



# Memorandum

**TO:** HONORABLE MAYOR  
AND CITY COUNCIL

**FROM:** Erik L. Soliván

**SUBJECT:** See Below

**DATE:** June 13, 2025

Approved

Date:

6/16/25

**COUNCIL DISTRICT:** Citywide

**SUBJECT: Actions Related to Grant Agreements for Multiple Programs Serving Households Experiencing Homelessness for Fiscal Year 2025-2026**

## **REASON FOR SUPPLEMENTAL**

This supplemental memorandum provides a correction regarding the data reported in the key performance outcomes for the LifeMoves Safe Parking program at the Santa Teresa Boulevard site, as included in Table 2 of the original City Council memorandum dated June 3, 2025. This correction accurately reflects the underlying program outcome data.

## **ANALYSIS**

### ***Crisis Intervention Program***

#### **Safe Parking for Recreational Vehicles – Santa Teresa Boulevard**

LifeMoves currently operates the 42 spaces for the Safe Parking for Recreational Vehicles program site at the Santa Clara Valley Transportation Authority parking lot located on Santa Teresa Boulevard. This program includes onsite individualized case management, basic needs services (e.g., portable restrooms, hand washing stations, garbage services, grey/black water services), and other onsite support services. The program will continue operating 24 hours a day, seven days a week, and LifeMoves will continue performing the day-to-day operations with the goal of exiting program participants to temporary or permanent housing destinations.

The recommended grant amendment allocates a \$1,531,481 increase to the grant amount to support personnel and operations of the program for a 12-month term. This action includes a retroactive term start date of July 1, 2025, to minimize any service disruptions and to allow execution of the amendment after the start date, given the short

time frame for negotiating and executing this extension. City Council last approved this agreement on June 18, 2024.

**Revised Table 2** summarizes key performance measures for the Crisis Intervention Program for Fiscal Years 2023-2024 and 2024-2025.

**Revised Table 2 – Crisis Response Program – Key Performance Measures**

| Program Name  | Current Occupancy Rate | Fiscal Year 2024-2025 % of Program Participants Permanently Housed | Fiscal Year 2024-2025 Average Length of Stay* (Days) |
|---|------------------------|--|--|
| Safe Parking for Recreational Vehicles – Santa Teresa Boulevard | 97.6%                  | 29.4%  | 286  |

*\*The Average Length of Stay metric can vary in definition. For the purposes of this report, it is filtered specifically for program participants who exited the program during the reporting period (Fiscal Year 2024-2025), including those who exited to permanent housing and for reasons such as death, incarceration, or voluntary departure.*

**Performance Management**

In addition, the Housing Department acknowledges that performance over the past year is below standards and is committed to addressing and resolving the performance issues in collaboration with the contractor. As the City's shelter's system expands, the department will continue to balance the tensions between speed of growth, quality of service, and the cost of service versus delivery of program outcomes.

/s/  
Erik L. Soliván  
Housing Director

For questions, please contact Cupid Alexander, Deputy Director, Housing Department, at [Cupid.Alexander@sanjoseca.gov](mailto:Cupid.Alexander@sanjoseca.gov).