

City of San José Community Resiliency in Responding to Disasters Annual Report

**Public Safety, Finance, and Strategic Support
Committee**

**May 16, 2019
Item d(3)**

Recommendation

Accept the annual report on the City of San Jose's community resiliency in responding to disasters.



Background

- March 28, 2017
 - Council Approved Mayor's Budget Message that outlined the need to establish efforts on Community Resilience
- August 8, 2017
 - Emergency Management Roadmap adoption
- May 17, 2018
 - Resilience update to Public Safety, Finance and Strategic Support Committee

Emergency Management Roadmap

Council directed focus on 6 keys areas:

1. Strengthen Emergency Management Organization
2. Improve All Hazards Emergency Planning
3. Enhance Key Emergency Management Capabilities
4. Promote Resilience and Recovery
5. Increase Coordination
6. Innovation and Readiness



Done



75% Done



50% Done



25% Done



Not Started

Emergency Management Roadmap – Strengthen Emergency Management Organization

May 2019

Strengthen Emergency Management Organization

Establish Volunteer
Registration Process

Maintain Emergency
Management Working Group

Effectively utilize UASI and
other grant funds

On board additional OEM staff

Add Emergency Public Information
Capacity to OES (OEM).

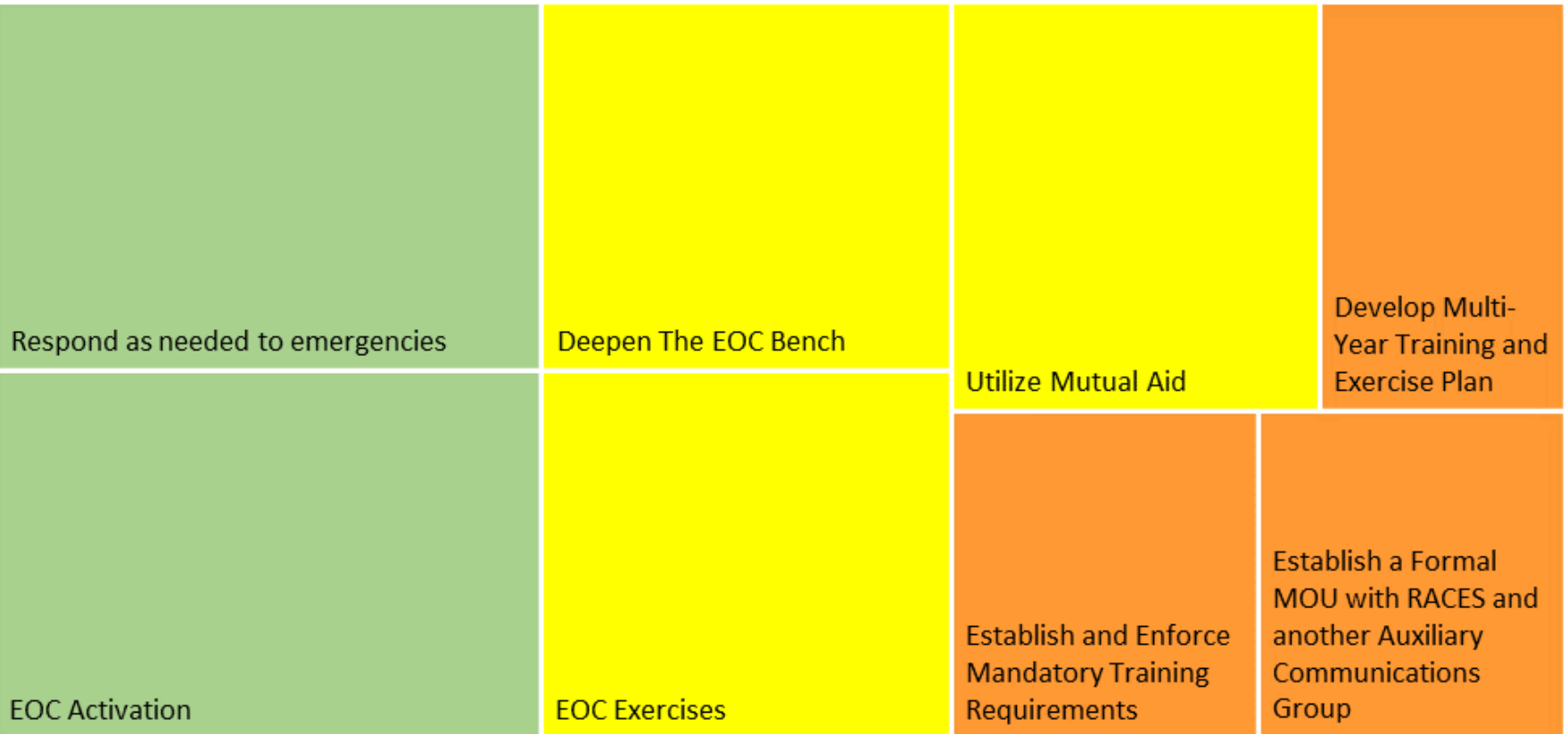
Emergency Management Roadmap - Improve All Hazards Emergency Planning

May 2019



Emergency Management Roadmap - Enhance Key Emergency Management Capabilities

May 2019



Emergency Management Roadmap - Promote Resilience and Recovery

May 2019

People - Public Health Grant	Develop soft story program	Community Readiness & CERT	FEMA Disaster Mitigation
FEMA Public Assistance	Provide Public Emergency Preparedness Training	Identify Languages in the Community Profiles	Establish Volunteer Management Protocols

Emergency Management Roadmap - Increase Coordination

May 2019



Emergency Management Roadmap - Innovation and Readiness

May 2019

Initiate
Department
Operations
Center updates

Increase
Enrollment in
Alert SCC

Data, Technology
and Information
Management

Better Utilize Liaisons during
Emergency Operations

Design and build new
Emergency Operations Center

Emergency Management Roadmap – November 2018

Complete JEAP review exercise	Effectively utilize UASI and other grant funds	FEMA Public Assistance	EOC Activation	CADRE	Convene Disaster Council	Establish Volunteer Registration Process
	Update Joint Emergency Action Plan for Flood	Activate JEAP as needed	EOC Exercises	Complete support plans to the EOP	FEMA Disaster Mitigation	Complete a Crisis Communications Plan
Maintain Emergency Management Working Group Support	Complete update to the Emergency Operations Plan (EOP)	Provide Public Emergency Preparedness Training	County	Develop Disaster District Office Plans	Develop soft story program	Integrate all hazards plans and needs for AFN
				Initiate Department Operations Center updates		Design and build new Emergency Operations Center
On board additional OEM staff	Complete update of Annexes to the EOP	Respond as needed to emergencies	Water District	People - Public Health Grant	Develop multi-year training and exercise plan	Deepen The EOC Bench
					Data, Technology and Information Management	CERT Development

Emergency Management Roadmap – May 2019

Establish Volunteer Registration Process	Respond as needed to emergencies	Update Joint Emergency Action Plan for Flood	Complete Safety and Damage Assessment Plan	FEMA Public Assistance	Develop soft story program	Provide Public Emergency Preparedness Training	Community Readiness & CERT	
Maintain Emergency Management Working Group		Complete Crisis Communications Plan	Complete Shelter Management Plan	Identify Languages in the Community Profiles	County	Water District	CADRE	
EOC Activation	Activate JEAP as needed	Complete Disaster Debris Management Plan	Complete CERT Operational Plan	Deepen The EOC Bench	Initiate Department Operations Center updates	Integrate all hazards plans and needs for AFN	FEMA Disaster Mitigation	Formalize Agreements with CBOs
	On board additional OEM staff	Complete Post-Disaster Housing Plan	Develop Disaster District Office Plans	EOC Exercises	Increase Enrollment in Alert SCC	Develop Multi-Year Training and Exercise Plan	Design and build new Emergency Operations Center	Establish a Formal MOU with RACES and another Auxiliary Communications Group
	Effectively utilize UASI and other grant funds	Better Utilize Liaisons during Emergency Operations	Complete Recovery Plan	People - Public Health Grant	Utilize Mutual Aid	Data, Technology and Information Management	Establish and Enforce Mandatory Training Requirements	Establish Volunteer Management Protocols

Summary

- Resilience is integrated into the Emergency Management Roadmap efforts
- Return annually with update



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