



COUNCIL AGENDA: 11/16/2021

ITEM: 3.3

FILE NO: 21-2406

# Memorandum

**TO:** HONORABLE MAYOR AND  
CITY COUNCIL

**FROM:** Toni J. Taber, CMC  
City Clerk

**SUBJECT:** SEE BELOW

**DATE:** November 16, 2021

---

**SUBJECT: Municipal Water Billing and Customer Service Audit Report**

**Recommendation**

Accept a report on the Municipal Water Billing and Customer Service Audit and cross-reference to the November 16, 2021 City Council meeting for approval.

CEQA: Not a Project, File No. PP17-009, Staff Reports, Assessments, Annual Reports, and Informational Memos that involve no approvals of any City action. (City Auditor)

[Transportation and Environment Committee referral 11/1/2020 - Item (d)3]