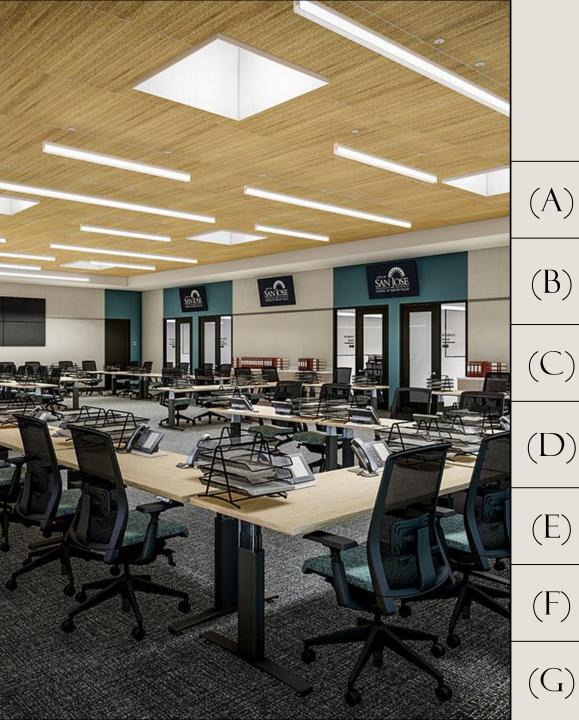


CITY OF SAN JOSÉ EMERGENCY SERVICES COUNCIL

- April 22, 2024
- City of San José
- Emergency Operations Center



AGENDA

CALL TO ORDER & ROLL CALL

REVIEW OF EMERGENCY SERVICES COUNCIL PURPOSE

CONSENT CALENDAR

REPORTS TO EMERGENCY SERVICES COUNCIL

PUBLIC COMMENT

MEETING SCHEDULE

ADJOURNMENT

CALL TO ORDER & ROLL CALL



 Review and recommend approval to City Council

Plans and Agreements



- Review and approve organized <u>volunteer</u> groups
- Advise on revision concepts and/or

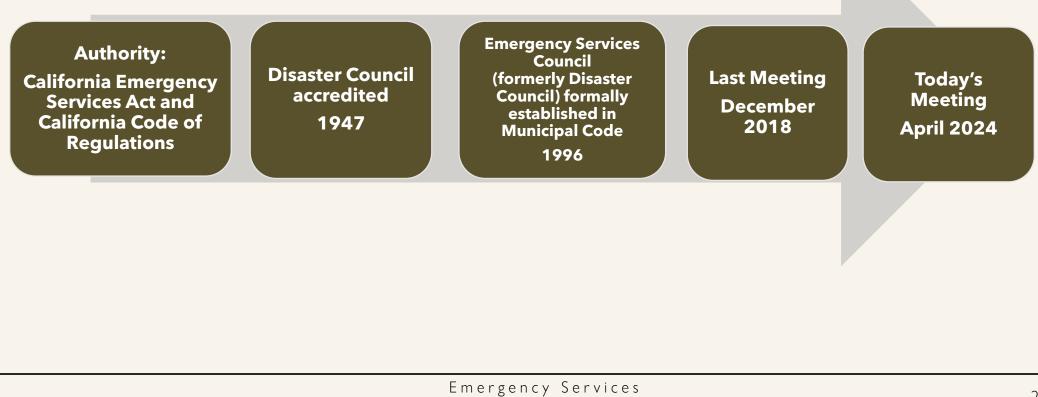
Registration, Training, and Integration

REVIEW OF EMERGENCY SERVICES COUNCIL PURPOSE

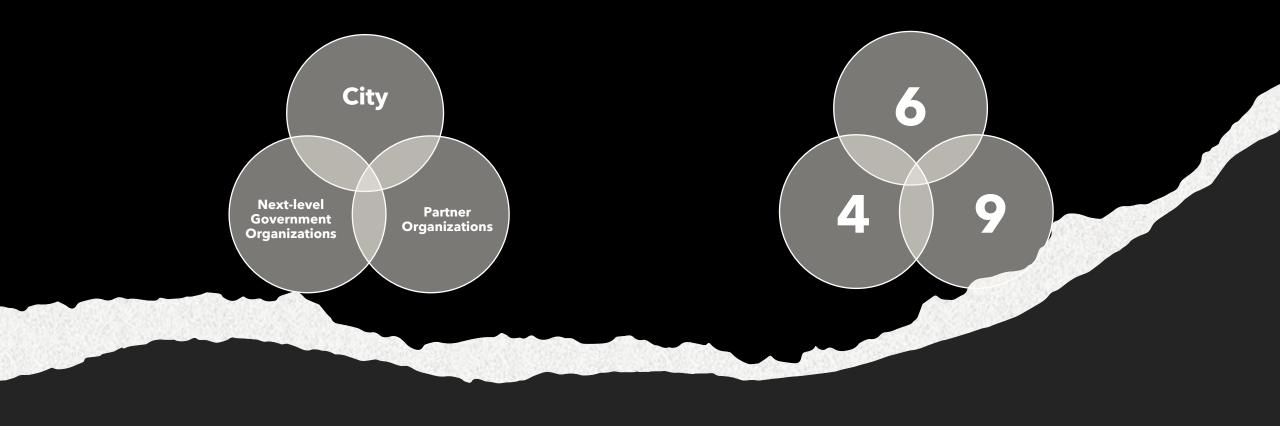


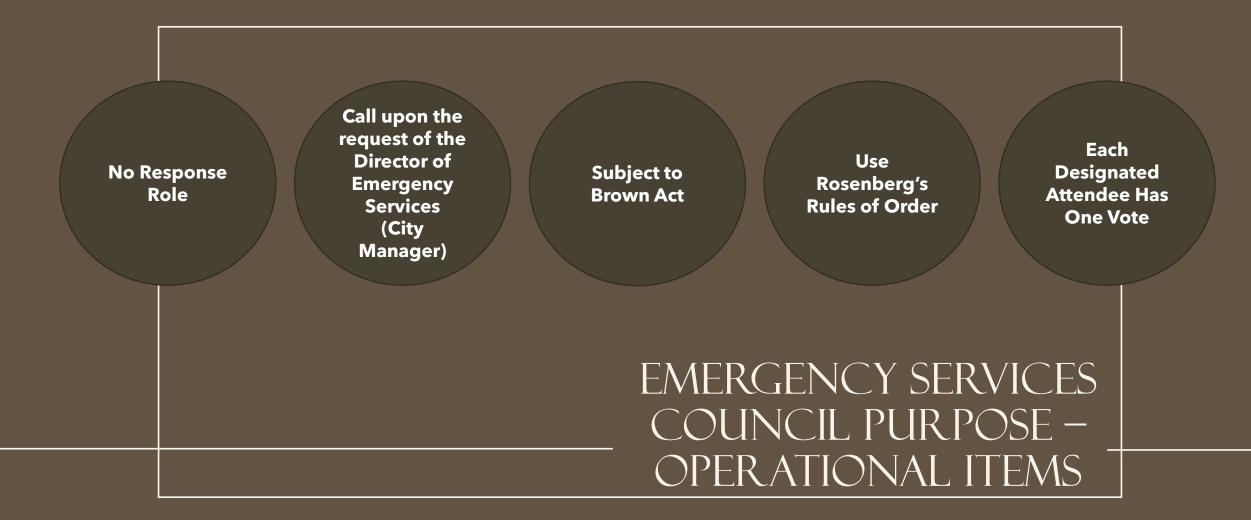
EMERGENCY SERVICES COUNCIL PURPOSE





EMERGENCY SERVICES COUNCIL PURPOSE - MEMBERSHIP





CONSENT CALENDAR

ARCH

DAY

BER

SDAY

AUGUST

THURSDA

DECEMBER TUESDAY

TVEN

MOND

Administrative items needed to meet the requirements of the California Office of Emergency Services Disaster Service Worker-Volunteer Program Guidance.

CONSENT CALENDAR ITEMS

UESDA

DAY

BER

SDAY

AUGUST

THURSDA

DECEMBER TUESDAY

TVEN

MOND,

- Community Emergency Response Team (CERT) Training Schedule ٠
- **CERT** Curriculum Delivery ٠
- Delegation of registering and swearing in Disaster Service Workers to the CERT Coordinator ٠
- Radio Amateur Civil Emergency Services Training Schedule ٠

2024 Emergency Services Council

REPORTS TO EMERGENCY SERVICES COUNCIL

- City of San José Emergency Management Ordinance Update
- Emergency Operations Plan Base Plan
- Modifications to the Community Emergency Response Team (CERT) Training Curriculum

CITY OF SAN JOSÉ EMERGENCY MANAGEMENT ORDINANCE UPDATE



MUNICIPAL CODE UPDATES

- Updates title for clarity
- Adds purpose statement
- Adds clarifying EM definitions
- Delineates Director of Emergency Services from Office of Emergency Management Director
- Revises Emergency Organization definition



MUNICIPAL CODE UPDATES CONT'D

- Revises Emergency Plan definition
- Defines role of the OEM Director
- Adds Emergency Operations Center language
- Modifies Mutual Aid language
- Adds Continuity of Governance language



MUNICIPAL CODE UPDATES CONT'D

Disaster Council

- Updates title
- Updates membership
- Defines Functions, Powers and Duties



EMERGENCY OPERATIONS PLAN – BASE PLAN



Emergency Operations Plan – Base Plan

> April 2024 DRAFT v4

WHAT IS THE EMERGENCY OPERATIONS PLAN?

- Establishes the foundational policies, procedures, and organization for response
- Overview of the jurisdiction's approach
- Identifies emergency response policies
- Describes the response and recovery organization
- Assigns specific roles and responsibilities to City departments, agencies, and community partners



HOW WAS THE PLAN UPDATED?

- Witt O'Brien's Consulting firm
- Review of multiple After Action Reports
- Review of County and State Plan
- Workshops with city staff and outside stakeholders
- 31 workshops with over 30 revisions
- 20 City Offices/Departments and over 20 external stakeholders



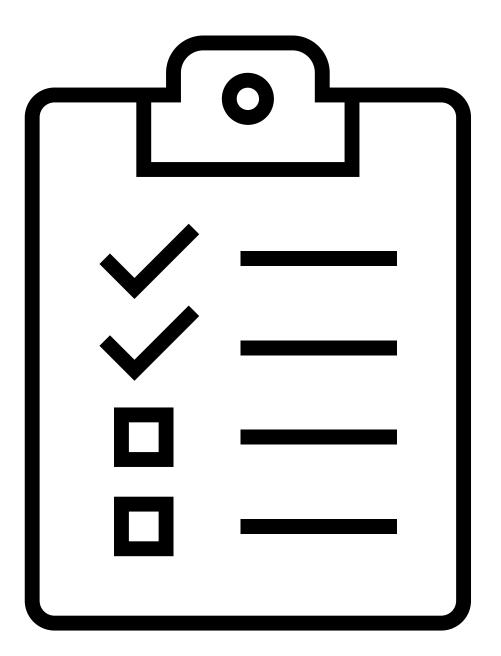
COMPLIANCE

- Developed in compliance with:
 - National Incident Management System (NIMS)
 - National Response
 - Framework (NRF)
 - Standardized Emergency Management System (SEMS)
 - Incident Command System (ICS)

- Is in alignment with:
 - Santa Clara Operational Area Emergency Operations Plan
 - California State Emergency Plan (SEP)

HOW DOES THE PLAN WORK?

- Assigns specific roles and responsibilities to City departments, agencies, and community partners
- Specifies the organization of response
- Identifies how all are engaged and collaborate during an emergency



WHAT ELSE DOES THE PLAN DESCRIBE?

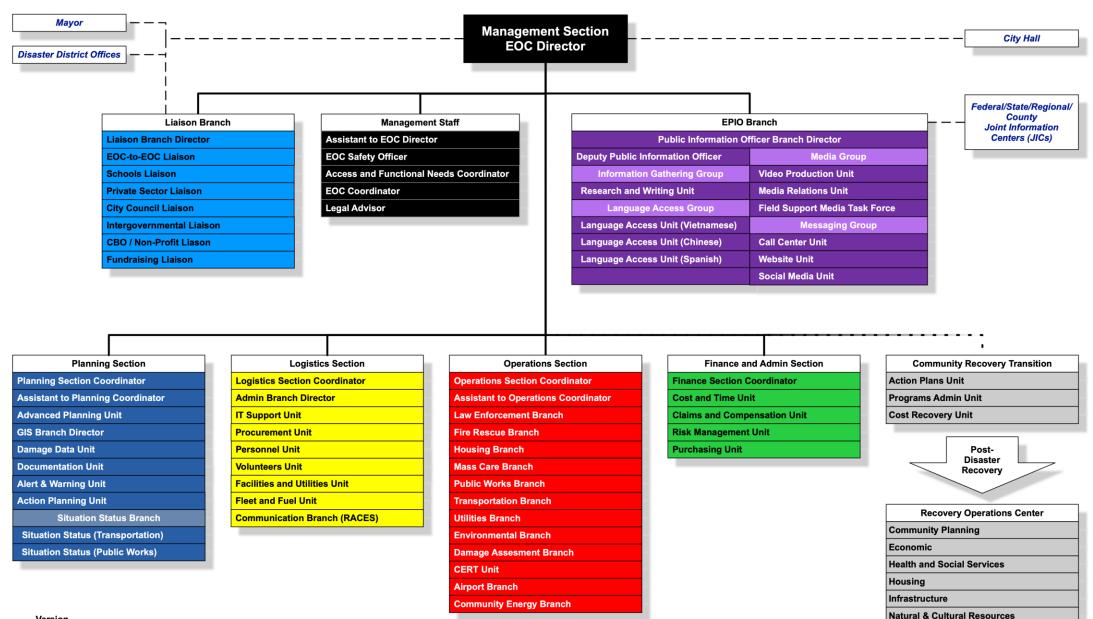
- Outlines the City's response organization
- Emergency Operations Center, and it's relation to other organizations

Mayor Management Section City Hall **EOC Director Disaster District Offices** Federal/State/Regional County Joint Information Liaison Branch Management Staff **EPIO Branch** Assistant to EOC Director **Public Information Officer Branch Director** Centers (JICs) aison Branch Director Deputy Public Information Officer OC-to-EOC Liaison EOC Safety Officer Media Group chools Liaison Access and Functional Needs Coordinate Information Gathering Group Video Production Unit EOC Coordinator rivate Sector Liaison **Research and Writing Unit** Media Relations Unit City Council Liaison Legal Advisor Field Support Media Task Force Language Access Grou tergovernmental Liaisor Language Access Unit (Vietnamese BO / Non-Profit Liason Language Access Unit (Chinese) **Call Center Unit** Language Access Unit (Spanish) Website Unit undraising Liaison Social Media Unit Logistics Section **Planning Section Operations Section** Finance and Admin Section **Community Recovery Transition** Planning Section Coordinator Logistics Section Coordinator perations Section Coordinator nance Section Coordinato Action Plans Unit Assistant to Planning Coordinato Admin Branch Director sistant to Operations Coordin ost and Time Unit rograms Admin Unit IT Support Unit laims and Compensation Unit **Cost Recovery Unit** Advanced Planning Uni aw Enforcement Branch **GIS Branch Director** Procurement Unit tisk Management Unit re Rescue Branci Damage Data Unit Personnel Unit ousing Branch urchasing Unit Post-Disaster Documentation Unit Volunteers Unit lass Care Branch Recovery Alert & Warning Unit Facilities and Utilities Unit ublic Works Branch Action Planning Unit Fleet and Fuel Unit **Recovery Operations Center** Communication Branch (RACES) Situation Status Branch tilities Branch Community Planning Situation Status (Transportation) Economic Situation Status (Public Works) ent Branc Health and Social Services ERT Unit Housing irnort Branc Infrastructure munity Energy Branch Natural & Cultural Resources

City of San José Emergency Operations Center (EOC)



City of San José Emergency Operations Center (EOC)



NEXT STEPS

- Approval of the base EOP is supported by the implementation of the following:
 - Community Recovery
 - Damage Assessment
 - Debris Management
 - Emergency Operations Communications
 - Evacuation Support
 - Mass Care and Shelter
- Annual Exercise
- Update every 5 years or after major event



MODIFICATIONS TO THE COMMUNITY EMERGENCY **RESPONSE TEAM** (CERT) TRAINING CURRICULUM



CERT BACKGROUND

- Educates and trains volunteers about disaster preparedness for the hazards that are most likely to occur in San José.
- Train to respond safely, responsibly and effectively to emergency situations, such as fire safety, light search and rescue, team organization and disaster medical operations.
- 20-hour training commitment
- Nationwide volunteer training program that professional responders can rely on during disaster situations, which allows them to focus on more complex tasks.

24



Cardiopulmonary Resuscitation & Automated External Defibrillator Module

25

SUPPLEMENTAL TRAININGS



Communications Module

PUBLIC COMMENT

Meeting attendees are usually given two (2) minutes to speak on any discussion item and/or during open forum; the time limit is in the discretion of the Chair of the meeting and may be limited when appropriate.

MEETING SCHEDULE

The meeting cadence, time, and location have yet to be determined. 30

38

18

10

20

ADJOURNMENT

Meeting to be adjourned to allow for a tour of the new Emergency Operations Center facilities.