

Item 3.1

City Manager's COVID-19 Update

Dave Sykes, City Manager

Kip Harkness, Deputy City Manager, Emergency Operations Center Director

Lee Wilcox, Chief of Staff, Emergency Operations Center Director

December 8, 2020

For City COVID-19 information: <https://www.sanjoseca.gov/covid19>

Unsung Heroes: Business Process Automation Team

- This week's Unsung Heroes are the City's multi-disciplinary, cross-departmental Business Process Automation (BPA) Team.
- The BPA Team has rapidly moved paper processes to digital, enabling 2400 employees to work remotely and the City to transform its operations for a COVID world:
 - Electronic Signatures for Contracts
 - Overtime and Time Off Requests
 - Badge and Security Access
 - Other HR Forms

UNSUNG HEROES



Jessica Lowry
Monika Frankowski
Bill Gold
Stephanie Gutowski
Vani Kancharlapalli
Krishna Sastry

Salim Ingaldi
Krishna Mallina
Meena Dandabathula
Jerry Driessen
Erica Garaffo

**BUSINESS PROCESS
AUTOMATION TEAM**

City Manager's COVID-19 Update

December 8, 2020

- ☐ **EOC Update**
- ☐ **Regional Stay-at-Home Order**
- ☐ **Efforts and Strategies for Distribution of COVID-19 Vaccine**
- ☐ **Community and Economic Recovery Update**

COVID-19 Related Items Also On Agenda Today:

- 3.5 - Fiscal Recovery Update and Appropriation Actions to Continue the City's COVID-19 Pandemic Response
- 3.7 - Amendment to Declaration Suspending Enforcement of Certain Provisions in Land Use Permits and Approvals and the San José Municipal Code Issued June 4, 2020
- 3.10 – Economic Recovery Work Plan Update (To Be Heard As Part of Item 3.1)
- 3.13 – Update to the Greater Downtown San José Economic Recovery Initiative

USA: **deaths** / **new cases** / tested / positivity ratio



Santa Clara County COVID-19 Cases

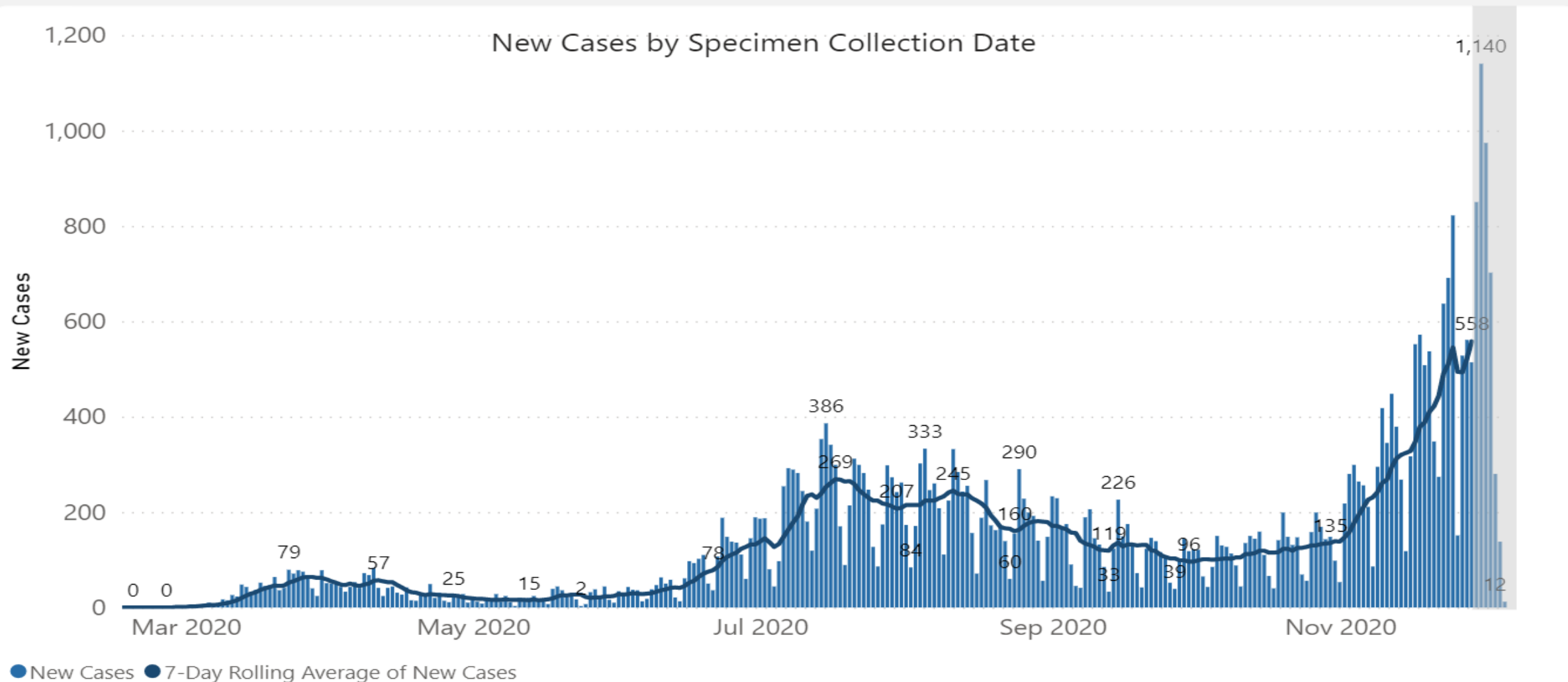
Last Updated December 7, 2020

Displaying:

Cases

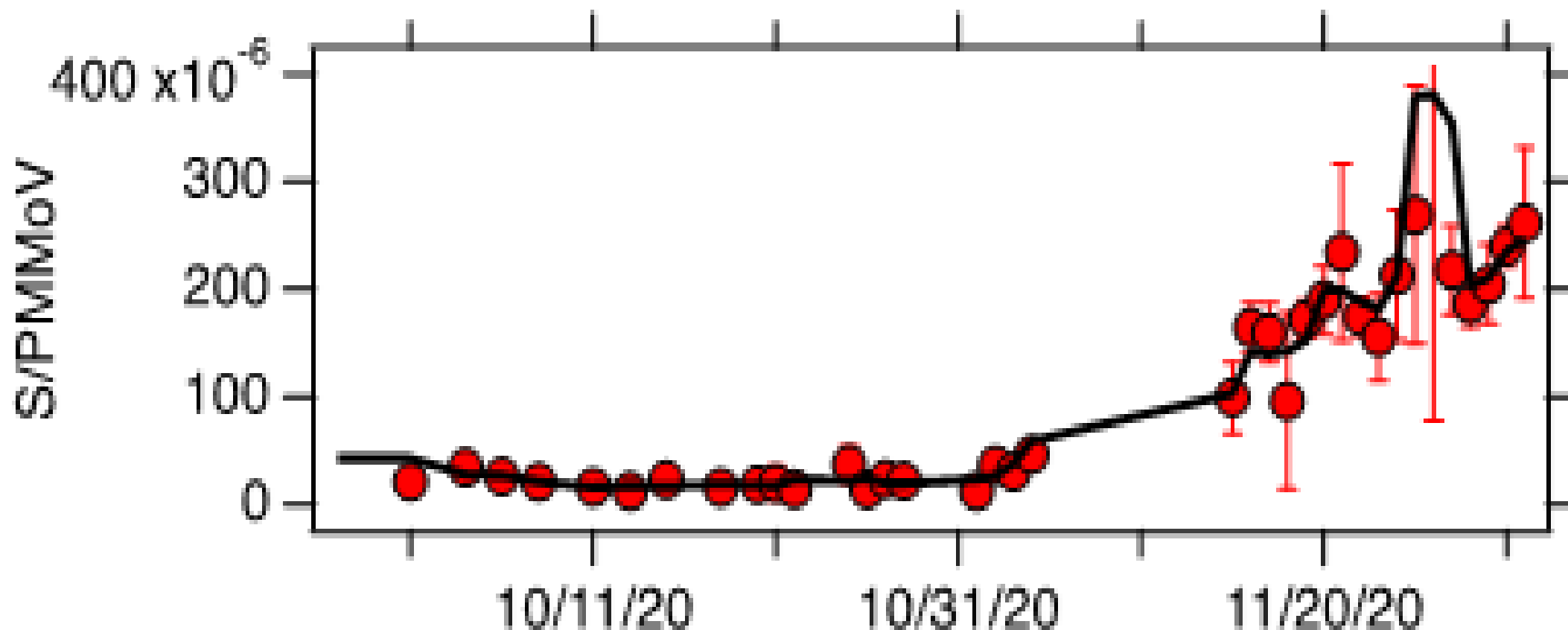
Deaths

Values for the most recent 7 days are preliminary



This Wave is the Biggest and the Steepest Yet...

Concentration of SARS-CoV-2 in San José wastewater:



Key Insights:

- This is the only large scale real time waste water pilot in the world.
- This wave is the highest and fastest growing that we have seen.

City Back to Stage 5 in accordance with Regional Stay at Home Order

Lower Risk and Fewer Restrictions as the epidemic is brought under control



Stay at home

Move back into work and life

Move to new normal

STATE RISK TIER	-	Tier 1 – Widespread	Tier 2 – Substantial	Tier 3 – Moderate	Tier 4 – Minimal	-
CITY RESPONSE STAGE	Stage 5 Extremely high risk to local population	Stage 6 Initial Reopening	Stage 7 Expanded Reopening	Stage 8 Substantial Reopening	Stage 9 Near Full Reopening	Stage 10 Move to New Normal
What happens in this Stage?	Regional Stay at Home Order All essential City services continue Some City services suspended	Stay at Home order lifted Re-opening of select City Services, programs, and facilities that were suspended	Progressively decreased restrictions allow further resumption of City operations, with non-essential indoor activities still mostly closed.	Further easing of restrictions and expansion of operations, resulting in closer to normal conditions, with some non-essential indoor activities open with modifications.	Easing of restrictions to greatest extent possible without a vaccine, return to modified normalcy where most indoor activities are open with modifications	City adjusts to new normal, monitoring vaccine effectiveness and conducting iterative planning for the next pandemic.



WE ARE HERE



WE WERE HERE

Regional Stay At Home Order

**Effective December 6, 2020
at 10:00 pm**

**Remains in place until
January 4, 2021**



Santa Clara County
**PUBLIC
HEALTH**

sccgov.org/coronavirus

Regional Stay At Home Order

**Effective December 6, 2020
at 10:00 pm**

**Remains in place until
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sccgov.org/coronavirus

Regional Stay at Home Order

- Individuals are required to stay home except to conduct essential activities
- Gatherings with other households is not allowed, including outdoors
- Worship and political expression are permitted outdoors
- Guidance related to schools remain in effect and unchanged



sccgov.org/coronavirus

Closed indoors AND outdoors:

- Cardrooms
- Personal care services
- Playgrounds
- Museums, zoos, and aquariums
- Movie theaters
- Family entertainment centers



sccgov.org/coronavirus

Closed indoors AND outdoors:

- On-site dining service at restaurants/wineries/bars (takeout and delivery allowed)
- Limited services businesses (e.g. dog groomers, landscapers)
- Amusement parks
- Smoking lounges
- Campgrounds for overnight stays



sccgov.org/coronavirus

Closed indoors, but open outdoors

- Gyms, including group fitness classes
- Recreational facilities
- Swimming pools



sccgov.org/coronavirus

Open indoors and outdoors:

- All retail (20% capacity indoors)
- Shopping centers (20% capacity indoors)
- Essential infrastructure (20% capacity indoors)
- Healthcare facilities, including non-urgent procedures
- Hotels and lodging facilities, for essential travel or quarantining purposes only



sccgov.org/coronavirus

City Services and Regional Stay at Home Order

Continuing	<ul style="list-style-type: none">• ALL City Essential Services will continue• Emergency Response is increased including attention to the most vulnerable:<ul style="list-style-type: none">▪ Food and necessities▪ Small business outreach and support▪ Homeless support and sheltering
Modified	<ul style="list-style-type: none">• As needed for safety
Suspended	<ul style="list-style-type: none">• Happy Hollow Park and Zoo• Playgrounds• Most Community Events and Gatherings

Slow and reduce the spread of COVID-19, and support our most at-risk people

Roadmap through the Epidemic: City Response – Highest Priority Actions

1. Compliance with Public Health Orders (Stay at Home)	+ Education, engagement, and enforcement
2. Continuity of Essential City Services	+ Ensuring all essential services are provided safely for the duration of the epidemic, and opening additional services when safe and possible
3. Support for At-Risk Communities and Populations <ul style="list-style-type: none">Food & Necessity Distribution and Feeding<ul style="list-style-type: none">Senior Support and ServicesMedically At-Risk Support and ServicesHomeless Support and Services (Shelter Delivery and Quarantine)Local Assistance for:<ul style="list-style-type: none">Individuals and FamiliesSmall Business and Non-Profit Support	<ul style="list-style-type: none">+ City wide food distribution focusing on the vulnerable+ Support seniors in isolation+ Support medically at-risk populations in isolation+ Sheltering, hygiene services and health support to homeless population+ Local assistance for individuals and families+ Support small businesses and nonprofits
4. Powered by People – Support our people so they can act <ul style="list-style-type: none">Ensure Safety and Well Being of City Staff Performing Essential ServicesRedeploying Staff to Essential Services and Response	<ul style="list-style-type: none">+ Support safety of City Staff performing essential services+ Temporarily re-assign staff to emergency response

Enabling Actions Supporting the Response

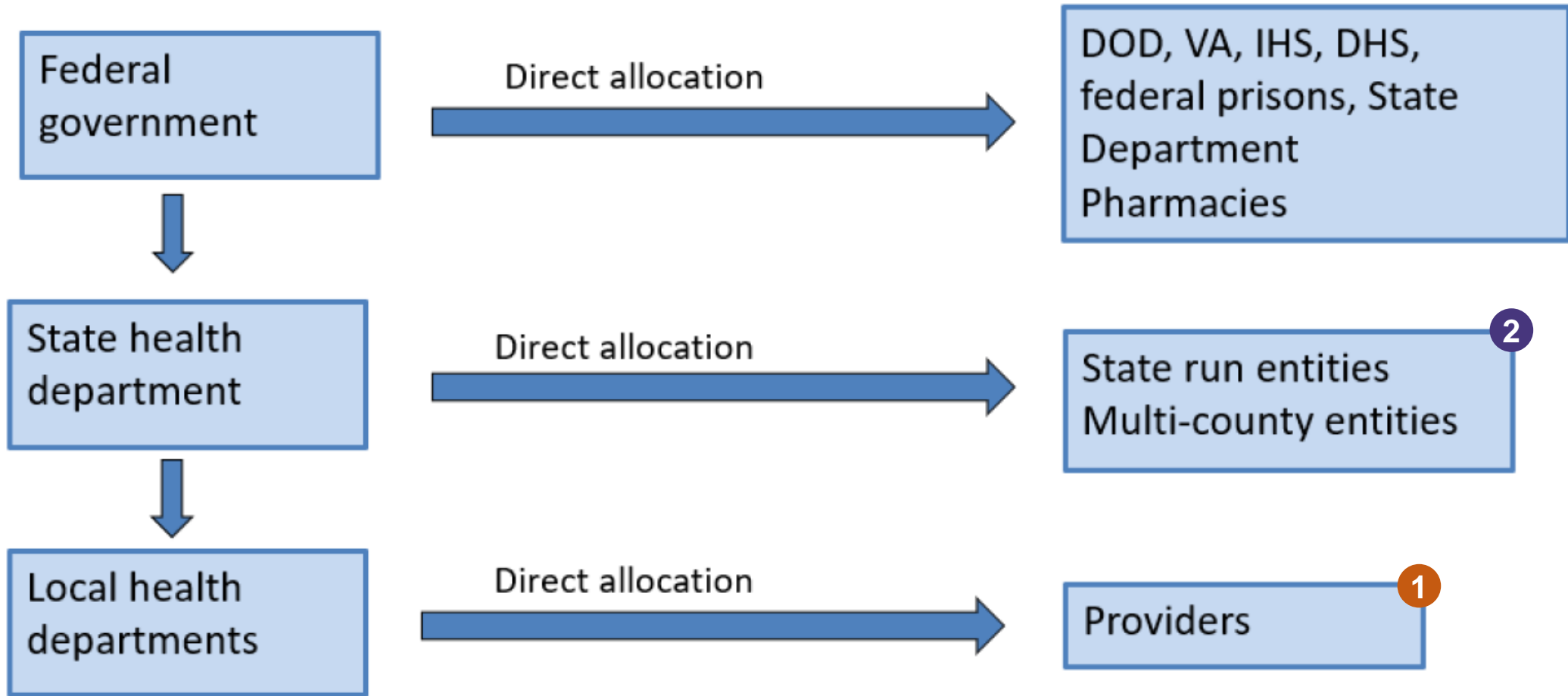
5. Silicon Valley Strong Campaign	+ A public campaign amplifying public health messages, raising funds, and volunteers
6. Communications and Engagement with Community	+ Messaging to broader community with focus on engaging our most at-risk communities in multiple languages
7. Funding and Cost-Recovery <ul style="list-style-type: none">Maximizing Cost-Recovery (CRF, CalOES and FEMA)Securing Funding State, Federal and Private Grants	+ Coordinated approach to federal, state, local, and privately raised funds with a focus on effective response and cost recovery for the City organization
8. Future Planning	+ Understanding future trajectory and impacts of COVID-19

Efforts and Strategies for Distribution of COVID-19 Vaccine

National Context and Federal Government Activities

- **U.S. Food and Drug Administration (FDA)** – approves new vaccines after reviewing data and studies; regulates vaccines, including overseeing production of vaccines after approval
 - Vaccines and Related Biological Products Advisory Committee (VRBPAC) - reviews and evaluates data concerning the safety, effectiveness, and appropriate use of vaccines and advises FDA Commissioner
- **Centers for Disease Control and Prevention (CDC)** – sets the U.S. adult and childhood immunization schedules based on recommendations from ACIP
 - CDC Advisory Committee on Immunization Practices (ACIP) - medical and public health experts who develop recommendations on the use of vaccines, including prioritizing groups to receive COVID-19 vaccine if supplies limited

Overview of Allocation Process

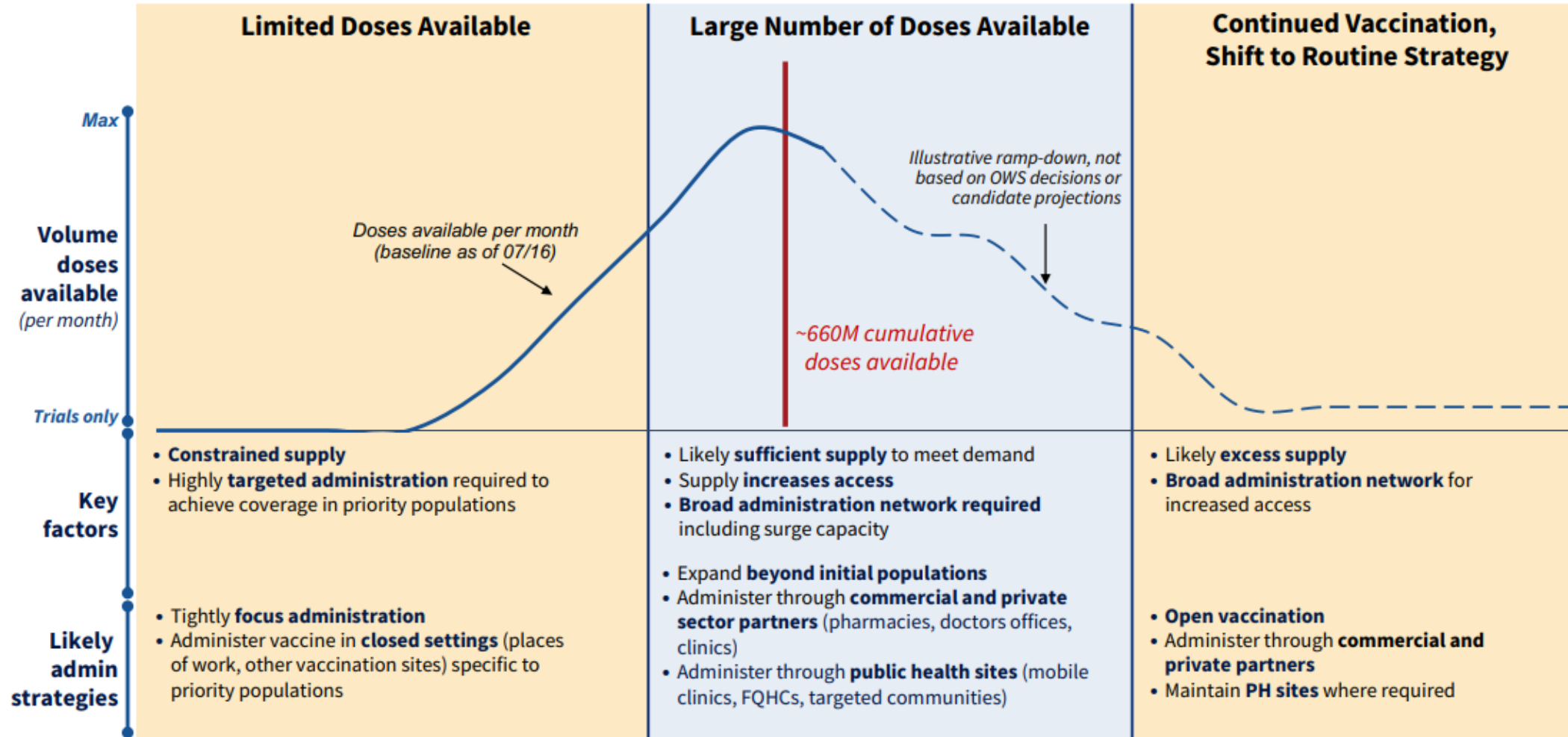


The County's allocation of vaccine from the State has two components:

- 1 Doses directly from manufacturers for vaccinations at County-operated hospitals and other sites
- 2 Certain multi-county healthcare providers, such as Kaiser, will receive vaccine doses directly from manufacturers as directed by the State

Federal Phased Approach to Vaccine Distribution

Distribution will adjust as volume of vaccine doses increases, moving from targeted to broader populations reached (phased approach)



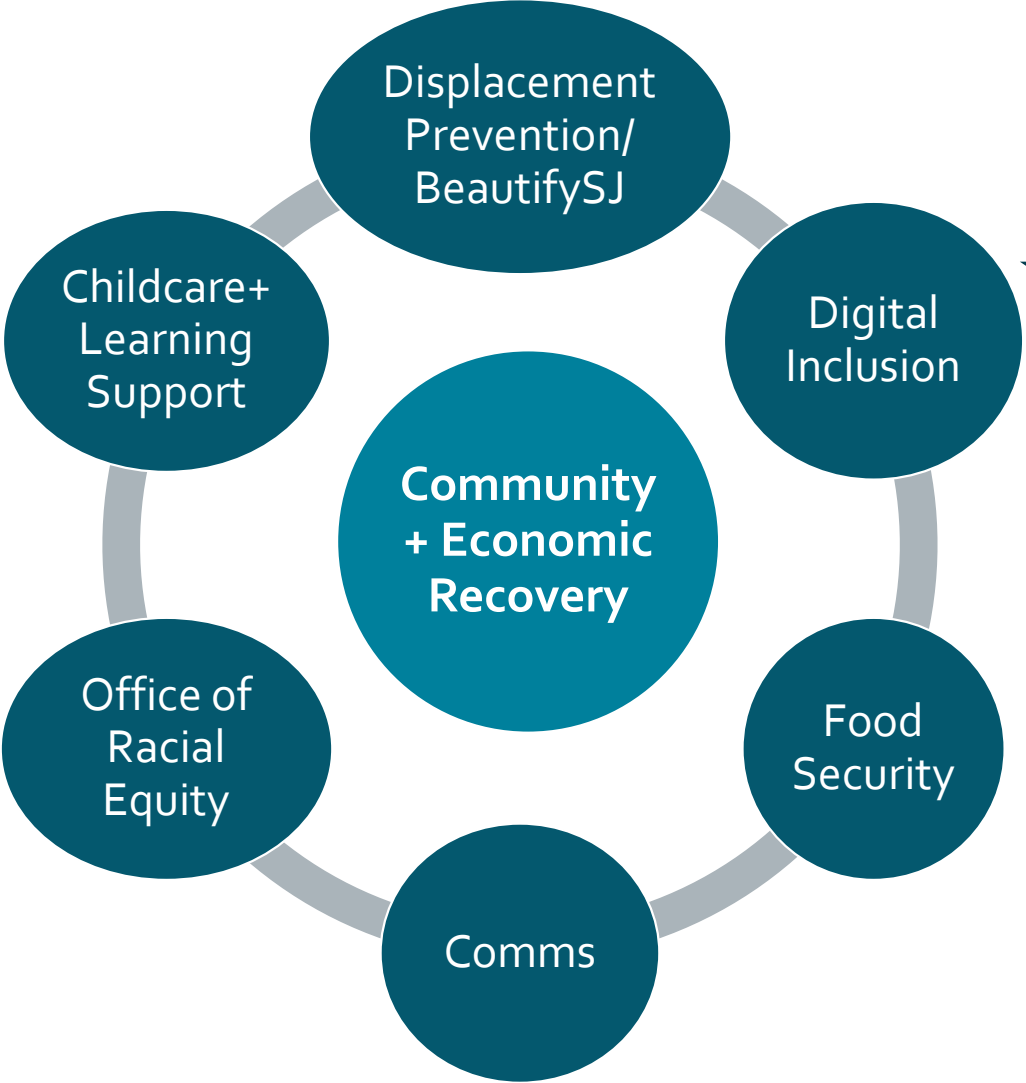
Community and Economic Recovery

Andrea Flores Shelton, Community and Economic Recovery Task Force Director

Michelle McGurk, Community and Economic Recovery Task Force Asst. Director

Chris Burton, Office of Economic Development Deputy Director

Community + Economic Recovery



Residents + Nonprofits + Philanthropy + Business

Recovery + Resiliency Assessment Strategy

1



2



3

Understanding our Priority Communities

- Who is stabilizing, holding on, or in crisis?
- Where is adversity most profound or emerging?
- What are the adverse community and economic experiences?

Prioritizing Response

- What assets can be leveraged?
- What is the extent of risk and protective factors experienced?

Assessing Recovery

- Are San Jose residents better off than before COVID?
- How are we improving resiliency for our most vulnerable residents?

Data indicates zip code areas of San Jose most COVID impacted

Aligns with priority places:

95110

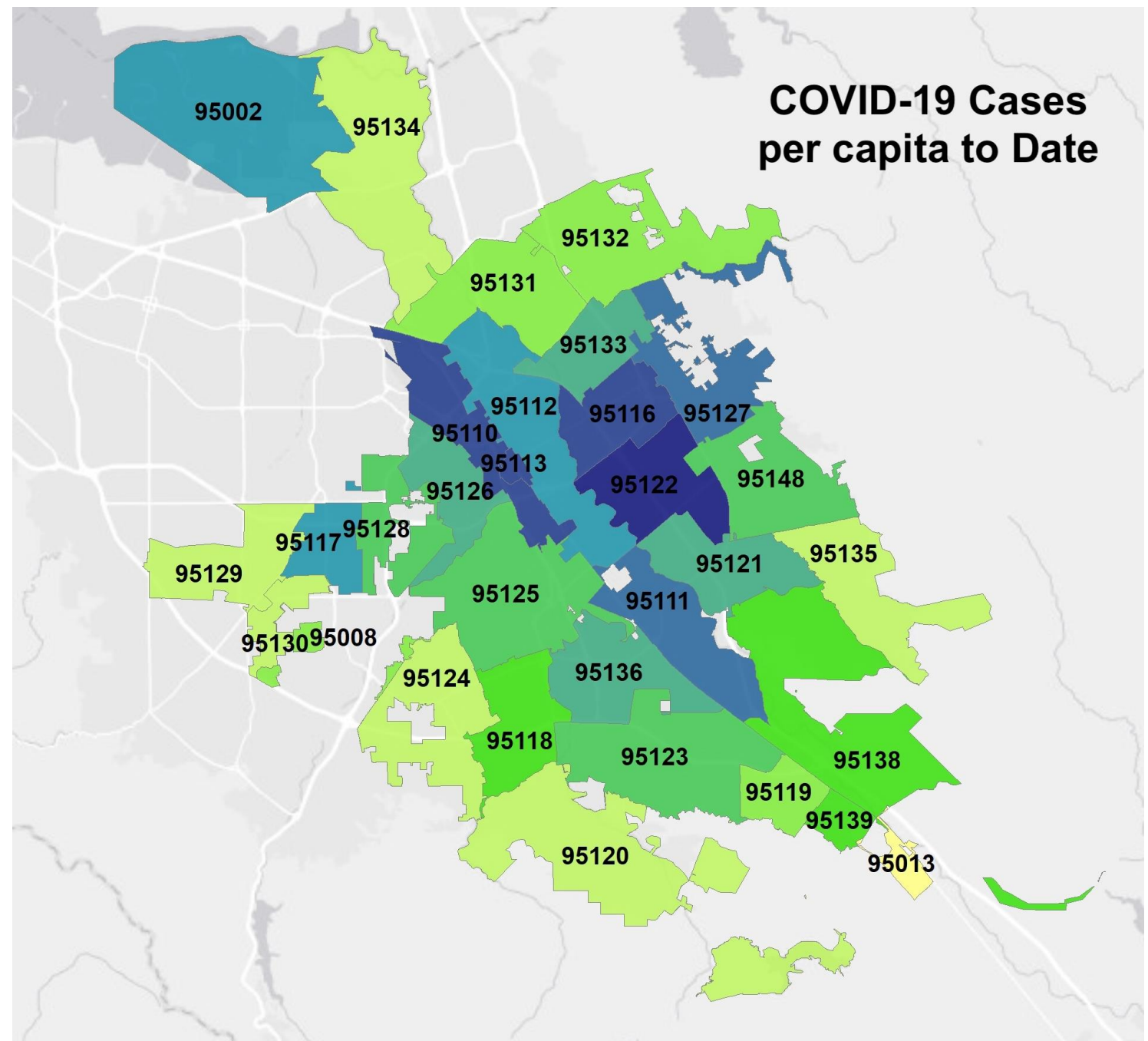
95111

95112

95116

95122

95127



Indicators – Risk and Protective Factors

Emergency

COVID-19 cases and deaths by place

COVID-19 vaccination rates

People

Race/Ethnicity

Income

Age

Unsheltered Status

Immigration Status

Conditions

Overcrowded households

Social Isolation

Food security

Mobility & Access

Economic

Digital access

Vehicle/Transit

Home Ownership

Economic Indicators

“Stabilized” industries utilizing remote work to mitigate the impacts of the pandemic.

“Holding On” businesses or industries maybe experiencing reduced hours or income.

“In Crisis” industries and occupations have no opportunity to work or generate income.

Employment/Workplace Trends

Real Estate Vacancy/Sub-Let

Earnings/Revenues/Sales Tax

Small Business Openings

Consumer Spending/Time Out of Home

Recovery by Industry

Unemployment Insurance Claims

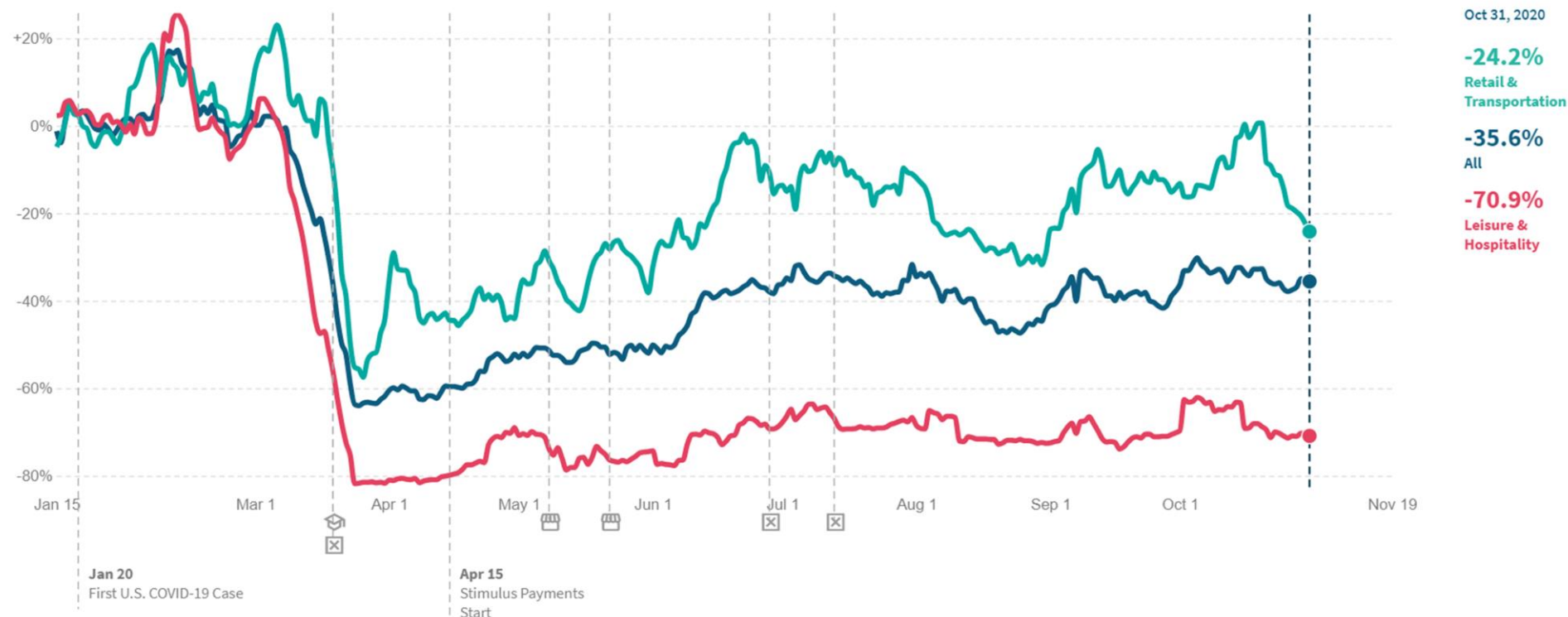
Equity Screen

Business Pulse Survey

Anticipating steep declines in Small Business Revenues

Percent Change in Small Business Revenue*

In San Jose, as of October 31, 2020, total small business revenue decreased by 35.6% compared to January 2020.



*Change in net business revenue for small businesses, indexed to January 4-31 2020 and seasonally adjusted. This series is based on data from Womply.

last updated: November 11, 2020 next update expected: November 19, 2020

visit tracktherecovery.org to explore

Jobs rebounded through the summer after initial losses in spring

Job Trends by Sector	20-Feb	February-April Job Loss	20-Apr	April-Oct Job Gain	20-Oct	% Recovered
Construction	51,200	15,800	35,400	18,100	53,500	114.6%
Manufacturing	174,800	14,000	160,800	3,800	164,600	27.1%
Wholesale Trade	31,000	2,900	28,100	300	28,400	10.3%
Retail Trade	83,200	13,200	70,000	8,500	78,500	64.4%
Transportation and Warehousing	16,500	2,100	14,400	1,400	15,800	66.7%
Information	103,700	9,500	94,200	-2,000	92,200	-
Financial Activities	38,300	2,000	36,300	-100	36,200	-
Prof and Business Services	243,100	10,100	233,000	11,800	244,800	116.8%
Education and Health Services	179,700	14,800	164,900	5,900	170,800	39.9%
Leisure and Hospitality	101,600	48,900	52,700	25,300	78,000	51.7%
Government	98,600	1,500	97,100	-2,600	94,500	-
Others	34,800	10,200	24,600	1,600	26,200	15.7%
Total	1,156,500	145,000	1,011,500	84,700	1,096,200	58.4%

Resident Assistance
\$11,670,000

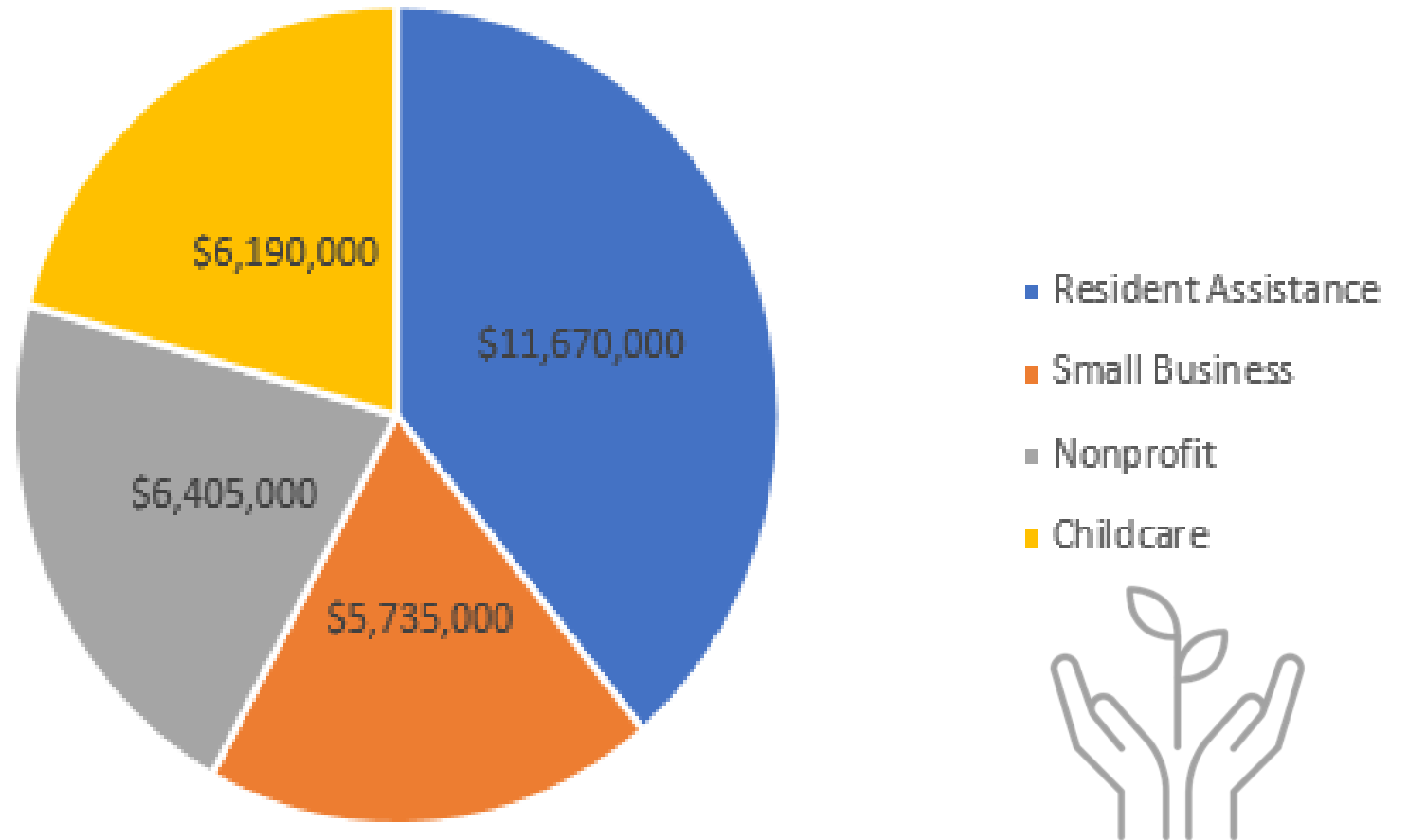
Small Business
\$5,735,000

Nonprofit
\$6,405,000

Childcare
\$6,190,000

Total: \$30,000,000

Coronavirus Relief Funds - Local Assistance



Rental Relief Programs

HOME \$9.7 M

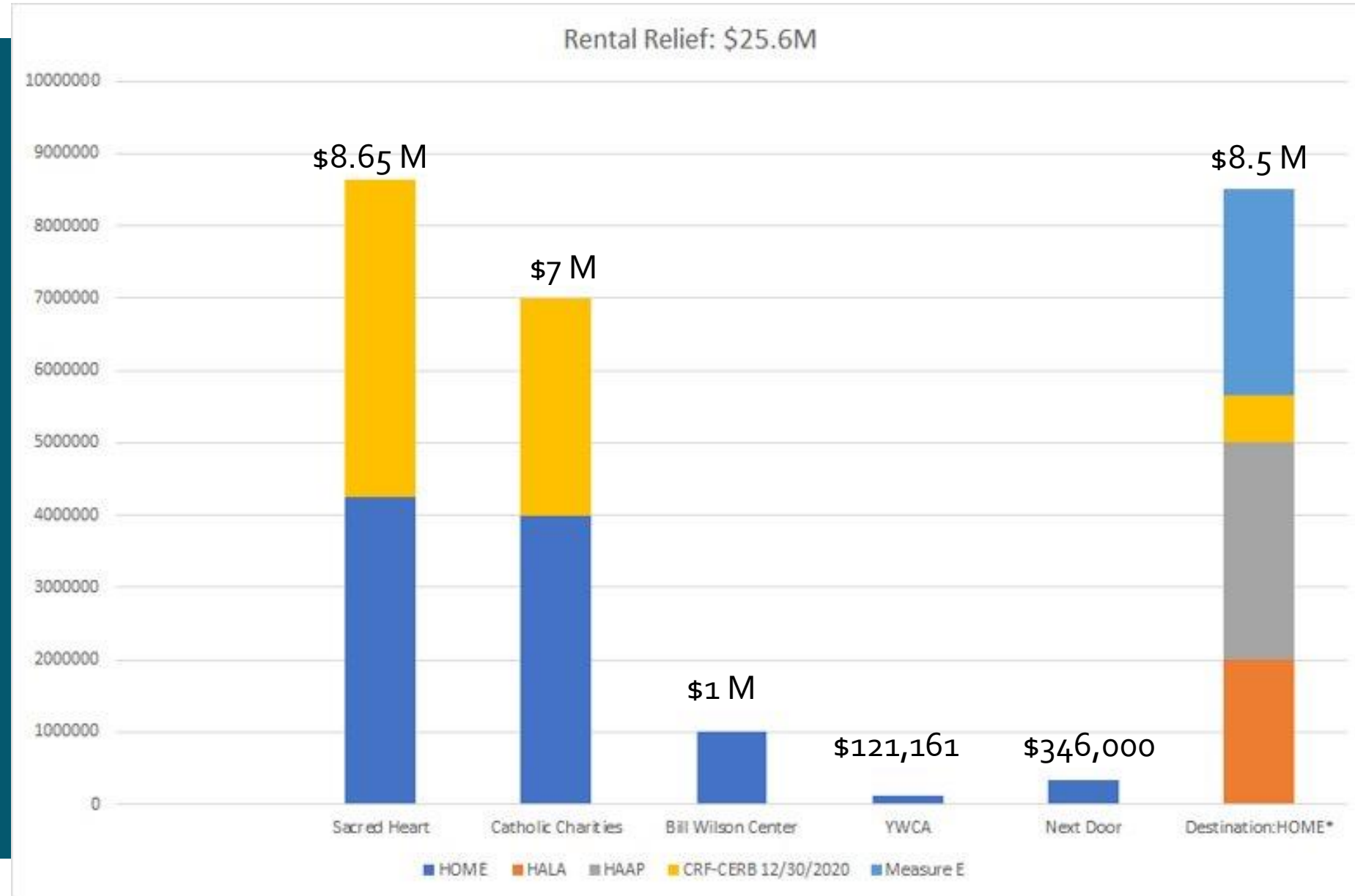
HALA \$2 M

HAAP \$3 M

CERB-CRF \$8.05 M

Measure E \$2.85 M

Total: \$25.6 M



Nonprofit Recognition RENTAL RELIEF PARTNERS

Destination: Home

Sacred Heart
Community
Service

Catholic Charities

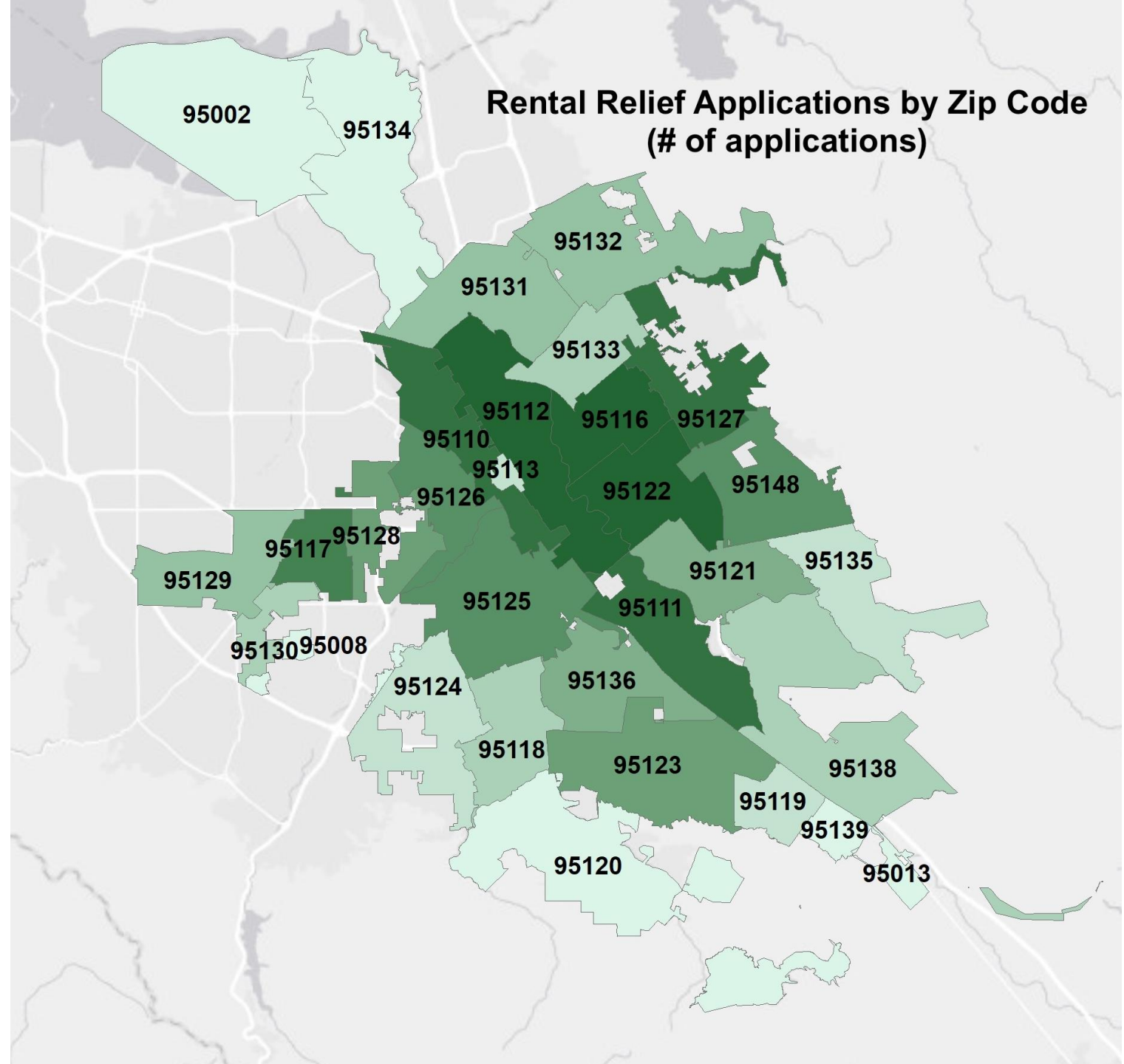
Partnering with Organizations Throughout the Community

Our efforts to reach tens-of-thousands of vulnerable residents during the pandemic would not be possible without the support of more than **70 partner organizations** who have helped enroll and disburse funds to residents throughout our community.



Rental Relief Applications

(preliminary data)



Preliminary Client Data

\$2,624 average monthly income pre-COVID

\$949 average monthly income now

\$1,651 average monthly rent

Average past due rent \$2,831/household

Resources

[RESIDENTS](#)[BUSINESS](#)[VISITORS](#)[YOUR GOVERNMENT](#)[NEWS & STORIES](#)

State of California and County of Santa Clara public health orders remain in effect. Help prevent the spread of COVID-19 and protect the most vulnerable members of our community. Wear a face covering, avoid large gatherings, and maintain a 6-foot distance from other people.

[GET TESTED](#)[HEALTH INFO](#)[VOLUNTEER /
DONATE](#)[HELP FOR
RESIDENTS](#)[HELP FOR
BUSINESSES](#)[HELP FOR
NONPROFITS](#)

Relief Resources

For Small Business

- California COVID Relief Grant Program
- Temporary tax relief & payment plans
- California Rebuilding Funds
- Small Business Tax Credits
- covid19sjbusiness@sanjoseca.gov
- 408-535-8181

For Residents

- Rental relief, food, utility relief, other needs
- Eviction Moratorium ends January 31, 2021; Legislature may extend
- RSP@sanjoseca.gov
- 408-975-4480

We took time to reflect, learn, and improve...

We met together with some of our partners on November 13 to think together about what happens now, next, and later, including:

- Santa Clara County
- Santa Clara County Office of Education
- Santa Clara County Public Health
- Silicon Valley Council of Nonprofits
- Destination: Home
- Second Harvest
- American Leadership Forum
- Catholic Charities
- The Health Trust
- Sacred Heart
- Deloitte
- Over 15 Leaders from the City of San José

We benefit from deep local expertise...

Lightning Talks
13 November 2020

- **Trajectory of COVID-19 and Vaccines**
Dr. Marty Fenstersheib, Santa Clara County
- **Schools, Learning, and Digital Inclusion**
Dr. Mary Ann Dewan, Santa Clara County Office of Education
- **State of Economy, Nationally and Locally**
Chris Burton, City of San José
- **Equity, Systemic Racism, and COVID-19**
Zulma Maciel, City of San José
- **Food Insecurity and Policy in Silicon Valley**
Leslie Bacho and Tracy Weatherby, Second Harvest
- **Federal and State Legislation**
Lee Wilcox, City of San José
- **Housing and Homelessness**
Jennifer Loving, Destination: Home
Ky Le, Santa Clara County

Three Insights For Now, Next and Later

- It's going to get harder before it gets easier—but the City is prepared because we have our team
- A successful recovery will need to be collaborative and cross sector
- We will need to make hard tradeoffs to support our most vulnerable.

We Make it Through This Together

Now

Next

Later



Today

After January 21

After July 1

Stay at Home
Covid-19 Surge
Initial Vaccinations

Re-Opening
Covid-19 Slowing
Scaling Vaccinations

Open
Covid-19 Controlled
Ongoing Vaccinations

It's going to get harder before it gets easier

“Today is different. We have developed new relationships with our partners—a better understanding of what they do, and how they do it. We have more data on the science (of this Disease). We still have a workforce, that while tired, continues to impress every day. We know our path and possible hurdles on this long journey. We have our team, and we have commitment from all.”

HOLIDAY VOLUNTEERS ARE ESSENTIAL

**Public Health Stay At Home Orders
ALLOW essential volunteers helping
nonprofits distribute food
necessities!**

SAN JOSE
PARKS, RECREATION &
NEIGHBORHOOD SERVICES

Building Community Through Fun



#SILICON VALLEY STRONG A COMMUNITY RESPONSE
TO COVID-19

SVCN! + CADRE
NONPROFITS RESPONDING TOGETHER

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