



**MINUTES OF THE  
SMART CITIES AND SERVICE IMPROVEMENTS COMMITTEE**

**SAN JOSE, CALIFORNIA**

**THURSDAY, OCTOBER 5, 2017**

The Smart Cities and Service Improvements Committee of the City of San José convened in Regular Session at 1:32 p.m. in Committee Rooms 118-120, Council Wing, City Hall.

**PRESENT:** Councilmember Chappie Jones, Chair; Mayor Sam Liccardo, (1:33); Councilmember Johnny Khamis, Councilmember Dev Davis and Councilmember Diep, (2:05).

**ABSENT:** All present.

**STAFF:** Kip Harkness, City Manager's Office; Ed Moran, City Attorney's Office; Shireen Santosham, Mayor's Office and Ruth Krantz, City Clerk's Office.

**REVIEW OF WORK PLAN**

Documents Filed: Memorandum from Deputy City Manager Kip Harkness, dated September 27, 2017.

Mayor Sam Liccardo joined the meeting at 1:33 p.m.

Upon motion by Councilmember Johnny Khamis, seconded by Councilmember Dev Davis and carried unanimously, the Committee approved the Work Plan and the below listed action was taken as indicated. (4-0-1. Absent: Diep.)

**(1) Opportunities for Innovation in Emergency Management (Innovation & Digital Strategy, Emergency Management)**

Action: Deferred to the December 7, 2017 Meeting.

**CONSENT CALENDAR**

There were none presented.

## REPORTS TO COMMITTEE

(1) **Smart Cities Update and Internet of Things Strategy (Innovation & Digital Strategy, Mayor's Office, Information Technology.)**

Documents Filed: Staff presentation entitled, "Smart Cities Update and IoT Strategy", dated 5 October 2017.

City Manager Office' Smart Cities Lead, Dolan Beckel, Mayor's Office' Shireen Santosham, and PwCs Managing Director, Debt and Capital Advisory Brett New offered a presentation and responded to Committee questions and concerns.

Deputy City Manager Kip Harkness will follow up with an info memo with the more complete details of the updates so that the Committee members keep informed regarding the privacy policy.

Councilmember Lan Diep joined the meeting at 2:05 p.m.

Public Comment: Victor Sin, (representing the ACLU of Northern California Chapter) spoke to City Data Privacy Policy as an important first step prior to implementing technology with capabilities to collect massive amounts of data on, and to record and monitor residents. He encouraged the Committee to consider a broader policy scope in relation to data privacy. Blair Beekman commented on the need to create the Internet of Things as a public entity and to include the ideas of civil protections and basic civil rights.

Mayor Sam Liccardo left the meeting room at approximately 2:36 p.m.

Action: Upon motion by Councilmember Lan Diep, seconded by Councilmember Johnny Khamis, and carried unanimously, the Committee accepted the Updates. (4-0. Absent Liccardo.)

(2) **Business Process Automation (Information Technology.)**

Documents Filed: (3) Staff Presentation, entitled, "Business Process Automation", dated October 5, 2017.

Mayor Sam Liccardo returned to the meeting room at approximately 2:42 p.m.

Chief Information Officer Rob Lloyd, Business Solutions Division Manager Danette Espitia, and Assistant Chief Information Officer Margaret Lam offered a presentation and responded to questions.

Action: Upon motion by Councilmember Dev Davis, seconded by Councilmember Johnny Khamis and carried unanimously, the Committee accepted the Report. (5-0.)

**(3) Demonstration Projects (Innovation & Digital Strategy.)**

Documents Filed: Staff presentation entitled, "Demonstration Projects Update", dated October 5, 2017.

Deputy City Manager Kip Harkness and City Manager Office' Smart Cities Lead, Dolan Beckel provided a presentation and responded to Committee questions.

Public Comment: Blair Beekman spoke about the health of citizens and everyday people of the community; civil rights and civil protection, and how that should be an important part of this project.

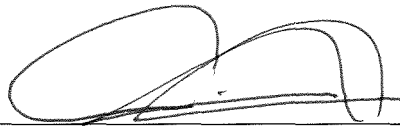
Action: Upon motion by Councilmember Johnny Khamis, seconded by Councilmember Lan Diep and carried unanimously, the Committee accepted the Update. (5-0.)

**OPEN FORUM**

Blair Beekman offered comments about the U.S Constitution and the ideas of American declaration of independence and how this model can serve as a guide on implementing technology for the future.

**ADJOURNMENT**

Councilmember Chair Chappie Jones adjourned the meeting at 3:35 p.m.



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Councilmember Chappie Jones, Chair  
Smart Cities and Service Improvements Committee

CJ/lo