

City of San José COVID-19 Preliminary Operational Assessment Report - Adjudication Matrix

Themes	Page #	Section in Plan	March 2, 2021 Council Session Comments	Report Revisions
Enhance the descriptions of the disproportionate racial impact of COVID-19 on the Latinx and Black communities	10	Incident Overview: The Impact of COVID-19 on State and Local Levels	Provide further detail about the adverse effects of COVID-19 felt by communities of color and specific zip codes identified by the City's GIS Team to track case numbers in this area of East San José	A number of paragraphs were added and edits were made to more properly reflect systemic inequities and what the City of San Jose did to combat this. Added zip codes identified in October of 2020 by GIS Team
	55	Planning Factors for Connecting and Assisting Vulnerable and At-Risk Populations	Provide more detail regarding East San Jose, the Latinx Community, and provide nuance and further details for how this community suffered higher case and death rates and why.	More detail, facts, research, and nuance is provided to explain why the Latinx community was more disproportionately affected by COVID-19
	55	Planning Factors for Connecting and Assisting Vulnerable and At-Risk Populations	Greater discussion regarding deaths of elderly and those at long-term care facilities.	Added information regarding high case and death rates in East San Jose.
	56-57	Planning Factors for Connecting and Assisting Vulnerable and At-Risk Populations	Provide further detail about the adverse effects of COVID-19 felt by communities of color and specific zip codes identified by the City's GIS Team to track case numbers in this area of East San José	A number of paragraphs were added and edits were made to more properly reflect systemic inequities and what the City of San Jose did to combat this. Added zip codes identified in October of 2020 by GIS Team
	56	Planning Factors for Connecting and Assisting Vulnerable and At-Risk Populations	Add statistical information about those facing evictions	Was unable to locate specific San José eviction information, but provided citation of those in the United States facing eviction and how communities of color and AFN populations are at high-risk
	72-73	Appendix D: Incident Statistics & Maps	Show racial/ethnic breakdown of COVID cases	Included data pulled from Santa Clara County COVID-19 Demographics Dashboard
Describe the severity of the economic impact linked to COVID-19	55	Planning Factors for Connecting and Assisting Vulnerable and At-Risk Populations	Note which sectors/industries have been disproportionately impacted by COVID	Added information noting COVID's disproportionate impact to sectors like travel, transportation, restaurants/bars, and physical retail. More women and people of color hold positions in such sectors, so these groups have been disproportionately displaced.
Include understanding of the impact to women and young girls within the COVID-19 environment	56	Planning Factors for Connecting and Assisting Vulnerable and At-Risk Populations	Provide information on how the pandemic affected those suffering from domestic violence and make note/cite the memo created by San José Police Department	Paragraphs added detailing these issues and how this group is considered a vulnerable/at-risk population. Police Department documents were referenced: March 18, 2021 Public Safety, Finance, & Strategic Support Committee Memo titled "Sexual Assault Response and Strategy Annual Report"; February 18, 2021 Police Department Presentation titled "Police Department Operations & Performance Bi-Monthly Status Report".
Actions needed to address race and equity and reaching hard to reach populations	17	EOC Operations	Acknowledgement that City struggled to translate public outreach materials at start of COVID response	Conducted follow-up interviews with Communications Director, EOC Emergency Public Information Office (EPIO) Leads, and Racial Equity Director in order to better describe the EPIO and Language Access Unit coordination. Nuance provided to discuss the roles and responsibilities of EPIO and Language Access Unit, as well as how they collaborated during initial response
	"Impact of Race Equity in City Response" White Paper - page 3	Lessons Learned & Gaps	Acknowledgement that City struggled to translate public outreach materials at start of COVID response	Included background on public messaging's initial struggle with direct translations, and what solutions were developed to address this

	"Serving Vulnerable and At-Risk Populations During the COVID-19 Response" White Paper - page 3	Accomplishments and Steps to Meet Challenges	Acknowledgement that City struggled to translate public outreach materials at start of COVID response	Included background on public messaging's initial struggle with timely and culturally-sensitive translations, and what solutions were developed to address this
Describe how this report will guide future planning	4	Scope	Define "Whole Community Approach"	Given the emphasis on the Whole Community Approach throughout the entire document, this definition fits best in the Scope section of the Introduction
	"Impact of Race Equity in City Response" White Paper - page 4	Conclusion	Define "Whole Community Approach"	Clarify how "whole community approach" can help identify and bridge gaps that have disproportionately affected communities of color
	20	EOC Operations	Have future emergency planning efforts highlight areas that the City has identified heightened need for assistance	Recommendation 2.4 has been added. All other recommendations in this section have been adjusted accordingly
Systemic barriers faced by parts of the community	10	Incident Overview: The Impact of COVID-19 on State and Local Levels	Note that COVID-19 made pre-existing inequities even more evident	Included language noting how various systemic, socio-economic barriers existed before COVID, to include accessibility of healthcare, education, employment, connectivity through technology, and disability support.
	"Impact of Race Equity in City Response" White Paper - page 2	Situation Overview	Note that COVID-19 made pre-existing inequities even more evident	Additional discussion about long-standing systemic health and social inequities that have put communities of racial and ethnic minorities at risk
Additional Edits	15	EOC Operations: Summary	Clarity on the EOC's role	Cited City's Municipal Code and added additional language to more clearly describe the EOC's roles and responsibilities in responding to an emergency.
	20	EOC Operations	Update recommendations to include more details about collaboration with CBOs and non-profits through the entire activation and response process, not just in public messaging	Updated Recommendation 2.6
	58	Planning Factors for Connecting and Assisting Vulnerable and At-Risk Populations	Provide detail on how the City also found success with pop-up testing sites in addition to using large venues	Added a discussion of these small pop-up sites and how they were able to align with that specific communities' culture and serve the specific populations