Item 3.1
City Manager's COVID-19 Update

Lee Wilcox, Chief of Staff, Emergency Operations Center Director
Kip Harkness, Deputy City Manager, Emergency Operations Center Director

August 11, 2020

City Manager's COVID-19 Update
August 11, 2020

- ❑ **EOC Update**

- ❑ **Supported Isolation Program and Communications**

- ❑ **Development Services Update**

- ❑ **Federal Legislation Update**

Slow and reduce the spread of COVID-19, and support our most at-risk people

Roadmap through the Epidemic: City Response – Highest Priority Actions

1. Compliance with Public Health Orders ("Shelter in Place")	+ Education, enforcement and engagement
2. Continuity of Essential City Services	+ Ensuring essential services are provided safely for the duration of the epidemic

3. Support for At-Risk Communities and Populations
  ▪ Food & Necessity Distribution and Feeding
    – Senior Support and Services
    – Medically At-Risk Support and Services
  ▪ Homeless Support and Services (Shelter Delivery and Quarantine)
  ▪ Local Assistance for:
    – Individuals and Families
    – Small Business and Non-Profit Support
	+ County wide food distribution, focusing first on the most at-risk and then, scale and sustain
	+ Support seniors in isolation
	+ Support medically at-risk populations in isolation
	+ Increase shelter, hygiene services and health support to homeless population
	+ Local assistance for individuals and families
	+ Support small businesses and develop understanding of new forms of assistance (e.g. SBA) and begin to operationalize

4. Powered by People – Support our people so they can act
  ▪ Ensure Safety of City Staff Performing Essential Services
  ▪ Families Support for City Staff Performing Essential Services (including childcare)
  ▪ Redeploying Staff to Essential Services and Response
	+ Support safety of City Staff performing essential services
	+ Prioritize testing, child care, and other support services for staff performing essential services
	+ Temporarily re-assign staff in non-essential services to essential or emergency management functions

Enabling Actions Supporting the Response

5. Silicon Valley Strong Campaign	+ A public campaign amplifying public health messages, raising funds, and volunteers
6. Communications and Engagement with Community	+ Messaging to broader community with focus on engaging our most at-risk communities in multiple languages

7. Funding and Cost-Recovery
  ▪ Maximizing Cost-Recovery (CalOES and FEMA)
  ▪ Securing Funding State, Federal and Private Grants
	+ Coordinated approach to federal, state, local, and privately raised funds with a focus on effective response and cost recovery for the City organization

8. Future Planning	+ Understanding future trajectory and impacts of COVID-19

Supported Isolation Program and Communications

Jacky Morales-Ferrand, Director, Department of Housing

Colin Heyne, Emergency Public Information Officer

COVID-19 Supported Isolation Program

Three Options:

| Motel With Supportive Housing	Support Services	Rental and Financial Assistance
• For individuals who do not have a safe place to isolate	• For those who have a place to isolate but need limited assistance • Examples: food and cleaning supplies	• Rental assistance for supported isolation

Program is communicated via contact tracers

300 contact tracers during the week, 250 on the weekend

Supported isolation referral hotline: 408-808-7770 (7 days/week, 8 am – 5 pm) | sccstayhome.org

Raising Awareness of Supported Isolation
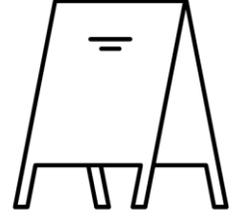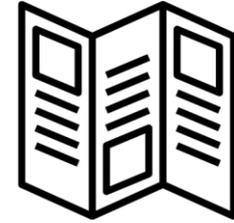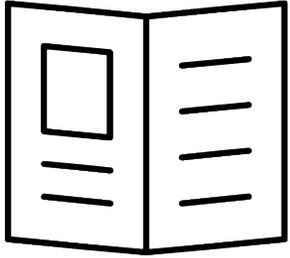
County Communications

- Flyer
- Website
- Social campaign

City Digital

- Flash report
- Broadcast County social
- Influencer video

City Non-Digital

- VLAC brochure
- Point-of-service media
- Potential radio

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Development Services

Rosalynn Hughey, Director, Planning, Building, and Code Enforcement

Driving Development During COVID-19

☑ Extend Construction Hours

☑ Temporary New Housing AHIF Extension

☑ Extend Building Permits

❑ Extend Planning Permits – Today's Council Action

❑ COVID Cancelled Inspections

❑ Permit Issuance

☑ Virtual Community Meetings – Ongoing

❑ General Plan Hearing Cycle – Spring 2021

Planning Activity During COVID-19

526   New Planning Applications Submitted

338   Planning Permits Approved

1,571   Housing Units Approved

4.3MM   Commercial SF Approved

Building Permit Issuance During COVID-19

In-Person Permit Center Closure = Operational Impact

How we're addressing:

- Increasing Staff Resources
  - Evening & Saturday Overtime
  - 1 Retiree/Rehire
  - 1 new hire started in July
  - Hiring 2 Permit Specialists
  - Shifting resources from inspection team

- Implementing Online Appt Scheduling

- Expanding Online Permits Offering to allow customers to obtain permit themselves

Permit Activity

Month	Application Intake	Permit Issuance
Jan, 2020	2,835	2,087
Feb, 2020	2,646	1,968
Mar, 2020	2,028	1,420
Apr, 2020	1,103	501
May, 2020	1,806	1,069
Jun, 2020	2,609	1,676
Jul, 2020	3,077	1,990
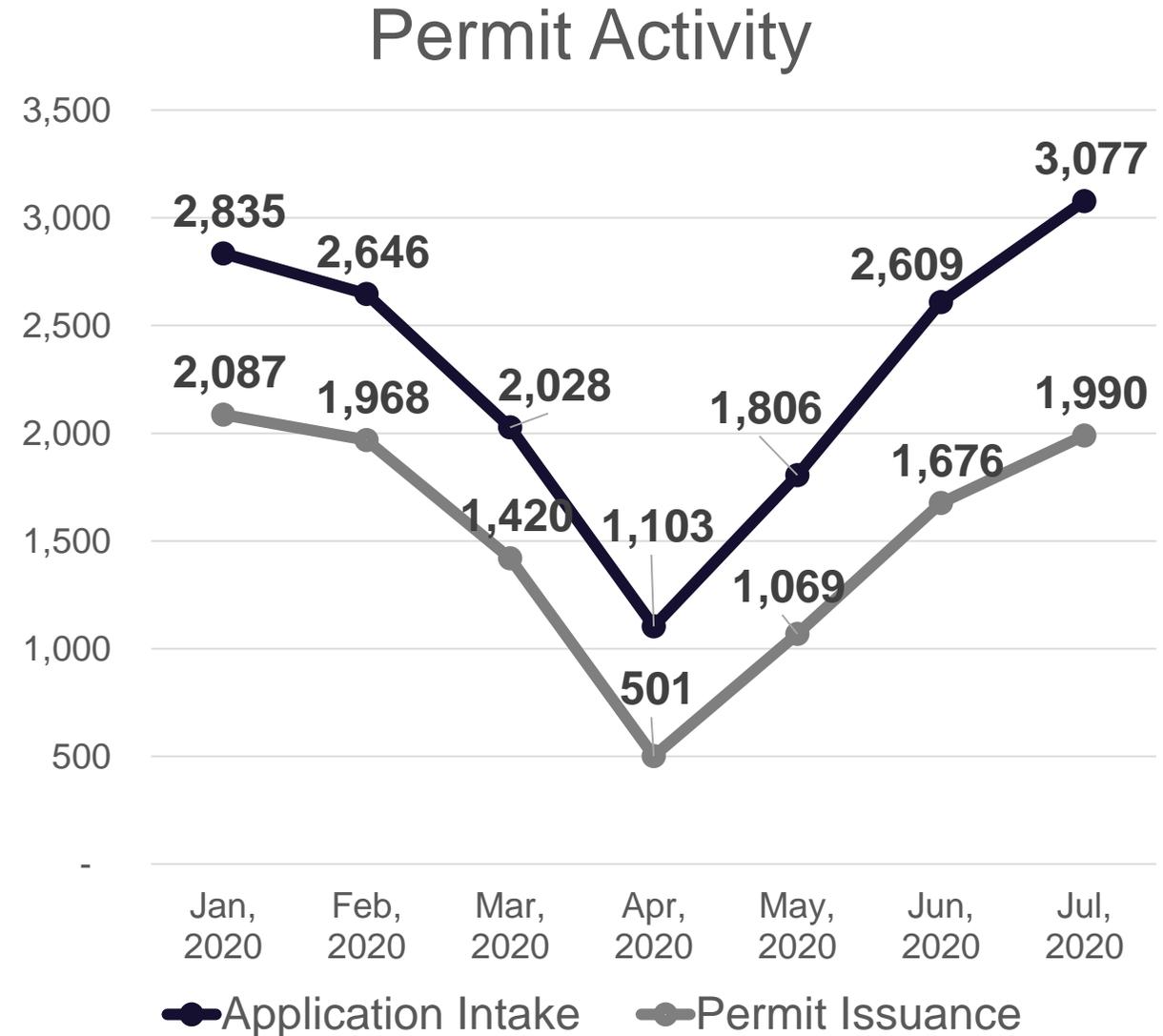
Inspections Counts, May 4 to August 7

Pre-COVID Weekly Average: 2,500 per week

Weekly Inspeciton Counts

Pre-COVID Avg Week

1,753
2,127
2,018
1,824
2,449
2,405
2,289
2,149
1,731
2,250
2,375
2,462
2,190
2,288

4-day week due to 4th of July

5/4-5/8, 5/11-5/15, 5/18-5/22, 5/25-5/29, 6/1-6/5, 6/8-6/12, 6/15-6/19, 6/22-6/26, 6/29-7/03, 7/06-7/10, 7/13-7/17, 7/20-7/24, 7/27-7/31, 8/03-8/07

COVID Cancelled Inspections
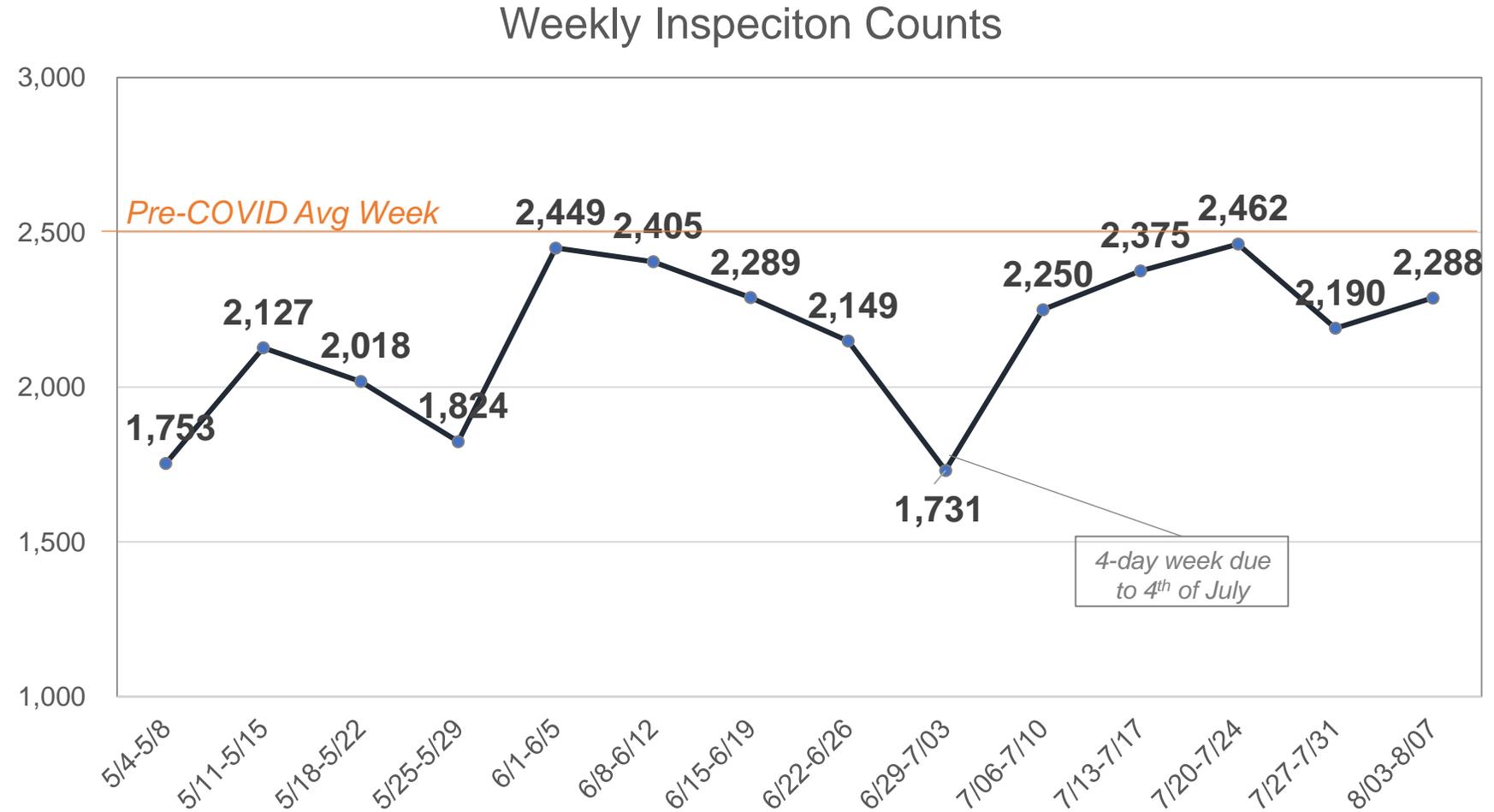
Cancelled Inspections (2,000)

Accommodated all Cancelled Inspection Requests

200 Remaining Inspections:
- Ability to schedule appointments in 24-48 hours upon request

Remaining Inspections: 200

83% as of June 19

71% as of June 5

60% as of May 22

44% as of May 15

Completed Inspections 1,800

Completed Inspections – 5/04/2020-8/07/2020
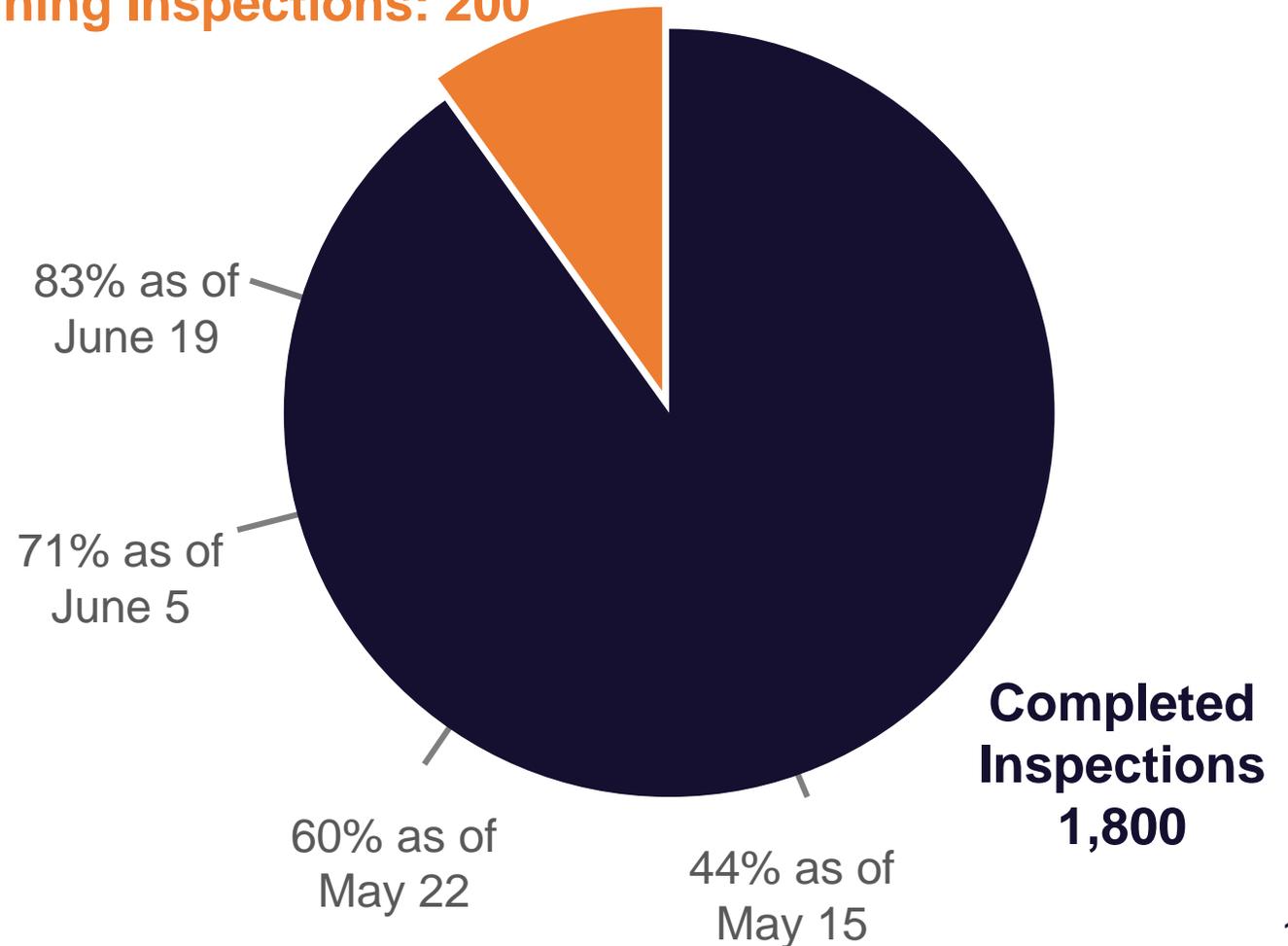
Development Services Transformation – Going Digital

AMANDA 7

AMANDA Upgrade – Nov. 4, 2019

County shelter-in-place order given. Permit Center closed to the public

Transition to Work from Home – March 23, 2020

Created Remote Development Service Procedures, distributed over 100 computers to staff, stood-up e-file submission website

Digital Inspection Forms Launched – April 21, 2020

Building inspectors start using mobile inspection e-forms with auto-upload to AMANDA & customer

SJPermits.org New Self-Service Permits – August 10, 2020

Two new online permits available to customers for – (1) Brace & Bolt & (2) Storage Battery (with PV)

sjpermits.org

Electronic Plan Review ("SJePlans") – August 31, 2020

Launching first phase of SJePlan software with Planning and Public Works permits

SJePlans

Online "Permit Center" Appointment Scheduling – Sept. 2020

Appt. scheduling website for customers to pick their appointment date/time for virtual permit center

Federal Legislation Update

Alexandria Felton, Office of Intergovernmental Relations

Federal Update – HEROES, HEALS & Presidential Actions

	House Democrats – HEROES Act	Senate Republicans – HEALS Package	Presidential Actions – Executive Orders
Total amount	$3.4 trillion	$1.1 trillion	$44 billion (unemployment insurance)
Direct local/state funding	Local government - $375 billion States - $500 billion	None	None
Pandemic Unemployment Insurance	$600 enhanced payment a week	$200 enhanced payment a week	$400 enhanced payment a week
Airport	None	$10 billion	None
Paycheck Protection Program	Extends to 12/31/20. Includes additional $10 billion for EIDL grants, funds for community lenders	Extends to 12/31/20. Includes $190 billion in committed funds for PPP and second draw PPP loans, set-asides for small business and community lenders	None

HEALS Act Package
Changes to Coronavirus Relief Funds under CARES

Flexibility

- Extend spending deadline from 12/30/20 to 9/28/21
- Allow up to 25% for lost revenue

Restrictions

- Cannot spend on pensions
- Cannot use CRF to supplant non-Federal funds

Advocacy Efforts

Communicating with delegation on funding impacts

- Advocating for additional funding for local governments

- Communicating a detailed picture of City economic situation

Working with key coalitions

- National League of Cities

- United States Conference of Mayors

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Preview – Coming COVID-19 Updates:

August 18	August 25	September 1
Updates for Item 3.1: • Library Learning Pods • Domestic Violence Update	**Updates for Item 3.1:** • City Fiscal Recovery Update • State Legislation Update • Digital Inclusion Update	**Updates for Item 3.1:** • Concurrent Emergency Planning (PSPS, Wildfires, Next Pandemic) • Public Health Order Compliance • Homelessness and BeautifySJ
COVID-19 Agenda Items (Tentative): • Extension of COVID-19 Local Emergency • Community & Economic Recovery Grants • Application for CARES Act Grant	**COVID-19 Agenda Items (Tentative):** • Eviction Moratorium Extension	**COVID-19 Agenda Items (Tentative):**