



City of San José Children, Youth, and Adult Initiative and Programs Performance Measures



City of San José citywide performance measures to assess overall progress towards desired outcomes for children, youth, and adults, from cradle to career.

Toddler and Preschool Age Children: Goals and Outcomes for the City of San José Parks, Recreation and Neighborhood Services.

San José Recreation Preschool	
Goal	FY 2023-2024 Outcome
Implement Early Education Quality Standards Assessments for continuous improvement, as well as Phonological Awareness Literacy Screening (PALS) and Early Language and Literacy Classroom Observation (ELLCO) assessments	Met Proficient Quality Standard across 18 classrooms (Almaden, Berryessa, Camden, Emma Prusch Park & Farm, Evergreen, Kirk, Millbrook, Mayfair, Noble, Roosevelt, Seven Trees, Southside, and Willow Glen)
Implement best practices and strategies in early care and education	Partnership with FIRST 5 of Santa Clara County, Applied Survey Research (ASR), and Kate Horst, developer of SEEDS curriculum
Pre- and Post-assessments completed establish baseline and evaluate growth	<ul style="list-style-type: none"> • “Exemplary” rating increased by 22% going from 28% pre assessment to 50% post assessment • 32% of classroom providers were rated as “Strong”, representing a 51% increase from the prior year
Promote educational equity by expanding its tuition scholarship program	Scholarship program supported approximately 196 children from families with limited financial resources (39.2% increase)
Promotes positive adult relationships with participants, healthy activity, and kindergarten readiness	More than 50% of parents surveyed indicated that their children were better prepared for school after attending SJRP and indicated that they had enrolled their children because of well-trained staff, safe environment, and cost

Toddler and Preschool Age Children: Goals and Outcomes for the City of San José Public Library

Storytime Program	
Goal	FY 2023-2024 Outcomes
Implement Early Education Quality Standards Assessments for continuous improvement	Met Proficient Standard across 25 library locations
Provide quality literary experiences and support kindergarten readiness by enhancing early learning programs.	100% of the early learning programs offered align with the CA Preschool Learning Foundations and Early Education Quality Standards, ensuring high-quality, developmentally appropriate experiences for all participants
Provide caregiver support and greater awareness of child learning opportunities	<ul style="list-style-type: none"> • 94% expressed satisfaction/high satisfaction with program quality • 89% agreed/completely agreed that programs have enhanced their parenting skills, particularly in fostering literacy through reading, talking, playing, and singing
Bridge the gap in early learning by providing equitable access to children not enrolled in formal programs, addressing disparities in underserved communities to ensure school readiness and future success for all	<ul style="list-style-type: none"> • 66% of children in SJPL's early education programs were not enrolled in formal early learning • 67% of early learning program attendees were children under the age of 3 • 76% of program participants are from Black Indigenous People of Color communities, with a significant focus on Hispanic/Latinx populations

School Age Children and Youth: Goals and Outcomes for the City of San José Parks, Recreation and Neighborhood Services.

Recreation of City Kids (R.O.C.K.), After School Education and Safety (ASES) and Youth Center Programs**	
Goal	FY 2023-2024 Outcomes
Alignment of programs with adopted ELQS	<ul style="list-style-type: none"> • Hosted 4 hours of site-level 23-24 School Year Professional Development trainings for all 160 part-time unbenefited employees • 75% of survey respondents reported that R.O.C.K./ASES programs actively engage participants in healthy recreation activities and encourage healthy eating
Conduct program evaluations to assess safety, healthy activities and recreation, academic support, and human interactions	Evaluations completed for R.O.C.K. Afterschool (September 2023), ASES programs (February 2024), and City of San José Youth Centers (April 2024) - average score of Meets Standard
Host annual Citywide Summer Recreation Leader Training on June 6, 2024	The training supported nearly 245 part-time unbenefited staff with 8 hours of professional development training, which included new and returning employees

**Expanded Learning Programs, afterschool programs for children and youth.

School Age Children and Youth: Goals and Outcomes for the City of San José Library

Expanded Learning, SJ Learns, and Tutoring Matters**	
Goal	FY 2023-2024 Outcomes
Alignment of programs with adopted ELQS	Assessments conducted at all 25 Library locations; action plans developed to include continued focus on Safe and Supportive Environments, Active and Engaged Learning, Diversity, Access and Equity, and Quality Staff, and Program Management
SJ Learns (K-3 Students) serve the students most at-risk of not reaching proficiency in English-Language Arts and/or Math	<ul style="list-style-type: none"> • Served 773 students at four LEAs across 22 schools * • Assessments demonstrate 78% of student participants improve in both reading literacy and math skills *
Tutoring Matters (Grades 4-12) provide high-quality tutoring services to high-needs students	\$1.6 million distributed and encumbered across 6 grantee organizations, serving 2,687 students across 8 local education agencies
Maker[Space]Ship offers high-quality hands-on S.T.E.M programs	Provided 159 programs (such as earthquake engineering, owl pellet dissections, stop-motion animation, Sphero robotics experiences, and egg drop challenges) to 11,183 participants
Expand access to Library materials to TK-12 students with Student Library Cards	92,722 student library cards for TK-12 students at 20 local education agencies across 195 school campuses
Support educators with Educator Library Cards to enhance their instruction and curriculum	860 educator cards for TK-12 educators with 253 new cards added in FY 23 24

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Youth and Adults: Goals and Outcomes for the City of San José Library

Career Online High School, Resilience Corps, & SJ Works	
Goal	FY 2023-2024 Outcomes
Continue high performance of Career Online High School (COHS) program	57 adults awarded scholarships; 28 graduates completed program with a high school diploma and career certificate (total 191 graduates)
Ensure equitable access to COHS program, high school graduation, and career opportunities	98% of COHS participants are Black, Indigenous People of Color, particularly Hispanic/Latinx populations
Provide meaningful career training and living wage experiences to young adults through the Resilience Corps: Learning Pathway program	Associates worked 21,172 hours, earning a living wage; received career development training from <i>Envision Your Pathway</i> and wrap-around services to support program participants in attaining permanent employment post-program
Support expanded learning programs in partner agencies through Resilience Corps: Learning Pathway program	84% of participants (42 of 50) completed term of service with the Boys & Girls Club of Silicon Valley, Catholic Charities of Santa Clara County, Mount Pleasant After School Program, PRNS, and the Library
Ensure equitable access and opportunities through Resilience Corps: Learning Pathway program	96% of participants identified as Black, Indigenous, People of Color and 72% are first generation college students first generation college students first generation college students first generation college students first generation college students
Provide living wage employment and experiences through the Resilience Corps: Climate Change Pathway	72% of participants (110 of 152) completed the program for a total of 133,904 employed hours
Provide support experiences that enhance skills toward long-term employment	Corps members participate in City program “externship” such as park maintenance, earning on-the-job experience in a maintenance program/route, gaining valuable skills and insight into City service and an understanding of working in a team to achieve a common goal
Support ongoing employment opportunities for Resilience Corps: Climate Change Pathway participants	54 participants entered PRNS Internship program, placed directly with City work crews to gain hands-on work experience. 29 interns (54%) were hired into permanent positions with the City since program inception
Provide subsidized and unsubsidized employment opportunities to youth through the SJ Works program	813 youth and young adults were employed, a slight decrease of 2% from 2022-2023
Place SJ Works program participants in priority sector and/or demand occupations with local host employers	All subsidized youth placed in occupations related to information technology, advanced manufacturing, health care, construction/trades, and business/accounting. Host

	employers included Roku, NK Technologies, CreaTV, Better Business Bureau and City Departments
Support ongoing employment for SJ Works participants	438 clients in the unsubsidized program secured full-time or part-time employment either independently or with an SJ Works job coach. Employers include City of San José, County of Santa Clara, U.S. Postal Service, Boys & Girls Club, YMCA, aquatic safety programs.

Adults: Goals and Outcomes for the City of San José Library

Adult Literacy	
Goal	FY 2023-2024 Outcome s
Support adult literacy through oral and written skills building	393 adult learners in the Library's Adult Literacy and ESL programs received support from 149 trained tutors who provided 9,027 instructional hours of support
Foster shared learning and reading practices for adults and their families	<ul style="list-style-type: none"> • 2,251 books were distributed through the Together We Read program to provide access to quality books and encourage family literacy practices • 69 adult learners and their families participated in 5 Family Literacy Events, learning to incorporate literacy activities in the home and receiving books to develop home libraries • 107 adult learners and their families visited local parks and arts performances for experiential English learning
Deepen learning opportunities for English language learners with strategic community partnerships	<ul style="list-style-type: none"> • 2,848 students completed non-credit ESL courses from Evergreen Valley Community College across 5 library branches (Dr. Roberto Cruz Alum Rock, Educational Park, Edenvale, Hillview and Seven Trees) • 2,094 students participated in ESL courses led by East Side Adult Education at Alum Rock, Hillview, and Seven Trees library branches