



# Memorandum

**TO:** Honorable Mayor &  
City Council

**FROM:** Toni J. Taber, MMC  
City Clerk

**SUBJECT:** The Public Record  
May 15, 2025 – May 22, 2025

**DATE:** May 28, 2025

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## **ITEMS FILED FOR THE PUBLIC RECORD**

### **Letters from Boards, Commissions, and Committees**

#### **Letters from the Public Comment:**

1. Letter from Suzanne Guzzetta, dated May 16, 2025, regarding: Please Join us for the Milpitas State of the City on June 26, 2025.
- 2-4. Three letters from Mike Wagner, dated May 17-19, 2025, regarding: SJACS.
5. Letter from Joy Leighton, dated May 19, 2025, regarding: Guadalupe Gardens Master Plan Amendment.
6. Letter from Kathleen Haydel and Sharon Jackson, dated May 20, 2025, regarding: June 14<sup>th</sup> Protest.
7. Letter from Barbara Gallaty, dated May 20, 2025, regarding: homeless camps 630-640 Branham Lane San Jose, CA.
8. Letter from iq4rent sc, dated May 20, 2025, regarding: Joint Sweep at Autumn.
9. Letter from Marco, dated May 20, 2025, regarding: homeless camps 630-640 Branham Lane San Jose, CA.
10. Letter from Yumi Hosaka Clark, dated May 21, 2025, regarding: Funding for Older Adult Heath and Wellness Programs Needed.
- 11-12. Two letters from Consumer Protection and Enforcement Division - California Public Utilities Commission (Verizon Wireless), dated May 21, 2025, regarding: CPUC - Verizon Wireless - City of San Jose.

Rules and Open Government Committee  
May 28, 2025  
Subject: Public Record  
Page 2



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Toni J. Taber, MMC  
City Clerk

TJT/tt



Outlook

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**Fw: Please Join us for the Milpitas State of the City on June 26, 2025**

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**From** City Clerk <city.clerk@sanjoseca.gov>**Date** Fri 5/16/2025 12:09 PM**To** Taber, Toni <toni.taber@sanjoseca.gov>; Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

1 attachment (90 KB)

SOTC\_Teaser\_Final.pdf;

**Office of the City Clerk | City of San José**200 E. Santa Clara St., Tower 14<sup>th</sup> Floor

San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

How is our service? Your [feedback](#) is appreciated!

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**From:** Suzanne Guzzetta [REDACTED]**Sent:** Friday, May 16, 2025 12:06 PM**Subject:** Please Join us for the Milpitas State of the City on June 26, 2025**[External Email. Do not open links or attachments from untrusted sources. [Learn more](#)]**

Good Afternoon,

On behalf of the Mayor, City Council, and City staff of Milpitas, we are pleased to invite you to the City of Milpitas State of the City Address on **Thursday, June 26, 2025, from 5:30 PM to 6:30 PM.**

This year, Mayor Carmen Montano will highlight the City's continued progress in fiscal resilience, clean energy, innovation, and climate action. We are proud to celebrate key milestones, including the arrival of Rivian, and to showcase how smart planning is shaping a sustainable future for Milpitas.

**Location:** Milpitas City Hall Council Chamber**Address:** 455 E. Calaveras Blvd, 2nd Floor, Milpitas, CA 95035**Date:** Thursday, June 26, 2025**Time:** 5:30 PM – 6:30 PM

If you are able to join us, please RSVP to the Milpitas City Clerk's Office at [cityclerk@milpitas.gov](mailto:cityclerk@milpitas.gov) or by calling (408) 586-3005.

We hope to see you there.



**Suzanne Guzzetta, CMC**

City Clerk

**Phone** (408) 586-3001

**Email** [REDACTED]

455 E. Calaveras Blvd., Milpitas CA 95035

[www.milpitas.gov](http://www.milpitas.gov)



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# SAVE THE DATE

**JUNE 26  
THURSDAY  
5:30PM-6:30PM**

Milpitas City Council Chambers  
455 E. Calaveras Boulevard  
RSVP: [CityClerk@milpitas.gov](mailto:CityClerk@milpitas.gov)

*Mayor Carmen Montano will deliver the  
State of the City*

Milpitas is **charging ahead** with fiscal resilience, leading the way in clean energy, innovation, and climate action.

Join the Milpitas City Council for the State of the City Address as we celebrate major milestones, welcome Rivian, and showcase how smart planning is driving a more sustainable future.





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**FW: SJACS - Protocols**

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**From** City Clerk <city.clerk@sanjoseca.gov>

**Date** Mon 5/19/2025 8:00 AM

**To** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

 1 attachment (45 KB)

PanLeuk Protocol to Jay Terrado.pdf;

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**From:** M Wagner [REDACTED]

**Sent:** Saturday, May 17, 2025 1:53 PM

**To:** Maguire, Jennifer <jennifer.maguire@sanjoseca.gov>

**Cc:** Mossing, Mackenzie <Mackenzie.Mossing@sanjoseca.gov>; Reed, Jim <Jim.Reed@sanjoseca.gov>; Ortiz, Peter <Peter.Ortiz@sanjoseca.gov>; Doan, Bien <Bien.Doan@sanjoseca.gov>; Moreno, Brisa <Brisa.Moreno@sanjoseca.gov>; Fleming, Jonathan <Jonathan.Fleming@sanjoseca.gov>; Chinn, Kari <Kari.Chinn@sanjoseca.gov>; Devan Patel [REDACTED] City Clerk <city.clerk@sanjoseca.gov>

**Subject:** Re: SJACS - Protocols

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Good afternoon Miss Maguire,

I must say that I find it most interesting that your Office will be conducting a full investigation into the death of *Lola* and whether or not "protocols" were followed.

As Deputy City Manager Angel Rios is well aware, on **June 27th, 2023** I sent ACS Deputy Director Jay Terrado an email questioning his statement at a Stakeholder's Meeting that I attended at City Hall the proceeding day in which Mr. Terrado shared with us that panleukopenia protocols were *"20 years old and needed to be updated"*.

As you can see by my attached letter to Mr. Terrado and copied to Matt Loesch, Angel Rios, Kiska Icard, and shelter managers Tara Davis and Mallory Kinsman, those highly valuable "protocols" were not 20 years old. In fact, they were last updated and uploaded to the T-drive of the shelter by my colleague Dr. Tiva Hoshizaki, a part-time vet at SJACS and founder of *Kitten's First* where I was a board member. Former SJACS shelter manager Lorange Gomez also confirmed this via email which I had submitted into the public record in December of 2023 for the NSE Meeting.

Sadly, at no time did I ever receive a "follow-up" regarding my concern that precious time was being wasted on writing "new" protocols that had already been written and were last updated a

little more than 2 years prior to his June 2023 Stakeholder's Meeting by Dr. Hoshizaki, who is a neonate specialist and graduate of Cornell Medical School - - - not too mention an adjunct assistant professor at University of Florida where *Maddie's Fund* is based.

My concerns shared with Mr. Terrado were ignored. Not a single person copied on my email bothered to reply back, including your deputy city manager. This has been quite the norm by your SJACS management team. - - - All this, while a deadly panleukopenia outbreak was spreading like wildfire throughout a terribly unprepared and chaotic animal shelter in 2023; a year that saw a record 538 cat deaths.

Your management team has been extremely poor when it comes to understanding "protocols" left on the T-drive of the animal shelter by former senior Veterinarians, Dr. Sharon Ostermann and Dr. Kathy Tyson who was a former ASV board member.

In similar vein, when it comes to "protocols" employees at SJACS have no idea what to do if there is a fire emergency at the facility. The animal care attendants and other employees have never been trained in emergency protocols. This is a fact.

Again, this begs the question just what ACS Deputy Director Jay Terrado has been doing since he was first promoted to his position as ACS Deputy Director in May of 2020. In similar vein, your Director of Shelter Operations Kiska Icard is reportedly now finally working on an "operations manual" after having been hired back in June 2022.

As you know, the City Audit found that Mr. Terrado and his management team weren't even in compliance with basic Association of Shelter Veterinarian (ASV) Guidelines.

In my opinion, Mr. Terrado has not only failed the animals in his care at SJACS, but he has also failed the employees like animal care attendant Miss Ferro and others - - - not putting them in a position to succeed with basic (written) training and protocol education. The same can be said for your medical director Dr. Kather who frequently "trains" her staff by issuing directives via email and who called the death of an unmonitored patient (Rufus) in post-op from a simple neuter surgery, a "*freak accident*" with "*no fault, no neglect*" before the NSE Committee on December 12th, 2024.

Interestingly enough, at that meeting Matt Loesch failed to disclose the results of an in-house necropsy performed by Dr. Marissa McKinley, even though NSE Chairman Peter Ortiz had asked a question about necropsies. I, and others in the community found this to be highly deceptive and lacking transparency.

As illustrated above, the lack of "protocol" awareness by your management team starting with your ACS Deputy Director has been extremely poor over the years. I continue to be puzzled as to why you and your Office find this acceptable from highly paid "professionals" under your supervision.

Sincerely,

Mike Wagner

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

**From:** M Wagner [REDACTED]

**To:** Jay Terrado <[jay.terrado@sanjoseca.gov](mailto:jay.terrado@sanjoseca.gov)>

**Cc:** Kiska Icard <[kiska.icard@sanjoseca.gov](mailto:kiska.icard@sanjoseca.gov)>; Tara Davis <[tara.davis@sanjoseca.gov](mailto:tara.davis@sanjoseca.gov)>; Mallory Kinsman <[mallory.kinsman@sanjoseca.gov](mailto:mallory.kinsman@sanjoseca.gov)>; Matthew Loesch <[matt.loesch@sanjoseca.gov](mailto:matt.loesch@sanjoseca.gov)>; Angel Rios <[angel.rios@sanjoseca.gov](mailto:angel.rios@sanjoseca.gov)>

**Sent:** Tuesday, June 27, 2023 at 09:10:14 AM PDT

**Subject:** Re: Panleuk Protocol

Hi Jay, I would just like to add that I recall when shelter manager Lorange Gomez was at SJACS, the panleuk protocol was updated with collaboration from Shelter Vets (Tyson and Osterman), Dr. Tiva, and coordinator Monique Rodriguez. The last version was updated on 02/26/2021. I believe this version was saved on the T drive.

Additionally, all other protocols written by Dr. Tiva were also in collaboration with the shelter staff, Dr. Tyson and Dr. Ostermann.

As a result, I am somewhat confused as to why there was discussion yesterday at the Cat Meeting about having to "update" a panleuk policy from 20 years ago; let alone how it primarily revolved around euthanasia of those testing positive for panleuk.

Just two years ago, I recall that panleuk kittens were being pulled by rescues (such as IBOK) and/or being placed in the care of Dr. Shira Rubin.

Regards,

Mike Wagner





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**FW: SJACS**

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**From** City Clerk <city.clerk@sanjoseca.gov>

**Date** Mon 5/19/2025 3:15 PM

**To** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

 2 attachments (2 MB)

Open Letter RIOS REPLY.pdf; SJ Discipline Policy.PNG;

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**From:** M Wagner [REDACTED]

**Sent:** Monday, May 19, 2025 2:17 PM

**To:** Chinn, Kari <Kari.Chinn@sanjoseca.gov>

**Cc:** Dean, Tasha <Tasha.Dean@sanjoseca.gov>; Camarena, Carolina <Carolina.Camarena@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>

**Subject:** Re: SJACS

[External Email. Do not open links or attachments from untrusted sources. [Learn more](#)]

Good afternoon Miss Chinn,

I must say that I strongly disagree with your comment in Saturday's *San Jose Mercury News* article on the San Jose Animal Care Center in which you proclaim that "the city takes all concerns seriously and addresses them through appropriate channels."

Last year, I filed a total of 10 ethics violations to Allison Suggs in the "Office of Employee Relations" in which I alleged that ACS Deputy Director Jay Terrado, Director Kiska Icard, Medical Director Elizabeth Kather, and Deputy City Manager Angel Rios were in violation of criteria that were cause for discipline by the City of San Jose Municipal Code 3.04.1370 (see attached).

The complaints that I filed with Miss Suggs were most specific and backed by documentation, emails, data, etc. I also requested that I be notified of any "updates" regarding my allegation - - including what the "outcome" was of the complaints that I had filed and what (if any) disciplinary action was taken.

Sadly, I found any response by Miss Suggs to be severely lacking.

Dealing with her was like pulling teeth and "performative" at best. Quite frankly, I found her responses *lacking in professionalism* for someone that makes well over \$260,000 a year.

For example, at one point Miss Suggs stated that one of my concerns that we had spoken at length over the phone about back in May of 2024 had "already been evaluated by administrators, given that I had already brought this to their attention." When I asked what the outcome of their "evaluation" was, I did not receive a response. Never mind that Miss Suggs and her "office" failed to conduct a specific investigation into my actual written complaint.

In yet another rather bizarre reply to my request for a progress report, Miss Suggs clearly confused two different complaints involving two different directors (Terrado and Rios) that were filed 6-months apart (May 8th and October 25th).

When I pointed out to her that she had clearly confused two different complaints and I requested that she respond back confirming her error, she did nothing more than deflect and offer the following:

"The other issues raised below have also been evaluated and addressed appropriately"

FOIA requests that I filed looking into any "investigation" of my complaints to the Office of Employee Relations were returned with "there are no records responsive to your request."

In other words, it was my experience that my complaints involving ethics violations of the City's Municipal Code involving top city administrators got "buried" by a highly paid director in the "Office of Employee Relations".

That was my personal experience with what you cite as an "appropriate channel".

Miss Chinn, I understand that you are relatively new to the City of San Jose since coming into your position last October. However, I have been deeply involved in shelter management and operations issues since the Fall of 2018, when I first notified (then) shelter manager Staycee Dains that two of her animal care attendants had euthanized 5 kittens while their foster Mom was waiting outside the shelter at 9 pm to pick them up. That foster Mom was none other than Pam Mossing, the mother of the Mayor's Chief of Staff, Mackenzie Mossing.

In 2019 I was appointed to *Kitten's First for the San Jose Animal Care Center* by shelter veterinarian and neonate specialist, Dr. Tiva Hoshizaki. *Kitten's First* was a 501c-3 non-profit that was authorized by SJACS to create and manage a kitten foster program for the shelter, as an outside partner.

After a mass exodus of veterinarians (Drs Ostermann, Tyson, and Hoshizaki) and shelter manager Lorange Gomez and his lead coordinator Monique Rodriguez all within a six-month period from September 2021 - March 2022, I had to terminate our relationship with the shelter as interim President of Kitten's First in June 2022. There were only two part-time vets working at the shelter at the time that could not possibly support the numerous health checks that our foster network would require.

Moreover, in his infinite wisdom ACS Deputy Director Jay Terrado wound up replacing former shelter manager Lorange Gomez (a high-volume shelter specialist) with an animal control officer by the name of Mallory Kinsman who had no experience whatsoever managing an animal shelter, let alone a high-volume shelter like SJACS. Interestingly enough, she still holds that position today even though she had to be "backstopped" by yet another shelter manager (Tara Davis) just one year into her position at a cost of another \$114,000.

Unfortunately, it has been my experience and the opinion of many animal advocates, rescues, fosters, and partners/former partners of the shelter that much of the dysfunction at SJACS can be traced to one poor hiring decision after another made by ACS Deputy Director, Jay Terrado.

Case in point, when one is reviewing the LinkedIn profile of the current division manager that is in charge of Shelter Operations - - - one is terribly challenged to find any significant shelter operations experience whatsoever. Late last year, this same Director inexplicably hired a young and rather unproven candidate for the Rescue/Foster Coordinator position while snubbing the well documented track record of Dawn Piazza (a former part-time contract employee) who placed a whopping 246 animals in rescue during a 3.5-month period in 2024, totally dominating any "organic" rescue placement by full-time SJACS staff.

Miss Chinn, to date there have been investigations by the State Veterinary Medical Board (VMB), numerous complaints filed by partners of the shelter with the State VMB, not one but two investigations by the Santa Clara County DA's Office into cases of animal neglect and if they rose to the threshold of criminal intent, Santa Clara County Civil Grand Jury complaints, OSHA complaints, a DEA investigation into the management of controlled substances by the medical director which the City Audit found in violation of DEA protocols on page #53 of their audit, etc.

Never mind that although I have personally brought up the death of another "*Lola*" to City Manager Maguire during a scheduled phone meeting on October 13, 2023 - - - sharing with her that the shelter's medical director (in the opinion of many) had violated a State law called the *Hayden Act* when SJACS failed to release the dog to a 501c-3 authorized rescue partner (Dawn Piazza of *Every Pet's Dream*) and instead chose to euthanize the animal, Miss Maguire never even bothered to ask a question about the *Hayden Act* or showed any willingness to investigate such an alleged violation. - - - Never mind that SJACS shelter veterinarian Dr. Shahla Doroud had written in *Lola's* medical records that she be sent to "*rescue for rehabilitation*."

I repeat: Dr. Doroud did not recommend euthanasia. She recommended the dog be sent to rescue.

In fact, when a dog volunteer raised this same concern regarding a violation of the *Hayden Act* in an email dated October 8th, 2023 to Miss Maguire, a public records request shows that the City Manager did nothing more than forward that particular email to Public Works Director Matt Loesch with three letters typed: "fyi"

To date, I am not aware of any investigation into whether or not the SJACS management team and medical director Dr. Elizabeth Kather violated the *Hayden Act*. Are you aware of any such investigation?

Interestingly enough, there was also no "third-party" outside forensic investigation of a dog named *Rufus*, who died post-op on December 3rd, 2024 after Dr. Kather had performed a simple neuter surgery. An in-house necropsy was performed by Dr. Marissa McKinley and noted that the death of the dog was "undetermined". For some puzzling reason, Matt Loesch and Dr. Kather failed to disclose this necropsy report when asked questions about the death of *Rufus* by the NSE Committee on December 12th, 2024.

Before this meeting, I had sent Angel Rios a copy of the in-house "necropsy" report performed by Dr. Marissa McKinley and requested that a "third-party" outside veterinarian perform a necropsy on *Rufus*. Mr. Rios didn't even offer the courtesy of a reply. He ignored my request. My email to him is part of the public record for that particular NSE Committee Meeting of December 12th, 2023 in case you would like to review it.

Miss Chinn, the bottom line is that "outside" agencies have had to be called into action because City leadership has been in tremendous denial about the operations of its animal shelter for the past three years.

Sadly, City leadership, City Council, and moreover the City Manager have been terribly "disengaged" when it comes to addressing the repeated breakage of public trust and concerns raised by the community.

In fact, an email was sent to City Manager Maguire dated December 30th, 2024 by the community engagement director at Palo Alto Humane (who had created and managed a program last year to help "re-engage" rescue partners of SJACS). The Director at Palo Alto Humane raised various concerns about the shelter and informed Miss Maguire that they could no longer financially support the program that they had created given these significant concerns. That having been said, the Director did leave the door open for future collaboration and financial support should the shelter demonstrate improvement. Strangely enough, her email went ignored by Jennifer Maguire.

Never mind that donors of Palo Alto Humane had spent \$40,000 on helping San Jose cats (and some dogs) receive funding for outside veterinary services and medical care that SJACS was unable to provide.

Miss Chin, one cannot look me or any other animal welfare advocate in the San Jose Community *straight in the eye* telling us that the City cares about these animals that have been suffering (and dying) in the City's custody.

If this was a City run hospital for humans, I think that we would have seen an entirely different "response" by City Manager Maguire. - - But we haven't.

Instead, we see the City put out a press release on *Lola* last week that insults the intelligence of the community it is supposed to serve. No where in that press release does it mention the fact that the dog (an overnight patient) was allowed to be in a medical kennel with a **slip-lead** still attached to it.

Apparently, Miss Maguire finds the performance by her three Directors at SJACS to be "acceptable".

Not a single one of them has been removed after repeatedly breaking the public trust. Interestingly enough, a press release states that a full investigation will be made by the City Manager's office looking into whether or not protocols were complied with; not whether or not a member of the management team should be held accountable.

Personally, I find it terribly disgusting that taxpayer money is being spent by City officials to do nothing but defer, deflect, dismiss, and discount the public's concerns over the years . . . repeatedly "gaslighting" the public with one false narrative after another when it comes to the San Jose Animal Care Center which is forecasted to have a \$17.2 million dollar budget. - - - In case you aren't aware, this shelter had significantly more intake and a much higher live release rate (especially for the cat population) back in FY2020-2021 with a budget of only \$8.6 million.

In fact, top city administrators such as Angel Rios have in my opinion done nothing more than defend the City and play the "victim" when it comes to one case after another of medical neglect brought to the City's attention. Mr. Rios has been specifically made aware of these cases by medical professionals going as far back as March 2023 by a noted South Bay veterinarian as well as by a part-time registered vet tech (RVT) who worked at the shelter for six-months. The RVT in question wound up being "removed from the schedule" in August of 2023 just three weeks after she had shared her concerns with Mr. Rios.

To date, even with one case of gross incompetence and negligence after another by highly paid "professionals", Mr. Rios and Miss Maguire haven't terminated a single Director at the shelter. Quite frankly, the lack of accountability at the City is deafening.

In closing, attached you will find an email "response" by Mr. Rios to a rescue partner of the shelter by the name of Kit O'Doherty who had published an "Open Letter" to the Mayor and City Council in January regarding continued failures by the shelter even after the City Audit had been announced last November.

His reply and claim that there are individuals in the Community orchestrating a "smear" campaign is preposterous.

All this, from a top city administrator in the City Manager's Office who had pledged at a meeting in front of the Mayor and his Chief of Policy on February 24th, 2023 (that I attended with a handful of animal welfare colleagues) - - - that he was going to "re-engineer" the animal shelter and that it would not leave his portfolio until it was fixed. Never mind his additional statement made in front of the Mayor's Office that "there is no reason why our animal shelter cannot be a model shelter for the rest of the nation".

Given what has transpired in the past 27-months since Mr. Rios made that pledge, I would suggest that SJACS is a million miles away from becoming a "model" shelter. The findings of the recently released City Audit (such as not being in compliance with basic ASV Guidelines) certainly confirms that he has failed to make good on his pledge.

Sadly, after all of these years the City is still in denial and public servants have not been serving the public.

No one has been held accountable.

Moreover, the community clearly sees right through the City's attempts to *control the narrative* while more and more animals suffer and die at the hands of a management team that is never held accountable for breaking the public trust.

As Union rep John Tucker stated this past Saturday, "It's just disheartening to know that this could have been prevented and unfortunately, this will happen again."

Given how talent laden and resource rich this area is, it's truly hard to believe that San Jose is the capital of Silicon Valley. You would never see this lack of accountability, leadership, and transparency at firms like Google, Intel, Microsoft, or Apple.

Sincerely,

Mike Wagner

Former board member, *Kitten's First for the San Jose Animal Care Center*, 501c-3 non-profit (2019 - 2022)

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**Discipline Policy****2.1.3**

all employees in their Offices for which they have the authority to appoint under the City Charter. The applicable Appointing Authority must approve any formal disciplinary action before the action is taken.

2. **CAUSE FOR DISCIPLINE.** Pursuant to San José Municipal Code 3.04.1370, an employee may be disciplined for any of the following causes:
- a. Malfeasance
  - b. Misconduct
  - c. Incompetence
  - d. Failure to satisfactorily perform the duties of his/her position
  - e. Failure to observe applicable rules and regulations
  - f. Failure to cooperate reasonably with his/her superior officer or fellow officers or employees
  - g. Fraud in securing appointment
  - h. Inefficiency
  - i. Inexcusable neglect of duty
  - j. Insubordination
  - k. Dishonesty
  - l. Drunkenness on duty or drinking of alcoholic beverages
  - m. Chronic alcoholism
  - n. Use of narcotic or habit forming drugs without prescription
  - o. Inexcusable absence without leave
  - p. Conviction of a felony or conviction of a misdemeanor involving moral turpitude
  - q. Discourteous treatment of the public or other employees
  - r. Unlawful political activity
  - s. Willful disobedience
  - t. Misuse of city property
  - u. Any violation of departmental conflict of interest codes approved by the City Council and adopted pursuant to Chapter 7 of the Political Reform Act of 1974 (Government Code 87100)
  - v. Any other act, either during or outside of duty hours which is detrimental to the public service.

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**RE: Following Up: Open Letter to the City of San José... Urgent Call for Emergency Shelter Leadership**

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**From** Rios, Angel <Angel.Rios@sanjoseca.gov>

**Date** Tue 1/21/2025 12:04 PM

**To** Kit O'Doherty [REDACTED]

**Bcc** Rios, Angel <Angel.Rios@sanjoseca.gov>

Hi Kit, yes lets meet. I do have to say that I am disappointed with your approach as it is playing into the "smear campaign" being led by others with ulterior motives, none of which involve improving the shelter. I will ask Katerina to find time for us to meet as we are making progress on this front.....

Angel

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**Angel Rios, Jr | Deputy City Manager**

City of San Jose

City Hall | P. 408.535-4884

200 East Santa Clara Street, 17th Floor

San Jose, CA 95113

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**From:** Kit O'Doherty [REDACTED]

**Sent:** Monday, January 20, 2025 11:16 AM

**To:** Rios, Angel <Angel.Rios@sanjoseca.gov>

**Subject:** Following Up: Open Letter to the City of San José... Urgent Call for Emergency Shelter Leadership

**[External Email. Do not open links or attachments from untrusted sources. [Learn more](#)]**

Hi Angel,

At the risk of being perceived as a thorn in your / the City's side, I am following up to inquire about any movement on bringing in additional leadership with the skillset needed to address the Audit recommendations. It is not my intent to be difficult, but as I have shared with you and Matt, I feel a moral obligation to support addressing the crisis at the shelter, and being a lifetime public servant myself, this is the best way I know of to encourage large bureaucracies with many competing priorities, to take actions that while difficult, and at times sensitive, nonetheless need to be taken.

Would you be open to jumping on a quick 10-15 min call to share any headway (or lack thereof) on the emergency contract / additional leadership idea? If so, if you throw out a few times that work for you I will do my best to be available.

Thank you Angel, I value your opinion and don't want to become the email you dread receiving...



Kit O'Doherty  
Director, Partners in Animal Care & Compassion (PACC)

----- Forwarded message -----

From: **Kit O'Doherty**

Date: Sun, Jan 12, 2025 at 8:17 PM

Subject: Open Letter to the City of San José Staff, Mayor Mahan, and City Council - Urgent Call for Emergency Shelter Leadership

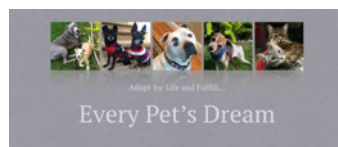
To:



Partners in Animal Care &  
Compassion



San Jose Animal  
Advocates







All Creatures Great &  
Small



Dear City Staff, Mayor Mahan, and City Councilmembers,

We, the San José Rescue Community represented via the logos above, play a vital role in saving lives, taxpayer dollars and city budget through our volunteer work. We are deeply committed to supporting our city and its shelter in its life-saving mission. However, we find ourselves at a breaking point due to the current state of the shelter.

**We are writing to request the immediate establishment of an emergency contract to bring in additional leadership with the skills required to implement the Animal Care & Services Audit recommendations.**

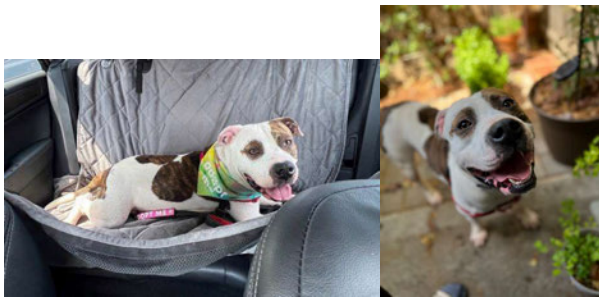
## **The Shelter is in Crisis**

The narrative that this is due to a national pet overpopulation problem is not supported by the data. Despite a decrease in intake numbers and an increased budget, the issues persist, as highlighted in the 2022 Maddie's Fund Shelter Consult and the 2024 City Audit. The real issue is a pervasive lack of basic organizational policies and processes that is crippling the shelter from top to bottom.

## **Leadership Failure**

Current leadership has failed to manage the shelter effectively. The city has ample evidence demonstrating that the Acting Deputy Director lacks the skills required to manage a municipal shelter, let alone one the size of SJACS. The Audit confirms what multiple independent parties have been sounding the alarm about for over two years. Relying on the same leadership to rectify these issues is unrealistic.

## Two More Colossal Failures Since the Release of the Audit



### 1. Rufus' Death

Rufus, a young, healthy and beloved dog, died after a routine neuter on 12/3/24. Ironically, this tragedy coincided with public outcry as animal activists and community members stormed City Council chambers demanding solutions for the mismanaged shelter. The necropsy has Rufus' death listed as "undetermined". However, Rufus was placed in his kennel still anesthetized and unmonitored, which is below accepted standards of care. As the City Audit reveals, the shelter lacks basic medical protocols. The shelter failed Rufus and is currently failing many others, just like him.

### 2. Rescue Coordinator Position

The Maddie's Fund Shelter Consult advised hiring a Rescue Coordinator, a recommendation echoed by the city Audit. More than two years later, shelter leadership had still not fully implemented this recommendation. In December 2024, the shelter finally addressed the recommendation but failed to hire the most qualified candidate.

From March 18 to June 30, 2024, Dawn Piazza was contracted as the part-time (24 hrs per week) Rescue Coordinator. Dawn was selected for this role due to 13 years of experience in rescue, foster, and shelter work, 11 of which were spent working closely with the shelter. The shelter set her primary focus on increasing the number of dogs leaving the shelter through rescue partnerships, given that 60% of the shelter's current "needs rescue" list consists of dogs. Additionally, she successfully facilitated numerous cat rescues.

#### Accomplishments During the 3.5-Month Part-Time Contract:

- Provided critical information about pets in need to **over 40 rescues and shelter partners**
- Successfully sent **246 animals to rescue** including **144 dogs, 88 cats, and 14 other animals**
- In partnership with rescues, saved the shelter an estimated **\$208,000** in animal care costs
- Improved outdated and onerous processes for rescues to pull high-priority and critical animals including:
  - Providing photos, videos, dog-to-dog compatibility information, and medical history
  - Established relationships to excel in the role from **day one**
  - Coordinated transport logistics to ensure smooth transfers
  - Ensured that all dogs were up to date on vaccinations and microchipped prior to transfer
- Increased dogs leaving to rescue **by 87%**, while shelter staff placements decreased by 9% during the same period

#### Disrupting Proven Success: Why Was Dawn's Contract Terminated?

Despite exceeding expectations, Dawn's contract was abruptly terminated with only two days' notice when it wasn't included in the 2024-2025 budget. The audit noted that "important contracts are often not properly renewed at the shelter, leading to interruptions in critical services." This highlights a failure of leadership to transition the role into the new fiscal year.

Dawn continued as a volunteer, helping save nearly **90 more dogs, resulting in ~\$77,000 in additional cost savings**. She does not deserve the poor treatment she has received from the shelter.

### **Immediate Action Required**

As a rescue community we are at our limit. The time for change is **NOW**. The city has ample evidence to support bringing in additional leadership. We look forward to a prompt response regarding **what specific actions are taking place to bring in additional leadership to implement the Audit recommendations** and are prepared to resume our support once additional leadership, we can work respectfully and productively with, is in place.

Sincerely,

**The San José Rescue Community**

#### **CONTACT**

Kit O'Doherty (on behalf of the rescues represented above)  
Director, Partners in Animal Care & Compassion (PACC)



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Outlook

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**Fw: Submission for the Public Record**

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**From:** Agendadesk <Agendadesk@sanjoseca.gov>**Date:** Thu 5/22/2025 9:05 AM**To:** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

1 attachment (678 KB)

Union-Rep\_John\_Tucker.jpg;

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**From:** City Clerk <city.clerk@sanjoseca.gov>**Sent:** Thursday, May 22, 2025 8:41 AM**To:** Agendadesk <Agendadesk@sanjoseca.gov>**Subject:** FW: Submission for the Public Record

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**From:** M Wagner [REDACTED]**Sent:** Thursday, May 22, 2025 8:36 AM**To:** City Clerk <city.clerk@sanjoseca.gov>**Subject:** Re: Submission for the Public Record

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Dear City Clerk,

Please accept this as a submission for the Public Record of the City of San Jose and confirm receipt.

The SJACS Animal Care Attendant who found the dog *Lola* strangled in her slip-lead leash on the evening of May 12th has been harassed and threatened online via various social media platforms such as TikTok and Instagram.

Even Lola's owner and daughter have made comments stating that the animal care attendant **Courtney Ferro** was negligent and just "stood there doing nothing" while their dog was suffering all tangled up in a slid-lead leash, which begs the question if shelter staff had "misinformed" the owner of what had actually happened to their dog.

Furthermore, SJACS staff has been found denigrating Miss Ferro online as well, which has created for a hostile work environment. I am appalled that ACS Deputy Director Jay Terrado and his staff has failed to address this.

John Tucker, the union representative for AFSCME Council 57 / AFSCME Local 101 (AFL-CIO) is equally concerned given his following statement to public works director Matt Loesch.



# Union Concerns Regarding May 12 In...

PDF - 223 KB



City of San Jose  
200 E Santa Clara St  
San Jose, CA 95113

**Re: Union Concerns Regarding May 12 Incident at Animal Care Shelter and Retaliation Risks**

Dear Matt,

I'm writing on behalf of MEF-AFSCME Local 101 to express serious concerns about the incident that occurred Monday night at the Animal Care Center. While we understand that the department has initiated an investigation, we want to be very clear: we are *deeply* concerned about the potential for our members to be scapegoated or retaliated against as this situation unfolds.

Employees involved in the response to Monday's incident—including both full-time MEF-represented employees and unbenefited part-time employees—have already reported being pulled into one-on-one meetings by management without representation, denied the opportunity to review relevant CCTV footage, and subjected to pressure that appears more focused on damage control than transparency.

Unfortunately, this pattern fits into a longer-standing concern we've repeatedly raised: a culture of retaliation and intimidation at the Animal Shelter. These concerns are not new. In fact, some of the staffing issues that contributed to this incident—such as the unfilled Night Coordinator roles and the absence of responsive on-call management—are directly tied to prior union concerns about qualified staff being pushed out after asserting their rights.

To be candid, the department's historical failure to retain staff who speak up or push back is one of many reasons this shelter is stretched so thin. That context cannot be ignored.

Accordingly, we are requesting the following:

1. That the department takes immediate steps to ensure no employee is subject to retaliation for their role in, or response to, this incident, including but not limited to statements made to management, the media, or outside investigators.
2. That representation be guaranteed for any employee asked to provide a statement or participate in investigatory meetings.

3. That the department provide a clear update on plans to fill the Night Coordinator positions, and address the staffing shortfalls that contributed to a lack of adequate supervision on Monday evening.
4. That the department take responsibility for ensuring new hires receive sufficient training, particularly those working during hours when no management is present.

We are raising these issues now because we believe addressing the systemic issues at play is critical, not just the symptoms. The safety of the animals in our care, the well-being of staff, and the public's trust all depend on meaningful action from leadership.

Yours,



John Tucker  
Sr. Union Representative  
AFSCME Council 57 / AFSCME Local 101 (AFL-CIO)  
675 North First St. Suite #150  
San Jose, CA 95112

CC:

Jennifer Maguire—City Manager  
Angel Rios—Deputy City Manager  
Aram Kouyoumdjian—Director of Employee Relations and Human Resources  
Jay Terrado—Director of Animal Care and Services  
Kiska Icard—Shelter Operations Manager  
MEF-AFSCME Local 101 Officers and Public Works Stewards  
Animal Shelter MEF Members

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**Fw: Guadalupe Gardens Master Plan Amendment**

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**From** Agendadesk <Agendadesk@sanjoseca.gov>

**Date** Mon 5/19/2025 9:16 AM

**To** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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**From:** City Clerk <city.clerk@sanjoseca.gov>

**Sent:** Monday, May 19, 2025 9:02 AM

**To:** Agendadesk <Agendadesk@sanjoseca.gov>

**Subject:** FW: Guadalupe Gardens Master Plan Amendment

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**From:** Joy L [REDACTED]

**Sent:** Monday, May 19, 2025 8:43 AM

**To:** District 6 <district6@sanjoseca.gov>; Costantino, Raymond <Raymond.Costantino@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>; The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>

**Subject:** Re: Guadalupe Gardens Master Plan Amendment

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My apologies for the additional email. Adding Raymond Constantino, the city clerk, and the mayor's email this thread.

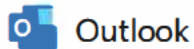
On May 19, 2025, at 8:40 AM, Joy L [REDACTED] wrote:

Dear Councilmember Mulcahy,

I'm writing about the [Guadalupe Gardens Master Plan Amendment](#). Thank you for the update in your newsletter.

I ask the city to consider putting in tennis courts, not just pickleball courts. There's a large tennis community, especially because we can play almost year round, in the Bay Area, and it would be great to have more **public** tennis courts.

Regards,  
Joy Leighton  
[REDACTED]



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**FW: June 14th Protest**

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**From** City Clerk <city.clerk@sanjoseca.gov>

**Date** Tue 5/20/2025 3:11 PM

**To** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

-----Original Message-----

**From:** Kathysharon [REDACTED]

**Sent:** Tuesday, May 20, 2025 2:44 PM

**To:** City Clerk <city.clerk@sanjoseca.gov>

**Subject:** June 14th Protest

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[You don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

We are encouraging the mayor and all members of the city council to attend and speak at the upcoming No Kings Protest on Saturday, June 14th at St. James Park beginning at 12 noon.  
Your constituents would like to hear from you about what's happening in our country.

Thank You,  
Kathleen Haydel  
Sharon Jackson  
Not Silent San Jose  
[REDACTED]

Sent from my iPhone

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## Fw: homeless camps 630-640 Branham Lane San Jose, CA

From Agendadesk <Agendadesk@sanjoseca.gov>

Date Tue 5/20/2025 3:14 PM

To Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

**From:** City Clerk <city.clerk@sanjoseca.gov>

**Sent:** Tuesday, May 20, 2025 3:03 PM

**To:** Agendadesk <Agendadesk@sanjoseca.gov>

**Subject:** FW: homeless camps 630-640 Branham Lane San Jose, CA

**From:** Barbara Gallaty [REDACTED]

**Sent:** Tuesday, May 20, 2025 2:16 PM

**To:** Mahan, Matt <Matt.Mahan@sanjoseca.gov>; Kamei, Rosemary <Rosemary.Kamei@sanjoseca.gov>; Candelas, Domingo <Domingo.Candelas@sanjoseca.gov>; Torres, Omar <Omar.Torres@sanjoseca.gov>; Cohen, David <David.Cohen@sanjoseca.gov>; Ortiz, Peter <Peter.Ortiz@sanjoseca.gov>; Doan, Bien <Bien.Doan@sanjoseca.gov>; Foley, Pam <Pam.Foley@sanjoseca.gov>; Cranford, Sandra <Sandra.Cranford@sanjoseca.gov>; Wilcox, Leland <Leland.Wilcox@sanjoseca.gov>; Solivan, Erik <Erik.Solivan@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>; District 10 <District10@sanjoseca.gov>; District2 <District2@sanjoseca.gov>; HomelessConcerns <homelessconcerns@sanjoseca.gov>; beautifysj <beautifysj@sanjoseca.gov> [REDACTED] Maguire, Jennifer <jennifer.maguire@sanjoseca.gov>; Hertzberg, Keith <Keith.Hertzberg@sanjoseca.gov> [REDACTED]

[REDACTED] STEVE.PAYNE@sanjoseca.gov; CodeEnforcementInformation <CodeEnforcementInformation@sanjoseca.gov>; [REDACTED]

**Subject:** homeless camps 630-640 Branham Lane San Jose, CA

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How about we fix something completely.. Why are we just moving things down the road?

Your 311 was notified. We need some confidence that these things will get fixed and not return.

Its been more then 4 years.

I'm hearing the Branham site already has trailers around it and trash. What's it been 2 months?

That's the reason no one wanted your sites around their area. No controls, no clean up. And they still roam around areas at night vandalizing and trespass.

These people shouldn't have choices, they've made their own decisions for years, that's why we are where we are.

Most are addicts. Pick them up, deliver then to jail or a hospital. We shouldn't be letting them create another site that costs us taxpayers to get cleaned up.

Figure it out. That's your jobs.

Barbara Gallaty

Ace Seal

### **From Nextdoor:**

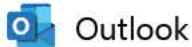
The homeless encampment at the intersection of Branham and 87 (on Branham) has been growing day by day. I've already submitted a report through [sanjoseca.gov](#) (encouraging anyone who wants to take action and hasn't done so yet). But I'm wondering if there are any other numbers, websites, or email addresses I can contact to get help from the City.







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**FW: Joint Sweep at Autumn**

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**From** City Clerk <city.clerk@sanjoseca.gov>

**Date** Tue 5/20/2025 3:58 PM

**To** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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**From:** iq4rent sc [REDACTED]  
**Sent:** Tuesday, May 20, 2025 3:45 PM  
**To:** iq4rent sc [REDACTED]  
**Subject:** Re: Joint Sweep at Autumn

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I sent that and maybe 30 minutes later there's a brush fire next to Heritage Rose Garden.

Talked to the firefighters again and they said the following:

- 1) They've repeatedly told the city how "dangerous" it is to have brush so high in that area and "they just ignore us. "
- 1)
- 2) They've repeatedly told the city how "dangerous" it is not to have access to Spring St because of the K- rail and been ignored.
- 2)
- 3) They bring their own tree trimmers to calls so they can get through on the trails because the trees are so poorly maintained. This slows response time.
- 3)
- 4) I'll throw in my own, if you're turning left on Spring from Taylor, your view of oncoming traffic is almost completely obscured by the brush in the center island.

All of these could be chalked up to budget cuts, but it's strange that they all correlate to access to unhoused people, access to camps, and emergency response to them.

The Mahan- made disaster is illustrated so well here.

Sent from my T-Mobile 5G Device  
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**From:** iq4rent sc [REDACTED]  
**Sent:** Tuesday, May 20, 2025 2:16:56 PM  
**To:** me [REDACTED]  
**Subject:** Joint Sweep at Autumn

VW swept people this morning from Julian to the RR tracks on Autumn Parkway, telling them they would be safe if they went across the street.

Right now, the City is sweeping all of their belongings, everything they saved from the first sweep. They are left with nothing. We had to fight to save two dogs and some puppies from Animal Control.

This is cruel. This is a Mahan-made disaster. This is why people don't engage with the city. This makes trauma and PTSD worse. Is that the goal? Some diabolical plan to make everyone crazy and angry so either you can arrest them or institutionalize them?

Do not blame unhoused people for how they do/ do not respond to you after this. You should be ashamed of these tactics, this cruelty, this abject disregard for the mental or physical wellbeing of unhoused people when tomorrow is going to be 86 degrees.

Nobody is being offered water, housing, safe parking, vehicle repairs, vehicle registration, on-site medical or mental health assistance.

Someone will surely die in the next few days in 95110/95112 and exposure will play a role. This is a Mahan-made disaster. Your silence is complicity.

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**Fw: homeless camps 630-640 Branham Lane San Jose, CA**

From Agendadesk <Agendadesk@sanjoseca.gov>

Date Wed 5/21/2025 8:33 AM

To Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

**From:** City Clerk <city.clerk@sanjoseca.gov>

**Sent:** Wednesday, May 21, 2025 7:55 AM

**To:** Agendadesk <Agendadesk@sanjoseca.gov>

**Subject:** FW: homeless camps 630-640 Branham Lane San Jose, CA

**From:** marco monsterhooksinc.com [REDACTED]

**Sent:** Tuesday, May 20, 2025 6:50 PM

**To:** Barbara Gallaty <barbara@aceseal.com>; Mahan, Matt <Matt.Mahan@sanjoseca.gov>; Kamei, Rosemary <Rosemary.Kamei@sanjoseca.gov>; Candelas, Domingo <Domingo.Candelas@sanjoseca.gov>; Torres, Omar <Omar.Torres@sanjoseca.gov>; Cohen, David <David.Cohen@sanjoseca.gov>; Ortiz, Peter <Peter.Ortiz@sanjoseca.gov>; Doan, Bien <Bien.Doan@sanjoseca.gov>; Foley, Pam <Pam.Foley@sanjoseca.gov>; Cranford, Sandra <Sandra.Cranford@sanjoseca.gov>; Wilcox, Leland <Leland.Wilcox@sanjoseca.gov>; Solivan, Erik <Erik.Solivan@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>; District 10 <District10@sanjoseca.gov>; District2 <District2@sanjoseca.gov>; HomelessConcerns <homelessconcerns@sanjoseca.gov>; beautifysj <beautifysj@sanjoseca.gov> [REDACTED] Maguire, Jennifer <jennifer.maguire@sanjoseca.gov>; Hertzberg, Keith <Keith.Hertzberg@sanjoseca.gov>; [REDACTED]

[REDACTED] STEVE.PAYNE@sanjoseca.gov; CodeEnforcementInformation <CodeEnforcementInformation@sanjoseca.gov>; c [REDACTED]

**Subject:** Re: homeless camps 630-640 Branham Lane San Jose, CA

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Hi Barbara, Unfortunately all of these so-called officials are absolutely worthless. The fact that San Jose is a sanctuary city, crime, homelessness, and illegal aliens will continue to damage the city, eventually turning to Oakland or SF.

DOGE was in town a couple days ago, you better believe they are looking into Sanctuary city spending as Trump has called for ban on them, this will open up an entirely new can of worms this city will not expect. Follow the money, and the city will be fixed and corrupt officials ousted.

Thank you,  
Marco

Marco



From: Barbara Gallaty [REDACTED]

Sent: Tuesday, May 20, 2025 2:15 PM

To: [matt.mahan@sanjoseca.gov](mailto:matt.mahan@sanjoseca.gov) <[matt.mahan@sanjoseca.gov](mailto:matt.mahan@sanjoseca.gov)>; [rosemary.kamei@sanjoseca.gov](mailto:rosemary.kamei@sanjoseca.gov) <[rosemary.kamei@sanjoseca.gov](mailto:rosemary.kamei@sanjoseca.gov)>; [domingo.candelas@sanjoseca.gov](mailto:domingo.candelas@sanjoseca.gov) <[domingo.candelas@sanjoseca.gov](mailto:domingo.candelas@sanjoseca.gov)>; [omar.torres@sanjoseca.gov](mailto:omar.torres@sanjoseca.gov) <[omar.torres@sanjoseca.gov](mailto:omar.torres@sanjoseca.gov)>; [david.cohen@sanjoseca.gov](mailto:david.cohen@sanjoseca.gov) <[david.cohen@sanjoseca.gov](mailto:david.cohen@sanjoseca.gov)>; [peter.ortiz@sanjoseca.gov](mailto:peter.ortiz@sanjoseca.gov) <[peter.ortiz@sanjoseca.gov](mailto:peter.ortiz@sanjoseca.gov)>; [bien.doan@sanjoseca.gov](mailto:bien.doan@sanjoseca.gov) <[bien.doan@sanjoseca.gov](mailto:bien.doan@sanjoseca.gov)>; [pam.foley@sanjoseca.gov](mailto:pam.foley@sanjoseca.gov) <[pam.foley@sanjoseca.gov](mailto:pam.foley@sanjoseca.gov)>; [sandra.cranford@sanjoseca.gov](mailto:sandra.cranford@sanjoseca.gov) <[sandra.cranford@sanjoseca.gov](mailto:sandra.cranford@sanjoseca.gov)>; [Leland.Wilcox@sanjoseca.gov](mailto:Leland.Wilcox@sanjoseca.gov) <[Leland.Wilcox@sanjoseca.gov](mailto:Leland.Wilcox@sanjoseca.gov)>; [Erik.Solivan@sanjoseca.gov](mailto:Erik.Solivan@sanjoseca.gov) <[Erik.Solivan@sanjoseca.gov](mailto:Erik.Solivan@sanjoseca.gov)>; [city.clerk@sanjoseca.gov](mailto:city.clerk@sanjoseca.gov) <[city.clerk@sanjoseca.gov](mailto:city.clerk@sanjoseca.gov)>; [district10@sanjoseca.gov](mailto:district10@sanjoseca.gov) <[district10@sanjoseca.gov](mailto:district10@sanjoseca.gov)>; [district2@sanjoseca.gov](mailto:district2@sanjoseca.gov) <[district2@sanjoseca.gov](mailto:district2@sanjoseca.gov)>; [homelessconcerns@sanjoseca.gov](mailto:homelessconcerns@sanjoseca.gov) <[homelessconcerns@sanjoseca.gov](mailto:homelessconcerns@sanjoseca.gov)>; [beautifysj@sanjoseca.gov](mailto:beautifysj@sanjoseca.gov) <[beautifysj@sanjoseca.gov](mailto:beautifysj@sanjoseca.gov)>; [issa@saferjs.com](mailto:issa@saferjs.com) <[issa@saferjs.com](mailto:issa@saferjs.com)>; [jennifer.maguire@sanjoseca.gov](mailto:jennifer.maguire@sanjoseca.gov) <[jennifer.maguire@sanjoseca.gov](mailto:jennifer.maguire@sanjoseca.gov)>; [keith.hertzberg@sanjoseca.gov](mailto:keith.hertzberg@sanjoseca.gov) <[keith.hertzberg@sanjoseca.gov](mailto:keith.hertzberg@sanjoseca.gov)>

[STEVE.PAYNE@sanjoseca.gov](mailto:STEVE.PAYNE@sanjoseca.gov) <[STEVE.PAYNE@sanjoseca.gov](mailto:STEVE.PAYNE@sanjoseca.gov)>; [CodeEnforcementInformation@sanjoseca.gov](mailto:CodeEnforcementInformation@sanjoseca.gov)



<[CodeEnforcementInformation@sanjoseca.gov](mailto:CodeEnforcementInformation@sanjoseca.gov)>; c

**Subject:** homeless camps 630-640 Branham Lane San Jose, CA

How about we fix something completely.. Why are we just moving things down the road?

Your 311 was notified. We need some confidence that these things will get fixed and not return.

Its been more then 4 years.

I'm hearing the Branham site already has trailers around it and trash. What's it been 2 months?

That's the reason no one wanted your sites around their area. No controls, no clean up. And they still roam around areas at night vandalizing and trespass.

These people shouldn't have choices, they've made their own decisions for years, that's why we are where we are.

Most are addicts. Pick them up, deliver then to jail or a hospital. We shouldn't be letting them create another site that costs us taxpayers to get cleaned up.

Figure it out. That's your jobs.

Barbara Gallaty

Ace Seal

**From Nextdoor:**

The homeless encampment at the intersection of Branham and 87 (on Branham) has been growing day by day. I've already submitted a report through [sanjoseca.gov](https://sanjoseca.gov) (encouraging anyone who wants to take action and hasn't done so yet). But I'm wondering if there are any other numbers, websites, or email addresses I can contact to get help from the City.

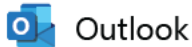






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**Fw: Funding for Older Adult Health and Wellness Programs Needed**

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**From** Agendadesk <Agendadesk@sanjoseca.gov>

**Date** Wed 5/21/2025 4:22 PM

**To** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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**From:** City Clerk <city.clerk@sanjoseca.gov>

**Sent:** Wednesday, May 21, 2025 4:20 PM

**To:** Agendadesk <Agendadesk@sanjoseca.gov>

**Subject:** FW: Funding for Older Adult Health and Wellness Programs Needed

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**From:** Yumi Clark [REDACTED]

**Sent:** Wednesday, May 21, 2025 4:07 PM

**To:** The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>

**Subject:** Funding for Older Adult Health and Wellness Programs Needed

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Dear Mayor Mahan and City Clerk,

My name is Yumi Hosaka Clark and I am writing on behalf of **Yu-Ai Kai Japantown Community Senior Center (YAK)** to respectfully urge your continued support for the **Older Adult Health and Wellness (OAHW)** programs funded by the City of San José.

Yu-Ai Kai has been a lifeline for my elderly 91-year old mother who is a naturalized citizen from Japan. Yu-Ai Kai provides **bi-cultural, linguistically appropriate services** to older adults in San José's historic Japantown. Many of our seniors face significant barriers to care—including limited English proficiency, low income, and social isolation. As the only organization in the region offering these essential services in Japanese and/or in a culturally appropriate manner, **YAK serves as a trusted, accessible source of support** for the most vulnerable in our community.

The OAHW programming includes:


- Health education to prevent chronic disease
- Culturally tailored day services for frail seniors
- Fitness and wellness classes
- Peer support groups
- Senior empowerment workshops

These programs are more than just services—without it, my mother would be deteriorating without interactions nor regularly scheduled meals, which would lead to additional costly social services and medical expenses. OAHW keeps the elderly alive and promotes physical health, emotional well-being, and a vital sense of belonging and community.

As a family member, I have seen a positive change in my mother where she looks forward to the community and the support, where the staff and others connect with her language, culture, and identity. Additionally, the services have been great for me, as I've also learned how I can better support my mom in her last years of life, whether it be, how to use the complex Medicare system or how I should pick her up when she falls.

We respectfully request that you prioritize **continued and stable OAHW funding** to ensure San José's low-income, limited-English proficient seniors can continue to receive the **culturally competent care and connection** they need to live safe, healthy, and dignified lives.

Thank you for your continued leadership and commitment to equity for our older adults.

Sincerely,  
Yumi Hosaka Clark  
Daughter, Yu-Ai Kai member  


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**FW: CPUC - Verizon Wireless - City of San Jose-CA\_SJ\_SANJOSE\_DTSOUTH\_149 - A-517600**

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**From** City Clerk <city.clerk@sanjoseca.gov>

**Date** Thu 5/22/2025 7:42 AM

**To** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

 1 attachment (26 KB)

CPUC 2978.pdf;

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**From:** CPUC Team [REDACTED]

**Sent:** Wednesday, May 21, 2025 11:12 PM

**To:** [REDACTED]

**Cc:** [REDACTED]; Koki, Elizabeth <Elizabeth.Koki@sanjoseca.gov>; Webmaster Manager <webmaster.manager@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>; [REDACTED]

**Subject:** CPUC - Verizon Wireless - City of San Jose-CA\_SJ\_SANJOSE\_DTSOUTH\_149 - A-517600

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This is to provide your agency with notice according to the provisions of General Order No. 159A of the Public Utilities Commission of the State of California (CPUC) see attachment.

This notice is being provided pursuant to Section IV.C.2.

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May 21, 2025

Consumer Protection and Enforcement Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102  
[REDACTED]

RE: Notification Letter for CA\_SJ\_SANJOSE\_DTSOUTH\_149 - A  
San Jose, CA /GTE Mobilnet California LP

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This is to provide the Commission with notice according to the provisions of General Order No. 159A of the Public Utilities Commission of the State of California ( "CPUC") for the project described in Attachment A.

A copy of this notification letter is also being provided to the appropriate local government agency for its information. Should there be any questions regarding this project, or if you disagree with any of the information contained herein, please contact the representative below.

Verizon Wireless

Felipe Martinez  
Coordinator RE & Compliance - West Territory  
1515 Woodfield Road, #1400  
Schaumburg, IL 60173  
[REDACTED]



JURISDICTION	PLANNING MANAGER	CITY MANAGER	CITY CLERK	DIRECTOR OF SCHOOL BOARD	COUNTY
City of San Jose	Elizabeth.Koki@sanjoseca.gov	webmaster.manager@sanjoseca.gov	cityclerk@sanjoseca.gov		Santa Clara

VZW Legal Entity		Site Name		Site Address		Tower Design	Size of Building or NA
GTE Mobilonet California LP		CA_SJ_SANJOSE_DTSOUTH_149 - A		3091 Tuers Road, San Jose , CA95121		Public Lighting Structure (free standing)	Public Lighting Structure (free standing)
Site Latitude	Site Longitude	PS Location Code	Tower Appearance	Tower Height (in feet)	Type of Approval	Approval Issue Date	
37°17'58.56"N	121°49'27.991"W	517600	Antenna RRUs Mounted below street light	30.0	Permitting	04/25/2025	
Project Description: Modification to Remove (3)(E) Antennas/Radios and install (3)(N) Antennas/Radios							



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**FW: CPUC - Verizon Wireless - City of San Jose-SF SAN JOSE 401-609413**

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**From** City Clerk <city.clerk@sanjoseca.gov>

**Date** Thu 5/22/2025 7:42 AM

**To** Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

 1 attachment (26 KB)

CPUC 2996.pdf;

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**From:** CPUC Team [REDACTED]

**Sent:** Wednesday, May 21, 2025 11:15 PM

**To:** [REDACTED]

**Cc:** westareacpuc@verizonwireless.com; Koki, Elizabeth <Elizabeth.Koki@sanjoseca.gov>; Webmaster Manager <webmaster.manager@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>, [REDACTED]

**Subject:** CPUC - Verizon Wireless - City of San Jose-SF SAN JOSE 401-609413

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This is to provide your agency with notice according to the provisions of General Order No. 159A of the Public Utilities Commission of the State of California (CPUC) see attachment.

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May 21, 2025

Consumer Protection and Enforcement Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102  
[REDACTED]

RE: Notification Letter for SF SAN JOSE 401  
San Jose, CA /GTE Mobilnet California LP

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This is to provide the Commission with notice according to the provisions of General Order No. 159A of the Public Utilities Commission of the State of California ( "CPUC") for the project described in Attachment A.

A copy of this notification letter is also being provided to the appropriate local government agency for its information. Should there be any questions regarding this project, or if you disagree with any of the information contained herein, please contact the representative below.

Verizon Wireless

Felipe Martinez  
Coordinator RE & Compliance - West Territory  
1515 Woodfield Road, #1400  
Schaumburg, IL 60173  
[REDACTED]



JURISDICTION	PLANNING MANAGER	CITY MANAGER	CITY CLERK	DIRECTOR OF SCHOOL BOARD	COUNTY
City of San Jose	Elizabeth.Koki@sanjoseca.gov	webmaster.manager@sanjoseca.gov	cityclerk@sanjoseca.gov		Santa Clara

VZW Legal Entity	Site Name	Site Address	Tower Design	Size of Building or NA
GTE Mobilnet California LP	SF SAN JOSE 401	1601 N Capitol Ave, San Jose , CA95132	Public Lighting Structure (free standing)	Public Lighting Structure (free standing)

Site Latitude	Site Longitude	PS Location Code	Tower Appearance	Tower Height (in feet)	Type of Approval	Approval Issue Date
37°23'47.231"N	121°52'20.821"W	609413	City Street Light Pole RAD 32'5	33.5	Permitting	04/02/2025

Project Description: Installing 3 Ericsson 5G NR Aus and 1 4G Canister AU to existing Steel Pole