOS 1107 | 11/5/2024 23:22 | 11/6/2024 13:32 | 11/8/2024 11:42 | SANTA CLARA, SANTA CRUZ | Partially Outside HFTD, Tier 3 | 361 | 313 | 46 | 24 | 36 | 2 |
| Distribution | PUEBLO 2102 | 11/5/2024 20:15 | 11/7/2024 5:06 | 11/7/2024 16:26 | NAPA, SONOMA | Partially Outside HFTD, Tier 3 | 155 | 127 | 21 | 3 | 13 | 7 |
| Distribution | CALISTOGA 1101 | 11/5/2024 18:36 | 11/7/2024 9:35 | 11/8/2024 4:51 | NAPA, SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 272 | 185 | 56 | 7 | 28 | 31 |
| Distribution | PUEBLO 1105 | 11/5/2024 20:05 | 11/7/2024 5:06 | 11/7/2024 12:08 | NAPA | Partially Outside HFTD, Tier 2 | 132 | 84 | 27 | 0 | 11 | 21 |
| Distribution | HICKS 2101 | 11/5/2024 23:13 | 11/6/2024 13:32 | 11/6/2024 15:31 | SANTA CLARA | Partially Outside HFTD, Tier 3, Tier 2 | 196 | 178 | 17 | 7 | 28 | 1 |
| Distribution | PUEBLO 2103 | 11/5/2024 20:17 | 11/7/2024 5:06 | 11/7/2024 15:53 | NAPA | Partially Outside HFTD, Tier 3, Tier 2 | 473 | 367 | 53 | 19 | 34 | 53 |
| Distribution | PENNGROVE 1101 | 11/5/2024 19:46 | 11/6/2024 16:39 | 11/7/2024 9:27 | SONOMA | Tier 2 | 69 | 62 | 5 | 2 | 4 | 2 |
| Distribution | VACA DIXON 1101 | 11/5/2024 18:42 | 11/7/2024 5:06 | 11/7/2024 15:09 | SOLANO | Partially Outside HFTD, Tier 2 | 507 | 475 | 31 | 51 | 66 | 1 |

| | | | | | | | | | | | | |
|--------------|--------------------|-----------------|-----------------|-----------------|-------------------------|--|------|------|-----|----|-----|-----|
| Distribution | LOGAN CREEK 2102 | 11/5/2024 22:30 | 11/6/2024 19:13 | 11/7/2024 9:27 | GLENN | Partially Outside HFTD, Tier 2 | 77 | 33 | 28 | 0 | 0 | 16 |
| Distribution | CAYETANO 2111 | 11/5/2024 20:04 | 11/6/2024 16:39 | 11/6/2024 20:46 | ALAMEDA | Tier 2 | 25 | 22 | 2 | 3 | 4 | 1 |
| Distribution | JAMESON 1102 | 11/6/2024 7:20 | 11/6/2024 19:13 | 11/7/2024 10:22 | SOLANO | Partially Outside HFTD, Tier 2 | 216 | 194 | 21 | 12 | 26 | 1 |
| Distribution | CAYETANO 2109 | 11/5/2024 19:59 | 11/6/2024 16:39 | 11/7/2024 9:35 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3, Tier 2 | 168 | 121 | 34 | 12 | 10 | 13 |
| Distribution | PUTAH CREEK 1105 | 11/5/2024 19:48 | 11/6/2024 20:07 | 11/7/2024 10:44 | YOLO | Partially Outside HFTD, Tier 2 | 36 | 19 | 7 | 4 | 0 | 10 |
| Distribution | PUTAH CREEK 1103 | 11/5/2024 19:30 | 11/7/2024 5:06 | 11/7/2024 9:01 | YOLO, SOLANO | Partially Outside HFTD, Tier 2 | 36 | 32 | 0 | 3 | 6 | 4 |
| Distribution | SONOMA 1103 | 11/5/2024 19:47 | 11/7/2024 5:06 | 11/7/2024 15:30 | SONOMA | Partially Outside HFTD, Tier 3 | 132 | 116 | 5 | 5 | 9 | 11 |
| Distribution | REDBUD 1102 | 11/5/2024 22:36 | 11/7/2024 0:06 | 11/7/2024 9:31 | LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 97 | 69 | 15 | 9 | 24 | 13 |
| Distribution | REDBUD 1101 | 11/5/2024 22:31 | 11/7/2024 5:06 | 11/7/2024 9:44 | LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 539 | 495 | 31 | 55 | 197 | 13 |
| Distribution | TEJON 1102 | 11/6/2024 5:26 | 11/7/2024 6:43 | 11/7/2024 10:16 | KERN | Partially Outside HFTD, Tier 2 | 573 | 471 | 91 | 28 | 177 | 11 |
| Distribution | WESTLEY 1103 | 11/5/2024 21:24 | 11/6/2024 13:32 | 11/6/2024 16:17 | STANISLAUS | Outside HFTD | 26 | 3 | 21 | 0 | 0 | 2 |
| Distribution | CLAYTON 2213 | 11/5/2024 22:25 | 11/6/2024 16:39 | 11/7/2024 9:02 | CONTRA COSTA | Tier 2 | 4 | 0 | 4 | 0 | 0 | 0 |
| Distribution | SILVERADO 2104 | 11/5/2024 19:34 | 11/7/2024 5:06 | 11/7/2024 18:04 | NAPA | Partially Outside HFTD, Tier 3, Tier 1, Tier 2 | 1590 | 1337 | 138 | 79 | 243 | 115 |
| Distribution | CLOVERDALE 1102 | 11/5/2024 22:45 | 11/7/2024 5:06 | 11/7/2024 12:09 | SONOMA, MENDOCINO | Tier 3, Tier 2 | 100 | 63 | 16 | 6 | 4 | 21 |
| Distribution | MADISON 1105 | 11/5/2024 19:56 | 11/6/2024 20:07 | 11/7/2024 8:41 | YOLO | Partially Outside HFTD, Tier 2 | 6 | 3 | 2 | 1 | 0 | 1 |
| Distribution | PUEBLO 1104 | 11/5/2024 20:04 | 11/7/2024 5:06 | 11/7/2024 10:14 | NAPA | Partially Outside HFTD, Tier 2 | 265 | 207 | 39 | 19 | 31 | 19 |
| Distribution | MIDDLETOWN 1101 | 11/5/2024 18:50 | 11/7/2024 9:35 | 11/7/2024 13:43 | NAPA, SONOMA, LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 396 | 330 | 60 | 12 | 92 | 6 |
| Distribution | MONTICELLO 1101 | 11/5/2024 19:36 | 11/7/2024 5:06 | 11/7/2024 16:07 | NAPA, SOLANO | Partially Outside HFTD, Tier 3, Tier 2 | 1154 | 942 | 163 | 65 | 165 | 49 |
| Distribution | CLAYTON 2212 | 11/6/2024 7:00 | 11/6/2024 18:07 | 11/7/2024 9:04 | CONTRA COSTA | Partially Outside HFTD, Tier 3, Tier 2 | 528 | 445 | 78 | 37 | 64 | 5 |
| Distribution | BIG BEND 1101 | 11/6/2024 7:04 | 11/7/2024 9:35 | 11/7/2024 12:46 | BUTTE | Partially Outside HFTD, Tier 3, Tier 2 | 286 | 259 | 25 | 27 | 97 | 2 |
| Distribution | VACAVILLE 1104 | 11/5/2024 18:45 | 11/6/2024 15:12 | 11/7/2024 10:02 | SOLANO | Partially Outside HFTD, Tier 2 | 244 | 205 | 32 | 14 | 50 | 7 |
| Distribution | CLARK ROAD 1102 | 11/6/2024 7:04 | 11/7/2024 6:43 | 11/7/2024 12:39 | BUTTE | Tier 3 | 150 | 135 | 12 | 11 | 43 | 3 |
| Distribution | MAXWELL 1105 | 11/5/2024 22:26 | 11/6/2024 20:07 | 11/7/2024 10:05 | COLUSA | Partially Outside HFTD, Tier 2 | 54 | 27 | 18 | 0 | 2 | 9 |
| Distribution | CALPINE 1144 | 11/5/2024 17:27 | 11/7/2024 9:35 | 11/7/2024 16:13 | SONOMA, LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 8 | 2 | 6 | 0 | 0 | 0 |
| Distribution | SUNOL 1101 | 11/6/2024 0:10 | 11/6/2024 19:13 | 11/7/2024 9:44 | ALAMEDA | Partially Outside HFTD, Tier 1, Tier 3, Tier 2 | 74 | 51 | 20 | 4 | 3 | 3 |
| Distribution | CASTRO VALLEY 1108 | 11/6/2024 7:53 | 11/6/2024 15:12 | 11/6/2024 16:40 | ALAMEDA | Tier 3 | 78 | 61 | 14 | 2 | 5 | 3 |
| Distribution | SILVERADO 2102 | 11/5/2024 19:36 | 11/7/2024 5:06 | 11/7/2024 16:54 | NAPA | Partially Outside HFTD, Tier 3, Tier 2 | 355 | 196 | 81 | 4 | 16 | 78 |
| Distribution | NORTH DUBLIN 2103 | 11/5/2024 19:49 | 11/6/2024 16:39 | 11/6/2024 22:02 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 2 | 99 | 77 | 16 | 5 | 8 | 6 |
| Distribution | MILPITAS 1109 | 11/6/2024 0:18 | 11/6/2024 19:13 | 11/7/2024 11:39 | SANTA CLARA, ALAMEDA | Partially Outside HFTD, Tier 2 | 311 | 237 | 66 | 15 | 35 | 8 |
| Distribution | STELLING 1110 | 11/5/2024 23:13 | 11/6/2024 13:32 | 11/7/2024 11:00 | SANTA CLARA, SANTA CRUZ | Partially Outside HFTD, Tier 3 | 201 | 183 | 17 | 15 | 11 | 1 |
| Distribution | MC KEE 1111 | 11/6/2024 0:27 | 11/6/2024 15:12 | 11/6/2024 17:48 | SANTA CLARA | Tier 2 | 5 | 3 | 2 | 0 | 0 | 0 |
| Distribution | EL CERRITO G 1105 | 11/6/2024 8:21 | 11/6/2024 16:39 | 11/7/2024 9:29 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3 | 11 | 1 | 10 | 0 | 0 | 0 |
| Distribution | NAPA 1112 | 11/6/2024 6:59 | 11/6/2024 19:13 | 11/7/2024 9:38 | NAPA, SOLANO | Partially Outside HFTD, Tier 2 | 110 | 91 | 12 | 6 | 3 | 7 |
| Distribution | OAKLAND K 1104 | 11/6/2024 8:24 | 11/6/2024 16:39 | 11/7/2024 1:00 | ALAMEDA | Tier 3 | 228 | 219 | 9 | 6 | 22 | 0 |
| Distribution | SILVERADO 2103 | 11/5/2024 20:20 | 11/7/2024 0:06 | 11/7/2024 14:14 | NAPA, SONOMA | Tier 3 | 14 | 9 | 3 | 0 | 0 | 2 |
| Distribution | HIGHLANDS 1102 | 11/5/2024 22:39 | 11/7/2024 5:06 | 11/7/2024 10:02 | LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 28 | 23 | 5 | 2 | 11 | 0 |
| Distribution | VACAVILLE 1109 | 11/5/2024 18:52 | 11/6/2024 15:12 | 11/7/2024 9:13 | SOLANO | Partially Outside HFTD, Tier 2 | 161 | 149 | 11 | 27 | 35 | 1 |

| | | | | | | | | | | | | |
|--------------|-----------------------|-----------------|-----------------|-----------------|----------------------------------|--|---------------|---------------|--------------|--------------|--------------|------------|
| Distribution | VACA DIXON 1105 | 11/5/2024 18:45 | 11/7/2024 5:06 | 11/7/2024 8:27 | SOLANO | Partially Outside HFTD, Tier 2 | 27 | 24 | 0 | 3 | 8 | 3 |
| Distribution | ROB ROY 2104 | 11/5/2024 23:11 | 11/6/2024 13:32 | 11/6/2024 23:07 | SANTA CRUZ | Partially Outside HFTD, Tier 3 | 105 | 94 | 10 | 3 | 21 | 1 |
| Distribution | OAKLAND X 1106 | 11/6/2024 8:04 | 11/6/2024 16:39 | 11/7/2024 9:18 | ALAMEDA | Tier 3 | 11 | 1 | 10 | 0 | 0 | 0 |
| Distribution | VACAVILLE 1108 | 11/5/2024 19:00 | 11/7/2024 5:06 | 11/7/2024 15:45 | NAPA, SOLANO | Partially Outside HFTD, Tier 2 | 815 | 726 | 67 | 70 | 60 | 22 |
| Distribution | SONOMA 1102 | 11/5/2024 19:53 | 11/7/2024 5:06 | 11/7/2024 11:14 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 108 | 94 | 7 | 1 | 12 | 7 |
| Distribution | LAMONT 1104 | 11/6/2024 5:20 | 11/7/2024 6:43 | 11/7/2024 9:27 | KERN | Tier 2 | 5 | 0 | 5 | 0 | 0 | 0 |
| Distribution | NAPA 1102 | 11/5/2024 20:15 | 11/7/2024 5:06 | 11/7/2024 9:47 | NAPA | Partially Outside HFTD, Tier 2 | 13 | 7 | 5 | 0 | 0 | 1 |
| Distribution | DUNBAR 1101 | 11/5/2024 20:16 | 11/7/2024 5:06 | 11/7/2024 10:13 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 206 | 163 | 28 | 1 | 17 | 15 |
| Distribution | SILVERADO 2105 | 11/5/2024 19:58 | 11/7/2024 0:06 | 11/7/2024 20:36 | NAPA, SONOMA | Tier 3 | 13 | 6 | 4 | 0 | 0 | 3 |
| Distribution | VINEYARD 2108 | 11/6/2024 0:30 | 11/6/2024 16:39 | 11/6/2024 17:42 | ALAMEDA | Tier 3 | 6 | 2 | 2 | 0 | 0 | 2 |
| Distribution | BUCKS CREEK 1103 | 11/6/2024 7:01 | 11/7/2024 6:43 | 11/7/2024 7:40 | PLUMAS | Tier 3 | 3 | 2 | 1 | 0 | 0 | 0 |
| Distribution | ARBUCKLE 1101 | 11/5/2024 22:30 | 11/6/2024 20:07 | 11/7/2024 8:54 | COLUSA | Outside HFTD | 20 | 5 | 4 | 0 | 1 | 11 |
| Distribution | PUTAH CREEK 1102 | 11/5/2024 19:35 | 11/7/2024 5:06 | 11/7/2024 11:07 | YOLO, SOLANO | Partially Outside HFTD, Tier 2 | 234 | 174 | 40 | 16 | 17 | 20 |
| Distribution | CORTINA 1101 | 11/5/2024 22:43 | 11/6/2024 20:07 | 11/7/2024 8:24 | COLUSA | Partially Outside HFTD, Tier 2 | 17 | 6 | 10 | 0 | 1 | 1 |
| Distribution | RINCON 1101 | 11/5/2024 19:52 | 11/7/2024 0:06 | 11/7/2024 10:12 | SONOMA | Partially Outside HFTD, Tier 3 | 46 | 34 | 11 | 4 | 8 | 1 |
| Distribution | SONOMA 1106 | 11/5/2024 19:31 | 11/7/2024 5:06 | 11/7/2024 8:13 | SONOMA | Tier 3 | 8 | 3 | 5 | 0 | 0 | 0 |
| Distribution | JAMESON 1105 | 11/6/2024 7:12 | 11/6/2024 19:13 | 11/7/2024 11:48 | SOLANO | Partially Outside HFTD, Tier 2 | 449 | 322 | 58 | 14 | 50 | 69 |
| Distribution | OAKLAND K 1102 | 11/6/2024 8:40 | 11/6/2024 16:39 | 11/7/2024 3:21 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3, Tier 2 | 1642 | 1576 | 66 | 72 | 124 | 0 |
| Distribution | ELK CREEK 1101 | 11/5/2024 22:24 | 11/6/2024 20:07 | 11/7/2024 12:24 | COLUSA, GLENN | Partially Outside HFTD, Tier 2 | 814 | 670 | 119 | 47 | 184 | 25 |
| Distribution | TASSAJARA 2104 | 11/5/2024 19:36 | 11/6/2024 16:39 | 11/6/2024 17:55 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3, Tier 2 | 59 | 48 | 9 | 1 | 6 | 2 |
| Distribution | SWIFT 2110 | 11/6/2024 0:19 | 11/6/2024 13:32 | 11/7/2024 11:04 | SANTA CLARA, ALAMEDA, STANISLAUS | Tier 2 | 109 | 78 | 22 | 3 | 5 | 9 |
| Distribution | LOS GATOS 1106 | 11/5/2024 23:14 | 11/6/2024 13:32 | 11/6/2024 18:47 | SANTA CLARA, SANTA CRUZ | Partially Outside HFTD, Tier 3 | 172 | 166 | 4 | 14 | 23 | 2 |
| Distribution | SAN RAMON 2108 | 11/6/2024 8:22 | 11/6/2024 16:39 | 11/7/2024 9:54 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3 | 160 | 117 | 43 | 8 | 14 | 0 |
| Distribution | MORGAN HILL 2111 | 11/5/2024 23:19 | 11/6/2024 13:32 | 11/6/2024 18:14 | SANTA CLARA | Partially Outside HFTD, Tier 3, Tier 2 | 368 | 302 | 53 | 23 | 39 | 13 |
| Transmission | Other | 11/5/2024 17:14 | 11/7/2024 5:06 | 11/7/2024 7:46 | SONOMA | Tier 3 | 1 | 0 | 0 | 0 | 0 | 0 |
| Transmission | GEYSERS #5-GEYSERS #3 | 11/5/2024 18:50 | 11/7/2024 9:35 | 11/7/2024 11:47 | SONOMA | Tier 2 | 1 | 0 | 0 | 0 | 0 | 0 |
| Transmission | TULUCAY-NAPA #1 | 11/6/2024 7:14 | 11/6/2024 19:13 | 11/7/2024 12:13 | NAPA, SOLANO | Tier 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Transmission | LOWER LAKE-HOMESTAKE | 11/5/2024 22:03 | 11/7/2024 5:06 | 11/7/2024 10:42 | LAKE, NAPA | Tier 2 | 1 | 0 | 0 | 0 | 0 | 0 |
| Transmission | CLEAR LAKE-KONOCTI | 11/5/2024 22:08 | 11/7/2024 0:06 | 11/7/2024 10:48 | LAKE | Tier 3 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | | | | | | | 21,357 | 17,896 | 2,496 | 1,275 | 3,295 | 962 |



Table C-1. Damages & Hazards Found Within the De-Energized Areas

| Circuit Name | County | Structure Identifier | Tier 2/3 or Non-HFTD | Damage/ Hazard | Type of Damage/Hazard | Description of Damage |
|-------------------|--------------|----------------------|----------------------|----------------|-----------------------|-------------------------|
| Big Bend 1101 | Butte | 100334899 | Tier 3 | Damage | Vegetation | Broken crossarm. |
| Calistoga 1101 | Napa | 102247793 | Tier 3 | Damage | Vegetation | Broken crossarm. |
| El Cerrito G 1105 | Contra Costa | 103966097 | Tier 3 | Hazard | Vegetation | Tree branch on line. |
| Los Gatos 1107 | Santa Clara | 100543835 | Tier 3 | Damage | Vegetation | Tree branch on line. |
| Los Gatos 1107 | Santa Cruz | 100520160 | Tier 3 | Damage | Vegetation | Broken pole. |
| Los Gatos 1107 | Santa Cruz | 100520112 | Tier 3 | Damage | Vegetation | Broken conductor. |
| Redbud 1101 | Lake | 102161855 | Non-HFTD | Damage | Vegetation | Tree branch on line. |
| Rob Roy 2104 | Santa Cruz | 101682184 | Tier 3 | Damage | Vegetation | Damaged conductor. |
| Sonoma 1102 | Sonoma | 101981251 | Tier 3 | Hazard | Vegetation | Tree leaning into line. |
| Sonoma 1102 | Sonoma | 101981216 | Tier 3 | Damage | Vegetation | Damaged conductor. |
| Sonoma 1103 | Sonoma | 101995322 | Tier 3 | Damage | Vegetation | Broken conductor. |



Table D-1. Public Safety Partners Contacted

| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--|---|--------------------------------|---------------------------|
| Alameda County | Board President | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Board Vice President | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | County Administrator | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | County Clerk Recorder | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Division Chief | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | Division Chief of Operations/Emergency Management | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | EMS Disaster and WMD Coordinator | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Emergency Preparedness Manager | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Fire Chief | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | General | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | Main Line | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | OES Capt | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | OES EOC Lead | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | President of the Board | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Safety & Emergency Preparedness Manager | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Senior Emergency Services Coordinator | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Sheriff | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Superintendent of Water Distribution | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Supervisor | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Technician | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Train Ops | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | Watch Commander | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | Water Operations Manager | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County CCA | General | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Communication Facility | American Tower Corporation | Tier 3 | 11/3/2024 12:48 PST |
| Alameda County Communication Facility | AT&T Mobility LLC | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Communication Facility | Cingular Wireless Services, Inc | Tier 3 | 11/4/2024 12:57 PST |
| Alameda County Communication Facility | Clearview Systems Inc | Tier 3 | 11/4/2024 12:57 PST |
| Alameda County Communication Facility | Comcast Corporation | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | Comcast Fresno LLC | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | Crown Castle International | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | Global Valley Networks | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Communication Facility | GTE Mobile Net | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | GTE Mobile Net of California LP | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | T-Mobile West Corporation | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | T-Mobile West LLC | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | Verizon | Tier 3 | 11/4/2024 12:57 PST |
| Alameda County Communication Facility | Verizon Wireless | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Emergency Services Facility | City of Oakland Public Works | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Fremont | City Clerk | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | City Leadership | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | City Manager | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Council Member | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Deputy Chief | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Deputy Chief of Police | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Emergency Services Manager | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Fire Chief | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | General | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Mayor | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | OES Duty Officer | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Police Chief | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Police Watch Commander | Tier 1, Tier 2 | 11/03/2024 12:35 PST |
| Alameda County Fremont | Public Works Director | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Vice Mayor | Tier 1, Tier 2 | 11/03/2024 12:34 PST |

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| Alameda County Hayward | City Clerk | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | City Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Mayor Pro Tem | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Police Chief | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Utilities Operations & Maintenance Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Livermore | Chief of Police | Tier 2 | 11/05/2024 18:20 PST |
| Alameda County Livermore | City Manager | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Council Member | Tier 2 | 11/05/2024 18:20 PST |
| Alameda County Livermore | Deputy City Manager | Tier 2 | 11/05/2024 18:20 PST |
| Alameda County Livermore | Deputy Fire Chief | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Emergency Manager | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Mayor | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Police Chief | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Vice Mayor | Tier 2 | 11/05/2024 18:20 PST |
| Alameda County Oakland | Acting Fire Chief | Tier 2, Tier 3 | 11/05/2024 21:05 PST |
| Alameda County Oakland | Assistant City Administrator | Tier 2, Tier 3 | 11/05/2024 21:05 PST |
| Alameda County Oakland | Chief of Education & Community Safety | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | City Administrator | Tier 2, Tier 3 | 11/05/2024 21:05 PST |
| Alameda County Oakland | City Clerk | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Communications Center | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Council Member | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Council Member | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Council Member | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Council Member | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Council President | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Councilmember At-Large | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Deputy Mayor | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Emergency Services Manager | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Mayor | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Police Chief (Interim) | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Other Facility | City And County of San Francisco | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Other Facility | County of Alameda | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Other Facility | Gexpro | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Pleasanton | Assistant City Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Assistant To The City Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | City Clerk | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | City Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | City Traffic Engineer | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Director of Engineering | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Director of Information Technology | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Director of Library and Recreation | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Director of Operations and Water Utilities | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Emergency Preparedness Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Non-Emergency | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Police Chief | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Public Information Officer | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Training And Emergency Services Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Vice Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Admin Analyst II | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Board Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Chief Administrative Officer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | County Clerk-Recorder | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Deputy Chief | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Butte County | Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Division Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | General | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | General Services Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Interim OEMOEM Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Lieutenant | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Public Health Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Sergeant | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Vice Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County Communication Facility | AT&T Mobility | Tier 3 | 11/3/2024 12:48 PST |

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| Butte County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Butte County Emergency Services Facility | County of Butte | Tier 3 | 11/3/2024 12:48 PST |
| Butte County Other Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Colusa County | Board Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | County Clerk/Recorder | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | County Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Deputy Chief | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Colusa County | Director | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Division Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Emergency Service Technician | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | General | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Colusa County | MHOAC | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Colusa County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Vice Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County Communication Facility | AT&T | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | AT&T Services Inc | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | Citizens Telecommunications of California Inc. | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | Frontier Communications Corporation DIP | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | GTE Mobile Net of California LP | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Emergency Services Facility | California Department of Forestry | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Colusa County Emergency Services Facility | County of Colusa | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Colusa County Emergency Services Facility | Indian Valley - Bear Valley Fire Protection District | Non-HFTD or Non-HFRA; with | 11/3/2024 12:49 PST |
| Colusa County Emergency Services Facility | Indian Valley Fire Protection District | Non-HFTD or Non-HFRA; with | 11/3/2024 12:49 PST |
| Colusa County Energy Sector Facility | City of Santa Clara | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Colusa County Energy Sector Facility | Western Area Power Administration | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Colusa County Tribal | Chairperson | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County Water and Waste Water Facility | California Department of Forestry | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Colusa County Water and Waste Water Facility | County of Colusa | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County | Board Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Board Vice Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Chair of The Board | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Chief of Staff | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | County Administrator | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | County Clerk Recorder | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Deputy Fire Chief, Mutual Aid Coordinator | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Duty Officer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Duty Officer - 24/7 Staff Call Line | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Emergency Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Emergency Preparedness Manager | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Contra Costa County | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | OES Warning System | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Sheriff | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County CCACCA | General | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | City Clerk | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | City Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Council Member | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Council Member | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Interim City Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Mayor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Non-Emergency | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Contra Costa County Clayton | Police Chief | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Contra Costa County Clayton | Vice Mayor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Communication Facility | American Tower Corporation | Tier 3 | 11/4/2024 12:57 PST |
| Contra Costa County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |

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| Contra Costa County Communication Facility | AT&T Pacific Bell | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | City of Concord | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Comcast Fresno LLC | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | County of Contra Costa | Tier 3 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Crown Castle International | Tier 3 | 11/04/2024 12:58 PST |
| Contra Costa County Communication Facility | GTE Mobile Net of California LP | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | SBASBA Towers | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Sprint Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | T-Mobile West Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | T-Mobile West LLC | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | TCITCI Cablevision of Walnut Creek | Non-HFTD or Non-HFRA; with | 11/4/2024 12:57 PST |
| Contra Costa County Communication Facility | U S Coast Guard | Tier 3 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Verizon Wireless | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Concord | City Clerk | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Concord | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Council Member | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Emergency Services Coordinator | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Fire Chief | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Non-Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Concord | Police Chief | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Emergency Services Facility | California Department of Forestry | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Emergency Services Facility | County of Contra Costa | Tier 3 | 11/3/2024 12:48 PST |
| Contra Costa County Emergency Services Facility | San Ramon Valley Fire District | Tier 3 | 11/3/2024 12:48 PST |
| Contra Costa County Government - Jail Facility | County of Contra Costa | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Lafayette | City Clerk | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | City Manager | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Communications Analyst | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Communications Analyst/Public Information Officer | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Council Member | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Councilmember | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Mayor | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Police Chief | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Vice Mayor | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Chief of Police | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Council Member | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Emergency Preparedness Coordinator | Tier 2, Tier 3 | 11/04/2024 12:40 PST |
| Contra Costa County Moraga | Fire Chief | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Interim Town Clerk | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Mayor | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | OES Director | Tier 2, Tier 3 | 11/04/2024 12:40 PST |
| Contra Costa County Moraga | Town Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Vice Mayor | Tier 2, Tier 3 | 11/04/2024 12:39 PST |

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| Contra Costa County Other Facility | Astound Broadband LLC | Tier 2 | 11/4/2024 12:57 PST |
| Contra Costa County Other Facility | Western States Teleport | Tier 3 | 11/5/2024 8:35 PST |
| Contra Costa County Pittsburg | Chief of Police | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | City Clerk | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | Council Member | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Pittsburg | Fire Chief | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Pittsburg | Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | Non-Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Pittsburg | Vice Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County San Ramon | Chief of Police | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | City Clerk | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Council Member | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Emergency Preparedness | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Engineering Specialist | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Fire Chief | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Mayor | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Public Works Director | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Vice Mayor | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Assistant City Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Chief of Police | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | City Clerk | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | City Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Communications Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Council Member | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Council Member | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Deputy City Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Emergency Services Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Mayor Pro Tem | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Glenn County | CAO | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | County Administrative Officer | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | Deputy Director OES | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | Director of Public Works Agency | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | General | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County Communication Facility | American Tower Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Communication Facility | AT&T Services Inc | HFRA, Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Communication Facility | GTE Mobile Net of California LP | HFRA | 11/3/2024 12:48 PST |
| Glenn County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Emergency Services Facility | County of Glenn | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Emergency Services Facility | Elk Creek Fire District | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Energy Sector Facility | City of Santa Clara | HFRA | 11/3/2024 12:48 PST |
| Glenn County Orland | City Clerk | HFRA | 11/03/2024 12:34 PST |

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| Glenn County Orland | City Manager | HFRA | 11/03/2024 12:34 PST |
| Glenn County Orland | Fire Chief | HFRA | 11/03/2024 12:34 PST |
| Glenn County Orland | General | HFRA | 11/03/2024 12:35 PST |
| Glenn County Orland | Public Works Director | HFRA | 11/03/2024 12:34 PST |
| Glenn County Other Facility | US Army Corps of Engineers | HFRA | 11/3/2024 12:48 PST |
| Glenn County Tribal | Interim Tribal Secretary | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County Tribal | Tribal Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County Water and Waste Water Facility | Elk Creek Community Service | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Water and Waste Water Facility | US Army Corps of Engineers | HFRA | 11/3/2024 12:48 PST |
| Kern County | Board Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | County Administrative Officer | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | County Clerk | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | Emergency | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Kern County | Emergency Supervisor | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Kern County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | MHOAC | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | Manager | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Communication Facility | AT&T Services Inc | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Communication Facility | T-Mobile West LLC | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Emergency Services Facility | California Highway Patrol | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Emergency Services Facility | County of Kern | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Other Facility | Crown Castle USA Inc | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Water And Waste Water Facility | Lebec County Water District | Tier 2 | 11/3/2024 12:48 PST |
| Lake County | Battalion Chief | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Lake County | Board Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Chair of The Board | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | City Manager | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Lake County | Council Member | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | County Administrative Officer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | County Supervisor, District 4 | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Lake County | Dispatch | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | District 3 County Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | District 5 Supervisor | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Lake County | District Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Emergency Services Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Health Services Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Lieutenant | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Mayor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Sheriff | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Lake County Communication Facility | Mediacom California LLC | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Communication Facility | Verizon Wireless | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Lake County Communication Facility | Williams Communication LLC | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Emergency Services Facility | Northshore Fire Protection District | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Lake County Other Facility | Middletown Rancheria Twin Pine Casino | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Tribal | Chairman | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Representative | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Secretary | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Treasurer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Tribal Administrator | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Vice Chairman | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Acting Emergency Services Coordinator | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Board Chair | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Board Vice Chair | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | County Clerk/Assessor/Recorder | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | County Supervisor | Tier 3 | 11/03/2024 12:34 PST |

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| Mendocino County | County Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Interim County Executive Officer | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Lieutenant | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Local Cal Fire | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | MHOAC | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | OES Coordinator | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Sheriff | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County CCA | General | Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Board Chair | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | County Clerk/Recorder | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Emergency Services Officer | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Fire Chief | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | GIS | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | General | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Interim County Executive Officer | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | MHOAC | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Napa County | Sheriff | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Supervisor | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Under-Sheriff | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Calistoga | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Calistoga | Mayor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Calistoga | Police Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County CCA | General | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Communication Facility | AT&T Mobility LLC | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | California Highway Patrol | Tier 2 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | Comcast | Tier 3 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | GTE Mobile Net of California LP | Tier 2 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | T-Mobile West Corporation | Tier 3 | 11/3/2024 12:48 PST |
| Napa County Emergency Services Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Napa County Emergency Services Facility | County of Napa | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Napa County Emergency Services Facility | Napa County Department of Public Works | Non-HFTD or Non-HFRA; with | 11/3/2024 12:49 PST |
| Napa County Napa | City Clerk | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | City Manager | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Council Member | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Dispatch Center | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Executive Director | Tier 2 | 11/04/2024 12:40 PST |
| Napa County Napa | Fire Chief | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | General | Tier 2 | 11/04/2024 12:40 PST |
| Napa County Napa | Mayor | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Police Chief | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Vice Mayor | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Other Facility | California Department of Forestry | Tier 2 | 11/4/2024 12:57 PST |
| Napa County Saint Helena | City Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Saint Helena | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Water And Waste Water Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Napa County Water And Waste Water Facility | City of Napa | Tier 2 | 11/3/2024 12:48 PST |
| Napa County Yountville | City Manager | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Napa County Yountville | Parks And Rec Director | Non-HFTD or Non-HFRA; with | 11/04/2024 12:39 PST |
| Plumas County | CAO | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | County Administrative Officer | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | County Clerk-Recorder-Registrar | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Director | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Director of Nursing | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Program Division Chief-Emergency Preparedness Office | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Sheriff | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County Communication Facility | Sprint Corporation | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County | Assistant Chief/Assistant Director/MHOAC | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Board President | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Board Vice Chair | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |

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| Santa Clara County | Chief Operating Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | County Clerk | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | County Executive Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | County Supervisor | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Deputy CEO | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Deputy Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Director of Emergency Management | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Duty Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Emergency | HFRA, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Santa Clara County | Emergency Preparedness Manager | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Fire Chief | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | General | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Main Line | HFRA, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Santa Clara County | Non-Emergency | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Policy Director - Office of Supervisor Simitian | HFRA, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Santa Clara County | Public Health Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Sheriff | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Supervisor | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Train Ops | HFRA, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Santa Clara County | Watch Commander | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County CCA | General | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County Communication Facility | American Tower Corporation | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | AT&T Mobility LLC | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | California Department of Forestry | Tier 2 | 11/5/2024 8:35 PST |
| Santa Clara County Communication Facility | Comcast Cable Communications Management, LLC | Non-HFTD or Non-HFRA; with | 11/4/2024 12:57 PST |
| Santa Clara County Communication Facility | Comcast of California | Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Crown Castle International | Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Frontier Communications Corporation Dip | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Global Valley Networks | Tier 2 | 11/5/2024 8:35 PST |
| Santa Clara County Communication Facility | GTE of California | Tier 3 | 11/4/2024 12:57 PST |
| Santa Clara County Communication Facility | Heritage Cablevision | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Southbay Cablevision | Tier 2 | 11/4/2024 12:57 PST |
| Santa Clara County Communication Facility | Verizon | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Verizon Wireless | Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Emergency Services Facility | California Department of Forestry | Tier 3 | 11/4/2024 12:57 PST |
| Santa Clara County Emergency Services Facility | Las Cumbres Assoc | Tier 3 | 11/4/2024 12:57 PST |
| Santa Clara County Milpitas | City Clerk | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Council Member | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Deputy City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Emergency | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Fire Chief | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Non-Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Santa Clara County Milpitas | Police Chief | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Public Works Director | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Vice Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Other Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Other Facility | D B Leeson & B S Leeson | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Other Facility | US National Weather Service | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County San Jose | Acting Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Assistant City Manager | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Assistant Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Chief of Staff | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | City Manager | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Communications Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Council Member | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Deputy City Manager | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Deputy Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |

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| Santa Clara County San Jose | Director Clean Energy | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Director PRNS | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Director, Office of Emergency Management | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Fire Chief | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Mayor | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Police Chief | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Senior Advisor | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | ADEC | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Assistant CAO | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Board Chair | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Board Vice Chair | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Communications Director | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | County Administrative Officer | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Emergency Coordinator | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | MHOAC | Tier 3 | 11/03/2024 12:35 PST |
| Santa Cruz County | Main Office | Tier 3 | 11/03/2024 12:35 PST |
| Santa Cruz County | Non-Emergency | Tier 3 | 11/03/2024 12:35 PST |
| Santa Cruz County | OES Duty Officer | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Sheriff | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Undersheriff | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County CCA | General | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County Communication Facility | Comcast Cable | Tier 3 | 11/3/2024 12:48 PST |
| Santa Cruz County Other Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Solano County | Board Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | County Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | County Clerk | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | Dispatch | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Solano County | Emergency | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | MHOAC - EMS Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County CCA | General | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Communication Facility | American Tower Corp | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | American Tower Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | AT&T Services Inc | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | AT&T Wireless Service LLC | HFRA | 11/3/2024 12:48 PST |
| Solano County Communication Facility | Comcast Cable Communications Management LLC | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | Comcast Fresno LLC | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | Comcast of California | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | Crown Castle International | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | T-Mobile West Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | TCI | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | TCI of Vacaville | Non-HFTD or Non-HFRA; with | 11/4/2024 12:57 PST |
| Solano County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Emergency Services Facility | County of Solano | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Solano County Emergency Services Facility | Suisun Fire Protection District | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Solano County Emergency Services Facility | Vacaville Fire Protection District | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Fairfield | City Clerk | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Council Member | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Councilmember | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Solano County Fairfield | Fire Chief | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | General | Tier 2 | 11/03/2024 12:35 PST |
| Solano County Fairfield | Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Police Chief | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Vice Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Other Facility | AT&T Services Inc | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |

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| Solano County Vacaville | Assistant City Manager | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | Chief of Police | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | City Clerk | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | City Manager | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | Council Member | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | Emergency | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Solano County Vacaville | General | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Solano County Vacaville | Mayor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | Utilities Operations and Maintenance Manager | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Solano County Vacaville | Vice Mayor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Sonoma County | 1st District Sonoma County Supervisor | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Sonoma County | Board Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Board Chair Pro Tem | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Board Vice Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Community Alert & Warning Manager | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Sonoma County | Deputy Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Division Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | EMS | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | EMS Dispatch | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Fire Captain | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | MHOAC | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Main Office | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Sonoma County | Sheriff | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Sheriff Dispatch | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Sheriff's Liaison | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Staff Duty Officer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County CCA | General | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Communication Facility | AT&T | Tier 3 | 11/4/2024 12:57 PST |
| Sonoma County Communication Facility | AT&T Mobility LLC | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | California Highway Patrol | Tier 2 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | Comcast Fresno LLC | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | Frontier Communications Corporation Dip | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | T Mobile West A Delaware Corp | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | T-Mobile USA | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | T-Mobile West LLC | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | Verizon | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Emergency Services Facility | Sonoma County Fire District | Tier 3 | 11/4/2024 12:58 PST |
| Sonoma County Emergency Services Facility | Sonoma Valley Fire District | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Other Facility | City of Petaluma | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Sonoma County Santa Rosa | Chief of Police | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | City Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Deputy Emergency Manager | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Division Chief Fire Marshal | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Police Chief | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Vice Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Stanislaus County | Board Chair | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Chief Executive Officer | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | County Clerk Recorder | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | EMS Duty Officer | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Emergency Manager | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Fire Chief | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Health Officer | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | MHOAC | HFRA | 11/03/2024 12:35 PST |
| Stanislaus County | Public Health Duty Officer | HFRA | 11/03/2024 12:35 PST |
| Stanislaus County | Sheriff | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Supervisor | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County Communication Facility | Federal Bureau of Investigation | HFRA | 11/3/2024 12:48 PST |
| Tehama County | Chief Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | Communications Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | County Clerk / Recorder | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | Lieutenant And OES Manager | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | OES Director | HFRA, Tier 2 | 11/03/2024 12:34 PST |

| | | | |
|---|--|----------------------------|----------------------|
| Tehama County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Communication Facility | AT&T Mobility | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Communication Facility | AT&T Services Inc | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Communication Facility | Ducor Telephone Co | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Communication Facility | Ducor Telephone Corp | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Corning | City Clerk | Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Corning | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Corning | Police Chief | Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Emergency Services Facility | California Department of Forestry | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Government - Jail Facility | California Department of Corrections | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Other Facility | Volunteer Chief | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Red Bluff | Chief of Police | Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Red Bluff | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Board Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Board Vice Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | County Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | County Clerk-Recorder | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | County OES Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Deputy County Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Dispatch | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Yolo County | EMS Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Non-Emergency | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Yolo County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County CCA | General | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Yolo County Communication Facility | AT&T Services Inc | Non-HFTD or Non-HFRA; with | 11/3/2024 12:48 PST |
| Yolo County Communication Facility | GTE Mobile Net of California LP | Tier 2 | 11/3/2024 12:48 PST |
| Yolo County Tribal | Assistant Director Facilities & Infrastructure | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Cache Creek Casino Resort Director of Facilities | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Cache Creek Casino Resort General Manager/Coo | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Cache Creek Casino Resort/Chief Financial Officer | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Director of Communications | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Director of Facilities & Infrastructure | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Director of Security | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Fire Department Battalion Chiefs | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Fire Department Fire Chief | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Health Representative | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Tribal Chairman | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Yocha Dehe Wintun Nation Director - Tribal Administrator | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Yocha Dehe And Cache Creek Casino Resort Security | HFRA, Tier 2 | 11/04/2024 12:39 PST |

¹ Catastrophic Fire Behavior runs both in and outside of High Fire Risk Areas (HFRA). The PG&E Meteorology Team evaluates non-HFRA areas for catastrophic wildfire risk in unusual circumstances.



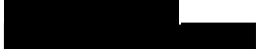
Table F-1. Community Resource Centers Provided by PG&E

| # | County | Site Name | Address | Operating Hours (PST) | | | | Total Visitors | Indoor / Outdoor | Amenities Provided |
|----|--------------|---|-------------------------|-----------------------|---------------|-----------------------------|---------------|----------------|------------------|---|
| | | | | Day 1 11-5 | Day 2 11-6 | Day 3 11-7 | Day 4 11-8 | | | |
| 1 | Alameda | Costco Wholesale Livermore | 2800 Independence Dr | 18:00-22:00 | 08:00 – 22:00 | 8:00 – 13:00 | No | 154 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 2 | Alameda | Formosan United Methodist Church | 788 Lewelling Blvd | 18:00-22:00 | 08:00 – 22:00 | 8:00 – 13:00 | No | 8 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 3 | Alameda | Acts Full Gospel Church | 1034 66th Ave | No | 08:00 – 22:00 | 8:00 – 13:00 | No | 127 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 4 | Butte | Concow Elementary School | 11679 Nelson Bar Rd | 18:00-22:00 | 08:00 – 22:00 | 8:00 – 14:30 | No | 37 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 5 | Colusa | Stonyford Community Hall | 229 Market St | 16:00–22:00 | 08:00 – 22:00 | 8:00 – 14:30 | No | 152 | Indoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating, Cooling/Heating, Ice |
| 6 | Contra Costa | Clayton Community Church | 6055 Main Street | 18:00-22:00 | 08:00 – 22:00 | 8:00 – 10:30 | No | 78 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 7 | Contra Costa | Saint Matthew Lutheran Church | 399 Wiget Ln | 18:00-22:00 | 08:00 – 22:00 | 8:00 – 10:30 | No | 21 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 8 | Contra Costa | Costco Wholesale Danville | 3150 Fostoria Way | 18:00-22:00 | 08:00 – 22:00 | 8:00 – 10:30 | No | 22 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 9 | Glenn | Elk Creek Junior Senior High School | 3430 Co Rd 309 | 16:00-22:00 | 08:00 – 22:00 | 8:00 – 15:00 | No | 49 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 10 | Kern | Lebec Post Office | 2132 Lebec Road | No | 08:00 – 22:00 | 8:00 – 13:00 | No | 338 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 11 | Lake | Live Oaks Senior Center | 12502 Foothill Blvd | 18:00 – 22:00 | 08:00 – 22:00 | 8:00 – 14:30 | No | 196 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 12 | Lake | Twin Pine Casino and Hotel | 22223 CA- 29 | 18:00 – 22:00 | 08:00 – 22:00 | 8:00 – 14:30 | No | 135 | Indoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating, Cooling/Heating, Ice |
| 13 | Napa | Pacific Union College | 200 Angwin Ave | 15:00 – 22:00 | 08:00 – 22:00 | 8:00 – 18:00 | No | 187 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 14 | Napa | Napa Elks Lodge | 2840 Soscol Ave | 15:00 – 22:00 | 08:00 – 22:00 | 8:00-18:00 | No | 500 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 15 | Napa | Saint Helena Catholic School | 1255 Oak Ave | 15:00 – 22:00 | 08:00 – 22:00 | 8:00-18:00 | No | 113 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 16 | Napa | Highlands Christian Fellowship | 970 Petrified Forest Rd | 15:00 – 22:00 | 08:00 – 22:00 | 8:00 – 18:00 | No | 345 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 17 | Santa Clara | WestGate Church South Hills Campus | 6601 Camden Ave | 18:00 – 22:00 | 08:00 – 22:00 | 8:00 – 13:30 | No | 6 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 18 | Santa Clara | Morgan Hill Community and Cultural Center | 17060 Monterey Rd | 18:00 – 22:00 | 18:00 – 22:00 | 8:00 – 13:30 | No | 46 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 19 | Santa Clara | Faith Lutheran Church | 16548 Ferris Ave | 18:00 – 22:00 | 18:00 – 22:00 | 8:00 – 13:30; 20:30 – 22:00 | 8:00 – 13:30 | 49 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 20 | Santa Clara | Valley Church | 10885 N Stelling Rd | 18:00 – 22:00 | 08:00 – 22:00 | 8:00 – 13:30 | No | 140 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 21 | Santa Cruz | Unitarian Universalist Fellowship | 6401 Freedom Blvd | 18:00 – 22:00 | 08:00 – 22:00 | 8:00 – 13:30 | No | 8 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 22 | Solano | Costco Wholesale Vacaville | 1051 Hume Way | 16:00 – 22:00 | 08:00 – 22:00 | 8:00 – 17:00 | No | 140 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 23 | Solano | Green Valley Golf Course | 35 Country Club Road | 16:00 – 22:00 | 08:00 – 22:00 | 8:00 – 17:00 | No | 176 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 24 | Solano | Joseph Nelson Community Center | 611 Village Dr | 16:00 – 22:00 | 08:00 – 22:00 | 8:00 – 17:00 | No | 14 | Indoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating, Cooling/Heating, Ice |
| 25 | Sonoma | First Congregational Church of Sonoma | 252 W Spain St | 18:00 – 22:00 | 08:00 – 22:00 | 8:00 – 17:00 | No | 52 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 26 | Sonoma | Healdsburg Community Church | 1100 University Street | 18:00 – 22:00 | 08:00 – 22:00 | 8:00 – 17:00 | No | 59 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 27 | Sonoma | Presbyterian Church of the Roses | 2500 Patio Ct. | 18:00 – 22:00 | 08:00 – 22:00 | 8:00 – 17:00 | No | 71 | Indoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating, Cooling/Heating, Ice |

| | | | | | | | | | | |
|----|--------|----------------------------|-------------------------|---------------|---------------|--------------|----|-----|---------|---|
| 28 | Tehama | Rancho Tehama Association | 17605 Park Terrace Road | 17:00 – 22:00 | 08:00 – 22:00 | 8:00 – 15:00 | No | 400 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 29 | Tehama | Flournoy Elementary School | 15850 Paskenta Rd | 17:00 – 22:00 | 08:00 – 22:00 | 8:00 – 15:00 | No | 60 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |



Susan C. Martinez
Director of Liaison, Regulatory
Operations and Engagement
300 Lakeside Drive
Oakland, CA 94612



November 25, 2024

VIA ELECTRONIC MAIL

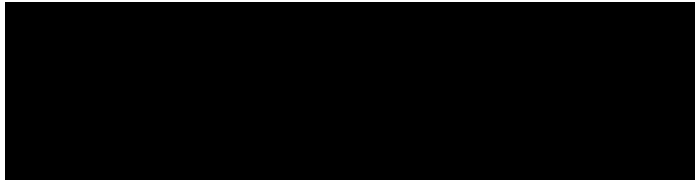
Leslie Palmer
Director, Safety and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Dear Mr. Palmer:

As required by Resolution ESRB-8 and in accordance with Ordering Paragraph 1 of California Public Utilities Commission (CPUC) Decision (D.) 19-05-042, Pacific Gas and Electric Company (PG&E) respectfully submits this report for the November 5 – 8, 2024 PSPS. This report has been verified by a PG&E officer in accordance with Rule 1.11 of the Commission’s Rules of Practice and Procedure.

If you have any questions, please do not hesitate to call.

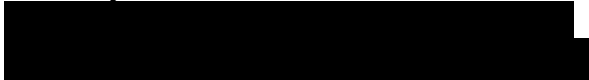
Sincerely,



Susan C. Martinez
Director of Liaison, Regulatory Operations and Engagement

Enclosures

cc: Anthony Noll, SED



**Pacific Gas and Electric Company
Public Safety Power Shutoff (PSPS) Report to the CPUC
November 5 – 8, 2024 De-energization**

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**PG&E Public Safety Power Shutoff (PSPS) Report to the CPUC
November 5 – 8, 2024 De-energization**

Section 1 – Summary and Overview

Section 1.1 - Brief description of the PSPS event starting from the time when the utility’s Emergency Operation Center is activated until service to all customers have been restored.
(D.21-06-014, page 286, SED Additional Information.)

Response:

High winds can cause tree branches and debris to contact energized electric lines, and potentially damage our equipment causing a wildfire. As a result, we may need to turn off power during severe weather to help prevent wildfires. This is called a Public Safety Power Shutoff (PSPS). PG&E will not take any chances with customer safety. For the safety of our customers and communities, PSPS continues to be a necessary tool as a last resort. We know that turning off the power disrupts lives, and do not take this decision lightly.

On October 31, 2024, PG&E’s Meteorology Team identified potential fire weather in forecast models and notified the acting Emergency Operations Center (EOC) Commander. On November 3, we activated our EOC for a PSPS and began notifying Public Safety Partners. During November 3 – 4, we further refined the PSPS scope based on updated meteorological forecasts, notified Public Safety Partners and customers in the areas anticipated to be impacted, readied the grid, and prepared Community Resource Centers (CRCs) and other customer support.

Since this PSPS occurred on November 5, Election Day, PG&E took additional precautions to ensure no disruption of election integrity. For more than a month, PG&E had been coordinating with state and local officials to prepare for Election Day. There were more than 7,000 polling sites and 37 tabulation centers within PG&E’s service area. Prior to the time of de-energization, five polling locations were identified to be in scope for the PSPS. There were no tabulation centers within scope. PG&E delivered temporary generation to each of the five locations to ensure power remained on in support of our democratic process.

We also coordinated with Southern California Edison (SCE) as their customers served by a PG&E circuit was in scope for de-energization. These customers are referred to as “shared customers.” Throughout this EOC activation, we were in constant contact with SCE related to scope and notifications for these areas.

We closely monitored weather conditions across 25 Time Places (TPs),¹ as shown in Figure 1, and ultimately PG&E decided to move forward with de-energizing customers, due to unfavorable weather conditions.

On November 5 at 17:27 PST, PG&E began de-energizing its assets and customers to mitigate catastrophic wildfire risk across portions of the western Sacramento Valley, elevated Bay Area terrain and the Feather River Canyon in the Northern Sierra Foothills. Wind gusts up to nearly 90 mph were recorded during the period of concern.

¹ A Time-Place (TP) is a portion of the PG&E grid that is electrically and geographically coherent and is forecast to experience consistent timing for severe fire weather. Time-Places are identified for each PSPS and receive consistent treatment for notifications and de-energization. Once actual weather conditions occur, Weather “All-Clear” and service restoration times may vary due to actual weather conditions within a TP.

Once winds subsided on November 6 at 13:32 PST, the first Weather All-Clear was issued for a portion of the All-Clear zones. The last All-Clear was declared on November 7 at 09:35 PST. During this PSPS, we ultimately de-energized 21,357 customers² in 25 TPs across 17 counties.

During patrol inspections, we identified nine damages and two hazards caused by weather. Figures 2 – 12 show the fire spread simulation of what a wildfire might have looked like, and the potential damage or impact caused, if a PSPS had not been initiated. See Section 4 for more information regarding damages and hazards.

During this PSPS, PG&E mitigated and avoided the de-energization of approximately 192,894 customers in the final scope through the use of sectionalization, distribution switching, temporary microgrids, and backup power support. PG&E notified those customers who required de-energization and contacted more than 473 community representatives to ensure that communities could prepare before the PSPS.

PG&E opened 29 CRCs that were operated within the impacted counties, which hosted approximately 3,700 visitors from November 5 – November 8. Additionally, we partnered with local organizations to provide resources and support to our Access and Function Needs (AFN)³ customers. See Section 6.5 for more details.

Customers were re-energized safely and as quickly as possible. Within 24 hours of the Weather All-Clear, 99% of customers' power had been restored. The average restoration time for this PSPS was 10.9 hours.

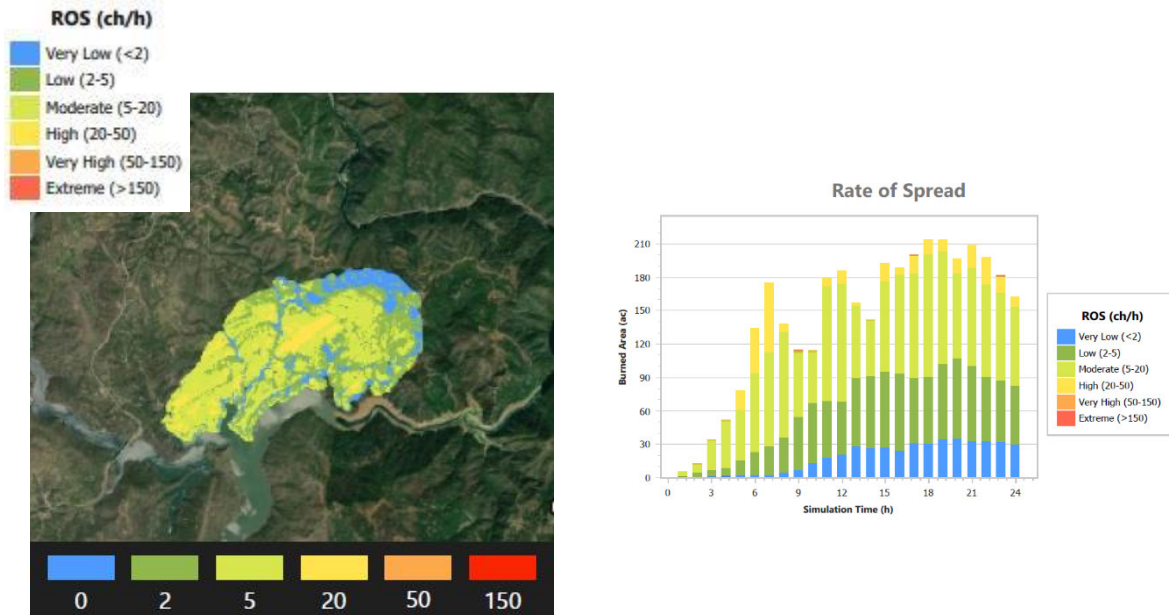
Figure 1: PSPS Timeline



² Customers refers to active service points (meters).

³ AFN is defined by the CPUC as individuals who have developmental or intellectual disabilities, physical disabilities, chronic conditions, injuries, limited English proficiency or who are non-English speaking, older adults, children, people living in institutional settings or those who are low income, homeless, or transportation disadvantaged, including but not limited to those who are dependent on public transit or those who are pregnant.

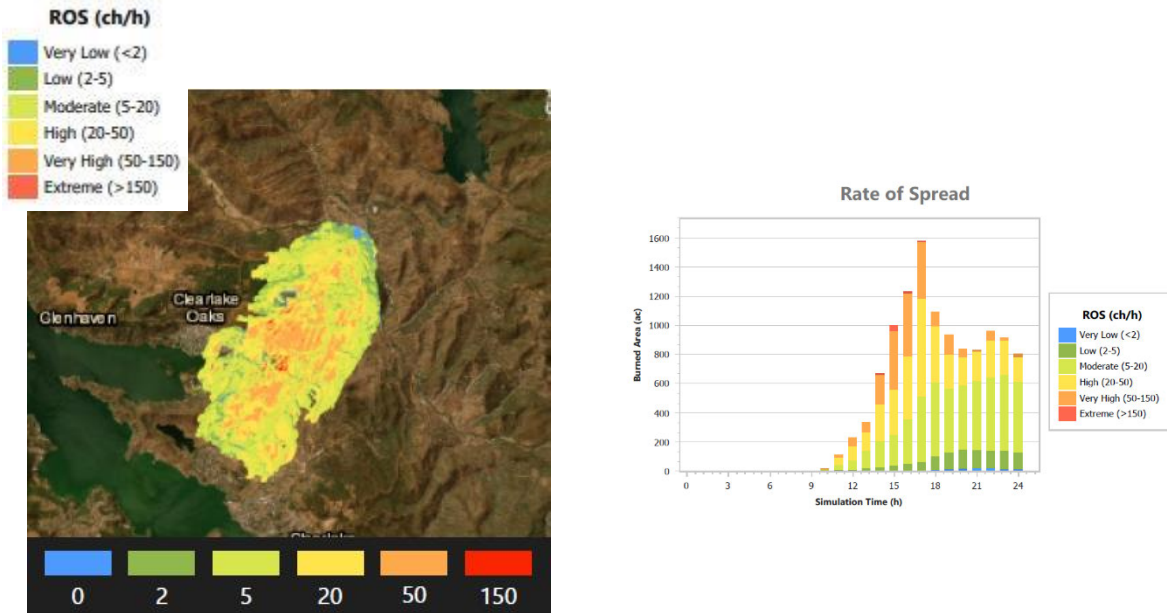
Figure 2: Fire Spread Simulation Damage to Equipment (Butte County)



Impact Analysis

| | |
|----------------------------------|--------------|
| Size (ac) | 3,480.34 |
| Initial Attack Assessment | 2 - Moderate |
| No. of Buildings | 140 |
| Total Population | 95 |
| No. of Places | 7 |

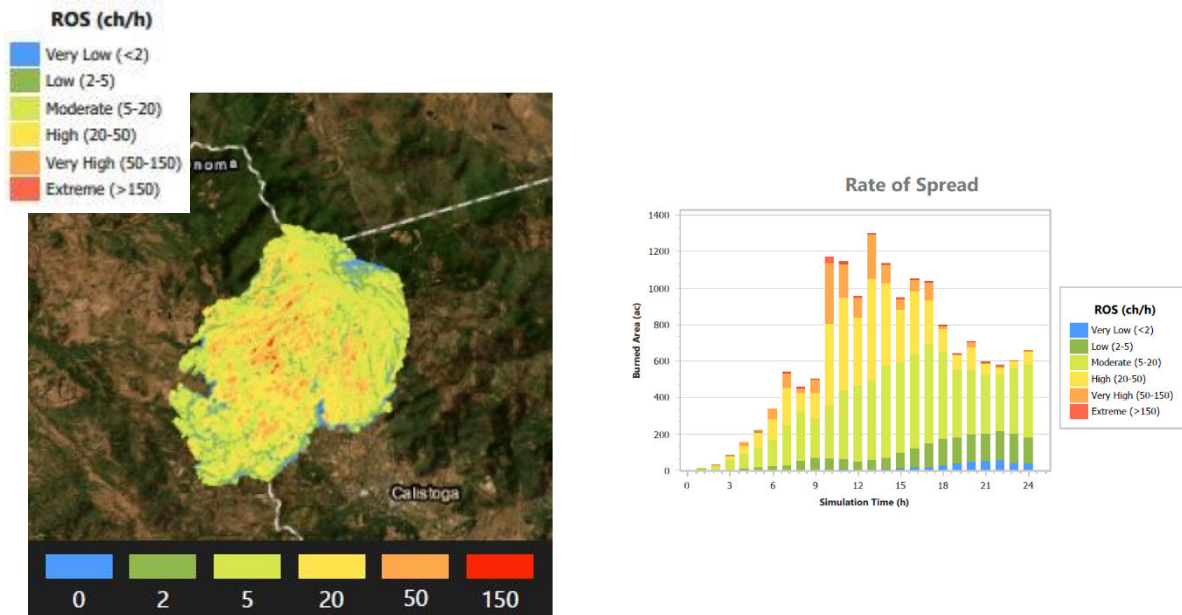
Figure 3: Fire Spread Simulation Damage to Equipment (Lake County)



Impact Analysis

| | |
|----------------------------------|-----------|
| Size (ac) | 11,556.21 |
| Initial Attack Assessment | 1 - Low |
| No. of Buildings | 480 |
| Total Population | 565 |
| No. of Places | 8 |

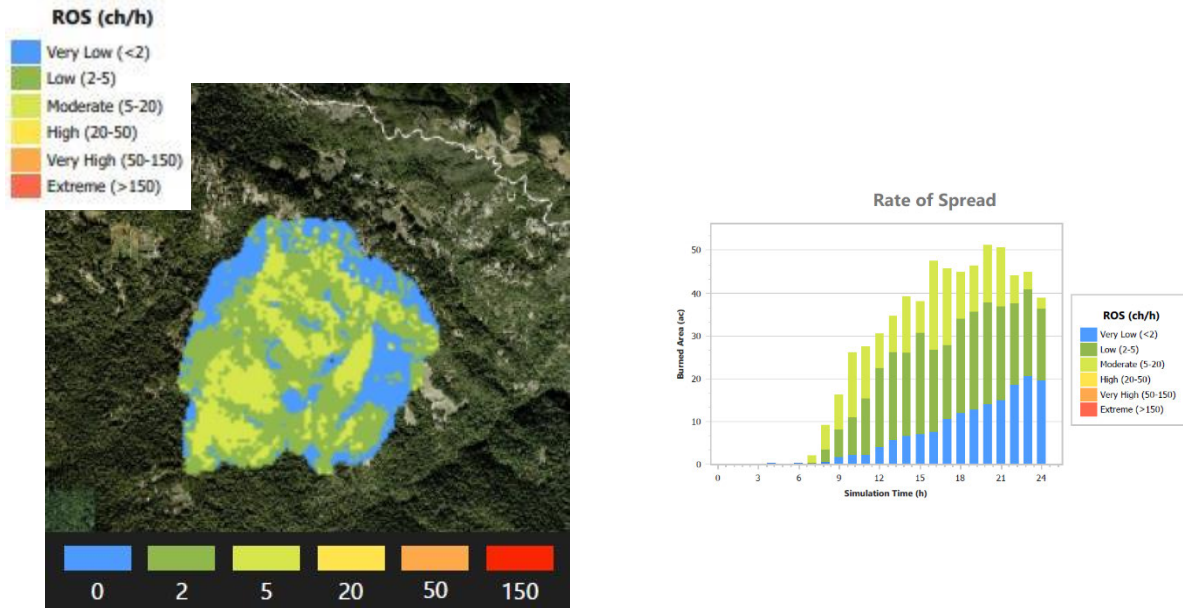
Figure 4: Fire Spread Simulation Damage to Equipment (Napa County)



Impact Analysis

| | |
|----------------------------------|-----------|
| Size (ac) | 15,689.71 |
| Initial Attack Assessment | 3 - High |
| No. of Buildings | 508 |
| Total Population | 220 |
| No. of Places | 25 |

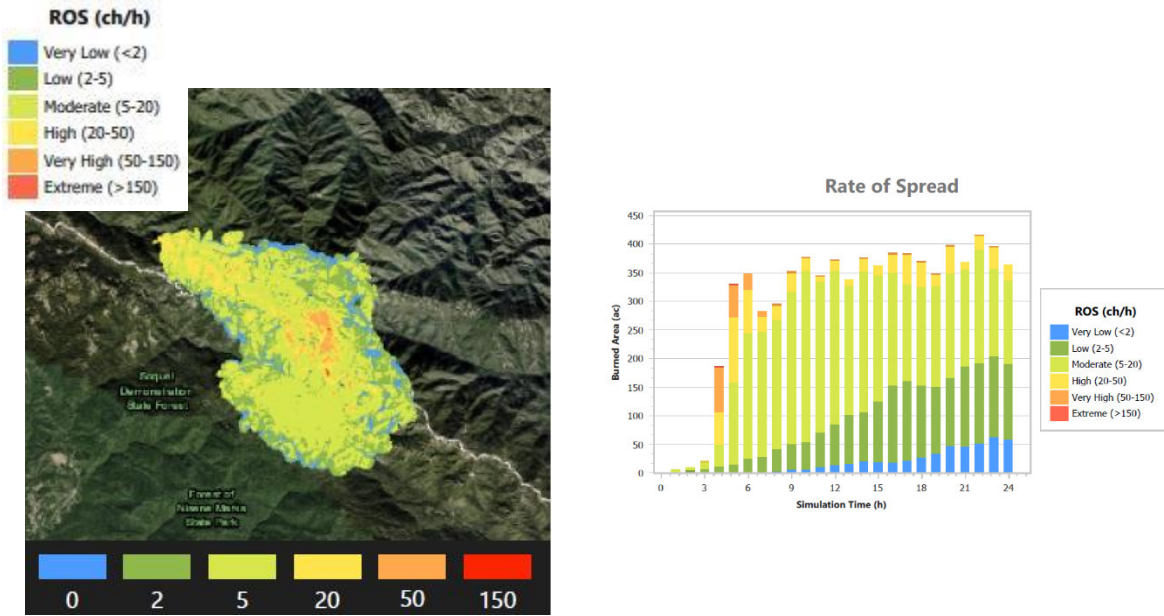
Figure 5: Fire Spread Simulation Damage to Equipment (Santa Clara County)



Impact Analysis

| | |
|----------------------------------|---------|
| Size (ac) | 638.19 |
| Initial Attack Assessment | 1 - Low |
| No. of Buildings | 72 |
| Total Population | 77 |
| No. of Places | 2 |

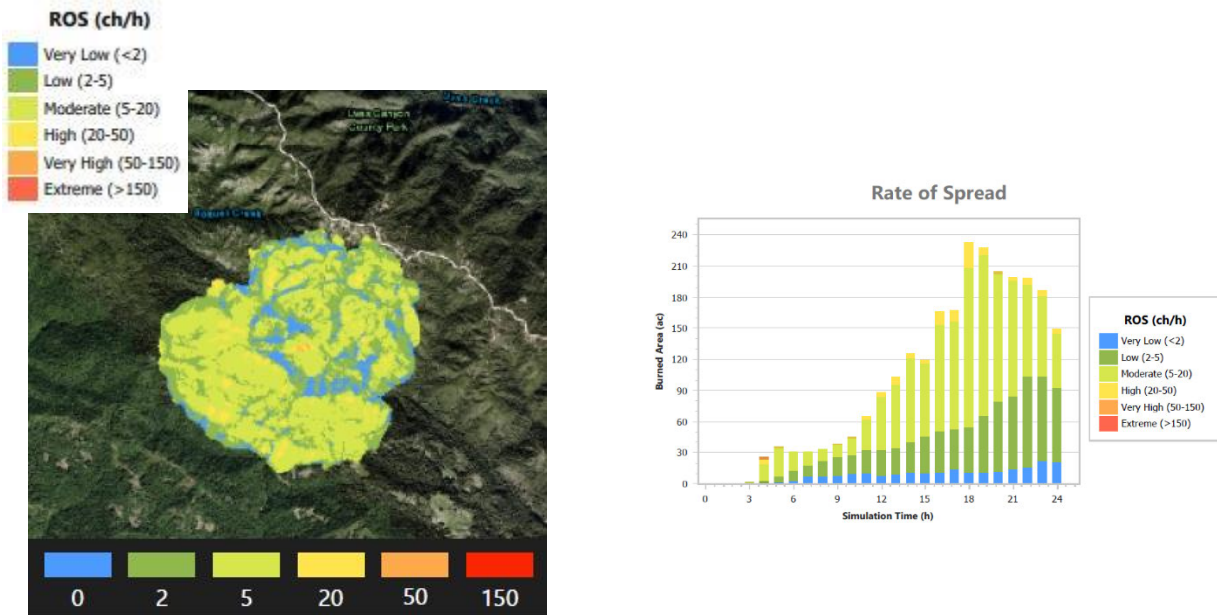
Figure 6: Fire Spread Simulation Damage to Equipment (Santa Cruz County)



Impact Analysis

| | |
|----------------------------------|---------------|
| Size (ac) | 7,437.43 |
| Initial Attack Assessment | 4 - Very High |
| No. of Buildings | 160 |
| Total Population | 121 |
| No. of Places | 12 |

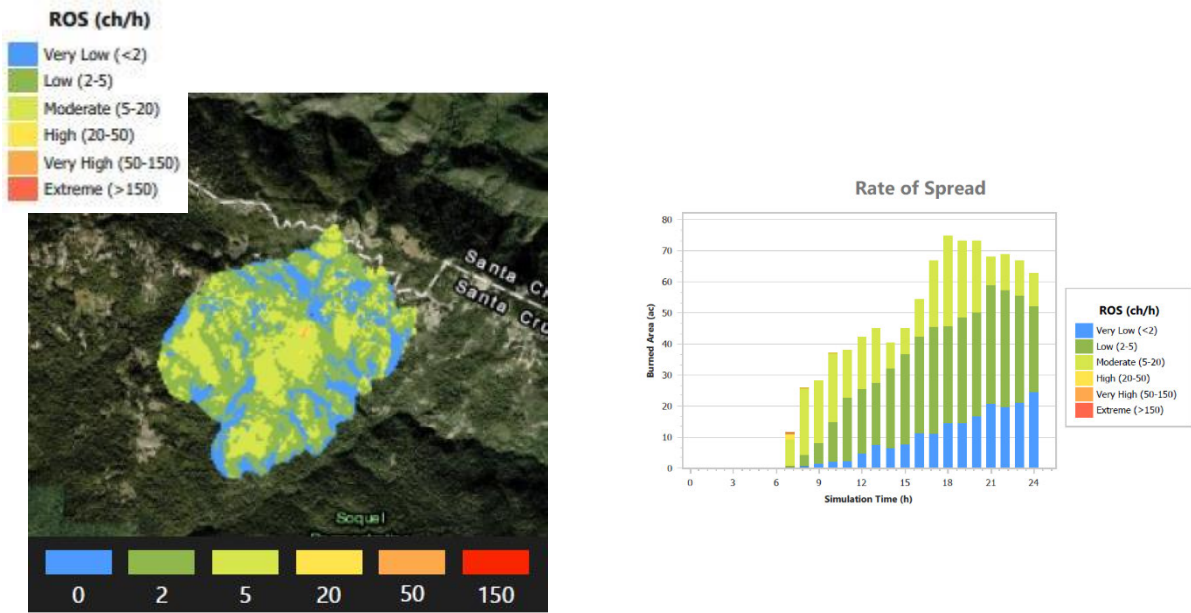
Figure 7: Fire Spread Simulation Damage to Equipment (Santa Cruz County)



Impact Analysis

| | |
|----------------------------------|----------|
| Size (ac) | 2,476.89 |
| Initial Attack Assessment | 1 - Low |
| No. of Buildings | 105 |
| Total Population | 44 |
| No. of Places | 5 |

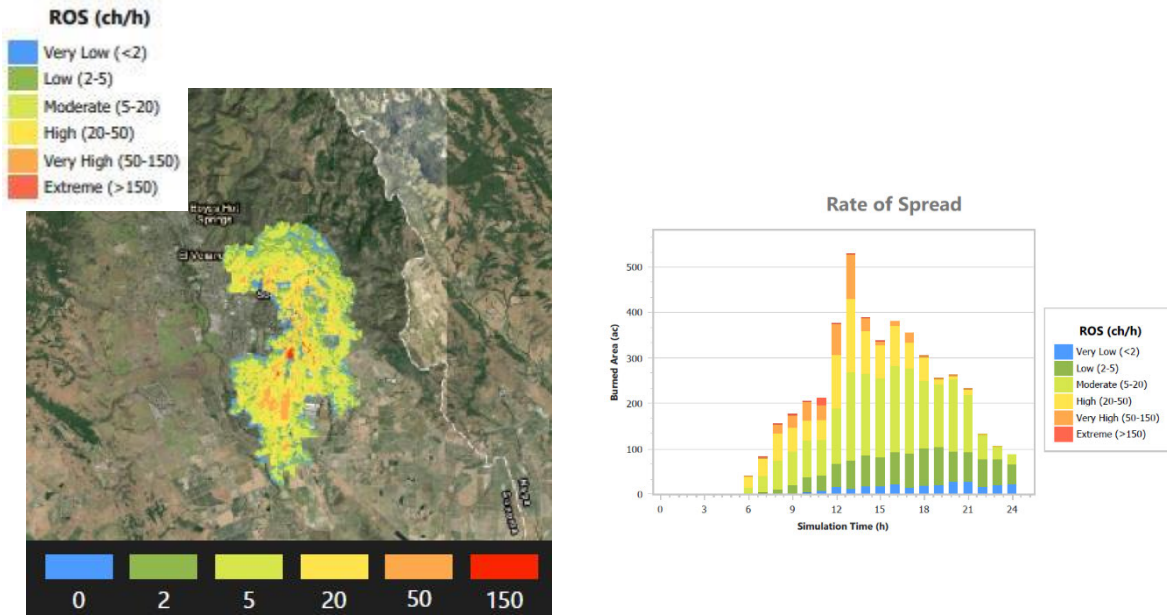
Figure 8: Fire Spread Simulation Damage to Equipment (Santa Cruz County)



Impact Analysis

| | |
|----------------------------------|---------|
| Size (ac) | 923.51 |
| Initial Attack Assessment | 1 - Low |
| No. of Buildings | 136 |
| Total Population | 231 |
| No. of Places | 1 |

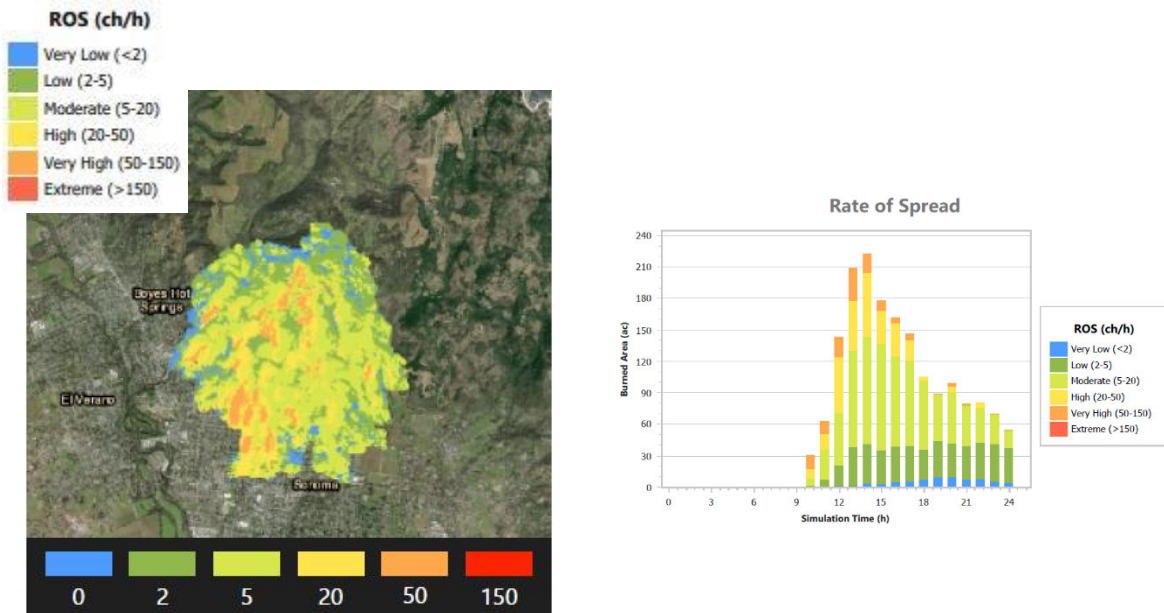
Figure 9: Fire Spread Simulation Damage to Equipment (Sonoma County)



Impact Analysis

| | |
|----------------------------------|----------|
| Size (ac) | 4,629.64 |
| Initial Attack Assessment | 1 - Low |
| No. of Buildings | 3,828 |
| Total Population | 3,158 |
| No. of Places | 28 |

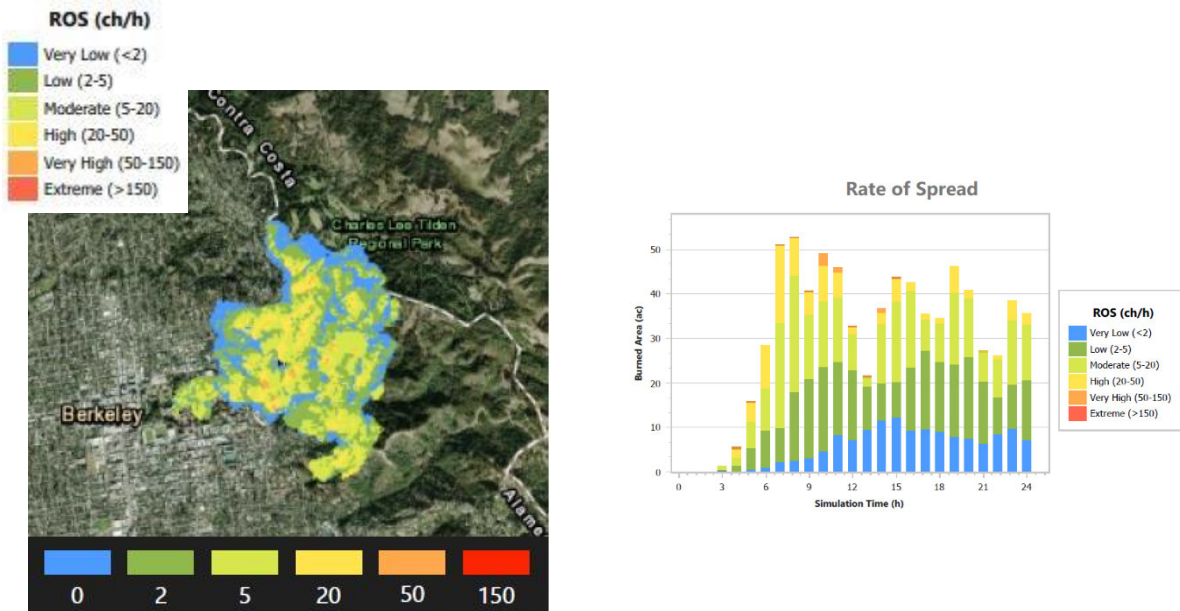
Figure 10: Fire Spread Simulation Damage to Equipment (Sonoma County)



Impact Analysis

| | |
|----------------------------------|----------|
| Size (ac) | 1,734.42 |
| Initial Attack Assessment | 1 - Low |
| No. of Buildings | 599 |
| Total Population | 800 |
| No. of Places | 12 |

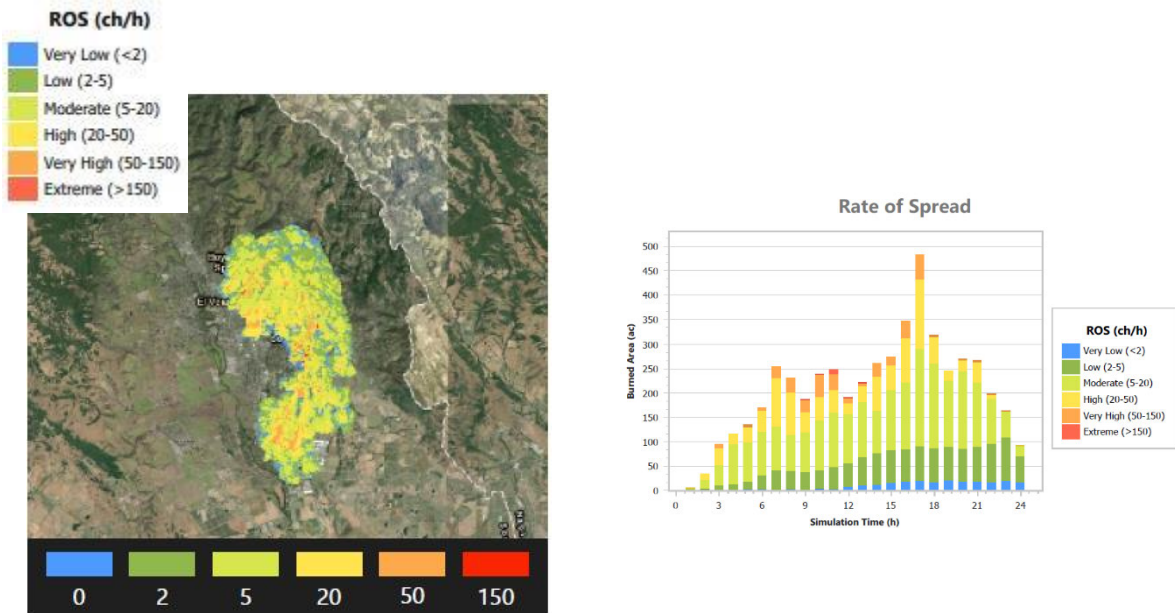
Figure 11: Fire Spread Simulation Hazard to Equipment (Contra Costa County)



Impact Analysis

| | |
|----------------------------------|---------|
| Size (ac) | 752.96 |
| Initial Attack Assessment | 1 - Low |
| No. of Buildings | 432 |
| Total Population | 634 |
| No. of Places | 16 |

Figure 12: Fire Spread Simulation Hazard to Equipment (Sonoma County)



Impact Analysis

| | |
|----------------------------------|----------|
| Size (ac) | 5,047.85 |
| Initial Attack Assessment | 3 - High |
| No. of Buildings | 3,390 |
| Total Population | 3,458 |
| No. of Places | 29 |

Section 1.2 - A table including the maximum numbers of customers notified and actually de-energized; number of counties de-energized; number of Tribes de-energized; number of Medical Baseline customers de-energized; number of transmission and distribution circuits de-energized; damage/hazard count; number of critical facilities and infrastructure de-energized. Hazards are conditions discovered during restoration patrolling or operations that might have caused damages or posed an electrical arcing or ignition risk had PSPS not been executed (D.21-06-034, Appendix A, page A15, SED Additional Information.)

Response:

Table 1 identifies the maximum number of customers notified and de-energized; number of Tribes de-energized; number of counties de-energized; number of Medical Baseline Program (MBL) Program customers de-energized; number of transmission and distribution circuits de-energized; damage/hazard count; and number of Critical Facilities and Infrastructure (CFI) de-energized.

Table 1: Customers Notified and De-energized⁴

| Total Customers | | | MBL Program Customers | Counties | Tribes | Circuits | | | Damage/Hazard Count | CFI De-energized |
|---------------------|---------------------|--------------------|-----------------------|--------------|--------------|---------------------------|--|------------------------------------|------------------------|------------------|
| Notified | De-energized | Cancelled | De-energized | De-energized | De-energized | Transmission De-energized | Unique Distribution Circuits in Any Version of Scope | Distribution Circuits De-energized | | |
| 22,541 ⁵ | 21,357 ⁶ | 1,169 ⁷ | 1,275 | 17 | 4 | 5 | 97 | 97 | 9 damages 2 hazards | 648 |

⁴ The information, times, and figures referenced in this report are based on the best available information available at the time of this report's submission. The information, times, and figures herein are subject to revision based on further analysis and validation.

⁵ Of the 22,541 customers notified of planned PSPS impact, 71 customers received a notice that they may be de-energized, but did not receive a cancellation notice and are also not counted as a de-energized customer. This customer set is comprised of one false positive notification, as reported in Section 5.7, 61 customers mitigated from experiencing long-duration PSPS outages, and nine customers who were inactive or stopped having valid contact information by the time of cancellation notifications or de-energization.

⁶ Of the 21,357 customers de-energized, 56 customers did not receive any notifications before de-energization. This is comprised of two notification failures and 54 customers with no valid contact information at the time of these notifications. See Section 5.5 for more information.

⁷ This count shows the number of customers who were notified of cancellation and were not de-energized. This does not include five customers who were notified of cancellation but also de-energized. Those five customers are included in the count of de-energized customers and comprises of four false positive notifications as reported in Section 5.7 and one transmission customer who voluntarily de-energized before their transmission line was removed from planned scope.

Section 1.3 - A PDF map depicting the de-energized area(s) (SED Additional Information.)

Response:

During the November 5 – 8, 2024 PSPS, we de-energized 21,365 customers in 25 TPs. The final de-energization footprint is shown in Figure 13.

Figure 13: De-energization Footprint Map



Section 2 – Decision Making Process

Section 2.1 - A table showing all factors considered in the decision to shut off power for each circuit de-energized, including sustained and gust wind speeds, temperature, humidity, and moisture in the vicinity of the de-energized circuits (*Resolution ESRB-8, page 3, SED Additional Information.*)

Response:

See Appendix A for a list of factors considered in the decision to de-energize each of the circuits in scope for the November 5 – 8, 2024 PSPS.

Section 2.2 - Decision criteria and detailed thresholds leading to de-energization including the latest forecasted weather parameters versus actual weather. Also include a PSPS decision-making diagram(s)/flowchart(s) or equivalent along with narrative description (*D.19-05-042, Appendix A, page A22, D.21-06-014, page 284, SED Additional Information.*)

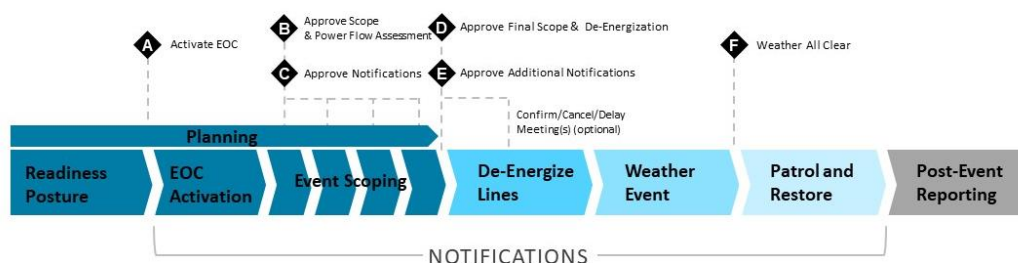
Response:

This section provides an overview of the criteria and threshold evaluation process that were used in the decision to de-energize customers during the November 5 – 8, 2024 PSPS.

PSPS Preparation and Scoping Process

At a high-level, Figure 14 shows the process used to prepare for a PSPS. PG&E utilized and referenced the following protocols and tools during the November 5 – 8, 2024 PSPS to determine the latest forecasted weather parameters versus actual weather. Appendix A includes anticipated parameters based on the latest forecast used to develop the planned de-energization scope versus actual weather parameters for each circuit.

Figure 14: PG&E's High-level PSPS Process Steps



PG&E considers executing a PSPS when strong gusty winds, critically low humidity levels, and low fuel moisture levels pose an unacceptable risk of causing fast-spreading, catastrophic wildfires. Assessments begin several days before the weather event is forecasted to take place.

We identify weather conditions that could create high fire potential by using a combination of high outage and ignition potential, high-resolution internal and external weather forecasting models and data from federal agencies that include the following:

- Ignition Probability Weather (IPW): Determines the potential of an outage due to weather conditions, and then for that outage to lead to an ignition.
- Fire Potential Index (FPI): Assists with fire model development and calibration.

- Technosylva: Provides fire spread modeling via data inputs.

Through partnerships with external experts, we developed our machine learning models using historic datasets and advanced forecast models that provide a better understanding of historical weather events and improve our weather forecasting. These models use the following:

- Precise location data points across our service territory to conduct hourly weather analyses using high-resolution, historical data.
- Over 100 trillion data points of historical weather and fuel.
- Hourly weather data such as temperature, relative humidity, wind speed, precipitation, pressure, and dead and live fuel moisture.
- Data storage and processing via the PG&E-Amazon Web Services Cloud.

Our thresholds and guidance for identifying critical fire risk and outage/ignition potential are determined by analyzing and rigorously testing our current PSPS protocols and criteria through decades of historical weather data in and around California.

External forecast information from the National Weather Service (NWS) (e.g., Red Flag Warnings) and other forecast agencies are examined carefully. Furthermore, we coordinate with these agencies during high-risk periods via daily conference calls to ultimately decide whether to de-energize portions of the grid for public safety.

Tools and Technology

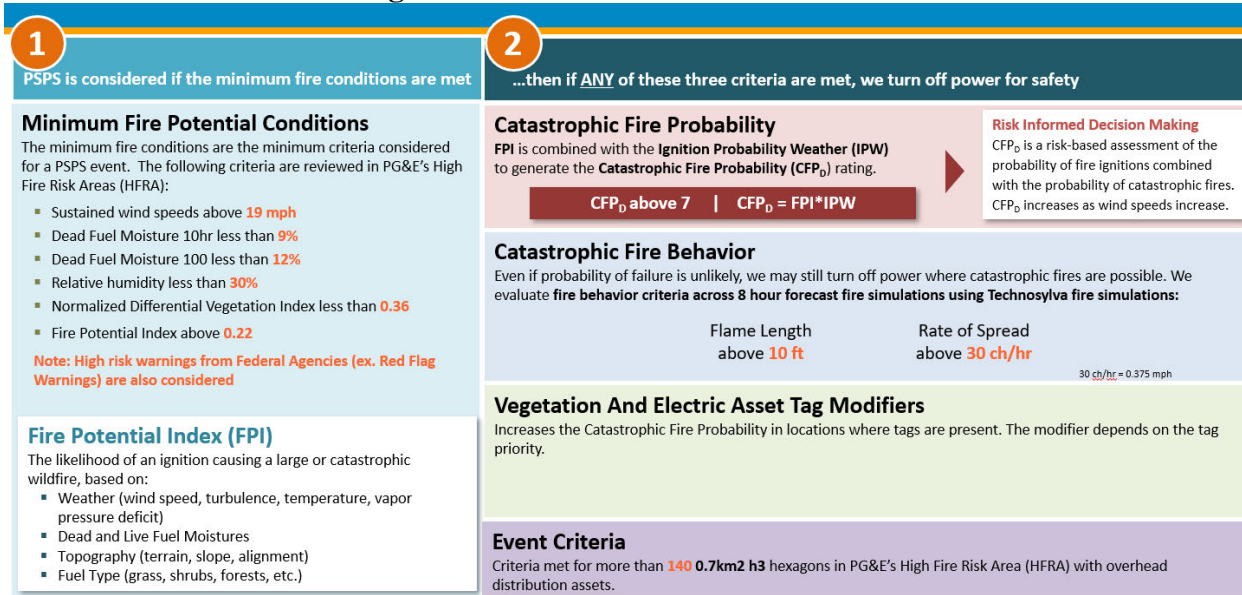
PG&E partners with Technosylva, an external expert in the wildfire modeling field to test and deploy cloud-based wildfire spread model capabilities. This helps us better understand where we might need to turn off power.

Each day, PG&E delivers our wildfire conditions datasets to Technosylva, who then perform over 100 million fire spread simulations to provide fire spread scenarios that help to identify circuits that may be at risk during dry, windy weather. These are done every three hours, for the five days ahead.

Decision Criteria and Thresholds for Distribution PSPS Protocols

When determining whether to turn off power for safety, we start with the distribution system. These powerlines are closer to communities and are generally more susceptible to dry, windy weather threats. The values presented in Figure 15 were developed using 10 years of PG&E's high-resolution climate data to help understand wildfire risk and the potential customer impacts of PSPS. We evaluate within a small geographic area (700 square kilometers) and if any of the measures are forecasted to be met, we scope the circuit segments within that region for de-energization. There is no single criterion or threshold that will require turning off power to a distribution circuit. For event-specific thresholds, see Appendix A. Our process is outlined in Figure 15 below.

Figure 15: PSPS Protocols for Distribution



Step 1: Minimum Fire Potential Conditions

The first step to determine the scope of a PSPS is evaluating the Minimum Fire Potential Conditions (mFPC). This ensures that PSPS is only executed during wind events when atmospheric conditions and fuels are dry. A PSPS is evaluated if the mFPC noted in Step 1 of Figure 15 above are met.

These values were established from an examination of historical fire occurrence in the PG&E service area, PSPS sensitivity studies using historical data viewed through the lens of both customer impacts and wildfire risk mitigated, as well as information published by federal agencies regarding fire behavior and criteria used to issue warnings to the public.

Step 2: In-Depth Review of Fire Risk

If all minimum fire conditions are met, we conduct an in-depth review of fire risk using three separate measures. If the criteria for any of these measures are met, we may need to turn off power for safety. We evaluate all of the factors below together, rather than isolating any specific factor to assess fire risk against the potential harms of de-energization. For event-specific factors, see Appendix A.

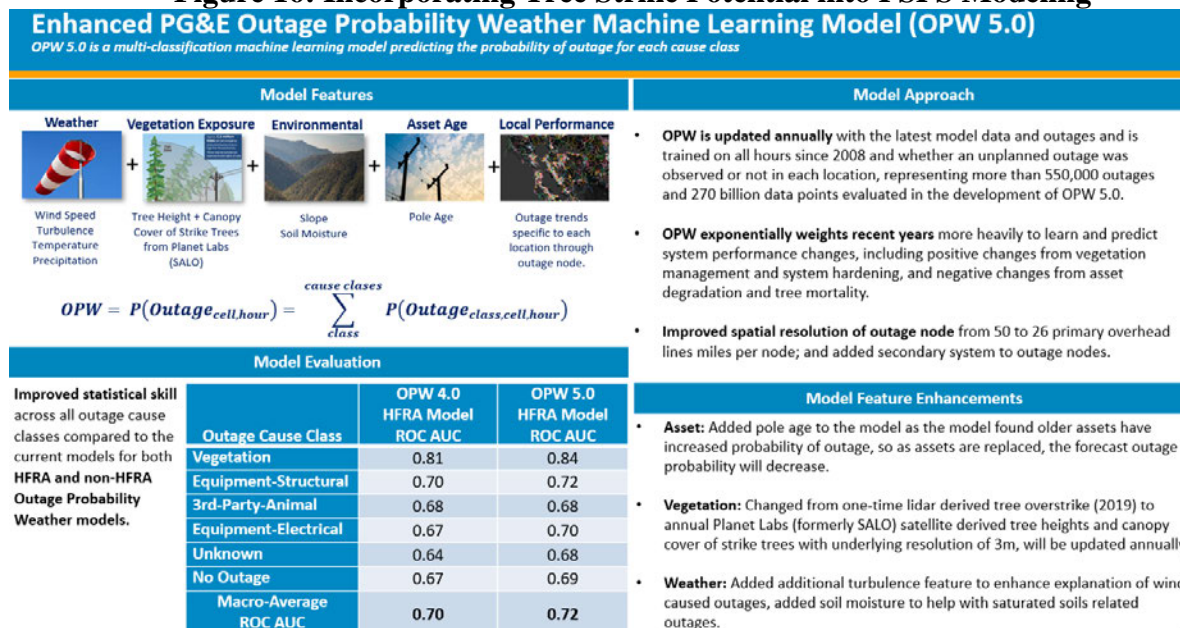
- Catastrophic Fire Probability (CFPD):** This model combines the probability of fire ignitions due to weather impacting the electric system with the probability that a fire will be catastrophic if it starts. It is the combination of the FPI and the IPW. The CFPD model accounts for changes over time based on actual performance data. Thus, the model will address positive and negative trends in grid performance and reliability year-over-year, incorporating grid improvements such as system hardening, and enhanced vegetation management based on their performance at mitigating outages over time.

 - IPW Model:** A system comprised of two machine learning models. These models are used to evaluate the probability of outages across several outage classes (Outage Probability Weather (OPW) model) and the probability of that outage becoming an ignition (Ignition Given Outage Probability Weather Model (IOPW)). These models are combined for each location at each hour to ascertain the ignition probability. These machine learning models use 10 years of weather data to correlate approximately 500,000 outages occurring on PG&E's

distribution grid. The model analyzes the potential for several types of power outages in each weather event, as well as the potential for that outage to be the source of an ignition. IPW learns from and accounts for changes on the grid from year-to-year.

- **FPI Model:** This model outputs the probability that a fire will become large or catastrophic and is used as a daily and hourly tool to drive operational decisions to reduce the risk of utility caused fires. It was enhanced in 2024 with additional data and improved analytic capabilities.
- **Tree Considerations:** Our PSPS protocols utilize a machine learning model to integrate the potential for trees to strike the lines into our OPW Model and IPW Model. This helps our Meteorology Team more accurately analyze risk posed by trees and how that translates to increased ignition probability. See Figure 16 below explaining OPW modeling. Scenarios with a high risk of an IPW and a high FPI value will always warrant a PSPS. However, power may be turned off in other scenarios to avoid catastrophic wildfires.

Figure 16: Incorporating Tree Strike Potential into PSPS Modeling



- **Catastrophic Fire Behavior (CFB):** We also evaluate areas that are meeting mFPC (windy and dry conditions) but are not meeting our CFP guidance values by utilizing dynamic wildfire spread simulations from Technosylva. This allows us to consider potential ignition events that are rarer and more difficult to forecast such as animal and third-party contacts, or external debris impacting electrical lines. These locations are only considered once the mFPC are met, ensuring that conditions are sufficiently windy and dry.
 - **Fireline Intensity:** The U.S. Forest Service Rocky Mountain Research Station did a study of fire line intensity which is determined by the size and components of flames. It is measured as the rate of heat energy released (Btu) per unit length of the fire line (ft) per unit (s). It is also calculated by estimating the flame length, the distance measured from the average flame tip to the middle of the fire's base. Internal studies that evaluated historical fire simulation outputs to actual fire events, damages, and fatalities showed that outputs of flame length and rate of spread were best correlated to historical fire outcomes. Studies, as mentioned above, have shown that more intense fires with higher flame lengths and higher

rates of spread are more difficult to control. Thus, we evaluate fire simulation data that indicates where fast-spreading and intense fires could manifest and incorporate that into our PSPS decision making process.

- **Vegetation and Electric Asset Criteria Considerations:** We review locations from recent inspections where high-priority trees or electric compliance issues may increase the risk of ignition. If an area is forecasted to experience minimum fire conditions and there are known issues with equipment or vegetation that have not yet been addressed, we may need to turn off power.

PSPS Protocols for Transmission

In addition to analyzing distribution circuits that may need to be de-energized for safety, we also review the transmission lines and structures in areas experiencing dry, windy weather conditions. Transmission lines are like the freeways of the electric system, carrying high voltage energy across long distances. Similar to our distribution protocols, there is no single factor or threshold that will require turning off power to a transmission line.

Step 1: Minimum Fire Potential Conditions

When determining whether to turn off power for safety on transmission lines, we review the same minimum fire potential conditions as with distribution circuits. If these conditions are met, we will review the criteria below to determine whether a transmission line must be turned off.

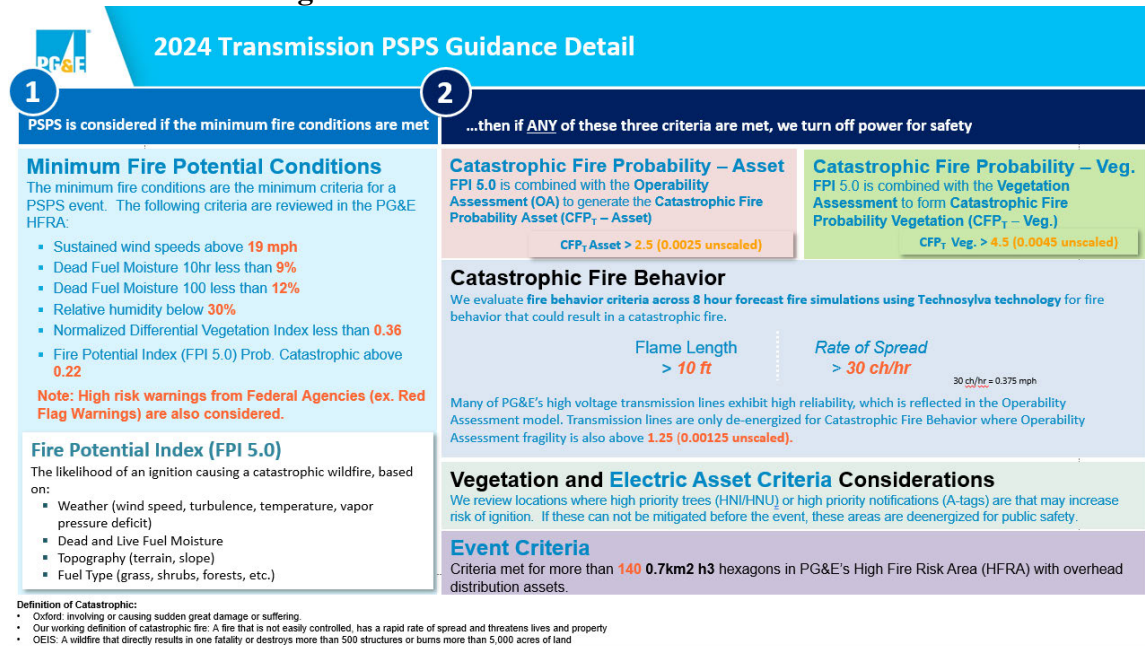
Step 2: In-Depth Review of Fire Risk

Once PG&E identifies the initial scope, we work with the California Independent Service Operator (CAISO) to ensure the initial scope is appropriate. This includes analyzing whether it will compromise the power supply to other jurisdictions, utilities or facilities connected to our system. This important step can last several hours, which is why the potential scope of a PSPS may change as we get closer to the forecasted weather event.

- **Catastrophic Fire Probability – Asset (CFP_T – Asset):** We use computer models to assess the likelihood of equipment failure during a given weather event, and the subsequent risk of catastrophic wildfires if a failure occurs. This model uses a combination of the Operability Assessment (OA) and FPI Models, both in time and space, at every transmission structure to form the Transmission CFPD model for asset failures. The OA Model combines historical wind speeds for each structure, historical outage activity, Bayesian updating, and the condition of assets based on inspection programs to help understand the wind-related failure probability of each structure. The OA Model can be driven with forecast wind speeds to output the probability of failure at the structure level.
- **Catastrophic Fire Probability – Vegetation (CFP_T – Veg):** The transmission-specific vegetation risk model is a calibrated probability of vegetation risk built internally using data collected and managed by PG&E vegetation management and external contractors such as NV5 and Formation Environmental. This model leverages aerial LiDAR data to map the location and attributes of trees near transmission lines. The transmission vegetation risk model is based on several factors such as overstrike, the amount of unobstructed fall paths to a wire, the slope between tree and conductor, and tree exposure. The transmission vegetation risk model is combined with the FPI Model in space and time to form CFPT – Veg.
- **CFB:** We may de-energize customers where the consequence of a potential wildfire ignition would be extreme, even if the probability of a power line or equipment failure is low.

- Vegetation and Electric Asset Criteria Considerations: We review locations from recent inspections where high-priority trees or electric compliance issues are present that may increase the risk of ignition. Figure 17 provides a quantitative summary of our PSPS Protocols for Transmission.

Figure 17: PSPS – Protocols for Transmission



Step 3: Determining the Outage Area

Transmission lines meeting the criteria above pass to the next stage of review. We conduct a Power Flow Analysis on the in-scope transmission lines (if applicable) to analyze any potential downstream impacts of load shedding.

Reviewing Impact and Forecasted Weather

After determining the outage area both for Distribution and Transmission, PG&E reviews the forecasted customer impacts of each circuit against the forecasted wildfire risk of each circuit. If there's reasonable risk for ignition on the distribution circuits or transmission lines during the forecasted weather event, it is included in the PSPS scope. We then share this analysis internally during key decision-making points to inform PSPS decision making and further risk modeling.

Starting 12 hours before the forecasted PSPS de-energization time, we transition from evaluating forecast data to observing the weather in real-time. Based on real-time observations and analysis, we continually evaluate all the outage areas identified in the previous steps and use external tools and analysis to determine whether to initiate PSPS de-energization.

Decision-Making and Analysis to Validate if PSPS is Necessary

During high-risk periods, PG&E Meteorologists participate in daily interagency conference calls that commonly include multiple NWS local offices, the NWS western region headquarters, and representatives from the Geographic Area Coordination Center (GACC), also known as Predictive Services. This call is hosted by the Northern California and/or Southern California GACC offices.

During these calls, the external agencies present their expert assessment on the upcoming periods and locations of risk, wind speeds and fuel moisture levels, and any other relevant factors to consider.

During a PSPS, PG&E's Lead Meteorologist, called the Meteorologist-in-Charge (MIC), summarizes these forecasts and discussions for the PG&E Officer-in-Charge (OIC), who ultimately makes the decision to execute a PSPS.

The following sources and tools are considered before initiating a PSPS by the MIC:

- Fire Weather Watches and Red Flag Warning (NWS - Federal)
- Significant fire potential for wind (GACC - Federal)
- Storm Prediction Center (part of the National Oceanic and Atmospheric Administration (NOAA) - Federal)
- Daily interagency conference call with agencies during high-risk periods
- Field observer information
- Live weather data from weather stations
- Location of existing fires
- External weather model data

Based on the above analyses, we determine how many customers may be subject to de-energization, and further investigate mitigation options, such as advanced switching solutions, sectionalization, the use of islanding, alternative grid solutions, and temporary generation, to support customers who could lose upstream power sources but are in areas that may be safe to keep energized.

We monitor and forecast weather over a multi-day horizon, so we can anticipate when a PSPS may be needed and activate our EOC as far in advance as possible. Our internal weather model and external modeling are updated multiple times per day. PG&E's Meteorology Team constantly evaluates both internal and external weather models for changes in weather timing, strength, and potential locations impacted. We then incorporate these changes into a new weather scope generally once per day.

Weather shifts may force changes to PSPS scope and impacts at any point in time during PSPS planning and execution; this may allow us to avoid de-energization in some areas if fire-critical conditions lessen but can also cause some areas and customers to move into de-energization scope late in the process if forecasted fire-critical weather footprints change or increase. Possible changes in PSPS scope and impact are driven by the inherent uncertainty in weather forecast models.

Section 2.3 - A thorough and detailed description of the quantitative and qualitative factors it considered in calling, sustaining, or curtailing each de-energization event including any fire risk or PSPS risk modeling results and information regarding why the de-energization event was a last resort, and a specification of the factors that led to the conclusion of the de-energization event. (D.20-05-051, Appendix A, page 9, SED Additional Information.)

Response:

The quantitative factors that were used in the decision to de-energize customers for safety are provided in Appendix A. Below, we outline a detailed description of the qualitative factors that were provided by our Meteorology Team when determining to de-energize customers.

PG&E Meteorology Team Review

On Thursday, October 31, 2024, weather models indicated a significant offshore wind event developing about five days prior to November 5. Later that day, PG&E’s Meteorology Team, Emergency Planning and Response Team, and EOC Commander met to discuss the potential PSPS.

Based on the emerging risk of a PSPS, we entered EOC readiness posture at 16:15 PST on November 2 and activated the EOC at 06:00 PST on November 3.

The first PSPS scope was developed the evening of November 3, reflecting the risk of dry winds mostly along the western Sacramento Valley, elevated Bay Area terrain, the Feature River Canyon in the Sierra Foothills, and the Grapevine area in Kern County.

The weather forecast and PSPS models were closely monitored to adjust the scope leading up to the PSPS and the scope of the PSPS was adjusted on November 4 and November 5.

During the morning hours of November 4, federal forecast agencies began to highlight the upcoming weather conditions:

- NWS Monterey and Eureka issued a Red Flag Warning for the Bay Area, Central Coast, and parts of Lake County for November 5 at 11:00 PST – November 7 at 07:00 PST.
- NWS Oxnard issued a Red Flag Warning for Los Angeles and Ventura Counties for November 6 at 04:00 PST – November 17 at 18:00 PST.
- NWS Sacramento issued a Fire Weather Watch for the Delta and Carquinez Strait for November 6 at 10:00 PST – November 7 at 16:00 PST.
- North Ops Predictive Services included in their forecast High Risk due to wind for two Predictive Service Areas, which covered the Bay Area and adjacent terrain for November 6.
- South Ops Predictive Services included in their forecast High Risk due to wind for four Predictive Service Areas, which included the Tehachapis for November 6 – 7.

All federal agencies kept this posture throughout the period of concern.

High Resolution PSPS Models Guidance

The tools and models outlined in Section 2.2 are part of the decision criteria that PG&E’s Meteorologists consider for PSPS scope. Longer range weather forecast model data are used to determine the location and timing of a PSPS. Typically, these weather forecasts are less certain the farther the observed date. This is akin to the well-known hurricane “cone of uncertainty” in which the potential track of a hurricane is represented by an area that expands

farther out in time, which resembles an expanding cone. Thus, there is an inherent tradeoff between the further out the forecasts are for a PSPS and the uncertainty in the PSPS scope and waiting until forecasts become more certain. Forecast uncertainty leads to changes in PSPS scope as weather forecast models are updated and the scope is refined closer to the period of concern.

As the PSPS unfolds in real-time, PG&E's Meteorologists transition to real-time observations of weather stations, satellite data, pressure gradients, and live feeds from Alert Wildfire Camera. These observations help to evaluate if the weather is behaving as expected. In many instances, models trend stronger or weaker with each model iteration leading up to a PSPS.

External PSPS Decision Inputs

Meteorological analyses establish that high winds in California create significant fire threat and exacerbate fire spread. The NWS issues a Red Flag Warning to indicate critical fire weather conditions under which any fire that develops will likely spread rapidly; California Department of Forestry and Fire Protection (CAL FIRE) states, "the types of weather patterns that cause a watch or warning include low relative humidity, strong winds, dry fuels, the possibility of dry lightning strikes, or any combination of the above." As noted previously, PG&E's PSPS outages consistently occur during periods and in areas where federal, state, and local authorities have identified as having extreme fire risk including the presence of strong winds.

We compare our fire risk forecasts against those of external agencies, for validation that there is shared recognition of high fire risk across the California meteorology community. Between November 5 – 7, our analysis of fire risk justifying a PSPS was validated by numerous sources and warnings:

- North Ops Predictive Services issued their 7-day Significant Fire Potential Outlook showing High Risk for multiple Predictive Service Areas, which covered the Bay Area and Sacramento Valley.
- South Ops Predictive Services issued their 7-day Significant Fire Potential Outlook showing High Risk for four Predictive Service Areas, one of which included the Tehachapi Mountains.
- Red Flag Warnings from the NWS were issued from four local offices including: Eureka, Monterey, Sacramento, and Oxnard (Figure 18).
- The NOAA's Storm Prediction Center's Fire Weather Outlooks indicating elevated fire-weather conditions portions of California (Figure 19).

Figure 18: NWS Red Flag Warning Coverage from the Eureka, Monterey, Sacramento, and Oxnard Weather Offices

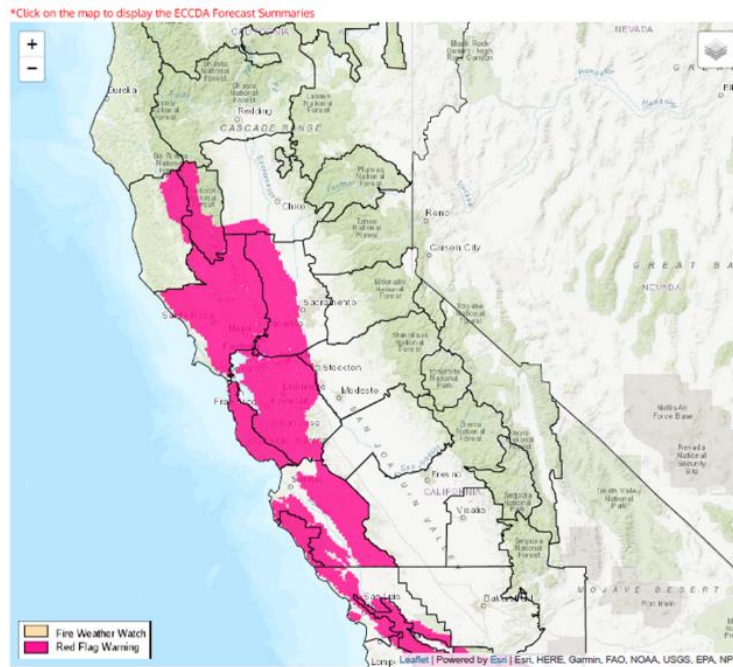


Figure 19: NOAA – Storm Prediction Center (SPC) Forecasts of Elevated and Critical Fire Weather Conditions.

Fire Weather Outlooks

Updated: Tue Nov 5 08:15:06 UTC 2024 (9h 34m ago)

Storm Prediction Center Mesoscale Assistant/Fire Weather Forecaster Ariel Cohen describes the SPC fire weather forecast process for a meteorology class at the University of Oklahoma. You can view the YouTube video: <https://youtu.be/xy9AdUaUynU>.

Current Fire Weather Outlooks (Product Info)

Current Day 1 Fire Weather Outlook



Forecaster: WEINMAN
 Issued: 050808Z
 Valid: 051200Z - 061200Z
 Forecast Risk of Fire Weather: Elevated
 Note: Critical Fire Weather Criteria document in MS-Word or PDF.

Current Day 2 Fire Weather Outlook



Forecaster: WEINMAN
 Issued: 050813Z
 Valid: 061200Z - 071200Z
 Forecast Risk of Fire Weather: Extremely Critical Risk
 Note: Critical Fire Weather Criteria document in MS-Word or PDF.

Day 3-8 Fire Weather Outlooks (Product Info)

Day 3-8 Fire Weather Outlook



Forecaster: SQUITIERI
 Issued: 042140Z
 Valid: 06/1200Z-12/1200Z

We also review forecasted wind speeds in the potential PSPS-impacted counties to evaluate the need for a PSPS. Figure 20 shows the Utility FPI Ratings for Fire Index Areas (FIAs) in PG&E’s service area for November 5 – 8, 2024. We determine the scope for PSPS outages within those FIAs with fire risk rating R5-Plus from PG&E’s FPI model. In Figure 21, the PSPS scope can be compared with other agencies to vet the fire weather risk.

Figure 20: PG&E Utility FPI Ratings for November 5 – 8, 2024

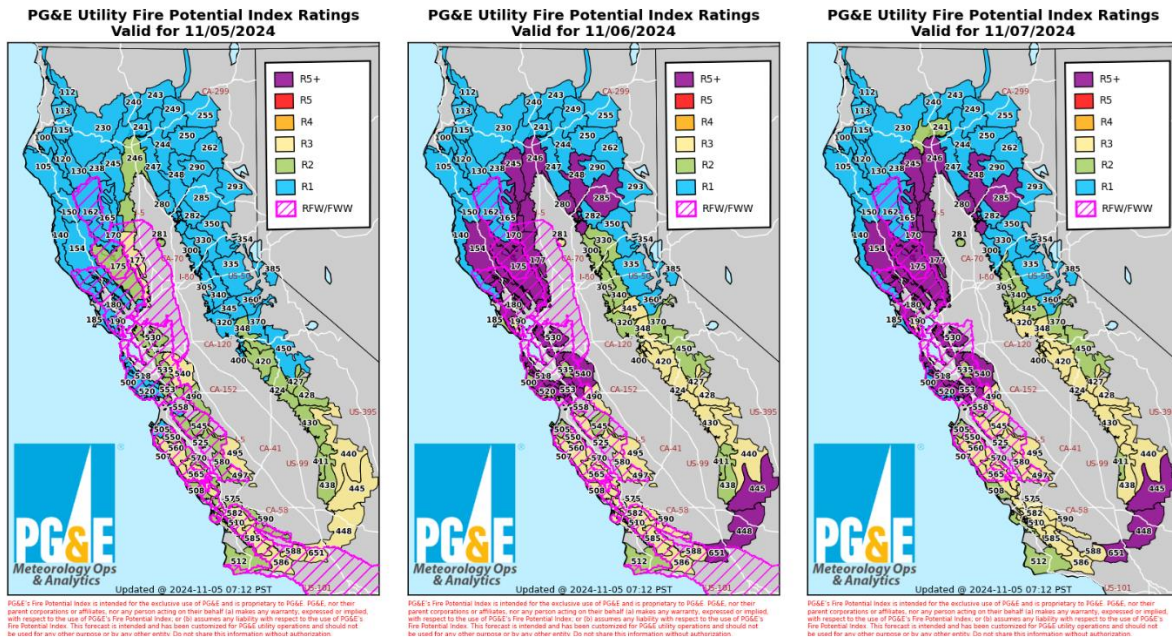
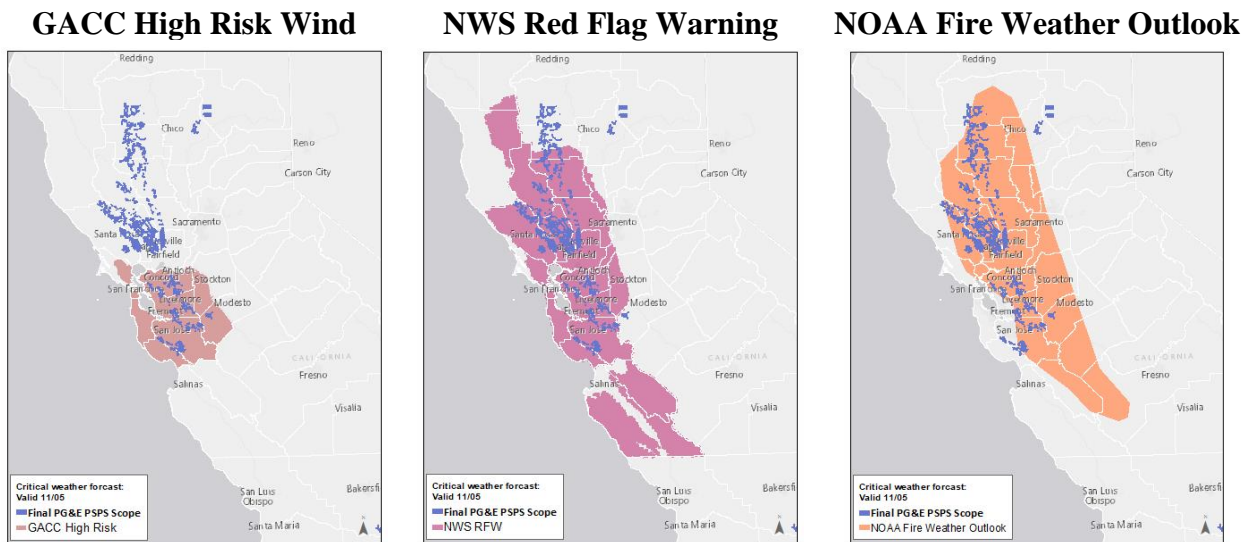


Figure 21: Comparison of Federal Agency Severe Fire Weather Warning Footprints to Final PSPS Scope



Section 2.4 - An explanation of how the utility determined that the benefit of de-energization outweighed potential public safety risks, and analysis of the risks of de-energization against not de-energizing. The utility must identify and quantify customer, resident, and the general public risks and harms from de-energization and clearly explain risk models, risk assessment processes, and provide further documentation on how the power disruptions to customers, residents, and the general public is weighed against the benefits of a proactive de-energization (D.19-05-042, Appendix A, page A24, D.21-06-014, page 284, SED Additional Information.)

Response:

For the November 5 – 8, 2024 PSPS, PG&E used the PSPS Risk Model using the latest scope prior to the first potential de-energization. As discussed in detail below, based on the scoping of this PSPS, our Risk Model supported initiating a PSPS based on the forecasted impact information that indicated that each of the 97 distribution circuits and six transmission lines in the latest scope surpassed the analysis threshold of one to support a PSPS. Note the PSPS Risk Model calculations are based on forecasted conditions.

PG&E's PSPS Risk-Benefit Tool, which is further detailed below, addresses the CPUC's requirements presented in the 2019 PSPS OIL.⁸ This decision requires California investor-owned utilities (IOUs) to quantify the risk/benefits associated with initiating or not initiating a PSPS for our customers.

PG&E incorporated the aforementioned risk-benefit analysis into our PSPS execution process to help inform our PSPS decision-making process. Our risk-benefit tool aligns with California IOUs Multi-Attribute Value Function (MAVF) framework, as defined through the Safety Modeling Assessment Proceeding (SMAP), which specifies how various consequences are factored into a risk calculation. Utilizing this framework, we incorporate PSPS forecast information into our PSPS Risk-Benefit Tool, which is further described under the “Risk Assessment” section below.

The output of the tool is a ratio that compares the calculated PSPS potential benefit from initiating de-energization (i.e., mitigation of catastrophic wildfire consequence) to the risks associated with PSPS (i.e., impact to customers resulting from a PSPS outage). Key inputs in the risk-benefit analysis include results from Technosylva wildfire simulations specific to the distribution circuit and transmission lines in scope for a potential de-energization, the number of customers forecasted to be de-energized, and the forecasted number of customer minutes across each identified circuit in scope for a potential de-energization.

After the potential de-energization scope is determined, including the identification of potentially impacted circuits for the potential PSPS in question, this scope and the Technosylva wildfire simulation outputs are used as inputs into the Risk-Benefit tool, which quantifies the potential public safety risk and wildfire risk resulting from the forecasted impacts of the pending PSPS. Note that the Wildfire Risk Score is based on an 8-hour simulation from Technosylva and while useful, in some cases this can significantly understate the risk. Thus, the MIC may still recommend to de-energize circuits where the Risk-Benefit tool shows higher PSPS risk than Wildfire risk.

⁸ D. 21-06-014.

Risk Assessment

As referenced above, PG&E's PSPS Risk-Benefit Tool utilizes California IOU agreed approach utilizing the MAVF framework that captures the safety, reliability, and financial impact of identified potential risk events, as outlined in our Enterprise Risk Register.⁹ The tool's calculations use a non-linear scaling of consequences reflecting our focus on low-frequency/high-consequence risk events without neglecting high-probability/low-consequence risk events. Developed by the PPS Risk-Benefit Tool, MAVF scores are used to compare the potential de-energization risk from a forecasted PPS to the potential risk of catastrophic wildfires from keeping the circuits energized, specific to the potentially impacted circuits being considered for PPS de-energization.

The following inputs are used in calculations to build MAVF risk scores for PPS outages and wildfires, which are ultimately weighed against one another:

- Technosylva Wildfire Simulation Data: Fire simulation forecasts on the consequence of a potential wildfire's impact on customers, wildlife, and infrastructures on each circuit for every three hours. These values are based on Technosylva's proprietary and sophisticated wildfire modeling, using real-time weather models, state-of-the-art fuel, and 8-hour fire spread modeling.
- Forecasted Circuits: The final list of the distribution circuits and transmission lines identified to be in-scope for a potential PPS.
- Customer Minutes: Forecasted outage duration the customers will face by the potential PPS.
- Customers Impacted: Forecasted number of customers anticipated to be impacted by the potential PPS.
- Customer Category and Critical Customer Adjustment Factor: The type of customer (e.g. MBL Program, etc.) is incorporated into the analysis through the use of a "critical customer adjustment factor," which is applied to the customer outage duration to reflect a higher risk score for customers who are at a greater adverse risk of a potential de-energization event.

Once the above data are made available and incorporated into the tool, the modeling considerations described below are used to estimate the consequence of the: 1) potential wildfire risk and 2) PPS risk at the per-circuit level. Throughout the tool, a variety of modeling considerations are made to facilitate calculations which are included in Table 2 and summarized in Figure 22.

⁹ Full details of the MAVF methodology are provided through the RAMP Report, pp. 3-3 to 3-15 and General Rate Case (GRC) workpapers in response to Energy Division GRC-2023-PhI_DR_ED_001_Q01Supp01.

Table 2: 2024 PSPS Risk-Benefit Consequence Modelling Considerations

| Consequence Type | Wildfire Consequence Considerations | PSPS Consequence Considerations |
|--------------------|---|---|
| Safety | Calculated based on maximum population impacts derived from Technosylva wildfire simulation models and a fatality ratio based on National Fire Protection Association (NFPA) data. | Calculated from an estimate of Equivalent Fatalities (EF) per Million Customer Minutes Interrupted (MMCI). The EF/MMCI ratio is estimated from previous PG&E PSPS outages and other large external outages. ¹⁰ |
| Reliability | N/A | Calculated directly from the potential number of customers impacted and outage duration based on customer minutes interrupted. |
| Financial | Calculated based on maximum building impacts derived from Technosylva wildfire simulation models and a cost per structure burned previously evaluated in 2020 the Risk Assessment and Modeling Phase (RAMP) Report. ¹¹ | Calculated based on two financial estimates, 1) distribution of a lump sum cost of execution across all relevant circuits and 2) an estimated proxy cost per customer in scope per PSPS. ¹² |

Potential Wildfire Risk

Wildfire consequence impacts are calculated based on the outputs of the Technosylva simulations. Variables include 1) population impacted by wildfire and 2) structure impacted by wildfire used to calculate natural unit values for two consequence components:

- Wildfire Safety Consequence: Equivalent Fatalities (EF)
- Wildfire Financial Consequence: Financial Cost of Wildfire (in dollars)

Potential PSPS Risk

PSPS consequence impacts are based on the following values: duration of de-energization by circuit, and number of customers impacted by de-energization on each circuit. These input values are used to calculate natural unit values for three consequence components:

- PSPS Safety Consequence: EF as an output of Customer Minutes interrupted
- PSPS Electric Reliability Consequence: Customer Minutes Interrupted × Critical Customer Adjustment Factor
- PSPS Financial Consequence: Financial Cost of PSPS (in dollars) × Critical Customer Adjustment Factor

Once the consequence values (safety, reliability, financial) are estimated they are converted into MAVF risk scores. Once the Risk-Benefit tool calculates the impacts between the PSPS and a

¹⁰ Previous PG&E PSPS include <2019-2021 events, and other large external outage events include the 2003 Northeast Blackout in New York City, 2011 Southwest Blackout in San Diego, 2012 Derecho Windstorms, 2012 Superstorm Sandy, 2017 Hurricane Irma, 2021 Blackout event.>

¹¹ See A.20-06-012.

¹² The assumptions used in these calculations, including the proxy cost per customer per PSPS, are subject to be updated and are not intended to prejudge or create precedent with regard to the development of more precise values of resiliency or cost of PSPS metrics being considered in other ongoing proceedings at the California Public Utilities Commission, such as the Risk-Based Decision-Making Rulemaking [R.20.07.013] and the Microgrid and Resiliency Strategies.

wildfire, it is summarized in Figure 23 by indicating if the adverse impact from a PSPS outweighs the risk of a wildfire.

Figure 22: Visual Representation of PSPS Risk-Benefit Tool

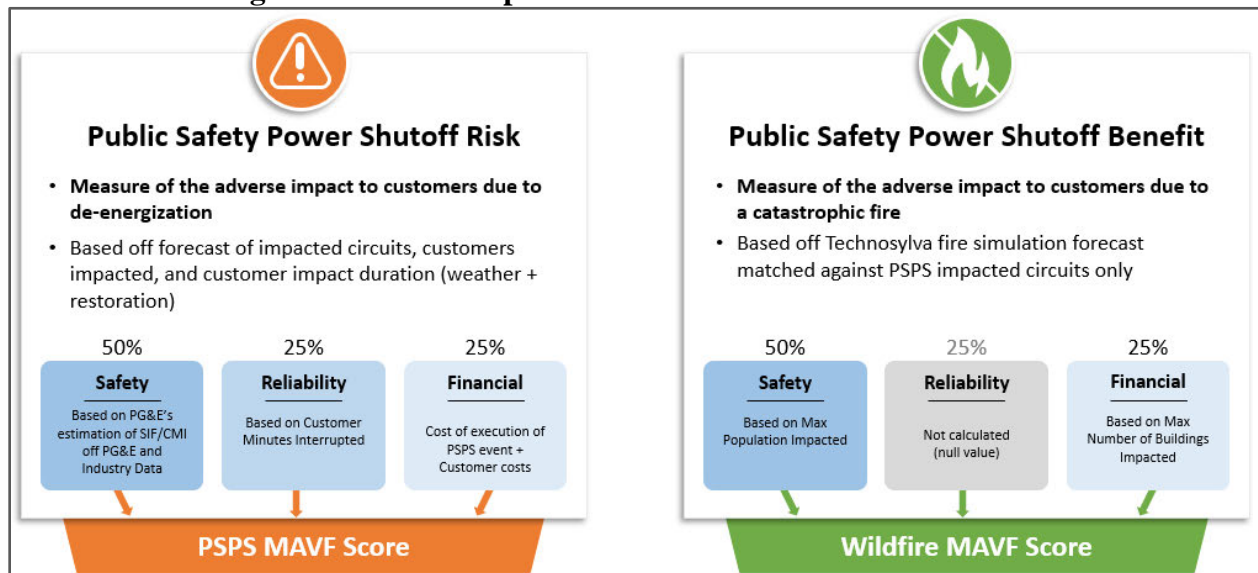


Figure 23: PSPS Potential Benefit Versus PSPS Potential Risk Consequence

| | |
|--|---|
| PSPS Potential Risk Consequence | 71.8 |
| PSPS Potential Benefit (Wildfire Mitigation) | 139,104 |
| Potential Benefit : Potential Risk | 1,937 |
| Recommended Approach | Indicates potential PSPS benefit outweighs risk |
| Risk Ratio Per Circuit (>1, PSPS Benefit Outweighs Risk) | Dx Circuits: 97 (of 97) ¹ Tx Circuits: 6 (of 6) |

Aggregated to event-level

Key Factors

- **PSPS Consequence**
 - Safety consequence factors in planned and unplanned widespread outage events across the US.
 - Reliability consequence based on customer minutes interrupted
 - Financial consequence based on execution and fixed customer cost per event
 - Assumes maximum duration for each customer per circuit
- **PSPS Benefit (Wildfire Mitigation)**
 - Safety consequence based on population impacted from fire spread simulation
 - Reliability consequence not considered
 - Financial consequence based on buildings impacted from fire spread simulation
 - Assumes an ignition on each circuit based on the maximum consequence modeled by TechnoSylva

¹ Includes two circuits that each occur in two TPs, and hence these circuits are counted twice for circuit count in PSPS Situation Report.

| | |
|--|---|
| $\frac{\text{PSPS Potential Benefit (wildfire risk)}}{\text{PSPS Potential Risk}} > 1$ | Indicates potential PSPS benefit outweighs risk |
| $\frac{\text{PSPS Potential Benefit (wildfire risk)}}{\text{PSPS Potential Risk}} < 1$ | Indicates potential risk may outweigh potential benefit |

Section 2.5 - Explanation of alternatives considered and evaluation of each alternative. (D.19-05-042 Appendix A, page A22.)

Response:

After reviewing the meteorological information that indicated potential for catastrophic wildfire and the impacts on customers through de-energization, we considered whether alternatives to de-energizing, such as additional vegetation management and disabling automatic reclosers, could adequately reduce the risk of catastrophic wildfire thus lowering the need for de-energization. We determined these measures alone did not reduce the risk of catastrophic wildfire in areas within the PSPS scope sufficiently to protect public safety.

Leading up to the November 5 – 8, 2024 PSPS, PG&E readied de-energization mitigations, reviewed alternatives to de-energization and took the following steps:

- Our Operations team reviewed asset and vegetation tags that included incremental customers into PSPS scope and worked to correct these tags.
- Conducted hazard tree mitigation efforts on circuits potentially in PSPS scope in the days leading up to the PSPS. Tree-trimming near a utility line can keep limbs and trunks from nearby trees from falling into a line, but it does not mitigate against broken limbs from distant trees outside the vegetation management perimeter that could blow into a line or break utility equipment.
- Pre-patrols of potentially impacted transmission facilities were also ongoing in the days leading up to the time of anticipated de-energization. While pre-patrols can help identify and correct asset tags on impacted transmission lines, even transmission lines in fully healthy condition may still pose a wildfire risk. Thus, pre-patrol of potentially impacted transmission facilities was not considered a sufficient alternative to PSPS.
- Enabled Enhanced Powerline Safety Setting (EPSS) and disabled automatic reclosing in Tier 2/Tier 3 High Fire Threat District (HFTD) areas. This reduces the ignition risk from attempts to re-energize circuits via automatic reclosing.
- Prepared to reduce the public safety impacts of de-energization by employing granular scoping processes to significantly reduce the public safety impacts of de-energization by de-energizing smaller segments of the grid within the close confines of the fire-critical weather footprint, rather than de-energizing larger amounts of customers in more populated areas.
- Reviewed opportunities for islanding, sectionalization, temporary generation, backup-generation, and alternate grid solutions to reduce and mitigate the number of customers de-energized.
- Prepared to reduce the public safety impacts of de-energization by providing local CRCs closest in proximity to support customers in those impacted communities.
- Supported vulnerable customers through California Foundation for Independent Living Centers (CFILC) and Community Based Organizations (CBO) resource partners that offered various services to customers impacted by this PSPS. Further information is detailed in Section 6.5
- Notified impacted customers via extensive use of Advanced Notifications and outreach tools of the expected de-energization.
- Increased our restoration efforts including helicopters and fixed wing aircraft to conduct line safety patrols after the Weather All-Clear, readied and prepared equipment for patrols and needed repairs to restore service to lines that were deemed operationally safe to power.

Section 3 – De-energized Time, Place, Duration and Customers

Section 3.1 - The summary of time, place and duration of the event, broken down by phase if applicable (*Resolution ESRB-8 page 3, SED Additional Information.*)

Response:

The PSPS occurred over the timeframe of November 5 – 8, 2024 in 25 TPs located in 17 counties.

Section 3.2 - A zipped geodatabase file that includes PSPS event polygons of de-energized areas. The file should include items that are required in Section 3.3. (SED Additional Information.)

Response:

A zipped geodatabase file that includes PSPS polygons of final de-energized areas combined with the PSPS data can be found in attachment, “*PGE_PSPS_Polygons_of_De-energized_Areas_11052024.gdb.zip.*”

Section 3.3 - A list of circuits de-energized, with the following information for each circuit. This information should be provided in both a PDF and excel spreadsheet (*Resolution ESRB-8, page 3, SED Additional Information.*)

- **County**
- **De-energization date/time**
- **Restoration date/time**
- **“All Clear” declaration date/time**
- **General Order (GO) 95, Rule 21.2-D Zone 1, Tier 2, or Tier 3 classification or non- High Fire Threat District**
- **Total customers de-energized**
- **Residential customers de-energized**
- **Commercial/Industrial Customers de-energized**
- **Medical Baseline (MBL) customers de-energized**
- **AFN other than MBL customers de-energized**
- **Other Customers**
- **Distribution or transmission classification**

Response:

A total of 21,357 customers were de-energized during the PSPS. Of the customers de-energized, 17,896¹³ were residential, 2,496 were commercial/industrial, 1,275 were MBL Program customers, 3,295 were AFN other than MBL Program, and 962 were customers in the “Other”¹⁴ category. Additionally, three PG&E defined transmission-level¹⁵ customers were de-energized. Appendix B lists de-energized circuits and the relevant information relating to each circuit. Delayed restoration time due to reclassification and/or damages are further noted for each circuit.

¹³ MBL Program and AFN customers are included within the count of residential customers affected.

¹⁴ ‘Other’ includes customers that do not fall under the residential or commercial/industrial categories such as governmental agencies, traffic lights, agricultural facilities, and prisons.

¹⁵ PG&E defines transmission level customers as customers being served by 60 kV assets or higher.

Section 4 – Damages and Hazards to Overhead Facilities

Section 4.1 – Description of all found wind-related damages or hazards to the utility’s overhead facilities in the areas where power is shut off. (Resolution ESRB-8, page 3, SED Additional Information.)

Response:

During the period of concern, weather stations near the PSPS areas recorded wind gusts as high as 88 mph. These are shown in Table 22 and Figure 44 in Section 12.

During patrols of the de-energized circuits prior to restoring power, PG&E found nine incidents of wind-related damages and two incidents of wind-related hazards. Damages are conditions that occurred during the PSPS, likely wind-related, necessitating repair or replacement of PG&E’s asset, such as a wire down or a fallen pole. Hazards are conditions that might have caused damages or posed an electrical arcing or ignition risk had PSPS not been executed, such as a tree limb found suspended in electrical wires. The damage and hazard locations are illustrated in Figures 24-34 and mapped in Figure 27.

Figure 24: Vegetation-Damage in Butte County – Tree fell on primary line, broke pole top and crossarm



Figure 25: Vegetation-Damage in Napa County – Tree fell on primary line



Figure 26: Vegetation-Hazard in Contra Costa County – Tree branch fell on primary line



Figure 27: Vegetation-Damage in Santa Clara County – Tree on line



Figure 28: Vegetation-Damage in Santa Cruz County – Broken pole top



Figure 29: Vegetation-Damage in Santa Cruz County – Primary wire broken

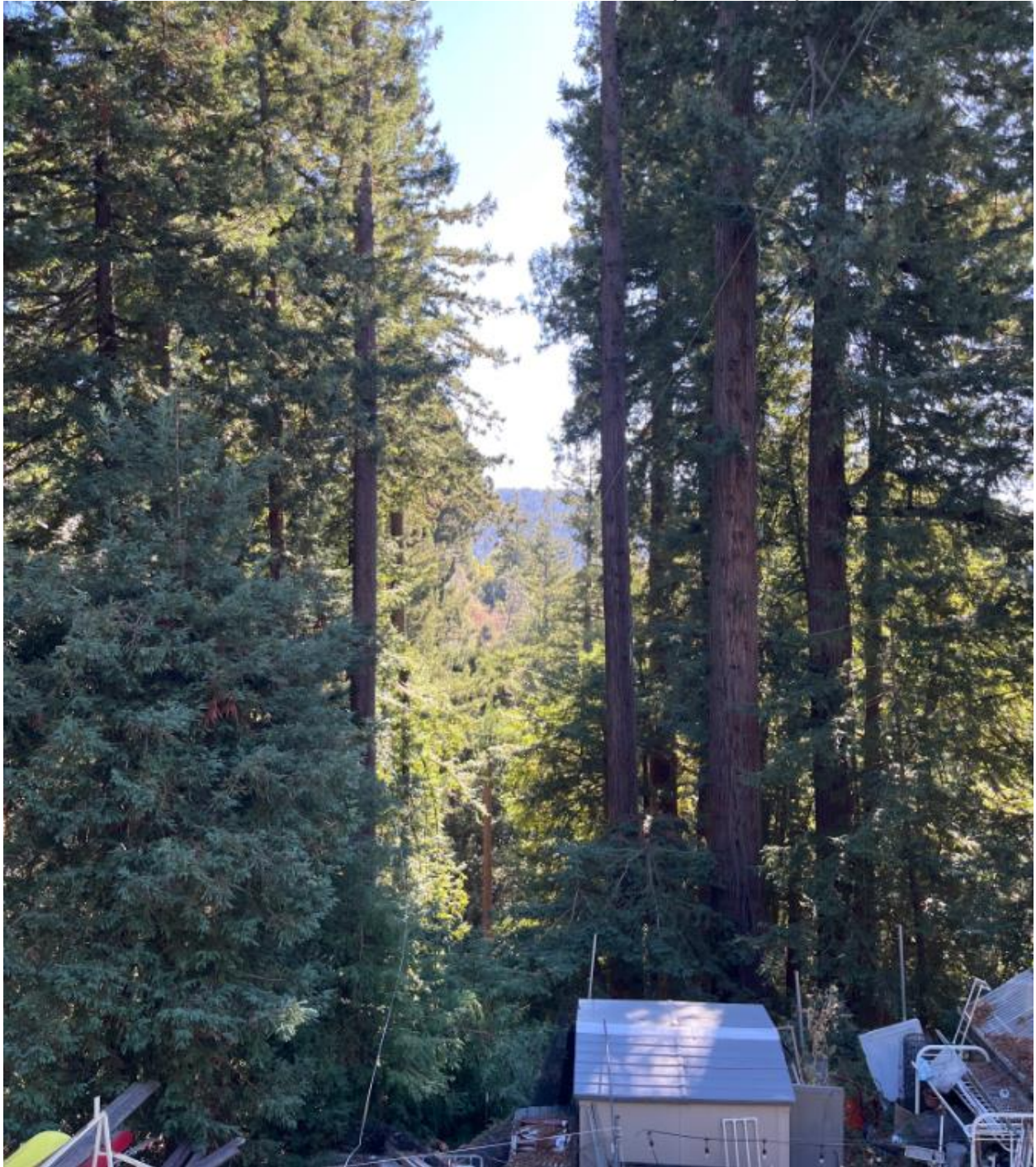


Figure 30: Vegetation-Damage in Lake County – Tree branch fell on service wire



Figure 31: Vegetation-Damage in Santa Cruz County – Tree branch fell on wire



Figure 32: Vegetation-Damage in Sonoma County – Tree branch fell on wire



Figure 33: Vegetation-Hazard in Sonoma County – Tree fell on service wire



Figure 34: Vegetation-Hazard in Sonoma County – Tree fell on service wire



Section 4.2 - A table showing circuit name and structure identifier (if applicable) for each damage or hazard, County that each damage or hazard is located in, whether the damage or hazard is in a High Fire-Threat District (HFTD) or non-HFTD, Type of damage/hazard of damage. (SED Additional Information.)

Response:

A table of damages and hazards within the de-energized areas can be found in Appendix C.

Section 4.3 - A zipped geodatabase file that includes the PSPS event damage and hazard points. The file should include items that are required in Section 4.2. (SED Additional Information.)

Response:

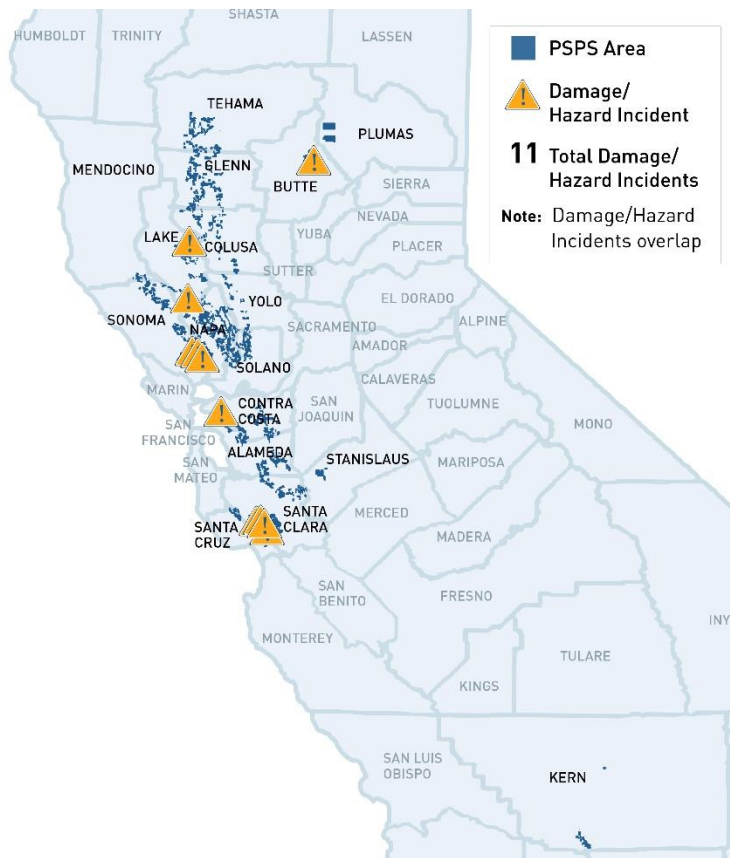
A zipped geodatabase file that includes the PSPS damage and hazard points can be found in attachment, “PGE_PSPS_Damage_Hazard_Points_11052024.gdb.zip.”

Section 4.4 - A PDF map identifying the location of each damage or hazard. (SED Additional Information.)

Response:

See Figure 35 for a map identifying the location of the damages and hazards.

Figure 35: Map of Damage and Hazard Incidents During the November 5 – 8, 2024 PSPS



Section 5 – Notifications

Section 5.1 - A description of the notice to public safety partners, local/tribal governments, paratransit agencies that may serve all the known transit- or paratransit-dependent persons that may need access to a community resource center, multi-family building account holders/building managers in the AFN community, and all customers, including the means by which utilities provide notice to customers of the locations/hours/services available for CRCs, and where to access electricity during the hours the CRC is closed. (Resolution ESRB-8, page 3. D21-06-034, Appendix A, page A2, A9-A10, SED Additional Information.)

Response:

Throughout the PSPS, PG&E made significant efforts to notify Tribal/Local Governments, Public Safety Partners, CBOs (including paratransit agencies) and impacted customers in accordance with the CPUC PSPS Phase 1 Guidelines.¹⁶

PG&E followed the Notification Plan included in our [PG&E's 2024 Pre-Season Report, Appendix C: Notification Plan](#), pp. 70-79. In addition, PG&E completed the following:

- Worked closely with telecommunications service providers throughout the PSPS to effectively coordinate, share information and manage the weather event. PG&E also provided telecommunications service providers with a dedicated PG&E contact in the EOC known as the Critical Infrastructure Lead (CIL), who shared up-to-date PSPS information and answered specific, individual questions. These partners were able to reach the CIL 24/7 during a PSPS by e-mail or phone. In addition, PG&E proactively reached out to 11 telecommunications service providers¹⁷ via email or phone as weather changes or new information regarding the PSPS became available.
- In accordance with the Phase 3 PSPS Guidelines,¹⁸ provided proactive notifications and impacted zip code information to paratransit agencies that served known transit- or paratransit-dependent persons. All notifications to paratransit agencies included a link to the PSPS emergency website updates page, pge.com/pspsupdates and a section called “Additional Resources” with a link to a map showing areas potentially affected by the shutoff. This site also directs users to other webpages, such as the CRC page, which includes CRC information such as CRC locations, hours, and services available (see Section 9). The PSPS emergency website updates page also includes two prominent buttons at the top of the page, allowing customers to look up an address to determine impact, and a map showing areas potentially affected by the shutoff.
- Directs customers to pge.com/pspsupdates via each PSPS notification, which includes a link to CRC information. This website prominently highlights the dedicated CRC page, which includes CRC locations, hours of operation, services available at each site, information regarding how to find local CRCs via the PSPS outage map and where to access electricity during the hours CRCs are closed.
- PG&E considers multi-family building account holders/building managers in the AFN community as part of our All Customers (including MBL Program customers and Self-

¹⁶ D.19-05-042.

¹⁷ American Tower, AT&T Corporation, Century Link, Comcast Corporation, Crown Castle International, Ducor Telephone Co., Frontier Communications Corp, Mediacom California LLC, SBA Towers, T-Mobile-Sprint, Verizon Wireless.

¹⁸ D.21-06-034.

Identified Vulnerable (SIV)¹⁹ Program customers) recipient group. For information on PG&E’s outreach and community engagement with master-metered owners, property managers and building account holders, refer to [PG&E’s AFN Quarterly Progress Report](#) of activities between July 1, 2024, and September 30, 2024.

- During this PSPS, SCE identified six shared customers with PG&E on Tejon 1102 that were in scope for potential de-energization. SCE and PG&E collaborated closely to ensure situational awareness of PG&E’s PSPS so that SCE could successfully execute PSPS notifications to these customers.

Table 3 provides a description of the notifications PG&E sent to Tribal/Local Governments Public Safety Partners, and all customers in accordance with the minimum timelines set forth by the CPUC PSPS Phase 1 Guidelines.²⁰

Table 3: Notification Descriptions

| Type of Notification | Recipients | Description |
|--|--|---|
| <p>PRIORITY NOTIFICATION: 48-72 hours in advance of anticipated de-energization</p> | <p>Public Safety Partners and CBOs,²¹ transmission-level customers, and municipal utilities</p> | <p>On November 3, 2024, PG&E’s Meteorology Team noted a potential PSPS and updated the weather forecast on pge.com/weather to “elevated” in certain parts of the service area. At this time, local PG&E representatives called each County Office of Emergency Services (OES) in PG&E’s electrical service area and select Tribes and cities to inform them that PG&E is monitoring an increased potential of PSPS outages.</p> <p>Following PG&E’s activation of its EOC, the following was completed:</p> <ul style="list-style-type: none"> • PG&E submitted a PSPS Notification Form to Cal OES and sent an e-mail to the CPUC notifying them that PG&E’s EOC has been activated and that PG&E is monitoring for potential PSPS. • PG&E sent notifications to other Public Safety Partners²² via call, text, and e-mail; these notifications included the following information: <ul style="list-style-type: none"> ○ Estimated window of the de-energization time. ○ When weather is anticipated to pass. ○ Estimated Time of Restoration (ETOR). ○ Links to the PSPS Portal where event-specific maps and information are available. |

¹⁹ SIV Program is inclusive of customers who have indicated they are “dependent on electricity for durable medical equipment or assistive technology” as well as customers that are not enrolled or qualify for the MBL Program and “certify that they have a serious illness or condition that could become life threatening if service is disconnected.” In accordance with D.21-06-034, PG&E includes customers who have indicated they are “dependent on electricity for durable medical equipment or assistive technology” in an effort to identify customers “above and beyond those in the medical baseline population” to include persons reliant on electricity to maintain necessary life functions including for durable medical equipment and assistive technology. This designation remains on their account indefinitely.

²⁰ D.19-05-042.

²¹ Phase 3 D.21-06-034, Appendix A, page A9, Section G. MBL and AFN Communities, No. 4, Each electric investor-owned utility must provide proactive notification and impacted zip code information to paratransit agencies that may serve all the known transit- or paratransit-dependent persons that may need access to a CRC during a PSPS.

²² Other Public Safety Partners refers to first/emergency responders at the local, state, and federal level, water, wastewater, and communication service providers, affected CCAs, publicly owned utilities/electrical cooperatives, the CPUC, the California Governor’s Office of Emergency Services, and CAL FIRE.

| Type of Notification | Recipients | Description |
|---|--|---|
| | | <ul style="list-style-type: none"> Local PG&E representatives called potentially impacted County OES and select Tribes to inform them that PG&E is monitoring an increased potential of PSPS. |
| <p>WATCH NOTIFICATION: 24-48 hours in advance of anticipated de-energization</p> | <p>Public Safety Partners, CBOs, All Customers (including MBL Program customers, SIV customers), transmission-level customers, and municipal utilities</p> | <p>During this time, the following was completed:</p> <ul style="list-style-type: none"> PG&E submitted a PSPS Notification Form to Cal OES. PG&E sent notifications to other Public Safety Partners, transmission-level customers, municipal utilities, and all customers via call, text message and e-mail; these notifications included the following information: <ul style="list-style-type: none"> Estimated window of the de-energization time. When the adverse weather is anticipated to pass. ETOR. For Public Safety Partners only: Links to the PSPS Portal. For Customers only: Potentially impacted addresses, links to PSPS Updates webpage with CRC information, and resources for AFN customers, including but not limited to information on the MBL Program, language support, and the Portable Battery Program. For transmission-level customers only: Transmission Substation Name and Line name serving substation. PG&E sent notifications to MBL Program customers, including tenants of master metered accounts, and SIV Program customers every hour until the customer confirmed receipt of the notification. PG&E also sent Cancellation Notifications to Public Safety Partners and customers within two hours of being removed from scope; this was to inform them that power would not be shut off. <p>Customer notifications were provided in English, with information on how to get PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications. Public Safety Partner notifications were provided in English.</p> |
| <p>WARNING NOTIFICATION: 1-4 hours in advance of anticipated de-</p> | <p>Public Safety Partners, CBOs, All Customers (including MBL Program customers, SIV</p> | <p>During this time, the following was completed:</p> <ul style="list-style-type: none"> PG&E submitted a PSPS Notification Form to Cal OES and sent an e-mail to the CPUC notifying them that PG&E has made the decision to de-energize. PG&E sent notifications to other Public Safety Partners, transmission-level customers, and customers; |

| Type of Notification | Recipients | Description |
|--|---|---|
| energization, if possible | customers), transmission-level customers, and municipal utilities | <p>these notifications included the same key PSPS timing information and resource links as the “Watch Notification.”</p> <ul style="list-style-type: none"> • PG&E sent notifications to MBL Program customers, including tenants of master metered accounts, and SIV Program customers every hour until the customer confirmed receipt of the notification. • PG&E also sent Cancellation Notifications to Public Safety Partners and customers within two hours of being removed from scope; this was to inform them that power would be shut off. <p>Customer notifications were provided in English, with information on how to receive PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications. Public Safety Partner notifications were provided in English.</p> |
| POWER OFF NOTIFICATION: When de-energization is initiated | Public Safety Partners, CBOs, All Customers (including MBL Program customers, SIV customers), transmission-level customers, and municipal utilities | <p>When shut off was initiated, the following was completed:</p> <ul style="list-style-type: none"> • PG&E submitted a PSPS State Notification Form to Cal OES and sent an e-mail to the CPUC to notify them that de-energization has been initiated. • Agency Representatives of PG&E conducted a live call and/or sent an e-mail, as appropriate, to County OES representatives that were within the potential PSPS scope area and select Tribes and cities to inform them that customers within their jurisdiction were beginning to be de-energized. • PG&E Grid Control Center (GCC) conducted live agent calls to impacted transmission-level customers. • PG&E sent notifications to other Public Safety Partners municipal utilities, transmission-level customers and customers via call, text messages, and e-mail, which included: <ul style="list-style-type: none"> ○ Impacted addresses (for customers only). ○ De-energization time. ○ When the adverse weather is anticipated to pass. ○ For Customers Only: Links to the PSPS Updates webpage with CRC information, and resources for AFN customers, including but not limited to information on the MBL Program, Meals on Wheels, language support, and the Portable Battery Program. <p>Customer notifications were provided in English, with information on how to receive PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-</p> |

| Type of Notification | Recipients | Description |
|---|--|---|
| <p>WEATHER “ALL-CLEAR”/ETOR UPDATE NOTIFICATION: Immediately before re-energization begins</p> | <p>Public Safety Partners, CBOs, All Customers (including MBL Program customers, SIV customers), transmission-level customers, and municipal utilities</p> | <p>language (translated) notifications. Public Safety Partner notifications were provided in English.</p> <p>After the weather event had passed and the area was deemed safe to begin patrols and restoration, PG&E completed the following:</p> <ul style="list-style-type: none"> • Submitted a PSPS State Notification Form to Cal OES and sent an e-mail to the CPUC notifying them that PG&E is initiating re-energization patrols. • Sent notifications to other Public Safety Partners, transmission-level customers²³, municipal utilities and customers via call, text message and e-mail; these notifications included the ETOR. • Sent “PSPS update” notifications to customers if their ETOR changed; two ways that an ETOR may change include: <ul style="list-style-type: none"> ○ New field or meteorology conditions. ○ Damage was found during patrols and repair is needed. <p>Customer notifications were provided in English, with information on how to get PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications. Public Safety Partner notifications were provided in English.</p> |
| <p>RESTORATION NOTIFICATION: When re-energization is complete</p> | <p>Public Safety Partners, CBOs, All Customers (including MBL Program customers, SIV customers), transmission-level customers, and municipal utilities</p> | <p>GCC conducted live agent calls to notify impacted transmission-level customers of restoration. Once customers, including MBL Program customers and SIV Program customers, were restored, they received notifications via call, text and e-mail. This was done using an automated process that issued customer notifications every 15 minutes upon restoration of service. Customer notifications were provided in English, with information on how to receive PSPS information in translated languages. Customers with their language preference selected in their PG&E accounts received in-language (translated) notifications.</p> <p>Once all customers were restored, PG&E submitted the final PSPS State Notification Form to Cal OES, sent an e-mail to the CPUC confirming restoration of PSPS outages and reclassification of customers if applicable, and sent a notification to Public Safety Partners via call, text, and e-mail. Public Safety Partner notifications were provided in English.</p> |

²³ Transmission lines serving impacted Transmission-level Customers and Municipal Utilities may cut across multiple FIAs and will only be notified when all those FIAs that the line cuts across have been given the All-Clear.

In addition to providing notifications to Tribal/Local Governments, Public Safety Partners, CBOs (including paratransit agencies) and impacted customers, PG&E alerted the public in advance of de-energization, via media and PG&E's website.

Media Engagement

From the time PG&E publicly announced the potential PSPS event until power was restored, PG&E engaged with customers and the public through the media as described below. Proactively issued ten local news releases or written information directly to news outlets about the PSPS. This included:

- Five updates to integrated multicultural news outlets.
- Five updates to local or national news outlets.
- Responded to 63 media inquiries, either from media outlets that contacted PG&E's 24-hour media line, or direct calls/emails to field media representatives. This included:
 - Eight integrated multicultural news outlets.
 - 55 local or national news outlets.
- Participated in 29 media interviews (i.e., live, recorded or unrecorded phone interviews) to provide situational updates and preparedness messages for the PSPS. This included:
 - Four integrated multicultural news outlets.
 - 25 other local or national news outlets.
- As of November 13, 2024, PG&E identified 324 unique print, online, and broadcast stories. This included:
 - 12 integrated multicultural news outlets.
 - 312 local or national news outlets.

PG&E Website

During this PSPS, PG&E placed an Informational Alert on the [pge.com](https://www.pge.com) home page that drove traffic to PG&E's PSPS site and implemented tools to drive traffic to and maintain stability of the PSPS emergency website/PSPS updates page pgealerts.alerts.pge.com/psps-updates. Visits to the emergency website peaked on November 6, 2024, with 109,686 visits and 230,841 page views. The emergency website saw a total of 370,836 visits and 789,642 page views from the time the PSPS began to the time all customers had power restored.

We remain committed to the continuous improvement of our websites to better meet the diverse needs of its customers. As we launch new features and functionality to [pge.com](https://www.pge.com) and to pgealerts.alerts.pge.com, we test to help ensure compliance with updated WCAG 2.1AA standards. We also seek to improve customer experience with user testing for key components. Where possible, we remediate accessibility issues that customers or stakeholders have brought to our attention.

The following content was available on PG&E's PSPS updates pages or on links from those pages:

- Straightforward, simplified PSPS information available in 16 languages, with clear updates about the planned scope of the event, including location (e.g., list of impacted Tribes, cities, and counties), duration of the PSPS, including estimated times of de-energization and re-energization at the individual address level, and overall, for the event.

- PDFs of potentially impacted areas, shapefiles and KMZ files for Public Safety Partners to use with their own mapping applications, and city/county lists with shutoff and restoration summaries.
- CRC details were made available as soon as sites were confirmed, including locations listed by county, resources available at each center, type of CRC (e.g., indoor or outdoor), health and safety policies, and operating hours. CRC locations were also indicated on the PSPS impact map.
- Links to additional resources including Electric Vehicle (EV) charging location map, videos in ASL (American Sign Language), locations of ILCs, resources for customers with accessibility, financial, language, and aging needs, backup power safety tips, MBL Program information and more.
- Webpage, available in 15 non-English languages, that describes our language support services for customers during a PSPS at pge.com/pspslanguagehelp.
- Survey to provide input about the website and PSPS communications.
- Address look-up tool that a customer and the public could use to identify specific potential PSPS impacts.
- Address-level alerts, available in 15 non-English languages, that allow non-PG&E-account holders to receive notifications via a phone call or SMS text for any address where they do not receive a bill (e.g., workplace, child’s school, renters, mobile home parks, etc.). This is also a valuable communication tool for renters and tenants of master metered accounts, such as mobile home parks. See pgealerts.alerts.pge.com/outage-tools/get-psps-alerts/ and Figure 36 below.

Figure 36: PG&E PSPS Address Alert Sign-Up Webpage

Get Public Safety Power Shutoff (PSPS) alerts

Get a phone call or SMS text in the event a power shutoff is needed to prevent a wildfire.

For my account

For another address (e.g., your work, your child's school, a relative's home)

Service Address [Report an Issue](#) [Find meter ID](#)

Start typing an address...

Can't find your address? [Report it](#) or call [1-800-743-5002](tel:1-800-743-5002)

To unsubscribe from automated call address alerts, call [1-800-896-9654](tel:1-800-896-9654) using the phone number you enrolled.

To unsubscribe from SMS text address alerts, text UNENROLL to 97633.

Section 5.2 – Notification timeline including prior to de-energization, initiation, restoration, and cancellation, if applicable. The timeline should include the required minimum timeline and approximate time notifications were sent. (D.19-05-042, Appendix A, page A8-A9, D.21-06-034, page A11)

Response:

Table 4 describes notifications and the time the notification was sent, in accordance with the minimum timelines set forth by the CPUC PSPS Phase 1 Guidelines,²⁴ to Tribal/Local Governments, Public Safety Partners, and all customers prior to de-energization, initiation, and restoration.

During this PSPS, there were 37 cases of Public Safety Partners receiving duplicate notifications either imminently before de-energization or before re-energization. These duplicate notifications

²⁴ D.19-05-042.

were caused by an oversight when creating notifications for jurisdictions in multiple TPs. These were solely duplicated notifications and as such these entities are not included in Table 8 in Section 5.5.

Table 4: Customer Notification Timeline Summary

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|------------------------------------|--------------------------------|------------------------------------|-----------------------------|----------|-------|---------------------------|
| Pre-De-energization (Prior) | 72-48 hours | Tribal/Local Governments and CCAs* | 11/3/2024 12:34 | Priority | | PG&E |
| | | Public Safety Partners** | 11/3/2024 12:48:00 PM | Priority | | PG&E |
| | | Public Safety Partners** | 11/3/2024 11:20 | Priority | | SCE |
| | | Public Safety Partners** | 11/3/2024 12:27 | Priority | | SCE |
| | 48-24 hours | Tribal/Local Governments and CCAs* | 11/3/2024 17:15 | Watch | | PG&E |
| | | Public Safety Partners** | 11/3/2024 20:40 | Watch | | PG&E |
| | | Public Safety Partners** | 11/4/2024 13:01 | Watch | | PG&E |
| | | All Customers*** | 11/3/2024 20:40 | Watch | | PG&E |
| | | All Customers*** | 11/4/2024 12:00 | Watch | | SCE |
| | | All Customers*** | 11/4/2024 12:40 | Watch | | SCE |
| | | All Customers*** | 11/4/2024 12:57 | Watch | | PG&E |
| | 24-12 hours ²⁶ | Tribal/Local Governments and CCAs* | 11/4/2024 12:39 | Watch | | PG&E |
| | | Public Safety Partners** | 11/5/2024 8:35 | Watch | | PG&E |
| | | All Customers*** | 11/5/2024 8:35 | Watch | | PG&E |
| | | All Customers*** | 11/5/2024 13:41 | Watch | | SCE |
| | | All Customers*** | 11/5/2024 13:55 | Watch | | SCE |
| | 4-1 hours | Tribal/Local Governments and CCAs* | 11/5/2024 16:26 | Warning | | PG&E |

²⁵ D.19-05-042, Appendix A, Timing of Notification.

²⁶ While not a CPUC requirement, PG&E provides an additional 24-12-hour notification to Tribal/Local Governments, Public Safety Partners and Customers.

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|----------------------------|--------------------------------|------------------------------------|-----------------------------|-----------|-------|---------------------------|
| | | Tribal/Local Governments and CCAs* | 11/5/2024 18:15 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/5/2024 19:13 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/5/2024 20:13 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/5/2024 21:03 | Warning | | PG&E |
| | | Tribal/Local Governments and CCAs* | 11/6/2024 1:34 | Warning | | PG&E |
| | | Public Safety Partners** | 11/5/2024 17:02 | Warning | | PG&E |
| | | Public Safety Partners** | 11/5/2024 18:05 | Warning | | PG&E |
| | | Public Safety Partners** | 11/5/2024 19:32 | Warning | | PG&E |
| | | Public Safety Partners** | 11/5/2024 19:47 | Warning | | PG&E |
| | | Public Safety Partners** | 11/5/2024 21:28 | Warning | | PG&E |
| | | Public Safety Partners** | 11/6/2024 2:02 | Warning | | PG&E |
| | | All Customers*** | 11/5/2024 17:01 | Warning | | PG&E |
| | | All Customers*** | 11/5/2024 18:04 | Warning | | PG&E |
| | | All Customers*** | 11/5/2024 19:30 | Warning | | PG&E |
| | | All Customers*** | 11/5/2024 19:46 | Warning | | PG&E |
| | | All Customers*** | 11/5/2024 21:28 | Warning | | PG&E |
| | | All Customers*** | 11/6/2024 2:00 | Warning | | PG&E |
| | | All Customers*** | 11/6/2024 1:37 | Warning | | SCE |
| | | All Customers*** | 11/6/2024 1:43 | Warning | | SCE |
| Initiation (During) | When De-energization | Public Safety Partners** | 11/5/2024 18:46 | Power Off | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|-----------|-------|---------------------------|
| | is initiated (Power Off) | Public Safety Partners** | 11/5/2024 19:01 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 19:31 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 20:07 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 20:19 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 20:31 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 20:45 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 21:00 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 21:30 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 22:00 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 22:16 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 22:30 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 22:46 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 23:01 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 23:31 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/5/2024 23:45 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 0:15 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 0:30 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 0:46 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 1:01 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 1:16 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 5:45 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 6:01 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 7:16 | Power Off | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|-----------|-------|---------------------------|
| | | Public Safety Partners** | 11/6/2024 7:30 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 7:45 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 8:01 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 8:16 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 8:30 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 8:46 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 9:01 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 13:00 | Power Off | | PG&E |
| | | Public Safety Partners** | 11/6/2024 21:46 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 18:46 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 19:01 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 19:31 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 20:07 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 20:19 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 20:31 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 20:45 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 21:00 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 21:30 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 22:00 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 22:16 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 22:30 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 22:46 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 23:01 | Power Off | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|------------------------------------|------------------------------------|-----------------------------|-------------------------------------|------------------------------------|---------------------------|
| | | All Customers*** | 11/5/2024 23:31 | Power Off | | PG&E |
| | | All Customers*** | 11/5/2024 23:45 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 0:15 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 0:30 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 0:46 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 1:01 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 1:16 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 5:45 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 6:01 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 7:16 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 7:30 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 7:45 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 8:01 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 8:16 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 8:30 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 8:46 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 9:01 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 13:00 | Power Off | | PG&E |
| | | All Customers*** | 11/6/2024 21:46 | Power Off | | PG&E |
| | | | | All Customers*** | 11/6/2024 6:12 | Power Off |
| | Immediately before re-energization | Tribal/Local Governments and CCAs* | 11/6/2024 16:17 | Inspecting/ Weather All-Clear | First All-Clear Notification sent. | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|------------------------------------|-----------------------------|-------------------------------------|-----------------------------------|---------------------------|
| | | Tribal/Local Governments and CCAs* | 11/7/2024 8:20 | Inspecting/ Weather All-Clear | Last All-Clear Notification sent. | PG&E |
| | | Public Safety Partners** | 11/6/2024 14:18 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 14:32 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 15:18 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 15:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 16:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 17:03 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 17:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:02 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:34 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:49 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 19:05 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 19:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 19:48 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 20:03 | Inspecting/ Weather All-Clear | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|-------------------------------------|-------|---------------------------|
| | | Public Safety Partners** | 11/6/2024 21:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 21:48 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 22:03 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/6/2024 22:12 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 6:04 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 6:17 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 6:49 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 7:18 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 7:39 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 7:55 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:18 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:48 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 9:06 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 9:44 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 9:56 | Inspecting/ Weather All-Clear | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|-------------------------------------|-------|---------------------------|
| | | Public Safety Partners** | 11/7/2024 10:22 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:36 | Inspecting/ Weather All-Clear | | PG&E |
| | | Public Safety Partners** | 11/7/2024 11:48 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 14:18 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 14:32 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 15:18 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 15:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 16:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 17:03 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 17:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 18:02 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 18:34 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 18:49 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 19:05 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 19:33 | Inspecting/ Weather All-Clear | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|-----------------------|-----------------------------|-------------------------------------|-------|---------------------------|
| | | All Customers*** | 11/6/2024 19:48 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 20:03 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 21:33 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 21:48 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 22:03 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/6/2024 22:12 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 6:04 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 6:17 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 6:49 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 7:18 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 7:39 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 7:55 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 8:18 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 8:48 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 9:06 | Inspecting/ Weather All-Clear | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|-------------------------------------|-------|---------------------------|
| | | All Customers*** | 11/7/2024 9:44 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 9:56 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 10:22 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 10:36 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 11:48 | Inspecting/ Weather All-Clear | | PG&E |
| | | All Customers*** | 11/7/2024 11:40 | Inspecting/ Weather All-Clear | | SCE |
| | | Public Safety Partners** | 11/6/2024 8:02 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 8:34 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 16:16 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 16:49 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 17:20 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 17:36 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:14 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:20 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:36 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 19:20 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 20:19 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 20:35 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 23:01 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/6/2024 23:11 | ETOR Update | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|-------------|-------|---------------------------|
| | | Public Safety Partners** | 11/7/2024 4:04 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 6:53 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 7:14 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 7:50 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:05 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:21 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:27 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 9:03 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 9:54 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:23 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:37 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:50 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 11:04 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 11:21 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 11:50 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 12:20 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 12:34 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 13:01 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 13:31 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 14:40 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 14:50 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 15:35 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 15:50 | ETOR Update | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|-------------|-------|---------------------------|
| | | Public Safety Partners** | 11/7/2024 16:05 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 16:36 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 17:17 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 19:14 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 19:15 | ETOR Update | | PG&E |
| | | Public Safety Partners** | 11/7/2024 19:20 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 8:02 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 8:34 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 16:16 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 16:49 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 17:20 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 17:36 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 18:14 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 18:20 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 18:36 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 19:20 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 20:19 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 20:35 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 23:01 | ETOR Update | | PG&E |
| | | All Customers*** | 11/6/2024 23:11 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 4:04 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 6:53 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 7:14 | ETOR Update | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|-----------------------|-----------------------------|-------------|-------|---------------------------|
| | | All Customers*** | 11/7/2024 7:50 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 8:05 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 8:21 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 8:27 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 9:03 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 9:54 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 10:23 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 10:37 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 10:50 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 11:04 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 11:21 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 11:50 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 12:20 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 12:34 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 13:01 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 13:31 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 14:40 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 14:50 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 15:35 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 15:50 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 16:05 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 16:36 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 17:17 | ETOR Update | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|----------------------------|-------------------------------------|------------------------------------|-----------------------------|-------------|-------|---------------------------|
| | | All Customers*** | 11/7/2024 19:14 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 19:15 | ETOR Update | | PG&E |
| | | All Customers*** | 11/7/2024 19:20 | ETOR Update | | PG&E |
| Restoration (After) | After re-energization was completed | Tribal/Local Governments and CCAs* | 11/8/2024 12:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/5/2024 20:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/5/2024 21:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/5/2024 23:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 1:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 14:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 15:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 15:46 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 16:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 17:01 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 17:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:04 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:16 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 18:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 19:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 19:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 19:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 20:47 | Restore | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|---------|-------|---------------------------|
| | | Public Safety Partners** | 11/6/2024 21:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 22:16 | Restore | | PG&E |
| | | Public Safety Partners** | 11/6/2024 23:31 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 1:16 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 3:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 3:16 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 3:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 7:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:01 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:23 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 8:46 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 9:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 9:16 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 9:42 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:29 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:30 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 10:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 11:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 11:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 11:32 | Restore | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|---------|-------|---------------------------|
| | | Public Safety Partners** | 11/7/2024 11:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 12:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 12:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 12:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 12:46 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 13:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 13:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 13:33 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 14:28 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 14:31 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 14:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 15:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 15:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 15:21 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 15:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 15:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 16:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 16:36 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 16:40 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 17:13 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 17:31 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 17:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 17:59 | Restore | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|--------------------------|-----------------------------|---------|-------|---------------------------|
| | | Public Safety Partners** | 11/7/2024 18:02 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 18:17 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 18:32 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 18:46 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 19:16 | Restore | | PG&E |
| | | Public Safety Partners** | 11/7/2024 19:47 | Restore | | PG&E |
| | | Public Safety Partners** | 11/8/2024 9:19 | Restore | | PG&E |
| | | Public Safety Partners** | 11/8/2024 12:01 | Restore | | PG&E |
| | | All Customers*** | 11/5/2024 20:17 | Restore | | PG&E |
| | | All Customers*** | 11/5/2024 21:32 | Restore | | PG&E |
| | | All Customers*** | 11/5/2024 23:17 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 1:02 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 14:47 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 15:32 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 15:46 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 16:32 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 17:01 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 17:32 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 18:04 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 18:16 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 18:32 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 18:47 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 19:02 | Restore | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|-----------------------|-----------------------------|---------|-------|---------------------------|
| | | All Customers*** | 11/6/2024 19:17 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 19:47 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 20:47 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 21:02 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 22:16 | Restore | | PG&E |
| | | All Customers*** | 11/6/2024 23:31 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 1:16 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 3:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 3:16 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 3:32 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 7:47 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 8:01 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 8:23 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 8:32 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 8:46 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 9:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 9:16 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 9:42 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 10:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 10:17 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 10:29 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 10:30 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 10:47 | Restore | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|-------------|--------------------------------|-----------------------|-----------------------------|---------|-------|---------------------------|
| | | All Customers*** | 11/7/2024 11:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 11:17 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 11:32 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 11:47 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 12:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 12:17 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 12:32 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 12:46 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 13:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 13:17 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 13:33 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 14:28 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 14:31 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 14:47 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 15:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 15:17 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 15:21 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 15:32 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 15:47 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 16:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 16:36 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 16:40 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 17:13 | Restore | | PG&E |

| Event Order | Minimum Timeline ²⁵ | Notification Sent to: | Approximate Time Sent (PST) | Message | Notes | Who made the Notification |
|----------------------------|--------------------------------|-----------------------|--------------------------------------|--------------------------|---|---------------------------|
| | | All Customers*** | 11/7/2024 17:31 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 17:47 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 17:59 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 18:02 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 18:17 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 18:32 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 18:46 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 19:16 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 19:47 | Restore | | PG&E |
| | | All Customers*** | 11/8/2024 9:19 | Restore | | PG&E |
| | | All Customers*** | 11/8/2024 12:01 | Restore | | PG&E |
| | | All Customers*** | 11/7/2024 11:44 | Restore | | SCE |
| | | All Customers*** | 11/7/2024 11:39 | Restore | | SCE |
| | | Cancellation | Within 2-hours of decision to cancel | Public Safety Partners** | 11/5/2024 8:10 | Cancel |
| Public Safety Partners** | 11/5/2024 15:45 | | | Cancel | | PG&E |
| All Customers*** | 11/5/2024 8:10 | | | Cancel | | PG&E |
| All Customers*** | 11/5/2024 15:45 | | | Cancel | | PG&E |
| Ad Hoc Notification | N/A | All Customers*** | 11/6/2024 9:00 | Ad Hoc | Only customers who received the incorrect restoration notification received this ad hoc notification. | PG&E |

*A subset of Public Safety Partners, including Tribes, cities, counties, and community choice aggregators.

**A subset of Public Safety Partners, including water, wastewater, and communication service providers.

***All Customers, including MBL Program customers and SIV Program customers.

Section 5.3 - For those customers where positive or affirmative notification was attempted, use the following template to report the accounting of the customers (which tariff and/or access and functional needs population designation), the number of notification attempts made, the timing of attempts, who made the notification attempt (utility or public safety partner) and the number of customers for whom positive notification was achieved. (D.19-05-042, Appendix A, page A23, SED Additional Information.)

“Notification attempts made” and “Successful positive notification” must include the unique number of customer counts. When the actual notification attempts made is less than the number of customers that need positive notifications, the utilities must explain the reason. In addition, the utilities must explain the reason of any unsuccessful positive notifications. (SED Additional Information.)

Response:

Table 5 below includes metrics associated with PG&E notifications provided to customers where positive or affirmative notification was attempted. PG&E interprets the number of customers that need positive or affirmative notification as customers the company seeks confirmation from, namely MBL Program customers and SIV Program customers.

Table 5: Notifications to Customers where Positive or Affirmative Notification was Attempted²⁷

| Designation | Total Number of customers ²⁸ | Notification Attempts Made ²⁹ | Timing of Attempts ³⁰ (PST) | Who made the Notification Attempt | Successful Positive Notification ³¹ |
|-------------------|---|--|--|-----------------------------------|--|
| MBL ³² | 1,340 | 1,340 Watch Notifications | 11/3/2024 20:43 | PG&E | 1,249 Watch Notifications |
| | | 1,283 Warning Notifications | 11/4/2024 9:33 | | 1,035 Warning Notifications |
| | | 2,623 Overall Notifications | 11/3/2024 20:43 | | 2,284 Overall Notifications |

²⁷ Counts of Notification Attempts Made will not reflect the actual total of customers notified as both MBL and SIV Program customers can appear in both subset groups.

²⁸ Total number of customers notified where notification was attempted. Count includes customers that may have been removed from scope or received Cancellation Notifications prior to de-energization, but still received Watch and/or Warning notifications.

²⁹ Count of Warning Notifications includes doorbell rings and Live Agent phone calls.

³⁰ Initial start time notification was sent.

³¹ PG&E considers successful positive notifications as those in which the notification was successfully delivered to the customer (i.e., no bounce back) and the customer acknowledges receipt of the notification.

³² Residential tenants of master-metered customers can also qualify for Medical Baseline quantities. The Medical Baseline category for the purposes of Table 5 does not include MBL Program customers who are master meter tenants.

| Designation | Total Number of customers ²⁸ | Notification Attempts Made ²⁹ | Timing of Attempts ³⁰ (PST) | Who made the Notification Attempt | Successful Positive Notification ³¹ |
|---|---|--|--|-----------------------------------|--|
| MBL behind a master meter ³³ | 14 | 14 Watch Notifications | 11/3/2024 20:44 | PG&E | 13 Watch Notifications |
| | | 14 Warning Notifications | 11/5/2024 12:10 | | 8 Warning Notifications |
| | | 28 Overall Notifications | 11/3/2024 20:44 | | 21 Overall Notifications |
| SIV | 663 | 663 Watch Notifications | 11/3/2024 20:40 | PG&E | 583 Watch Notifications |
| | | 636 Warning Notifications | 11/4/2024 9:22 | | 498 Warning Notifications |
| | | 1,299 Overall Notifications | 11/3/2024 20:40 | | 1,081 Overall Notifications |

For this PSPS, MBL Program customers and SIV Program customers received automated calls, texts, and emails at the same intervals as the general customer notifications. PG&E provided unique PSPS Watch and PSPS Warning Notifications to MBL Program customers³⁴ and SIV Program customers.

These customer groups also received additional calls and texts at hourly intervals until the customer confirmed receipt of the automated notifications by either answering the phone, responding to the text, or opening the email. If confirmation was not received, a PG&E representative visited the customer’s home to check on the customer (referred to as the “doorbell ring” process) while hourly notification retries continued. If the customer did not provide confirmation to PG&E following the check-in, the PG&E representative left a door hanger providing additional PSPS notification and information at the home to indicate PG&E had visited. In each case, the additional door hanger notification was considered successful.³⁵

At times, PG&E also made Live Agent phone calls in parallel to the automated notifications and doorbell rings, as an additional attempt to reach the customer prior to and/or after de-energization.

PG&E shared the lists of the MBL Program customers and SIV Program customers who had not confirmed receipt of their notifications with the appropriate county and Tribal emergency managers twice daily via the PSPS Portal. PG&E proactively notified agencies that the data was

³³ PG&E has additional processes in place to ensure MBL customers are notified. Master meter tenants are contacted directly to be considered a positive notification. Contacting the property or building manager does not count as a positive notification.

³⁴ Including MBL Program customers who are master-metered tenants (e.g., renters or tenants in mobile home park).

³⁵ For MBL Program customers and SIV Program customers, the in-person door ring visit where a door hanger is left, but no contact made with the customer is considered “successful contact,” but not confirmed as “received.” If the representative makes contact with the customer, then it is considered “received.”

available on the PSPS Portal and encouraged them to inform these customers of the resources available to them. PG&E is unable to track and report on notifications made by Public Safety Partners, as notification systems and/or platforms used by Public Safety Partners are out of PG&E’s purview; PG&E encourages Public Safety Partners to include PSPS messages on all of their platforms. PG&E describes its engagement with Public Safety Partners in Section 6.

Table 6 and Table 7 include metrics associated with the notifications to de-energized MBL Program customers.

Table 6: Outcomes of Notifications to De-energized MBL Program Customers

| Count | Type of Notifications to De-energized MBL Customers³⁶ | Description |
|--------------|---|---|
| 1,275 | Total De-energized MBL Program Customers | The number of customers de-energized who participate in PG&E’s MBL Program. |
| 1,275 | Total Notifications Attempted/Sent | The total sum of automated notifications attempted via call, text, and e-mail, in-person doorbell ring visit attempts and/or Live Agent phone calls. |
| <i>0</i> | <i>Total Notifications Not Attempted/Sent</i> | <i>Total MBL Program customers de-energized that PG&E did not attempt to notify.</i> |
| 1,275 | Total Notifications Delivered | The total sum of automated notifications sent via call, text, and e-mail. |
| <i>0</i> | <i>Total Notifications Not Delivered</i> | <i>Total MBL Program customers de-energized whose notification was not delivered.</i> |
| 960 | Total Notifications Initially Acknowledged | The total sum of automated notifications sent via call, text, and email where notification was acknowledged. |
| 582 | Total In-Person Visits/Doorbell Rings and Live Agent Phone Calls | Total attempted doorbell ring for impacted MBL Program customers where PG&E made contact with the customer (either in person or via phone call in advance of visit) or left a door hanger. ³⁷ This includes call attempts made by Live Agent representatives to MBL Program customers that had not yet confirmed receipt of their automated notification or answered the door during PG&E’s in-person visit. Refer to Table 7 for the detailed breakdown of this category. |
| 1,261 | Total Notifications Received | Customers who acknowledged their notification by taking one of the following actions: answered an automated or Live Agent phone call, responded to a text message, opened an e-mail, or greeted an in-person doorbell ring (excludes voicemails left, text message delivered only and not confirmed, door hanger left). |

³⁶ Based on SPID.

³⁷ Customers may have confirmed receipt of their notifications in multiple channels (e.g., automated notification and/or doorbell ring); therefore, the counts of total attempted and successful notifications are not mutually exclusive.

| Count | Type of Notifications to De-energized MBL Customers ³⁶ | Description |
|-------|---|---|
| 0 | Total Notifications Not Received | Total MBL Program customers who did not confirm receipt/acknowledge their automated notifications, Live Agent phone calls or in-person doorbell ring. Customers who did not answer a doorbell ring were left a door hanger. |

Table 7: Count and Type of Additional Notifications to De-energized MBL Program Customers

| Count | Type of Additional Notifications to Impacted MBL Customers ³⁸ | Description |
|-------|--|--|
| 450 | Total In-Person Visits/ Doorbell Rings | Doorbell ring attempts to impacted MBL Program customers where PG&E made contact with the customer (either in person or via phone call in advance of visit) or left a door hanger. ³⁹ |
| 132 | Live Agent Phone Calls | Calls made by Live Agent representatives to MBL Program customers that had not yet confirmed receipt of their automated notification or answered the door during PG&E’s in-person visit. |

Section 5.4 - A copy or scripts of all notifications with a list of all languages that each type of notification was provided in, the timing of notifications, the methods of notifications and who made the notifications (the utility or local public safety partners). (D.19-05-042, Appendix A, page A23, SED Additional Information.)

Response:

Please reference attachment “PGE_PSPS_Notifications_20241105.pdf” for a copy of the notification templates, the timing of the notifications and methods of notifications that PG&E and SCE sent during the November 5 – 8, 2024 PSPS. Additional information on the timing of notifications sent during this PSPS can be found in Section 5.2.

PG&E provides Tribal, city, county, CCAs, Public Safety Partners, transmission-level customers, and municipal utility notifications in English only. All other customer notifications are delivered in-language if a customer’s language preference is on file. If there is no language preference on file, the notification is delivered in English, with information on how to get PSPS information in translated languages. For more information on notifications provided to customers in customer-set language preferences, see Table 12.

Section 5.5 - If the utility fails to provide notifications according to the minimum timelines set forth in D.19-05-042 and D.21-06-034, using the following template to report a breakdown of the notification failure and an explanation of what caused the failure. (D.21-06-014 page 286, SED Additional Information.)

³⁸ Based on SPID.

³⁹ Customers may have confirmed receipt of their notifications in multiple channels (e.g., automated notification and/or doorbell ring); therefore, the counts of total attempted and successful notifications are not mutually exclusive.

Response:

PG&E makes a substantial effort to provide notifications whenever possible in accordance with the PSPS Phase 1, Phase 3 and 2019 PSPS OII guidelines, weather and other factors permitting.

Table 8 shows the count of notification failures for all customers in scope at the time of the required notification, based on the forecasted or planned de-energization times.⁴⁰ Customers who enter scope later in the event for reasons outside of PG&E’s control (such as rapidly changing weather) after the required notification window, are not considered notification failures for that window as they are notified within the next notification sequence of when these new customers came into scope.

During this PSPS, 60 customers were unable to receive notifications as no valid contact information was provided by the customer to PG&E at the time of notification. Therefore, these customers are not included in Table 8 below. Following the PSPS, PG&E will send these customers postcards and encourage them to update their contact information for future notifications.

Table 8: Notification Failure Causes

| Notifications Sent to | Notification Failure Description | Number of Entities or Customer Account | Explanation of Failure |
|--|--|---|--|
| Public Safety Partners excluding CFI⁴¹ | Entities who did not receive 48-to 72-hour priority notification | 0 | No Failures. |
| | Entities who did not receive 1–4-hour imminent notification | 0 | No failures. |
| | Entities who did not receive any notifications before de-energization | 0 | No failures. |
| | Entities who were not notified immediately before re-energization | 0 | No failures. |
| | Entities who did not receive cancellation notification within two hours of the decision to cancel | 0 | No entities were cancelled during this PSPS. |
| CFI⁴² | Facilities who did not receive 48-to 72-hour priority notification | 0 | No failures. |
| | Facilities who did not receive 1–4-hour imminent notification | 9 | See Table 8B |
| | Facilities who did not receive any notifications before de-energization | 0 | No failures. |

⁴⁰ OIC Decisions. See Section 2 for more information on OIC B and D scoping based on forecasted weather and planned de-energization times.

⁴¹ Only includes Tribes, cities, counties, and CCAs.

⁴² Includes Public Safety Partners who are CFI customers.

| Notifications Sent to | Notification Failure Description | Number of Entities or Customer Account | Explanation of Failure |
|-------------------------------------|--|---|---|
| | Facilities who were not notified at de-energization initiation | 27 | See Table 8C and 8D |
| | Facilities who were not notified immediately before re-energization | 58 | See Table 8C and 8E |
| | Facilities who were not notified when re-energization is complete | 6 | See Table 8C |
| | Facilities who did not receive cancellation notification within two hours of the decision to cancel | 0 | No failures. |
| All other affected customers | Customers who did not receive 24–48-hour advance notifications | 2 | See Table 8A |
| | Customers who did not receive 1–4-hour imminent notifications | 215 | See Table 8A and 8B |
| | Customers who did not receive any notifications before de-energization | 2 | See Table 8A |
| | Customers who were not notified at de-energization initiation | 887 | See Table 8C and 8D |
| | Customers who were not notified immediately before re-energization | 1,880 | See Table 8C and 8E |
| | Customers who were not notified when re-energization is complete | 130 | See Table 8C and 8F |
| | Customers who did not receive cancellation notification within two hours of the decision to cancel | 3 | These customers received a delayed cancellation notice due to a data issue. This delayed cancellation was sent prior to their planned de-energization time. |

Table 8A: Explanation of Failures for All Other Affected Customers Who Did Not Receive Any Notifications Before De-Energization

| Count of All Other Affected Customers | Explanation |
|---------------------------------------|---|
| 2 | <p>Our data system for pre-outage PSPS notifications had not yet registered that these customers were in service. Therefore, these customers were not identified as impacted by PSPS and did not receive any notifications prior to de-energization.</p> <p>However, these customers did receive notifications at de-energization initiation and when re-energization was complete.</p> |

Table 8B: Explanation of Failures for CFI and All Other Affected Customers Who Did Not Receive 1–4-hour Imminent Notifications

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|---|
| 1 | 0 | <p>This transmission-level customer received their notification six minutes before the required window due to being included in the same notification file as customers with an earlier planned de-energization time.</p> |
| 1 | 0 | <p>This transmission-level customer received their notification 34 minutes after the required window due to delays in the notification process.</p> <p>However, this customer was previously notified 14 hours prior to planned de-energization.</p> |
| 0 | 1 | <p>This customer received a delayed Imminent Notification which was sent 15 minutes after the required notification window.</p> <p>The root cause of this delay is under investigation. We will report our findings in the 2024 PSPS Post-Season Report.</p> |
| 0 | 1 | <p>This customer received a delayed Imminent Notification which was sent 4 hours after the planned de-energization time. However, due to rapidly changing weather conditions and adjusted de-energization time, this notification was still sent approximately 3 hours prior to the customer’s actual de-energization time.</p> <p>The root cause of this delay is under investigation with our notification vendor. We will report our findings in the 2024 PSPS Post-Season Report.</p> |
| 0 | 4 | <p>These customers did not receive Imminent Notifications. Our data system for pre-outage PSPS notifications updated mid-event to reflect a change in the transformers serving these customers due to Undergrounding project.</p> |

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|--|
| | | Due to the timing of this change, these customers were not identified as impacted by PSPS in the scope used for Imminent Notifications. However, these customers received all other required notifications. |
| 7 | 207 | <p>PG&E de-energized customers within TP 18 significantly earlier than anticipated in response to rapidly changing weather conditions. Therefore, there was insufficient time to provide 1 – 4-hour Imminent Notifications to these customers due to rapidly changing weather conditions. This resulted in customers receiving their 1 – 4 Hour Imminent Notifications after their outage began.</p> <p>These customers received all other required notifications prior to their de-energization and were successfully notified at de-energization initiation.</p> |

Table 8C: Explanation of Failures for CFI and All Other Affected Customers Who Were Not Notified at De-energization Initiation, Immediately Before Re-energization, and When Re-energization was Complete

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|--|
| 5 | 82 | For these customers, our internal outage management system used for in-outage and post-outage notifications was not aligned with actual field conditions. Therefore, these customers did not receive notifications after their outage began. |
| 1 | 29 | <p>These customers were impacted by a non-PSPS outage shortly before the start of the planned PSPS outage. We are still investigating why this resulted in these notification failures for the PSPS outage.</p> <p>We will report our findings in the 2024 PSPS Post-Season Report</p> |
| 0 | 3 | The root cause of these failures have not been identified and are still under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |

Table 8D: Explanation of Failures for CFI and All Other Affected Customers Who Were Not Notified at De-energization Initiation

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|--|
| 3 | 171 | These customers received a delayed Notification at De-energization Initiation. This notification is triggered by a manual categorization performed in our internal outage platform. For these customers, this manual step was delayed. |

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|---|
| | | As a result, these customers received this notification between 4.5 and 9.5 hours after de-energization initiation. |
| 18 | 602 | The root cause of these failures has not been identified and is still under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |

Table 8E: Explanation of Failures for CFI and All Other Affected Customers Who Were Not Notified Immediately Before Re-energization

| Count of CFI | Count of All Other Affected Customers | Explanation |
|--------------|---------------------------------------|--|
| 6 | 132 | These customers did not receive this notification until after restoration. The root cause of this delay is still under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |
| 5 | 41 | These customers were not notified immediately before re-energization due to a manual categorization error in our internal outage platform. |
| 41 | 1,593 | The root cause of these failures has not been identified and is still under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |

Table 8F: Explanation of Failures for All Other Affected Customers Who Were Not Notified When Re-energization was Complete

| Count of All Other Affected Customers | Explanation |
|---------------------------------------|---|
| 16 | The root cause of these failures has not been identified and is still under investigation. We will report our findings in the 2024 PSPS Post-Season Report. |

Section 5.6 - Explain how the utility will correct the notification failures. (D.21-06-014, page 286.)

Response:

We have reviewed the notifications for this PSPS and have identified or are in the process of identifying corrective actions as discussed in Table 8. We plan to mitigate any identified misalignment in field conditions for the 2025 wildfire season. Additional planned corrective actions will be included in the 2024 PSPS Post-Season Report.

Section 5.7 - Enumerate and explain the cause of any false communications citing the sources of changing data. (D.20-05-051, Appendix A, page 4.)

Response:

For this PSPS, we identified one case of false positive communications involving one customer who experienced extended outage before the PSPS de-energization due to an ongoing Undergrounding project throughout the duration of the PSPS. Our data systems were not aligned

with actual field conditions related to this extended outage. Therefore, this customer received notification that they were planned to be de-energized despite not being impacted by a PSPS outage. We are still identifying corrective actions to prevent future false positive communications for this customer.

Additionally, we identified eight cases of false negative communications including:

- Four customers received a cancellation notification and were subsequently de-energized. This occurred because our data system for pre-outage PSPS notifications updated mid-event to reflect a pre-event change in the transformers serving these customers. As a result, these customers were removed from scope and subsequently received a cancellation notification despite still being de-energized. These customers are the same four described in Table 8B. We are still investigating this issue and will report our findings in the 2024 PSPS Post-Season Report.
- Four customers incorrectly received a restoration notification prior to actual outage restoration without any additional notifications to correct the error. This was the result of categorization errors that occurred during the patrol and restoration process. One of these customers did receive a restoration notification after the end of the outage, at the expected time. We are still investigating this issue and will report our findings in the 2024 PSPS Post-Season Report.

Section 6 – Local and State Public Safety Partner Engagement

Section 6.1 - List the organization names of public safety partners including, but not limited to, local governments, tribal representatives, first responders and emergency management , and critical facilities and infrastructure the utility contacted prior to de-energization, the date and time on which they were contacted, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3 as per the definition in CPUC General Order 95, Rule 21.2-D. (Resolution ESRB-8, page 5, SED Additional Information.)

Response:

Please see Appendix D for a list of Public Safety Partners including Tribal representatives, local governments, first responders and emergency management, and critical facilities notified with the date and time of the initial notification, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3.

As stated in our [2023 Safety Outage Decision Making Guide](#), we use a High Fire Risk Area (HFRA) classification which PG&E utilizes in addition to HFTD to determine PSPS scope. In Appendix D, we begin by identifying HFTD area assigned to Public Safety Partners. Any area outside of HFTD is re-classified as HFRA. PG&E’s circuits can run miles long and span across multiple jurisdictions. Some Public Safety Partners outside of HFRA and HFTD were also in the potentially impacted scope in order to de-energize areas within HFRA and HFTD for safety.

Section 6.2 - List the names of all entities invited to the utility’s Emergency Operations Center for a PSPS event, the method used to make this invitation, and whether a different form of communication was preferred by any entity invited to the utility’s emergency operation center. (D.21-06-014, page 289.)

Response:

PG&E invited the CPUC via email to virtually embed in the EOC for the duration of the activation on November 3, 2024, at 06:33 PST.

PG&E also offers communication service providers a dedicated PG&E contact in the EOC, known as the CIL, who shares PSPS updates and answers specific questions. These providers can reach the CIL 24/7 during a PSPS by e-mail or phone at PG&E’s Business Customer Service Center.

As part of our PSPS Pre-Season outreach,⁴³ PG&E provides water infrastructure and communication service providers in PG&E’s electrical service area with information on how to request representation at PG&E EOC’s. Alternatively, some partners may also request PG&E representation at their jurisdiction’s activated Operations Emergency Center (OEC).⁴⁴

⁴³ See 2024 PSPS Pre-Season Report, pp 70-71.

⁴⁴ D.19-05-042.

Section 6.3 - A statement verifying the availability to public safety partners of accurate and timely geospatial information, and real time updates to the GIS shapefiles in preparation for an imminent PSPS event and during a PSPS event. (D.21-06-014, page 289.)

Response:

In preparation for a potential PSPS, PG&E sent automated notifications with links to the PSPS Portal, which provides PDF maps and GIS data to Public Safety Partners at the times outlined in Table 4. In addition, when PDF maps and GIS data were updated on the PSPS Portal due to scope changes, Portal users were notified via e-mail at the times outlined below in Table 9.

After the EOC was activated, PDF maps and GIS data on the PSPS Portal were determined accurate and updated in a timely manner following changes to geographic scope or customer impacts.

Table 9: PSPS Portal Time & Date for Map Sharing

| Date | Time PDF and GIS Maps Shared (PST) |
|------------|------------------------------------|
| 11/03/2024 | 10:47 |
| 11/03/2024 | 16:34 |
| 11/04/2024 | 12:10 |
| 11/05/2024 | 07:52 |
| 11/05/2024 | 15:24 |

Section 6.4 - A description and evaluation of engagement with local and state public safety partners in providing advanced outreach and notification during the PSPS event. (D.19-05-042, Appendix, page A23.)

Response:

Below is a description of the engagement with state CPUC, Cal OES, CAL FIRE and local (i.e., Tribes, cities, counties) Public Safety Partners:

- Submitted the PSPS Notification Form to Cal OES twice a day (07:00 PST and 15:00 PST), if there was a significant change to scope and at least once for each of the five PSPS stages: Activating PSPS Protocols/Potential to De-energize (Stage 1), Decision to De-energize (Stage 2), De-energization Initiated (Stage 3), Initiating Re-energization Patrols (Stage 4) and All PSPS Lines Re-energized (Stage 5). See Table 10 below.

Table 10: PSPS Notifications Submitted to Cal OES

| Date | Time PDF and GIS Maps Shared (PST) |
|------------|------------------------------------|
| 11/03/2024 | 06:46 |
| 11/03/2024 | 14:24 |
| 11/04/2024 | 07:17 |
| 11/04/2024 | 14:59 |
| 11/05/2024 | 06:49 |
| 11/05/2024 | 11:47 |
| 11/05/2024 | 14:47 |
| 11/05/2024 | 19:37 |
| 11/05/2024 | 21:42 |

| Date | Time PDF and GIS Maps Shared (PST) |
|------------|------------------------------------|
| 11/05/2024 | 23:25 |
| 11/06/2024 | 01:33 |
| 11/06/2024 | 07:06 |
| 11/06/2024 | 08:16 |
| 11/06/2024 | 14:47 |
| 11/06/2024 | 19:58 |
| 11/06/2024 | 22:28 |
| 11/07/2024 | 06:49 |
| 11/07/2024 | 08:57 |
| 11/07/2024 | 15:05 |
| 11/08/2024 | 07:01 |
| 11/08/2024 | 10:03 |

- Sent e-mails to the CPUC at least once for each of the five PSPS stages listed above. See Table 11 below.

Table 11: PSPS Notifications Submitted to CPUC

| Date | Time PDF and GIS Maps Shared (PST) |
|------------|------------------------------------|
| 11/03/2024 | 06:34 |
| 11/04/2024 | 11:40 |
| 11/05/2024 | 19:16 |
| 11/05/2024 | 19:37 |
| 11/05/2024 | 20:54 |
| 11/05/2024 | 22:39 |
| 11/05/2024 | 23:34 |
| 11/06/2024 | 00:40 |
| 11/06/2024 | 05:26 |
| 11/06/2024 | 07:22 |
| 11/08/2024 | 11:56 |

- Hosted daily State Executive Briefings with invitees including Cal OES, CPUC, CAL FIRE, Governor’s Office, and other state and federal agencies to provide the latest PSPS information and answer questions. A deck with key PSPS information was provided to participants.
- Hosted a daily Systemwide Cooperators Call, where all Public Safety Partners in the service area were invited to join for situational awareness.⁴⁵
- Hosted Tribal Cooperators Calls with potentially impacted Tribes to provide the latest PSPS information and answer questions.
- Hosted Operational Areas Cooperators Communication Calls to provide situational awareness updates and answer questions.⁴⁶

⁴⁵ An issue with the invitation system used for the Systemwide Cooperators Call excluded some invites from being sent to the full distribution list on the first day of EOC activation. This issue was caught and resolved the morning of the second day of EOC activation and all invitees were resent the invitation to the Call.

⁴⁶ May vary in cadence & type based on County OES.

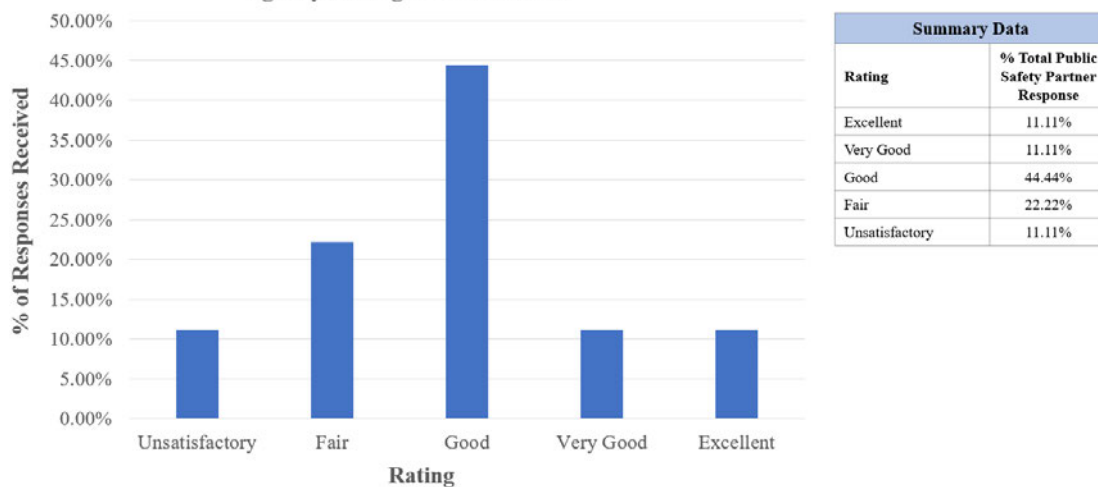
- Conducted ongoing coordination with Tribal and local County OES contacts through dedicated Agency Representatives. This includes but is not limited to providing the latest PSPS information, coordinating CRC locations, and resolving local issues in real-time.
- Provided links to the PSPS Portal that included planning and event-specific maps, situation reports, critical facility lists and MBL Program customer lists at each notification and when scope changed. Note that the Situation Report was provided twice a day and at scope changes prior to de-energization and hourly once restoration began.
- Sent automated and live call notifications to agency partners before, during and after de-energization.
- Offered local and state agencies to be embedded in PG&E’s EOC, as well as offered PG&E Agency Representatives to be embedded virtually in local EOCs.
- A dedicated State Operations Center Agency Representative provided ongoing support to Cal OES to ensure all questions were addressed.

PG&E considers the advanced outreach and notification to local and state Public Safety Partners during this EOC activation successful but with minor improvements needed. This is based on the number and various types of outreach conducted (see list above), the feedback received from Public Safety Partners through the post-PSPS survey and the success rate of automated agency notifications. Of the responses given, PG&E received the following positive comments from in-scope Public Safety Partners regarding PSPS outreach: “Our PG&E Public Safety Specialist was responsive and provided support in our EOC as well as after-hours coordination and follow-up” and “PG&E has done a great job of minimizing the impacts of outages by narrowing in on their areas truly necessary to be affected and no longer blanket covering an area.”

Leading up to potential de-energization, we sent 100% of our automated notifications to Tribal and local governments within the required timeframes. Figure 37 below shows the post-PSPS survey results when Public Safety Partners were asked to “evaluate PG&E engagement with your agency during the outage.” Note that we received nine responses to the survey. PG&E will continue to refine the agency notification process to ensure accurate and timely information sharing.

Figure 37: Evaluation of Public Safety Partner Engagement

How would you evaluate PG&E engagement with your agency during the 11/5 PSPS?



Section 6.5 - Specific engagement with local communities regarding the notification and support provided to the AFN community. (D.20-05-051, Appendix A, page 8, SED Additional Information)

Response:

To ensure PG&E provides adequate support to AFN communities, we engage with local communities through paratransit agencies, media partnerships and CBOs to share coordination efforts, notifications plans, CRC information, PSPS-specific information and more. See below for details on this engagement.

Engagement with Paratransit Agencies

In accordance with the Phase 3 Guidelines,⁴⁷ PG&E provided proactive notifications and impacted zip code information to paratransit agencies that may serve all the known transit- or paratransit-dependent persons that may need access to a CRC during the PSPS. PG&E provided proactive notifications⁴⁸ to 221 paratransit agencies for the November 5 – 8, 2024 PSPS. All notifications included a link to the PSPS emergency website updates page, pge.com/pspsupdates and a section called “Additional Resources” with a link to a map showing areas potentially affected by a shutoff. For more information on Americans with Disabilities Act (ADA) compliant CRC locations, see Section 9.

Community Engagement

We engaged with over 500 “information-based” CBOs during the PSPS, sharing courtesy notification updates, fact sheets, and other relevant information that they could share with their constituents to expand our reach of communications, including infographic videos with relevant PSPS updates in 16 languages and ASL that the organizations could use to educate their consumers.

CBO resource partners were invited to the daily cooperator calls for Public Safety Partners, which was hosted by members from PG&E’s EOC who provided a situational update about the latest scope of the PSPS and an overview of the services available to customers. We hosted additional daily coordination calls with the CBO resource partners supporting the PSPS to provide an open forum to answer questions, offer suggestions regarding how they can best support their consumers and facilitate more localized coordination among the partners.

Programs/Support for AFN Customers

PG&E provided a variety of resources to AFN customers before and during this PSPS. These resources include:

- Ad-Hoc AFN Backup Generation Solutions: During the November 5 – 8 PSPS, PG&E granted temporary generation exceptions to eight AFN customers experiencing critical circumstances. This included transportation limitations and medical device requirements that CBO resources were unable to resolve during this PSPS. After exploring all viable options to support these customers, PG&E delivered backup generation for these individual customers who rely on power for their health and safety. These specific situations do not meet our typical temporary generation process and procedures standards. However, given the unique circumstances, we went beyond our usual practices to ensure safety for our customers with Access and Functional Needs. Four of these

⁴⁷ D.21-06-034.

⁴⁸ For this PSPS, paratransit agencies received the Watch, Warning, Cancellation, and Restoration Notification. A list of zip codes was provided four times.

customers were also recently impacted by the October 17 – 20 PSPS, however, due to this PSPS activation occurring shortly after, PG&E was not able to finalize permanent mitigation solutions prior to de-energization. We are coordinating with these customers to introduce programs aimed at offering more permanent mitigation solutions for future PSPS impacts.

- **Disability Disaster Access and Resource Program (DDAR):**⁴⁹ We continued our collaboration with the CFILC to implement the DDAR Program for this PSPS. Through DDAR, we have supported AFN customers with the delivery of backup portable batteries (since July 2020) to qualify customers who need power during a PSPS. Through DDAR, PG&E provided the following resources for the November 5 – 8, 2024 PSPS.
 - 11 local (ILCs) provided aid to 830 customers who rely on power for medical or independent living needs. The direct assistance resources provided during this activation were 26 food vouchers, two generator fuel vouchers and 64 hotel accommodations. PG&E is evaluating intervenor comments regarding how the ILCs aided customers reliant on power and will update the 2025 AFN Plan accordingly.
 - 1,562 batteries were previously distributed in affected counties and two batteries were delivered during the activation to potentially impacted customers. PG&E is evaluating intervenor comments regarding engagement with customers and battery delivery requests through DDAR and will update the 2025 AFN Plan accordingly.
- **Portable Battery Program (PBP):**⁵⁰ Our PBP provides free portable battery systems for customers who live in Tiers 2 and 3 HFTDs and are enrolled in the MBL Program. For this PSPS, 475 customers in scope were supported by batteries received through the PBP (delivered in 2020, 2021, 2022, 2023, and year to date 2024). Since July 2020, a total of approximately 25,707 battery units have been delivered through the PBP across the entire PG&E service area.
- **Food Bank Partnerships:** We continued to fund local food banks to provide food replacement to families during the PSPS and three days following service restoration. For this PSPS, we partnered with ten local food banks that serve 15 of the 17 impacted counties to provide boxes of food replacement for families. For this PSPS, local food bank partnerships included:
 - Alameda County Food Bank
 - Clear Lake Gleamers Food Bank
 - Community Action Agency of Butte County
 - Community Action of Napa Valley Food Bank
 - Food Bank of Contra Costa & Solano
 - Redwood Empire Food Bank
 - Second Harvest Food Bank of Santa Cruz
 - Second Harvest Food Bank of Silicon Valley
 - Second Harvest Food Bank San Joaquin & Stanislaus
 - Yolo Food Bank
- **Meals on Wheels Partnerships:** We continued our partnership with Meals on Wheels to provide additional support and services to customers in need during PSPS outages. For this PSPS, we partnered with 18 Meals on Wheels Organizations that would be able to

⁴⁹ For more information on the types of aid ILCs provided and how the delivery of aid was coordinated among DDAR, ILCs and the customers, refer to [PG&E's 2024 AFN Plan](#).

⁵⁰ For more information about the PBP Program, refer to [PG&E's 2024 AFN Plan](#).

provide services to customers in scope for the de-energization in 12 counties. Meals on Wheels Organization partnerships included:

- Chico Meals On Wheels
 - Clearlake Senior Center
 - Coastal Seniors
 - Community Action Agency of Napa Valley
 - Community Bridges
 - Council on Aging, Sonoma County
 - J-Sei
 - Lakeport Senior Center
 - Liveoak Senior Center
 - Meals on Wheels Diablo Region
 - Meals on Wheels Solano County
 - Middletown Senior Center
 - Passages
 - Petaluma People Services
 - Service Opportunity for Seniors
 - Spectrum Community Services
 - Tehama County Community Action Agency
 - West Contra Costa Meals on Wheels
- **211 Referral Services:** PG&E has a long-standing relationship with 211 through our charitable grant program. As of August 13, 2021, PG&E has a partnership with the California network of 211s to connect customers with resources before, during, and after PSPS outages. For this PSPS, PG&E worked with 211 to assist 816 customers with resources.⁵¹ The direct assistance resources provided during this activation were food vouchers for 91 customers, accessible transportation for one customer and hotel accommodations for ten customers.
 - **Accessible Transportation Partnerships:** We are partnered with Accessible Transportation organizations to provide customers with transportation to and from PG&E’s CRCs. For this PSPS, we successfully partnered with one organization in preparation for the possibility of any transportation needs.⁵²

Communications to Customers with Limited English Proficiency

PG&E provided translated customer support through its customer notifications, website, call center, social media and engagement with CBOs, and multicultural media partnerships. Customers with their language preference set, received in-language (translated) notifications. For customers with no language preference set, notifications were provided in English with information on how to receive PSPS information in 15 non-English languages. See language preferences for this PSPS in Table 12 below.

Table 12: Customer Notifications Based on Language Preference

| Language | Total Notifications ⁵³ | Percent |
|--------------------------------|-----------------------------------|-------------|
| English | 738,019 | 99.15% |
| Spanish | 6,135 | 0.82% |
| Chinese (Cantonese & Mandarin) | 164 | 0.02% |
| Portuguese | 24 | 0.003% |
| Vietnamese | 22 | 0.003% |
| Korean | 20 | 0.003% |
| Total | 744,384 | 100% |

⁵¹ Additional information on 211s is not available within the PSPS Post-Event Report timeline. More information will be available in the [2024 AFN Plan](#).

⁵² PG&E partnered with Vivalon during this PSPS.

⁵³ Total notifications do not include doorbell rings and Live Agent phone calls.

Customers with limited English proficiency have access to translation phone numbers on our PSPS website, highlighting that translation services are available in over 200 languages. Table 13 includes call center-related metrics associated with this PSPS.

Table 13: Call Center Support Services⁵⁴

| Total Calls Handled | PSPS Calls Handled | Average Response Time for PSPS-related Calls (seconds) | Number of Calls Handled by Call Center Translation Services | Number of Languages Supported by Call Center Translation Services |
|---------------------|--------------------|--|---|---|
| 95,174 | 1,191 | 5 | 1,607 | 250+ |

PG&E continued support and engagement with multi-cultural media organizations and in-language CBOs to maximize the reach of in-language communications to the public. Prior to the PSPS, we reached out to 32 multicultural media organizations to provide outreach in translated languages throughout the 17 impacted counties. These organizations covered the translated languages above and languages spoken by communities that occupy significant roles in California’s agricultural economy (e.g., Nahuatl). Additionally, we shared information and updates on PSPS with these media outlets, including news releases and social media infographics in English, translated languages and ASL, for their use and distribution. We also shared our new PSPS Language Resources page (www.pge.com/pspslanguagehelp available in 16 languages) with organizations to share with their constituents. Highlights from our coordination with multicultural media organizations and CBOs during this PSPS include coverage from El Popular⁵⁵ and KTSF 26 (Napa).⁵⁶ See Figure 38 and Figure 39 below.

Figure 38: El Popular Update in Spanish



⁵⁴ Metrics are provided from November 2, 2024, through November 8, 2024.

⁵⁵ [El Popular Update in Spanish.](#)

⁵⁶ [PSPS Update of KTSF-TV in Chinese.](#)

Figure 39: PSPS Update of KTSF – TV in Chinese



Section 6.6 - Provide the following information on backup power (including mobile backup power) with the name and email address of a utility contact for customers for each of the following topics: (D.21-06-014, page 300.)

Response:

The information requested is included in Sections 6.6a – 6.6f. For questions related to backup power, customers can email [REDACTED]

Section 6.6a. Description of the backup generators available for critical facility and infrastructure customers before and during the PSPS.

Response:

Table 14 lists the generators available for CFI customers before and during the PSPS.

Table 14: Generators Available for CFI Customers

| Generator Type | Number of Units | Individual Size (MW) | Run Time (Hrs.) ⁵⁷ | Description |
|------------------|-----------------|----------------------|-------------------------------|----------------------------------|
| Diesel Generator | 1 | .032 | 37.6 | 1 unit on reserve in Sacramento. |

⁵⁷ Estimated based on a 75% load. Barring mechanical failure and refueling the temporary generators have the ability to operate continuously throughout a typical PSPS.

| Generator Type | Number of Units | Individual Size (MW) | Run Time (Hrs.) ⁵⁷ | Description |
|------------------|-----------------|----------------------|-------------------------------|---|
| Diesel Generator | 2 | .065 | 31.0 | 2 units in San Leandro. |
| Diesel Generator | 2 | .100 | 25.3 | 2 units in Sacramento. |
| Diesel Generator | 1 | .125 | 25.0 | 1 unit in San Leandro. |
| Diesel Generator | 4 | .200 | 22.9 | 4 units in San Leandro. |
| Diesel Generator | 2 | .570 | 24.1 | 2 units in San Leandro. |
| Diesel Generator | 7 | 1.50 | 10.0 | 7 units in Martinez. |
| Diesel Generator | 5 | 1.0 | 35.0 | 5 units total including 3 pre-staged in ICU Hospital and 2 units in Sacramento. |
| Diesel Generator | 8 | 1.140 | 24.0 | 8 units in San Leandro. |
| Diesel Generator | 8 | 2.0 | 27.7 | 8 units in Sacramento. |

6.6b. The capacity and estimated maximum duration of operation of the backup generators available for critical facility and infrastructure customers before and during the PSPS.

Response:

Table 14 lists the power capacity and maximum duration of operation of the generators available for critical facility and infrastructure customers before and during the PSPS.

6.6c. The total number of backup generators provided to critical facility and infrastructure customer’s site immediately before and during the PSPS.

Response:

During and immediately before the PSPS, 19 backup generators were activated to energize CFI customers that did not have an existing mitigation plan in place.

6.6d. How the utility deployed this backup generation to the critical facility and infrastructure customer’s site.

Response:

As a general policy, PG&E does not offer backup generation to individual facilities. However, PG&E’s policy allows for granting exceptions for critical facilities when a prolonged outage could have a significant adverse impact to public health or safety.

Deployment of temporary generation is contingent upon the following circumstances: the expected duration to perform permanent repairs is significantly longer than the expected duration to install backup generation, the expected customer outage is 50,000 or more customer minutes,

and the outage affects a distribution circuit serving multiple customers without a functional back-tie.⁵⁸

PG&E has pre-arranged commitments with critical facility and infrastructure customers to provide temporary generation in case of a PSPS and evaluated requests received during the PSPS according to the prioritization described in Section 6.6e.

6.6e. An explanation of how the utility prioritized how to distribute available backup generation.

Response:

PG&E prioritizes the deployment of available generation by first meeting existing commitments to individual facilities in the following order.

- Intensive care unit (ICU) hospitals, pre-identified by PG&E in partnership with the California Hospital Association (CHA) and Hospital Council of Northern and Central California (HC).
- Pandemic Response sites classified as medical stations and shelters. Additional facilities prepared to support public safety such as but not limited to First/emergency responders at the Tribal, local, state, and federal level, water, wastewater, and communication service providers, affected community choice aggregators, publicly-owned utilities/electrical cooperatives, the CPUC, the California Governor’s Office of Emergency Services and CAL FIRE.⁵⁹

Deployment of available generation is then followed by customers with special needs in the following order:

- Life support, MBL, and temperature sensitive
- Large customers, economic damage customers, and danger to health and safety customers

Deployment of available generation is then followed by other customers based on maximizing relief based on the number of customers times expected duration.

6.6f. Identify the critical facility and infrastructure customers that received backup generation.

Response:

During this PSPS, PG&E utilized its rental fleet of temporary generators to mitigate the impacts of PSPS on its customers. This fleet was used to support 19 stand-alone facilities serving public safety and two indoor CRCs. CFI customers that received backup generation are listed in Table 15.

⁵⁸ 50,000 customer minutes is approximately equivalent to 100 customers for about 8 hours.

⁵⁹ 50,000 customer minutes is approximately equivalent to 100 customers for about 8 hours.

Table 15: Critical Facility and Infrastructure Customers Energized with Backup Generation

| County | Site Type | Generation Deployed | Duration of Operation | Reason Deployed |
|---------------|--|----------------------------|------------------------------|---|
| Solano | Polling Location – Moose Lodge | 100 MW | 0 hours | High risk to public safety. |
| Solano | Polling Location – Girl Scout House (Napa Solano Girl Scout Council) | 150 MW | 0 hours | High risk to public safety. |
| Santa Clara | Polling Location – Lakeside Elementary School | 125 MW | 0 hours | High risk to public safety. |
| Tehama | Polling Location – Rancho Tehama Association | 56 MW | 0 hours | High risk to public safety. |
| Lake | Ad-Hoc – Morgan Valley Rd., Lower Lake (Residence) | 36 MW | 21:23 hours | High risk to public safety. |
| Contra Costa | Ad-Hoc – BI-BETT Diablo Valley Ranch | 100 MW | 27:34 hours | High risk to public safety. |
| Contra Costa | Ad-Hoc – Briones Valley Rd., Brentwood (Residence) | 32 MW | 26:40 hours | High risk to public safety. |
| Lake | Polling Location – Calpine Geothermal Visitor Center | 200 MW | 71:19 hours | High risk to public safety. |
| Tehama | Ad-Hoc – Cal Fire Paskenta Station | 70 MW | 23:27 hours | High risk to essential emergency response and support facilities. |
| Colusa | Ad-Hoc – Deer Path, Stonyford (Residence) | 25 MW | 21:08 hours | High risk to public safety. |
| Solano | School – Suisun Valley Elementary School | 200 MW | 19:31 hours | High risk to public safety. |
| Tehama | Ad-Hoc – Maggie Way, Paskenta (Residence) | 32 MW | 74:02 hours | High risk to public safety. |
| Tehama | School – Flournoy Elementary School | 200 MW | ~36:25 hours | High risk to public safety. |
| Solano | Ad-Hoc – Aurora Way, Vacaville (Residence) | 100 MW | 45:05 hours | High risk to public safety. |
| Alameda | Ad-Hoc – Chabot Space and Science Center | 570 MW | 47:00 hours | High risk to public safety. |

| County | Site Type | Generation Deployed | Duration of Operation | Reason Deployed |
|--------|--|---------------------|-----------------------|---|
| Butte | Ad-Hoc – Meadow Springs Rd., Yankee Hill (Residence) | 56 MW | ~44:46 hours | High risk to public safety. |
| Solano | Ad-Hoc – Hemlock St., Vacaville (Residence) | 40 MW | 25:30 hours | High risk to public safety. |
| Butte | Ad-Hoc – Hoffman Rd., Oroville (Residence) | 36 MW | ~21:30 hours | High risk to public safety |
| Napa | Ad-Hoc – Cal Fire-Fire Station 38 | 32 MW | 70:50 hours | High risk to essential emergency response and support facilities. |

Section 7 – Complaints & Claims

Section 7.1 - The number and nature of complaints received as the result of the de-energization event and claims that are filed against the utility because of de-energization. The utility must completely report all the informal and formal complaints, meaning any expression of grief, pain, or dissatisfaction, from various sources, filed either with CPUC or received by the utility as a result of the PSPS event. (Resolution ESRB-8, page 5, D.21-06-014, page 304.)

Response:

Table 16 provides the number and nature of complaints received from customers and Public Safety Partners, submitted to both the CPUC and PG&E, for the November 5 – 8, 2024 PSPS.⁶⁰ Any complaints received after November 8, 2024 for this PSPS will be included in the 2024 PSPS Post-Season Report.

Table 16: Number and Nature of Complaints due to the November 5 – 8, 2024 PSPS

| Nature of Complaints | Number of Complaints |
|--|-----------------------------|
| Communications/Notifications Including, but not limited to complaints regarding lack of notice, excessive notices, confusing notice, false alarm notice, problems with getting up-to-date information, inaccurate information provided, not being able to get information in the prevalent languages and/or information accessibility, complaints about website, Public Safety Partner Portal, Representational State Transfer (REST)/Digital Asset Manager (DAM) sites (as applicable). | 42 |
| PSPS Frequency/Duration Including, but not limited to complaints regarding the frequency and/or duration of PSPS, including delays in restoring power, scope of PSPS and dynamic of weather conditions. | 127 |
| Safety/Health Concern Including, but not limited to complaints regarding difficulties experienced by AFN/MBL populations, traffic accidents due to non-operating traffic lights, inability to get medical help, well water or access to clean water, inability to keep property cool/warm during outage raising health concern. | 37 |
| General PPSD Dissatisfaction/Other Including, but not limited to complaints about being without power during PPSD and related hardships such as food loss, income loss, inability to work/attend school, plus any PPSD-related complaints that do not fall into any other category. | 232 |
| Outreach/Assistance Including, but not limited to complaints regarding CRCs, community crew vehicles, backup power, hotel vouchers, other assistance provided by utility to mitigate impact of PPSD. | 14 |

⁶⁰ PG&E Post-Event Reports are based on the CPUC template. Additional information regarding complaints and claims will be provided in the PPSD Post-Season Report.

Claims

As of November 15, 2024, PG&E received 23 claims for the November 5 – 8, 2024 PSPS.

Table 17: Count and Type of Claims Received

| Description of Claims | Number of Claims |
|-------------------------------------|------------------|
| Business Interruption/Economic Loss | 2 |
| Food Loss Only | 20 |
| Property Damage | 1 |

Section 8 – Power Restoration

Section 8.1 - A detailed explanation of the steps the utility took to restore power (*Resolution ESRB-8 page 5*)

Response:

During the PSPS, the PG&E EOC Command and meteorology teams monitor real-time and forecasted weather conditions based on weather models, weather station data, and field observations while patrol crews and helicopters are pre-positioned in anticipation of the Weather All-Clear to begin patrols. Weather All-Clears are called based on pre-defined, geographic areas and mapping of each weather station in each zone to that area. This is known as the All-Clear Zone methodology, which based on past PSPS outages, was an improvement compared to issuing Weather All-Clear by FIAs.

All-Clear Zones align with known meteorological phenomena, such as mountain tops and wind gaps which may experience longer periods of extreme weather. This allows for further granularity in calling Weather All-Clears, thereby helping areas less prone to wind gusts or adverse conditions to be cleared and restored more quickly. PG&E monitors the conditions in each of these All-Clear Zones and as they fall below our minimum fire potential conditions the PG&E meteorologists will recommend areas for restoration.

As Weather All-Clears are issued, restoration crews patrol electrical facilities to identify and repair or clear any damage or hazard before re-energizing. Using the Incident Command System (ICS) as a base response framework, each circuit is assigned a taskforce consisting of supervisors, crews, trouble men, and inspectors. This structure allows PG&E to patrol and perform step restoration in alignment with the centralized control centers.

During restoration, PG&E issued ten Weather All-Clears and deployed approximately 283 personnel and 50 helicopters to patrol the lines in advance of restoration. Patrols were conducted on approximately 2,013 miles of distribution circuits and 37 miles of transmission lines that had been de-energized. Power was restored to customers as patrol completion verified the safe condition of each line.

Section 8.2 - The timeline for power restoration, broken down by phase if applicable (*D.19-05-042, Appendix A, page A24, SED Additional Information.*)

Response:

PG&E issued Weather All-Clears for All-Clear Zones at the times noted in Table 18.

Table 18: Weather All-Clear Times

| All-Clear Zones | Weather All-Clear Date and Time (PST) |
|--|---------------------------------------|
| 518B, 520B, 520C, 540A, 540B, 553 | 11/6/2024 13:32 |
| 177D, 530E, 535 | 11/6/2024 15:12 |
| 175C, 175E, 180C, 180H, 245B, 246B, 530A, 530F, 530G, 530J | 11/6/2024 16:39 |
| 530B, 530C | 11/6/2024 18:07 |

| All-Clear Zones | Weather All-Clear Date and Time (PST) |
|---|---------------------------------------|
| 177F, 177G, 180D, 245A, 246A, 246H, 246I, 530D | 11/6/2024 19:13 |
| 170B, 177A, 177B | 11/6/2024 20:07 |
| 175A, 175B, 180J | 11/7/2024 0:06 |
| 154D, 175D, 175F, 177C, 180I | 11/7/2024 5:06 |
| 175H, 177E, 248A, 280C, 280G, 285A, 445, 448B, 651A, 651B | 11/7/2024 6:43 |
| 175G, 280H | 11/7/2024 9:35 |

Section 8.3 - For any circuits that require more than 24 hours to restore, the utility shall explain why it was unable to restore each circuit within this timeframe. (D.20-05-051, Appendix A, page 6.)

Response:

PG&E was unable to restore one circuit within 24 hours of the Weather All-Clear, which impacted approximately 145 customers. These customers were restored between one hour and thirty-six minutes to slightly over 22 hours past the 24-hour mark.

Table 19: Circuit PG&E was Unable to Restore within 24 Hours of the Weather All-Clear

| Circuit Name | Reason the Utility was Unable to Restore the Circuit Within 24 Hours |
|----------------|---|
| Los Gatos 1107 | A portion of Los Gatos 1107 was not restored within 24 hours due to repairs required after a tree branch fell onto the conductor. The damage was located in the middle of a ravine, therefore, crews had to cut a path to the tree in order to repair it. Restoration of the entire circuit was completed on November 8, 2024 at 11:42 PST. |

Section 9 – Community Resource Centers

Section 9.1 - The address of each location during a de-energization event, the location (in a building, a trailer, etc.), the assistance available at each location, the days and hours that it was open, and attendance (i.e., number of visitors) (*Resolution ESRB-8, page 5, SED Additional Information.*)

Response:

During the November 5 – 8, 2024 PSPS, PG&E opened 29 CRCs. The sites were visited by 3,683 people. A full list of CRC locations, assistance available, operating days and hours, and attendance is reported in Appendix F.

CRCs are typically open from 08:00 to 22:00 PST during the time the power is shut off until customers are restored. Visitors were provided with PSPS information by dedicated staff, ADA-compliant restrooms, physically distanced tables and chairs, power strips to meet basic charging needs for personal medical devices and other electronics, snacks, bottled water, Wi-Fi, and cellular service access. For visitors who did not wish to remain on site, “Grab and Go” bags with a PSPS information card, water, non-perishable snacks, a mobile battery charger, and a blanket were available. Bags of ice and privacy screens were also available at indoor locations.

During all PSPS events, PG&E coordinates with county Offices of Emergency Management to determine the best locations for CRCs. For this PSPS, Mendocino, Plumas, Stanislaus, and Yolo Counties CRCs were not set up, with county agreement, due to low customer impact. Yolo opted for “Grab and Go” bags for their county in lieu of a CRC. Mendocino, Plumas, and Stanislaus did not request additional support.

During this PSPS, onsite visitors requested and received:⁶¹

- 4,529 snacks
- 4,353 bottled waters
- 4,090 device chargers
- 35 bags of ice
- 2,999 blankets
- 39 visitors were provided with food bank information

One visitor requested and was provided information regarding hotel vouchers.⁷³

3,465 visitors did not remain on site and were provided “Grab and Go bags,” while 218 visitors stayed on site. “Grab and Go” bags were delivered to Sonoma and Yolo counties at their request.

Additional information about our CRC operations, including coordination with Tribal and local governments, CRC types and resources, and more is available in the CRC Plan located in Appendix A of [PG&E’s 2024 Pre-Season Report](#), pp. 47-61.

⁶¹ PG&E does not provide hotel vouchers at CRC locations. For more information on vouchers, see Section 6.5.

Section 9.2 - Any deviations and explanations from the CRC requirement including operation hours, ADA accessibility, and equipment. (SED Additional Information.)

Response:

Due to the timing of power restoration on November 7 and November 8, the hours of operation at CRCs listed in Appendix F deviated from the standard operating hours from 08:00 to 22:00 PST. See Appendix F for operating times.

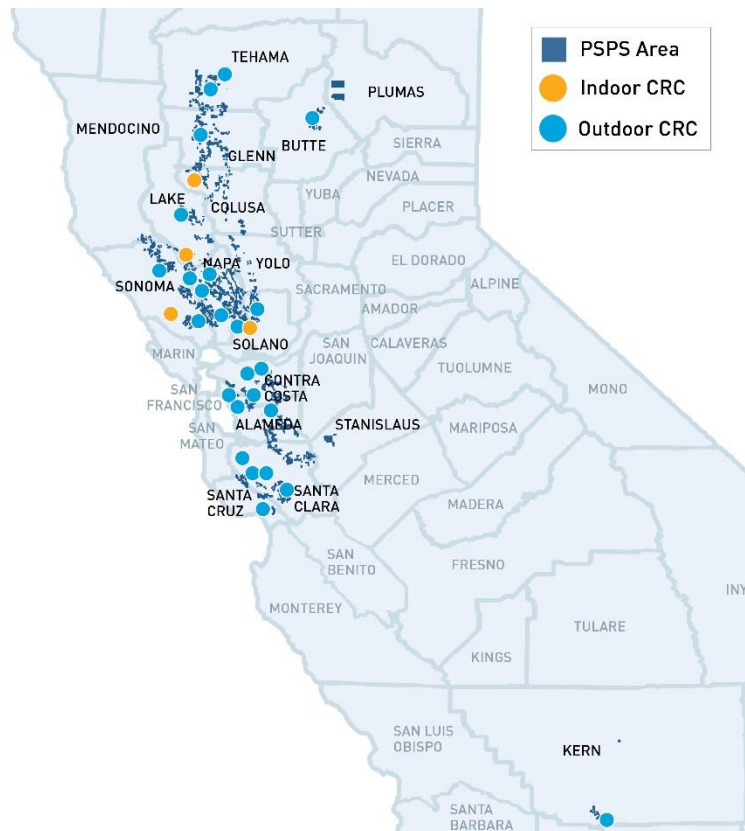
During this PSPS, one CRC in Santa Clara County was briefly closed after our data system indicated full restoration. However, this CRC was reopened later that day when another data platform showed approximately 4% of the impacted customers in that community were not fully restored.

Section 9.3 - A map identifying the location of each CRC and the de-energized areas (SED Additional Information.)

Response:

See Figure 40 for a map of CRC locations. Based on the CRC survey conducted for this PSPS, most respondents traveled up to roughly five miles to the nearest CRC location. Additional CRC location information can be found at [PG&E Emergency Site – View Outage Map](#). Customers can find specific information using the ‘Address Search’ or ‘City/County Search’ functions.

Figure 40: Location of CRCs Readied During November 5, 2024 PSPS



Section 10 – Mitigations to Reduce Impact

Section 10.1 - Mitigation actions and impacts (both waterfall graph and map) including: sectionalization devices, temporary generation, microgrids, permanent backup generation, transmission switching, covered conductor, and any other grid hardening that mitigated the impact of the event (D.21-06-014, page 285, SED Additional Information.)

Response:

Mitigations to Reduce Impact

PG&E employed multiple measures to avoid de-energizing approximately 192,894 customers. Figure 41 depicts the impact each mitigation measure had on the total number of customers. Customer locations where mitigation efforts were utilized are mapped in Figure 42.

Figure 41: Reduction in Number of Impacted Customers Driven by Mitigation Efforts

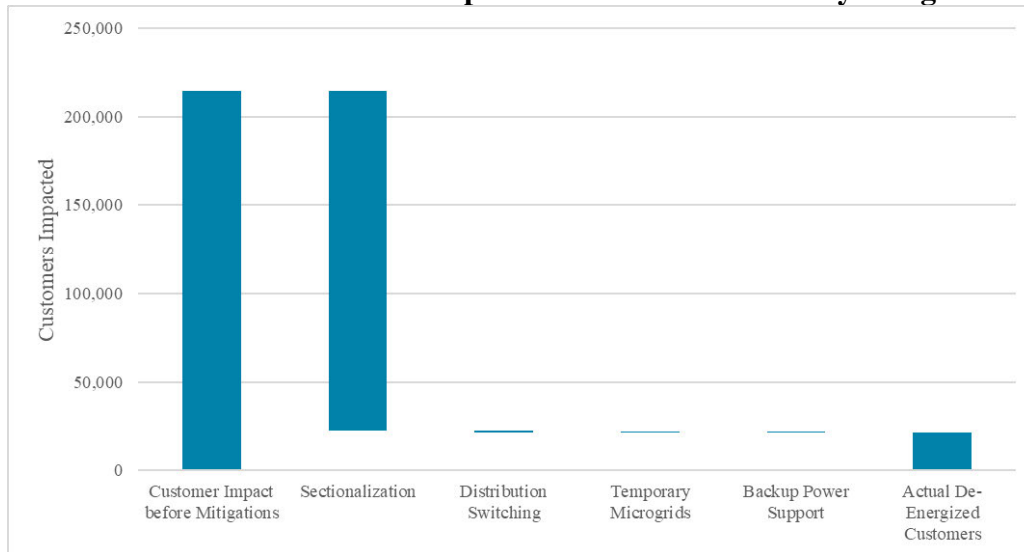
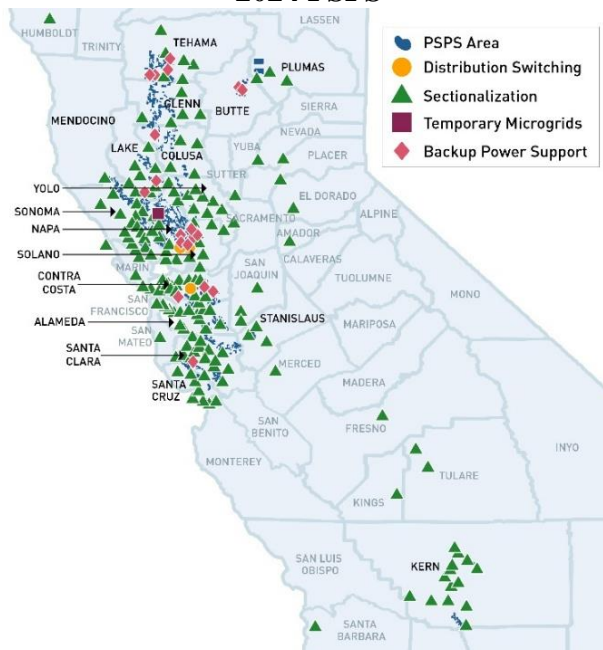


Figure 42: Map of Locations Where Mitigation Was Utilized During the November 5 – 8, 2024 PSPS



Community Microgrids

A community microgrid is a group of customers and Distributed Energy Resources (DERs) within clearly defined electrical boundaries with the ability to disconnect from and reconnect to the grid. These microgrids are typically designed to serve the portions of communities that include community resources, like hospitals, police and fire stations, and gas stations and markets. PG&E continues to own and operate the distribution system within the microgrid. More information about PG&E's microgrid solutions or how to begin developing a community microgrid can be found at www.pge.com/cmep.

Community microgrids were not utilized during the November 5 – 8, 2024 PSPS.

Transmission Line Segmentation

Transmission lines are segmented using switches enabled with Supervisory Control and Data Acquisition (SCADA), when possible, if only a portion of a line is required to be de-energized due to PSPS. Leaving segments of transmission lines energized allows PG&E to still reduce fire risk where needed and provide service to stations fed off the non-impacted segments during the PSPS.

During this PSPS, transmission segmentation enabled one substation and one substation bus to remain energized by only de-energizing transmission lines segments rather than the whole transmission line.

Distribution Switching

Depending on fire risk patterns, distribution switch locations and switching plans maintain service to customers on lines that fall outside the high-risk area but are served by lines that pass through the fire risk area. Depending on PSPS scope, we may be able to use back-tie switching to bypass the distribution circuits that pass through the de-energization area to keep customers energized from a different set of lines.

During this PSPS, distribution switching was used to mitigate approximately 825 customers.

Sectionalization

PG&E has installed new sectionalization devices near the borders of the CPUC-designated HFTD Tier 2 and Tier 3 to reduce the number of customers affected by PSPS outages.

PG&E used sectionalization devices on 91 circuits which reduced the customer impact by approximately 192,001 customers for this PSPS.

Islanding

In some cases, PG&E can leverage islanding capabilities to keep some customers islanded apart from the rest of PG&E's transmission system and energized by generation located within the island.

Transmission islanding was not utilized during the November 5 – 8, 2024 PSPS.

Temporary Substation Generation

The objective of temporary substation microgrids is to enable some community resources to continue serving the surrounding population during a PSPS at distribution substations resulting from transmission line outages. An interconnection is made at the substation, energizing entire

circuits where downstream assets are not at weather risk and generator capacity is sufficient. If there are downstream assets at risk, this mitigation is combined with distribution sectionalization to energize only safe areas. For reporting purposes, customers mitigated in the latter case will be documented in this category and not in sectionalization to avoid duplication. On average, customers served by temporary microgrids experience de-energization periods of under 30 minutes for the power source switchover from transmission to temporary generation and go-back from temporary generation to transmission.

Temporary substation generation was not utilized during the November 5 – 8, 2024 PSPS.

Temporary Microgrids

The objective of temporary microgrids is to enable some community resources to continue serving the surrounding population during PSPS outages where it is safe to do so, using pre-installed interconnection hubs to safely and rapidly interconnect temporary generation. While temporary microgrids do not often support large numbers of customers, the community resources served by temporary microgrids include fire stations, local water and waste companies, markets, post offices, and medical facilities. On average, when utilized, customers served by temporary microgrids experience de-energization periods of under 30 minutes for the switchover from grid to microgrid and go-back from microgrid to the grid. Thirteen temporary microgrid sites are currently ready for operation in PG&E’s service area. One temporary distribution microgrid was in scope for this PSPS.

PG&E safely provided power to portions of one de-energized community where we pre-installed equipment to safely island and energize temporary microgrids. Table 20 lists the temporary microgrids operated during this PSPS.

Table 20: Temporary Microgrids

| Temporary Microgrid | Generation Deployed | Customers Energized |
|----------------------|---------------------|---------------------|
| Angwin (Napa County) | .5 MW | 49 |

Backup Power Support:

PG&E used temporary generation to support 19 stand-alone customers. Table 15 lists the facilities that received backup power support during the November 5 – 8, 2024 PSPS.

Covered Conductor:

The effects of grid-hardening and covered conductors are accounted for in our IPW model, which predicts the probability of utility-caused ignitions. Overhead system hardening is expected to reduce the probability of outages and ignitions in recently hardened sections. The IPW model more heavily weighs ignition and outage rates in recent years which will result in areas with fewer ignitions (e.g., areas that may have been recently hardened, being less likely to be de-energized for PSPS as there is a lower chance of ignition based on historical ignitions and outages).

Section 11 – Lessons Learned from this Event

Section 11.1 - Threshold analysis and the results of the utility’s examination of whether its thresholds are adequate and correctly applied in the de-energized areas. (D.21-06-014, page 305-306.)

Response:

This section addresses our examination of the adequacy of our PSPS protocols and guidance thresholds. As prescribed in ESRB-8, the decision to de-energize electric facilities for public safety is based on the best judgment of the IOU and is dependent on many factors including and not limited to fuel moisture; aerial and ground firefighting capabilities; active fires that indicate fire conditions; situational awareness provided by agencies; and local meteorological conditions of humidity and winds.⁶² Based on our current PSPS modeling and thresholds, as applied in this PSPS and explained in Section 2, we believe our current PSPS thresholds continue to be adequate and were correctly applied for the November 5 – 8, 2024 PSPS. See Appendix A for detailed information on our PSPS criteria and thresholds.

PG&E begins its threshold evaluation with a robust historical analysis that is described in detail below. This established the guidance values to be applied for PSPS, which has been optimized to capture data from past catastrophic fires to mitigate customer impacts. To do so, Meteorologists use internal and external tools and subject matter expertise to decide.

Typically, before de-energization, the PSPS customer risk is also evaluated against the wildfire risk on a per circuit basis to further evaluate the adequateness of the event. And, during the PSPS, the advanced weather modeling systems from our network of more than 1,300 weather stations is able to forecast and track weather conditions in real time. Finally, data and post-PSPS analysis results are collected and provided as part of the PSPS Post-Event Report.

Establishing Threshold through Historical Analysis

Our PSPS guidance was established by calibrating a granular, historical dataset. We built our verification dataset by creating, or “backcasting,” the PSPS guidance through our historical dataset. We extracted values for all recent fires that have occurred in PG&E’s service area from 2012 to 2020. We aimed to capture as many historical fires as possible that were caused by PG&E equipment during high wind events (e.g., Camp, Nuns, Kincade, Zogg) while limiting the number of historical PSPS outages to minimize customer impacts. Our analysis included:

- Hourly review of past incidents
- Verification of hypothetical PSPS dates
- PSPS guidance values testing
- A robust guidance sensitivity and calibration analysis

Historical Analysis: CFP_D Quantification

Based on this analysis, PG&E uses a CFP_D value of seven as the quantitative threshold guidance value to consider for PSPS on PG&E’s distribution system.

To establish the CFP_D threshold of seven, we performed multiple sensitivity studies in “backcast” mode for calibration and validation. This involved running 68 different versions of the combined distribution PSPS guidance through hourly historical data throughout multiple years to calibrate PSPS guidance. This included simulating and learning from more than 2,500 virtual PSPS outages. Through this “lookback” analysis, we evaluated:

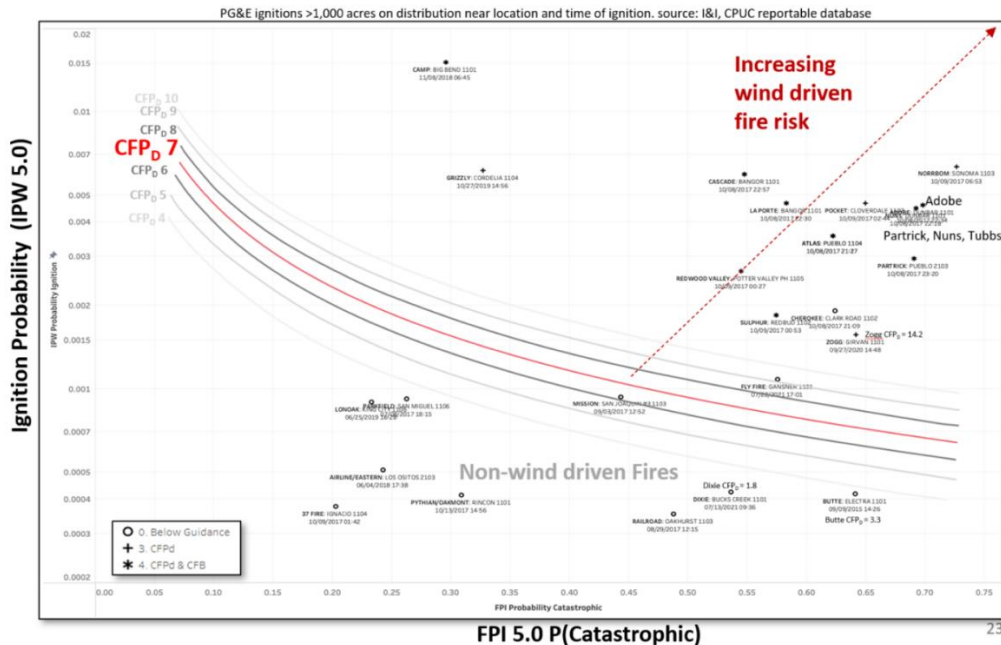
⁶² See Resolution ESRB-8, p. 8-9.

- The potential size, scope, and frequency of PSPS outages
- Potential customer impacts
- The days PSPS outages would have occurred
- Whether utility infrastructure would have qualified for de-energization

The mFPC and CFP_D guidance that is determined from Technosylva was also evaluated using this process.

The CFP_D guidance value of seven is shown in Figure 43 with respect to recent large fires since 2012. Fires above the CFP_D7 curve tend to be wind driven fire, while non-wind driven fires tend to exist below the CFP_D7 curve. Any fires above seven that meet mFPC indicate PSPS would have been executed, had these models and guidance been in use during these historic events. The results show that deployment of this model could have prevented wildfires, such as Camp, Tubbs, Nuns, Atlas, Kincaid and Zogg fires, if implemented in 2012.⁶³

Figure 43: CFP_D Guidance



This analysis was a critical step to ensure the most catastrophic historical incidents are identified by PSPS guidance while considering the significant impacts to customers from PSPS outages across multiple dimensions (e.g., duration and frequency). This ensures that future PSPS outages will capture conditions similarly during the most catastrophic fires while also balancing impacts to customers.

Historical Analysis: Execution

To execute the analysis at this scale, we utilized cloud computing resources to run PSPS model guidance for every hour at every 2 x 2 km grid cell across the historical data set to determine the number of times and locations PSPS guidance is exceeded. Each location exceeding guidance is then grouped into events to determine the location and size of each PSPS given the weather and fuels present at that time under the parameters of the study version. This allows us to determine

⁶³ Note that the inclusion of a fire in this analysis does not indicate that PG&E is directly responsible for or caused a fire. Instead, the fires are included for the purpose of analyzing the impact of PG&E's current PSPS Protocols.

if synoptic-driven events (e.g., Diablo wind events) are being identified, and if historical fires attributable to PG&E equipment may have been mitigated.

Verification of PSPS Protocols

In addition to these sensitivity studies, PG&E performed extensive verification of the PSPS protocols using several internal and external datasets. The goal of these analyses was to first determine if certain weather events are being captured (e.g., Diablo and offshore wind events), and second, to determine if lines that have been implicated in historic catastrophic fires would have been identified by the guidance.

The following internal datasets were used in the analysis:

- Climatology of Diablo wind events.
- Hourly high-resolution wind maps from the climatology data set.
- Distribution and transmission outage history.
- The weather signal database.
- Exploratory and dynamic dashboards created with internal and external data.

The following external datasets were used in the analysis:

- National Center for Environmental Prediction (NCEP) North American Regional Reanalysis Archive (NARR) synoptic weather maps.
- Historical fire occurrence data compiled by federal agencies.
- RFWs from the NWS.
- High risk of potential large fires due to wind from the GACC.

The paragraphs below explain how we leveraged external and internal data to verify our PSPS protocols guidance thresholds.

NARR Archive

PG&E has acquired the NARR archive data dating back to 1995 and produced over two million maps that can be utilized to study past events. These maps are also useful to study the past conditions leading up to the PSPS, such as the extent of precipitation events and heat waves. When the PSPS models are run through the climatology, each PSPS identified is compared against the NARR archive by a Meteorologist to determine the large-scale atmospheric features present for each event.

Climatology of Diablo Wind Events

PG&E also leverages the latest academic research on Diablo wind events that use surface-based observations to create a climatology of Diablo wind events. We adapted the criteria and processed it hour-by-hour through the 31-year weather climatology to determine the frequency, magnitude, and timing of Diablo winds. The output of this analysis was a 31-year calendar of Diablo wind events experienced in the PG&E service area. As it relates to PSPS directly, the strongest Diablo wind events were evaluated to verify if PSPS guidance also selects these days for potential PSPS outages. Using the days identified by PSPS guidance and the Diablo PSPS list, a high-level comparison was completed to evaluate overlap of the events.

Any events that did not meet PSPS guidance were evaluated further using additional data sources described in this section. For example, the NARR archive proved useful, as antecedent conditions such as rainfall before a PSPS and the magnitude of the PSPS could be evaluated.

PG&E's Weather Signal Database

PG&E's Meteorology team built, and continues to maintain, a 'weather signal' database that flags each day from January 1, 1995 to present that experienced any weather-related outages on the distribution system. It also lists the main weather driver (e.g., heat, low-elevation snow, northeast wind, winter storm, etc.) for these outages. If distribution outage activity is not driven by weather, the day is classified as a "Blue Sky"⁶⁴ day. This dataset combines weather and distribution outage activity that allows rapid filtering of events based on the main weather drivers. To validate PSPS guidance, we used a combination of "Northeast" wind days and "Blue-Sky" days.

The PSPS guidance was validated against all Northeast wind days in the database. This is similar, but complimentary to the Diablo PSPS analysis as it also accounts for outage activity observed on those days. Events were also compared against "Blue Sky" days to ensure that PSPS would not be recommended for a high percentage of non-weather-impact days where little to no outage activity was observed.

Red Flag Warnings from the NWS

PG&E also validated PSPS guidance against RFWs from the NWS. RFWs mean warm temperatures, very low humidity, and stronger winds are expected to combine to produce an increased risk of fire danger. These RFWs were collected for the past six years (2015 – 2020) in shapefile format and used to evaluate the timing and spatial extent of historical RFWs against PSPS guidance. It should be noted that each NWS office in the PG&E service area has different RFW criteria, making direct and quantifiable comparison challenging. However, this dataset is used to evaluate whether RFWs were issued when PSPS guidance was met. Based on historical PSPS analysis, RFWs are expected to occur more frequently and cover a broader area than the area covered by PSPS outages.

High Risk of Potential Large Fires due to Wind from the GAAC

PG&E also validated PSPS guidance against historical "High Risk" days from the GACC. The GACCs issue High Risk Day alerts when fuel and weather conditions are predicted that historically have resulted in a significantly higher than normal chance for a new large fire or for significant growth on existing fires. Examples of critical weather conditions are high winds, low humidity, an unstable atmosphere, and very hot weather. Similar to the RFW analysis, this dataset was used to evaluate if High Risk days were issued when PSPS guidance was high. Blue Sky Day is defined as "The same as a non-weather impact day (no or very limited impacts due to weather)." Similar to RFWs, based on historical PSPS analysis, High Risk Days are expected to occur more frequently and cover a broader area than PSPS.

Hourly High-Resolution Wind Maps from PG&E Climatology Data Set

PG&E created hourly maps from high-resolution climatology and a web-based application to display any hour across 30 years. For each PSPS that meets PSPS guidance in the climatology, these maps were evaluated by a Meteorologist to better understand the nature of the event, wind speeds, antecedent conditions, and the spatial extent of strong winds. It's important to note forecast wind speeds are available in the same exact format, allowing Operational Meteorologists to put forecast events in perspective with historical events using the same model.

⁶⁴ The definition of a Blue Sky Day is as follows: "Blue Sky Day is defined the same as a non-weather impact day (no or very limited impacts due to weather)."

Detailed PSPS Dashboards

To evaluate the thresholds, Meteorologists and data scientists utilized the data sources described above to evaluate historical PSPS hour-by-hour to verify the locations and times that are being flagged as meeting PSPS guidance. These dashboards determine if historical fire events would have been flagged by PSPS guidance. Meteorologists evaluated these data sources hourly to verify model performance of the IPW model and suitability for operations. The PSPS guidance can be evaluated spatially using the dashboard map integration, while the size and timing of the PSPS can be evaluated using the timeseries integration.

Section 11.2 - Any lessons learned that will lead to future improvement for the utility (SED Additional Information.)

Response:

PG&E collects lessons learned input from staff during and after every PSPS EOC activation to identify best practices and biggest opportunities for improvement. See Table 21 below for lessons learned from the November 5 – 8, 2024 PSPS.

Table 21: Lessons Learned from the PSPS

| Issue | Discussion | Resolution |
|--------------|--|--|
| Meteorology | On the morning of November 5, PG&E became aware that the 7-day forecast on the website briefly and inadvertently showed PSPS outages were not planned even though shutoffs were likely. This was due to a human error where incorrect files were loaded onto the PG&E website. | Within approximately one hour PG&E quickly identified and corrected the 7-day forecast to show counties where a PSPS was likely. |

Section 12 – Other Relevant Information

Response:

Table 22 and Figure 44 show the maximum wind gust speeds recorded by weather stations in each county within PSPS scope.

Table 22: Maximum Wind Gusts Recorded November 5 – 8, 2024 in Impacted Counties

| County | Maximum Wind Gust (mph) | Station ID | Station Name |
|--------------|-------------------------|------------|-----------------------|
| Alameda | 61 | PG674 | Mt. Allison |
| Butte | 49 | JBGC1 | Jarbo Gap |
| Colusa | 43 | PG697 | Colusa Hills |
| Contra Costa | 65 | PG696 | Diablo-Blackhawk |
| Glenn | 46 | PG845 | Road 65 |
| Kern | 65 | 580SE | SCE Tejon Hills |
| Lake | 80 | PG652 | Santa Fe Geothermal |
| Mendocino | 48 | MASC1 | Mendocino Pass |
| Napa | 75 | PG162 | Mt. Hood |
| Plumas | 62 | 404PG | Rodgers Flat |
| Santa Clara | 68 | PG608 | Mt. Umunhum |
| Santa Cruz | 59 | PG370 | Ormsey Cutoff Trail |
| Stanislaus | 48 | 045PG | Mt. Oso |
| Solano | 59 | PG880 | Blue Ridge Road South |
| Sonoma | 88 | PG132 | Mt. St Helena West |
| Tehama | 64 | 571PG | Round Mountain |
| Yolo | 57 | PG490 | Bald Mountain Tower |

Figure 44: Maximum Wind Gusts Recorded November 5 – 8, 2024 in Impacted Counties



APPENDIX

PACIFIC GAS AND ELECTRIC COMPANY
APPENDIX A
SECTION 2 – DECISION MAKING PROCESS

Appendix A: DECISION MAKING PROCESS

Table A-1.1: Factors Considered in the Decision to Shut Off Power for Each Distribution Circuit De-energized During the November 5 – 8, 2024 PSPS

* Please see Table A-1.2 for the description of each column header, as well as the unit and value provided.

** Note: PSPS decision making on Distribution does not occur at a per-circuit level, and instead occurs at the level of our 2 x 2 km weather and fuels model grid. These outputs are used in a GIS system to visualize the areas of concern by area, which meteorologists and Distribution Assets Health Specialists review to scope the event. The data provided here is representative of our high-resolution weather model data, which is driven by the Weather Research and Forecasting model. It is not inclusive of other model information reviewed by meteorologists that include external, public global and high-resolution weather models. This temporal and areal review of the risk, the operational timeline required to create the scope as well as any areas that were added based on subject matter expertise of meteorologists may lead to some circuits being de-energized that do not strictly exceed PSPS guidance.

| Circuit Name | Time Place | Forecast | | | | | | | | | | | Agency | | | Observed | | | | | | | | | | PSPS Risk vs. Benefit | |
|--------------------|------------|----------|-----------|---------------------|-------------------------|-------|----------|----------|-----------|-----------------|-------|------|--------|----------------|--------|----------|--------|------|-----------|-----------|-----------|---------|---------------|-------------------|---------------------------------|------------------------|--|
| | | ws_mph | temp_2m_f | flame_length_ft_8hr | rate_of_spread_chhr_8hr | rh_2m | prob_cat | dfm_10hr | dfm_100hr | lfm_chamise_new | cfpd | NOAA | RFW | GACC_High Risk | ws_mph | wg_mph | temp_f | RH_% | ws_mph_AC | wg_mph_AC | temp_f_AC | RH_%_AC | open_pspstags | Tx impacts_yes_no | PSPS Potential Risk Consequence | PSPS Potential Benefit | |
| ARBUCKLE 1101 | TP23 | 21 | 73 | 9.8 | 89.7 | 13.3 | 0.35 | 0.06 | 0.10 | 61 | 3.19 | 707 | 707 | No | 28 | 42 | 66 | 20 | 10 | 15 | 58 | 22 | Yes | No | 0.06 | 253.20 | |
| BIG BEND 1101 | TP15 | 22 | 67 | 8.1 | 38.1 | 15.3 | 0.20 | 0.07 | 0.12 | 70 | 3.80 | No | No | No | 33 | 49 | 69 | 14 | 14 | 25 | 67 | 17 | Yes | No | 0.98 | 173.79 | |
| BUCKS CREEK 1103 | TP15 | 26 | 66 | 11.7 | 38.8 | 18.7 | 0.14 | 0.08 | 0.13 | 70 | 12.30 | No | No | No | 22 | 62 | 61 | 16 | 10 | 18 | 61 | 20 | Yes | No | 0.03 | 244.77 | |
| CALISTOGA 1101 | TP20 | 36 | 74 | 40.7 | 101 | 12.9 | 0.29 | 0.06 | 0.11 | 66 | 27.75 | 1697 | 1697 | No | 67 | 88 | 71 | 12 | 20 | 24 | 71 | 15 | Yes | No | 0.57 | 351.18 | |
| CALISTOGA 1102 | TP05 | 23 | 73 | 6 | 27.5 | 13.5 | 0.29 | 0.06 | 0.11 | 69 | 11.56 | 2234 | 2234 | No | 30 | 45 | 69 | 14 | 10 | 15 | 59 | 19 | Yes | No | 0.05 | 1470.31 | |
| CALPINE 1144 | TP01 | 27 | 72 | 13.2 | 67.9 | 14.1 | 0.27 | 0.07 | 0.11 | 68 | 9.06 | 10 | 10 | No | 65 | 80 | 68 | 10 | 8 | 14 | 68 | 16 | Yes | No | 0.07 | 345.35 | |
| CALPINE 1146 | TP01 | 23 | 68 | 12.5 | 49.4 | 15.5 | 0.26 | 0.07 | 0.12 | 68 | 10.68 | 1 | 1 | No | 65 | 80 | 67 | 15 | 8 | 14 | 66 | 17 | Yes | No | 0.03 | 1251.27 | |
| CASTRO VALLEY 1108 | TP24 | 23 | 70 | 21.1 | 49.4 | 16.7 | 0.26 | 0.06 | 0.12 | 69 | 8.10 | 908 | 5302 | 5302 | 33 | 50 | 73 | 14 | 11 | 18 | 58 | 21 | Yes | No | 0.15 | 524.09 | |
| CAYETANO 2109 | TP11 | 28 | 70 | 11 | 138.9 | 19.7 | 0.27 | 0.07 | 0.11 | 62 | 6.11 | 3150 | 3150 | 3150 | 44 | 56 | 69 | 16 | 12 | 18 | 58 | 22 | Yes | No | 0.50 | 4112.14 | |
| CAYETANO 2111 | TP11 | 20 | 70 | 10 | 128.6 | 18.1 | 0.15 | 0.06 | 0.11 | 65 | 0.70 | 2087 | 2087 | 2087 | 44 | 56 | 68 | 16 | 12 | 18 | 54 | 25 | Yes | No | 0.08 | 5708.16 | |
| CLARK ROAD 1102 | TP15 | 24 | 67 | 9.7 | 45.4 | 16.2 | 0.19 | 0.07 | 0.12 | 69 | 1.70 | 10 | No | No | 33 | 49 | 69 | 14 | 12 | 23 | 67 | 15 | Yes | No | 0.40 | 778.93 | |
| CLAYTON 2212 | TP07 | 23 | 69 | 18.5 | 138.5 | 19.2 | 0.35 | 0.07 | 0.10 | 62 | 8.20 | 3445 | 3445 | 3445 | 44 | 65 | 69 | 18 | 18 | 26 | 59 | 20 | Yes | No | 2.03 | 247.70 | |
| CLAYTON 2213 | TP14 | 20 | 69 | 9.2 | 59.7 | 18.3 | 0.26 | 0.07 | 0.12 | 64 | 2.05 | 3232 | 3232 | 3232 | 36 | 50 | 67 | 18 | 18 | 26 | 59 | 20 | Yes | No | 0.03 | 14348.63 | |
| CLAYTON 2215 | TP07 | 22 | 71 | 8.9 | 79 | 16.8 | 0.37 | 0.07 | 0.12 | 64 | 9.32 | 4523 | 4523 | 4523 | 44 | 65 | 69 | 18 | 18 | 26 | 59 | 20 | Yes | No | 0.27 | 3847.44 | |
| CLOVERDALE 1102 | TP17 | 24 | 74 | 14.6 | 61.2 | 13.1 | 0.28 | 0.06 | 0.12 | 67 | 5.34 | 46 | 2435 | No | 40 | 49 | 73 | 9 | 9 | 18 | 60 | 16 | Yes | No | 0.20 | 978.11 | |
| CORNING 1101 | TP21 | 18 | 74 | 8.9 | 94.9 | 14 | 0.39 | 0.06 | 0.10 | 65 | 1.13 | 2227 | No | No | 24 | 39 | 66 | 19 | 7 | 10 | 54 | 26 | Yes | No | 2.62 | 77.94 | |
| CORNING 1102 | TP21 | 22 | 74 | 10.6 | 131.3 | 13.1 | 0.33 | 0.06 | 0.10 | 64 | 2.33 | 1592 | No | No | 41 | 64 | 66 | 15 | 17 | 23 | 54 | 20 | Yes | No | 0.83 | 237.48 | |
| CORTINA 1101 | TP23 | 22 | 74 | 10.1 | 75.2 | 12.1 | 0.31 | 0.06 | 0.10 | 61 | 3.31 | 258 | 258 | No | 28 | 43 | 68 | 18 | 8 | 11 | 58 | 19 | Yes | No | 0.05 | 296.95 | |
| CRESTA 1101 | TP15 | 21 | 68 | 7.3 | 31.8 | 17.2 | 0.17 | 0.07 | 0.12 | 70 | 9.79 | No | No | No | 33 | 49 | 64 | 17 | 14 | 25 | 64 | 18 | Yes | No | 0.04 | 116.28 | |
| DUNBAR 1101 | TP09 | 27 | 72 | 15.6 | 59 | 15.5 | 0.31 | 0.06 | 0.11 | 68 | 9.81 | 2421 | 2421 | No | 36 | 50 | 70 | 15 | 13 | 21 | 58 | 18 | Yes | No | 0.56 | 684.79 | |
| DUNBAR 1103 | TP09 | 28 | 71 | 14.2 | 58.7 | 14.5 | 0.28 | 0.06 | 0.12 | 68 | 14.77 | 3297 | 3297 | No | 44 | 72 | 72 | 10 | 13 | 21 | 57 | 18 | Yes | No | 0.27 | 2859.40 | |
| DUNNIGAN 1103 | TP23 | 19 | 73 | 9.2 | 50.8 | 14.2 | 0.38 | 0.06 | 0.10 | 61 | 4.27 | 5204 | 306 | No | 28 | 42 | 66 | 20 | 10 | 15 | 58 | 22 | Yes | No | 0.05 | 322.38 | |
| EL CERRITO G 1105 | TP24 | 20 | 67 | 11.2 | 26.1 | 17.3 | 0.23 | 0.06 | 0.12 | 69 | 5.13 | 899 | 5204 | 5204 | 35 | 57 | 66 | 19 | 15 | 20 | 56 | 23 | Yes | No | 0.04 | 722.52 | |
| ELK CREEK 1101 | TP22 | 24 | 73 | 14.4 | 107.2 | 12.6 | 0.33 | 0.06 | 0.09 | 58 | 6.39 | 986 | 562 | No | 34 | 54 | 73 | 13 | 18 | 26 | 55 | 13 | Yes | No | 3.18 | 111.25 | |
| GEYSERVILLE 1102 | TP17 | 24 | 75 | 11.5 | 62.7 | 12.9 | 0.25 | 0.06 | 0.11 | 67 | 8.54 | 1965 | 1234 | No | 65 | 80 | 73 | 10 | 25 | 31 | 60 | 16 | Yes | No | 0.30 | 192.80 | |

| Circuit Name | Time Place | Forecast | | | | | | | | | | Agency | | | Observed | | | | | | | | | | PSPS Risk vs. Benefit | |
|-------------------|------------|----------|-----------|---------------------|-------------------------|-------|----------|----------|-----------|-----------------|-------|--------|------|----------------|----------|--------|--------|------|-----------|-----------|-----------|---------|---------------|-------------------|---------------------------------|------------------------|
| | | ws_mph | temp_2m_f | flame_length_ft_8hr | rate_of_spread_chhr_8hr | rh_2m | prob_cat | dfm_10hr | dfm_100hr | lfm_chamise_new | cpfd | NOAA | RFW | GACC_High Risk | ws_mph | wg_mph | temp_f | RH_% | ws_mph_AC | wg_mph_AC | temp_f_AC | RH_%_AC | open_pspstags | Tx_impacts_yes_no | PSPS Potential Risk Consequence | PSPS Potential Benefit |
| GLENN 1101 | TP22 | 23 | 74 | 10.5 | 130 | 13 | 0.39 | 0.06 | 0.10 | 63 | 5.06 | 3335 | No | No | 29 | 43 | 67 | 14 | 13 | 17 | 56 | 20 | Yes | No | 1.38 | 53.68 |
| HICKS 2101 | TP16 | 15 | 69 | 10.9 | 39.9 | 18.7 | 0.23 | 0.07 | 0.12 | 67 | 1.04 | 3651 | 4478 | 4478 | 50 | 68 | 71 | 15 | 6 | 11 | 56 | 30 | Yes | No | 0.41 | 900.71 |
| HIGHLANDS 1102 | TP13 | 18 | 72 | 13.6 | 69.3 | 13.1 | 0.33 | 0.07 | 0.11 | 66 | 4.42 | 2425 | 3651 | No | 34 | 54 | 65 | 16 | 18 | 26 | 53 | 21 | Yes | No | 0.09 | 5236.00 |
| HIGHLANDS 1103 | TP06 | 25 | 71 | 10.9 | 62.6 | 13.7 | 0.40 | 0.07 | 0.11 | 64 | 6.30 | 2290 | 2425 | No | 30 | 50 | 66 | 15 | 15 | 24 | 55 | 18 | Yes | No | 0.25 | 1461.03 |
| JAMESON 1102 | TP10 | 27 | 71 | 20.6 | 48.5 | 16.1 | 0.38 | 0.06 | 0.11 | 68 | 9.52 | 2651 | 2290 | No | 28 | 45 | 69 | 16 | 10 | 15 | 58 | 22 | Yes | No | 0.46 | 604.52 |
| JAMESON 1105 | TP10 | 26 | 72 | 10.1 | 65.6 | 15.5 | 0.39 | 0.06 | 0.11 | 67 | 6.43 | 1368 | 2647 | No | 28 | 45 | 69 | 15 | 10 | 15 | 59 | 19 | Yes | No | 1.00 | 338.85 |
| LAKEVILLE 1102 | TP09 | 29 | 70 | 9.9 | 103.8 | 15 | 0.25 | 0.06 | 0.12 | 68 | 7.27 | No | 1368 | No | 30 | 42 | 70 | 12 | 8 | 10 | 56 | 20 | Yes | No | 0.65 | 2409.58 |
| LAMONT 1104 | TP25 | 19 | 70 | 8.6 | 87.4 | 12.1 | 0.23 | 0.06 | 0.10 | 63 | 0.60 | 1493 | No | No | 36 | 50 | 67 | 8 | 16 | 24 | 67 | 12 | Yes | No | 0.04 | 714.49 |
| LOGAN CREEK 2102 | TP22 | 23 | 75 | 10.8 | 136.2 | 11.9 | 0.26 | 0.06 | 0.10 | 61 | 2.70 | No | 348 | No | 34 | 46 | 73 | 16 | 10 | 13 | 57 | 22 | Yes | No | 0.18 | 221.90 |
| LOS GATOS 1106 | TP16 | 24 | 65 | 26.5 | 25.2 | 20 | 0.24 | 0.07 | 0.12 | 69 | 18.81 | 46 | 2248 | 2248 | 27 | 40 | 65 | 20 | 6 | 10 | 56 | 30 | Yes | No | 0.39 | 101.59 |
| LOS GATOS 1107 | TP16 | 26 | 69 | 22.9 | 57 | 18 | 0.25 | 0.07 | 0.12 | 66 | 12.12 | 585 | 2307 | 2307 | 50 | 68 | 68 | 20 | 6 | 11 | 58 | 28 | Yes | No | 1.27 | 33.52 |
| MADISON 1105 | TP03 | 22 | 73 | 7.6 | 82.1 | 16.3 | 0.38 | 0.06 | 0.10 | 62 | 5.00 | 2188 | 585 | No | 27 | 43 | 68 | 17 | 9 | 12 | 59 | 20 | Yes | No | 0.04 | 724.93 |
| MADISON 2101 | TP03 | 25 | 75 | 8.9 | 101.4 | 13.3 | 0.41 | 0.06 | 0.10 | 58 | 7.64 | 227 | 2188 | No | 36 | 57 | 69 | 14 | 17 | 27 | 58 | 21 | Yes | No | 0.46 | 1128.77 |
| MAXWELL 1102 | TP23 | 22 | 75 | 9.8 | 118.9 | 11.7 | 0.22 | 0.06 | 0.09 | 61 | 2.04 | 850 | 227 | No | 27 | 42 | 66 | 18 | 6 | 8 | 47 | 34 | Yes | No | 0.19 | 144.61 |
| MAXWELL 1105 | TP23 | 22 | 75 | 10.9 | 139.7 | 11.8 | 0.29 | 0.06 | 0.10 | 61 | 2.46 | 3176 | 850 | No | 34 | 46 | 69 | 16 | 10 | 13 | 56 | 22 | Yes | No | 0.12 | 225.43 |
| MC KEE 1111 | TP19 | 19 | 67 | 7.3 | 47.5 | 20.1 | 0.16 | 0.07 | 0.12 | 70 | 0.35 | 2104 | 3176 | 3176 | 25 | 41 | 72 | 15 | 8 | 10 | 55 | 34 | Yes | No | 0.03 | 9852.72 |
| MIDDLETOWN 1101 | TP08 | 32 | 74 | 24.7 | 79.4 | 13 | 0.31 | 0.06 | 0.11 | 67 | 14.88 | 573 | 2104 | No | 67 | 88 | 70 | 12 | 25 | 31 | 68 | 16 | Yes | No | 1.02 | 898.46 |
| MIDDLETOWN 1103 | TP06 | 16 | 75 | 10.2 | 49.8 | 13.3 | 0.34 | 0.06 | 0.11 | 65 | 1.51 | 983 | 570 | No | 30 | 46 | 68 | 14 | 9 | 11 | 54 | 24 | Yes | No | 0.04 | 4601.47 |
| MILPITAS 1109 | TP19 | 27 | 70 | 11.1 | 115.3 | 16.5 | 0.27 | 0.06 | 0.12 | 67 | 5.09 | 1409 | 4351 | 4351 | 51 | 61 | 72 | 15 | 9 | 11 | 56 | 29 | Yes | No | 0.77 | 1175.09 |
| MONTICELLO 1101 | TP05 | 28 | 73 | 22.5 | 69.8 | 14 | 0.33 | 0.06 | 0.11 | 64 | 9.23 | 2693 | 1392 | No | 42 | 59 | 70 | 15 | 17 | 23 | 59 | 18 | Yes | No | 3.65 | 36.14 |
| MORGAN HILL 2111 | TP16 | 20 | 70 | 18 | 56.8 | 18 | 0.28 | 0.07 | 0.11 | 63 | 3.57 | 3812 | 2693 | 2693 | 43 | 59 | 71 | 15 | 6 | 11 | 58 | 28 | Yes | No | 0.80 | 514.29 |
| NAPA 1102 | TP09 | 24 | 72 | 8.5 | 66.9 | 16.2 | 0.29 | 0.06 | 0.12 | 70 | 4.74 | 2911 | 3812 | No | 27 | 44 | 71 | 15 | 4 | 6 | 58 | 21 | Yes | No | 0.05 | 3325.51 |
| NAPA 1112 | TP10 | 21 | 72 | 14.3 | 49.2 | 16 | 0.30 | 0.06 | 0.12 | 68 | 7.36 | 4936 | 2908 | No | 24 | 45 | 71 | 15 | 10 | 15 | 58 | 22 | Yes | No | 0.23 | 2196.14 |
| NORTH DUBLIN 2103 | TP11 | 26 | 70 | 10.3 | 128.2 | 19.7 | 0.21 | 0.07 | 0.11 | 66 | 5.16 | 3280 | 4936 | 4936 | 44 | 65 | 68 | 16 | 18 | 23 | 54 | 22 | Yes | No | 0.21 | 10689.86 |
| OAKLAND D 1112 | TP24 | 21 | 67 | 12.3 | 23.2 | 17.9 | 0.19 | 0.06 | 0.12 | 74 | 5.31 | 2588 | 3280 | 3280 | 35 | 57 | 69 | 19 | 15 | 20 | 58 | 23 | Yes | No | 0.06 | 776.31 |
| OAKLAND K 1102 | TP24 | 21 | 68 | 20.8 | 39.9 | 16.8 | 0.21 | 0.06 | 0.12 | 73 | 5.84 | 2703 | 2588 | 2588 | 41 | 57 | 69 | 18 | 15 | 20 | 58 | 23 | Yes | No | 2.89 | 11.64 |
| OAKLAND K 1104 | TP24 | 21 | 67 | 8.7 | 14.4 | 19 | 0.21 | 0.07 | 0.12 | 73 | 5.84 | 2794 | 2703 | 2703 | 41 | 57 | 69 | 18 | 15 | 20 | 58 | 21 | Yes | No | 0.39 | 39.70 |
| OAKLAND X 1106 | TP24 | 22 | 67 | 14.7 | 25.4 | 19.4 | 0.19 | 0.07 | 0.12 | 74 | 12.40 | 2487 | 3824 | 3824 | 41 | 57 | 69 | 18 | 15 | 20 | 58 | 21 | Yes | No | 0.04 | 593.51 |
| PENNGROVE 1101 | TP09 | 28 | 67 | 10.8 | 91.9 | 16.6 | 0.23 | 0.06 | 0.12 | 68 | 4.22 | 2073 | 2487 | No | 26 | 42 | 70 | 12 | 8 | 10 | 56 | 20 | Yes | No | 0.16 | 11289.15 |
| PUEBLO 1104 | TP05 | 25 | 74 | 12.6 | 71.7 | 15.7 | 0.33 | 0.06 | 0.11 | 68 | 8.05 | 2142 | 2073 | No | 30 | 51 | 70 | 15 | 10 | 17 | 57 | 20 | Yes | No | 0.72 | 354.33 |
| PUEBLO 1105 | TP05 | 25 | 74 | 10.7 | 66.6 | 15.4 | 0.35 | 0.06 | 0.11 | 68 | 11.69 | 2296 | 2142 | No | 30 | 51 | 70 | 16 | 10 | 17 | 57 | 20 | Yes | No | 0.50 | 962.03 |
| PUEBLO 2102 | TP09 | 23 | 74 | 24.2 | 54.1 | 14.6 | 0.30 | 0.06 | 0.11 | 68 | 7.18 | 4713 | 2296 | No | 44 | 72 | 70 | 15 | 13 | 21 | 58 | 18 | Yes | No | 0.32 | 221.10 |
| PUEBLO 2103 | TP09 | 27 | 74 | 33.5 | 76.3 | 14.1 | 0.30 | 0.06 | 0.11 | 68 | 11.49 | 917 | 4713 | No | 36 | 50 | 71 | 15 | 13 | 21 | 58 | 18 | Yes | No | 1.15 | 217.05 |
| PUTAH CREEK 1102 | TP03 | 24 | 73 | 8.1 | 85.7 | 16.3 | 0.39 | 0.06 | 0.10 | 60 | 14.33 | 2206 | 917 | No | 42 | 59 | 69 | 15 | 15 | 21 | 59 | 18 | Yes | No | 0.50 | 2579.16 |
| PUTAH CREEK 1103 | TP03 | 23 | 73 | 6.8 | 62.4 | 16.2 | 0.39 | 0.06 | 0.10 | 62 | 8.80 | 1318 | 2206 | No | 25 | 39 | 69 | 15 | 7 | 11 | 59 | 20 | Yes | No | 0.11 | 6258.25 |
| PUTAH CREEK 1105 | TP03 | 25 | 73 | 8.9 | 95.5 | 16.4 | 0.32 | 0.06 | 0.11 | 60 | 11.42 | 2100 | 1318 | No | 27 | 43 | 69 | 15 | 7 | 11 | 59 | 20 | Yes | No | 0.09 | 3021.31 |
| REDBUD 1101 | TP13 | 19 | 72 | 13.8 | 66.7 | 13.3 | 0.34 | 0.06 | 0.11 | 66 | 3.96 | 3418 | 2100 | No | 34 | 54 | 67 | 12 | 18 | 26 | 53 | 21 | Yes | No | 1.46 | 324.57 |

| Circuit Name | Time Place | Forecast | | | | | | | | | | | Agency | | | Observed | | | | | | | | | | PSPS Risk vs. Benefit | |
|-----------------|------------|----------|-----------|---------------------|-------------------------|-------|----------|----------|-----------|-----------------|-------|------|--------|----------------|--------|----------|--------|------|-----------|-----------|-----------|---------|----------------|-------------------|---------------------------------|------------------------|--|
| | | ws_mph | temp_2m_f | flame_length_ft_8hr | rate_of_spread_chhr_8hr | rh_2m | prob_cat | dfm_10hr | dfm_100hr | lfm_chamise_new | cpfd | NOAA | RFW | GACC_High Risk | ws_mph | wg_mph | temp_f | RH_% | ws_mph_AC | wg_mph_AC | temp_f_AC | RH_%_AC | open_pssp_tags | Tx_impacts_yes_no | PSPS Potential Risk Consequence | PSPS Potential Benefit | |
| REDBUD 1102 | TP13 | 19 | 70 | 11.6 | 58.5 | 13.8 | 0.35 | 0.07 | 0.11 | 66 | 2.89 | 3863 | 3418 | No | 32 | 49 | 66 | 13 | 5 | 9 | 53 | 21 | Yes | No | 0.23 | 790.95 | |
| RINCON 1101 | TP09 | 25 | 70 | 7.4 | 39.9 | 14.7 | 0.23 | 0.06 | 0.12 | 68 | 7.46 | 2016 | 3863 | No | 44 | 72 | 72 | 10 | 11 | 15 | 58 | 18 | Yes | No | 0.14 | 3096.99 | |
| RINCON 1103 | TP09 | 24 | 72 | 9.3 | 53 | 12.9 | 0.25 | 0.06 | 0.12 | 67 | 5.64 | No | 2016 | No | 44 | 72 | 72 | 10 | 11 | 15 | 58 | 18 | Yes | No | 0.86 | 1540.41 | |
| ROB ROY 2104 | TP16 | 20 | 68 | 9.9 | 23.1 | 17.9 | 0.21 | 0.07 | 0.12 | 70 | 1.81 | 2408 | 6164 | 6361 | 43 | 59 | 73 | 16 | 6 | 8 | 58 | 28 | Yes | No | 0.24 | 90.85 | |
| ROSSMOOR 1108 | TP24 | 20 | 69 | 11.5 | 58.7 | 18.4 | 0.29 | 0.07 | 0.12 | 68 | 5.05 | 1038 | 2408 | 2408 | 41 | 51 | 66 | 18 | 11 | 18 | 58 | 21 | Yes | No | 0.05 | 1955.74 | |
| ROSSMOOR 1109 | TP24 | 21 | 69 | 14.5 | 56.7 | 18.2 | 0.29 | 0.07 | 0.12 | 70 | 10.19 | 3813 | 1038 | 1038 | 41 | 51 | 67 | 18 | 11 | 18 | 58 | 21 | Yes | No | 0.11 | 857.63 | |
| SAN RAMON 2108 | TP24 | 22 | 69 | 15.4 | 67.8 | 17.5 | 0.28 | 0.06 | 0.12 | 69 | 12.23 | No | 3813 | 3813 | 41 | 51 | 68 | 18 | 11 | 18 | 58 | 21 | Yes | No | 0.31 | 1401.88 | |
| SARATOGA 1107 | TP16 | 20 | 67 | 28.2 | 32.3 | 19 | 0.20 | 0.07 | 0.12 | 69 | 12.53 | 1355 | 2465 | 2465 | 27 | 40 | 65 | 20 | 5 | 7 | 56 | 34 | Yes | No | 0.22 | 101.01 | |
| SILVERADO 2102 | TP05 | 25 | 75 | 25.1 | 85.5 | 14 | 0.40 | 0.06 | 0.11 | 67 | 7.36 | 968 | 1355 | No | 30 | 46 | 70 | 14 | 10 | 17 | 59 | 18 | Yes | No | 1.00 | 149.23 | |
| SILVERADO 2103 | TP09 | 28 | 73 | 11.4 | 44.6 | 14.5 | 0.24 | 0.06 | 0.11 | 68 | 1.95 | 3788 | 968 | No | 44 | 72 | 70 | 15 | 11 | 15 | 57 | 18 | Yes | No | 0.05 | 421.39 | |
| SILVERADO 2104 | TP05 | 26 | 75 | 37.7 | 56.5 | 13.3 | 0.37 | 0.06 | 0.11 | 64 | 20.90 | 2313 | 3788 | No | 30 | 45 | 70 | 14 | 10 | 15 | 58 | 19 | Yes | No | 4.75 | 50.73 | |
| SILVERADO 2105 | TP09 | 20 | 69 | 5.2 | 24 | 15.9 | 0.20 | 0.06 | 0.11 | 67 | 1.58 | 3577 | 2313 | No | 44 | 72 | 70 | 10 | 11 | 15 | 57 | 18 | Yes | No | 0.05 | 539.06 | |
| SONOMA 1102 | TP09 | 27 | 71 | 13.8 | 51 | 16.3 | 0.31 | 0.06 | 0.11 | 69 | 5.82 | 2273 | 3577 | No | 36 | 50 | 70 | 16 | 13 | 21 | 58 | 19 | Yes | No | 0.23 | 616.51 | |
| SONOMA 1103 | TP09 | 27 | 72 | 13.5 | 46 | 16.1 | 0.32 | 0.06 | 0.11 | 69 | 12.62 | 3292 | 2273 | No | 36 | 50 | 71 | 16 | 13 | 21 | 58 | 19 | Yes | No | 0.29 | 1787.23 | |
| SONOMA 1104 | TP09 | 28 | 70 | 10.4 | 97.6 | 16.4 | 0.25 | 0.06 | 0.11 | 68 | 5.84 | 2238 | 3292 | No | 36 | 50 | 70 | 12 | 13 | 21 | 57 | 19 | Yes | No | 0.82 | 554.62 | |
| SONOMA 1105 | TP09 | 27 | 72 | 11.5 | 62.9 | 15.8 | 0.30 | 0.06 | 0.11 | 70 | 14.00 | 3195 | 2238 | No | 36 | 50 | 71 | 16 | 13 | 21 | 58 | 19 | Yes | No | 0.39 | 2046.08 | |
| SONOMA 1106 | TP09 | 15 | 73 | 7.4 | 60.5 | 15.7 | 0.31 | 0.06 | 0.12 | 69 | 3.22 | No | 3195 | No | 36 | 50 | 70 | 16 | 13 | 21 | 58 | 19 | Yes | No | 0.04 | 2318.77 | |
| STELLING 1110 | TP16 | 24 | 63 | 31.2 | 34.9 | 21.8 | 0.24 | 0.07 | 0.12 | 69 | 18.81 | 635 | 3846 | 3846 | 27 | 43 | 65 | 24 | 6 | 10 | 56 | 34 | Yes | No | 0.75 | 42.45 | |
| SUNOL 1101 | TP19 | 19 | 71 | 10.6 | 112.2 | 18.4 | 0.27 | 0.07 | 0.11 | 67 | 1.92 | 2310 | 735 | 735 | 51 | 61 | 66 | 20 | 12 | 16 | 58 | 22 | Yes | No | 0.31 | 1613.77 | |
| SWIFT 2110 | TP19 | 23 | 68 | 9.9 | 56 | 16 | 0.19 | 0.07 | 0.11 | 65 | 1.35 | 2849 | 2305 | 2310 | 23 | 37 | 70 | 18 | 8 | 10 | 54 | 29 | Yes | No | 0.38 | 211.12 | |
| TASSAJARA 2104 | TP11 | 24 | 70 | 9.8 | 116.8 | 19.7 | 0.29 | 0.07 | 0.11 | 66 | 8.10 | 2599 | 2849 | 2849 | 44 | 65 | 69 | 16 | 18 | 23 | 54 | 22 | Yes | No | 0.12 | 24433.06 | |
| TASSAJARA 2112 | TP07 | 29 | 69 | 17.8 | 83.3 | 19.7 | 0.32 | 0.07 | 0.12 | 68 | 22.14 | No | 2599 | 2599 | 44 | 65 | 67 | 18 | 18 | 26 | 57 | 20 | Yes | No | 0.23 | 3556.45 | |
| TEJON 1102 | TP25 | 23 | 65 | 11 | 96 | 13.6 | 0.17 | 0.06 | 0.10 | 61 | 3.35 | 2204 | No | No | 42 | 59 | 65 | 12 | 18 | 30 | 65 | 14 | Yes | No | 2.10 | 48.23 | |
| TIDEWATER 2106 | TP14 | 22 | 70 | 9.2 | 92.9 | 16.6 | 0.23 | 0.06 | 0.11 | 64 | 2.24 | 1851 | 2138 | 2204 | 36 | 50 | 67 | 18 | 18 | 26 | 59 | 20 | Yes | No | 0.15 | 3768.33 | |
| VACA DIXON 1101 | TP04 | 25 | 72 | 7.3 | 60.7 | 16.5 | 0.32 | 0.06 | 0.10 | 62 | 8.63 | 975 | 1851 | No | 42 | 59 | 70 | 15 | 15 | 21 | 59 | 18 | Yes | No | 1.17 | 3105.10 | |
| VACA DIXON 1105 | TP04 | 23 | 72 | 6.9 | 57.7 | 16.5 | 0.23 | 0.06 | 0.10 | 62 | 7.78 | 2355 | 975 | No | 37 | 53 | 70 | 15 | 15 | 19 | 59 | 18 | Yes | No | 0.10 | 64255.54 | |
| VACAVILLE 1103 | TP04 | 22 | 72 | 8.2 | 91.1 | 15.5 | 0.30 | 0.06 | 0.10 | 65 | 11.59 | 2126 | 2355 | No | 31 | 44 | 70 | 15 | 7 | 11 | 59 | 19 | Yes | No | 0.11 | 1405.54 | |
| VACAVILLE 1104 | TP04 | 27 | 71 | 9.2 | 112.6 | 16.6 | 0.30 | 0.06 | 0.11 | 66 | 8.93 | 2477 | 2125 | No | 42 | 59 | 70 | 15 | 15 | 21 | 59 | 19 | Yes | No | 0.57 | 728.76 | |
| VACAVILLE 1108 | TP04 | 27 | 73 | 11.7 | 91.1 | 15.5 | 0.32 | 0.06 | 0.10 | 63 | 11.59 | 2152 | 2476 | No | 42 | 59 | 70 | 15 | 15 | 21 | 59 | 18 | Yes | No | 1.79 | 209.35 | |
| VACAVILLE 1109 | TP04 | 23 | 72 | 8.4 | 100.4 | 15.5 | 0.30 | 0.06 | 0.11 | 65 | 9.88 | 2113 | 2152 | No | 31 | 44 | 70 | 15 | 6 | 7 | 59 | 19 | Yes | No | 0.47 | 805.97 | |
| VACAVILLE 1111 | TP04 | 21 | 73 | 7.6 | 48.3 | 15.5 | 0.30 | 0.06 | 0.10 | 64 | 12.30 | 1660 | 2113 | No | 42 | 59 | 70 | 15 | 15 | 21 | 59 | 18 | Yes | No | 4.89 | 187.82 | |
| VASCO 1102 | TP18 | 18 | 69 | 11.3 | 94.9 | 18 | 0.20 | 0.07 | 0.11 | 65 | 0.55 | 4144 | 1660 | 1660 | 38 | 55 | 68 | 18 | 8 | 12 | 54 | 25 | Yes | No | 0.58 | 1032.11 | |
| VINEYARD 2108 | TP19 | 17 | 68 | 15.8 | 48.9 | 19.6 | 0.19 | 0.07 | 0.12 | 69 | 0.74 | 1090 | 4144 | 4144 | 40 | 51 | 68 | 21 | 12 | 16 | 56 | 23 | Yes | No | 0.04 | 1304.59 | |
| WESTLEY 1103 | TP12 | 28 | 67 | 10.5 | 132.3 | 20.5 | 0.28 | 0.06 | 0.10 | 62 | 2.00 | 2247 | 2247 | No | 29 | 43 | 70 | 20 | 10 | 14 | 55 | 26 | Yes | No | 0.23 | 116.74 | |
| WILLIAMS 1102 | TP23 | 25 | 75 | 8.8 | 92.4 | 11.8 | 0.21 | 0.06 | 0.09 | 61 | 2.08 | 707 | 707 | No | 28 | 40 | 68 | 18 | 6 | 7 | 56 | 22 | Yes | No | 0.05 | 471.45 | |

Table A-1.2: Description, Units, and Value provided for Factors Considered in the Decision to Shut Off Power for Each Distribution Circuit De-energized During the November 5 – 8, 2024 PSPS

| Forecast / Agency / Observed | Value | Name | Unit | Value Provided | Description |
|------------------------------|--|---|------------------------|---------------------|---|
| Forecast | ws_mph | Sustained wind speeds | mph | max | Sustained windspeed in miles per hour at 10 meters above ground level. |
| Forecast | temp_2m_f | Temperature | degrees F | max | Temperature in Fahrenheit at 2 meters above ground level. |
| Forecast | flame_length_ft_8hr | Flame length | ft | max | Flame length in feet on fire front for first 8 hours of fire spread simulation from Technosylva. |
| Forecast | rate_of_spread_chhr_8hr | Rate of spread | chains/hr | max | Rate of fire spread in chains per hour for first 8 hours of fire spread simulation from Technosylva. |
| Forecast | rh_2m | Relative Humidity | % | min | Relative Humidity in percent at 2 meters above ground level. |
| Forecast | prob_cat | Fire Potential Index (FPI) | probability outputs | max | Fire Potential Index (FPI) Model Output - Probability of a catastrophic fire if an ignition were to occur. FPI component of the CFP _D model. |
| Forecast | dfm_10hr | Dead Fuel Moisture Content 10 hrs | fuel moisture fraction | min | Dead Fuel Moisture in 10-hour fuel moisture class. Can be scaled to percentage by multiplying by 100. |
| Forecast | dfm_100hr | Dead Fuel Moisture Content 100 hrs | fuel moisture fraction | min | Dead Fuel Moisture in 100-hour moisture class. Can be scaled to percentage by multiplying by 100. |
| Forecast | lfm_chamise_new | Live Fuel Moisture Content-shrub | % | min | Live Fuel Moisture Percentage of Chamise (shrub) plant species. (% of species that is comprised of water). |
| Forecast | cfpd | Catastrophic Fire Probability (CFP _D) | Scaled Probability | max | The product of probability of catastrophic fire (Prob_Cat) and IPW - probability of ignition (prob_ignition). This product is called the (CFP _D) Catastrophic Fire Probability distribution. Scaled by 1000 to convert to an integer value. |
| Agency | NOAA | National Oceanic and Atmospheric Administration | N/A | Yes/No During Event | NOAA (SPC) Fire Weather Outlook forecast. |
| Agency | RFW | Red Flag Warning | N/A | Yes/No during event | Red Flag Warning from the Federal National Weather Service. |
| Agency | GACC_HighRisk | GACC High Risk | N/A | Yes/No during event | High Risk issued by the Federal North or South Operations Predictive Services. |
| Observed | Observed ws_mph | Observed Sustained Wind Speed during Event | mph | max | The maximum sustained wind speed recorded by weather stations mapped to each circuit from planned de-energization time to anticipated all-clear time. |
| Observed | Observed wg_mph | Observed Peak Wind Gust during Event | mph | max | The maximum wind gust recorded by weather stations mapped to each circuit from planned de-energization time to anticipated all-clear time. |
| Observed | Observed temp_f | Observed Temperature during Event | degrees F | max | The maximum temperature recorded by weather stations mapped to each circuit from planned de-energization time to anticipated all-clear time. |
| Observed | Observed RH_% | Observed Relative Humidity During Event | % | min | Minimum relative humidity recorded by all weather stations mapped to each circuit from planned de-energization time to anticipated all-clear time. |
| Observed | Observed ws_mph_AC | Observed Sustained Wind Speed at All Clear | mph | max | The maximum sustained wind speed recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed wg_mph_AC | Observed Peak Wind Gust at All Clear | mph | max | The maximum wind gust recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed temp_f_AC | Observed Temperature at All Clear | degrees F | max | The maximum temperature recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed RH_%_AC | Observed Relative Humidity at All Clear | % | min | Minimum relative humidity recorded by all weather stations mapped to each circuit at the all-clear time. |
| Observed | open_pspstags | Open PSPS Qualified Tags | N/A | Yes/No during event | PSPS-Qualified Tags include P1 (tree represents an immediate risk) and P2 (tree is damaged or diseased and could fall into nearby power lines) tree tags and Electric Corrective tags (Priority A - emergency, B - urgent, and E/F - risk-based) |
| Observed | Tx_impacts_yes_no | Impacted by Transmission | N/A | Yes/No during event | Distribution lines that would have been de-energized due to de-energization of upstream transmission lines, regardless of whether those distribution lines would have also been de-energized due to direct distribution PSPS. |
| Observed | PSPS Potential Risk Consequence | PSPS Potential Risk Consequence | MAVF Score | Yes/No during event | Measure of the adverse impact to customers due to de-energization. |
| Observed | PSPS Potential Benefit | PSPS Potential Benefit | MAVF Score | Yes/No during event | Measure of the adverse impact to customers due to a catastrophic fire. |

Table A-2.1: Factors Considered in the Decision to Shut Off Power for Each Transmission Circuit De-energized During the November 5 – 8, 2024 PSPS

* Please see Table A-2.2 for the description of each column header, as well as the unit and value provided.

** Note: PSPS decision making on Transmission does not occur at a per-circuit level, and instead occurs at the granularity of each transmission structure. These outputs are used in a GIS system and dashboard to visualize the areas of concern by area, which meteorologists and Transmission Asset Health Specialists review to scope the event. This includes a review of lines that have little to no impact to customers and electric grid reliability. The data provided here is representative of our high-resolution weather model data, which is driven by the Weather Research and Forecasting model. It is not inclusive of other model information reviewed by meteorologists that include external, public global and high-resolution weather models. This temporal and areal review of the risk, the operational timeline required to create the scope as well as any areas that were added based on subject matter expertise of meteorologists may lead to some circuits being de-energized that do not strictly exceed PSPS guidance.

| Circuit Name | Time Place | Forecast | | | | | | | | | | | Agency | | | Observed | | | | | | | | | | PSPS Risk vs. Benefit | | |
|-----------------------|------------|----------|-----------|---------------------|------------------------|-------|----------|----------|-----------|-----------------|------|------|--------|-----|---------------|----------|--------|--------|------|-----------|-----------|-----------|---------|---------------------------|---|-----------------------------|---------------------------------|------------------------|
| | | ws_mph | temp_2m_f | flame_length_ft_8hr | rate_of_spread_chr_8hr | rh_2m | prob_cat | dfm_10hr | dfm_100hr | lfm_chamise_new | OA | cdft | NOAA | RFW | GACC_HighRisk | ws_mph | wg_mph | temp_f | RH_% | ws_mph_AC | wg_mph_AC | temp_f_AC | RH_%_AC | High Fire Risk Area (Y/N) | High Risk Vegetation Present on Circuit (Y/N) | Transmission impacts_yes_no | PSPS Potential Risk Consequence | PSPS Potential Benefit |
| CLEAR LAKE-KONOCTI | TP06 | 20 | 71 | 12.9 | 48.1 | 13.3 | 0.28 | 0.07 | 0.12 | 68 | .022 | 4.53 | No | No | No | 21 | 37 | 67 | 13 | 11 | 18 | 57 | 21 | Yes | No | No | 0.03 | 13750.78 |
| GEYSERS #5-GEYSERS #3 | TP01 | 23 | 69 | 9.1 | 31.8 | 15.2 | 0.24 | 0.07 | 0.12 | 69 | .022 | 2.73 | No | No | No | 65 | 80 | 63 | 10 | 14 | 23 | 63 | 16 | Yes | No | No | 0.03 | 630.56 |
| LOWER LAKE-HOMESTAKE | TP06 | 20 | 73 | 12.9 | 67.4 | 14.4 | 0.3 | 0.06 | 0.12 | 69 | .034 | 0.65 | No | No | No | 30 | 50 | 66 | 15 | 15 | 24 | 55 | 18 | Yes | No | No | 0.03 | 7731.54 |
| TULUCAY-NAPA #1 | TP10 | 20 | 71 | 12.9 | 48.1 | 13.3 | 0.28 | 0.07 | 0.12 | 68 | .013 | 4.53 | No | No | No | 24 | 45 | 71 | 15 | 13 | 23 | 65 | 19 | Yes | No | No | 0.03 | 13750.78 |

Table A-2.2: Description, Units, and Value provided for Factors Considered in the Decision to Shut Off Power for Each Transmission Circuit De-energized During the November 5 – 8, 2024 PSPS

| Forecast / Agency / Observed | Value | Name | Unit | Value Provided | Description |
|------------------------------|--|---|------------------------|---------------------|--|
| Forecast | ws_mph | Sustained wind speeds | mph | max | Sustained windspeed in miles per hour at 10 meters above ground level. |
| Forecast | temp_2m_f | Temperature | degrees F | max | Temperature in Fahrenheit at 2 meters above ground level. |
| Forecast | flame_length_ft_8hr | Flame length | ft | max | Flame length in feet on fire front for first 8 hours of fire spread simulation from Technoslyva. |
| Forecast | rate_of_spread_chhr_8hr | Rate of spread | chains/hr | max | Rate of fire spread in chains per hour for first 8 hours of fire spread simulation from Technoslyva. |
| Forecast | rh_2m | Relative Humidity | % | min | Relative Humidity in percent at 2 meters above ground level. |
| Forecast | prob_cat | Fire Potential Index (FPI) | probability outputs | max | FPI Model Output - Probability of a catastrophic fire if an ignition were to occur. FPI component of the CFP _D model. |
| Forecast | dfm_10hr | Dead Fuel Moisture Content 10 hrs (%) | fuel moisture fraction | min | Dead Fuel Moisture in 10-hour fuel moisture class. Can be scaled to percentage by multiplying by 100. |
| Forecast | dfm_100hr | Dead Fuel Moisture Content 100 hrs (%) | fuel moisture fraction | min | Dead Fuel Moisture in 100-hour moisture class. Can be scaled to percentage by multiplying by 100. |
| Forecast | lfm_chamise_new | Live Fuel Moisture Content-shrub | % | min | Live Fuel Moisture Percentage of Chamise (shrub) plant species (% of species that are comprised of water). |
| Forecast | OA | Transmission Operability Assessment (OA) | Probability | max | IPW Model Output - Probability of Ignition based on the probability of outages by cause. Ignition component of the CFPD model. IPW Model - A model that provides estimates of the probability of an ignition given an outage on an hourly basis. |
| Forecast | cfpt | Catastrophic Fire Potential (CFP _T) | Scaled Probability | max | The product of probability of catastrophic fire (Prob_Cat) and IPW - probability of ignition (prob_ignition). This product is called the (CFP _D) Catastrophic Fire Probability distribution model. Scaled by 1000 to covert to an integer value. |
| Agency | NOAA | National Oceanic and Atmospheric Administration | N/A | Yes/No During Event | NOAA (SPC) Fire Weather Outlook forecast. |
| Agency | RFW | Red Flag Warning | N/A | Yes/No during event | Red Flag Warning from the Federal National Weather Service. |
| Agency | GACC_HighRisk | GACC High Risk | N/A | Yes/No during event | High Risk issued by the Federal North or South Operations Predictive Services. |
| Observed | Observed ws_mph | Observed Sustained Wind Speed during Event | mph | max | The maximum sustained wind speed recorded by weather stations mapped to each circuit from de-energization time to all-clear time. |
| Observed | Observed wg_mph | Observed Wind gust during Event | mph | max | The maximum sustained wind gust recorded by weather stations mapped to each circuit from de-energization time to all-clear time. |
| Observed | Observed temp_f | Observed Temperature during event | degrees F | max | The maximum temperature recorded by weather stations mapped to each circuit from de-energization time to all-clear time. |
| Observed | Observed RH_% | Observed Relative Humidity During Event | % | min | Minimum relative humidity recorded by all weather stations mapped to each circuit from de-energization time to all-clear time. |
| Observed | Observed ws_mph_AC | Observed Sustained Wind Speed at All Clear | mph | max | The maximum sustained wind speed recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed wg_mph_AC | Observed Sustained Wind gust at All Clear | mph | max | The maximum sustained wind gust recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed temp_f_AC | Observed Temperature at All Clear- | degrees F | max | The maximum temperature recorded by weather stations mapped to each circuit at the all-clear time. |
| Observed | Observed RH_%_AC | Observed Relative Humidity at All Clear | % | min | Minimum relative humidity recorded by all weather stations mapped to each circuit at the all-clear time. |
| Observed | High Fire Risk Area | High Fire Risk Area | N/A | Yes/No during event | Labeled 'Yes' when Circuit goes through High Fire Risk Area. |
| Observed | High Risk Vegetation Present on Circuit | High Risk Vegetation Present on Circuit | N/A | Yes/No during event | High risk vegetation present on the circuit |

| Forecast / Agency / Observed | Value | Name | Unit | Value Provided | Description |
|------------------------------|--|---------------------------------|------------|---------------------|---|
| Observed | transmission_impacts_yes_no | Impacted by Transmission | N/A | Yes/No during event | Distribution lines that would have been de-energized due to de-energization of upstream transmission lines, regardless of whether those distribution lines would have also been de-energized due to direct distribution PSPS. |
| Observed | PSPS Potential Risk Consequence | PSPS Potential Risk Consequence | MAVF Score | Yes/No during event | Measure of the adverse impact to customers due to de-energization. |
| Observed | PSPS Potential Benefit | PSPS Potential Benefit | MAVF Score | Yes/No during event | Measure of the adverse impact to customers due to a catastrophic fire. |

PACIFIC GAS AND ELECTRIC COMPANY

APPENDIX B

SECTION 3 – DE-ENERGIZED TIME, PLACE, DURATION AND CUSTOMERS

Appendix B: DE-ENERGIZED TIME, PLACE, DURATION AND CUSTOMERS

Table B-1. Circuits De-Energized During the November 5 – 8, 2024 PSPS

Circuits labeled as “non-HFTD” are located outside of the CPUC High Fire-Threat District (HFTD). These circuits or portions of circuits are impacted for one of two reasons: (1) indirect impacts from transmission lines being de-energized or (2) the non-HFTD portion of the circuit are conductive to the HFTD at some point in the path to service.

| Distribution / Transmission | Circuit Name | De-Energization Date and Time (PST) | All-Clear Date and Time (PST) | Restoration Date and Time (PST) | Key Communities | HFTD Tier(s) | Total Customers | Residential Customers | Commercial / Industrial Customers | MBL Program Customers | AFN other than MBL Program Customers | Other Customers |
|-----------------------------|------------------|-------------------------------------|-------------------------------|---------------------------------|-------------------------|--|-----------------|-----------------------|-----------------------------------|-----------------------|--------------------------------------|-----------------|
| Distribution | HIGHLANDS 1103 | 11/5/2024 22:00 | 11/7/2024 5:06 | 11/7/2024 9:07 | LAKE | Partially Outside HFTD, Tier 2 | 99 | 80 | 14 | 6 | 19 | 5 |
| Distribution | CORNING 1101 | 11/6/2024 5:22 | 11/6/2024 16:39 | 11/7/2024 10:47 | TEHAMA | Partially Outside HFTD, Tier 2 | 791 | 730 | 58 | 84 | 392 | 3 |
| Distribution | DUNBAR 1103 | 11/5/2024 19:43 | 11/7/2024 5:06 | 11/7/2024 11:00 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 120 | 98 | 17 | 5 | 8 | 5 |
| Distribution | SONOMA 1104 | 11/5/2024 19:56 | 11/6/2024 16:39 | 11/7/2024 9:12 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 306 | 278 | 27 | 14 | 22 | 1 |
| Distribution | GLENN 1101 | 11/5/2024 22:33 | 11/6/2024 19:13 | 11/7/2024 9:38 | GLENN, TEHAMA | Partially Outside HFTD, Tier 2 | 100 | 55 | 33 | 4 | 11 | 12 |
| Distribution | MIDDLETOWN 1103 | 11/5/2024 21:56 | 11/7/2024 5:06 | 11/7/2024 9:54 | LAKE | Partially Outside HFTD, Tier 2 | 8 | 3 | 0 | 0 | 0 | 5 |
| Distribution | SONOMA 1105 | 11/5/2024 19:42 | 11/7/2024 5:06 | 11/7/2024 10:04 | NAPA, SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 180 | 156 | 13 | 7 | 12 | 11 |
| Distribution | CLAYTON 2215 | 11/6/2024 7:03 | 11/6/2024 18:07 | 11/7/2024 8:20 | CONTRA COSTA | Partially Outside HFTD, Tier 3, Tier 2 | 135 | 117 | 16 | 6 | 14 | 2 |
| Distribution | DUNNIGAN 1103 | 11/5/2024 22:30 | 11/6/2024 20:07 | 11/7/2024 9:15 | YOLO, COLUSA | Partially Outside HFTD, Tier 2 | 12 | 8 | 3 | 0 | 2 | 1 |
| Distribution | VACAVILLE 1111 | 11/5/2024 19:30 | 11/7/2024 5:06 | 11/7/2024 16:16 | SOLANO | Partially Outside HFTD, Tier 2 | 1939 | 1871 | 63 | 199 | 408 | 5 |
| Distribution | CORNING 1102 | 11/6/2024 5:35 | 11/6/2024 16:39 | 11/7/2024 13:10 | TEHAMA | Partially Outside HFTD, Tier 2 | 253 | 202 | 44 | 16 | 67 | 7 |
| Distribution | ROSSMOOR 1108 | 11/6/2024 7:51 | 11/6/2024 16:39 | 11/7/2024 7:54 | CONTRA COSTA | Tier 3 | 17 | 13 | 4 | 0 | 3 | 0 |
| Distribution | CALPINE 1146 | 11/5/2024 17:27 | 11/7/2024 9:35 | 11/7/2024 16:13 | LAKE | Tier 3 | 1 | 0 | 1 | 0 | 0 | 0 |
| Distribution | TASSAJARA 2112 | 11/6/2024 7:06 | 11/6/2024 18:07 | 11/7/2024 8:35 | CONTRA COSTA | Tier 3 | 27 | 15 | 12 | 1 | 1 | 0 |
| Distribution | LAKEVILLE 1102 | 11/5/2024 19:38 | 11/6/2024 16:39 | 11/7/2024 9:20 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 137 | 90 | 24 | 5 | 10 | 23 |
| Distribution | CRESTA 1101 | 11/6/2024 7:04 | 11/7/2024 6:43 | 11/7/2024 9:44 | BUTTE | Partially Outside HFTD, Tier 3, Tier 2 | 6 | 1 | 3 | 0 | 0 | 2 |
| Distribution | SARATOGA 1107 | 11/5/2024 23:18 | 11/6/2024 13:32 | 11/7/2024 10:17 | SANTA CLARA | Tier 3 | 114 | 102 | 12 | 3 | 4 | 0 |
| Distribution | CALISTOGA 1102 | 11/5/2024 19:36 | 11/6/2024 16:39 | 11/7/2024 11:43 | NAPA | Tier 3 | 11 | 7 | 1 | 0 | 0 | 3 |
| Distribution | MADISON 2101 | 11/5/2024 19:30 | 11/7/2024 6:43 | 11/7/2024 12:59 | YOLO | Partially Outside HFTD, Tier 2 | 231 | 153 | 34 | 6 | 45 | 44 |
| Distribution | OAKLAND D 1112 | 11/6/2024 8:35 | 11/6/2024 16:39 | 11/7/2024 8:47 | ALAMEDA | Tier 3 | 25 | 23 | 2 | 0 | 1 | 0 |
| Distribution | ROSSMOOR 1109 | 11/6/2024 8:00 | 11/6/2024 16:39 | 11/7/2024 7:59 | CONTRA COSTA | Tier 3, Tier 2 | 52 | 46 | 6 | 2 | 0 | 0 |
| Distribution | TIDEWATER 2106 | 11/5/2024 22:27 | 11/6/2024 16:39 | 11/7/2024 9:15 | CONTRA COSTA | Partially Outside HFTD, Tier 2 | 68 | 52 | 15 | 1 | 10 | 1 |
| Distribution | RINCON 1103 | 11/5/2024 19:33 | 11/7/2024 0:06 | 11/7/2024 10:57 | SONOMA | Partially Outside HFTD, Tier 3 | 320 | 271 | 41 | 14 | 30 | 8 |
| Distribution | VACAVILLE 1103 | 11/5/2024 18:45 | 11/6/2024 15:12 | 11/6/2024 17:14 | SOLANO | Partially Outside HFTD, Tier 2 | 37 | 35 | 2 | 4 | 4 | 0 |
| Distribution | MAXWELL 1102 | 11/5/2024 22:31 | 11/6/2024 19:13 | 11/7/2024 9:42 | COLUSA | Outside HFTD | 11 | 5 | 2 | 0 | 0 | 4 |
| Distribution | WILLIAMS 1102 | 11/5/2024 22:26 | 11/6/2024 19:13 | 11/7/2024 7:37 | COLUSA | Outside HFTD | 15 | 7 | 5 | 0 | 2 | 3 |
| Distribution | GEYSERVILLE 1102 | 11/5/2024 22:31 | 11/7/2024 5:06 | 11/7/2024 11:55 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 164 | 86 | 41 | 2 | 5 | 37 |
| Distribution | VASCO 1102 | 11/5/2024 19:26 | 11/6/2024 13:32 | 11/6/2024 17:21 | ALAMEDA | Partially Outside HFTD, Tier 2 | 215 | 151 | 50 | 15 | 22 | 14 |
| Distribution | LOS GATOS 1107 | 11/5/2024 23:22 | 11/6/2024 13:32 | 11/8/2024 11:42 | SANTA CLARA, SANTA CRUZ | Partially Outside HFTD, Tier 3 | 361 | 313 | 46 | 24 | 36 | 2 |
| Distribution | PUEBLO 2102 | 11/5/2024 20:15 | 11/7/2024 5:06 | 11/7/2024 16:26 | NAPA, SONOMA | Partially Outside HFTD, Tier 3 | 155 | 127 | 21 | 3 | 13 | 7 |
| Distribution | CALISTOGA 1101 | 11/5/2024 18:36 | 11/7/2024 9:35 | 11/8/2024 4:51 | NAPA, SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 272 | 185 | 56 | 7 | 28 | 31 |
| Distribution | PUEBLO 1105 | 11/5/2024 20:05 | 11/7/2024 5:06 | 11/7/2024 12:08 | NAPA | Partially Outside HFTD, Tier 2 | 132 | 84 | 27 | 0 | 11 | 21 |
| Distribution | HICKS 2101 | 11/5/2024 23:13 | 11/6/2024 13:32 | 11/6/2024 15:31 | SANTA CLARA | Partially Outside HFTD, Tier 3, Tier 2 | 196 | 178 | 17 | 7 | 28 | 1 |
| Distribution | PUEBLO 2103 | 11/5/2024 20:17 | 11/7/2024 5:06 | 11/7/2024 15:53 | NAPA | Partially Outside HFTD, Tier 3, Tier 2 | 473 | 367 | 53 | 19 | 34 | 53 |
| Distribution | PENNGROVE 1101 | 11/5/2024 19:46 | 11/6/2024 16:39 | 11/7/2024 9:27 | SONOMA | Tier 2 | 69 | 62 | 5 | 2 | 4 | 2 |
| Distribution | VACA DIXON 1101 | 11/5/2024 18:42 | 11/7/2024 5:06 | 11/7/2024 15:09 | SOLANO | Partially Outside HFTD, Tier 2 | 507 | 475 | 31 | 51 | 66 | 1 |

| Distribution / Transmission | Circuit Name | De-Energization Date and Time (PST) | All-Clear Date and Time (PST) | Restoration Date and Time (PST) | Key Communities | HFTD Tier(s) | Total Customers | Residential Customers | Commercial / Industrial Customers | MBL Program Customers | AFN other than MBL Program Customers | Other Customers |
|-----------------------------|--------------------|-------------------------------------|-------------------------------|---------------------------------|-------------------------|--|-----------------|-----------------------|-----------------------------------|-----------------------|--------------------------------------|-----------------|
| Distribution | LOGAN CREEK 2102 | 11/5/2024 22:30 | 11/6/2024 19:13 | 11/7/2024 9:27 | GLENN | Partially Outside HFTD, Tier 2 | 77 | 33 | 28 | 0 | 0 | 16 |
| Distribution | CAYETANO 2111 | 11/5/2024 20:04 | 11/6/2024 16:39 | 11/6/2024 20:46 | ALAMEDA | Tier 2 | 25 | 22 | 2 | 3 | 4 | 1 |
| Distribution | JAMESON 1102 | 11/6/2024 7:20 | 11/6/2024 19:13 | 11/7/2024 10:22 | SOLANO | Partially Outside HFTD, Tier 2 | 216 | 194 | 21 | 12 | 26 | 1 |
| Distribution | CAYETANO 2109 | 11/5/2024 19:59 | 11/6/2024 16:39 | 11/7/2024 9:35 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3, Tier 2 | 168 | 121 | 34 | 12 | 10 | 13 |
| Distribution | PUTAH CREEK 1105 | 11/5/2024 19:48 | 11/6/2024 20:07 | 11/7/2024 10:44 | YOLO | Partially Outside HFTD, Tier 2 | 36 | 19 | 7 | 4 | 0 | 10 |
| Distribution | PUTAH CREEK 1103 | 11/5/2024 19:30 | 11/7/2024 5:06 | 11/7/2024 9:01 | YOLO, SOLANO | Partially Outside HFTD, Tier 2 | 36 | 32 | 0 | 3 | 6 | 4 |
| Distribution | SONOMA 1103 | 11/5/2024 19:47 | 11/7/2024 5:06 | 11/7/2024 15:30 | SONOMA | Partially Outside HFTD, Tier 3 | 132 | 116 | 5 | 5 | 9 | 11 |
| Distribution | REDBUD 1102 | 11/5/2024 22:36 | 11/7/2024 0:06 | 11/7/2024 9:31 | LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 97 | 69 | 15 | 9 | 24 | 13 |
| Distribution | REDBUD 1101 | 11/5/2024 22:31 | 11/7/2024 5:06 | 11/7/2024 9:44 | LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 539 | 495 | 31 | 55 | 197 | 13 |
| Distribution | TEJON 1102 | 11/6/2024 5:26 | 11/7/2024 6:43 | 11/7/2024 10:16 | KERN | Partially Outside HFTD, Tier 2 | 573 | 471 | 91 | 28 | 177 | 11 |
| Distribution | WESTLEY 1103 | 11/5/2024 21:24 | 11/6/2024 13:32 | 11/6/2024 16:17 | STANISLAUS | Outside HFTD | 26 | 3 | 21 | 0 | 0 | 2 |
| Distribution | CLAYTON 2213 | 11/5/2024 22:25 | 11/6/2024 16:39 | 11/7/2024 9:02 | CONTRA COSTA | Tier 2 | 4 | 0 | 4 | 0 | 0 | 0 |
| Distribution | SILVERADO 2104 | 11/5/2024 19:34 | 11/7/2024 5:06 | 11/7/2024 18:04 | NAPA | Partially Outside HFTD, Tier 3, Tier 1, Tier 2 | 1590 | 1337 | 138 | 79 | 243 | 115 |
| Distribution | CLOVERDALE 1102 | 11/5/2024 22:45 | 11/7/2024 5:06 | 11/7/2024 12:09 | SONOMA, MENDOCINO | Tier 3, Tier 2 | 100 | 63 | 16 | 6 | 4 | 21 |
| Distribution | MADISON 1105 | 11/5/2024 19:56 | 11/6/2024 20:07 | 11/7/2024 8:41 | YOLO | Partially Outside HFTD, Tier 2 | 6 | 3 | 2 | 1 | 0 | 1 |
| Distribution | PUEBLO 1104 | 11/5/2024 20:04 | 11/7/2024 5:06 | 11/7/2024 10:14 | NAPA | Partially Outside HFTD, Tier 2 | 265 | 207 | 39 | 19 | 31 | 19 |
| Distribution | MIDDLETOWN 1101 | 11/5/2024 18:50 | 11/7/2024 9:35 | 11/7/2024 13:43 | NAPA, SONOMA, LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 396 | 330 | 60 | 12 | 92 | 6 |
| Distribution | MONTICELLO 1101 | 11/5/2024 19:36 | 11/7/2024 5:06 | 11/7/2024 16:07 | NAPA, SOLANO | Partially Outside HFTD, Tier 3, Tier 2 | 1154 | 942 | 163 | 65 | 165 | 49 |
| Distribution | CLAYTON 2212 | 11/6/2024 7:00 | 11/6/2024 18:07 | 11/7/2024 9:04 | CONTRA COSTA | Partially Outside HFTD, Tier 3, Tier 2 | 528 | 445 | 78 | 37 | 64 | 5 |
| Distribution | BIG BEND 1101 | 11/6/2024 7:04 | 11/7/2024 9:35 | 11/7/2024 12:46 | BUTTE | Partially Outside HFTD, Tier 3, Tier 2 | 286 | 259 | 25 | 27 | 97 | 2 |
| Distribution | VACAVILLE 1104 | 11/5/2024 18:45 | 11/6/2024 15:12 | 11/7/2024 10:02 | SOLANO | Partially Outside HFTD, Tier 2 | 244 | 205 | 32 | 14 | 50 | 7 |
| Distribution | CLARK ROAD 1102 | 11/6/2024 7:04 | 11/7/2024 6:43 | 11/7/2024 12:39 | BUTTE | Tier 3 | 150 | 135 | 12 | 11 | 43 | 3 |
| Distribution | MAXWELL 1105 | 11/5/2024 22:26 | 11/6/2024 20:07 | 11/7/2024 10:05 | COLUSA | Partially Outside HFTD, Tier 2 | 54 | 27 | 18 | 0 | 2 | 9 |
| Distribution | CALPINE 1144 | 11/5/2024 17:27 | 11/7/2024 9:35 | 11/7/2024 16:13 | SONOMA, LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 8 | 2 | 6 | 0 | 0 | 0 |
| Distribution | SUNOL 1101 | 11/6/2024 0:10 | 11/6/2024 19:13 | 11/7/2024 9:44 | ALAMEDA | Partially Outside HFTD, Tier 1, Tier 3, Tier 2 | 74 | 51 | 20 | 4 | 3 | 3 |
| Distribution | CASTRO VALLEY 1108 | 11/6/2024 7:53 | 11/6/2024 15:12 | 11/6/2024 16:40 | ALAMEDA | Tier 3 | 78 | 61 | 14 | 2 | 5 | 3 |
| Distribution | SILVERADO 2102 | 11/5/2024 19:36 | 11/7/2024 5:06 | 11/7/2024 16:54 | NAPA | Partially Outside HFTD, Tier 3, Tier 2 | 355 | 196 | 81 | 4 | 16 | 78 |
| Distribution | NORTH DUBLIN 2103 | 11/5/2024 19:49 | 11/6/2024 16:39 | 11/6/2024 22:02 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 2 | 99 | 77 | 16 | 5 | 8 | 6 |
| Distribution | MILPTAS 1109 | 11/6/2024 0:18 | 11/6/2024 19:13 | 11/7/2024 11:39 | SANTA CLARA, ALAMEDA | Partially Outside HFTD, Tier 2 | 311 | 237 | 66 | 15 | 35 | 8 |
| Distribution | STELLING 1110 | 11/5/2024 23:13 | 11/6/2024 13:32 | 11/7/2024 11:00 | SANTA CLARA, SANTA CRUZ | Partially Outside HFTD, Tier 3 | 201 | 183 | 17 | 15 | 11 | 1 |
| Distribution | MC KEE 1111 | 11/6/2024 0:27 | 11/6/2024 15:12 | 11/6/2024 17:48 | SANTA CLARA | Tier 2 | 5 | 3 | 2 | 0 | 0 | 0 |
| Distribution | EL CERRITO G 1105 | 11/6/2024 8:21 | 11/6/2024 16:39 | 11/7/2024 9:29 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3 | 11 | 1 | 10 | 0 | 0 | 0 |
| Distribution | NAPA 1112 | 11/6/2024 6:59 | 11/6/2024 19:13 | 11/7/2024 9:38 | NAPA, SOLANO | Partially Outside HFTD, Tier 2 | 110 | 91 | 12 | 6 | 3 | 7 |
| Distribution | OAKLAND K 1104 | 11/6/2024 8:24 | 11/6/2024 16:39 | 11/7/2024 1:00 | ALAMEDA | Tier 3 | 228 | 219 | 9 | 6 | 22 | 0 |
| Distribution | SILVERADO 2103 | 11/5/2024 20:20 | 11/7/2024 0:06 | 11/7/2024 14:14 | NAPA, SONOMA | Tier 3 | 14 | 9 | 3 | 0 | 0 | 2 |
| Distribution | HIGHLANDS 1102 | 11/5/2024 22:39 | 11/7/2024 5:06 | 11/7/2024 10:02 | LAKE | Partially Outside HFTD, Tier 3, Tier 2 | 28 | 23 | 5 | 2 | 11 | 0 |
| Distribution | VACAVILLE 1109 | 11/5/2024 18:52 | 11/6/2024 15:12 | 11/7/2024 9:13 | SOLANO | Partially Outside HFTD, Tier 2 | 161 | 149 | 11 | 27 | 35 | 1 |
| Distribution | VACA DIXON 1105 | 11/5/2024 18:45 | 11/7/2024 5:06 | 11/7/2024 8:27 | SOLANO | Partially Outside HFTD, Tier 2 | 27 | 24 | 0 | 3 | 8 | 3 |
| Distribution | ROB ROY 2104 | 11/5/2024 23:11 | 11/6/2024 13:32 | 11/6/2024 23:07 | SANTA CRUZ | Partially Outside HFTD, Tier 3 | 105 | 94 | 10 | 3 | 21 | 1 |
| Distribution | OAKLAND X 1106 | 11/6/2024 8:04 | 11/6/2024 16:39 | 11/7/2024 9:18 | ALAMEDA | Tier 3 | 11 | 1 | 10 | 0 | 0 | 0 |
| Distribution | VACAVILLE 1108 | 11/5/2024 19:00 | 11/7/2024 5:06 | 11/7/2024 15:45 | NAPA, SOLANO | Partially Outside HFTD, Tier 2 | 815 | 726 | 67 | 70 | 60 | 22 |

| Distribution / Transmission | Circuit Name | De-Energization Date and Time (PST) | All-Clear Date and Time (PST) | Restoration Date and Time (PST) | Key Communities | HFTD Tier(s) | Total Customers | Residential Customers | Commercial / Industrial Customers | MBL Program Customers | AFN other than MBL Program Customers | Other Customers |
|-----------------------------|-----------------------|-------------------------------------|-------------------------------|---------------------------------|----------------------------------|--|-----------------|-----------------------|-----------------------------------|-----------------------|--------------------------------------|-----------------|
| Distribution | SONOMA 1102 | 11/5/2024 19:53 | 11/7/2024 5:06 | 11/7/2024 11:14 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 108 | 94 | 7 | 1 | 12 | 7 |
| Distribution | LAMONT 1104 | 11/6/2024 5:20 | 11/7/2024 6:43 | 11/7/2024 9:27 | KERN | Tier 2 | 5 | 0 | 5 | 0 | 0 | 0 |
| Distribution | NAPA 1102 | 11/5/2024 20:15 | 11/7/2024 5:06 | 11/7/2024 9:47 | NAPA | Partially Outside HFTD, Tier 2 | 13 | 7 | 5 | 0 | 0 | 1 |
| Distribution | DUNBAR 1101 | 11/5/2024 20:16 | 11/7/2024 5:06 | 11/7/2024 10:13 | SONOMA | Partially Outside HFTD, Tier 3, Tier 2 | 206 | 163 | 28 | 1 | 17 | 15 |
| Distribution | SILVERADO 2105 | 11/5/2024 19:58 | 11/7/2024 0:06 | 11/7/2024 20:36 | NAPA, SONOMA | Tier 3 | 13 | 6 | 4 | 0 | 0 | 3 |
| Distribution | VINEYARD 2108 | 11/6/2024 0:30 | 11/6/2024 16:39 | 11/6/2024 17:42 | ALAMEDA | Tier 3 | 6 | 2 | 2 | 0 | 0 | 2 |
| Distribution | BUCKS CREEK 1103 | 11/6/2024 7:01 | 11/7/2024 6:43 | 11/7/2024 7:40 | PLUMAS | Tier 3 | 3 | 2 | 1 | 0 | 0 | 0 |
| Distribution | ARBUCKLE 1101 | 11/5/2024 22:30 | 11/6/2024 20:07 | 11/7/2024 8:54 | COLUSA | Outside HFTD | 20 | 5 | 4 | 0 | 1 | 11 |
| Distribution | PUTAH CREEK 1102 | 11/5/2024 19:35 | 11/7/2024 5:06 | 11/7/2024 11:07 | YOLO, SOLANO | Partially Outside HFTD, Tier 2 | 234 | 174 | 40 | 16 | 17 | 20 |
| Distribution | CORTINA 1101 | 11/5/2024 22:43 | 11/6/2024 20:07 | 11/7/2024 8:24 | COLUSA | Partially Outside HFTD, Tier 2 | 17 | 6 | 10 | 0 | 1 | 1 |
| Distribution | RINCON 1101 | 11/5/2024 19:52 | 11/7/2024 0:06 | 11/7/2024 10:12 | SONOMA | Partially Outside HFTD, Tier 3 | 46 | 34 | 11 | 4 | 8 | 1 |
| Distribution | SONOMA 1106 | 11/5/2024 19:31 | 11/7/2024 5:06 | 11/7/2024 8:13 | SONOMA | Tier 3 | 8 | 3 | 5 | 0 | 0 | 0 |
| Distribution | JAMESON 1105 | 11/6/2024 7:12 | 11/6/2024 19:13 | 11/7/2024 11:48 | SOLANO | Partially Outside HFTD, Tier 2 | 449 | 322 | 58 | 14 | 50 | 69 |
| Distribution | OAKLAND K 1102 | 11/6/2024 8:40 | 11/6/2024 16:39 | 11/7/2024 3:21 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3, Tier 2 | 1642 | 1576 | 66 | 72 | 124 | 0 |
| Distribution | ELK CREEK 1101 | 11/5/2024 22:24 | 11/6/2024 20:07 | 11/7/2024 12:24 | COLUSA, GLENN | Partially Outside HFTD, Tier 2 | 814 | 670 | 119 | 47 | 184 | 25 |
| Distribution | TASSAJARA 2104 | 11/5/2024 19:36 | 11/6/2024 16:39 | 11/6/2024 17:55 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3, Tier 2 | 59 | 48 | 9 | 1 | 6 | 2 |
| Distribution | SWIFT 2110 | 11/6/2024 0:19 | 11/6/2024 13:32 | 11/7/2024 11:04 | SANTA CLARA, ALAMEDA, STANISLAUS | Tier 2 | 109 | 78 | 22 | 3 | 5 | 9 |
| Distribution | LOS GATOS 1106 | 11/5/2024 23:14 | 11/6/2024 13:32 | 11/6/2024 18:47 | SANTA CLARA, SANTA CRUZ | Partially Outside HFTD, Tier 3 | 172 | 166 | 4 | 14 | 23 | 2 |
| Distribution | SAN RAMON 2108 | 11/6/2024 8:22 | 11/6/2024 16:39 | 11/7/2024 9:54 | CONTRA COSTA, ALAMEDA | Partially Outside HFTD, Tier 3 | 160 | 117 | 43 | 8 | 14 | 0 |
| Distribution | MORGAN HILL 2111 | 11/5/2024 23:19 | 11/6/2024 13:32 | 11/6/2024 18:14 | SANTA CLARA | Partially Outside HFTD, Tier 3, Tier 2 | 368 | 302 | 53 | 23 | 39 | 13 |
| Transmission | Other | 11/5/2024 17:14 | 11/07/2024 05:06 | 11/7/2024 7:46 | SONOMA | Tier 3 | 1 | 0 | 0 | 0 | 0 | 0 |
| Transmission | GEYSERS #5-GEYSERS #3 | 11/5/2024 18:50 | 11/7/2024 9:35 | 11/7/2024 11:47 | SONOMA | Tier 2 | 1 | 0 | 0 | 0 | 0 | 0 |
| Transmission | TULUCAY-NAPA #1 | 11/6/2024 7:14 | 11/6/2024 19:13 | 11/7/2024 12:13 | NAPA, SOLANO | Tier 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Transmission | LOWER LAKE-HOMESTAKE | 11/5/2024 22:03 | 11/7/2024 5:06 | 11/7/2024 10:42 | LAKE, NAPA | Tier 2 | 1 | 0 | 0 | 0 | 0 | 0 |
| Transmission | CLEAR LAKE-KONOCTI | 11/5/2024 22:08 | 11/7/2024 0:06 | 11/7/2024 10:48 | LAKE | Tier 3 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | | | | | | | 21,357 | 17,896 | 2,496 | 1,275 | 3,295 | 962 |

PACIFIC GAS AND ELECTRIC COMPANY

APPENDIX C

SECTION 4 – DAMAGE AND HAZARDS TO OVERHEAD FACILITIES

Appendix C: DAMAGE AND HAZARDS TO OVERHEAD FACILITIES

Table C-1. Damages & Hazards Found Within the De-Energized Areas

| Circuit Name | County | Structure Identifier | Tier 2/3 or Non-HFTD | Damage/Hazard | Type of Damage/Hazard | Description of Damage/Hazard |
|---------------------|---------------|-----------------------------|-----------------------------|----------------------|------------------------------|-------------------------------------|
| Big Bend 1101 | Butte | 100334899 | Tier 3 | Damage | Vegetation | Broken crossarm. |
| Calistoga 1101 | Napa | 102247793 | Tier 3 | Damage | Vegetation | Broken crossarm. |
| El Cerrito G 1105 | Contra Costa | 103966097 | Tier 3 | Hazard | Vegetation | Tree branch on line. |
| Los Gatos 1107 | Santa Clara | 100543835 | Tier 3 | Damage | Vegetation | Tree branch on line. |
| Los Gatos 1107 | Santa Cruz | 100520160 | Tier 3 | Damage | Vegetation | Broken pole. |
| Los Gatos 1107 | Santa Cruz | 100520112 | Tier 3 | Damage | Vegetation | Broken conductor. |
| Redbud 1101 | Lake | 102161855 | Non-HFTD | Damage | Vegetation | Tree branch on line. |
| Rob Roy 2104 | Santa Cruz | 101682184 | Tier 3 | Damage | Vegetation | Damaged conductor. |
| Sonoma 1102 | Sonoma | 101981251 | Tier 3 | Hazard | Vegetation | Tree leaning into line. |
| Sonoma 1102 | Sonoma | 101981216 | Tier 3 | Damage | Vegetation | Damaged conductor. |
| Sonoma 1103 | Sonoma | 101995322 | Tier 3 | Damage | Vegetation | Broken conductor. |

PACIFIC GAS AND ELECTRIC COMPANY
APPENDIX D
SECTION 6 – PUBLIC SAFETY PARTNERS CONTACTED

Appendix D: PUBLIC SAFETY PARTNERS CONTACTED

Table D-1. Public Safety Partners Contacted

| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---------------------------------------|---|--------------------------------|---------------------------|
| Alameda County | Board President | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Board Vice President | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | County Administrator | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | County Clerk Recorder | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Division Chief | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | Division Chief of Operations/Emergency Management | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | EMS Disaster and WMD Coordinator | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Emergency Preparedness Manager | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Fire Chief | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | General | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | Main Line | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | OES Capt | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | OES EOC Lead | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | President of the Board | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Safety & Emergency Preparedness Manager | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Senior Emergency Services Coordinator | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Sheriff | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Superintendent of Water Distribution | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Supervisor | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Technician | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County | Train Ops | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | Watch Commander | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Alameda County | Water Operations Manager | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County CCA | General | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Communication Facility | American Tower Corporation | Tier 3 | 11/3/2024 12:48 PST |
| Alameda County Communication Facility | AT&T Mobility LLC | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Communication Facility | Cingular Wireless Services, Inc | Tier 3 | 11/4/2024 12:57 PST |
| Alameda County Communication Facility | Clearview Systems Inc | Tier 3 | 11/4/2024 12:57 PST |
| Alameda County Communication Facility | Comcast Corporation | Tier 3 | 11/5/2024 8:35 PST |

¹ Catastrophic Fire Behavior runs both in and outside of High Fire Risk Areas (HFRA). The PG&E Meteorology Team evaluates non-HFRA areas for catastrophic wildfire risk in unusual circumstances.

| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--|---------------------------------|--------------------------------|---------------------------|
| Alameda County Communication Facility | Comcast Fresno LLC | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | Crown Castle International | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | Global Valley Networks | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Communication Facility | GTE Mobile Net | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | GTE Mobile Net of California LP | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | T-Mobile West Corporation | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | T-Mobile West LLC | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Communication Facility | Verizon | Tier 3 | 11/4/2024 12:57 PST |
| Alameda County Communication Facility | Verizon Wireless | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Emergency Services Facility | City of Oakland Public Works | Tier 3 | 11/5/2024 8:35 PST |
| Alameda County Fremont | City Clerk | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | City Leadership | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | City Manager | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Council Member | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Deputy Chief | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Deputy Chief of Police | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Emergency Services Manager | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Fire Chief | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | General | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Mayor | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | OES Duty Officer | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Police Chief | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Police Watch Commander | Tier 1, Tier 2 | 11/03/2024 12:35 PST |
| Alameda County Fremont | Public Works Director | Tier 1, Tier 2 | 11/03/2024 12:34 PST |
| Alameda County Fremont | Vice Mayor | Tier 1, Tier 2 | 11/03/2024 12:34 PST |

¹ Catastrophic Fire Behavior runs both in and outside of High Fire Risk Areas (HFRA). The PG&E Meteorology Team evaluates non-HFRA areas for catastrophic wildfire risk in unusual circumstances.

| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|-----------------------------|---|--------------------------------|---------------------------|
| Alameda County Hayward | City Clerk | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | City Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Mayor Pro Tem | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Police Chief | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Hayward | Utilities Operations & Maintenance Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Livermore | Chief of Police | Tier 2 | 11/05/2024 18:20 PST |
| Alameda County Livermore | City Manager | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Council Member | Tier 2 | 11/05/2024 18:20 PST |
| Alameda County Livermore | Deputy City Manager | Tier 2 | 11/05/2024 18:20 PST |
| Alameda County Livermore | Deputy Fire Chief | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Emergency Manager | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Mayor | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Police Chief | Tier 2 | 11/05/2024 18:18 PST |
| Alameda County Livermore | Vice Mayor | Tier 2 | 11/05/2024 18:20 PST |
| Alameda County Oakland | Acting Fire Chief | Tier 2, Tier 3 | 11/05/2024 21:05 PST |
| Alameda County Oakland | Assistant City Administrator | Tier 2, Tier 3 | 11/05/2024 21:05 PST |
| Alameda County Oakland | Chief of Education & Community Safety | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | City Administrator | Tier 2, Tier 3 | 11/05/2024 21:05 PST |
| Alameda County Oakland | City Clerk | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Communications Center | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Council Member | Tier 2, Tier 3 | 11/05/2024 21:04 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|-------------------------------|--|--------------------------------|---------------------------|
| Alameda County Oakland | Council Member | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Council Member | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Council President | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Councilmember At-Large | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Deputy Mayor | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Emergency Services Manager | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Mayor | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Oakland | Police Chief (Interim) | Tier 2, Tier 3 | 11/05/2024 21:04 PST |
| Alameda County Other Facility | City And County of San Francisco | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Other Facility | County of Alameda | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Other Facility | Gexpro | Tier 2 | 11/3/2024 12:48 PST |
| Alameda County Pleasanton | Assistant City Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Assistant To The City Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | City Clerk | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | City Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | City Traffic Engineer | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Director of Engineering | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Director of Information Technology | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Director of Library and Recreation | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Director of Operations and Water Utilities | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Emergency Preparedness Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Non-Emergency | Tier 3 | 11/03/2024 12:34 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--|---|--------------------------------|---------------------------|
| Alameda County Pleasanton | Police Chief | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Public Information Officer | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Training And Emergency Services Manager | Tier 3 | 11/03/2024 12:34 PST |
| Alameda County Pleasanton | Vice Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Admin Analyst II | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Board Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Chief Administrative Officer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | County Clerk-Recorder | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Deputy Chief | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Butte County | Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Division Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | General | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | General Services Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Interim OEMOEM Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Lieutenant | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Public Health Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Sergeant | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County | Vice Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Butte County Communication Facility | AT&T Mobility | Tier 3 | 11/3/2024 12:48 PST |
| Butte County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Butte County Emergency Services Facility | County of Butte | Tier 3 | 11/3/2024 12:48 PST |
| Butte County Other Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Colusa County | Board Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | County Clerk/Recorder | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | County Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Deputy Chief | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Colusa County | Director | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Division Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Emergency Service Technician | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | General | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Colusa County | MHOAC | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Colusa County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County | Vice Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County Communication Facility | AT&T | Tier 2 | 11/3/2024 12:48 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--|--|--|---------------------------|
| Colusa County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | AT&T Services Inc | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | Citizens Telecommunications of California Inc. | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | Frontier Communications Corporation DIP | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Communication Facility | GTE Mobile Net of California LP | Tier 2 | 11/3/2024 12:48 PST |
| Colusa County Emergency Services Facility | California Department of Forestry | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Colusa County Emergency Services Facility | County of Colusa | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Colusa County Emergency Services Facility | Indian Valley - Bear Valley Fire Protection District | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:49 PST |
| Colusa County Emergency Services Facility | Indian Valley Fire Protection District | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:49 PST |
| Colusa County Energy Sector Facility | City of Santa Clara | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Colusa County Energy Sector Facility | Western Area Power Administration | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Colusa County Tribal | Chairperson | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Colusa County Water and Waste Water Facility | California Department of Forestry | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Colusa County Water and Waste Water Facility | County of Colusa | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County | Board Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Board Vice Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Chair of The Board | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Chief of Staff | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | County Administrator | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | County Clerk Recorder | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Deputy Fire Chief, Mutual Aid Coordinator | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Duty Officer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Duty Officer - 24/7 Staff Call Line | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Emergency Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Emergency Preparedness Manager | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Contra Costa County | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | OES Warning System | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County | Sheriff | Tier 2, Tier 3 | 11/03/2024 12:34 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---|---------------------------------|--|---------------------------|
| Contra Costa County | Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County CCACCA | General | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | City Clerk | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | City Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Council Member | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Council Member | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Interim City Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Mayor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Clayton | Non-Emergency | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Contra Costa County Clayton | Police Chief | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Contra Costa County Clayton | Vice Mayor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Contra Costa County Communication Facility | American Tower Corporation | Tier 3 | 11/4/2024 12:57 PST |
| Contra Costa County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | AT&T Pacific Bell | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | City of Concord | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Comcast Fresno LLC | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | County of Contra Costa | Tier 3 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Crown Castle International | Tier 3 | 11/04/2024 12:58 PST |
| Contra Costa County Communication Facility | GTE Mobile Net of California LP | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | SBASBA Towers | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Sprint Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | T-Mobile West Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | T-Mobile West LLC | Tier 2 | 11/3/2024 12:48 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---|---|--|---------------------------|
| Contra Costa County Communication Facility | TCITCI Cablevision of Walnut Creek | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/4/2024 12:57 PST |
| Contra Costa County Communication Facility | U S Coast Guard | Tier 3 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Communication Facility | Verizon Wireless | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Concord | City Clerk | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Concord | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Council Member | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Emergency Services Coordinator | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Fire Chief | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Concord | Non-Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Concord | Police Chief | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Emergency Services Facility | California Department of Forestry | Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Emergency Services Facility | County of Contra Costa | Tier 3 | 11/3/2024 12:48 PST |
| Contra Costa County Emergency Services Facility | San Ramon Valley Fire District | Tier 3 | 11/3/2024 12:48 PST |
| Contra Costa County Government - Jail Facility | County of Contra Costa | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Contra Costa County Lafayette | City Clerk | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | City Manager | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Communications Analyst | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Communications Analyst/Public Information Officer | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Council Member | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Councilmember | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Mayor | Tier 3 | 11/04/2024 12:39 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|------------------------------------|------------------------------------|--|---------------------------|
| Contra Costa County Lafayette | Police Chief | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Lafayette | Vice Mayor | Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Chief of Police | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Council Member | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Emergency Preparedness Coordinator | Tier 2, Tier 3 | 11/04/2024 12:40 PST |
| Contra Costa County Moraga | Fire Chief | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Interim Town Clerk | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Mayor | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | OES Director | Tier 2, Tier 3 | 11/04/2024 12:40 PST |
| Contra Costa County Moraga | Town Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Moraga | Vice Mayor | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Other Facility | Astound Broadband LLC | Tier 2 | 11/4/2024 12:57 PST |
| Contra Costa County Other Facility | Western States Teleport | Tier 3 | 11/5/2024 8:35 PST |
| Contra Costa County Pittsburg | Chief of Police | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | City Clerk | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | Council Member | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Pittsburg | Fire Chief | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Pittsburg | Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County Pittsburg | Non-Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Contra Costa County Pittsburg | Vice Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Contra Costa County San Ramon | Chief of Police | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | City Clerk | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|-------------------------------------|---------------------------------|--|---------------------------|
| Contra Costa County San Ramon | Council Member | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Emergency Preparedness | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Engineering Specialist | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Fire Chief | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Mayor | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Public Works Director | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Contra Costa County San Ramon | Vice Mayor | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Assistant City Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Chief of Police | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | City Clerk | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | City Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Communications Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Council Member | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Council Member | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Deputy City Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Emergency Services Manager | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Contra Costa County Walnut Creek | Mayor Pro Tem | Tier 2, Tier 3 | 11/04/2024 12:39 PST |
| Glenn County | CAO | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | County Administrative Officer | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | Deputy Director OES | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | Director of Public Works Agency | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | General | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County Communication Facility | American Tower Corporation | Tier 2 | 11/3/2024 12:48 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---|---------------------------------|--------------------------------|---------------------------|
| Glenn County Communication Facility | AT&T Services Inc | HFRA, Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Communication Facility | GTE Mobile Net of California LP | HFRA | 11/3/2024 12:48 PST |
| Glenn County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Emergency Services Facility | County of Glenn | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Emergency Services Facility | Elk Creek Fire District | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Energy Sector Facility | City of Santa Clara | HFRA | 11/3/2024 12:48 PST |
| Glenn County Orland | City Clerk | HFRA | 11/03/2024 12:34 PST |
| Glenn County Orland | City Manager | HFRA | 11/03/2024 12:34 PST |
| Glenn County Orland | Fire Chief | HFRA | 11/03/2024 12:34 PST |
| Glenn County Orland | General | HFRA | 11/03/2024 12:35 PST |
| Glenn County Orland | Public Works Director | HFRA | 11/03/2024 12:34 PST |
| Glenn County Other Facility | US Army Corps of Engineers | HFRA | 11/3/2024 12:48 PST |
| Glenn County Tribal | Interim Tribal Secretary | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County Tribal | Tribal Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Glenn County Water and Waste Water Facility | Elk Creek Community Service | Tier 2 | 11/3/2024 12:48 PST |
| Glenn County Water and Waste Water Facility | US Army Corps of Engineers | HFRA | 11/3/2024 12:48 PST |
| Kern County | Board Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | County Administrative Officer | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | County Clerk | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | Emergency | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Kern County | Emergency Supervisor | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Kern County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | MHOAC | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | Manager | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County | Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Kern County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Communication Facility | AT&T Services Inc | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Communication Facility | T-Mobile West LLC | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Emergency Services Facility | California Highway Patrol | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Emergency Services Facility | County of Kern | Tier 2 | 11/3/2024 12:48 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--|---------------------------------------|--|---------------------------|
| Kern County Other Facility | Crown Castle USA Inc | Tier 2 | 11/3/2024 12:48 PST |
| Kern County Water And Waste Water Facility | Lebec County Water District | Tier 2 | 11/3/2024 12:48 PST |
| Lake County | Battalion Chief | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Lake County | Board Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Chair of The Board | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | City Manager | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Lake County | Council Member | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | County Administrative Officer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | County Supervisor, District 4 | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Lake County | Dispatch | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | District 3 County Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | District 5 Supervisor | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Lake County | District Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Emergency Services Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Health Services Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Lieutenant | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Mayor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County | Sheriff | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Lake County Communication Facility | Mediacom California LLC | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Communication Facility | Verizon Wireless | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Lake County Communication Facility | Williams Communication LLC | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Emergency Services Facility | Northshore Fire Protection District | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Lake County Other Facility | Middletown Rancheria Twin Pine Casino | Tier 2 | 11/3/2024 12:48 PST |
| Lake County Tribal | Chairman | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Representative | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Secretary | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Treasurer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Tribal Administrator | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Lake County Tribal | Vice Chairman | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Acting Emergency Services Coordinator | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Board Chair | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Board Vice Chair | Tier 3 | 11/03/2024 12:34 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---|-----------------------------------|--------------------------------|---------------------------|
| Mendocino County | County Clerk/Assessor/Recorder | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | County Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | County Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Interim County Executive Officer | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Lieutenant | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Local Cal Fire | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | MHOAC | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | OES Coordinator | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Sheriff | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County | Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Mendocino County CCA | General | Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Board Chair | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | County Clerk/Recorder | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Emergency Services Officer | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Fire Chief | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | GIS | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | General | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Interim County Executive Officer | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | MHOAC | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Napa County | Sheriff | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Supervisor | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County | Under-Sheriff | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Calistoga | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Calistoga | Mayor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Calistoga | Police Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County CCA | General | Tier 1, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Communication Facility | AT&T Mobility LLC | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | California Highway Patrol | Tier 2 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | Comcast | Tier 3 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | GTE Mobile Net of California LP | Tier 2 | 11/3/2024 12:48 PST |
| Napa County Communication Facility | T-Mobile West Corporation | Tier 3 | 11/3/2024 12:48 PST |
| Napa County Emergency Services Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Napa County Emergency Services Facility | County of Napa | Tier 3, Tier 2 | 11/3/2024 12:48 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--|--|--|---------------------------|
| Napa County Emergency Services Facility | Napa County Department of Public Works | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:49 PST |
| Napa County Napa | City Clerk | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | City Manager | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Council Member | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Dispatch Center | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Executive Director | Tier 2 | 11/04/2024 12:40 PST |
| Napa County Napa | Fire Chief | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | General | Tier 2 | 11/04/2024 12:40 PST |
| Napa County Napa | Mayor | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Police Chief | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Napa | Vice Mayor | Tier 2 | 11/04/2024 12:39 PST |
| Napa County Other Facility | California Department of Forestry | Tier 2 | 11/4/2024 12:57 PST |
| Napa County Saint Helena | City Manager | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Saint Helena | Fire Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Napa County Water And Waste Water Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Napa County Water And Waste Water Facility | City of Napa | Tier 2 | 11/3/2024 12:48 PST |
| Napa County Yountville | City Manager | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Napa County Yountville | Parks And Rec Director | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/04/2024 12:39 PST |
| Plumas County | CAO | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | County Administrative Officer | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | County Clerk-Recorder-Registrar | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Director | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Director of Nursing | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Program Division Chief-Emergency Preparedness Office | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Sheriff | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County | Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Plumas County Communication Facility | Sprint Corporation | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County | Assistant Chief/Assistant Director/MHOAC | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Board President | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Board Vice Chair | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Chief Operating Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | County Clerk | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | County Executive Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | County Supervisor | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---|---|--|---------------------------|
| Santa Clara County | Deputy CEO | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Deputy Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Director of Emergency Management | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Duty Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Emergency | HFRA, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Santa Clara County | Emergency Preparedness Manager | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Fire Chief | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | General | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Main Line | HFRA, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Santa Clara County | Non-Emergency | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Policy Director - Office of Supervisor Simitian | HFRA, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Santa Clara County | Public Health Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Sheriff | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Supervisor | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County | Train Ops | HFRA, Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Santa Clara County | Watch Commander | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County CCA | General | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County Communication Facility | American Tower Corporation | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | AT&T Mobility LLC | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | California Department of Forestry | Tier 2 | 11/5/2024 8:35 PST |
| Santa Clara County Communication Facility | Comcast Cable Communications Management, LLC | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/4/2024 12:57 PST |
| Santa Clara County Communication Facility | Comcast of California | Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Crown Castle International | Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Frontier Communications Corporation Dip | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Global Valley Networks | Tier 2 | 11/5/2024 8:35 PST |
| Santa Clara County Communication Facility | GTE of California | Tier 3 | 11/4/2024 12:57 PST |
| Santa Clara County Communication Facility | Heritage Cablevision | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Santa Clara County Communication Facility | Southbay Cablevision | Tier 2 | 11/4/2024 12:57 PST |
| Santa Clara County Communication Facility | Verizon | Tier 3 | 11/3/2024 12:48 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--|-----------------------------------|--------------------------------|---------------------------|
| Santa Clara County Communication Facility | Verizon Wireless | Tier 2 | 11/3/2024 12:48 PST |
| Santa Clara County Emergency Services Facility | California Department of Forestry | Tier 3 | 11/4/2024 12:57 PST |
| Santa Clara County Emergency Services Facility | Las Cumbres Assoc | Tier 3 | 11/4/2024 12:57 PST |
| Santa Clara County Milpitas | City Clerk | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Council Member | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Deputy City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Emergency | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Fire Chief | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Non-Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Santa Clara County Milpitas | Police Chief | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Public Works Director | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Milpitas | Vice Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Santa Clara County Other Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Other Facility | D B Leeson & B S Leeson | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County Other Facility | US National Weather Service | Tier 3 | 11/3/2024 12:48 PST |
| Santa Clara County San Jose | Acting Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Assistant City Manager | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Assistant Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Chief of Staff | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | City Manager | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Communications Officer | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Council Member | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--|--|--------------------------------|---------------------------|
| Santa Clara County San Jose | Deputy City Manager | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Deputy Director | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Director Clean Energy | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Director PRNS | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Director, Office of Emergency Management | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Fire Chief | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Mayor | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Police Chief | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Clara County San Jose | Senior Advisor | HFRA, Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | ADEC | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Assistant CAO | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Board Chair | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Board Vice Chair | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Communications Director | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | County Administrative Officer | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Emergency Coordinator | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Fire Chief | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | MHOAC | Tier 3 | 11/03/2024 12:35 PST |
| Santa Cruz County | Main Office | Tier 3 | 11/03/2024 12:35 PST |
| Santa Cruz County | Non-Emergency | Tier 3 | 11/03/2024 12:35 PST |
| Santa Cruz County | OES Duty Officer | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Sheriff | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Supervisor | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County | Undersheriff | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County CCA | General | Tier 3 | 11/03/2024 12:34 PST |
| Santa Cruz County Communication Facility | Comcast Cable | Tier 3 | 11/3/2024 12:48 PST |
| Santa Cruz County Other Facility | California Department of Forestry | Tier 3 | 11/3/2024 12:48 PST |
| Solano County | Board Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | County Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | County Clerk | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | Dispatch | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Solano County | Emergency | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | MHOAC - EMS Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County | Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County CCA | General | HFRA, Tier 2 | 11/03/2024 12:34 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---|---|--|---------------------------|
| Solano County Communication Facility | American Tower Corp | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | American Tower Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | AT&T Services Inc | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | AT&T Wireless Service LLC | HFRA | 11/3/2024 12:48 PST |
| Solano County Communication Facility | Comcast Cable Communications Management LLC | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | Comcast Fresno LLC | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | Comcast of California | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | Crown Castle International | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | T-Mobile West Corporation | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | TCI | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Communication Facility | TCI of Vacaville | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/4/2024 12:57 PST |
| Solano County Communication Facility | Verizon | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Emergency Services Facility | County of Solano | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Solano County Emergency Services Facility | Suisun Fire Protection District | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Solano County Emergency Services Facility | Vacaville Fire Protection District | Tier 2 | 11/3/2024 12:48 PST |
| Solano County Fairfield | City Clerk | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Council Member | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Councilmember | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Emergency | Tier 2 | 11/03/2024 12:35 PST |
| Solano County Fairfield | Fire Chief | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | General | Tier 2 | 11/03/2024 12:35 PST |
| Solano County Fairfield | Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Police Chief | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Fairfield | Vice Mayor | Tier 2 | 11/03/2024 12:34 PST |
| Solano County Other Facility | AT&T Services Inc | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Solano County Vacaville | Assistant City Manager | HFRA, Tier 2 | 11/03/2024 12:34 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|--------------------------------------|--|--------------------------------|---------------------------|
| Solano County Vacaville | Chief of Police | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | City Clerk | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | City Manager | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | Council Member | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | Emergency | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Solano County Vacaville | General | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Solano County Vacaville | Mayor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Solano County Vacaville | Utilities Operations and Maintenance Manager | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Solano County Vacaville | Vice Mayor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Sonoma County | 1st District Sonoma County Supervisor | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Sonoma County | Board Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Board Chair Pro Tem | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Board Vice Chair | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Community Alert & Warning Manager | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Sonoma County | Deputy Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Director | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Division Chief | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | EMS | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | EMS Dispatch | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Fire Captain | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | MHOAC | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Main Office | Tier 2, Tier 3 | 11/03/2024 12:35 PST |
| Sonoma County | Sheriff | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Sheriff Dispatch | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Sheriff's Liaison | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Staff Duty Officer | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County | Supervisor | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County CCA | General | Tier 2, Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Communication Facility | AT&T | Tier 3 | 11/4/2024 12:57 PST |
| Sonoma County Communication Facility | AT&T Mobility LLC | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | AT&T Services Inc | Tier 3, Tier 2 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | California Highway Patrol | Tier 2 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | Comcast Fresno LLC | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | Frontier Communications Corporation Dip | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | T Mobile West A Delaware Corp | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | T-Mobile USA | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Communication Facility | T-Mobile West LLC | Tier 3 | 11/3/2024 12:48 PST |

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| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---|---------------------------------|--|---------------------------|
| Sonoma County Communication Facility | Verizon | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Emergency Services Facility | Sonoma County Fire District | Tier 3 | 11/4/2024 12:58 PST |
| Sonoma County Emergency Services Facility | Sonoma Valley Fire District | Tier 3 | 11/3/2024 12:48 PST |
| Sonoma County Other Facility | City of Petaluma | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Sonoma County Santa Rosa | Chief of Police | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | City Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Council Member | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Deputy Emergency Manager | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Division Chief Fire Marshal | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Police Chief | Tier 3 | 11/03/2024 12:34 PST |
| Sonoma County Santa Rosa | Vice Mayor | Tier 3 | 11/03/2024 12:34 PST |
| Stanislaus County | Board Chair | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Chief Executive Officer | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | County Clerk Recorder | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | EMS Duty Officer | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Emergency Manager | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Fire Chief | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Health Officer | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | MHOAC | HFRA | 11/03/2024 12:35 PST |
| Stanislaus County | Public Health Duty Officer | HFRA | 11/03/2024 12:35 PST |
| Stanislaus County | Sheriff | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County | Supervisor | HFRA | 11/03/2024 12:34 PST |
| Stanislaus County Communication Facility | Federal Bureau of Investigation | HFRA | 11/3/2024 12:48 PST |
| Tehama County | Chief Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | Communications Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | County Clerk / Recorder | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | Lieutenant And OES Manager | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | OES Director | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Communication Facility | AT&T Mobility | Tier 2 | 11/3/2024 12:48 PST |

¹ Catastrophic Fire Behavior runs both in and outside of High Fire Risk Areas (HFRA). The PG&E Meteorology Team evaluates non-HFRA areas for catastrophic wildfire risk in unusual circumstances.

| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---|---|--|---------------------------|
| Tehama County Communication Facility | AT&T Services Inc | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Communication Facility | Ducor Telephone Co | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Communication Facility | Ducor Telephone Corp | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Corning | City Clerk | Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Corning | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Corning | Police Chief | Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Emergency Services Facility | California Department of Forestry | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Government - Jail Facility | California Department of Corrections | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Other Facility | Volunteer Chief | Tier 2 | 11/3/2024 12:48 PST |
| Tehama County Red Bluff | Chief of Police | Tier 2 | 11/03/2024 12:34 PST |
| Tehama County Red Bluff | City Manager | Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Board Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Board Vice Chair | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | County Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | County Clerk-Recorder | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | County OES Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Deputy County Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Dispatch | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Yolo County | EMS Administrator | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Fire Chief | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Non-Emergency | HFRA, Tier 2 | 11/03/2024 12:35 PST |
| Yolo County | Sheriff | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County | Supervisor | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County CCA | General | HFRA, Tier 2 | 11/03/2024 12:34 PST |
| Yolo County Communication Facility | AT&T Mobility LLC | Tier 2 | 11/3/2024 12:48 PST |
| Yolo County Communication Facility | AT&T Services Inc | Non-HFTD or Non-HFRA; within PSPS scope (see footnote) | 11/3/2024 12:48 PST |
| Yolo County Communication Facility | GTE Mobile Net of California LP | Tier 2 | 11/3/2024 12:48 PST |
| Yolo County Tribal | Assistant Director Facilities & Infrastructure | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Cache Creek Casino Resort Director of Facilities | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Cache Creek Casino Resort General Manager/Coo | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Cache Creek Casino Resort/Chief Financial Officer | HFRA, Tier 2 | 11/04/2024 12:39 PST |

¹ Catastrophic Fire Behavior runs both in and outside of High Fire Risk Areas (HFRA). The PG&E Meteorology Team evaluates non-HFRA areas for catastrophic wildfire risk in unusual circumstances.

| Organization/Jurisdiction | Title | HFTD or HFRA Tier ¹ | Date/Time Contacted (PST) |
|---------------------------|---|--------------------------------|---------------------------|
| Yolo County Tribal | Director of Communications | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Director of Facilities & Infrastructure | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Director of Security | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Fire Department Battalion Chiefs | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Fire Department Fire Chief | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Health Representative | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Tribal Chairman | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Yocha Dehe Wintun Nation Director - Tribal Administrator | HFRA, Tier 2 | 11/04/2024 12:39 PST |
| Yolo County Tribal | Yocha Dehe And Cache Creek Casino Resort Security | HFRA, Tier 2 | 11/04/2024 12:39 PST |

¹ Catastrophic Fire Behavior runs both in and outside of High Fire Risk Areas (HFRA). The PG&E Meteorology Team evaluates non-HFRA areas for catastrophic wildfire risk in unusual circumstances.

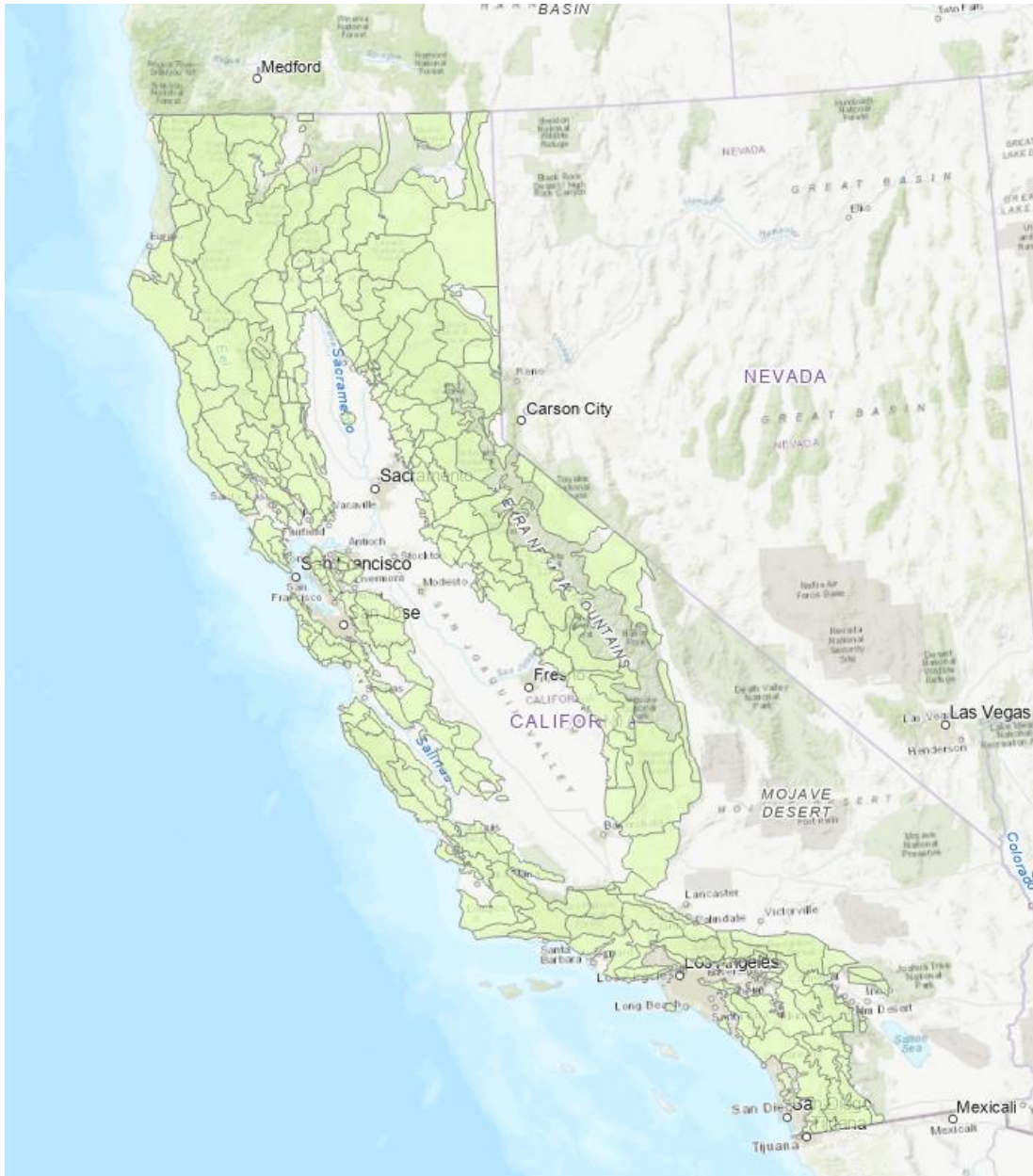
PACIFIC GAS AND ELECTRIC COMPANY

APPENDIX E

SECTION 8 – ALL CLEAR ZONE MAP

Appendix E: ALL CLEAR ZONE MAP

Figure E-1. All Clear Zone Map



PACIFIC GAS AND ELECTRIC COMPANY

APPENDIX F

SECTION 9 – COMMUNITY RESOURCE CENTER LOCATIONS

Appendix F: LIST OF PG&E COMMUNITY RESOURCE CENTERS

Table F-1. Community Resource Centers Provided by PG&E

The table below provided details of the 29 CRCs that PG&E mobilized during the November 5 – 8, 2024 PSPS event, including specific locations, dates and times opened and closed, total attendance for each location, and amenities provided.

| # | County | Site Name | Address | Operating Hours (PST) | | | | Total Visitors | Indoor / Outdoor | Amenities Provided |
|----|--------------|---|-------------------------|-----------------------|---------------------|---|---------------------|----------------|------------------|---|
| | | | | Day 1 | Day 2 | Day 3 | Day 4 | | | |
| | | | | Nov 5 | Nov 6 | Nov 7 | Nov 8 | | | |
| 1 | Alameda | Costco Wholesale Livermore | 2800 Independence Dr | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 13:00 | No | 154 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 2 | Alameda | Formosan United Methodist Church | 788 Lewelling Blvd | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 13:00 | No | 8 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 3 | Alameda | Acts Full Gospel Church | 1034 66th Ave | No | 08:00 – 22:00 | 08:00 – 13:00 | No | 127 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 4 | Butte | Concow Elementary School | 11679 Nelson Bar Rd | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 14:30 | No | 37 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 5 | Colusa | Stonyford Community Hall | 229 Market St | 16:00 – 22:00 | 08:00 – 22:00 | 08:00 – 14:30 | No | 152 | Indoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating, Cooling/Heating, Ice |
| 6 | Contra Costa | Clayton Community Church | 6055 Main Street | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 10:30 | No | 78 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 7 | Contra Costa | Saint Matthew Lutheran Church | 399 Wiget Ln | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 10:30 | No | 21 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 8 | Contra Costa | Costco Wholesale Danville | 3150 Fostoria Way | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 10:30 | No | 22 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 9 | Glenn | Elk Creek Junior Senior High School | 3430 Co Rd 309 | 16:00 – 22:00 | 08:00 – 22:00 | 08:00 – 15:00 | No | 49 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 10 | Kern | Lebec Post Office | 2132 Lebec Road | No | 08:00 – 22:00 | 08:00 – 13:00 | No | 338 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 11 | Lake | Live Oaks Senior Center | 12502 Foothill Blvd | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 14:30 | No | 196 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 12 | Lake | Twin Pine Casino and Hotel | 22223 CA- 29 | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 14:30 | No | 135 | Indoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating, Cooling/Heating, Ice |
| 13 | Napa | Pacific Union College | 200 Angwin Ave | 15:00 – 22:00 | 08:00 – 22:00 | 08:00 – 18:00 | No | 187 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 14 | Napa | Napa Elks Lodge | 2840 Soscol Ave | 15:00 – 22:00 | 08:00 – 22:00 | 08:00 – 18:00 | No | 500 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 15 | Napa | Saint Helena Catholic School | 1255 Oak Ave | 15:00 – 22:00 | 08:00 – 22:00 | 08:00 – 18:00 | No | 113 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 16 | Napa | Highlands Christian Fellowship | 970 Petrified Forest Rd | 15:00 – 22:00 | 08:00 – 22:00 | 08:00 – 18:00 | No | 345 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 17 | Santa Clara | WestGate Church South Hills Campus | 6601 Camden Ave | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 13:30 | No | 6 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 18 | Santa Clara | Morgan Hill Community and Cultural Center | 17060 Monterey Rd | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 13:30 | No | 46 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 19 | Santa Clara | Faith Lutheran Church | 16548 Ferris Ave | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 13:30; 20:30 – 22:00 | 08:00 – 13:30 | 49 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |

| # | County | Site Name | Address | Operating Hours (PST) | | | | Total Visitors | Indoor / Outdoor | Amenities Provided |
|----|-------------|---------------------------------------|-------------------------|-----------------------|---------------------|---------------------|-------|----------------|------------------|---|
| | | | | Day 1 | Day 2 | Day 3 | Day 4 | | | |
| | | | | Nov 5 | Nov 6 | Nov 7 | Nov 8 | | | |
| 20 | Santa Clara | Valley Church | 10885 N Stelling Rd | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 13:30 | No | 140 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 21 | Santa Cruz | Unitarian Universalist Fellowship | 6401 Freedom Blvd | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 13:00 | No | 8 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 22 | Solano | Costco Wholesale Vacaville | 1051 Hume Way | 16:00 – 22:00 | 08:00 – 22:00 | 08:00 – 17:00 | No | 140 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 23 | Solano | Green Valley Golf Course | 35 Country Club Road | 16:00 – 22:00 | 08:00 – 22:00 | 08:00 – 17:00 | No | 176 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 24 | Solano | Joseph Nelson Community Center | 611 Village Dr | 16:00 – 22:00 | 08:00 – 22:00 | 08:00 – 17:00 | No | 14 | Indoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating, Cooling/Heating, Ice |
| 25 | Sonoma | First Congregational Church of Sonoma | 252 W Spain St | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 17:00 | No | 52 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 26 | Sonoma | Healdsburg Community Church | 1100 University Street | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 17:00 | No | 59 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 27 | Sonoma | Presbyterian Church of the Roses | 2500 Patio Ct. | 18:00 – 22:00 | 08:00 – 22:00 | 08:00 – 17:00 | No | 71 | Indoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating, Cooling/Heating, Ice |
| 28 | Tehama | Rancho Tehama Association | 17605 Park Terrace Road | 17:00 – 22:00 | 08:00 – 22:00 | 08:00 – 15:00 | No | 400 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |
| 29 | Tehama | Flournoy Elementary School | 15850 Paskenta Rd | 17:00 – 22:00 | 08:00 – 22:00 | 08:00 – 15:00 | No | 60 | Outdoor | Wi-Fi, ADA Restroom, Bottled Water, Device Charger, Snacks, Seating |

VERIFICATION

I, undersigned, say:

I am an officer of PACIFIC GAS AND ELECTRIC COMPANY, a corporation, and am authorized to make this verification for that reason.

I have read the foregoing “PG&E Public Safety Power Shutoff Report to the CPUC” for the November 5 – 8, 2024, PSPS and I am informed and believe the matters stated therein to be true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed at Oakland, California this 25th day of November 2024.



MARK QUINLAN
SENIOR VICE PRESIDENT
WILDFIRE, EMERGENCY & OPERATIONS

Public Safety Power Shutoff Event Notifications



NOVEMBER 2024

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| 8. PSPS Prep Restore | |
| 9. PSPS Restoration Time Pending | |
| 10. PSPS Restoration Time Update | |
| 11. Power Restoration | |
| 12. PSPS Restored, Not All Clear | |

*Public Safety Partners, communication providers, water agencies, emergency hospitals and publicly-owned utilities receive this advanced notification.

**Medical Baseline Program Participants and Self-Identified Vulnerable Customers receive unique PPS Watch and PPS Warning notifications, but all other notifications align with all other customers.

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*Public Safety Partners, communication providers, water agencies, emergency hospitals and publicly-owned utilities receive this advanced notification.

**Medical Baseline Program Participants and Self-Identified Vulnerable Customers receive unique PSPS Watch and PPS Warning notifications, but all other notifications align with all other customers.

Some of the measures included in this document are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2024 Pacific Gas and Electric Company. All rights reserved. 11/05/2024

PUBLIC SAFETY POWER SHUTOFF OVERVIEW

High winds can cause tree branches or debris to contact energized electric lines, which could damage our equipment and cause a wildfire. As a result, we may need to turn off power during severe weather to help prevent wildfires. This is called a Public Safety Power Shutoff (PSPS).

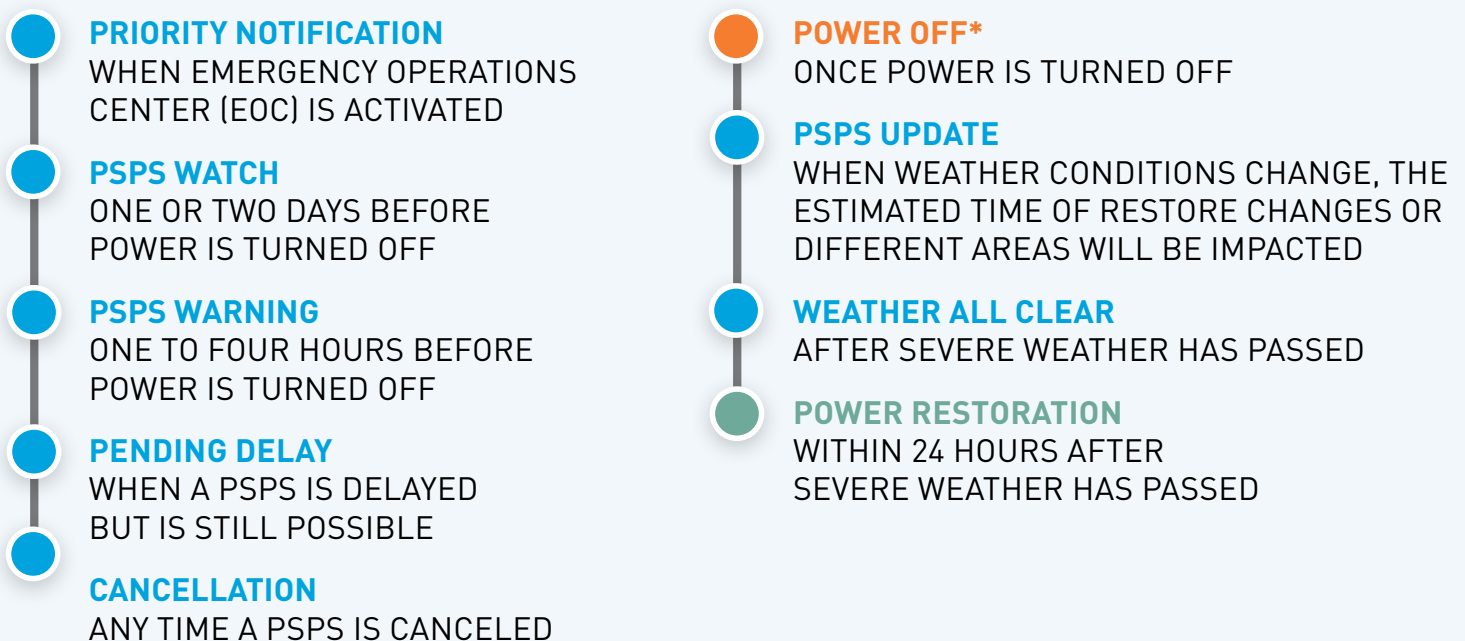
PG&E will not take any chances with customer safety. The sole focus of a PSPS is to keep our customers safe. For the safety of our customers and communities, PSPS continues to be a necessary tool as a last resort.

This document includes the notifications scripts that PG&E may send to potentially impacted Public Safety Partners, critical facilities and customers at key intervals before, during and after a potential PSPS event. Please note these are samples only, subject to change and do not include all potential notifications. These scripts do not include planned outreach to the California Office of Emergency Services, California Public Utilities Commission, Office of the Governor and other key emergency service providers. In-language PSPS customer notifications are currently available in 16 languages, including: English, Spanish, Chinese (Mandarin and Cantonese), Vietnamese, Korean, Tagalog, Russian, Arabic, Farsi, Punjabi, Japanese, Khmer, Hmong, Thai, Hindi and Portuguese. We also pre-record general notification messaging in American Sign Language to serve those who are deaf and hard of hearing. Refer to [page 88-89](#) for a more detailed description of PG&E's in-language PSPS notification practices.

PSPS Event Notifications

When possible, PG&E will provide notifications to potentially impacted customers two days, one day and just prior to shutting off power. Customers will also be notified when their power has been restored. Advanced notifications are also made to Public Safety Partners as soon as PG&E's Emergency Operations Center (EOC) is activated.

PSPS notifications will be provided via call, text and/or email both day and night, as needed. This includes "Warning," "Cancellation," "Power Off," "Restoration" and "All Clear" notifications.



*For general customers only since notification is address-specific.

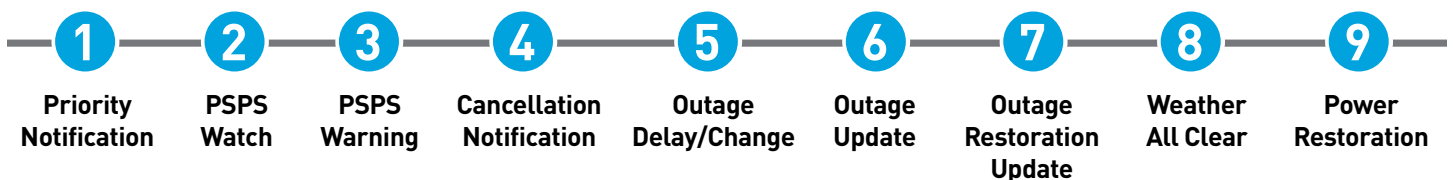
City, County, Tribal and Community Choice Aggregator (CCA) Notifications

PG&E will make every attempt to provide notice to cities, counties, tribes, CCAs, first responders and other agencies in advance of notifying customers through:

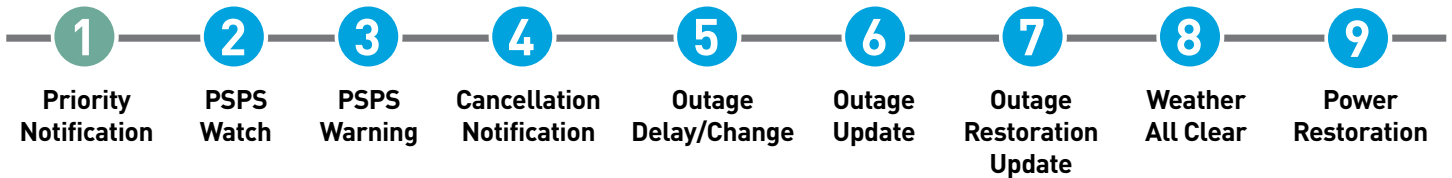
- Calls
- Text Messages
- Emails

These notifications are sent based on potential PSPS impacts to PG&E electric service within an agencies jurisdiction and are not tied to a specific PG&E account. Agencies will also receive notifications specific to their accounts if their service may be interrupted during a PSPS event.

The following outlines the various notifications PG&E will send prior to, during and after a PSPS event:



City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] at [TIME] with a Public Safety Power Shutoff alert. Due to current weather forecasts, portions of [CUSTOMER NAME] are estimated to shut off starting [TIME] on [DATE] through [TIME] on [DATE]. Restoration for your area is estimated on [DATE] by [TIME]. Actual shutoff and restoration times may vary depending on weather or equipment conditions. We will provide daily updates until the severe weather has passed or power has been restored. Visit p g e dot com forward slash p s p s portal for more information. This link is for public safety partner use only.

TEXT

PSPS PSPS Alert: We may turn off power for safety in [CUSTOMER NAME]. Shutoff estimated starting [TIME] on [DATE] through [TIME] on [DATE]. Restoration for your area is estimated on [DATE] by [TIME]. Weather can affect these times. More info: pge.com/pspsportal.

EMAIL

SUBJECT: PG&E PSPS Alert: Power shutoffs may be required for safety in [CUSTOMER NAME].
Due to current weather forecasts, your area is currently under a Watch for a PSPS.

- **AREA:** Portions of [CUSTOMER NAME].
- **ESTIMATED SHUTOFF:** Starting [TIME] on [DATE] through [TIME] on [DATE]. We expect weather to improve beginning [TIME] on [DATE]. After severe weather has passed, we will inspect equipment before restoring power.
- **ESTIMATED RESTORATION:** [DATE] by [TIME].

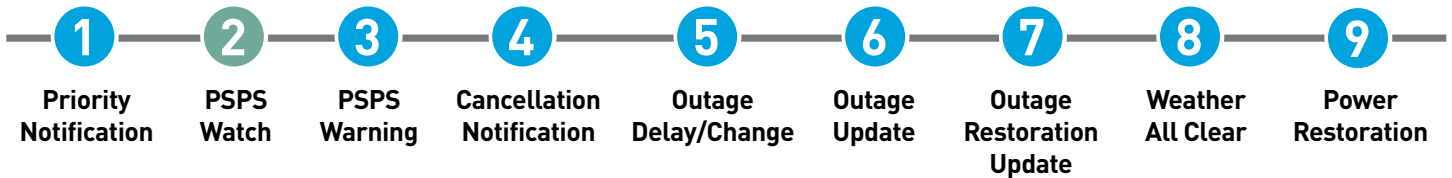
Actual shutoff and restoration times may vary depending on weather and equipment conditions. This is an advanced alert for public safety partner use only. Please do not share this information before it is publicly available. We will provide daily updates until the severe weather has passed or power has been restored. Visit pge.com/pspsportal for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] with a Public Safety Power Shutoff alert. Due to current weather forecasts, portions of [CUSTOMER NAME] are estimated to shut off starting [TIME] on [DATE] through [TIME] on [DATE]. Restoration for your area is estimated on [DATE] by [TIME]. Actual shut off and restoration times may vary depending on weather or equipment conditions. We will provide daily updates until the severe weather has passed or power has been restored. Visit [p g e dot com forward slash p s p s portal](http://pge.com) or [p g e dot com forward slash p s p s updates](http://pge.com) for more information.

TEXT

PSPS PSPS Alert: We may turn off power for safety in [CUSTOMER NAME]. Shutoff estimated starting [TIME] on [DATE] through [TIME] on [DATE]. Restoration for your area is estimated on [DATE] by [TIME]. Weather can affect these times. More info: pge.com/pspsportal or pge.com/pspsupdates.

EMAIL

SUBJECT: PG&E PSPS Alert: Power shutoffs may be required for safety in [CUSTOMER NAME].
Due to current weather forecasts, your area is currently under a Watch for a PSPS.

- **AREA:** Portions of [CUSTOMER NAME].
- **ESTIMATED SHUTOFF:** Starting [TIME] on [DATE] through [TIME] on [DATE]. We expect weather to improve beginning [TIME] on [DATE]. After severe weather has passed, we will inspect equipment before restoring power.
- **ESTIMATED RESTORATION:** [DATE] by [TIME].

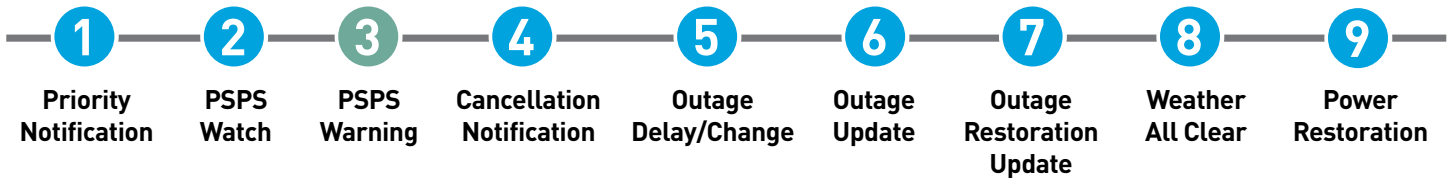
Actual shutoff and restoration times may vary depending on weather and equipment conditions. We recommend all potentially affected communities plan for an extended outage. We will provide daily updates until the severe weather has passed or power has been restored. Visit pge.com/pspsportal or pge.com/pspsupdates for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] at [TIME] with a Public Safety Power Shutoff alert. High temperatures, low humidity levels, extreme dryness and high winds will require us to turn off power to help prevent a wildfire. Portions of [CUSTOMER NAME] are estimated to shut off starting [TIME] on [DATE] through [TIME] on [DATE]. Restoration for your area is estimated on [DATE] by [TIME]. Actual shutoff and restoration times may vary depending on weather or equipment conditions. We will provide daily updates until the severe weather has passed or power has been restored. Visit [p g e dot com](http://pge.com) forward slash [p s p s portal](http://pge.com/pspsportal) or [p g e dot com forward slash p s p s updates](http://pge.com/pspsupdates) for more information.

TEXT

PG&E PSPS Alert: We will turn off power for safety in [CUSTOMER NAME]. Shutoff estimated starting [TIME] on [DATE] through [TIME] on [DATE]. Restoration is estimated on [DATE] by [TIME]. Weather can affect these times. More info: pge.com/pspsportal or pge.com/pspsupdates.

EMAIL

SUBJECT: PG&E PSPS Alert: Power shutoff expected in [CUSTOMER NAME]

To protect public safety, PG&E has upgraded the PSPS to a Warning. High temperatures, low humidity levels, extreme dryness and high winds will require us to turn off power to help prevent a wildfire.

- **AREA:** Portions of [CUSTOMER NAME].
- **ESTIMATED SHUTOFF:** Starting [TIME] on [DATE] through [TIME] on [DATE]. We expect weather to improve beginning [TIME] on [DATE]. After severe weather has passed, we will inspect equipment before restoring power.
- **ESTIMATED RESTORATION:** [DATE] by [TIME].

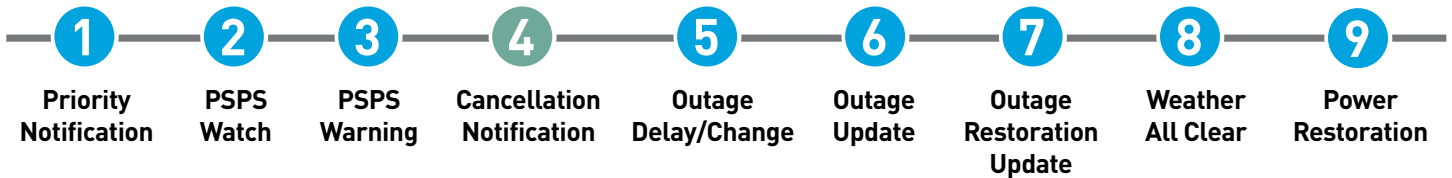
Actual shutoff and restoration times may vary depending on actual weather and equipment conditions. We recommend all affected communities plan for an extended outage. We will provide daily updates until the severe weather has passed or power has been restored. Visit pge.com/pspsportal or pge.com/pspsupdates for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] at [TIME] with a Public Safety Power Shutoff alert. Forecasted weather conditions have improved, and we are not planning to turn off power for public safety in [CUSTOMER NAME] on [DATE]. We are continuing to monitor weather conditions. It is still important to continue to be prepared for extended outages. Visit [p g e dot com forward slash p s p s portal](http://pge.com) or [p g e dot com forward slash p s p s updates](http://pge.com) for more information.

TEXT

PG&E PSPS Alert: Forecasted weather conditions have improved, and we are not turning off power for public safety in [CUSTOMER NAME] on [DATE]. More info: pge.com/pspsportal or pge.com/pspsupdates.

EMAIL

SUBJECT: PG&E PSPS Alert: Power shutoff cancelled in [CUSTOMER NAME]

Forecasted weather conditions have improved, and we are **NOT** planning to turn off power for public safety in [CUSTOMER NAME] on [DATE].

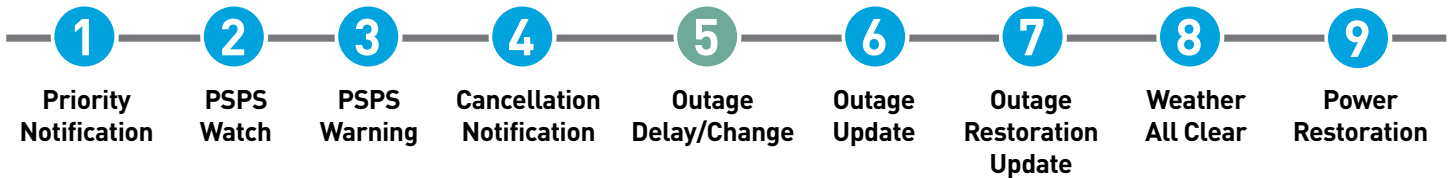
We are continuing to monitor weather conditions. It is still important to continue to be prepared for extended outages. Visit pge.com/pspsportal or pge.com/pspsupdates for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] at [TIME] with a Public Safety Power Shutoff alert. Weather conditions have changed and the PSPS outage in [CUSTOMER NAME] will be delayed. We are monitoring conditions and will share updates, as soon as possible. We will also provide daily updates until the severe weather has passed or power has been restored. Visit p g e dot com forward slash p s p portal or p g e dot com forward slash p s p s updates for more information.

TEXT

PG&E PSPS Alert: Forecasted weather conditions have changed and the outage in [CUSTOMER NAME] will be delayed. We are monitoring conditions and will share updates, as soon as available. More info: pge.com/pspsportal or pge.com/pspsupdates.

EMAIL

SUBJECT: PG&E PSPS Alert: Power shutoff delayed in [CUSTOMER NAME]

Weather conditions have changed and the PSPS outage in [CUSTOMER NAME] will be delayed. We are closely monitoring the weather conditions in your area and will share an updated shutoff and estimated restoration time, as soon as available.

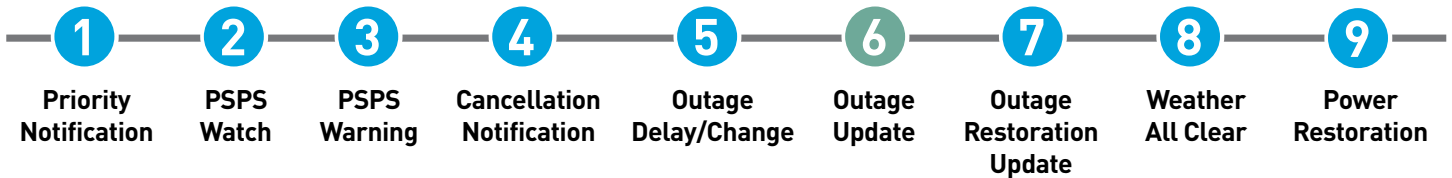
We will provide daily updates until the severe weather has passed or power has been restored. Visit pge.com/pspsportal and pge.com/pspsupdates for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] at [TIME] with a Public Safety Power Shutoff alert. Weather conditions have changed and the PSPS outage in [CUSTOMER NAME] will be delayed. Shutoff is now estimated starting [TIME] on [DATE] through [TIME] on [DATE]. Restoration for your area is estimated on [DATE] by [TIME]. Weather can affect these times. We will provide daily updates until the severe weather has passed or power has been restored. Visit pge.com/pspsportal or pge.com/pspsupdates for more information.

TEXT

PG&E PSPS Alert: Weather conditions have changed in [CUSTOMER NAME]. Shutoff is now estimated starting [TIME] on [DATE] through [TIME] on [DATE]. Restoration estimated on [DATE] by [TIME]. Weather can affect these times. More info: pge.com/pspsportal or pge.com/pspsupdates.

EMAIL

SUBJECT: PG&E PSPS Alert: Updated timing of power shutoffs in [CUSTOMER NAME]

Weather conditions have changed for your area.

- **AREA:** Portions of [CUSTOMER NAME].
- **ESTIMATED SHUTOFF:** Starting [TIME] on [DATE] through [TIME] on [DATE]. We expect weather to improve beginning [TIME] on [DATE]. After severe weather has passed, we will inspect equipment before restoring power.
- **ESTIMATED RESTORATION:** [DATE] by [TIME].

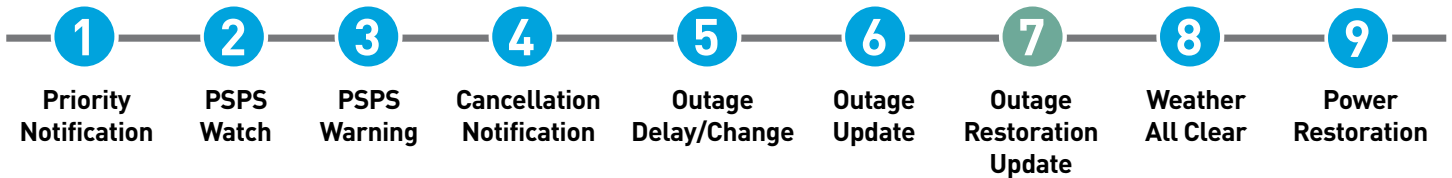
Actual shutoff and restoration times may vary depending on actual weather and equipment conditions. Visit pge.com/pspsportal or pge.com/pspsupdates for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] at [TIME] with a Public Safety Power Shutoff alert. Power remains off in portions of [CUSTOMER NAME] to help prevent a wildfire. Crews will restore power as soon as it is safe to do so. Restoration for your area is estimated on [DATE] by [TIME]. Restoration times may vary depending on weather conditions and equipment damage. We will provide daily updates until your power has been restored. Visit [p g e dot com forward slash p s p s portal](http://pge.com) or [p g e dot com forward slash p s p s updates](http://pge.com) for more information.

TEXT

PG&E PSPS Alert. Power remains off in [CUSTOMER NAME] to help prevent wildfires. Restoration is estimated on [DATE] by [TIME]. Weather can affect these times. More info at pge.com/pspsportal or pge.com/pspsupdates.

EMAIL

SUBJECT: PG&E PSPS Alert: Updated estimated restoration time for [CUSTOMER NAME]

Power remains off in your area to help prevent a wildfire. We apologize for the disruption, and we appreciate your patience. Crews will restore power as soon as it is safe to do so.

In [CUSTOMER NAME], we expect weather to improve by [TIME] on [DATE]. After the severe weather has passed and it is safe to do so, we will inspect equipment before restoring power. The estimated restoration is on [DATE] by [TIME].

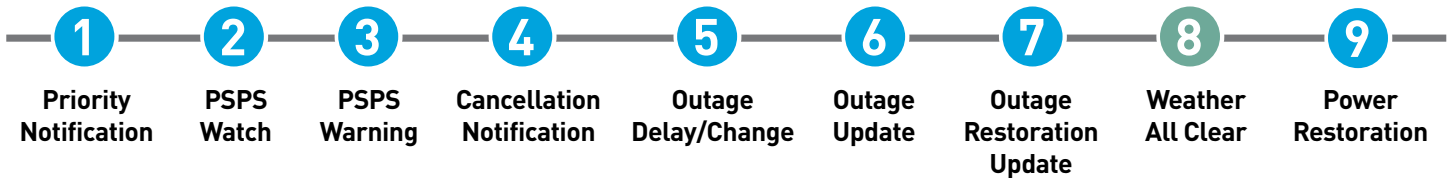
Actual restoration times may vary depending on actual weather and equipment conditions. Visit pge.com/pspsportal or pge.com/pspsupdates for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] at [TIME] with a Public Safety Power Shutoff alert. Weather conditions have improved, and crews are inspecting equipment in [CUSTOMER NAME]. Restoration for your area is estimated on [DATE] by [TIME]. Restoration times may vary depending on equipment damage. We will provide daily updates until power in your area has been restored. Visit at p g e dot com forward slash p s p s portal or p g e dot com forward slash p s p s updates for more information.

TEXT

PG&E PSPS Alert: Weather conditions have improved, crews are inspecting equipment in [CUSTOMER NAME]. Restoration is estimated on [DATE] by [TIME]. Equipment damage can affect these times. More info: pge.com/pspsportal or pge.com/pspsupdates.

EMAIL

SUBJECT: PG&E PSPS Alert: Crews are inspecting equipment in [CUSTOMER NAME]

Weather conditions have improved, and crews are inspecting equipment to determine how quickly we can safely restore power. We apologize for the disruption, and we appreciate your patience.

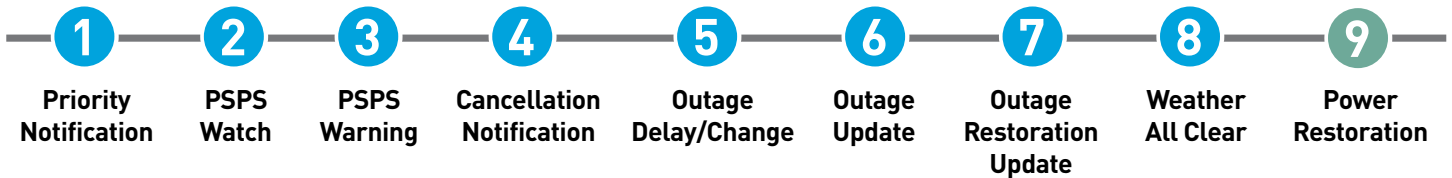
In [CUSTOMER NAME], the estimated restoration is [DATE] by [TIME]. Actual restoration times may vary depending on equipment damage. Visit pge.com/pspsportal or pge.com/pspsupdates for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

City, County, Tribal and CCA



PHONE/VOICE

This is P G and E calling on [DATE] at [TIME] with a Public Safety Power Shutoff alert. Crews have successfully restored power to all customers in [CUSTOMER NAME]. If you are still receiving reports of outages, please instruct customers to visit [p g e dot com](http://pge.com) forward slash outages or call 1-800-743-5002. We apologize for the disruption, and we appreciate your patience.

TEXT

PG&E PSPS Alert. Crews have successfully restored power in [CUSTOMER NAME]. If you are still receiving reports of outages, please instruct customers to visit pge.com/outages or call 1-800-743-5002.

EMAIL

SUBJECT: PG&E PSPS Alert: Power restored in [CUSTOMER NAME]

Crews have successfully restored power to all customers in [CUSTOMER NAME]. We apologize for the disruption, and we appreciate your patience.

While PSPS outages have been fully restored, crews may be working to quickly address damages that are causing other service outages. If you are still receiving reports of outages, please instruct customers to visit pge.com/outages or call 1-800-743-5002. Visit pge.com/pspsportal or pge.com/pspsupdates for more information.

Message sent at [SYSTEM DATE / TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

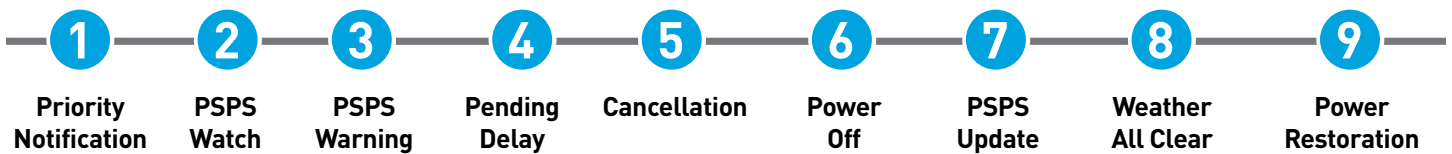
General Customer, Critical Facility and Medical Baseline Notifications

We will attempt to reach potentially impacted customers through automated calls, texts and emails using all contact information we have on file. We will also post event-specific information on pge.com and social media channels, as well as keep local news, radio outlets and community based organizations informed and updated.

Public Safety Partner Customers that have a facility identified as potentially affected will receive an advance notification with facility information (in addition to the notifications sent to agencies as described in the previous section). This includes police and fire facilities, communication providers, water agencies, emergency hospitals and publicly-owned utilities.

Medical Baseline Program Participants will also receive unique PSPS Watch and PSPS Warning notifications. These messages include customized phone, text and email messages that request confirmation that the notification was received. If previous alerts are not acknowledged, we will make additional attempts to notify the customer. This will continue hourly, or be conducted in person, until we are able to reach them.

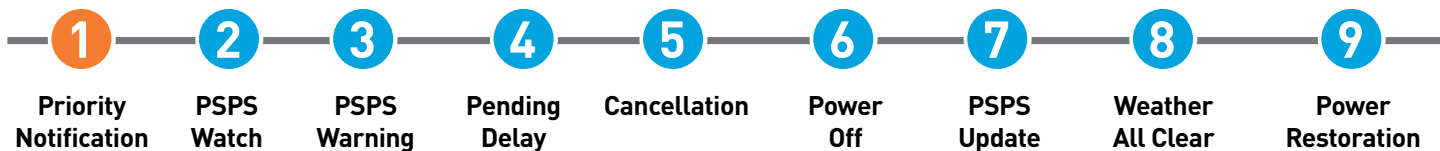
The following outlines the various notifications PG&E will send prior to, during and after a PSPS event:



KEY:

-  Telecom Providers, Water Agencies, Emergency Hospitals, Publicly-Owned Utilities
-  General Customers
-  Microid Watch Notification (General and Medical Baseline Customers)
-  Medical Baseline Program Participants
-  All Customers

Telecom Providers, Water Agencies, Emergency Hospitals, Publicly-Owned Utilities



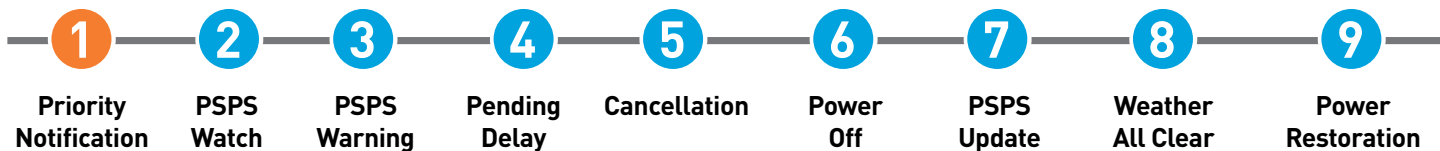
PHONE/VOICE (SINGLE PREM)

This is PG and E calling Public Safety Partners with an important message. We are issuing an advance-notice Outage Watch for a Public Safety Power Shutoff. On [DATE] power MAY be shut off for safety. Due to current weather forecasts, [ADDRESS] is under a Watch for a Public Safety Power Shutoff. Severe weather MAY require us to turn off power to help prevent a wildfire. ESTIMATED SHUTOFF START TIME: [DAY], [DATE], between [TIME] and [TIME]. ESTIMATED RESTORATION TIME: [DAY], [DATE] by [TIME]. Maps showing the areas potentially affected by a shutoff can be found at [URL]. PSPS Portal users can log in at [URL]. These are for public safety partner use only. **PLEASE DO NOT SHARE THESE LINKS.** We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. If this is not the correct phone number for [ADDRESS], call 1-866-743-6589. Thank you.

PHONE/VOICE (MULTI PREM)

This is P G and E calling Public Safety Partners with an important message. We are issuing an advance-notice Outage Watch for a Public Safety Power Shutoff. On [DATE], power MAY be shut off for safety. Due to current weather forecasts, [NUMBER of SPIDs FOR MULTI PREM] of your meters are currently under a Watch for a Public Safety Power Shutoff. Severe weather MAY require us to turn off power to help prevent a wildfire. If we turn off power, we estimate the shutoff at [ADDRESS] will begin [DAY] [DATE] between [TIME] and [TIME]. We estimate power will return [DAY], [DATE] by [TIME]. We estimate the shutoff at [ADDRESS] will begin [DAY] [DATE] between [TIME] and [TIME]. We estimate power will return [DAY], [DATE] by [TIME]. To get shutoff details for all of your affected meters, visit [URL]. On the website, enter your phone number PLUS 4-digit code. To repeat instructions, press *. Maps showing the areas potentially affected by a shutoff can be found at [URL]. PSPS Portal users can log in at [URL]. These are for public safety partner use only. **PLEASE DO NOT SHARE THESE LINKS.** We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. If this is not the correct phone number for the addresses provided, call 1-866-743-6589. Thank you.

Telecom Providers, Water Agencies, Emergency Hospitals, Publicly-Owned Utilities



TEXT (SINGLE PREM)

PG&E Advance-Notice PSPS Outage Watch for Public Safety Partners, [DATE]: We MAY turn off power for safety at [ADDRESS] on [DATE]. Estimated shutoff: [TIME]–[TIME]. Estimated restoration: [DATE] by [TIME]. Maps for public safety partners at [URL] or log in at [URL].

TEXT (MULTI PREM)

PG&E Advance-Notice PSPS Outage Watch for Public Safety Partners, [DATE]: We MAY turn off power for safety to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Est. shutoff as early as: [DATE] [TIME]–[TIME]. Est. restoration: [DATE] by [TIME]. Meter list: [pge.bz/12345] Safety partner maps: [URL] or log in at [URL].

EMAIL (SINGLE PREM)

SUBJECT: Advance-Notice PSPS Outage Watch issued for [DATE]

HEADLINE: Public Safety Power Shutoff - Advance Notice

SUBHEAD: PSPS Outage Watch

Due to current weather forecasts, your area is currently under a Watch for a Public Safety Power Shutoff. Current weather forecasts, including high winds and dry conditions, may require us to turn off your power to help prevent a wildfire.

ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]–[TIME]

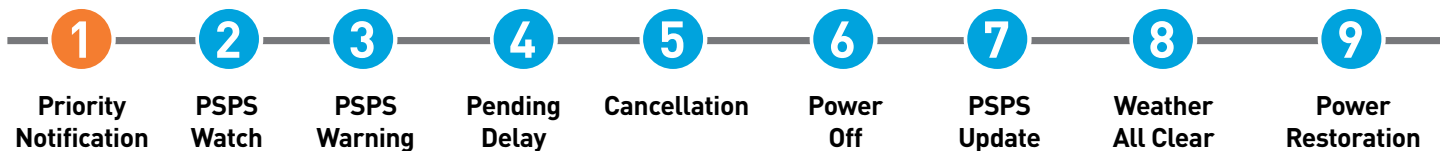
Shutoff times may be delayed if winds arrive later than forecast. We expect weather to improve by [TIME] on [DAY], [DATE]. After weather has improved, we will inspect equipment before restoring power.

ESTIMATED RESTORATION: [DAY], [DATE] by [TIME].

Restoration time may change depending on weather and equipment damage.

Maps showing the areas potentially affected by a shutoff can be found at [URL]. PSPS Portal users can log in at [URL]. These are for public safety partner use only. **PLEASE DO NOT SHARE THESE LINKS.**

Telecom Providers, Water Agencies, Emergency Hospitals, Publicly-Owned Utilities



EMAIL (SINGLE PREM CONT)

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. This will include a Warning notification if we have determined it is necessary to turn off your power. Weather forecasts change frequently. Shutoff forecasts will be most accurate the day of the potential outage. If this is not the correct email address for [ADDRESS], please call 1-866-743-6589.

RESOURCES TO HELP YOU PREPARE:

- Maps showing the areas potentially affected by a shutoff can be found at [URL]. These are for public safety partner use only. **PLEASE DO NOT SHARE THIS LINK.**
- PPS Portal users can log in at [URL]. These are for public safety partner use only. **PLEASE DO NOT SHARE THIS LINK.**
- To learn more about Public Safety Power Shutoffs, including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report it immediately by calling 911.

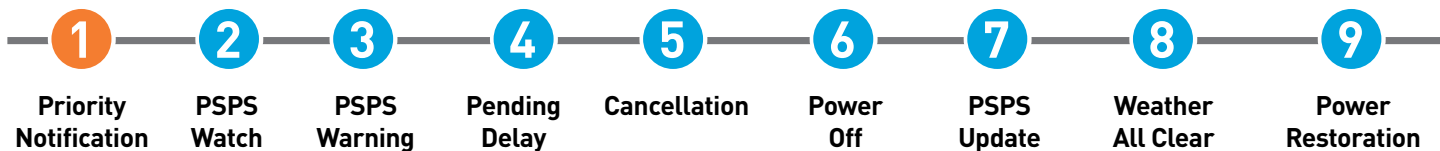
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Telecom Providers, Water Agencies, Emergency Hospitals, Publicly-Owned Utilities



EMAIL (MULTI PREM)

SUBJECT: Advance-Notice PSPS Outage Watch issued for [DATE].

HEADLINE: Public Safety Power Shutoff - ADVANCE NOTICE

SUBHEAD: PSPS Outage Watch

Due to current weather forecasts, your area is currently under a Watch for a Public Safety Power Shutoff. Current weather forecasts, including high winds and dry conditions, may require us to turn off your power to help prevent a wildfire. Maps showing the areas potentially affected by a shutoff can be found at [URL]. PSPS Portal users can log in at [URL]. These are for public safety partner use only.

PLEASE DO NOT SHARE THESE LINKS.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

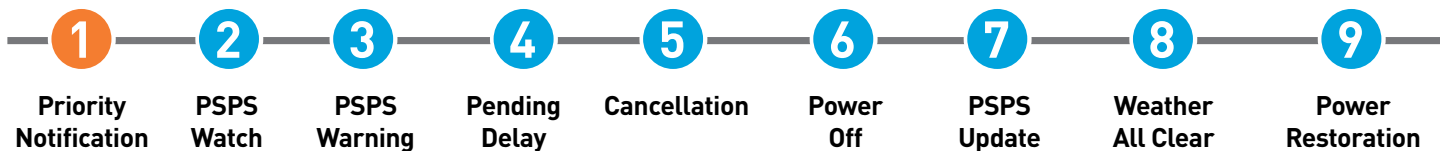
| | |
|----|--|
| 1. | <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage.</p> |
| 2. | <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage.</p> |

(Repeat for first 50 premises that would be affected)

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. This will include a Warning notification if we have determined it is necessary to turn off your power. Weather forecasts change frequently. Shutoff forecasts will be most accurate the day of the potential outage.

If this is not the correct email address for the addresses provided, please call 1-866-743-6589.

Telecom Providers, Water Agencies, Emergency Hospitals, Publicly-Owned Utilities



EMAIL (MULTI PREM CONT)

RESOURCES TO HELP YOU PREPARE:

- Maps showing the areas potentially affected by a shutoff can be found at [URL]. These are for public safety partner use only. **PLEASE DO NOT SHARE THIS LINK.**
- PSPS Portal users can log in at [URL]. These are for public safety partner use only. **PLEASE DO NOT SHARE THIS LINK.**
- To learn more about Public Safety Power Shutoffs, including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report it immediately by calling 911.

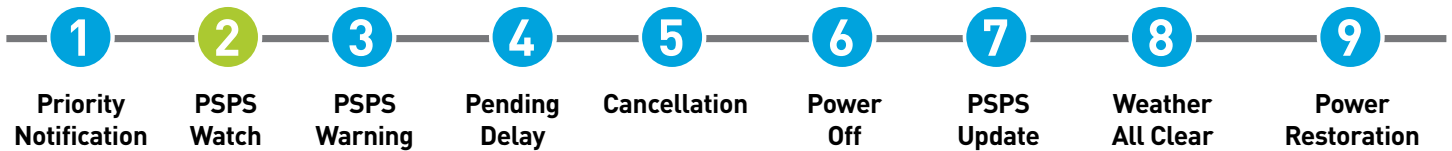
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Medical Baseline Program Participants



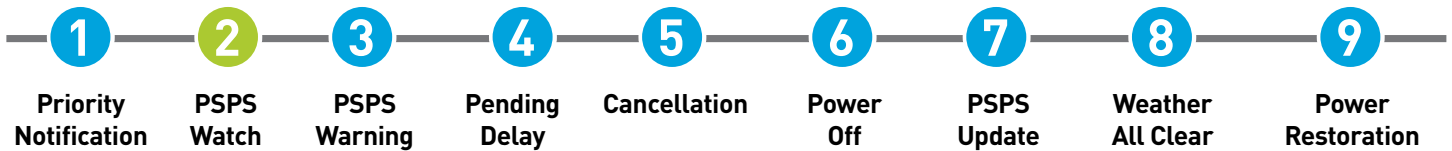
IVR LIVE (SINGLE PREM)

This is PG&E calling with an important message for Medical Baseline customers. We are issuing an Outage Watch for a Public Safety Power Shutoff. To continue in English, press 1. To replay this message at any time, press #. Severe weather MAY require us to turn off power at [ADDRESS] to help prevent a wildfire. IF WE TURN OFF POWER, WE ESTIMATE THE SHUTOFF WILL BEGIN: [DAY, DATE] between [TIME] and [TIME]. WE ESTIMATE POWER WILL BE TURNED BACK ON: [DAY, DATE] by [TIME]. We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. For more information, including resources for customers who rely on power for medical or independent living needs, or who need food replacement, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for [ADDRESS], press 2. Press # to repeat this message. Thank you and please stay safe.

IVR LIVE (MULTI PREM)

This is P G and E calling Medical Baseline customers with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. To continue in English, press 1. To replay this message at any time, press #. Severe weather MAY require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. If we turn off power, we estimate the shutoff at [PREMISE ADDRESS #1] will begin [DAY, DATE] between [TIME] and [TIME]. We estimate power will return: [DAY, DATE] by [TIME]. We estimate the shutoff at [PREMISE ADDRESS #2] will begin [DAY, DATE] between [TIME] and [TIME]. We estimate power will return: [DAY, DATE] by [TIME]. To get shutoff details for all of your affected meters, visit [\[\[pge.com/myaddresses\]\]](https://pge.com/myaddresses). On the website, enter your phone number [XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZZ]. To repeat instructions, press *. We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. For more information, including resources for customers who rely on power for medical or independent living needs, or who need food replacement, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for the addresses provided, press 2. Press # to repeat this message. Thank you and please stay safe.

Medical Baseline Program Participants



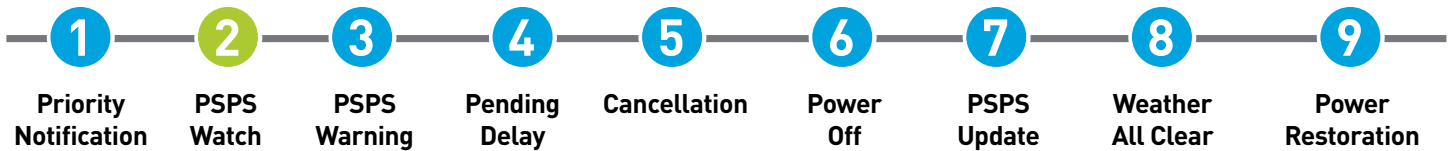
IVR VOICE MESSAGE (SINGLE PREM)

This is P G and E calling with an important message for Medical Baseline customers. We are issuing an Outage Watch for a Public Safety Power Shutoff. On [DATE], power MAY be shut off for safety. Your response is required. To hear this message in another language, call 1-833-208-4167. Severe weather MAY require us to turn off power at [PREMISE ADDRESS] to help prevent a wildfire. IF WE TURN OFF POWER, WE ESTIMATE THE SHUTOFF WILL BEGIN: [DAY, DATE] between [TIME] and [TIME]. WE ESTIMATE POWER WILL BE TURNED BACK ON: [DAY, DATE] by [TIME]. As a Medical Baseline customer, we ask that you call 1-800-687-6302 to confirm you have received this message. Again, please call 1-800-687-6302. We will continue to attempt to reach you and may visit your home if you do not call. For more information, including resources for customers who rely on power for medical or independent living needs, or who need food replacement, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for [ADDRESS], call 1-866-743-6589. Thank you and please stay safe.

IVR VOICE MESSAGE (MULTI PREM)

This is P G and E calling with an important message for Medical Baseline customers. We are issuing an Outage Watch for a Public Safety Power Shutoff. Your response is required. To hear this message in another language, call 1-833-208-4167. Severe weather MAY require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. If we turn off power, we estimate the shutoff at [ADDRESS #1] will begin [DAY, DATE] between [TIME] and [TIME]. We estimate power will return: [DAY, DATE] by [TIME]. We estimate the shutoff at [PREMISE ADDRESS] will begin [DAY, DATE] between [TIME] and [TIME]. We estimate power will return: [DAY, DATE] by [TIME]. To get shutoff details for all of your affected meters, visit pge.com/myaddresses. On the website, enter your phone number [XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZZ]. As a Medical Baseline customer, we ask that you call 1-800-687-6302 to confirm you have received this message. Again, please call 1-800-687-6302. We will continue to attempt to reach you and may visit your home if you do not call. For more information, including resources for customers who rely on power for medical or independent living needs, or who need food replacement, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for the addresses provided, call 1-866-743-6589. Thank you and please stay safe.

Medical Baseline Program Participants



TEXT (SINGLE PREM)

PG&E PSPS Outage Watch - Medical Baseline customers [DATE]: PG&E may turn off power for safety at [ADDRESS] on [DATE]. Est Shutoff: [TIME]-[TIME]. Est Restoration: [DATE] by [TIME]. Weather can affect shutoff & restoration times. Info&Languages: pge.com/pspsupdates Reply w/ "1" to verify receipt.

TEXT (MULTI PREM)

PG&E PSPS Outage Watch – Medical Baseline customers [DATE]: PG&E may turn off power for safety to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Est shutoff: [DATE] [TIME]-[TIME]. Est restoration: [DATE] by [TIME]. Weather can affect these times. Meter list: [pge.bz/12345] Info&Languages: pge.com/pspsupdates Reply w/ "1" to verify receipt.

EMAIL (SINGLE PREM)

SUBJECT: PSPS Outage Watch issued for [DATE]

HEADER LINKS:

[español](#) [中文](#) [tiếng việt](#) [Tagalog](#) [한국어](#) [русский язык](#) [Hmoob](#) [عربي](#) [ਪੰਜਾਬੀ](#) [فارسی](#) [日本語](#) [မြန်မာ](#) [ไทย](#) [Português](#) [हिंदी](#)

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Outage Watch

Due to current weather forecasts, your area is currently under a Watch for a Public Safety Power Shutoff. Current weather forecasts, including high winds and dry conditions, may require us to turn off your power to help prevent a wildfire.

ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

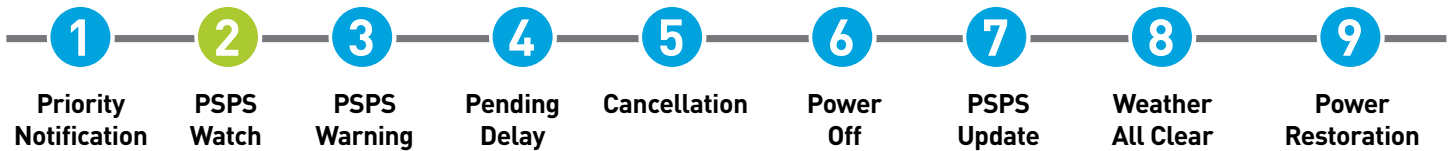
ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME]

Shutoff times may be delayed if winds arrive later than forecast.

ESTIMATED RESTORATION: [DAY], [DATE] by [TIME].

Restoration time may change depending on weather and equipment damage.

Medical Baseline Program Participants



EMAIL (SINGLE PREM) CONT.

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. This will include a Warning alert if we have determined it is necessary to turn off your power. Weather forecasts change frequently. Shutoff forecasts will be most accurate the day of the potential outage. If this is not the correct email address for [ADDRESS], please call 1-866-743-6589. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

RESOURCES TO HELP YOU PREPARE:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at pge.com/afn.
- To view city/county level information, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

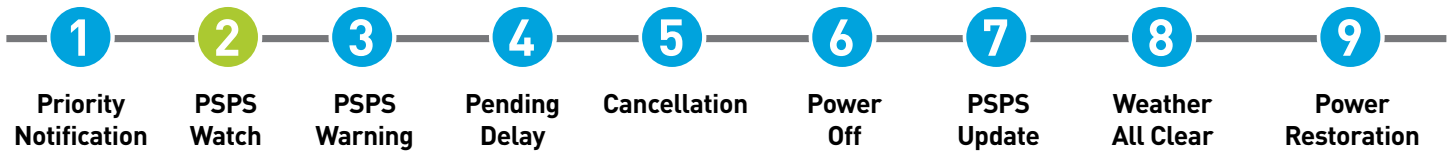
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Medical Baseline Program Participants



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Watch issued for [DATE]

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي ਪੰਜਾਬੀ فارسی 日本語 မြန်မာ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Outage Watch

Due to current weather forecasts, your area is currently under a Watch for a Public Safety Power Shutoff. Current weather forecasts, including high winds and dry conditions, may require us to turn off your power to help prevent a wildfire.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

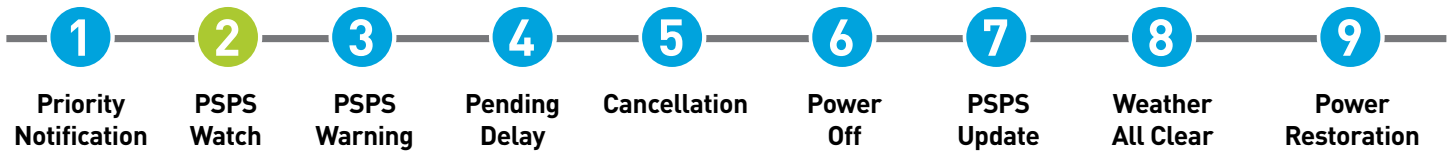
[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

| | |
|----|--|
| 1. | <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage.</p> |
| 2. | <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage.</p> |

(Repeat for first 50 premises that would be affected)

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. This will include a Warning alert if we have determined it is necessary to turn off your power. Weather forecasts change frequently. Shutoff forecasts will be most accurate the day of the potential outage. If this is not the correct email address for the addresses provided, please call 1-866-743-6589. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

Medical Baseline Program Participants



EMAIL (MULTI PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at pge.com/afn.
- To view city/county level information, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

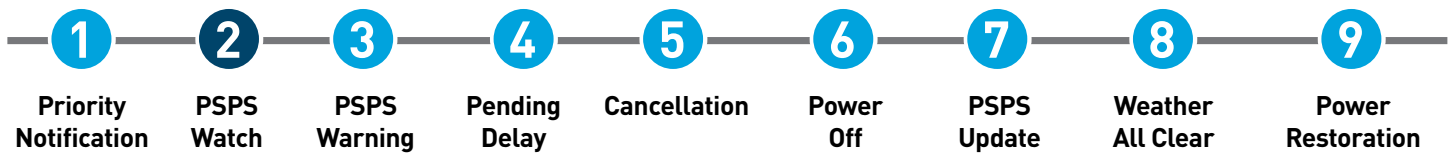
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

General Customers



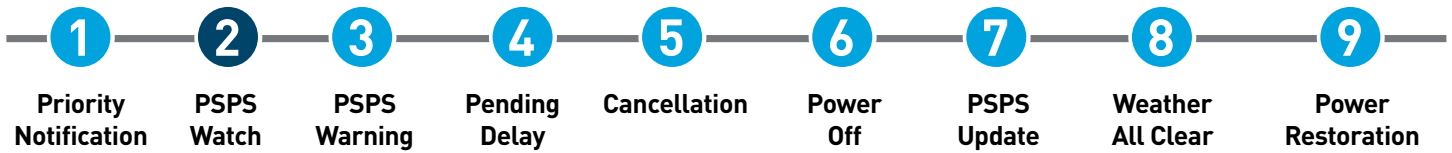
PHONE/VOICE (SINGLE PREM)

This is PG&E calling with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. On [DATE], your power MAY be shut off for safety. To hear this message in another language call 1-833-208-4167. Severe weather MAY require us to turn off power at [ADDRESS] to help prevent a wildfire. IF WE TURN OFF POWER, WE ESTIMATE THE SHUTOFF WILL BEGIN: [DAY] [DATE] between [TIME] and [TIME]. WE ESTIMATE POWER WILL BE TURNED BACK ON: [DAY], [DATE] by [TIME]. We will provide daily updates including an Outage Warning if it becomes necessary to turn off power. For more information, including medical device charging resources, food replacement and other support, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for [ADDRESS], call 1-866-743-6589. Thank you and please stay safe.

PHONE/VOICE (MULTI PREM)

This is P G and E calling with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. To hear this message in another language, call 1-833-208-4167. Severe weather MAY require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. If we turn off power, we estimate the shutoff at [ADDRESS #1] will begin [DAY] [DATE] between [TIME] and [TIME]. We estimate power will return: [DAY] [DATE] by [TIME]. We estimate the shutoff at [ADDRESS #2] will begin [DAY] [DATE] between [TIME] and [TIME]. We estimate power will return: [DAY] [DATE] by [TIME]. To get shutoff details for all of your affected meters, visit pge.com/myaddresses. On the website, enter your phone number [XXXXXX] PLUS 4-digit PIN code: [ZZZZ]. We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. For more information, including medical device charging resources, food replacement and other support, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for the addresses provided, call 1-866-743-6589. Thank you and please stay safe.

General Customers



TEXT (SINGLE PREM)

PG&E PPS Outage Watch [DATE]: Due to weather PG&E may turn off power for safety at [ADDRESS] on [DATE]. Estimated shutoff: [TIME]-[TIME]. Estimated restoration: [DATE] by [TIME]. Weather can affect shutoff & restoration. Info&Other languages: pge.com/pspsupdates Reply w/ "1" to verify receipt.

TEXT (MULTI PREM)

PG&E PPS Outage Watch [DATE]: PG&E may turn off power for safety to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Est shutoff as early as: [DATE] [TIME]-[TIME]. Est restoration: [DATE] by [TIME]. Weather can affect shutoff & restoration times. Meter list: pge.bz/12345. Info & Other languages: pge.com/pspsupdates Reply w/ "1" to verify receipt.

EMAIL (SINGLE PREM)

SUBJECT: PPS Outage Watch issued for [DATE]

HEADER LINKS:

[español](#) [中文](#) [tiếng việt](#) [Tagalog](#) [한국어](#) [русский язык](#) [Hmoob](#) [عربي](#) [ਪੰਜਾਬੀ](#) [فارسی](#) [日本語](#) [ខ្មែរ](#) [ไทย](#) [Português](#) [हिंदी](#)

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PPS Outage Watch

Due to current weather forecasts, your area is currently under a Watch for a Public Safety Power Shutoff. Current weather forecasts, including high winds and dry conditions, may require us to turn off your power to help prevent a wildfire.

ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME]

Shutoff times may be delayed if winds arrive later than forecast.

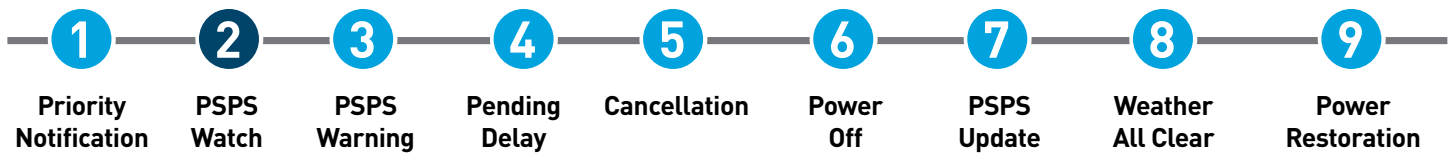
We expect weather to improve by [TIME] on [DAY], [DATE]. After weather has improved, we will inspect equipment before restoring power.

ESTIMATED RESTORATION: [DAY], [DATE] by [TIME].

Restoration time may change depending on weather and equipment damage.

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. This will include a Warning alert if we have determined it is necessary to turn off your power. Weather forecasts change frequently. Shutoff forecasts will be most accurate the day of the potential outage.

General Customers



EMAIL (SINGLE PREM) CONT.

If this is not the correct email address for [ADDRESS], please call 1-866-743-6589. For more information visit pge.com/pspsupdates or call 1-800-743-5002

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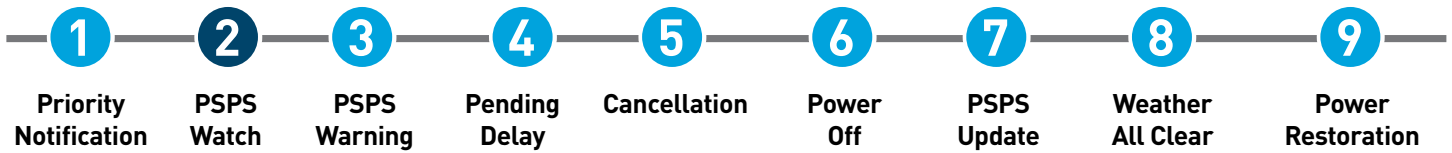
Thank you,
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Message sent at [DATE, TIME]

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General Customers



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Watch issued for [DATE]

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابی فارسی 日本語 မြန်မာ ไทย Português हिंदी

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NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

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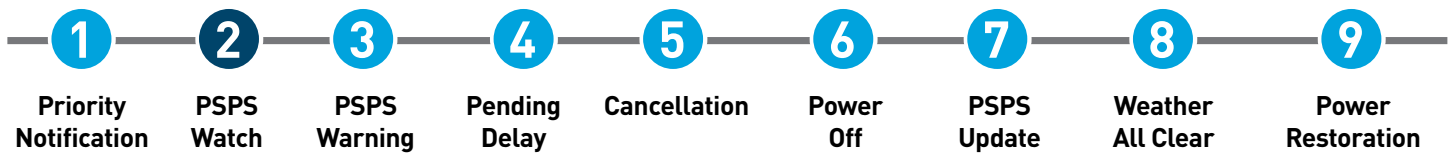
[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

| | |
|----|---|
| 1. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |
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(Repeat for first 50 premises that would be affected)

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General Customers



EMAIL (MULTI PREM) CONT.

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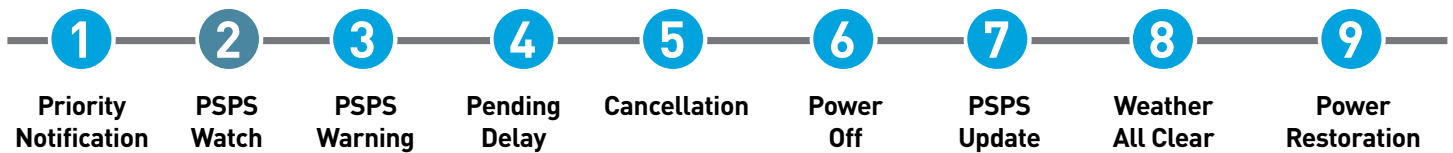
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

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Microgrid Watch Notification - General and Medical Baseline Customers



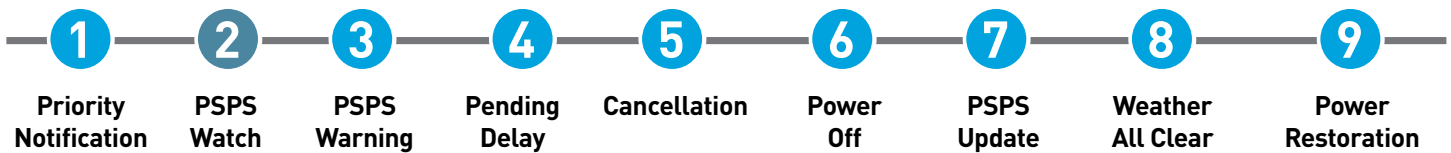
PHONE/VOICE (SINGLE PREM)

This is P G and E calling with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. On [DATE], your power MAY be shut off for safety. To hear this message in another language, call 1-833-208-4167. Severe weather MAY require us to turn off power in your area on [DAY, DATE] to help prevent a wildfire. If a shutoff is required, microgrid backup power will be provided to [PREMISE ADDRESS] to shorten your outage time. We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. For information about microgrids, power for medical or independent living needs, food replacement and more, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for [PREMISE ADDRESS], call 1-866-743-6589. Thank you and please stay safe.

PHONE/VOICE (MULTI PREM)

This is P G and E calling with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. On [DATE], power MAY be shut off for safety. To hear this message in another language, call 1-833-208-4167. Severe weather MAY require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. If a shutoff is required, microgrid backup power will be provided to one or more of your meters to shorten outage times. To get outage details for all of your affected meters, visit [\[\[pge.com/myaddresses\]\]](https://pge.com/myaddresses). Then, enter your phone number [XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZ]. We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. For information about microgrids, power for medical or independent living needs, food replacement and more, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for the addresses provided, call 1-866-743-6589. Thank you and please stay safe.

Microgrid Watch Notification - General and Medical Baseline Customers



IVR LIVE (SINGLE PREM)

This is P G and E calling with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. On [DATE], your power MAY be shut off for safety. To continue in English, press 1. Para continuar en Español, oprima el numero 3. To continue in Cantonese, press 5. For all other languages, press *. To replay this message at any time, press #. Severe weather MAY require us to turn off power in your area on [DAY, DATE] to help prevent a wildfire. If a shutoff is required, microgrid backup power will be provided to [PREMISE ADDRESS] to shorten your outage time.

ONE OUTAGE

This address will experience an outage of up to 4 hours when microgrid backup power is removed.

OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

TWO OUTAGES

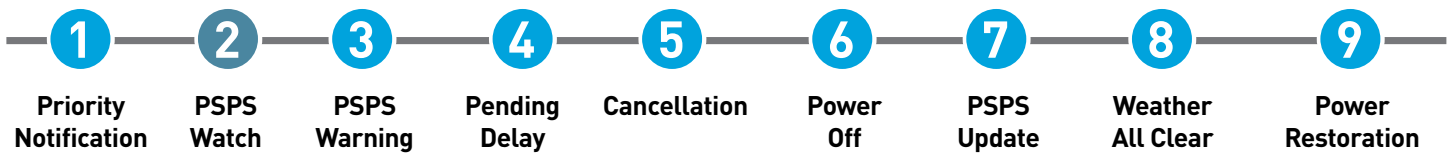
This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.

OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. For information about microgrids, power for medical or independent living needs, food replacement and more, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for [PREMISE ADDRESS], press 2. Press # to repeat this message. Thank you and please stay safe.

Microgrid Watch Notification - General and Medical Baseline Customers



IVR LIVE (MULTI PREM)

This is P G & E calling with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. To continue in English, press 1. Para continuar en Español, oprima el numero 3. To continue in Cantonese, press 5. For all other languages press *. To replay this message at any time, press #. Severe weather MAY require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters on [ESTIMATED SHUTOFF START DAY] [ESTIMATED SHUTOFF START DATE] to help prevent a wildfire. If a shutoff is required, microgrid backup power will be provided to one or more of your meters to shorten outage times. To get outage details for all of your affected meters, visit pge.com/myaddresses. Then, enter your phone number [XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZZ]. To repeat instructions, press *. We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. For information about microgrids, power for medical or independent living needs, food replacement and more, visit pge.com/pspsupdates or call 1-800-743-5002. If this is not the correct phone number for the addresses provided, press 2. Press # to repeat this message. Thank you and please stay safe.

IVR VOICE MESSAGE (SINGLE PREM)

This is P G and E calling with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. On [ESTIMATED SHUTOFF START DATE], your power MAY be shut off for safety. To hear this message in another language, call 1-833-208-4167.

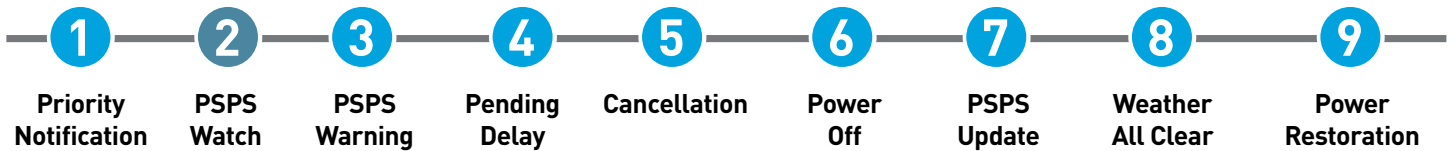
Severe weather MAY require us to turn off power in your area on [ESTIMATED SHUTOFF START DAY] [ESTIMATED SHUTOFF START DATE] to help prevent a wildfire. If a shutoff is required, microgrid backup power will be provided to [PREMISE ADDRESS] to shorten your outage time.

ONE OUTAGE

This address will experience an outage of up to 4 hours when microgrid backup power is removed.

OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

Microgrid Watch Notification - General and Medical Baseline Customers



IVR VOICE MESSAGE (SINGLE PREM) CONT.

TWO OUTAGES

This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.

OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

MEDICAL BASELINE

Medical Baseline customers should call 1-800-687-6302 to confirm receipt of this message. We will repeat attempts to reach you and may visit your home if you do not call. Again, please call 1-800-687-6302.

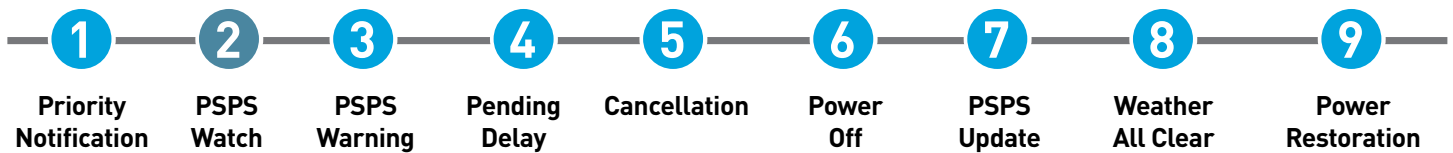
We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power.

For information about microgrids, power for medical or independent living needs, food replacement and more, visit [\[\[pge.com/pspsupdates\]\]](https://pge.com/pspsupdates) or call 1-800-743-5002.

If this is not the correct phone number for [PREMISE ADDRESS], call 1-866-743-6589.

Thank you and please stay safe.

Microgrid Watch Notification - General and Medical Baseline Customers



IVR VOICE MESSAGE (MULTI PREM)

This is P G and E calling with an important message. We are issuing an Outage Watch for a Public Safety Power Shutoff. On [ESTIMATED SHUTOFF START DATE], power MAY be shut off for safety. To hear this message in another language, call 1-833-208-4167.

Severe weather MAY require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. If a shutoff is required, microgrid backup power will be provided to one or more of your meters to shorten outage times. To get outage details for all of your affected meters, visit [[pge.com/myaddresses]]. Then, enter your phone number [XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZZ].

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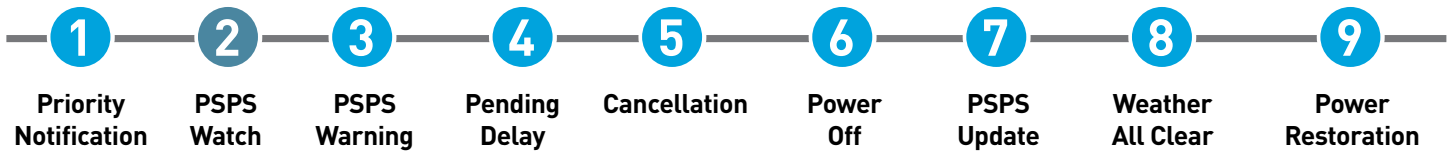
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For information about microgrids, power for medical or independent living needs, food replacement and more, visit [[pge.com/pspsupdates]] or call 1-800-743-5002.

If this is not the correct phone number for the addresses provided, call 1-866-743-6589.

Thank you and please stay safe.

Microgrid Watch Notification - General and Medical Baseline Customers



TEXT (SINGLE PREM)

PG&E PPS Outage Watch: [SYSTEM DATE]. Power may be turned off in your area [ESTIMATED SHUTOFF START DATE] to prevent a wildfire. If a shutoff is required, we will provide microgrid backup power to [PREMISE ADDRESS] to shorten your outage time.

ONE OUTAGE

OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

TWO OUTAGES

OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

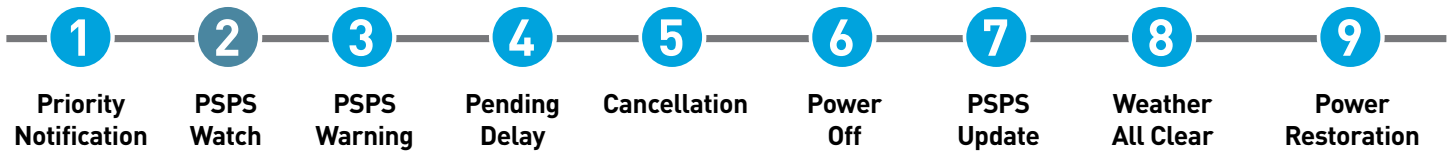
OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

MEDICAL BASELINE

Medical Baseline customers must reply.

Microgrid info, other languages and more: pge.com/pspsupdates Reply w/ "1" to verify receipt.

Microgrid Watch Notification - General and Medical Baseline Customers



TEXT (MULTI PREM)

PG&E PSPS Outage Watch: [SYSTEM DATE]. PG&E may turn off power for safety to [NUMBER of SPIDs FOR MULTI PREM] of your meters on [ESTIMATED MICROGRID INSTALL SHUTOFF START DATE] to prevent a wildfire. If a shutoff is required, we will provide microgrid backup power to one or more of those locations to shorten outage times. Get outage details for all affected meters: [[pge.bz/12345]] Microgrid info, other languages and more: pge.com/pspsupdates Reply w/ "1" to verify receipt.

MEDICAL BASELINE

Medical Baseline customers must reply.

EMAIL (SINGLE PREM)

SUBJECT: PSPS Outage Watch issued for [ESTIMATED SHUTOFF START DAY] [ESTIMATED SHUTOFF START DATE]

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابی فارسی 日本語 မြန်မာ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Outage Watch

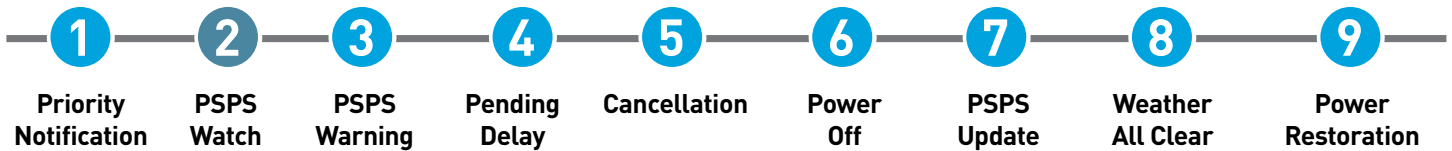
Your area is under a Watch for a Public Safety Power Shutoff. Current weather forecasts, including high winds and dry conditions, may require us to turn off power in your area on [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE] to help prevent a wildfire.

BACKUP POWER WILL BE PROVIDED

If a shutoff is required, microgrid backup power will be provided to your address to shorten your outage time.

ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] County

Microgrid Watch Notification - General and Medical Baseline Customers



EMAIL (SINGLE PREM) CONT.

If a shutoff is required:

ONE OUTAGE

This address will experience an outage of up to 4 hours when microgrid backup power is removed.

OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

TWO OUTAGES

This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.

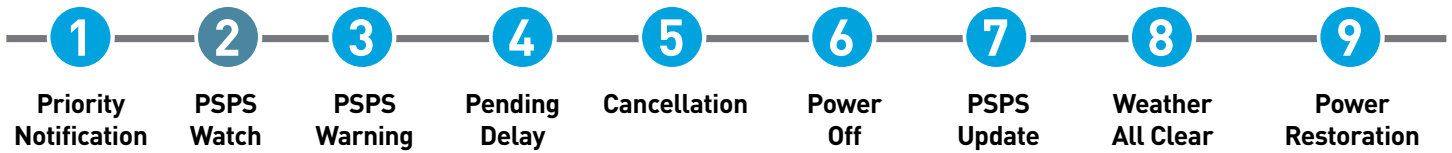
OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power.

If this is not the correct email address for [PREMISE ADDRESS], please call 1-866-743-6589. For more information visit [[pge.com/pspsupdates]] or call 1-800-743-5002.

Microgrid Watch Notification - General and Medical Baseline Customers



EMAIL (SINGLE PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- For a microgrid backup power overview and FAQ, visit pge.com/microgrids.
- If you rely on power to operate a medical device or assistive technology for independent living needs, or you experience food loss, additional support may be available. For more information, visit pge.com/disabilityandaging
- To view city/county level information, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed power line, assume it is energized and extremely dangerous, and report it immediately by calling 911.

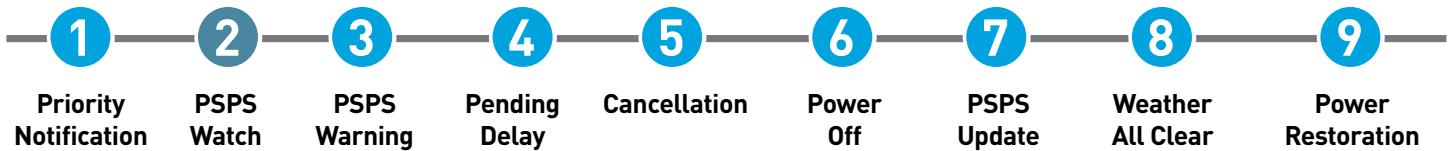
Thank you and please stay safe,
PG&E Customer Service

Message sent at [SYSTEM DATE, SYSTEM TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Microgrid Watch Notification - General and Medical Baseline Customers



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Watch issued for [ESTIMATED SHUTOFF START DAY] [ESTIMATED SHUTOFF START DATE]

EMAIL PREVIEW TEXT: High winds and dry conditions may require that we turn off power at your location to help prevent a wildfire.

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابھی فارسی 日本語 ខ្មែរ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Outage Watch

Your area is under a Watch for a Public Safety Power Shutoff. Current weather forecasts, including high winds and dry conditions, may require us to turn off power on [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE] to help prevent a wildfire.

BACKUP POWER WILL BE PROVIDED TO ONE OR MORE OF YOUR METERS

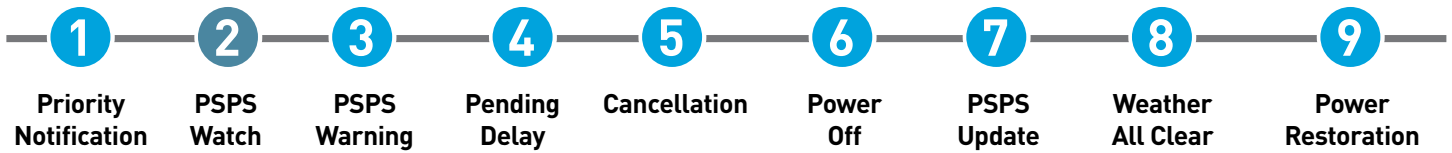
If a shutoff is required, the list below indicates which of your meters will experience an extended PSPS outage and which will receive microgrid backup power to shorten the outage. Note that there are two types of microgrid backup power. One requires a single outage of up to 4 hours, the other requires two outages of up of 4 hours each.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

Microgrid Watch Notification - General and Medical Baseline Customers



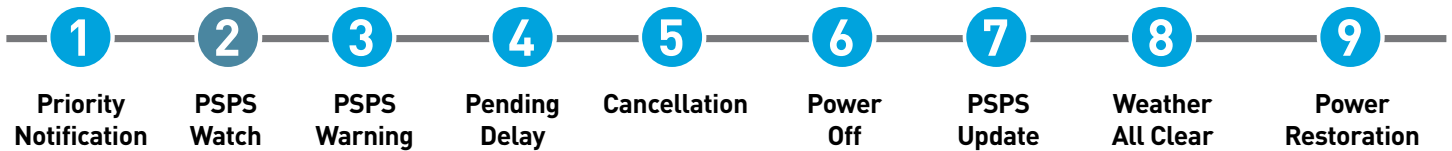
EMAIL (MULTI PREM) CONT.

ONE OUTAGE

| | |
|----|---|
| 1. | <p>This address will experience an outage of up to 4 hours when microgrid backup power is removed. ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> |
| 2. | <p>This address will experience an outage of up to 4 hours when microgrid backup power is removed. ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> |

(Repeat for first 50 premises that would be affected)

Microgrid Watch Notification - General and Medical Baseline Customers



EMAIL (MULTI PREM) CONT.

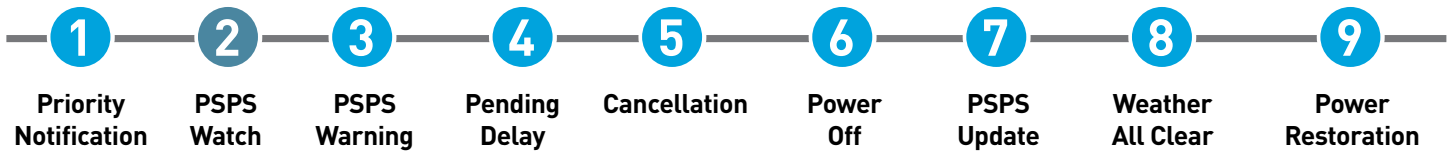
TWO OUTAGES

| | |
|----|--|
| 1. | <p>This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.</p> <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY]</p> <p>METER ID: [METER ID]</p> <p>SERVICE AGREEMENT: [SERVICE AGREEMENT ID]</p> <p>OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> <p>OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> |
| 2. | <p>This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.</p> <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY]</p> <p>METER ID: [METER ID]</p> <p>SERVICE AGREEMENT: [SERVICE AGREEMENT ID]</p> <p>OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> <p>OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> |

(Repeat for first 50 premises that would be affected)

We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. If this is not the correct email address for the addresses provided, please call 1-866-743-6589.

Microgrid Watch Notification - General and Medical Baseline Customers



EMAIL (MULTI PREM) CONT.

For more information visit pge.com/pspsupdates or call 1-800-743-5002.

RESOURCES TO HELP YOU PREPARE:

- For a microgrid backup power overview and FAQ, visit pge.com/microgrids.
- If you rely on power to operate a medical device or assistive technology for independent living needs, or you experience food loss, additional support may be available. For more information, visit pge.com/disabilityandaging
- To view city/county level information, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed power line, assume it is energized and extremely dangerous, and report it immediately by calling 911.

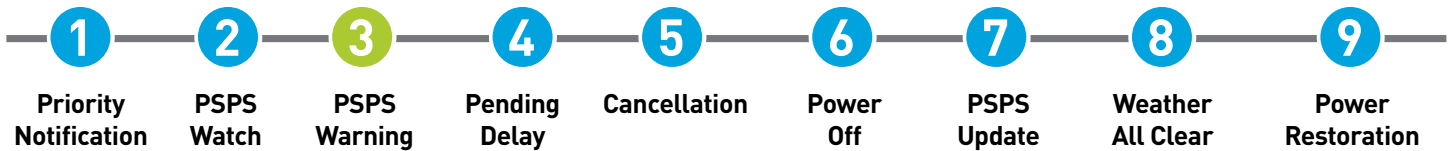
Thank you and please stay safe,
PG&E Customer Service

Message sent at [SYSTEM DATE, SYSTEM TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Medical Baseline Program Participants



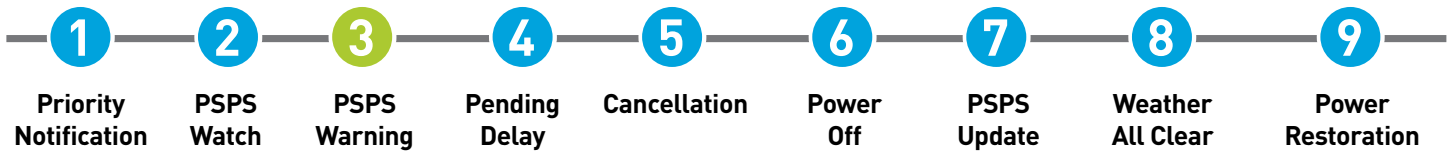
IVR LIVE (SINGLE PREM)

This is PG&E calling Medical Baseline customers with an important message. We are issuing an Outage Warning for a Public Safety Power Shutoff. We WILL turn off power for safety between [TIME] and [TIME]. To continue in English, press 1. To replay this message at any time, press #. Severe weather WILL require us to turn off power at [PREMISE] to help prevent a wildfire. WE ESTIMATE THE SHUTOFF WILL BEGIN: [DAY, DATE] between [TIME] and [TIME]. WE ESTIMATE THE POWER WILL RETURN: [DAY], [DATE] by [TIME]. We'll continue to send updates. For more information, including resources for customers who rely on power for medical or independent living needs, or who need food replacement, visit pge.com/pspsupdates or call 1-800-743-5002. Press # to repeat this message. Thank you and please stay safe.

IVR LIVE (MULTI PREM)

This is P G and E calling with an important message for Medical Baseline customers. We are issuing an Outage Warning for a Public Safety Power Shutoff. We WILL turn off power between [TIME] and [TIME]. To continue in English, press 1. To replay this message at any time, press #. Severe weather WILL require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. We estimate the shutoff at [PREMISE ADDRESS #1] will begin [DAY, DATE] between [TIME] and [TIME]. We estimate power will return: [DAY], [DATE] by [TIME]. We estimate the shutoff at [PREMISE ADDRESS #2] will begin [DAY], [DATE] between [TIME] and [TIME]. We estimate power will return: [DAY], [DATE] by [TIME]. To get shutoff details for all of your affected meters, visit pge.com/myaddresses. On the website, enter your phone number [XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZZ]. To repeat instructions, press *. We'll continue to send updates. For more information, including resources for customers who rely on power for medical or independent living needs, or who need food replacement, visit pge.com/pspsupdates or call 1-800-743-5002. Press # to repeat this message. Thank you and please stay safe.

Medical Baseline Program Participants



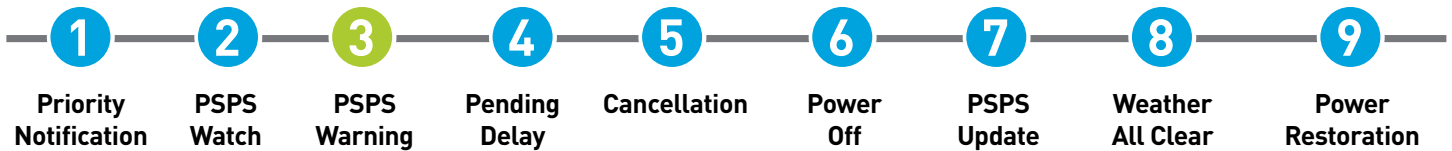
IVR VOICE MESSAGE (SINGLE PREM)

This is PG&E calling Medical Baseline customers with an important safety message. We are issuing an Outage Warning for a Public Safety Power Shutoff. We WILL turn off power for safety between [TIME] and [TIME]. Your response is required. To hear this message in another language, call 1-833-208-4167. Severe weather WILL require us to turn off power at [PREMISE ADDRESS] to help prevent a wildfire. WE ESTIMATE THE SHUTOFF WILL BEGIN: [DAY] [DATE] between [TIME] and [TIME]. WE ESTIMATE POWER WILL RETURN: [DAY], [DATE] by [TIME]. As a Medical Baseline customer, we ask that you call [X-XXX-XXX-XXXX] to confirm you have received this message. Again, please call 1-800-687-6302. We will continue to attempt to reach you and may visit your home if you do not call. For more information, including resources for customers who rely on power for medical or independent living needs, or who need food replacement, visit pge.com/pspsupdates or call 1-800-743-5002. Thank you and please stay safe.

IVR VOICE MESSAGE (MULTI PREM)

This is PG&E calling Medical Baseline customers with an important safety message. We are issuing an Outage Warning for a Public Safety Power Shutoff. We WILL turn off power for safety between [TIME] and [TIME]. Your response is required. To hear this message in another language, call 1-833-208-4167. Severe weather WILL require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. We estimate the shutoff at [ADDRESS #1] will begin [DAY] [DATE] between [TIME] and [TIME]. We estimate power will return [DAY], [DATE] by [TIME]. We estimate the shutoff at [ADDRESS #2] will begin [DAY] [DATE] between [TIME] and [TIME]. We estimate power will return: [DAY], [DATE] by [TIME]. To get shutoff details for all of your affected meters, visit pge.com/myaddresses. On the website, enter your phone number [X-XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZZ]. As a Medical Baseline customer, we ask that you call 1-800-687-6302 to confirm you have received this message. Again, please call 1-800-687-6302. We will continue to attempt to reach you and may visit your home if you do not call. For more information, including resources for customers who rely on power for medical or independent living needs, or who need food replacement, visit pge.com/pspsupdates or call 1-800-743-5002. Thank you and please stay safe.

Medical Baseline Program Participants



TEXT (SINGLE PREM)

PG&E PSPS Outage Warning - Medical Baseline Customers [DATE]: We will turn off power for safety at [ADDRESS]. Est shutoff: [DATE] [TIME]-[TIME]. Est restoration: [DATE] by [TIME] depending on weather & damage. More info & other languages: pge.com/pspsupdates Reply w/ "1" to verify receipt.

TEXT (MULTI PREM)

PG&E PSPS Outage Warning – Medical Baseline Customers [DATE]: We will turn off power for safety to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Est shutoff as early as: [DATE] [TIME]-[TIME]. Est restoration: [DATE] by [TIME] depending on weather & damage. Meters: [pge.bz/12345]. Info&Languages: pge.com/pspsupdates Reply w/ "1" to verify receipt.

EMAIL (SINGLE PREM)

SUBJECT: PSPS Outage Warning: Shutoffs start between [TIME]-[TIME] for safety

HEADER LINKS:

[español](#) [中文](#) [tiếng việt](#) [Tagalog](#) [한국어](#) [русский язык](#) [Hmoob](#) [عربي](#) [ਪੰਜਾਬੀ](#) [فارسی](#) [日本語](#) [မြန်မာ](#) [ไทย](#) [Português](#) [हिंदी](#)

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Outage Warning

To protect public safety, PG&E has upgraded the Public Safety Power Shutoff Watch to a Warning. Current weather forecasts, including high winds and dry conditions, will require us to turn off your power to help prevent a wildfire.

ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME]

Shutoff times may be delayed if winds arrive later than forecast.

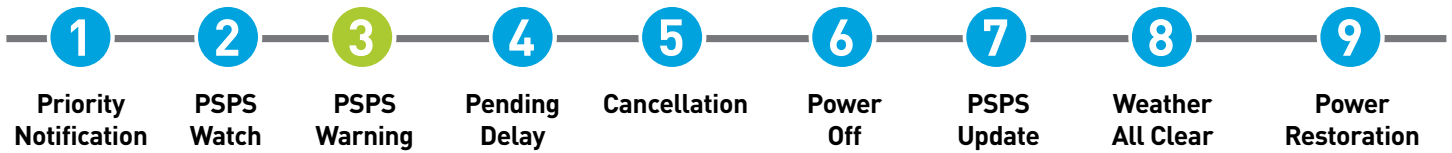
We expect weather to improve by [TIME] on [DAY], [DATE]. After weather has improved, we will inspect equipment before restoring power.

ESTIMATED RESTORATION: [DAY], [DATE] by [TIME].

Restoration time may change depending on weather and equipment damage.

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored.

Medical Baseline Program Participants



EMAIL (SINGLE PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- If you rely on power to operate a medical device or assistive technology for independent living needs, or you experience food loss, additional support may be available. For more information, visit pge.com/disabilityandaging.
- To view city/county level information, including Community Resource Centers where you can charge devices, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

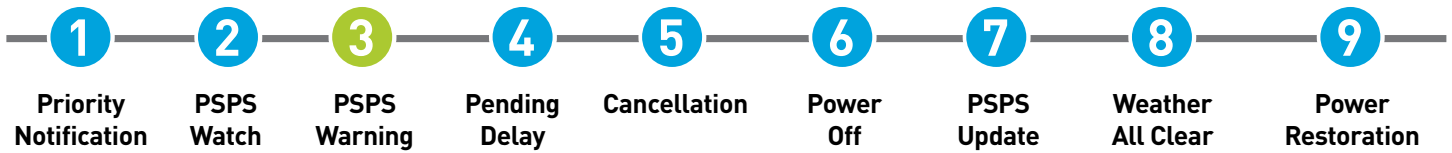
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Medical Baseline Program Participants



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Warning: Shutoffs start between [TIME]-[TIME] for safety

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابھی فارسی 日本語 မြန်မာ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PPS Outage Warning

To protect public safety, PG&E has upgraded the Public Safety Power Shutoff Watch to a Warning. Current weather forecasts, including high winds and dry conditions will require us to turn off your power to help prevent a wildfire.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

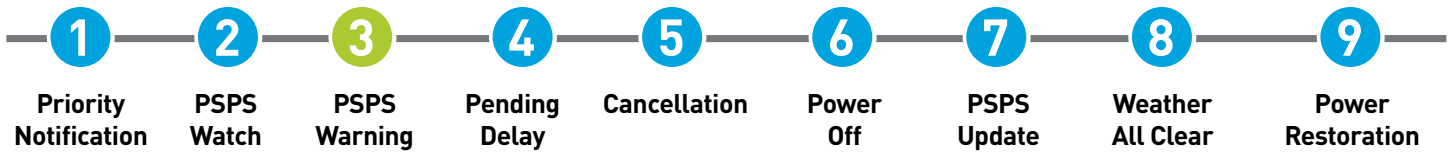
| | |
|----|--|
| 1. | <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage.</p> |
| 2. | <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage.</p> |

(Repeat for first 50 premises that would be affected)

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. Weather forecasts change frequently.

For more information visit pge.com/pspsupdates or call 1-800-743-5002.

Medical Baseline Program Participants



EMAIL (MULTI PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- If you rely on power to operate a medical device or assistive technology for independent living needs, or you experience food loss, additional support may be available. For more information, visit pge.com/disabilityandaging.
- To view city/county level information, including Community Resource Centers where you can charge devices, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

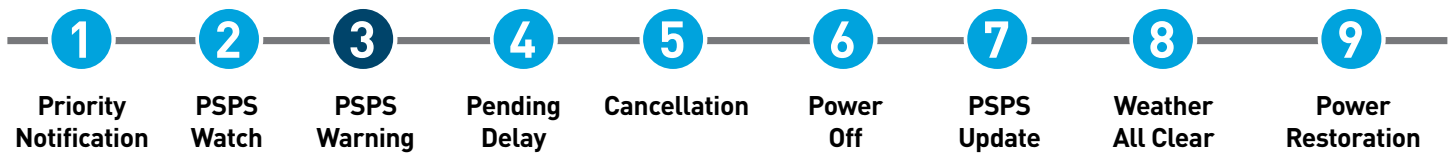
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

General Customer



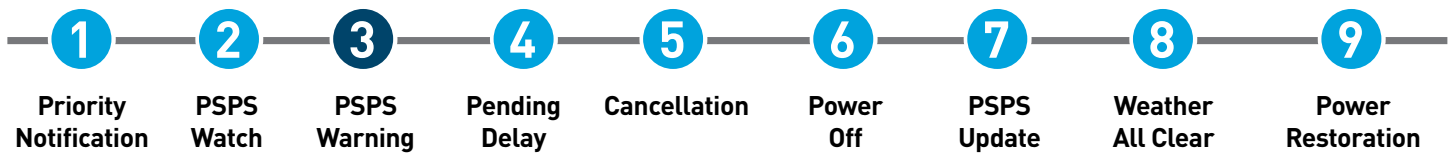
PHONE/VOICE (SINGLE PREM)

This is P G and E calling with an important message. We are issuing an Outage Warning for a Public Safety Power Shutoff. We WILL turn off power for safety between [TIME] and [TIME]. To hear this message in another language call 1-833-208-4167. Severe weather WILL require us to turn off power at [PREMISE ADDRESS] to help prevent a wildfire. WE ESTIMATE THE SHUTOFF WILL BEGIN: [DAY] [DATE] between [TIME] and [TIME]. WE ESTIMATE POWER WILL RETURN: [DAY], [DATE] by [TIME]. We'll continue to send updates. For more information, including medical device charging resources, food replacement and other support, visit pge.com/pspsupdates or call 1-800-743-5002. Thank you and please stay safe.

PHONE/VOICE (MULTI PREM)

This is P G and E calling with an important message. We are issuing an Outage Warning for a Public Safety Power Shutoff. To hear this message in another language, call 1-833-208-4167. Severe weather WILL require us to turn off power at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. We estimate the shutoff at [PREMISE ADDRESS #1] will begin [DAY] [DATE] between [TIME] and [TIME]. We estimate power will return: [DAY] [DATE] by [TIME]. We estimate the shutoff at [PREMISE ADDRESS #2] will begin [DAY] [DATE] between [TIME] and [TIME]. We estimate power will return: [DAY] [DATE] by [TIME]. To get shutoff details for all of your affected meters, visit pge.com/myaddresses. On the website, enter your phone number [X-XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZZ]. We'll continue to send updates. For more information, including medical device charging resources, food replacement and other support, visit pge.com/pspsupdates or call 1-800-743-5002. Thank you and please stay safe.

General Customer



TEXT (SINGLE PREM)

PG&E PPS Outage Warning [DATE]: PG&E will turn off power for safety at [ADDRESS] on [DATE]. Est. shutoff: [TIME]-[TIME] Est. restoration: [DATE] by [TIME] depending on weather & equipment damage. More info & other languages: pge.com/pspsupdates Reply w/ "1" to verify receipt.

TEXT (MULTI PREM)

PG&E PPS Outage Warning [DATE]: PG&E will turn off power for safety to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Est. shutoff as early as: [DATE] [TIME]-[TIME]. Est. restoration: [DATE] by [TIME] depending on weather & equipment damage. Meter list: pge.bz/12345 Info & other languages: pge.com/pspsupdates Reply w/ "1" to verify receipt.

EMAIL (SINGLE PREM)

SUBJECT: PPS Outage Warning: Shutoffs start between [TIME]-[TIME] for safety

HEADER LINKS:

[español](#) [中文](#) [tiếng việt](#) [Tagalog](#) [한국어](#) [русский язык](#) [Hmoob](#) [عربي](#) [ਪੰਜਾਬੀ](#) [فارسی](#) [日本語](#) [မြန်မာ](#) [ไทย](#) [Português](#) [हिंदी](#)

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PPS Outage Warning

To protect public safety, PG&E has upgraded the Public Safety Power Shutoff Watch to a Warning. Current weather forecasts, including high winds and dry conditions, will require us to turn off your power to help prevent a wildfire.

ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

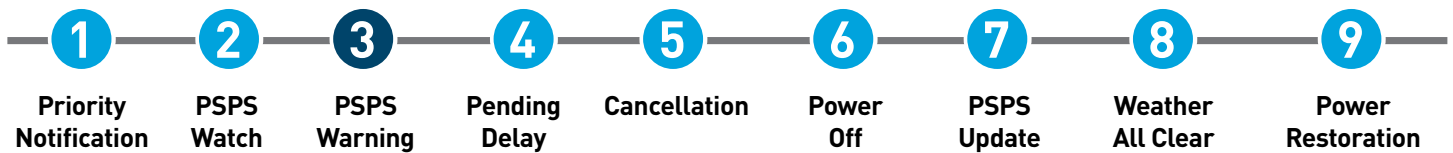
ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME]

Shutoff times may be delayed if winds arrive later than forecast. We expect weather to improve by [TIME] on [DAY], [DATE]. After weather has improved, we will inspect equipment before restoring power.

ESTIMATED RESTORATION: [DAY], [DATE] by [TIME].

Restoration time may change depending on weather and equipment damage. We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

General Customer



EMAIL (SINGLE PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at [pge.com/afn](https://www.pge.com/afn).
- To view city/county level information, including Community Resource Centers where you can charge devices, visit [pge.com/pspsupdates](https://www.pge.com/pspsupdates).
- To look up additional addresses that may be affected, visit [pge.com/addresslookup](https://www.pge.com/addresslookup).
- To view a general area map of the potential outage area, visit [pge.com/pspsmaps](https://www.pge.com/pspsmaps).
- Get outage tips and a sample emergency plan at [pge.com/outageprep](https://www.pge.com/outageprep).
- For generator safety tips, visit [pge.com/generatorsafety](https://www.pge.com/generatorsafety).
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit [pge.com/psps](https://www.pge.com/psps).
- For a 7-day Public Safety Power Shutoff forecast, visit [pge.com/pspsweather](https://www.pge.com/pspsweather).
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

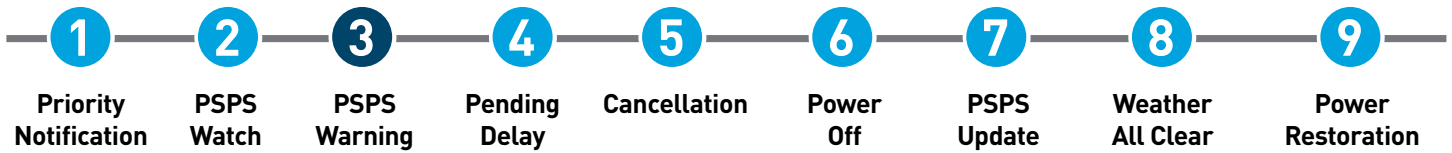
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

General Customer



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Warning: Shutoffs start between [TIME]-[TIME] for safety

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابھی فارسی 日本語 မြန်မာ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PPS Outage Warning

To protect public safety, PG&E has upgraded the Public Safety Power Shutoff Watch to a Warning. Current weather forecasts, including high winds and dry conditions will require us to turn off your power to help prevent a wildfire.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

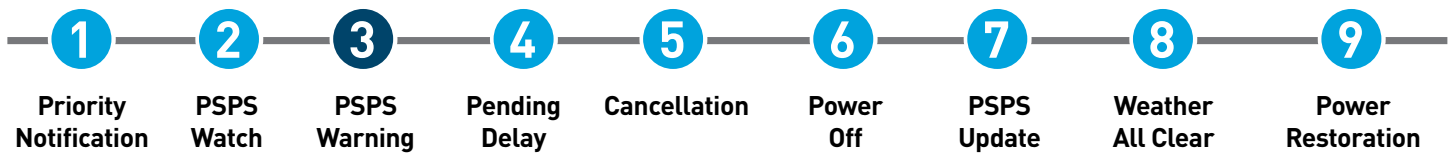
[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

| | |
|----|--|
| 1. | <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage.</p> |
| 2. | <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage.</p> |

(Repeat for first 50 premises that would be affected)

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. Weather forecasts change frequently. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

General Customer



EMAIL (MULTI PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at pge.com/afn.
- To view city/county level information, including Community Resource Centers where you can charge devices, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

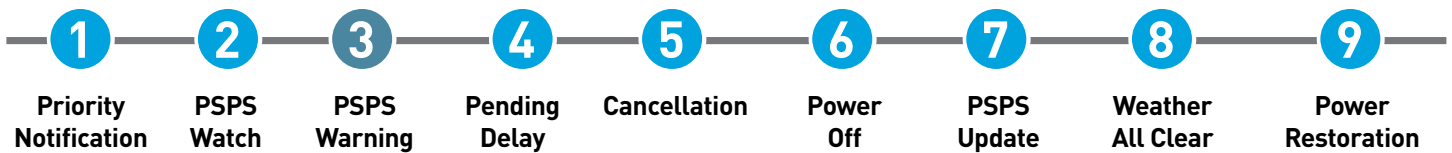
Thank you and please stay safe,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Microgrid Warning Notification - General and Medical Baseline Customers



IVR LIVE (SINGLE PREM)

This is P G and E calling with an important message. We are issuing an Outage Warning for a Public Safety Power Shutoff. On [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE], power WILL be shut off for safety. To continue in English, press 1. Para continuar en Espanol, oprima el numero 3. To continue in Cantonese, press 5. For all other languages, press *. To replay this message at any time, press #.

Severe weather WILL require us to turn off power on [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE] to help prevent a wildfire. However, microgrid backup power will be provided to [PREMISE ADDRESS] to shorten your outage time.

ONE OUTAGE

This address will experience an outage of up to 4 hours when microgrid backup power is removed.

OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

TWO OUTAGES

This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.

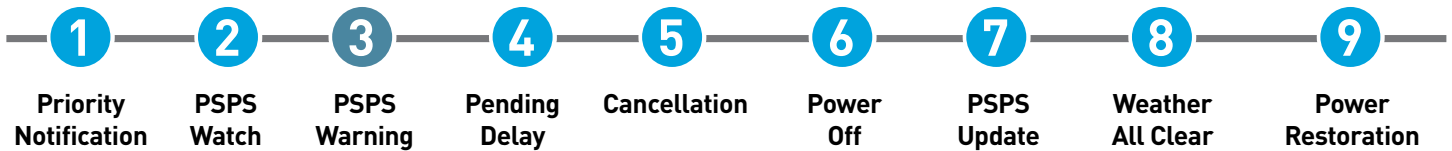
OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

For information about microgrids, power for medical or independent living needs, food replacement and more, visit [[pge.com/pspsupdates]] or call 1-800-743-5002. If this is not the correct phone number for [PREMISE ADDRESS], press 2. Press # to repeat this message.

Thank you and please stay safe.

Microgrid Warning Notification - General and Medical Baseline Customers



IVR LIVE (MULTI PREM)

This is P G and E calling with an important message. We are issuing an Outage Warning for a Public Safety Power Shutoff. On [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE], power WILL be shut off for safety. To continue in English, press 1. Para continuar en Espanol, oprima el numero 3. To continue in Cantonese, press 5. For all other languages, press *. To replay this message at any time, press #.

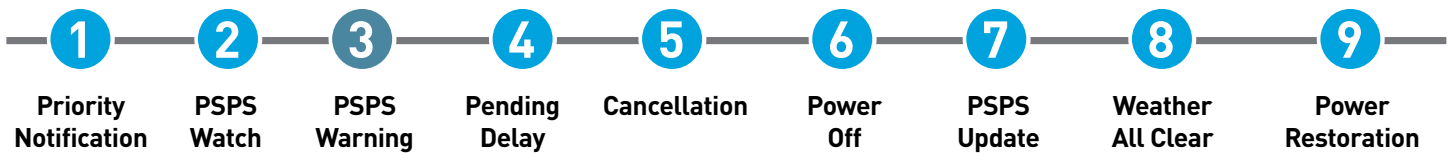
Severe weather WILL require us to turn off power on [NUMBER of SPIDs FOR MULTI PREM], of your meters on [ESTIMATED SHUTOFF START DAY] [ESTIMATED SHUTOFF START DATE] to help prevent a wildfire. However, microgrid backup power will be provided to one or more of your meters to shorten outage times. To get outage details for all of your affected meters, visit [[pge.com/myaddresses]]. Then, enter your phone number [XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZZ]. To repeat instructions, press *.

For information about microgrids, power for medical or independent living needs, food replacement and more, visit [[pge.com/pspsupdates]] or call 1-800-743-5002. If this is not the correct phone number for the addresses provided, press 2.

Press # to repeat this message.

Thank you and please stay safe.

Microgrid Warning Notification - General and Medical Baseline Customers



IVR VOICE MESSAGE (SINGLE PREM)

This is P G and E calling with an important message. We are issuing an Outage Warning for a Public Safety Power Shutoff. On [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE], power WILL be shut off for safety. To hear this message in another language, call 1-833-208-4167.

Severe weather WILL require us to turn off power in your area on [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE] to help prevent a wildfire. However, microgrid backup power will be provided to [PREMISE ADDRESS] to shorten your outage time.

ONE OUTAGE

This address will experience an outage of up to 4 hours when microgrid backup power is removed.

OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

TWO OUTAGES

This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.

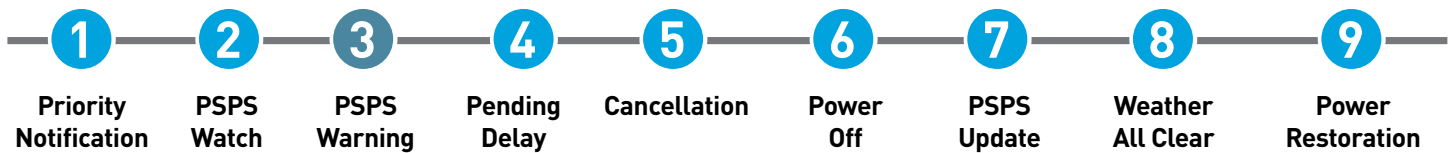
OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

MEDICAL BASELINE

Medical Baseline customers should call 1-800-687-6302 to confirm receipt of this message. We will repeat attempts to reach you and may visit your home if you do not call. Again, please call 1-800-687-6302.

Microgrid Warning Notification - General and Medical Baseline Customers



IVR VOICE MESSAGE (SINGLE PREM) CONT.

For information about microgrids, power for medical or independent living needs, food replacement and more, visit [\[\[pge.com/pspsupdates\]\]](https://pge.com/pspsupdates) or call 1-800-743-5002.

If this is not the correct phone number for [\[PREMISE ADDRESS\]](#), call 1-866-743-6589.

Thank you and please stay safe.

IVR VOICE MESSAGE (MULTI PREM)

This is P G and E calling with an important message. Medical Baseline customers should call 1-800-687-6302 to confirm receipt of this message. We will repeat attempts to reach you and may visit your home if you do not call. Again, please call 1-800-687-6302. We are issuing an Outage Watch for a Public Safety Power Shutoff. On [\[ESTIMATED SHUTOFF START DAY\]](#) [\[ESTIMATED SHUTOFF START DATE\]](#), power WILL be shut off for safety. To hear this message in another language, call 1-833-208-4167.

Severe weather WILL require us to turn off power at [\[NUMBER of SPIDs FOR MULTI PREM\]](#) of your meters to help prevent a wildfire. However, microgrid backup power will be provided to one or more of your meters to shorten outage times. To get outage details for all of your affected meters, visit [\[\[pge.com/myaddresses\]\]](https://pge.com/myaddresses). Then, enter your phone number [\[XXX-XXX-XXXX\]](#) PLUS 4-digit PIN code [\[ZZZZ\]](#).

MEDICAL BASELINE

Medical Baseline customers should call 1-800-687-6302 to confirm receipt of this message. We will repeat attempts to reach you and may visit your home if you do not call. Again, please call 1-800-687-6302.

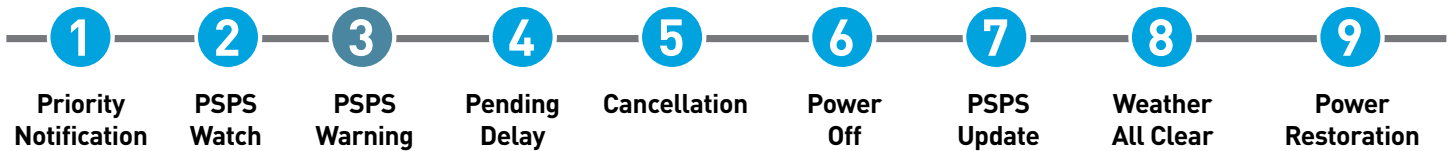
We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power.

For information about microgrids, power for medical or independent living needs, food replacement and more, visit [\[\[pge.com/pspsupdates\]\]](https://pge.com/pspsupdates) or call 1-800-743-5002.

If this is not the correct phone number for the addresses provided, call 1-866-743-6589.

Thank you and please stay safe.

Microgrid Warning Notification - General and Medical Baseline Customers



TEXT (SINGLE PREM)

PG&E PPS Outage Warning: [SYSTEM DATE]. PG&E will turn off power in your area on [ESTIMATED SHUTOFF START DATE] to prevent a wildfire. We will provide microgrid backup power to [PREMISE ADDRESS] to shorten your outage time.

ONE OUTAGE

OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

TWO OUTAGES

OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

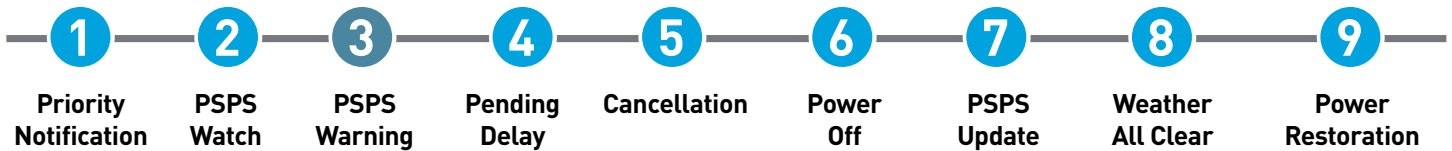
OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

Microgrid info, other languages and more: [[pge.com/pspsupdates]] Reply w/ "1" to verify receipt.

MEDICAL BASELINE

Medical Baseline customers must reply.

Microgrid Warning Notification - General and Medical Baseline Customers



TEXT (MULTI PREM)

PG&E PPS Outage Warning: [SYSTEM DATE]. PG&E will turn off power to [NUMBER of SPIDs FOR MULTI PREM] of your meters on [ESTIMATED SHUTOFF START DATE] to prevent a wildfire. However, we will provide microgrid backup power to one or more of those locations to shorten outage times. Get outage details for all affected meters: [[pge.bz/12345]] Microgrid info, other languages and more: [[pge.com/pspsupdates]] Reply w/ "1" to verify receipt.

MEDICAL BASELINE

Medical Baseline customers must reply.

EMAIL (SINGLE PREM)

SUBJECT: PPS Outage Warning: Shutoffs start on [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE]

EMAIL PREVIEW TEXT: High winds and dry conditions require that we turn off power to help prevent a wildfire.

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي ਪੰਜਾਬੀ فارسی 日本語 ལྷན་སྐྱོད་ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PPS Outage Warning

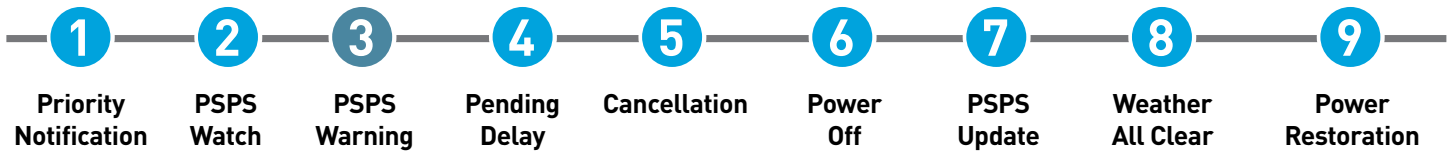
To protect public safety, PG&E has upgraded the Public Safety Power Shutoff Watch to a Warning. Current weather forecasts, including high winds and dry conditions, will require us to turn off power in your area to help prevent a wildfire.

BACKUP POWER WILL BE PROVIDED

Microgrid backup power will be provided to your address to shorten your outage time. After weather conditions have improved and we have completed necessary inspections and repairs, we will remove the backup power and restore your regular service.

ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] County

Microgrid Warning Notification - General and Medical Baseline Customers



EMAIL (SINGLE PREM) CONT.

ONE OUTAGE

This address will experience an outage of up to 4 hours when microgrid backup power is removed.

OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

TWO OUTAGES

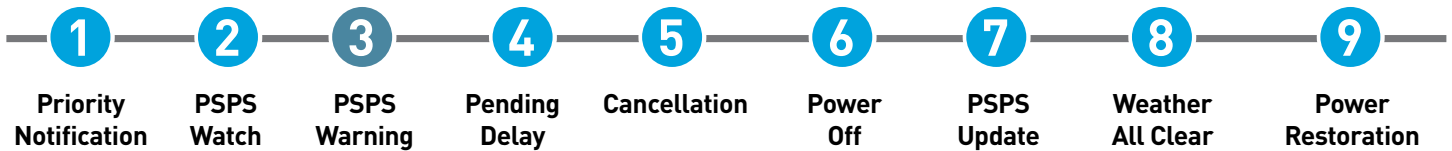
This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.

OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]

If this is not the correct email address for [PREMISE ADDRESS], please call 1-866-743-6589. For more information visit [[pge.com/pspsupdates]] or call 1-800-743-5002.

Microgrid Warning Notification - General and Medical Baseline Customers



EMAIL (SINGLE PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- For a microgrid backup power overview and FAQ, visit pge.com/microgrids.
- If you rely on power to operate a medical device or assistive technology for independent living needs, or you experience food loss, additional support may be available. For more information, visit pge.com/disabilityandaging
- To view city/county level information, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed power line, assume it is energized and extremely dangerous, and report it immediately by calling 911.

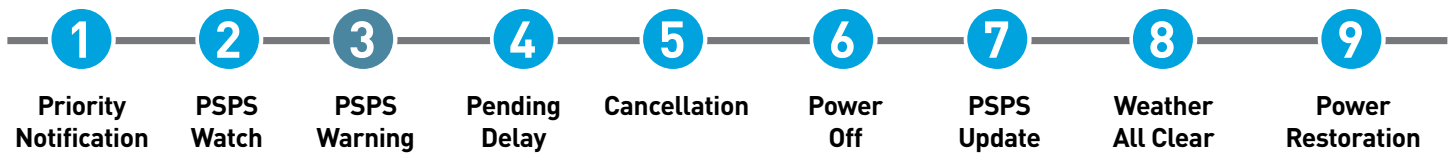
Thank you and please stay safe,
PG&E Customer Service

Message sent at [SYSTEM DATE, SYSTEM TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Microgrid Warning Notification - General and Medical Baseline Customers



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Warning: Shutoffs start on [ESTIMATED SHUTOFF START DAY], [ESTIMATED SHUTOFF START DATE]

EMAIL PREVIEW TEXT: High winds and dry conditions will require that we turn off power to help prevent a wildfire.

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابی فارسی 日本語 ខ្មែរ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Outage Warning

To protect public safety, PG&E has upgraded the Public Safety Power Shutoff Watch to a Warning. Current weather forecasts, including high winds and dry conditions will require us to turn off power to help prevent a wildfire.

BACKUP POWER WILL BE PROVIDED TO ONE OR MORE OF YOUR METERS

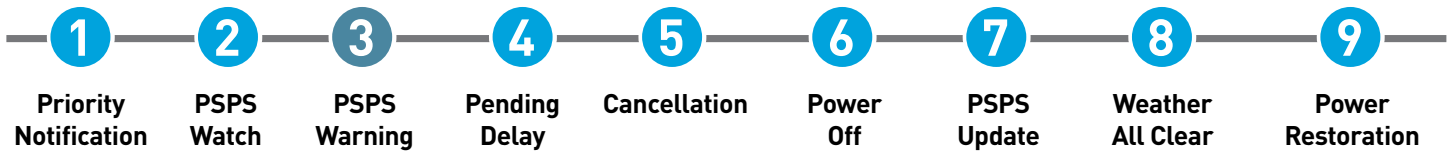
The list below indicates which of your meters will experience an extended PSPS outage and which will receive microgrid backup power to shorten the outage. Note that there are two types of microgrid backup power. One requires a single outage of up to 4 hours, the other requires two outages of up to 4 hours each.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

Microgrid Warning Notification - General and Medical Baseline Customers



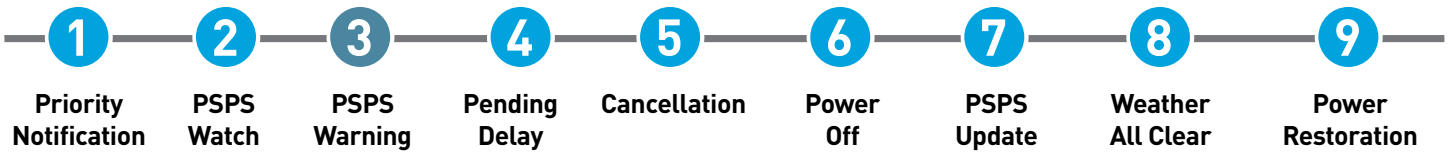
EMAIL (MULTI PREM) CONT.

ONE OUTAGE

| | |
|----|---|
| 1. | <p>This address will experience an outage of up to 4 hours when microgrid backup power is removed. ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> |
| 2. | <p>This address will experience an outage of up to 4 hours when microgrid backup power is removed. ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] OUTAGE START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> |

(Repeat for first 50 premises that would be affected)

Microgrid Warning Notification - General and Medical Baseline Customers



EMAIL (MULTI PREM) CONT.

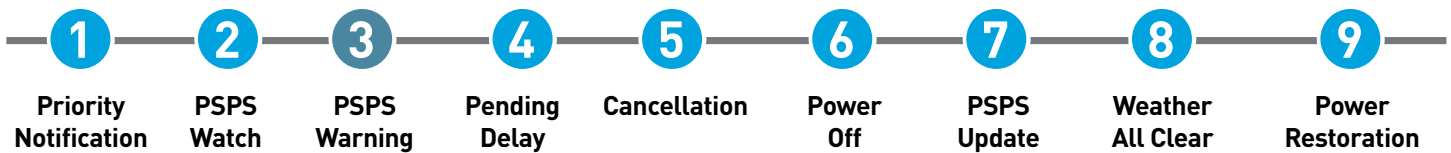
TWO OUTAGES

| | |
|----|--|
| 1. | <p>This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.</p> <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY]</p> <p>METER ID: [METER ID]</p> <p>SERVICE AGREEMENT: [SERVICE AGREEMENT ID]</p> <p>OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> <p>OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> |
| 2. | <p>This address will experience two outages of up to 4 hours each, once when microgrid backup power is installed and again when it is removed.</p> <p>ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY]</p> <p>METER ID: [METER ID]</p> <p>SERVICE AGREEMENT: [SERVICE AGREEMENT ID]</p> <p>OUTAGE #1 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> <p>OUTAGE #2 START TIME: Sometime between [ESTIMATED MICROGRID REMOVAL SHUTOFF START DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF START DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF START TIME] and [ESTIMATED MICROGRID REMOVAL SHUTOFF END DAY] [ESTIMATED MICROGRID REMOVAL SHUTOFF END DATE] [ESTIMATED MICROGRID REMOVAL SHUTOFF END TIME]</p> |

(Repeat for first 50 premises that would be affected)

We will provide daily updates, including an Outage Warning if it becomes necessary to turn off power. If this is not the correct email address for the addresses provided, please call 1-866-743-6589.

Microgrid Warning Notification - General and Medical Baseline Customers



EMAIL (MULTI PREM) CONT.

We recommend all customers plan for an extended outage. We will provide daily updates until the weather risk has passed or power has been restored. Weather forecasts change frequently.

If this is not the correct email address for the addresses provided, please call 1-866-743-6589.

For more information visit [\[\[pge.com/pspsupdates\]\]](https://pge.com/pspsupdates) or call 1-800-743-5002.

RESOURCES TO HELP YOU PREPARE:

- For a microgrid backup power overview and FAQ, visit pge.com/microgrids.
- If you rely on power to operate a medical device or assistive technology for independent living needs, or you experience food loss, additional support may be available. For more information, visit pge.com/disabilityandaging
- To view city/county level information, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed power line, assume it is energized and extremely dangerous, and report it immediately by calling 911.

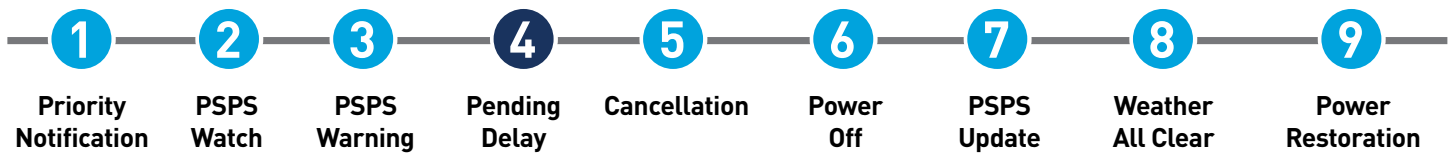
Thank you and please stay safe,
PG&E Customer Service

Message sent at [\[SYSTEM DATE, SYSTEM TIME\]](#)

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

General Customer



PHONE/VOICE (SINGLE PREM)

This is PG&E calling on [DATE] at [SYSTEM TIME] with an important outage update. Your Public Safety Power Shutoff time at your location has been delayed. However, a shutoff is still possible. To hear this message in another language, call 1-833-208-4167. We are reviewing weather conditions to determine if a Public Safety Power Shutoff is still required at [PREMISE ADDRESS]. Please REMAIN PREPARED for a SHUTOFF. If a shutoff is required, we estimate power will return [DAY], [DATE] by [TIME]. We will continue to send updates. Call 211 for medical device charging resources, food replacement and other support. For more information, visit pge.com/pspsupdates or call 1-800-743-5002. Press # to repeat this message. Thank you and please stay safe.

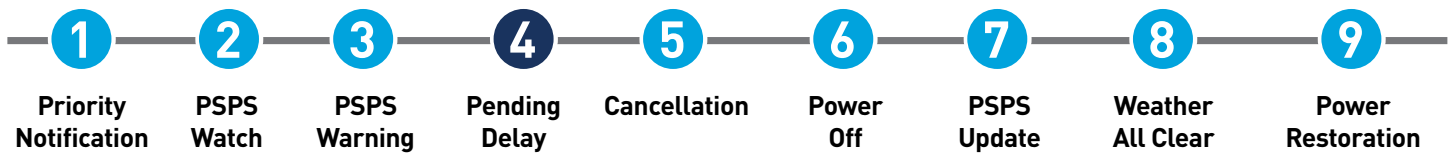
PHONE/VOICE (MULTI PREM)

Your Public Safety Power Shutoff time at your location has been delayed. To hear this message in another language, call 1-833-208-4167. We are reviewing weather conditions to determine if a Public Safety Power Shutoff is still required to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Please REMAIN PREPARED for a SHUTOFF. The Public Safety Power Shutoff time has been delayed for the meters at the following addresses: [PREMISE ADDRESS #1], [PREMISE ADDRESS #2], [PREMISE ADDRESS #3]. If a shutoff is still required, we estimate power will return [DAY], [DATE] by [TIME]. To get details of each [NUMBER of SPIDs FOR MULTI PREM] of your affected meters: 1) Visit pge.com/myaddresses; 2) Enter this phone number [X-XXX-XXX-XXXX]; and 3) When prompted, enter the following 4-digit PIN [ZZZZ]. We will continue to send updates. Call 211 for medical device charging resources, food replacement and other support. For more information, visit pge.com/pspsupdates or call 1-800-743-5002. Thank you and please stay safe.

IVR LIVE (SINGLE PREM)

This is PG&E calling with an important outage update. The Public Safety Power Shutoff time at one or more of your meter locations has been delayed. However, a shutoff is still possible. To continue in English, press 1. We are reviewing weather conditions to determine if a Public Safety Power Shutoff is still required at [PREMISE ADDRESS]. Please REMAIN PREPARED for a SHUTOFF. If a shutoff is required, we estimate power will return [DAY], [DATE] by [TIME]. We will continue to send updates. Call 211 for medical device charging resources, food replacement and other support. For more information, visit pge.com/pspsupdates or call 1-800-743-5002. Press # to repeat this message. Thank you and please stay safe.

General Customer



IVR LIVE (MULTI PREM)

This is PG&E calling with an important outage update. The Public Safety Power Shutoff time at one or more of your meter locations has been delayed. However, a shutoff is still possible. To continue in English, press 1. We are reviewing weather conditions to determine if a Public Safety Power Shutoff is still required to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Please REMAIN PREPARED for a shutoff. A shutoff is still POSSIBLE. The Public Safety Power Shutoff time has been delayed for the meters at the following addresses: <<PREMISE ADDRESS #1>>, [PREMISE ADDRESS #2], [PREMISE ADDRESS #3]. If a shutoff is required, we estimate power will return [DAY], [DATE] by [TIME]. To get details for each [NUMBER of SPIDs FOR MULTI PREM] of your affected meters: 1) Visit pge.com/myaddresses; 2) Enter this phone number X-XXX-XXX-XXXX; and 3) When prompted, enter the following 4-digit PIN [ZZZZ]. We will continue to send updates. Call 211 for medical device charging resources, food replacement and other support. For more information, visit pge.com/pspsupdates or call 1-800-743-5002. Press # to repeat this message. Thank you and please stay safe.

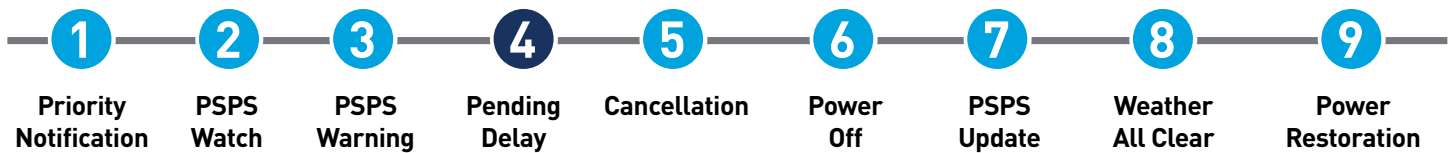
TEXT (SINGLE PREM)

PG&E PPS Outage Alert: [DATE]. We are reviewing conditions to determine if a shutoff is still required at [ADDRESS] on [ESTIMATED SHUTOFF START DATE]. REMAIN PREPARED until you receive a cancel notification. Call 211 for services/support. PPS outage info pge.com/pspsupdates 1-800-743-5002.

TEXT (MULTI PREM)

PG&E PPS Outage Alert: [DATE]. We are reviewing conditions to determine if a shutoff is still required to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Meter list: [[pge.bz/12345]]. REMAIN PREPARED for a shutoff. Call 211 for services/support. PPS outage info pge.com/pspsupdates 1-800-743-5002.

General Customer



EMAIL (SINGLE PREM)

SUBJECT: Your PSPS outage has been delayed. A shutoff is still possible.

EMAIL PREVIEW TEXT: We are reviewing weather conditions to determine if a Public Safety Power Shutoff is still required.

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي ਪੰਜਾਬੀ فارسی 日本語 বাংলা ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: Public Safety Power Shutoff still possible

Your Public Safety Power Shutoff (PSPS) outage is delayed. We continue to closely monitor weather conditions. Please REMAIN PREPARED for a SHUTOFF. If weather conditions improve and we do not plan to turn off power for public safety, we will send you a cancel notification.

ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

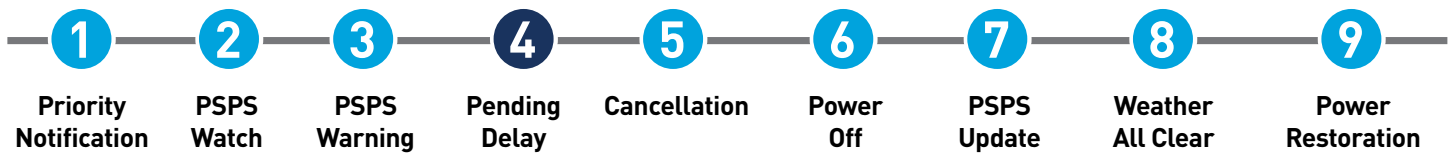
NEW SHUTOFF TIME: TBD

ESTIMATED RESTORATION: [DAY], [DATE] by [TIME].

This is an estimated time. Factors such as weather conditions and equipment damage can delay restoration.

All customers should have a plan for an extended PSPS outage. Weather forecasts and conditions change frequently. We will provide daily updates until the risk has passed or power is restored. Call 211 for medical device charging resources, food replacement and other support such as charging stations. For PSPS outage info, visit pge.com/pspsupdates or call 1-800-743-5002. For more information, visit pge.com/pspsupdates or call 1-800-743-5002.

General Customer



EMAIL (SINGLE PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available. You can also call 211 to find resources available in your community. These centers provide medical equipment and device charging, Wi-Fi, bottled water, and snacks. Additional help may be available at pge.com/afn.
- [View a list of community resource centers](#). These centers provide medical equipment and device charging, Wi-Fi, bottled water and snacks.
- [Find information on generator or portable battery rebates](#), plus generator safety tips.
- [Look up additional addresses that may be affected](#). View a general area map of the potential PSPS outage area.
- [Find PSPS outage tips](#), plus a sample emergency plan.
- [Learn more about PSPS outages](#), including how the decision to shut off the power is made.
- [View the 7-day Public Safety Power Shutoff forecast](#).
- If you see a downed powerline, assume it is energized and extremely dangerous. Report it immediately by calling 911.

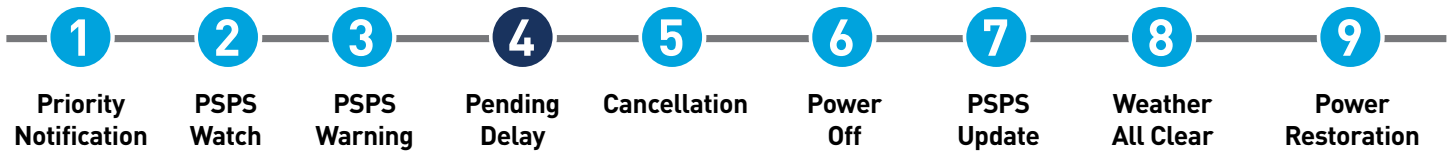
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

General Customer



EMAIL (MULTI PREM)

SUBJECT: Your PSPS outage has been delayed. A shutoff is still possible.

EMAIL PREVIEW TEXT: We are reviewing weather conditions to determine if a Public Safety Power Shutoff is still required.

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابی فارسی 日本語 ភាសាខ្មែរ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: Public Safety Power Shutoff still possible

Your Public Safety Power Shutoff (PSPS) outage has been delayed. We continue to closely monitor weather conditions. Please REMAIN PREPARED for a SHUTOFF. If weather conditions improve and we do not plan to turn off power for public safety, we will send you a cancel notification.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

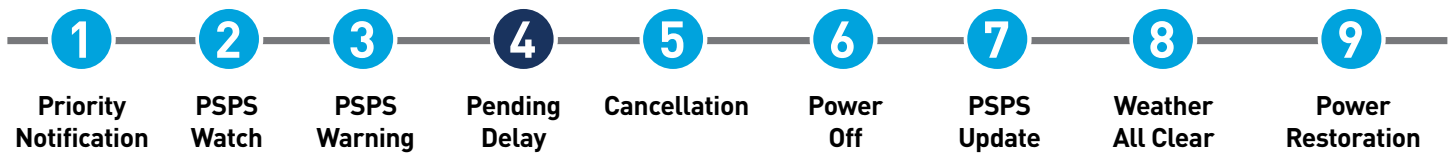
[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

| | |
|----|---|
| 1. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |
| 2. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |

(Repeat for first 50 premises that would be affected)

For more information visit pge.com/pspsupdates or call 1-800-743-5002.

General Customer



EMAIL (MULTI PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available. You can also call 211 to find resources available in your community. These centers provide medical equipment and device charging, Wi-Fi, bottled water, and snacks. Additional help may be available at pge.com/afn.
- [View a list of community resource centers](#). These centers provide medical equipment and device charging, Wi-Fi, bottled water and snacks.
- [Find information on generator or portable battery rebates](#), plus generator safety tips.
- [Look up additional addresses that may be affected](#). View a general area map of the potential PSPS outage area.
- [Find PSPS outage tips](#), plus a sample emergency plan.
- [Learn more about PSPS outages](#), including how the decision to shut off the power is made.
- [View the 7-day Public Safety Power Shutoff forecast](#).
- If you see a downed powerline, assume it is energized and extremely dangerous. Report it immediately by calling 911.

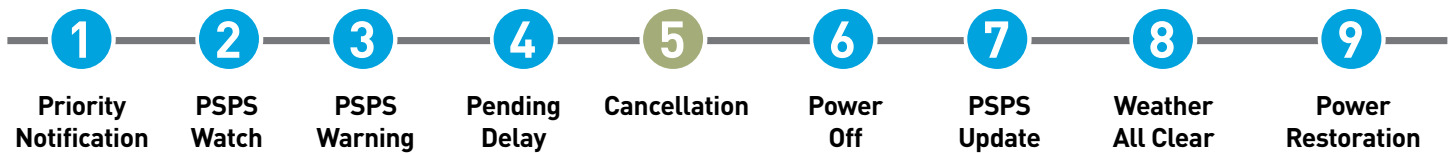
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers



PHONE/VOICE (SINGLE PREM)

This is PG&E calling on [DAY, DATE] at [TIME] with an important message. The Public Safety Power Shutoff at your location is canceled. To hear this message in another language call 1-833-208-4167. Forecasted weather conditions have improved. We are not planning to turn off power for public safety at [ADDRESS] on [DAY] [DATE]. However, weather forecasts can change quickly. We recommend that you are always ready with an outage plan. For more information visit pge.com/pspsupdates or call 1-800-743-5002. Press # to repeat this message. Thank you and please stay safe.

PHONE/VOICE (MULTI PREM)

This is PG&E calling on [DAY, DATE] at [TIME] with an important message. The Public Safety Power Shutoff at your location is canceled. To hear this message in another language call 1-833-208-4167. Forecasted weather conditions have improved. We are not turning off power for public safety to [NUMBER of SPIDs FOR MULTI PREM] of your meters. The meters at the following addresses: [ADDRESS #1], [ADDRESS #2], [PREMISE ADDRESS #3] will not be turned off. To get details for your [NUMBER of SPIDs FOR MULTI PREM] canceled meters, visit pge.com/myaddresses. On the website, enter your phone number [X-XXX-XXX-XXXX] PLUS 4-digit PIN code [ZZZ]. Weather forecasts can change quickly. We recommend that you are always ready with an outage plan. Outages can happen at any time without warning. For more information visit pge.com/pspsupdates or call 1-800-743-5002. Thank you and stay safe.

TEXT (SINGLE PREM)

PG&E PSPS Outage Cancellation: [DATE]. Forecasted weather conditions have improved. We are not turning off power for public safety at [ADDRESS] on [DATE]. However, weather forecasts can change quickly. We recommend that you are always ready with an outage plan. More info, other languages and preparation tips: pge.com/pspsupdates.

TEXT (MULTI PREM)

PG&E PSPS Outage Cancellation: [SYSTEM DATE]. Forecasted weather conditions have improved. We are not turning off power for public safety to [NUMBER of SPIDs FOR MULTI PREM] of your meters. However, weather forecasts can change quickly. We recommend that you are always ready with an outage plan. Meter list: [pge.bz/12345]. More info, other languages, and preparation tips: pge.com/pspsupdates.

All Customers



EMAIL (SINGLE PREM)

SUBJECT: PSPS Outage Alert: Your power shutoff is canceled

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابی فارسی 日本語 বাংলা ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Outage Cancellation

Forecasted weather conditions have improved. We are NOT planning to turn off power for public safety at: [ADDRESS, CITY, STATE, COUNTY] County on [DAY], [DATE]. However, weather forecasts can change quickly. We recommend that you are always ready with an outage plan. Outages can happen at any time without warning. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

RESOURCES TO HELP YOU PREPARE:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at pge.com/afn.
- Get outage tips and a sample emergency plan at pge.com/outageprep
- For generator safety tips, visit pge.com/generatorsafety
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather
- If you see a downed powerline, assume it is energized and extremely dangerous, and report it immediately by calling 911. If you see a downed powerline, assume it is energized and extremely dangerous. Report it immediately by calling 911.

Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Alert: Your power shutoff is canceled

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي ਪੰਜਾਬੀ فارسی 日本語 ལྷན་སྐྱོད་ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Outage Cancellation

Forecasted weather conditions have improved and we are NOT planning to turn off power for public safety at the locations listed below. However, weather forecasts can change quickly. We recommend that you are always ready with an outage plan. Outages can happen at any time without warning.

NUMBER OF METERS CANCELED: [NUMBER of SPID_s FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

[VIEW ALL CANCELED LOCATIONS/DOWNLOAD A LIST OF ALL CANCELED LOCATIONS]

| | |
|----|---|
| 1. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |
| 2. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] ESTIMATED SHUTOFF: [DAY], [DATE] [TIME]-[TIME] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY], [DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |

(Repeat for first 50 premises that would be affected). For more information visit pge.com/pspsupdates or call 1-800-743-5002.

All Customers



EMAIL (MULTI PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at [pge.com/afn](https://www.pge.com/afn).
- Get outage tips and a sample emergency plan at [pge.com/outageprep](https://www.pge.com/outageprep)
- For generator safety tips, visit [pge.com/generatorsafety](https://www.pge.com/generatorsafety)
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit [pge.com/psps](https://www.pge.com/psps)
- For a 7-day Public Safety Power Shutoff forecast, visit [pge.com/pspsweather](https://www.pge.com/pspsweather)
- If you see a downed powerline, assume it is energized and extremely dangerous, and report it immediately by calling 911. If you see a downed powerline, assume it is energized and extremely dangerous. Report it immediately by calling 911.

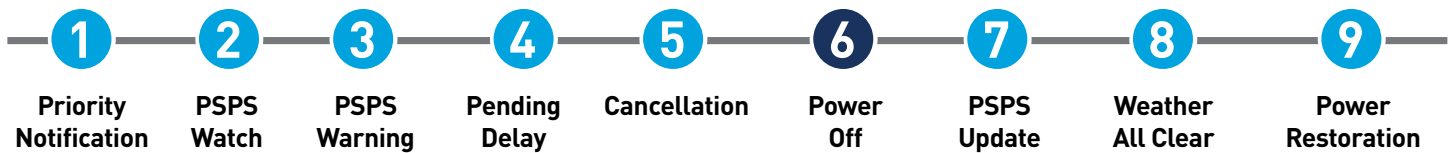
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

General Customer



PHONE/VOICE (SINGLE PREM)

This is PG and E calling on [DAY, DATE] at [TIME] with a PSPS Outage Alert. To hear this message in another language call 1 833 208 4167. Power is now off at your location at [PREMISE ADDRESS] to help prevent wildfires. Crews will restore power as soon as it is safe to do so. All customers should plan for an extended outage. Status is available 24/7 at pge.com/outages or by calling 1-800-743-5002. For community resources such as charging stations, call 211. If you rely on power to operate life-sustaining medical devices, assistive technology or for independent living needs, additional support may be available. For more information, visit pge.com/pspsresources. We apologize for the disruption and appreciate your patience. Goodbye.

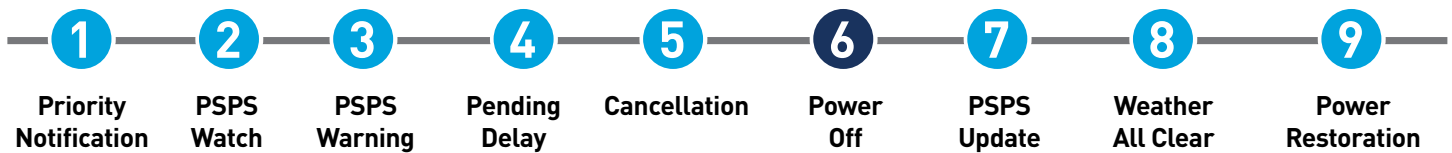
PHONE/VOICE (MULTI PREM)

This is PG and E calling on [DAY, DATE] at [TIME] with a PSPS Outage Alert. To hear this message in another language call 1-833-208-4167. The power is off for [NUMBER OF SPIDS FOR MULTI PREMISE] of your meters to help prevent wildfires. Crews will restore power as soon as it is safe to do so. To view details for each [NUMBER OF SPIDS FOR MULTI PREM] of your affected meters: 1) Visit pge.com/myaddresses; 2) Enter this phone number [X-XXX-XXX-XXXX]; and 3) When prompted, enter the following 4-digit PIN [ZZZZ]. All customers should plan for an extended outage. Status is available 24 7 at pge.com/outages or by calling 1 800 743 5002. For community resources such as charging stations, call 211. If you rely on power to operate lifesustaining medical devices, assistive technology or for independent living needs, additional support may be available. For more information, visit pge.com/pspsresources. We apologize for the disruption and appreciate your patience. Goodbye.

IVR LIVE (SINGLE PREM)

This is PG and E calling with a PSPS Outage Alert. To continue in English, press 1. The power is off at your location at [PREMISE ADDRESS] to help prevent wildfires. Crews will restore power as soon as it's safe to do so. All customers should plan for an extended outage. Status is available 24 7 at pge.com/outages or by calling 1-800-743-5002. For community resources such as charging stations, call 211. If you rely on power to operate life-sustaining medical devices, assistive technology, or for independent living needs, additional support may be available. For more information, visit pge.com/pspsresources. We apologize for the disruption and appreciate your patience. Press # to repeat this message. Goodbye.

General Customer



IVR LIVE (MULTI PREM)

This is P G & E calling with a P S P S Outage Alert. To continue in English, press 1. To replay this message at any time, press #. Power is off for [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent wildfires. Crews will restore power as soon as it's safe to do so. Get ready to write down some information. Here's how to view details for each [NUMBER of SPIDs FOR MULTI PREM] of your affected meters: 1) Visit pge.com/myaddresses; 2) Enter this phone number [X-XXX-XXX-XXXX]; and 3) When prompted, enter the following 4-digit PIN [ZZZZ]. To repeat how to get details for each of your affected meters, press *. All customers should plan for an extended outage. Status is available 24 7 at pge.com/outages or by calling 1 800 743 5002. For community resources such as charging stations, call 211. If you rely on power to operate life sustaining medical devices, assistive technology, or for independent living needs, additional support may be available. For more information, visit pge.com/pspsresources. We apologize for the disruption and appreciate your patience. Press # to repeat this message. To repeat how to get details for each of your affected meters, press *. Goodbye.

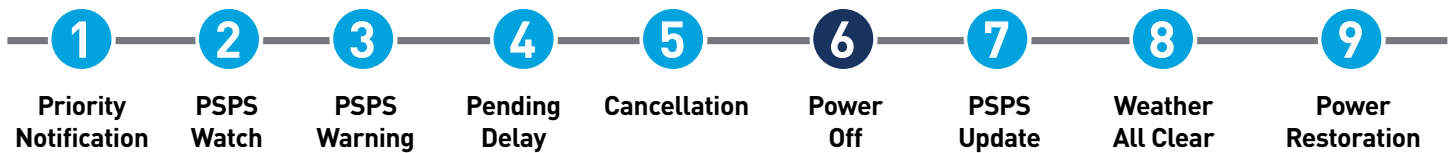
TEXT (SINGLE PREM)

PG&E PPS Outage Alert [DATE]: Power is off at [PREMISE ADDRESS]. Weather & equipment damage can delay restoration. Call 211 for support/services. For outage info, visit pge.com/pspsupdates 1-800-743-5002.

TEXT (MULTI PREM)

PG&E PPS Outage Alert [SYSTEM DATE]: Power is off at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent wildfires. Weather & equipment damage can delay restoration. Meter list: pge.bz/12345. Call 211 for support/services. For outage info & other languages, visit pge.com/pspsupdates 1-800-743-5002.

General Customer



EMAIL (SINGLE PREM)

SUBJECT: PSPS outage alert: Power is off

EMAIL PREVIEW TEXT: Power is off to help prevent wildfires

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي ਪੰਜਾਬੀ فارسی 日本語 ไทย ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: Outage update

The power is off at your location to help prevent wildfires. We apologize for the disruption and appreciate your patience. Crews will restore power as soon as it's safe to do so.

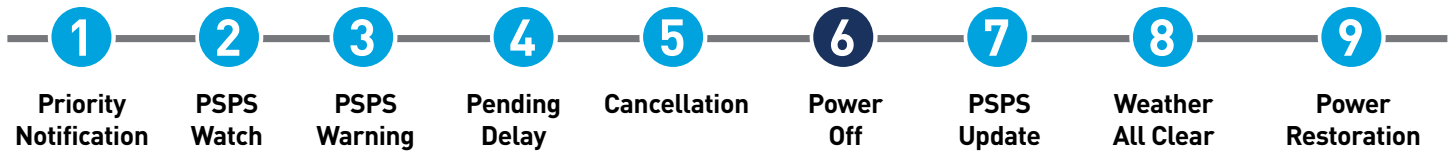
ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

Please plan for an extended outage. Weather forecasts change frequently. Outage status is available 24/7 at pge.com/outages or by calling 1-800-743-5002. For community resources such as charging stations, call 211. For outage info, visit pge.com/pspsupdates or call 1-800-743-5002.

RESOURCES TO HELP YOU PREPARE:

- [Resources for medical device users, assistive technology or independent living needs](#). You'll find information on continuous power, accessible transportation, hotel accommodations or food replacement options. You can also dial 211 to find resources available in your community.
- [View a list of community resource centers](#). These centers provide medical equipment and device charging, Wi-Fi, bottled water and snacks.
- [Find information on generator or portable battery rebates](#), plus generator safety tips.
- [Look up additional addresses that may be affected](#). View a general area map of the potential PSPS outage area.
- [Find outage tips](#), plus a sample emergency plan.
- [Learn more about Public Safety Power Shutoffs](#), including how the decision to shut off the power is made.
- [View the 7-day Public Safety Power Shutoff forecast](#).
- If you see a downed powerline, assume it is energized and extremely dangerous. Report it immediately by calling 911.

General Customer



EMAIL (SINGLE PREM) CONT.

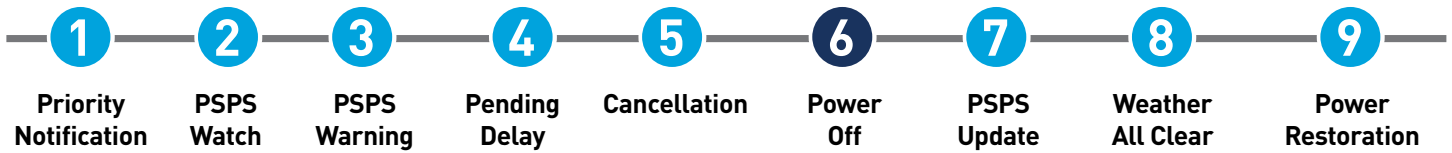
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

General Customer



EMAIL (MULTI PREM)

SUBJECT: PSPS outage alert: Power is off

EMAIL PREVIEW TEXT: Power is off to help prevent wildfires.

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي ਪੰਜਾਬੀ فارسی 日本語 বাংলা ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: Outage update

To help prevent wildfires, the power's off at one or more of your locations. We apologize for the disruption and appreciate your patience. Crews will restore power as soon as it's safe to do so. Below, find the most current information we have on power restoration for each of your meter locations.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

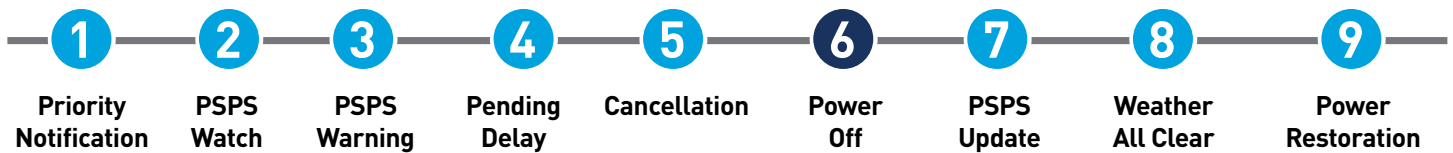
[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

| | |
|----|--|
| 1. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] Factors such as weather and equipment damage can delay restoration time. |
| 2. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] Factors such as weather and equipment damage can delay restoration time. |

(Repeat for first 50 premises that would be affected).

Please plan for an extended outage. Weather forecasts change frequently. Outage Status is available 24/7 at pge.com/outages or by calling 1-800-743-5002. For more information, visit pge.com/pspsupdates or call 1-800-743-5002.

General Customer



EMAIL (MULTI PREM) CONT.

RESOURCES TO HELP YOU PREPARE:

- [Resources for medical device users, assistive technology or independent living needs](#). You'll find information on continuous power, accessible transportation, hotel accommodations or food replacement options. You can also dial 211 to find resources available in your community.
- [View a list of community resource centers](#). These centers provide medical equipment and device charging, Wi-Fi, bottled water and snacks.
- [Find information on generator or portable battery rebates](#), plus generator safety tips.
- [Look up additional addresses that may be affected](#). View a general area map of the potential PSPS outage area.
- [Find outage tips](#), plus a sample emergency plan.
- [Learn more about Public Safety Power Shutoffs](#), including how the decision to shut off the power is made.
- [View the 7-day Public Safety Power Shutoff forecast](#).
- If you see a downed powerline, assume it is energized and extremely dangerous. Report it immediately by calling 911.

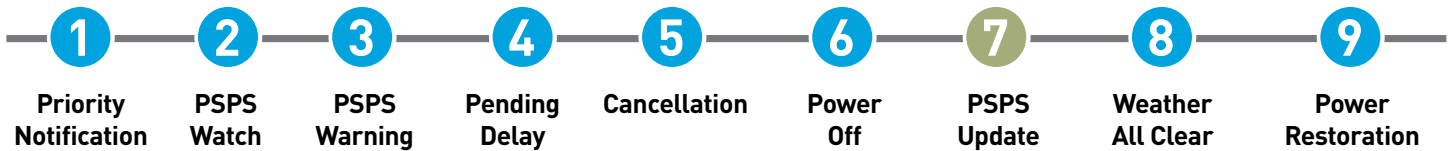
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers



PHONE/VOICE (SINGLE PREM)

This is PG&E calling on [DAY, DATE] at [TIME] with a PPS outage alert. To hear this message in another language call 1-800-xxx-xxxx. Power remains off for [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. Crews will restore power as soon as it is safe to do so. The ESTIMATED RESTORATION TIME: [DAY] [DATE] by [TIME]. This restoration time may change depending on weather conditions and equipment damage. We recommend all customers have a plan for an extended outage. We will provide daily updates until your power has been restored. For more information visit pge.com/pspsupdates or call 1-800-743-5002. If you rely on power to operate lifesustaining medical devices or have access and functional needs, additional support may be available. For more information, visit pge.com/disabilityandaging. We apologize for the disruption and we appreciate your patience. To opt out of call notifications to this number for the remainder of this outage, call [X-XXX-XXX-XXXX]. Goodbye.

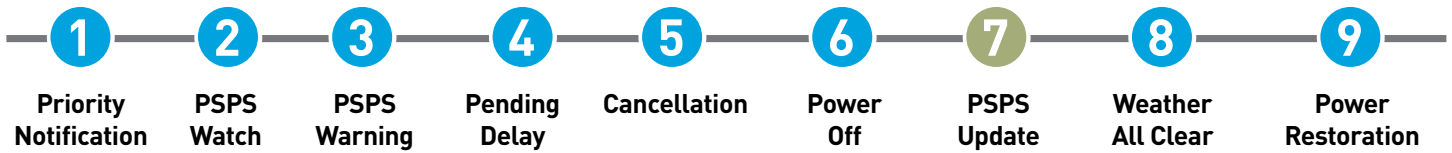
PHONE/VOICE (MULTI PREM)

This is PG&E calling on [DAY, DATE] at [TIME] with a PPS outage alert. To hear this message in another language call 1-800-xxx-xxxx. Power remains off for [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. Crews will restore power as soon as it is safe to do so. The estimated restoration time for [ADDRESS #1] is [DAY], [DATE] by [TIME]. The estimated restoration time for [ADDRESS #2] is [DAY], [DATE] by [TIME]. Restoration times may change depending on weather conditions and equipment damage. To view details for all [NUMBER of SPIDs FOR MULTI PREM] of your affected meters, visit pge.com/myaddresses and enter this phone number [X-XXX-XXX-XXXX] plus the following 4-digit PIN [ZZZZ] when prompted. We recommend all customers have a plan for an extended outage. We will provide daily updates until your power has been restored. For more information visit pge.com/pspsupdates or call 1-800-743-5002. If you rely on power to operate life-sustaining medical devices or have access and functional needs, additional support may be available. For more information, visit pge.com/disabilityandaging. We apologize for the disruption and we appreciate your patience. To opt out of call notifications to this number for the remainder of this outage, call [X-XXX-XXX-XXXX] from this number. Goodbye.

IVR (SINGLE PREM)

This is PG&E with an important update regarding a Public Safety Power Shutoff in your area. You may have received an incorrect notification regarding the status of your restoration. At this time, we recognize you are still experiencing a public safety power shut off. Hazardous conditions still exist and crews will restore power as soon as it is safe to do so. We will continue to provide daily updates until your power has been restored. For more information, including medical device charging resources, food replacement and other support, visit pge.com/pspsupdates or call 1-800-743-5002. We apologize and we appreciate your patience. Thank you and please stay safe.

All Customers



TEXT (SINGLE PREM)

PG&E PPS Outage Alert [DATE]: Power remains off at [ADDRESS] to help prevent a wildfire. Estimated restoration: [DATE] by [TIME] depending on weather & equipment damage. More info & other languages: pge.com/pspsupdates. Reply STOP to STOP text alerts for this outage.

TEXT (MULTI PREM)

PG&E PPS Outage Alert [DATE]: Power remains off at [NUMBER of SPIDs FOR MULTI PREM] of your meters to help prevent a wildfire. Estimated restoration: [DATE] by [TIME] depending on weather & equipment damage. Meter list: pge.bz/12345. More info & other languages: pge.com/pspsupdates. Reply STOP to STOP text alerts for this outage.

EMAIL (SINGLE PREM)

SUBJECT: PPS Outage Alert: Estimated restoration time

HEADER LINKS:

[español](#) [中文](#) [tiếng việt](#) [Tagalog](#) [한국어](#) [русский язык](#) [Hmoob](#) [عربي](#) [ਪੰਜਾਬੀ](#) [فارسی](#) [日本語](#) [မြန်မာ](#) [ไทย](#) [Português](#) [हिंदी](#)

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PPS Outage update

Power remains off at your location to help prevent a wildfire. We apologize for the disruption and we appreciate your patience. Crews will restore power as soon as it is safe to do so.

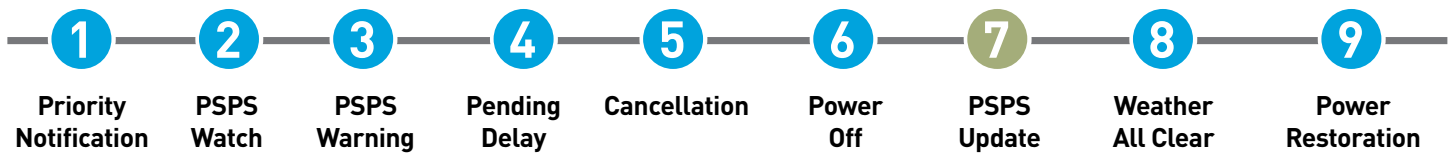
ADDRESS: [ADDRESS, CITY, STATE, COUNTY]

ESTIMATED RESTORATION: [DAY], [DATE] by [TIME]

Restoration time may change depending on weather and equipment damage.

We recommend all customers plan for an extended outage. We will provide daily updates until your power has been restored. Weather forecasts change frequently. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

All Customers



EMAIL (SINGLE PREM) CONT.

ADDITIONAL RESOURCES:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at pge.com/afn.
- To view city/county level information, including Community Resource Centers where you can charge devices, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

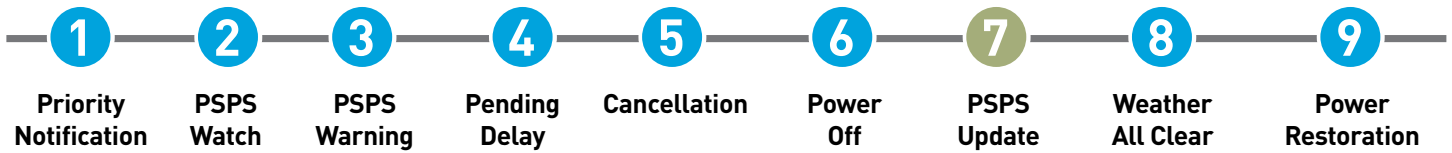
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers



EMAIL (MULTI PREM)

SUBJECT: PPS Outage Alert: Estimated restoration time

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي ਪੰਜਾਬੀ فارسی 日本語 ལྷན་སྐྱོད་ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PPS Outage update

Power remains off at the locations below to help prevent a wildfire. We apologize for the disruption and we appreciate your patience. Crews will restore power as soon as it is safe to do so. Get the latest restoration information for each of your locations below.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

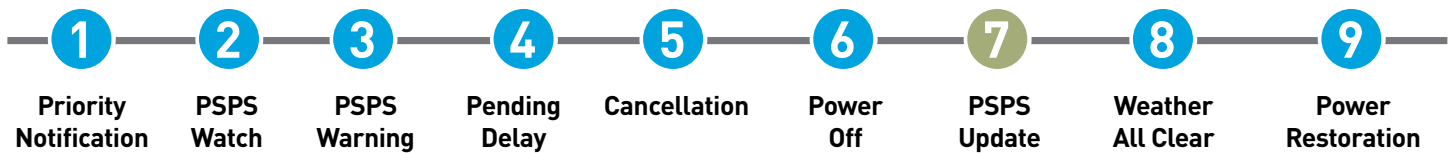
[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

| | |
|----|--|
| 1. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY],[DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |
| 2. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY],[DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |

(Repeat for first 50 premises that would be affected).

We recommend all customers plan for an extended outage. We will provide daily updates until your power has been restored. Weather forecasts change frequently. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

All Customers



EMAIL (MULTI PREM) CONT.

ADDITIONAL RESOURCES:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at pge.com/afn.
- To view city/county level information, including Community Resource Centers where you can charge devices, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

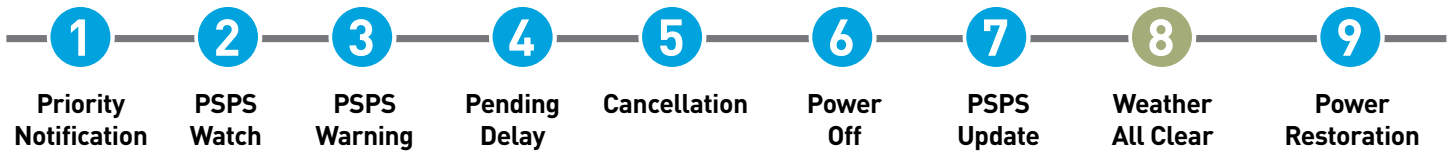
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers



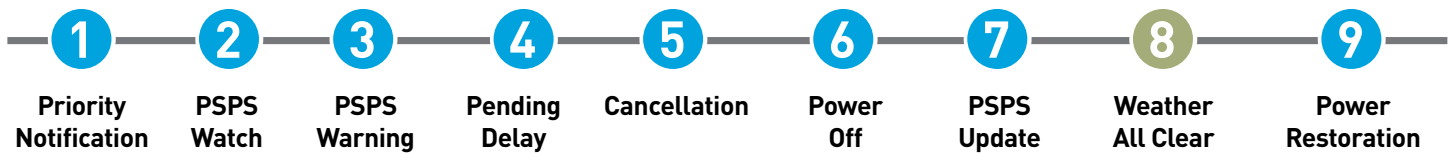
PHONE/VOICE (SINGLE PREM)

This is PG&E calling on [DAY, DATE] at [TIME] with a PSPS outage alert. To hear this message in another language call 1-800-xxx-xxxx. Weather conditions have improved, and crews are inspecting equipment to determine how quickly we can safely restore power at your location [ADDRESS]. ESTIMATED RESTORATION TIME: [DAY] [DATE] by [TIME]. This restoration time may change depending on equipment damage. We recommend all customers have a plan for an extended outage. We will provide daily updates until your power has been restored. For more information visit pge.com/pspsupdates or call 1-800-743-5002. If you rely on power to operate life-sustaining medical devices or have access and functional needs, additional support may be available. For more information, visit pge.com/disabilityandaging. We apologize for the disruption and we appreciate your patience. To opt out of call notifications to this number for the remainder of this outage, call [X-XXX-XXX-XXXX] from this number. Goodbye.

PHONE/VOICE (MULTI PREM)

This is PG&E calling on [DAY, DATE] at [TIME] with a PSPS outage alert. To hear this message in another language call 1-800-xxx-xxxx. Weather conditions have improved, and crews are inspecting equipment to determine how quickly we can safely restore power to [NUMBER of SPIDs FOR MULTI PREM] of your meters. The estimated restoration time for [ADDRESS #1] is [DAY], [DATE] by [TIME]. The estimated restoration time for [ADDRESS #2] is [DAY], [DATE] by [TIME]. These restoration times may change depending on equipment damage. Please get ready to write down the following information. To view details for all [NUMBER of SPIDs FOR MULTI PREM] of your affected meters, visit pge.com/myaddresses and enter this phone number [X-XXX-XXX-XXXX] plus the following 4-digit PIN [ZZZZ] when prompted. To repeat how to get details for all of your affected meters, press *. We recommend all customers have a plan for an extended outage. We will provide daily updates until your power has been restored. For more information visit pge.com/pspsupdates or call 1-800-743-5002. If you rely on power to operate life-sustaining medical devices or have access and functional needs, additional support may be available. For more information, visit pge.com/disabilityandaging. We apologize for the disruption and we appreciate your patience. To opt out of call notifications to this number for the remainder of this outage, call [X-XXX-XXX-XXXX] from this number. Goodbye.

All Customers



TEXT (SINGLE PREM)

PG&E PSPS Outage Alert [DATE]: Weather conditions have improved, and crews are inspecting equipment to safely restore power at [ADDRESS]. Estimated restoration: [Date] by [TIME] depending on equipment damage. More info & other languages: pge.com/pspsupdates Reply STOP to STOP text alerts for this outage.

TEXT (MULTI PREM)

PG&E PSPS Outage Alert [DATE]: Weather has improved, and crews are inspecting equipment to safely restore power to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Estimated restoration: [DATE] by [TIME] depending on equipment damage. Meter list: pge.bz/12345. Info & Languages: pge.com/pspsupdates. Reply STOP to STOP text alerts for this outage.

EMAIL (SINGLE PREM)

SUBJECT: PSPS Outage Alert: Crews are inspecting equipment

HEADER LINKS:

[español](#) [中文](#) [tiếng việt](#) [Tagalog](#) [한국어](#) [русский язык](#) [Hmoob](#) [عربي](#) [ਪੰਜਾਬੀ](#) [فارسی](#) [日本語](#) [ไทย](#) [Português](#) [हिंदी](#)

HEADLINE: Public Safety Power Shutoff

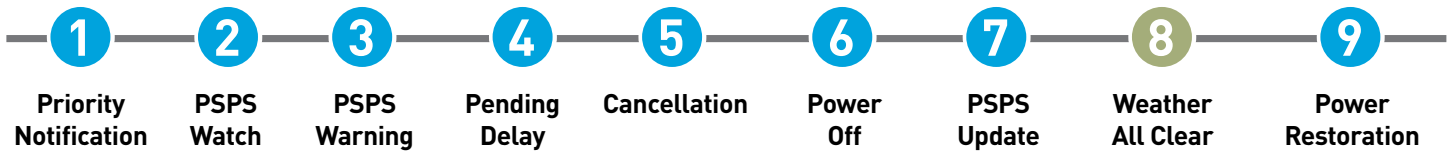
SUBHEAD: PSPS Equipment Inspections

Weather conditions have improved, and crews are inspecting equipment to determine how quickly we can safely restore power. We apologize for the disruption and we appreciate your patience.

We expect your service at: [ADDRESS, CITY, STATE, COUNTY] to be fully restored by [DAY], [DATE] by [TIME] depending on if any repairs are needed.

We will provide daily updates until your power has been restored. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

All Customers



EMAIL (SINGLE PREM) CONT.

ADDITIONAL RESOURCES:

- Do you or someone in your household have a health condition where a loss of power could impact your safety or wellbeing? Additional help may be available at pge.com/afn.
- To view city/county level information, including Community Resource Centers where you can charge devices, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

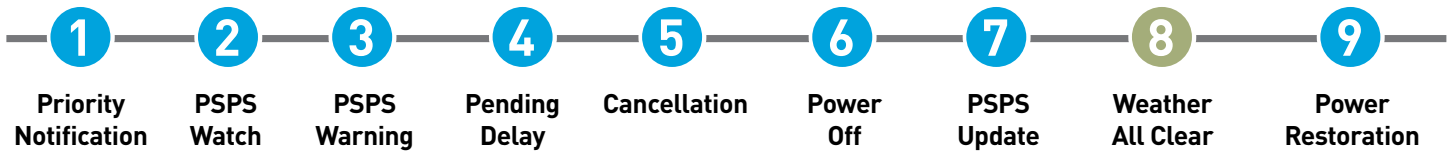
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Alert: Crews are inspecting equipment

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابی فارسی 日本語 ភាសាខ្មែរ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: PSPS Equipment Inspections

Weather conditions have improved, and crews are inspecting equipment to determine how quickly we can safely restore power. We apologize for the disruption and we appreciate your patience.

NUMBER OF METERS AFFECTED: [NUMBER of SPIDs FOR MULTI PREM]

****Due to email size limits a maximum of 50 meter locations is shown****

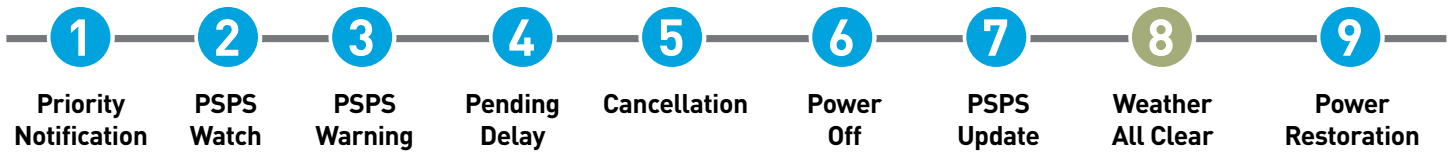
[VIEW ALL AFFECTED LOCATIONS/DOWNLOAD A LIST OF ALL AFFECTED LOCATIONS]

| | |
|----|--|
| 1. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY],[DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |
| 2. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY],[DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |

(Repeat for first 50 premises that would be affected).

We will provide daily updates until your power has been restored. For more information visit pge.com/pspsupdates or call 1-800-743-5002.

All Customers



EMAIL (MULTI PREM) CONT.

ADDITIONAL RESOURCES:

- If you rely on power to operate a medical device or assistive technology for independent living needs, or you experience food loss, additional support may be available. For more information, visit pge.com/disabilityandaging.
- To view city/county level information, including Community Resource Centers where you can charge devices, visit pge.com/pspsupdates.
- To look up additional addresses that may be affected, visit pge.com/addresslookup.
- To view a general area map of the potential outage area, visit pge.com/pspsmaps.
- Get outage tips and a sample emergency plan at pge.com/outageprep.
- For generator safety tips, visit pge.com/generatorsafety.
- To learn more about Public Safety Power Shutoffs including the criteria used to turn off power, visit pge.com/psps.
- For a 7-day Public Safety Power Shutoff forecast, visit pge.com/pspsweather.
- If you see a downed powerline, assume it is energized and extremely dangerous. Report immediately by calling 911.

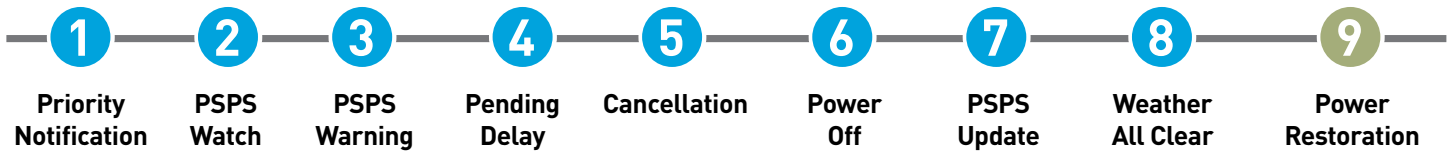
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers



PHONE/VOICE (SINGLE PREM)

This is PG&E calling on [DAY, DATE] at [TIME] with a PSPS outage alert. To hear this message in another language call [X-XXX-XXX-XXXX]. Crews have successfully restored power at [ADDRESS]. If your power is still out in this location, please visit pge.com/outages or call 1-800-743-5002. We apologize for the disruption and we appreciate your patience. Goodbye.

PHONE/VOICE (MULTI PREM)

This is PG&E calling on [DAY, DATE] at [TIME] with a PSPS outage alert. To continue in English press 1. Crews have successfully restored power to [NUMBER of SPIDs FOR MULTI PREM] of your meters. The meters at the following addresses: [ADDRESS #1], [ADDRESS #2], [ADDRESS #3] have been restored. Please get ready to write down the following information. To view details for all [NUMBER of SPIDs FOR MULTI PREM] of your affected meters, visit pge.com/myaddresses and enter this phone number [X-XXX-XXX-XXXX] plus the following 4-digit PIN [ZZZZ] when prompted. If your power is still out at any of these locations, please visit pge.com/outages or call 1-800-743-5002. We apologize for the disruption and we appreciate your patience. Goodbye.

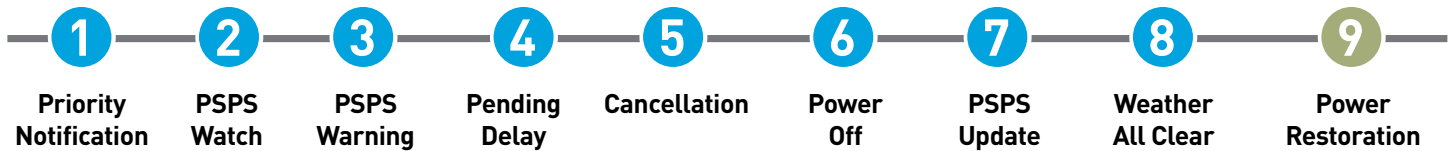
TEXT (SINGLE PREM)

PG&E PPS Outage Alert [DATE]: Crews have successfully restored power at your location, [PREMISE ADDRESS]. If your power is still out in this location, please visit pge.com/outages or call 1-800-743-5002. For other languages: pge.com/pspsupdates

TEXT (MULTI PREM)

PG&E PPS Outage Alert [DATE]: Crews have successfully restored power to [NUMBER of SPIDs FOR MULTI PREM] of your meters. Meter list: pge.bz/12345. For other languages: pge.com/pspsupdates

All Customers



EMAIL (SINGLE PREM)

SUBJECT: PPS Outage Alert: Power restored

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي ਪੰਜਾਬੀ فارسی 日本語 မြန်မာ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: Power Restored

Crews have successfully restored power at: [ADDRESS, CITY, STATE, COUNTY]. We apologize for the disruption and we appreciate your patience. If your power is still out in this location, please visit pge.com/outages or call 1-800-743-5002.

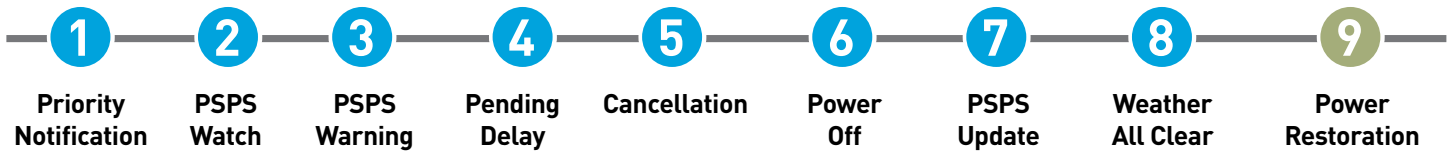
Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers



EMAIL (MULTI PREM)

SUBJECT: PSPS Outage Alert: Power restored

HEADER LINKS:

español 中文 tiếng việt Tagalog 한국어 русский язык Hmoob عربي پنجابی فارسی 日本語 မြန်မာ ไทย Português हिंदी

HEADLINE: Public Safety Power Shutoff

SUBHEAD: Power Restored

Crews have successfully restored power at the following locations:

NUMBER OF METERS RESTORED: [NUMBER of SPIDs FOR MULTI PREM]

Due to email size limits a maximum of 50 meter locations is shown

[VIEW ALL RESTORED LOCATIONS/DOWNLOAD A LIST OF ALL RESTORED LOCATIONS]

| | |
|----|--|
| 1. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY],[DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |
| 2. | ADDRESS: [PREMISE ADDRESS, CITY, STATE, COUNTY] METER ID: [METER ID] SERVICE AGREEMENT: [SERVICE AGREEMENT ID] Shutoff times may be delayed if winds arrive later than forecast. ESTIMATED RESTORATION: [DAY],[DATE] by [TIME] Restoration time may change depending on weather and equipment damage. |

(Repeat for first 50 premises that would be affected).

We apologize for the disruption and we appreciate your patience. If your power is still out, please visit pge.com/outages or call 1-800-743-5002.

Thank you,
PG&E Customer Service

Message sent at [DATE, TIME]

NOTE: To protect against spam, some email providers may delay delivery.

Some of the measures included in this email are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

All Customers – SCE Shared Customer Notifications

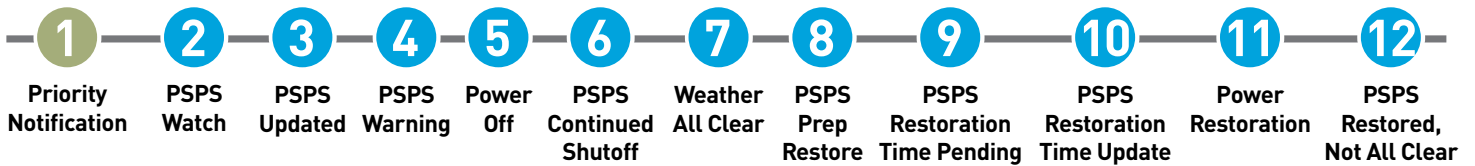
Newsletters, Websites, Nixle, Social Media, Common Alerting Protocol (CAP), In-Language Notifications

Included on the following pages are sample notifications that external parties can use to help communities prepare for, and stay informed during, PSPS events. These include:

- Priority Notification [Typically, 72 Hours Prior; Only for Public Safety Partners (Telecom/Water-Wastewater) and Critical Infrastructure]
- PSPS Watch [48 Hours Before Alert]
- PSPS Updated [24 Hours Before Warning]
- PSPS Warning
- Power Off [Sent at authorization to de-energize]
- PSPS Continued Shutoff [Sent in the AM to overnight outages]
- Weather All Clear [Sent at any time when customer is permanently out of scope]
- PSPS Prep Restore
- PSPS Restoration Time Pending
- PSPS Restoration Time Update [for when we have missed the 8-hour mark or when we have updated timing for customers who got Restoration Time Pending]
- Power Restoration
- PSPS Restored, Not All Clear [Risk of PSPS remains]

All Customers – SCE Shared Customer Notifications

Priority Notification [Typically, 72 Hours Prior; Only for Public Safety Partners (Telecom/Water-Wastewater) and Critical Infrastructure]



PHONE/VOICE

This is Southern California Edison with an Advanced Public Safety Power Shutoff Alert: High winds and fire conditions are forecast from **^Day of week^** through **^End Day of week^**. Your area receives power from lines connected to the **<IOU>** electrical system. For safety, **<IOU Name>** may have to shut off power. If power is shut off, restoration is estimated to take up to 8 hours, or longer if daylight is needed for safe inspections. For more information visit **<IOU Website>**.

TEXT/SMS

SCE Advanced PSPS Alert: High winds and fire conditions are forecast from **^Day of week^** through **^End Day of week^**. Your area receives power from lines connected to the **<IOU>** electrical system. For safety, **<IOU Name>** may have to shut off power. If power is shut off, restoration is estimated to take up to 8 hours, or longer if daylight is needed for safe inspections. For more information visit **<IOU Website>**.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff (PSPS) Advanced Initial Alert

FROM: [REDACTED]

SENDER: Southern California Edison

High winds and fire conditions are forecast from **^Day of week^ ^morning/afternoon/evening^** through **^End Day of week^ ^morning/afternoon/evening^**. Our records show that your area receives power from lines connected to the **<IOU>** electrical system. For information about your PSPS outage visit **<IOU Website>**.

For safety, **<IOU Name>** may have to shut off power. They are working to reduce the number of customers affected, and weather patterns might change, so not all notified customers will have their power shut off. If power is shut off, restoration is estimated to take up to 8 hours, or longer if daylight is needed for safe inspections.

This alert applies to the following address(es):

Customer Address

Service Account

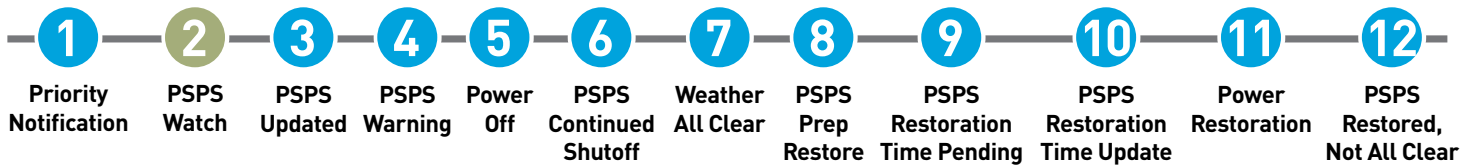
Meter Number

Rate

For more information on this event, visit the [public safety partner portal](#), contact your assigned SCE account representative, or call 1-800-611-1911.

All Customers – SCE Shared Customer Notifications

Priority Watch [48 Hours Before Alert]



PHONE/VOICE

This is Southern California Edison with a Public Safety Power Shutoff Alert. High winds and fire conditions are forecast from **^Day of week^** through **^End Day of week^**. Your area receives power from lines connected to the **<IOU>** electrical system. For safety, **<IOU Name>** may have to shut off power. If power is shut off, restoration is estimated to take up to 8 hours, or longer if daylight is needed for safe inspections. For more information visit **<IOU Website>**. If you see a downed power line call 911.

TEXT/SMS

SCE PSPS Alert: High winds and fire conditions are forecast from **^Day of week^** through **^End Day of week^**. Your area receives power from lines connected to the **<IOU>** electrical system. For safety, **<IOU Name>** may have to shut off power. If power is shut off, restoration is estimated to take up to 8 hours, or longer if daylight is needed for safe inspections. For more information visit **<IOU Website>**.
If you see a downed power line call 911.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff Alert

FROM: [REDACTED]

SENDER: Southern California Edison

High winds and dangerous fire conditions are forecast from **^Day of week^ ^morning/afternoon/evening^** through **^End Day of week^ ^morning/afternoon/evening^**. Our records show that your area receives power from lines connected to the **<IOU>** electrical system, for information about your PSPS outage visit **<IOU Website>**.

For safety, **<IOU Name>** may have to shut off power to help prevent a wildfire. If power is shut off, restoration is estimated to take up to 8 hours, or longer if daylight is needed for safe inspections. They are working to reduce the number of customers affected. SCE will provide updates

Thank you for your patience as we work to keep your community safe!

This alert applies to the following address(es):

Customer Address

Service Account

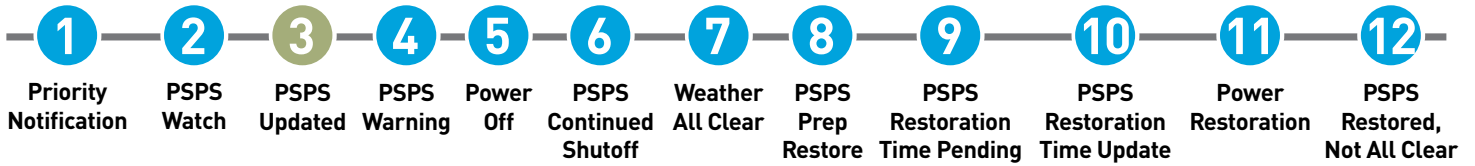
Meter Number

Rate

- **For information about preparing for a power outage, visit [sce.com/safety/family/emergency-tips](https://www.sce.com/safety/family/emergency-tips).**
- **REMEMBER:** If you see a downed power line call 911 first, and then notify SCE at 1-800-611-1911.

All Customers – SCE Shared Customer Notifications

Priority Updated [24 Hours Before Warning]



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. High winds and fire conditions are forecast from **^Day of week^** through **^End Day of week^**. Your area receives power from lines connected to the **<IOU>** electrical system. For safety, **<IOU Name>** may have to shut off power. For more information visit **<IOU Website>**. If you see a downed power line call 911.

TEXT/SMS

SCE PSPS Warning: High winds and fire conditions are forecast from **^Day of week^** through **^End Day of week^**. Your area receives power from lines connected to the **<IOU>** electrical system. For safety, **<IOU Name>** may have to shut off power. For more information visit **<IOU Website>**.
If you see a downed power line call 911.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff (PSPS) Warning

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

High winds and dangerous fire conditions are forecast from **^Day of week^ ^morning/afternoon/evening^** through **^End day of week^ ^morning/afternoon/evening^**. Our records show that your area receives power from lines connected to the **<IOU>** electrical system. For safety, **<IOU Name>** may have to shut off power to help prevent a wildfire. They are working to reduce the number of customers affected for latest information, availability of community resources, and information about your PSPS outage visit **<IOU Website>** For downed power lines, call 911.

This alert applies to the following address(es):

Customer Address

Service Account

Meter Number

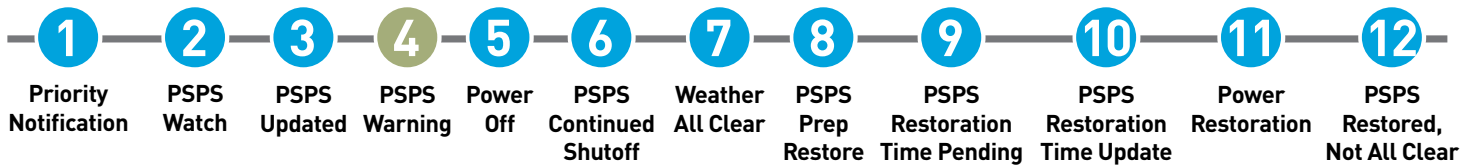
Rate

- **For information about preparing for a power outage,** [visit **sce.com/safety/family/emergency-tips**](https://www.sce.com/safety/family/emergency-tips).
- REMEMBER: If you see a downed power line, call 911 first, and then notify SCE at 1-800-611-1911.

Thank you for your patience as we work to keep your community safe!

All Customers – SCE Shared Customer Notifications

PSPS Warning



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. It's likely <IOU> will shut off your power in the next 4 hours due to wind-driven fire conditions in your area. Conditions could last through ^End Day of week^. We will notify you again if we shut off your power. Visit [sce dot com slash psp](#) for the latest information and availability of community resources. If you see a downed power line, call 911.

TEXT/SMS

SCE PSPS Expected: It's likely <IOU> will shut off your power in the next 4 hours due to wind-driven fire conditions. Conditions could last through ^End Day of week^. We will notify you again if <IOU> shuts power off. Visit <IOU website> for the latest information and availability of community resources. For downed power lines, call 911.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff (PSPS) Expected

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

It's likely <IOU> will shut off your power in the next 4 hours due to wind-driven fire conditions. Conditions could last through ^End Day of week^ ^morning /afternoon /evening^. <IOU> is working to reduce the number of customers affected. Weather could also affect shutoff timing and wind-related outages may occur. We will notify you again if we shut off your power. For the latest updates, outage map, and availability of community resources, visit <IOU website>.

We appreciate your patience as we work to keep your community safe.

This alert applies to the following address(es):

Customer Address

Service Account

Meter Number

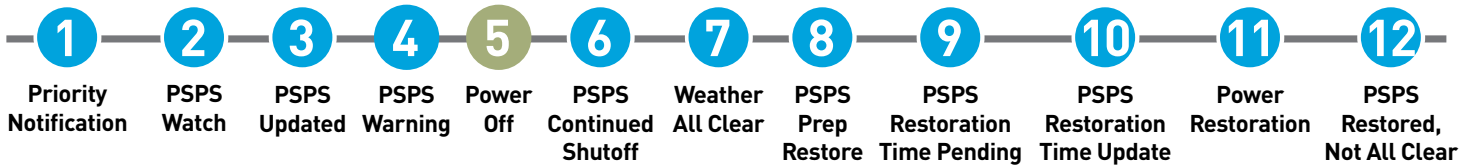
Rate

- For information about preparing for a power outage, [visit \[sce.com/safety/family/emergency-tips\]\(https://www.sce.com/safety/family/emergency-tips\)](#).
- REMEMBER: If you see a downed power line, call 911 first, and then notify SCE at 1-800-611-1911.

Thank you for your patience as we work to keep your community safe!

All Customers – SCE Shared Customer Notifications

Power Off [Sent at authorization to de-energize]



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. <IOU> is shutting off your power due to current wind-driven wildfire risk. High winds are forecast through ^End Day of week^ ^morning/ afternoon/ evening^. When the weather improves, <IOU> lines will be inspected for damage before power is restored. This is expected to take up to 8 hours but could take longer if <IOU> needs daylight for safe inspections or if <IOU> find damage. Remember to turn off or unplug appliances or equipment that could restart automatically. Visit <IOU website> for the latest information on restoration timing and <IOU> community resources in your neighborhood. If you see a downed power line, call 911. Thank you for your patience.

TEXT/SMS

SCE PSPS Shutoff: IOU is shutting off your power due to wind-driven wildfire risk. High winds are forecast through ^End Day of week^ ^morning/ afternoon/ evening^. When weather improves, <IOU> will inspect our lines for damage before we restore power. This is expected to take up to 8 hours but could take longer if <IOU> needs daylight for safe inspections or if <IOU> find damage. Visit <IOU website> for the most up to date info on restoration timing and <IOU> community resources in your area. Remember to turn off/unplug appliances or equipment that could restart automatically. For downed power lines, call 911.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff (PSPS)

FROM: [REDACTED]

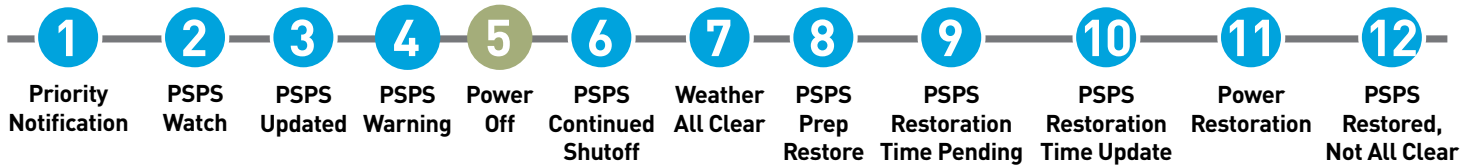
SENDER: Southern California Edison

View in ASL

<IOU> are shutting off your power due to current high risk of wind-driven wildfire. High winds are forecast to last through ^End Day of week^ ^morning/ afternoon/ evening^. When the weather improves, <IOU> lines will be inspected for damage before power is restored. This is expected to take up to 8 hours but could take longer if <IOU> needs daylight for safe inspections or if we find damage. We will update you as conditions change. Please remember to turn off or unplug appliances or equipment that may start automatically when power is restored.

All Customers – SCE Shared Customer Notifications

Power Off [Sent at authorization to de-energize]



EMAIL

Please visit [<IOU website>](#) for the most up to date information, including outage map and restoration information, and availability of [<IOU website>](#) community resources.

REMEMBER: If you see a downed power line, call 911 first, and then notify SCE at 1-800-611-1911. We understand this shutoff is inconvenient. We appreciate your continued patience as we work to keep your community safe.

This alert applies to the following address(es):

Customer Address

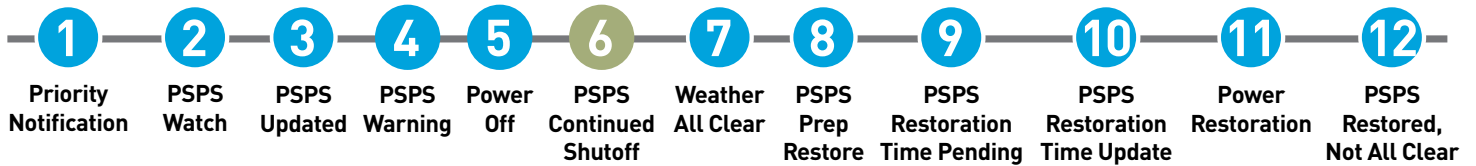
Service Account

Meter Number

Rate

All Customers – SCE Shared Customer Notifications

PSPS Continued Shutoff [Sent in the AM to overnight outages]



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. Thank you for your continued patience during this Public Safety Power Shutoff. High winds are forecast to continue through **^End Day of week^ ^morning /afternoon/evening^**. Before **<IOU>** restore power, **<IOU>** lines will be inspected for damage. This is expected to take up to 8 hours but could take longer if **<IOU>** needs daylight for safe inspections or if we find damage. Visit **<IOU website>** for the latest information on restoration and availability of community resources in your area. For downed power lines, call 911.

TEXT/SMS

SCE Continued PPS Shutoff: Thank you for your continued patience during this Public Safety Power Shutoff. High winds could continue through **^End Day of week^ ^morning /afternoon/ evening^**. Before **<IOU>** restore power, **<IOU>** will inspect lines for damage. This is expected to take up to 8 hours but could take longer if **<IOU>** needs daylight for safe inspections or if we find damage. Visit **<IOU website>** for the latest info on restoration and **<IOU>** community resources in your area. For downed power lines, call 911.

EMAIL

SUBJECT: SCE Continued Public Safety Power Shutoff (PSPS)

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

Thank you for your continued patience during this Public Safety Power Shutoff. Wind-driven fire conditions could last through **^End Day of week^ ^morning /afternoon/evening^**. When the weather improves, **<IOU>** will inspect lines for damage before power is restored. This is expected to take up to 8 hours but could take longer if **<IOU>** needs daylight for safe inspections or if we **<IOU>** find damage. Visit **<IOU website>** for the latest information on restoration and **<IOU>** community resources in your area. We understand that any outage is an inconvenience. Thank you again for your continued patience as we work to keep your community safe!

REMEMBER: If you see a downed power line, call 911 first, and then notify SCE at 1-800-611-1911.

This alert applies to the following address(es):

Customer Address

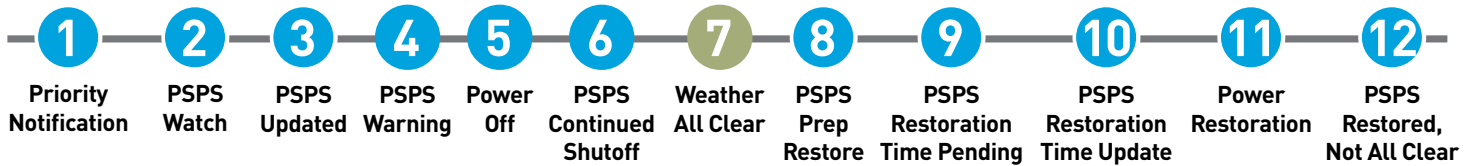
Service Account

Meter Number

Rate

All Customers – SCE Shared Customer Notifications

Weather All Clear [Sent at any time when customer is permanently out of scope]



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. Due to improved weather, <IOU> did not shut off your power. We understand that planning around outages is inconvenient. Thank you for your patience as we work to keep our communities safe. If your power is off, please call 1-800-611-1911 or visit [sce dot com slash psps](http://sce.com/psps).

TEXT/SMS

SCE PSPS All-Clear: Due to improved weather, <IOU> did not shut off your power. We understand that planning around outages is inconvenient. Thanks for your patience as we work to keep our communities safe. If your power is off, please call 1-800-611-1911 or visit sce.com/psps.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff (PSPS) All-clear

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

Due to improved weather, <IOU> did not shut off your power. We understand that planning around outages is inconvenient. Thank you for your patience as we work to keep our communities safe.

This alert applies to the following address(es):

Customer Address

Service Account

Meter Number

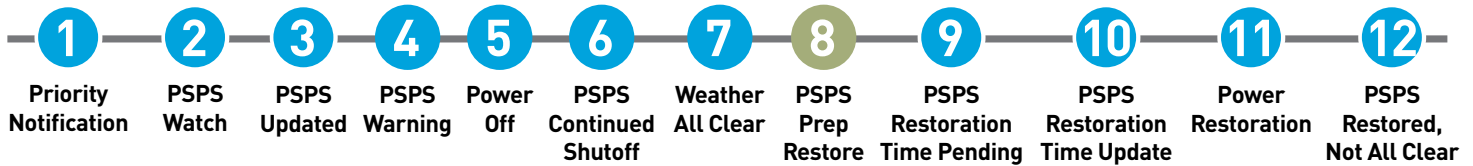
Rate

If power is off, please call 1-800-611-1911 or visit sce.com/psps.

For more information about PSPS and wildfire safety, please visit sce.com/psps.

All Customers – SCE Shared Customer Notifications

PSPS Prep Restore



PHONE/VOICE

SCE PSPS Update: Restoration is expected to take up to 8 hours but could take longer if <IOU> needs daylight for safe inspections or find damage. For updated restoration estimates in your area and for location of <IOU> community resources visit <IOU website>. Please turn off/unplug appliances or equipment that could restart automatically and inspect your property for downed power lines. Call 911 if you find a downed line. We will alert you again when <IOU> restore power.

TEXT/SMS

This is Southern California Edison with an important Public Safety Power Shutoff message. Restoration is expected to take up to 8 hours but could be delayed if we need daylight for safe inspections or if we find damage. Please turn off or unplug any appliances or equipment that could restart automatically and inspect your property for downed power lines. Call 911 if you find a downed line. We will alert you again when <IOU> restore power. For updated restoration estimates in your area, and for location of <IOU> community resources visit <IOU website>.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff Update

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

Winds have died down and <IOU> are starting to inspect our lines for damage. Restoration is expected to take up to 8 hours but could take longer if <IOU> need daylight for safe inspections or if <IOU> find damage. For updated restoration estimates in your area, and for location of <IOU> community resources visit <IOU website>. We will alert you again when your power comes back on. Please turn off or unplug any appliances or equipment that could restart automatically and inspect your property for downed power lines. If you see a downed power line, stay away and call 911 first, then report it to SCE at 1-800-611-1911.

We understand that Public Safety Power Shutoff events can be disruptive and thank you for your patience as we work to keep your community safe.

This alert applies to the following address(es):

Customer Address

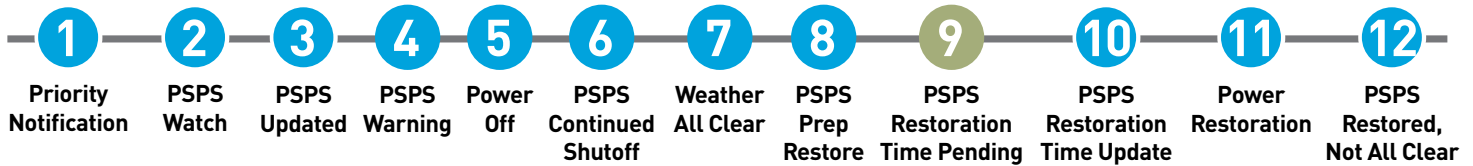
Service Account

Meter Number

Rate

All Customers – SCE Shared Customer Notifications

PSPS Restoration Time Pending



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. <IOU> are starting to inspect our lines for damage. Power restoration timing depends on need for daylight for safe inspections and the accessibility of power lines. We will alert you again when we restore power. Please turn off or unplug any appliances or equipment that could restart automatically and inspect your property for downed power lines. Call 911 if you find a downed line. For updated restoration estimates in your area, and for location of <IOU> community resources visit <IOU website>.

TEXT/SMS

SCE PSPS Update: Restoration timing depends on need for daylight for safe inspections and the accessibility of power lines. We will alert you again when <IOU> restore power. For updated restoration estimates in your area, and for location of <IOU> community resources visit <IOU website >. Please turn off or unplug any appliances or equipment that could restart automatically and inspect your property for downed power lines. Call 911 if you find a downed line.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff Update

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

Winds have died down and <IOU> is starting to inspect our lines for damage. Power restoration timing depends on need for daylight for safe inspections and the accessibility of power lines. We will alert you again when your power comes back on. For updated restoration estimates in your area, and for location of <IOU> community resources visit <IOU website>. Please turn off or unplug any appliances or equipment that could restart automatically and inspect your property for downed power lines. If you see a downed power line, stay away and call 911 first, then report it to SCE at 1-800-611-1911.

We understand that Public Safety Power Shutoff events can be disruptive and thank you for your patience as we work to keep your community safe.

This alert applies to the following address(es):

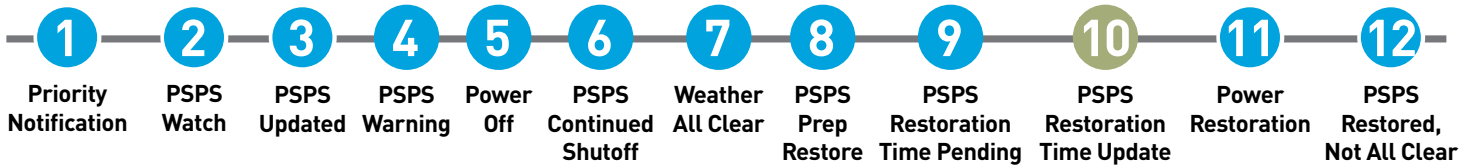
Customer Address

Service Account

Meter Number

All Customers – SCE Shared Customer Notifications

PSPS Restoration Time Update [for when we have missed the 8-hour mark or when we have updated timing for customers who got Restoration Time Pending]



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. <IOU> have updated our estimated timing to restore your power. Please visit <IOU website> for the latest information on restoration and availability of community resources in your area.

TEXT/SMS

SCE PSPS Update: <IOU> have updated our estimated timing to restore your power. Please visit <IOU website> for the latest information on restoration and availability of community resources in your area.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff Update

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

<IOU> have updated our estimated timing to restore your power. Please visit <IOU website> to see updated information for your neighborhood and availability of community resources in your area. If you see a downed power line, stay away and call 911 first, then report it to SCE at 1-800-611-1911.

This alert applies to the following address(es):

Customer Address

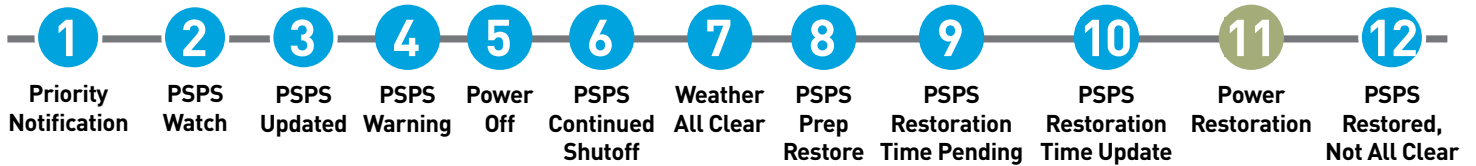
Service Account

Meter Number

Rate

All Customers – SCE Shared Customer Notifications

Power Restoration



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. <IOU> have restored power in your area and ended the Public Safety Power Shutoff due to improved weather conditions. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage. We understand that safety outages are inconvenient and thank you for your patience.

TEXT/SMS

SCE PSPS Ended: <IOU> have restored power in your area and ended the Public Safety Power Shutoff. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage. We know that safety outages are inconvenient and thank you for your patience. .

EMAIL

SUBJECT: SCE Public Safety Power Shutoff Ended: All Power Restored

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

<IOU> have restored power and ended the Public Safety Power Shutoff in your area due to improved weather conditions. If your power is still off, please call 1-800-611-1911 or visit sce.com/outage. We understand that safety outages are inconvenient and thank you for your patience.

This alert applies to the following address(es):

Customer Address

Service Account

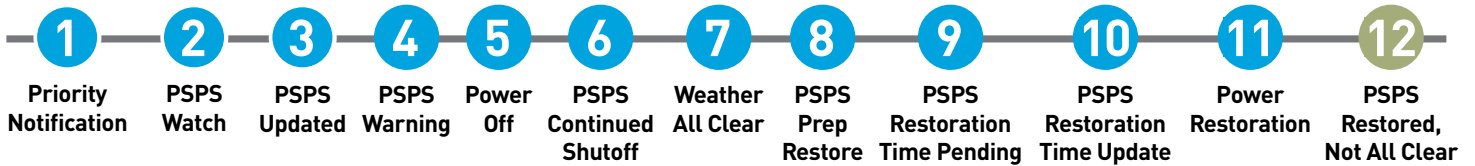
Meter Number

Rate

For more information about PSPS and wildfire safety, please visit sce.com/psps.

All Customers – SCE Shared Customer Notifications

PSPS Restored, Not All Clear [Risk of PSPS remains]



PHONE/VOICE

This is Southern California Edison with an important Public Safety Power Shutoff message. Winds have improved enough for <IOU> to restore power in your area. However, because high winds are still forecast through ^End Day of week^ <IOU> may have to shut off your power again. We will keep you updated as weather conditions change. We understand that PSPS outages are inconvenient and thank you for your patience. If your power is still off, please call 1-800-611-1911 or visit [sce dot com slash psps](http://sce.com/psps).

TEXT/SMS

SCE PSPS Update: Winds have improved enough for <IOU> to restore power in your area. However, because high winds are still forecast through ^End Day of week^ <IOU> might have to shut off power again. We will update you as weather conditions change. If your power is still off, please call 1-800-611-1911 or visit sce.com/psps. Thanks for your patience.

EMAIL

SUBJECT: SCE Public Safety Power Shutoff Update: Power restored; PSPS still in effect

FROM: [REDACTED]

SENDER: Southern California Edison

View in ASL

Winds have improved enough for <IOU> to restore power in your area. However, because high winds are still forecast through ^End Day of week^ ^morning/afternoon/evening^ <IOU> may have to shut off your power again. We will keep you updated as weather conditions change. If your power is still off, please call 1-800-611-1911 or visit sce.com/psps.

We understand that safety outages are inconvenient and thank you for your continued patience.

This alert applies to the following address(es):

Agency Resources/Tools

Newsletters, Websites, Nixle, Social Media, Common Alerting Protocol (CAP), In-Language Notifications

Included on the following pages are sample notifications that external parties can use to help communities prepare for, and stay informed during, PSPS events. These include:

- Newsletters and/or Websites Content
- Nixle
- Sample Social Media Posts
- PG&E Media and Social Media Overview
- Common Alerting Protocol (CAP) Message Templates
- In-Language Notifications

Newsletter, Website, Nixle

NEWSLETTERS & WEBSITES

If severe weather threatens a portion of the electric system serving your community, it may be necessary for PG&E to turn off electricity in the interest of public safety. This is called a Public Safety Power Shutoff (PSPS). PG&E is asking all of its electric customers to be prepared for these possible public safety power outages. For planning purposes, PG&E suggests customers prepare for multiple-day outages.

We share what we know about the weather and our equipment as soon as we can. While weather conditions can be uncertain, we aim to send you notifications via calls, texts and emails two days ahead, one day ahead, just before shutting off power, once power is turned off and daily until power is restored. Make sure PG&E has your current contact information by visiting pge.com/mywildfirealerts or calling 1-866-743-6589. You can also find tips for evaluating your home and preparing an emergency plan to be ready for the threat of wildfire and possible power outages at pge.com/wildfiresafety.

NIXLE

PG&E Safety Notification: Forecasted weather conditions could cause power outages in your area. Prepare a plan. More info: pge.com or 1-800-743-5002.

Newsletter, Website, Nixle

FACEBOOK & INSTAGRAM

Are you prepared for power outages? PG&E may need to turn off electricity in the interest of public safety. This is called a Public Safety Power Shutoff. [@pacificgasandelectric](#) wants all of its electric customers to be prepared for these possible public safety power outages. For planning purposes, PG&E suggests customers prepare for multiple-day outages.

[@pacificgasandelectric](#) goal, dependent on weather, is to send customer notifications 48 hours in advance, 24 hours in advance and just prior to shutting off power. They will do so through automated calls, texts and emails. Make sure PG&E has your current contact information by visiting pge.com/mywildfirealerts or calling 1-866-743-6589. You can also find tips for evaluating your home and preparing an emergency plan to be ready for the growing threat of wildfire and possible power outages at pge.com/wildfiresafety.

TWITTER

[@PGE4Me](#) may turn off electricity for safety if severe weather threatens a portion of the electric system. This is called a Public Safety Power Shutoff. Visit pge.com/wildfiresafety for more info. #PSPS

[@PGE4Me](#) is asking customers to prepare for a possible Public Safety Power Shutoff due to severe weather conditions. Visit pge.com/wildfiresafety to learn more. #PSPS

[@PGE4Me](#) invites every electric customer to review preparedness tips at pge.com/wildfiresafety & learn more about its Public Safety Power Shutoff program. Even customers outside of a high fire-threat area could be impacted. #PSPS

[@PGE4Me](#) is will provide notice to customers in advance of a Public Safety Power Shutoff. To ensure you receive the notifications, visit pge.com/mywildfirealerts to update your contact information with PG&E. #PSPS

Before, during and after a PSPS event, PG&E posts information on Facebook, Instagram, Twitter and Nextdoor. Cities, counties and agencies are encouraged to repost information as it becomes available.

Newsletter, Website, Nixle

NEXTDOOR

IMPORTANT SAFETY Notification: Due to current weather forecasts, your area is currently under a Watch for a Public Safety Power Shutoff. Portions of your community are estimated to be shut off beginning [DATE] between [TIME] and [TIME] on [DATE]. Estimated restoration for your area is on [DATE] by [TIME]. Actual shutoff and restoration times may be delayed depending on weather and equipment conditions. If these conditions persist, PG&E may need to turn off power in your neighborhood. If we do need to turn off power for safety, we will work to restore power as soon as it is safe to do so.

If you see a downed powerline, assume it is energized and extremely dangerous. Do not touch or try to move it — and keep children and animals away. Report downed powerlines immediately by calling 911.

Please have your emergency plan ready. For more information, visit [pge.com](https://www.pge.com) or call 1-800-PGE-5002.

Before, during and after a PSPS event, PG&E posts information on Facebook, Instagram, Twitter and Nextdoor. Cities, counties and agencies are encouraged to repost information as it becomes available.

PG&E Media and Social Media Overview

MEDIA ENGAGEMENT

During a PSPS event, PG&E distributes daily news releases about weather conditions, Customer Resource Center (CRC) hours, infrastructure damages and restoration times. PG&E also engages multicultural media to inform the public in multiple languages. During a large PSPS event, we also hold press conferences to help inform the public.

SOCIAL MEDIA ENGAGEMENT

Before, during and after a PSPS event, PG&E posts updates on Facebook, Nextdoor and Twitter. Upon request, we can also provide the content of our customer notifications to share via city or county websites, Nixle and Reverse 911.

SAMPLE POSTS

**Public Safety Power Shutoff
ADVISORY**

We are providing emergency information this year in 16 languages.
Aviso | 警告 | khuyến cáo | Раунawa | Уведомление | 주의보 | ការព្រមាន | 警告
Tawm tswv yim | सलाह | تحذير | اعلاميه | परामर्श | ព័ត៌មានប្រយោជន៍

Find out the latest at our PSPS information hub: pge.com/pmps

Public Safety Power Shutoff Criteria

We may need to turn off power during severe weather.

PSPS CRITERIA

- ✓ Low humidity levels
- ✓ Forecasted high winds
- ✓ Red Flag Warning
- ✓ Conditions of dry material on the ground
- ✓ On-the-ground, real-time observations

Find out the latest at our PSPS information hub: pge.com/pmps

**Search the Address Lookup Tool
To Find Out if You'll Be Impacted**

Search at pge.com/addresslookup to see if a Public Safety Power Shutoff is being planned in your area.

Find out the latest at our PSPS information hub: pge.com/pmps

**Public Safety Power Shutoff
Restoration Process**

ALL CLEAR
PG&E meteorologists issue the weather "all clear"

PATROL
Crews inspect for weather-related damage to lines, poles and towers

REPAIR
Crews repair equipment in areas where damage is found

RESTORE
PG&E restores power when equipment is safe to energize

Find out the latest at our PSPS information hub: pge.com/pmps

Common Alerting Protocol (CAP) Messaging Templates



EMERGENCY NOTIFICATION SYSTEM (EAS)

A CIVIL AUTHORITY HAS ISSUED A [TEXT FROM EVENT CODE] FOR THE FOLLOWING COUNTIES/ AREAS: [TEXT FROM COUNTY CODE(S)] AT [DATE/TIME] ON [DATE/TIME] EFFECTIVE UNTIL [DATE/ TIME]. Message from [TEXT OF SENDER NAME]. Due to current weather forecasts, PG&E may determine it is necessary to turn off your electricity to prevent wildfires. Estimated shutoff time [TIME RANGE ON DATE]. Estimated restoration [DATE BY TIME]. Changes in weather can affect shutoff and restoration times, preparedness information available at pge.com/psps.

WIRELESS EMERGENCY NOTIFICATION (WEA)

PG&E may turn off your power to prevent wildfires. Est. shutoff time [TIME/DATE].

NOVA WEATHER RADIO (NWR)

THE FOLLOWING MESSAGE IS TRANSMITTED AT THE REQUEST OF THE [TEXT FROM SENDER NAME]. PG&E has issued a Public Safety Power Shutoff Watch. Due to current forecasts, PG&E may turn off your electricity to prevent wildfires. Est. shutoff time [DATE/TIME]. Est. restoration [DATE/TIME]. Changes in weather can affect shutoff and restoration times, preparedness information available at pge.com/psps.

Common Alerting Protocol (CAP) Messaging Templates



EMERGENCY NOTIFICATION SYSTEM (EAS)

A CIVIL AUTHORITY HAS ISSUED A [TEXT FROM EVENT CODE] FOR THE FOLLOWING COUNTIES/ AREAS: [TEXT FROM COUNTY CODE(S)] AT [DATE/TIME] EFFECTIVE UNTIL [DATE/TIME]. Message from [TEXT OF SENDER NAME]. Due to current weather forecasts, PG&E has upgraded the Public Safety Power Shutoff to a Warning and will turn off power to prevent wildfire. Estimated shutoff time [TIME RANGE ON DATE]. Estimated restoration [DATE/TIME]. Changes in weather can affect shutoff and restoration times, preparedness and event info available at pge.com/pspsupdates.

WIRELESS EMERGENCY NOTIFICATION (WEA)

PG&E may turn off your power to prevent wildfires. Est. shutoff time [TIME/DATE].

NOVA WEATHER RADIO (NWR)

THE FOLLOWING MESSAGE IS TRANSMITTED AT THE REQUEST OF THE [TEXT FROM SENDER NAME]. Due to current forecasts, PG&E has upgraded the Public Safety Power Shutoff to a Warning and will soon turn off power to prevent wildfire. Est. shutoff [TIME] on [DATE]. Est. restoration [DATE/TIME]. Changes in weather can affect shutoff and restoration times, preparedness and event info available at pge.com/pspsupdates.

Common Alerting Protocol (CAP) Messaging Templates



EMERGENCY NOTIFICATION SYSTEM (EAS)

A CIVIL AUTHORITY HAS ISSUED A [TEXT FROM EVENT CODE] FOR THE FOLLOWING COUNTIES/ AREAS: [TEXT FROM COUNTY CODE(S)] AT [DATE/TIME] EFFECTIVE UNTIL [DATE/TIME]. Message from [TEXT OF SENDER NAME]. Forecasted weather conditions have improved and PG&E will not be turning off power to prevent wildfires. For more information visit pge.com/pspsupdates.

WIRELESS EMERGENCY NOTIFICATION (WEA)

Forecasted weather conditions have improved, power will not be turned off in [TEXT FROM COUNTY CODE(S)].

NOVA WEATHER RADIO (NWR)

THE FOLLOWING MESSAGE IS TRANSMITTED AT THE REQUEST OF THE [TEXT FROM SENDER NAME]. Forecasted weather conditions have improved and PG&E will not be turning off power to prevent wildfires in [TEXT FROM COUNTY CODE(S)]. For more information visit pge.com/pspsupdates.

Common Alerting Protocol (CAP) Messaging Templates



EMERGENCY NOTIFICATION SYSTEM (EAS)

A CIVIL AUTHORITY HAS ISSUED A [TEXT FROM EVENT CODE] FOR THE FOLLOWING COUNTIES/ AREAS: [TEXT FROM COUNTY CODE(S)] AT [DATE/TIME] EFFECTIVE UNTIL [DATE/TIME]. Message from [TEXT OF SENDER NAME]. Due to current weather forecasts, power remains off in your area to help prevent wildfires. Estimated restoration [DATE/TIME]. Changes in weather can affect restoration times, more information available at pge.com/pspsupdates.

WIRELESS EMERGENCY NOTIFICATION (WEA)

Power remains off in your area for safety. Est. restoration time [DATE/TIME].

NOVA WEATHER RADIO (NWR)

THE FOLLOWING MESSAGE IS TRANSMITTED AT THE REQUEST OF THE [TEXT FROM SENDER NAME]. Power remains off in [TEXT FROM COUNTY CODE(S)] to help prevent a wildfire. Est. restoration [DATE/TIME]. Changes in weather can affect restoration times, more information available at pge.com/pspsupdates.

Common Alerting Protocol (CAP) Messaging Templates



EMERGENCY NOTIFICATION SYSTEM (EAS)

A CIVIL AUTHORITY HAS ISSUED A [TEXT FROM EVENT CODE] FOR THE FOLLOWING COUNTIES/ AREAS: [TEXT FROM COUNTY CODE(S)] AT [DATE/TIME] ON [DATE/TIME] EFFECTIVE UNTIL [DATE/TIME]. Message from [TEXT OF SENDER NAME]. Weather conditions have improved and crews are inspecting equipment to determine how quickly power can be safely restored. Estimated restoration [DATE/TIME]. Changes in weather can affect restoration times, more information available at pge.com/pspsupdates.

WIRELESS EMERGENCY NOTIFICATION (WEA)

Weather conditions have improved in your area. Est. restoration [DATE/TIME].

NOVA WEATHER RADIO (NWR)

THE FOLLOWING MESSAGE IS TRANSMITTED AT THE REQUEST OF THE [TEXT FROM SENDER NAME]. Weather conditions have improved and crews are inspecting equipment to determine how quickly we can safely restore power. Est. restoration [DATE/TIME]. Changes in weather can affect shutoff and restoration times, more information available at pge.com/pspsupdates.

Common Alerting Protocol (CAP) Messaging Templates



EMERGENCY NOTIFICATION SYSTEM (EAS)

A CIVIL AUTHORITY HAS ISSUED A [TEXT FROM EVENT CODE] FOR THE FOLLOWING COUNTIES AREAS: [TEXT FROM COUNTY CODE(S)]. Message from [TEXT OF SENDER NAME]. PG&E crews have successfully restored power to all customers in your area. If your power is still out please visit pge.com/outages or call 1-800-743-5002.

WIRELESS EMERGENCY NOTIFICATION (WEA)

PG&E has successfully restored in your area. Thank you for your patience.

NOVA WEATHER RADIO (NWR)

THE FOLLOWING MESSAGE IS TRANSMITTED AT THE REQUEST OF THE [TEXT FROM SENDER NAME]. Power has successfully been restored to all customers in [TEXT FROM COUNTY CODE(S)]. If your power is still out please visit pge.com/outages or call 1-800-743-5002.

In-Language Notifications

OVERVIEW

Information on PSPS outages will be offered in 15 non-English languages, including: Spanish, Chinese (Mandarin and Cantonese), Vietnamese, Korean, Tagalog, Russian, Arabic, Farsi, Punjabi, Japanese, Khmer, Hmong, Thai, Hindi and Portuguese. You can choose to receive alerts in one of these languages at pge.com/myalerts.

You can also call 1-866-743-6589 for translated support in more than 240+ languages. We also pre-record general notification messaging in American Sign Language to serve those who are deaf and hard of hearing.

There will be some variation in the overall customer experience of in-language notifications on two factors: (1) the specific languages for the automated phone call notifications and (2) if a language preference has been set by the customer.

| | Language Preference Set by Customer | | | Language Preference Not Set by Customer | | |
|------------------------|--|--|---|---|--|---|
| | Language | | | Language | | |
| | <ul style="list-style-type: none"> Spanish Chinese Vietnamese Tagalog Russian | <ul style="list-style-type: none"> Korean Arabic Punjabi Farsi Japanese | <ul style="list-style-type: none"> Khmer Hmong Thai Hindu Portuguese | <ul style="list-style-type: none"> Spanish Chinese Vietnamese Tagalog Russian | <ul style="list-style-type: none"> Korean Arabic Punjabi Farsi Japanese | <ul style="list-style-type: none"> Khmer Hmong Thai Hindu Portuguese |
| Automated Calls | Receives in-language message that mirrors the English notification | See next section | | Initial message provided in English. To continue in English customer must press 1 or will be provided prompts for other languages to listen to in-language personalized notification (same as English version) | Initial message provided in English. To continue in English customer must press 1 or will be provided prompts for other languages. Once language is selected, general outage message will play with option to speak to agent or use in-language web content | |
| SMS Texts | Receives in-language message that mirrors the English notification | See next section | | Text message includes link to PG&E's PSPS website where users can select their language for translated PSPS event information | Text message includes link to PG&E's PSPS website where users can select their language for translated PSPS event information | |
| Emails | Receives in-language message that mirrors the English notification | See next section | | Email message includes language icon in header of email for customers to select, which directs customers to translated PSPS event information on PG&E's website | Email message includes language icon in header of email for customers to select, which directs customers to translated PSPS event information on PG&E's website | |

In-Language Notifications Continued

WEBSITE

At pge.com/pmps, materials are translated in 15 non-English languages, including Spanish, Chinese (Mandarin and Cantonese), Vietnamese, Korean, Tagalog, Russian, Arabic, Farsi, Punjabi, Japanese, Khmer, Hmong, Thai, Hindi and Portuguese.

CALL CENTER

PG&E's call center providers translation services in 240+ languages, including 10 indigenous languages.

INDIGENOUS LANGUAGE SUPPORT

PG&E is engaging with Community-Based Organizations (CBOs) and multi-cultural media organizations to provide translated communications in a variety of languages spoken by Indigenous communities that occupy significant roles in California's agricultural economy (e.g., Mixteco, Zapoteco). This includes outreach and preparedness messaging and/or PSPS event updates, such as providing Facebook Live updates, messages on radio stations serving indigenous communities, and/or community events/meetings.