



# Memorandum

**TO:** RULES AND OPEN  
GOVERNMENT COMMITTEE

**FROM:** Joe Rois,  
City Auditor

**SUBJECT:** Monthly Report of Activities for  
June and July 2025

**DATE:** July 31, 2025

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## RECOMMENDATION

Approve the Auditor's Office Monthly Report of Activities for the months of June and July 2025.

## SUMMARY OF RESULTS

Charter Section 8.05(e) requires the City Auditor to submit a monthly report to the City Council of our activities, findings, and recommendations. This report summarizes reports issued, other activities, assignments in process, and the status of the City Auditor's Fiscal Year (FY) 2024-25 Work Plan during the months of June and July 2025.

### Activities During the Months of June and July:

1. Issued **City Costs for Outdoor Special Events: Opportunities Exist to Enhance Customer Service**. The report is online at:  
<https://www.sanjoseca.gov/home/showpublisheddocument/122828>.

Information on the status of the City Auditor's FY 2024-25 Work Plan is attached. Overall, the Office completed 12 of the 17 projects on the FY 2024-25 Work Plan. In total, 17 of the 17 projects were either completed or in process at the end of the fiscal year. On behalf of the Auditor's Office, I would like to express my appreciation to City staff for their cooperation and assistance during our reviews.

Joe Rois  
City Auditor

Attachment

**Status of the City Auditor's FY 2024-25 Audit Work Plan  
As of June and July 2025**

	Objective	Status	Issuance Date
<b>Assignments Completed</b>			
1. Encumbrances	Review encumbrances for compliance with the City's Encumbrance Policy (CPM 5.1.12). The General Fund had a \$53 million Encumbrance Reserve in the FY 2023-24 Proposed Operating Budget. This is nearly 40 percent higher than five years ago. ( <i>Outstanding request from a resident</i> )	Completed	September 2024
2. Semi-annual audit recommendation status report	Report on the implementation status of all open audit recommendations as of June 30, 2024, and December 31, 2024.	Completed	September 2024 & March 2025
3. Semi-annual compliance review of the City's investment program (contracted audit service)	The City's investment policy requires semi-annual compliance audits of the City's investment portfolio. The independent certified public accounting firm Macias Gini & O'Connell LLP (MGO) will conduct the agreed-upon procedures as of June 30, 2024, and December 31, 2024.	Completed	September 2024 & April 2025
4. Tenant Protection Ordinance	Review the assessment and use of Tenant Protection Ordinance fees. ( <i>Councilmember request</i> )	Completed	October 2024
5. Annual audits of voter-approved bond and parcel tax measures (contracted audit service)	MGO will conduct audits of the Branch Library Bond Projects Fund, the Parks and Recreation Bond Projects Fund, the Library Parcel Tax Fund, and the Public Safety and Infrastructure ("Measure T") Bond Fund satisfying the City's obligation for guaranteed annual audits.	Completed	October 2024
6. San José Animal Care & Services	Audit covering various aspects of Animal Care & Services' operations and comparisons against industry standards, as directed by the Mayor and multiple Councilmembers. ( <i>Added to the work plan by the Rules Committee on October 11, 2023</i> )	Completed	November 2024
7. Annual performance review of Team San José and the Convention and Visitors Bureau	Annual review to determine whether Team San José met their performance metrics as of June 30, 2024.	Completed	November 2024
8. Compliance review of San José Clean Energy's risk management practices (contracted audit service)	MGO will conduct tests of San José Clean Energy (SJCE) investment and risk management practices to ensure compliance with the City's Energy Risk Management Policy and Energy Risk Management Regulations as of FY Ended June 30, 2024.	Completed	November 2024
9. Access to and use of critical services by traditionally marginalized communities –	Assess and provide recommendations related to departmental efforts around progress on Racial Equity Action Plans, resources available for equity-related work, collection of data on participants or parties	Completed	December 2024

	Objective	Status	Issuance Date
neighborhood blight reduction programs	impacted by services, and/or other related areas. <i>(Mayor provided direction to explore an audit scope in this area in the March 2023 Budget Message)</i>  Note: The Office intends this to be a series of audits focusing on different programs or services provided by the City. The first project will focus on neighborhood blight reduction and beautification programs in the Department of Parks, Recreation and Neighborhood Services.		
10. Annual Report on City Services	17 <sup>th</sup> annual report providing data about the cost, quality, quantity, and timeliness of City services. The report incorporates existing performance measurement data, showing ten-year historical trends, a variety of comparisons to other cities, and the results of a resident survey. The office will also maintain an online dashboard of CSA dashboard measures.	Completed	December 2024
11. Annual external financial audit and single audit (contracted audit service)	The City Charter requires an annual audit of the City's financial transactions. MGO will conduct the annual audits of the Annual Comprehensive Financial Reports of the City and the Airport. MGO will also conduct audits of the financial statements of the Successor Agency to the Redevelopment Agency, Convention Center, Deferred Compensation, Tier 3 Defined Contribution Plan, Voluntary Employee Beneficiary Association (VEBA), Metropolitan Transportation Commission (MTC) grant compliance, South Bay Water Recycling, San José Clean Energy (SJCE), and the Single Audit (including Airport passenger facility charges and customer facility charges).	Completed	September 2024 – March 2025
12. City costs for special events	Assess City-required security or other costs to organizers for special events. <i>(Request from the Mayor)</i>	Completed	June 2025
<b>Assignments in Process</b>			
13. Access to and use of critical services by traditionally marginalized communities (traffic safety)	The second project in this series will focus on Traffic Safety programs or services in the Increasing Community Safety City Council focus area. (see project 9 above)	In process	August 2025 (projected)
14. Procurement	Assess the efficiency of the City's procurement processes for goods and services, not including public works projects. <i>(Outstanding audit requests from a Councilmember and the Mayor)</i>	In process	August 2025 (projected)

	Objective	Status	Issuance Date
15. Homelessness	Audit to explore the City's internal department structure related to homelessness response, including assessing coordination of activities and benchmarking with other jurisdictions. <i>(Per City Council direction at the June 11, 2024 City Council meeting)</i>	In process	October 2025 (projected)
16. Follow up on 2021 <i>Police, Staffing, Expenditures, and Workload</i> audit report (AMENDED)	This is a follow up to the 2021 <i>Police Staffing, Expenditures, and Workload</i> <sup>1</sup> audit. There are outstanding audit recommendations over different aspects of Police operations. <i>(Outstanding audit request)</i>	In process	TBD
17. Fire Department inventory controls over controlled substances (NEW)	Assess inventory controls over controlled substances in the Fire Department.	In process	TBD
<b>Assignments Not Yet Started</b>			
None			

The City Auditor's Fiscal Year 2024-25 Work Plan is online at:  
<https://www.sanjoseca.gov/your-government/appointees/city-auditor/annual-work-plans>

<sup>1</sup> See <https://www.sanjoseca.gov/home/showpublisheddocument?id=70064>