MINUTES OF THE
SMART CITIES AND SERVICE IMPROVEMENTS COMMITTEE

SAN JOSE, CALIFORNIA   THURSDAY, FEBRUARY 3, 2022

COVID-19 NOTICE
Consistent with AB 361 and City of San Jose Resolution Nos. 79485, 80237, 80266, 80290, 80323, and 80343, this meeting will not be physically open to the public and the Smart Cities and Service Improvements Committee Members will be teleconferencing from remote locations.

The Council meeting was teleconferenced from remote locations and convened at 1:30 p.m.

Present: Councilmembers   -   Mahan, Cohen, Liccardo, Jones, Foley.

Absent: Councilmembers   -   All present.

Staff: Information Technology, Rob Lloyd; Mayor's Office, Clayton Garner; City Attorney's Office, Neelam Naidu; City Clerk, Toni Taber; and City Clerk's Office, Yasmin Johnson.

B.   Review of Work Plan

      None presented.

C.   Consent Calendar

      None presented.

D.   Reports to Committee

1.   Terragraph Innovation Conclusion Status Report. (Information Technology/City Manager - Civic Innovation/Economic Development and Cultural Affairs)

      Deputy Chief Information Officer, Information Technology Department, Ed Kim and Products-Projects Manager, Information Technology Department, Sudheer Vangati offered the presentation and responded to questions.

      (Item Continued on the Next Page)

D.1 (Cont'd.)

Public Comments: Blair Beekman provided public testimony.

Action: Upon motion by Vice Mayor Chappie Jones, seconded by Councilmember Pam Foley and carried unanimously, the Committee accepted the status report on the conclusion of the Facebook Terragraph Innovation Demonstration Partnership Agreement, highlighting network coverage, impacts, and lessons learned. (5-0.)

2. **City Roadmap: Drive to Digital Status Report. (Information Technology/Finance/Human Resources/ Public Works/City Manager)**

Products-Projects Manager, Office of Civic Innovation, Erica Garaffo; Business Process Automation Solution Architect, Krishna Sastry; and Senior Analyst, Monika Frankowski offered the presentation and responded to questions.

Public Comments: Joseph Richardson offered public comment.

Action: Upon motion by Councilmember Pam Foley, seconded by Vice Mayor Chappie Jones and carried unanimously, the Committee accepted the verbal status report on the City's Drive to Digital as part of the approved City Roadmap for 2021-2022, to improve ease of City business processes for staff and the public. (5-0.)

3. **Digital Privacy Program Status Report. (Information Technology/Police)**

Digital Privacy Officer, Albert Gehami; Deputy Director, Lily Lim-Tsao; and Deputy Chief, SJPD, Edward Schroder offered the presentation and responded to questions.

Public Comments: Blair Beekman and Victor Sin offered public comment regarding the item.

Chief Information Officer, Information Technology Department, Rob Lloyd stated the Digital Privacy Program Status Report will come back in March with a cleaned up protocol, and then be referred to the full council.

Action: Upon motion by Councilmember Pam Foley, seconded by Councilmember David Cohen and carried unanimously, the Committee accepted the status report on the progress of the Digital Privacy Program, reviewing implementation of review and processes, outcomes, and approaches to responsible digital surveillance practices. (5-0.)

- **Open Forum**

    1. Paul Soto addressed his concerns with what data technology is gathering and how it appears dehumanizing.
    2. Blair Beekman spoke to ideas of open democracy, accountability, and Sunshine Ordinance issues.
    3. Joseph Richardson spoke to low income communities and automated forms software accessibility.

- **Adjournment**

    Councilmember Matt Mahan adjourned the Committee meeting at 3:43 p.m.

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    Councilmember Matt Mahan, Chair
    Smart Cities and Service Improvements Committee

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