

PUBLIC SAFETY

2025-2026 PROPOSED OPERATING BUDGET

OUTCOMES:

- *A safer San José with effective emergency response services*
- *Resilient communities that are prepared for emergencies*

Presenter: Robert Sapien, Jr., Fire Chief

Panelists: Paul Joseph, Police Chief

Raymond Riordan, Office of Emergency Management Director

Eddie Aubrey, Independent Police Auditor



PUBLIC SAFETY

Core Services

Fire Department

- Emergency Response
- Fire Prevention

Police Department

- Crime Prevention and Community Education
- Investigative Services
- Regulatory Services
- Respond to Calls for Service and Patrol Support

Office of Emergency Management

- City-Wide Emergency Management

Independent Police Auditor

- Independence Police Oversight

PUBLIC SAFETY

Program Areas*

Fire Department

- Fire and Emergency Medical Services Response
- Fire and Emergency Medical Services Dispatch
- Fire Stations / Apparatus Operations and Maintenance
- Fire Sworn Training
- Special Operations (Airport Rescue and Fire Fighting, Hazardous Incident Team, Urban Search and Rescue)
- Fire Cause Investigation
- Fire Safety Education, Review, and Inspections

Office of Emergency Management

- Community Emergency Response Team
- Emergency Operations Center Capital Project
- Community Focused Emergency Planning

Police Department

- Crime Prevention
- Homicide / Crime Scene
- Sexual Assaults
- Special Investigations
- Permits
- 9-1-1 Call Taking and Police Dispatch
- Downtown Services
- Field Patrol
- Police Training and Academy

Independent Police Auditor

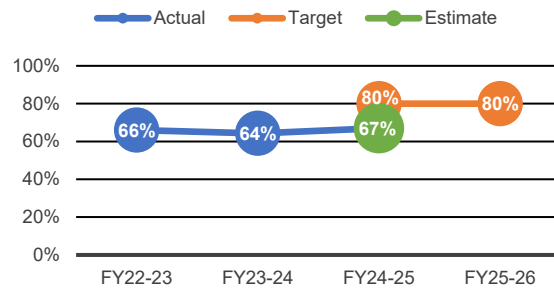
- Oversight of Police Misconduct Complaints and Public Outreach
- IPA Management and Administration

* For a complete list of programs, please refer to the 2025-2026 Proposed Operating Budget

PUBLIC SAFETY PERFORMANCE MEASURE DASHBOARD

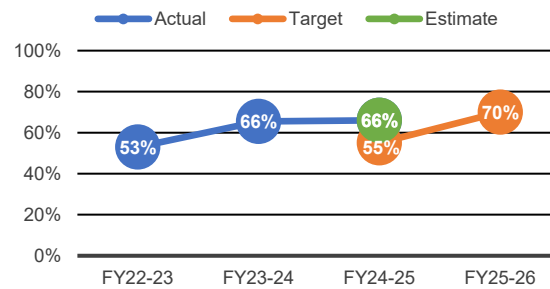
Fire Emergency Responsiveness

% of time the initial responding Fire unit arrives to Priority 1 calls in less than eight minutes (red lights/siren)



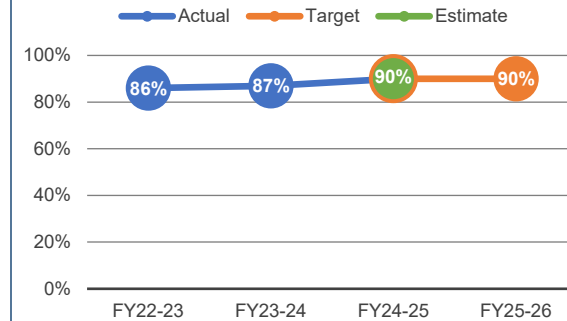
Quality of Fire Protection and Prevention

% of residents surveyed who rate the quality of fire protection and prevention as "good" or "excellent"



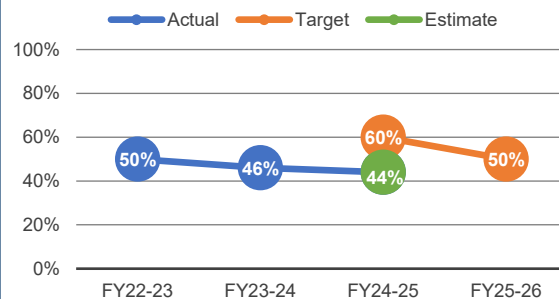
Police Emergency Calls for Service and Reports

% of 9-1-1 calls that are answered in less than 15 seconds



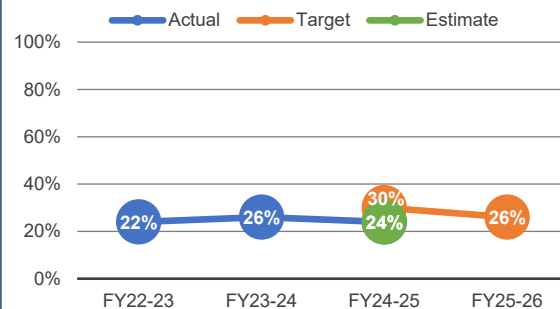
Police Emergency Responsiveness

% of time the first dispatched Police unit arrives to Priority 1 calls in less than six minutes (present or imminent danger)



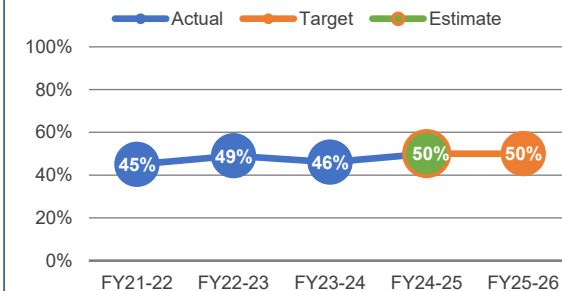
Quality of Police Protection

% of residents surveyed who rate the quality of police protection in their neighborhood as "good" or "excellent"



Resident Household Emergency Preparedness

% of residents surveyed rating of household preparedness for a natural disaster of other citywide emergency as "well prepared" or "somewhat prepared"



PUBLIC SAFETY

Budget Summary

Department	2024-2025 Adopted	2025-2026 Forecast	2025-2026 Proposed	% Change from Forecast
Fire ¹	\$320,362,281	\$312,693,528	\$314,452,619	0.6%
Police	\$574,241,904	\$572,930,160	\$587,416,145	2.5%
Office of the Emergency Management	\$4,140,051	\$2,856,753	\$3,329,753	16.6%
Independent Police Auditor	\$1,645,463	\$1,665,341	\$1,665,341	0.0%
CSA Total²	\$900,589,699	\$890,145,782	\$906,863,858	1.9%
Positions	2,581.74	2,581.24	2,594.24	0.5%

¹ The Fire Department has additional funding budgeted in the Community & Economic Development City Service Area.

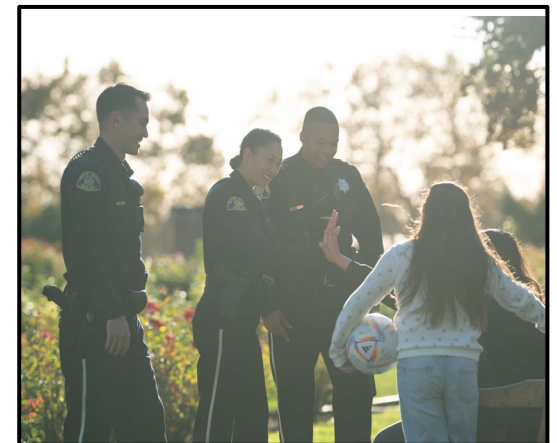
² The 2024-2025 Adopted CSA total includes \$200,000 of funding for Emergency Operations Center Relocation Capital Contribution in the Public Works Department.

PUBLIC SAFETY

2025-2026 PRIORITIES / SERVICE DELIVERY



- Respond to calls for service of essential emergency services (patrol, fire suppression, rescue, and emergency medical services) in a safe, efficient, and effective manner.
- Continue regional all-hazard emergency management planning, training, and exercises.
- Audit police misconduct complaints to ensure the process is thorough, objective, and fair; provide policy recommendations and public outreach.
- Effectively investigate crimes and seek successful prosecution of suspects.
- Advance the deployment and use of technology to enhance the delivery of public safety services where possible.



PUBLIC SAFETY

Proposed Budget Actions

Proposal Title	Amount	Previously Funded One-Time?
2026 Sporting Events – Police Department	\$3,000,000	
2026 Sporting Events – Fire Department	\$100,000	
Police Department Neighborhood Quality of Life Unit	\$2,133,882	
Fire Station 32 (Single Company)	\$673,000 ¹	
Office of the Emergency Management – Disaster Preparedness and Emergency Modeling Software	\$580,000	
First Responder Fee Program Staffing	\$365,851	
Unstaffed Unit Reduction – Police Department	(\$1,260,683)	

¹ This proposal amount will be offset by the liquidation of the New Fire Facilities Operations and Maintenance Reserve established in the 2026-2030 General Fund Five-Year Forecast.

PUBLIC SAFETY SUMMARY



- Enhance high-quality fire dispatch, suppression, rescue, emergency medical, and other related public assistance services through staffing augmentations and alternative revenue programs.
- Maintain the safety of residents throughout the City by keeping crime rates down, reducing and investigating crimes, and maintaining a vibrant, safe community.
- Provide quality police response to calls for service and maintain visible patrol throughout the City.
- Continue projects that support the integration of volunteer resources, improve support for our most vulnerable populations, and address the direct needs of the public following a disaster.
- Provide civilian oversight of the Police misconduct complaint process to ensure its fairness, thoroughness, and objectivity.

PUBLIC SAFETY

2025-2026 PROPOSED OPERATING BUDGET

OUTCOMES:

- *A safer San José with effective emergency response services*
- *Resilient communities that are prepared for emergencies*

Presenter: Robert Sapien, Jr., Fire Chief

Panelists: Paul Joseph, Police Chief

Raymond Riordan, Office of Emergency Management Director

Eddie Aubrey, Independent Police Auditor



PUBLIC SAFETY

2025-2026 PROPOSED OPERATING BUDGET

Responsibility to Shelter

Panelists: Nora Frimann, City Attorney

Erik Solivan, Housing Director

Paul Joseph, Police Chief



BACKGROUND

March Budget Message approved by City Council on March 18, 2025:

- The City Attorney is directed to work with the City Manager to return to Council by June 2025 with:
 1. Changes to existing ordinances to enable efficient and effective enforcement of behaviors frequently witnessed on city streets that are already prohibited in the Municipal Code.
 2. New or amended ordinances to address gaps within our existing Municipal Code by adding other behaviors frequently witnessed on our streets, such as harassment, trespassing, management of biowaste, damage to any city-owned property (including electrical infrastructure and vegetation), and accumulating materials outside of a 12' x 12' footprint.
 3. A Council “Responsibility to Shelter” policy to be reflected in departmental procedures that imposes misdemeanor charges for trespassing or other relevant code violations after three documented refusals to accept shelter or housing within an 18-month period.
- The City Manager is directed to dedicate staff within SJPd, looking to San Diego’s Neighborhood Policing Division as a model. Preliminary ideas should be brought to Council for review and discussion through the Budget Study Sessions in May 2025.

LEGAL CONSIDERATIONS

- Preparing updates to public and private trespassing, management of biowaste, and damage to City-owned property ordinances for June 2025
- Reviewing whether an offer of shelter creates a legal requirement of acceptance
- Working with SJPD on developing best practices to aid with documentation of RTS to reduce dismissals of CAO prosecutions; developing a pre-filing diversion program to aid in getting necessary assistance to qualified individuals; and assisting with drafting departmental notices, training manuals, or new protocols for RTS and quality of life enforcement
- Coordination with County Counsel to assist with getting qualified individuals into Assisted Outpatient Treatment (AOT) or CARE Court processes
- Aid Housing in developing standard operating procedure for EEP to ensure swift and reliable data sharing and communications between Housing, SJPD, and CAO

HOUSING DEPARTMENT - ENHANCED ENGAGEMENT PROGRAM [EEP]



EEP Funding

1. Create a team of 7.0 positions that will form the EEP Team
 - Compress third-party contracts for Outreach Engagement to provide capacity to hire 3.0 new positions for EEP Team
 - Reallocate 4.0 existing positions supporting encampment engagement into the EEP Team

EEP Duties

1. EEP Team will **not** engage in any form of law enforcement
2. EEP Team will target large or long-term encampments not yet scheduled for abatement through collaboration with PRNS
3. EEP Team will conduct relationship-based outreach, and make and record offers of shelter or housing, establish case files, and communicate codes of conduct
4. EEP will work with encampment occupants, identify individuals posing:
 - a. A significant health or safety risk to encampment or surrounding neighborhood
 - b. High mental/substance abuse needs
 - c. Chronic service resistance

HOUSING DEPARTMENT - ENHANCED ENGAGEMENT PROGRAM [EEP]



Set an SOP

1. Set standard operating procedures to ensure:
 - a. Staff safety
 - b. Case file management
 - c. Communication with partner departments
2. Ensure consistency in the administration:
 - a. Scheduled engagement
 - b. Data collection
 - c. File management to effectively track offers of shelter, housing, and services

Department Information Sharing

1. Police and Housing Departments will:
 - a. Determine a procedure for information sharing between Housing's Enhanced Engagement Program Team and the Police Department's Neighborhood Quality of Life Unit
 - b. Regular debriefs to ensure outcomes are being met, needs for service adjustments, and to address emerging challenges

POLICE DEPARTMENT – NEIGHBORHOOD QUALITY OF LIFE UNIT



- The Police Department is creating a Neighborhood Quality of Life Unit (1.0 Sergeant, 6.0 Officers) to mitigate the impacts of unsheltered homelessness on the City by enforcing criminal violations.
- Where possible and appropriate, the unit will work with unsheltered individuals to connect them with available services, including shelter.
- As part of this effort, the Police Department will continue its practice of taking non-violent misdemeanor arrestees to Mission Street Recovery Station¹ (in lieu of jail) where they can receive and be made aware of these services.
 - Explore the need for a revised MOU with the County
 - Continue to explore other alternatives with the County

¹ The Mission Street Recovery Station is a 24/7 facility for individuals to recover from alcohol intoxication, access ongoing services, and receive referrals. Participants have an opportunity to complete a housing assessment and a MediCal application. Transportation to a shelter or a detoxification program is offered. The use of the facility helps to minimize incarceration and avoid unnecessary use of hospital emergency departments.

CODE OF CONDUCT- ADMINISTRATIVE PRACTICE

- Encampment is kept within a 12x12x12 area or within a lived-in vehicle (no items on the roof, under, or outside the vehicle)
- The public right-of-way is not blocked by the encampment or trash
- Biowaste is stored correctly
- Encampment is kept free of litter and/or debris, trash is set out for pick-up
- No damaging of the surrounding environment, tampering, and/or destroying hydrants and/or electrical equipment
- No open illegal substance
- No loud noises that violate the San José Municipal Code
- No animals impacting the public right-of-way and/or public safety
- No criminal activity or violence
- No encampments within 150ft of a school or playground; blocking the public right-of-way; or obstruction to critical infrastructure
- No encampments within posted No Encampment Zones
- No violations of tow-away zones
- Compliance with the Code of Conduct will be monitored
- Encampment occupants will be expected to accept shelter or housing when offered

Quick Key Dependencies:

<u>Step</u>	<u>Who Leads</u>	<u>Critical Items to Enable Success</u>
Program Set-up	Housing, SJPD, CAO	Hiring, contract modifications, MOU updates
Outreach & Engagement	Housing	Staff training, data tracking system, strong client rapport
Handoff & Enforcement	Housing → SJPD	Clear separation of duties, Clear warm-handoff protocols
Enforcement & Maintenance	SJPD	Expanded MSRS use, quick response capacity
Sustained Operations	Housing + SJPD	Ongoing interagency coordination, field feedback loops

PUBLIC SAFETY

2025-2026 PROPOSED OPERATING BUDGET

Responsibility to Shelter

Panelists: Nora Frimann, City Attorney
Erik Solivan, Housing Director
Paul Joseph, Police Chief

