

ATTACHMENT B: SUMMARY OF AGE-FRIENDLY ACTION PLAN

AGE-FRIENDLY DOMAIN GOALS	EXISTING INITIATIVES	SUMMARY OF ACTION ITEMS
<i>Transportation</i>		
Improve transportation options and pedestrian safety for older adults	• Vision Zero • Better Bike Plan of 2025 • San José Access and Mobility Plan • Senior Nutrition Transportation • Climate Smart San José	1. Compile and distribute information on existing Age-Friendly rideshare programs (PRNS/DOT) 2. Collaborate with other organizations in Santa Clara County that are working to provide additional ridesharing options for older adults (DOT) 3. Expand senior bus pass program to allow use for purposes other than Senior Nutrition, e.g., for medical appointments and grocery shopping (PRNS) 4. Encourage upgrading of bus stops and shelters (Public Works) 5. Continue public education campaign on pedestrian safety, with special focus on older adults (DOT) 6. Continue and expand Vision Zero efforts (DOT) 7. Support efforts to give cities more power to lower speed limits, particularly in areas where older adults live and walk (DOT) 8. Maintain and replace sidewalks, as necessary, for an accessible sidewalk network (Public Works) 9. Continue to pursue Climate Smart San José goals, including less reliance on cars, more time walking or biking, and the addition of more electric car charging stations. (Citywide)
<i>Outdoor Spaces and Buildings</i>		
Promote safe and accessible public parks, buildings and spaces for all ages.	• Happy Hollow/Senior Safari • Viva Calle • Age-Friendly Walks • Beautify SJ • Junk Removal	1. Research feasibility of adding fitness areas for older adults in parks and additional benches along walking trails (PRNS) 2. Expand outreach to older adults regarding Happy Hollow’s Senior Safari and Viva CalleSJ (PRNS)

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		- Continue and expand Beautify SJ initiatives throughout the City (PRNS) - Continue improvement of methods for residents to make ESD-related customer service requests (ESD)
<i>Housing</i>		
Expand options for aging-in-place and safe, affordable and accessible housing.	- Envision San José 2040 - Accessory Dwelling Unit options - Affordable senior housing projects - Home-sharing options	- Research and draft amendment to Envision San José 2040 to include “Design for an Age-Friendly City” as a Major Strategy (PBCE) - Research partners to increase availability of home-sharing options (PRNS/Mayor’s Office) - Research and create a resource list of affordable and reliable home repair providers (PRNS) - Add more housing units for low-income older adults (PBCE/Housing) - Work to extend zoning protection to at-risk mobile home parks (PBCE/Housing) - Research availability of assisted-living and skilled nursing facilities, and work with potential developers to remove market barriers to entry (PBCE)
<i>Communication, Information and Technology</i>		
Expand digital access and literacy for older adults and improve communication about Age-Friendly initiatives	- Silicon Valley Age-Friendly Cities Collaborative - San José Digital Inclusion Partnership and multiple related initiatives	- Expand existing Age-Friendly website to include resources, event listings, Age-Friendly initiatives, and methods for user engagement (PRNS) - Provide cross-department training to City staff on how to identify and address Age-Friendly issues in planning, operations and outreach (PRNS/CMO)

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		3. Expand and re-structure Age-Friendly Advisory Council to include strategic partners from private, educational, and civic organizations due to vacancies identified during the development of the San Jose Age-Friendly 3-Year Action Plan (PRNS) 4. Continue to develop digital literacy programming, including culturally based programs in multiple languages and one-on-one training, for older adults at library branches and community centers, with particular focus on low socio-economic communities. (Library/PRNS/Civic Innovation) 5. Partner with Youth Commission and secondary schools to develop options for students to provide technology tutoring for older adults (PRNS) 6. Work with Digital Inclusion Partnership to meet goals of increasing digital access and literacy for older adults (Civic Innovation/PRNS) 7. Continue working with the Silicon Valley Age-Friendly Cities Collaborative and Santa Clara County Seniors' Agenda on digital inclusion policies and projects (PRNS) 8. Continue working on ways to make customer service requests simpler for all residents across all digital and non-digital customer touchpoints (CMO/ESD)
<i>Community Support and Health Services</i>		
Expand access to preventative health services and resources for health emergencies.	• Senior Nutrition • Healthy Aging San José • Senior Health and Wellness Grants • Emergency Preparedness training	1. Identify and address health disparities among the older adult community (Emergency Operations Center, Community and Economic Recovery and Senior Supportive Services Branches)

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	• Fire department response • Medicine disposal program • Support of community recovery specific to our Older Adults and their recovery during COVID-19	2. Continue to expand Healthy Aging programming at community centers with an emphasis on virtual platforms that can be transitioned to in-person as the pandemic response evolves (PRNS) 3. Continue to provide annual emergency preparedness programs at community centers (PRNS/OEM) 4. Provide training to caregivers for older adults on emergency response procedures (PRNS/OEM) 5. Develop Excessive Heat Response Plan, taking into account needs of older adults (OEM/PRNS) 6. Work to restore public education program previously administered by the Fire Department (Fire/PRNS) 7. Provide materials for emergency responders to hand out to residents regarding home safety features, when to call 911, and other medical issues relevant to older adults (Fire/PRNS)
<i>Social and Civic Engagement</i>		
Expand opportunities for volunteerism and participation by older adults in social and civic life.	• Active adult and intergenerational programming • Intergenerational programming • Volunteer opportunities, including trail clean-up, library programs, and airport hosts • Diversity and inclusion programming • Advocacy for and by older adults	1. Build database of organizations serving older adults in order to expand outreach and inform this population of volunteer opportunities (PRNS/Library) 2. Continue to create opportunities for engagement on virtual platforms, with particular focus on homebound older adults (PRNS) 3. Explore feasibility of a citywide “Volunteer Coordinator” position to track and make available volunteer opportunities for older adults across City departments (PRNS/Library/CMO)

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		4. Communicate volunteer and other opportunities to retired City employees through the Federated Retirees Association and Police and Fire Retirees Association (Human Resources/PRNS/Library) 5. Streamline onboarding process for volunteers by purchasing additional “Live Scan” technology and establishing clear process for background checks (PRNS/CMO/Mayor’s Office) 6. Add Gen2Gen coordinator and build capacity for programming between Senior Services and Youth/Leisure programs (PRNS) 7. Explore viability of building village-style older adult peer networks in San José neighborhoods (PRNS) 8. Work with local restaurants, businesses and other partners to develop Age-Friendly business practices and certification that will make older adults feel welcome and included (Office of Economic Development/PRNS) 9. Encourage creative aging through City efforts aimed at promoting cultural participation (OCA)
<i>Employment and Financial Security</i>		
Develop employment options and financial resources for older adults	• Employment of retired City workers • Workshops for older adults on economic security • Tax return assistance at community centers	1. Increase pipeline to older adults interested in working full or part-time for City, including by reaching out to veterans’ groups (HR/PRNS) 2. Offer workshops and education on financial planning and elder fraud abuse (PRNS)